

LOCAL EXCHANGE SERVICE

DELTACOM, INC.

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REGULATIONS AND SCHEDULE OF INTRASTATE CHARGES  
APPLYING TO LOCAL EXCHANGE SERVICE  
WITHIN THE STATE OF NORTH CAROLINA

ISSUE DATE: June 6, 2006

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Senior Manager, Regulatory Affairs (T)  
DeltaCom, Inc. (T)  
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LOCAL EXCHANGE SERVICE  
EXPLANATION OF SYMBOLS AND ABBREVIATIONS USED IN THIS PRICE LIST

The following symbols shall be used in this Price List for the purpose indicated below:

- C - To signify changed regulation.
- D - To signify discontinued rate or regulation.
- I - To signify increased rate.
- M - To signify a move in the location of text.
- N - To signify new rate or regulation.
- R - To signify reissued matter.
- T - To signify a change in text but no change in rate or regulation.

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LOCAL EXCHANGE SERVICE

APPLICATION OF PRICE LIST

This Price List sets forth the service offerings, rates, terms and conditions applicable to the furnishing of communications service by DeltaCom, Inc. to customers within the local exchange service area, defined herein.

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LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS

Certain terms are used generally throughout this Price List are defined below:

**Account Codes:** Allows a User to allocate local calls to a 4-digit, non-verified account code.

**Authorized User:** A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

**Automatic Hot Line:** The line is programmed in the central office by the company to automatically route a call to a predetermined number as soon as the telephone is placed in an off hook condition. The telephone cannot be used to make dialed calls.

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**Automatic Warm Line:** When the telephone is placed in an offhook condition, and after a set time interval, the call is automatically routed to a predetermined number. During the time interval the telephone can be used to make regular dialed calls, if desired.

**Business Service:** A switched network service that provides for dialed Station communications that is described as a business or commercial rate.

**Call Block:** Feature which may be added to an exchange line which provides the Customer the ability to prevent incoming calls from up to six different telephone numbers. Callers on the line will hear an announcement informing them that their call has been blocked and will not be accepted by the called party.

**Call Forwarding Busy Line:** Automatically routes incoming calls to a designated answering point when the call line is busy.

**Call Forwarding Busy Line (Customer Controlled):** Enables the Customer to control Call Forwarding Busy Line, from the base station line, the activation and deactivation of the service by using dialing codes.

**Call Forwarding Don't Answer:** Automatically routes incoming calls to be forwarded to a designated answering point when the call line does not answer within a pre-specified number of rings.

**Call Forwarding Don't Answer (Customer Controlled):** Enables the Customer to control Call Forwarding Don't Answer, from the base line station, by using dialing codes.

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SECTION 1 - DEFINITION OF TERMS (continued)

**Call Forwarding Don't Answer-Ring Control:** Enables the Customer to control the number of rings or seconds, depending on the specific technology involved, before incoming calls are routed to a designated answering point when the call line does not answer.

**Call Forwarding Variable:** Enables the user to transfer incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred.

**Call Forwarding Variable-Remote Access:** Enables the Customer to activate and deactivate Call Forwarding Variable remotely from any line/equipment capable of push button signaling rather than only from the base station line.

**Call Forwarding Multipath:** Enables a Customer who subscribes to Call Forwarding to specify the number of calling paths that will be forwarded to another telephone number. The total number of calling paths cannot exceed the number of lines/trunks in the forwarding hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature, each call will be forwarded at the completion of each ring cycle.

**Call Hold:** Allows the User to dial an access code to place the current call on hold.

**Call Return:** Enables a Customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The Customer can dial a code to request that the network place the call.

**CallSaver Auto Attendant:** This flat rated voice mail service provides a tree of nine (9) separate mailboxes that are tied to a single mailbox which functions as an auto attendant. It allows the subscriber to record two different greetings up to two-minutes in length.

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SECTION 1 – DEFINITION OF TERMS (continued)

**CallSaver Basic:** A flat rated voice mail service which allows the subscriber to record two different greetings up to thirty seconds in length, receive up to fifteen messages two minutes in length, and store them up to fourteen days. No group lists, paging, or outdial capabilities are included with this service. The only message waiting capability offered is the optional message waiting stutter tone offered to local facility customers.

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**CallSaver Basic 100:** A flat rated voice mail service which allows the subscriber to record two different greetings up to sixty seconds in length, receive up to 100 messages each as long as two minutes in length, and store them up to fourteen days. No group lists, paging, or outdial capabilities are included with this service. The only message waiting capability offered is the optional message waiting stutter tone offered to local facility customers.

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**CallSaver 1:** This flat rated voice mail service allows the subscriber to record a personal greeting up to forty-five seconds in length, receive up to thirty messages each as long as two minutes and store them up to fourteen days. Paging or outcall notification, return to attendant, extended absence greeting, send messages, future delivery of messages and extension mailbox capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone and/or visual indication feature offered to resold local customers.

**CallSaver 2:** This flat rated voice mail service allows the subscriber to record a personal greeting up to forty-five seconds in length, receive up to thirty messages each as long as two minutes and store them up to fourteen days. Pager and outcall notification and return to attendant can be established with this service. Extended absence greeting, send messages, future delivery of messages, and extension mailbox capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone and/or visual indication feature offered to resold local customers.

**CallSaver 3:** This flat rated voice mail service allows the subscriber to record two different greetings up to ninety seconds in length, receive up to thirty messages each as long as two minutes in length and store them up to fourteen days. Pager and outcall notification, return to attendant, send messages, extended absence greeting, and future delivery of messages can be established with this service. Up to five messages can be set up for future delivery.

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Huntsville, Alabama 35802

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**CallSaver Extension:** This flat rated voice mail service provides extension mailboxes to be established on a single subscriber line. It allows the subscriber to record individual forty-five seconds in length greetings for the main mailbox and three extension mailboxes. Forty two-minute in length messages can be held by the group of four partitioned mailboxes. Distribution of these forty messages will either be 10 messages per mailbox or on a first come first serve basis. Distribution capabilities are dependent on the voice mail platform serving the subscriber's market. Messages are stored for fourteen days. Sending messages among the main and extension mailboxes is included with this service. Pager and outcall notification, return to attendant, extended absence greetings, and future delivery of messages are not included with this service.

(T)

**CallSaver Family:** This flat rated voice mail service provides sub-mailboxes to be established on a single subscriber line. It allows the subscriber to record two different sixty (60) second greetings for the main mailbox, and greetings (8) seconds in length on the three sub-mailboxes. Each mailbox user has their own password. Each of the four partitioned mailboxes can hold thirty (30) messages that are two (2) minutes each in length. Messages are stored for fourteen (14) days. Stutter tone offered to facility-based local customers is the only message waiting capability offered and is available only on the main mailbox.

ISSUE DATE: January 27, 2004

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LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**CallSaver Pager:** This flat rated voice mail service allows the subscriber to record two greetings up to sixty seconds in length with a subscriber defined schedule of the hours of operation for each greeting. Up to thirty messages as long as two minutes can be left in the mailbox and stored for up to 14 days. Group messaging, broadcast lists and message forwarding, in addition to pager notification, can be established with this service. Facility based customers may also subscribe to the optional message waiting stutter tone feature.

**Call Selector:** Provides a distinctive ringing pattern for calls received from up to six different telephone numbers. By dialing an access code, the user can create a screening list of up to six telephone numbers. Calls received from all six of these numbers will receive the distinctive ringing pattern.

**Call Tracing:** Enables the user to initiate an automatic trace of the last call received. By dialing an access code, the network will record the calling number, time it was received and time the trace was activated.

**Call Waiting:** Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back to the caller.

**Call Waiting Deluxe:** Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call options.

**Class of Service (COS):** Used to prevent a Station from dialing certain codes and numbers.

**Company:** DeltaCom, Inc., an Alabama corporation, which is the issuer of this Price List. (T)

ISSUE DATE: June 6, 2006

EFFECTIVE DATE: June 6, 2006

Senior Manager, Regulatory Affairs (T)

DeltaCom, Inc. (T)

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Huntsville, Alabama 35806 (T)

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Commission:** North Carolina Utility Commission.

(M)

**Customer:** The person, firm, corporation or other entity that orders service and is responsible for the payment of charges and for compliance with the Company's Price List regulations.

(M)

ISSUE DATE: April 2, 1998

EFFECTIVE DATE: April 2, 1998

Nanette S. Edwards, Senior Manager - Regulatory Attorney

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LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Dial Pulse (DP):** The pulse type employed by rotary Station sets.

**Direct Inward Dialing (DID):** A service attribute that routes incoming calls directly to Stations, by-passing a central answering point.

**Dual Tone Multi-Frequency:** The pulse type employed by tone dial Station sets.

**Duplicate Bill Charge:** Charge for providing duplicate copies of customer bills upon customer request.

(N)  
(N)

**Hunting:** Allows an incoming call to be redirected from a busy line in sequential order to the next idle line in a prearranged hunting group.

**Individual Case Basis:** A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**Joint User:** A person, firm or corporation designated by the Customer as a user of local exchange service furnished to the Customer by the Company, and to whom a portion of the charges for such facilities are billed under a joint use arrangement.

**LATA:** A local access and transport area established pursuant to the Modification of Final Judgment entered by the United States District court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services.

**Local Calling:** A completed call or telephonic communication between a calling Station within the local service area of the calling Station.

**Local Exchange Carrier:** A company that furnishes exchange telephone service.

**Mbps:** Megabits, or millions of bits, per second.

**Message Waiting:** Enables the Customer to receive a stutter dialtone when there is a message waiting in their voice mail box.

ISSUE DATE: May 31, 2005

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Senior Manager - Regulatory Attorney

(T)

ITC^DeltaCom

(T)

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(T)

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Most Idle Trunk Selection (MIDL):** MIDL Trunk selection occurs when a switching unit selects from a Trunk group the Trunk that has been idle for the longest period of time.

**Multiple Appearance Directory Numbers:** A directory number that is assigned more than once to one or more Proprietary Business Sets.

**Multi-Frequency ("MF"):** An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Non-Published Listing:** Listings that are not printed in directories nor available from Directory Assistance.

**Non-Recurring Charges:** The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

**Off-Hook:** The term "off-hook" denotes the active condition of a telephone exchange service line.

**On-Hook:** The term "on-hook" denotes the idle condition of a telephone exchange service line.

**Presubscription-2 (PIC-2):** An arrangement whereby a Customer may select and designate to the Company an Interexchange Carrier it wishes to access, without an access code, for completing intraLATA toll calls. The selected Interexchange Carrier is referred to as the User's Primary Interexchange Carrier (PIC-2). InterLATA Presubscription is offered pursuant to DeltaCom FCC Tariff No. 1.

ISSUE DATE: October 3, 1997

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Nanette S. Edwards, Senior Manager - Regulatory Attorney  
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Huntsville, Alabama 35802

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Privacy Manager:** Intercepts an incoming call that is marked as blocked, private, unavailable, or unknown and does not allow the call to process through to the subscriber until the call has been identified with the caller's name and/or number. In addition, the subscriber has the added functionality of accepting or rejecting that incoming call.

**Public Utility Commission (PSC):** The North Carolina Utility Commission.

**Recurring Charges:** The monthly charges to the Customer for services, facilities and equipment, which continue for the agreed upon duration of the service.

**Repeat Dialing:** Automatically redials the last number the Customer attempted to call.

**Residential Service:** Residence Service is that service furnished in private homes or apartments, including all parts of the subscriber's domestic establishment, domestic use and not for substantial occupation use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

**RightRing I:** Enables a user to have two telephone numbers on a single physical line. Incoming calls are identified by a distinctive ringing pattern associated with each line

**RightRing II:** Enables a user to have three telephone numbers on a single physical line. Incoming calls are identified by a distinctive ringing pattern associated with each line.

(M)  
(M)  
(M)

ISSUE DATE: June 1, 2004

EFFECTIVE DATE: June 1, 2004

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LOCAL EXCHANGE SERVICE

SECTION 1 – DEFINITION OF TERMS (continued)

**Selected Call Acceptance:** Allows the Customer to selectively accept only incoming calls from a list of up to 31 previously identified telephone numbers. Calls from telephone numbers that do not match one of the 31 numbers on the list will be routed to an announcement stating that the called party does not wish to receive the call. The Selected Call Acceptance list is created by the Customer through an interactive dialing sequence, and may be altered at the Customers discretion.

(N)

**Selected Call Rejection:** Allows the Customer to selectively block incoming calls from a list of up to 31 previously identified telephone numbers. Calls from telephone numbers that do not match one of the 31 numbers on the list will be routed to an announcement stating that the called party does not wish to receive the call. The Selected Call Acceptance list is created by the Customer through an interactive dialing sequence, and may be activated, deactivated, or altered at the Customers discretion.

(N)

**Service Commencement Date :** The Service Commencement Date shall be the date on which the service first becomes available to the Customer, rather than on the “ signed date” of the term agreement.

(M)

(M)

ISSUE DATE: June 1, 2004

EFFECTIVE DATE: June 1, 2004

Senior Manager – Regulatory  
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Huntsville, Alabama 35802

LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Service Order:** The written request for local services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this Price List, but the duration of the service is calculated from the Service Commencement Date.

**Services:** The Company's Telecommunications Services offered on the Company's network. (T)

**Shared Facilities:** A facility or equipment system subsystem that can be used simultaneously by several Customers.

**Signature (Basic):** Enables the Customer to view a display of the originating telephone number before answering an incoming telephone call.

**Signature (Deluxe):** Enables the Customer to view a display of the telephone number and name before answering an incoming telephone call.

**Signature (Enhanced):** Enables the Customer engaged on a telephone call, with optional hardware on their premise, to view a display of the originating telephone number before answering the incoming call waiting signal.

**Speed Calling:** Enables a User to call a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

**Station:** Telephone equipment from or to which calls are placed.

ISSUE DATE: February 22, 2005

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Senior Manager - Regulatory Attorney  
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LOCAL EXCHANGE SERVICE

SECTION 1 - DEFINITION OF TERMS (continued)

**Telecommunications Services:** Long distance, local and private line data/internet services.

**Three Way Calling:** Enables a Customer to put an existing call on hold and place a second call to be added to the connection.

**Trunk:** A communications path connecting two switching systems in a network, used on the establishment of an end-to-end connection.

**User:** A Customer or any other person authorized by the Customer to use service provided under this Price List.

**Virtual Call Forwarding:** A flat rate facilities based feature that allows the Company to port a telephone number in one rate center and forward up to 10 calls simultaneously to another Company facilities based telephone number in the same local calling area. Calls cannot be forwarded to another local service provider nor to any telephone number that would incur toll charges. The original number must be ported and identified as the “*Virtual Call Forwarding Number*”. The terminating number will be identified as the “*Virtual Call Forwarding Receiver*”. (N)  
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|  
(N)

ISSUE DATE: June 1, 2004

EFFECTIVE DATE: June 1, 2004

Senior Manager - Regulatory (T)  
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LOCAL EXCHANGE SERVICE

## SECTION 2 - REGULATIONS

**2.1 Undertaking of the Company****2.1.1 Scope**

The Company undertakes to furnish communications service in connection with one-way and/or two-way information transmission between points within the State of North Carolina under the terms of this Price List. The Company is responsible under this Price List only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services or to communicate with its own customers.

**2.1.2 Shortage of Equipment or Facilities**

The furnishing of service under this Price List is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as the facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)****2.1.3 Terms and Conditions**

- 2.1.3.1** Except as otherwise provided herein, service is provided on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Residential Customer. Customers shall continue to be provided service until canceled by the Customer in writing 30 days prior to the cancellation of service. Unless otherwise specified herein for the purpose of computing charges in this Price List, a month is considered to have 30 days. All calculations of dates set forth in this Price List shall be based on calendar days, unless otherwise specified herein.
- 2.1.3.2** Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Price List.
- 2.1.3.3** At the expiration of the initial term specified in each Service Order, or in any extension thereof, service shall continue on a month to month basis at the then current rates unless terminated by either party upon 30 days written notice. Any termination shall not relieve Customer of its obligation to pay any charges incurred under the Service Order and this Price List prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the Service Order shall survive such termination.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.3 Terms and Conditions (continued)**

**2.1.3.4** This Price List shall be interpreted and governed by the laws of the State of North Carolina without regard for its choice of laws provision.

**2.1.3.5** The Customer has no property right to the telephone number or any other call number designation associated with services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.

**2.1.3.6** The Customer agrees to operate Company-provided equipment in accordance with instructions of the Company or the Company's agent. Failure to do so will void Company liability for interruption of service and may make the Customer responsible for damage to equipment pursuant to section 2.1.3.7 below.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.3 Terms and Conditions (continued)**

**2.1.3.7** The Customer agrees to return to the Company all Company-provided equipment delivered to the Customer within five (5) days of the termination of the service in connection with which the equipment was used. Said equipment shall be in the same condition as when delivered to Customer, normal wear and tear only excepted. Customer shall reimburse the Company, upon demand, for any costs incurred by the Company due to the Customer's failure to comply with this provision.

**2.1.4 Liability of the Company**

**2.1.4.1** The liability of the Company for damages arising out of the furnishing of its Service, including but not limited to mistakes, omissions, interruption, delay, or errors, or of the failure to furnish the service, whether caused by acts or omission, shall be limited to the extension of allowances for interruption as set forth in 2.6, below. The extension of such allowances for interruption shall be the sole remedy of the Customer and the sole liability of the Company. The Company will not be liable for any direct, indirect, incidental, special, consequential, lost profits, exemplary or punitive damages to Customer as a result of any Company service, equipment or facilities, or the acts or omissions or negligence of the Company's employees or agents.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.2** The Company's liability for willful misconduct, if established as a result of judicial or administrative proceedings, is not limited by this Price List. With respect to any other claim or suit, by a Customer (D) or by any others, for damage associated with the ordering (including the reservation of any specific number for use with a service), installation (including delays thereof), provision, termination, maintenance, repair, interruption or restoration of any service or facilities offered under this Price List, and subject to the provisions of Section 2.6, the Company's liability, if any, shall be limited as provided herein.

**2.1.4.3** The Company shall not be liable for any delay or failure of performance or equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood, explosion or other catastrophes; and law, order, regulation, direction, action or request of the United States government or of any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation or other instrumentality of any one or more of these federal, state, or local governments, or of any military authority; preemption of existing service in compliance with national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lockouts, work stoppages, or other labor difficulties.

ISSUE DATE: February 1, 2002

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.4** The Company shall not be liable for (a) any act or omission of any entity furnishing the Company or the Company's Customers facilities or equipment used for or with the services the Company offers; or (b) for the acts or omissions of common carriers or warehousemen.

**2.1.4.5** The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

**2.1.4.6** The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted, or asserted by any other party or person(s), and for any loss, damage, or destruction of any property whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, removal, condition, location, or use of installation provided by the Company. The Company reserves the right to require each Customer to sign an agreement acknowledging acceptance of the provisions of this section as a condition precedent to such installations.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.7** The Company shall not be liable for any defacement to Customer premises resulting from the furnishing of services or equipment on such premises or the installation or removal thereof, unless such defacement or damage is caused by gross negligence or willful misconduct of the Company's agents or employees. No agents or employees of other participating carriers shall be deemed to be agents or employees of the Company.

**2.1.4.8** Notwithstanding the Customer's obligations as set forth in Section 2.3.1, the Company shall be indemnified, defended, and held harmless by the Customer or by others authorized by it to use the service against any claim, loss of damage arising from Customer's use of services furnished under this Price List, including: claims of libel, slander, invasion of privacy or infringement of copyright arising from the material, data, information, or other content transmitted via the Company's service; and patent infringement claims arising from combining or connecting the service offered by the Company with apparatus and systems of the Customer or others; and all other claims arising out of any act or omission of the Customer or others in connection with any service provided by the Company pursuant to this Price List.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

- 2.1.4.9** The entire liability of the Company for any claim, loss, damage or expense from any cause whatsoever shall in no event exceed sums actually paid to the Company by Customer for the specific services giving rise to the claim, and no such action or proceeding against the Company shall be commenced more than one year after the service is rendered.
- 2.1.4.10** The Company makes no warranties or representations, express or implied, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- 2.1.4.11** The Company shall not be liable for any act or omission of any other company or companies furnishing a portion of the service, or for damages associated with service, channels, or equipment which it does not furnish, or for damages which result from the operation of Customer-provided systems, equipment, facilities or services which are interconnected with Company services.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.12** The Company does not guarantee nor make any warranty with respect to service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations. The Customer shall indemnify and hold the Company harmless from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party, for any personal injury to, or death of, any person(s), or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of service furnished by the Company at such locations.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)****2.1.4 Liability of the Company (continued)**

**2.1.4.13** The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, or materials and supplies, for interconnection of the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network. The Customer shall secure all licenses, permits, right-of-way, and other arrangements necessary for such interconnection. In addition, the Customer shall ensure that its equipment and/or system or that of its agent is properly interfaced with the Company's service, that the signals emitted into the Company's network are of proper mode, band-width, power, data speed, and signal level for the intended use of the Customer and in compliance with the criteria set forth in Section 2.1.6 following, and that the signals do not damage Company equipment, injure its personnel or degrade service to other Customers. If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service without liability.

ISSUE DATE: October 3, 1997

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Nanette S. Edwards, Senior Manager - Regulatory Attorney  
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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.14** The Company's liability arising from errors or omissions of listings or directory assistance records is limited to the amount charged to the customer for the listings. If the listings or service was provided at no charge to the Customer, then the Company's liability is limited to \$1.00. (C)

**2.1.4.15** In conjunction with a non-published telephone number, as described in Section 3.8, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will try to prevent the disclosure of the number to such telephone, but will not be liable should such number be divulged. (C)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.16** In conjunction with the Busy Line Verification and Interrupt Service as described in Section 3.8, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

**2.1.4.17** The Company shall not be liable for any act or omission concerning the implementation of Presubscription, as defined herein.

**2.1.4.18 With respect to Emergency Number 911 Service:**

(a) This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

ISSUE DATE: October 3, 1997

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Nanette S. Edwards, Senior Manager - Regulatory Attorney

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.18 With Respect to Emergency Number 911 Service:**

(b) The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of emergency 911 service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, telephone used by the party or parties accessing emergency 911 service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agents of any one of them.

(c) When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to service under this Price List Customer acknowledges and agrees with the release of information as described above.

ISSUE DATE: October 3, 1997

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700 Boulevard South, Suite 101  
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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.4 Liability of the Company (continued)**

**2.1.4.19 Errors or Damages Caused by System Date Limitation**

(N)

The Company's liability for errors or damage resulting from the inability of the Company's systems to process dates, such as the Year 2000, shall be limited to an amount equal to the proportionate amount of the Company's billing for the period of service during which the errors or damages occur.

(N)

ISSUE DATE: June 21, 1999

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LOCAL EXCHANGE SERVICE

## SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)****2.1.5 Notification of Service-Affecting Activities**

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to any individual Customer but affect many Customers services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

**2.1.6 Provisions of Equipment and Facilities**

**2.1.6.1** The Company shall use reasonable efforts to make available services to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Price List. The Company does not guarantee availability by any such date and shall not be liable for any delays in commencing service to a Customer.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.6 Provisions of Equipment and Facilities (continued)**

**2.1.6.2** The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.

**2.1.6.3** Equipment the Company provided or installed at the Customer Premises for use in connection with the services the Company offers shall not be used for any purpose other than that for which the Company has provided.

**2.1.6.4** The Company shall not be responsible for the installation, operation, or maintenance of any customer provided communications equipment. Where such equipment is connected to the facilities furnished pursuant to this Price List, the responsibility of the Company shall be limited to the furnishing of facilities offered under this Price List and to the maintenance and operation of such facilities. Beyond this responsibility, the Company shall not be responsible for:

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.7 Ownership of Facilities**

Title to all facilities provided in accordance with this Price List remains in the Company, its agents, or contractors.

**2.1.8 Non-Routine Installation**

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in unusual locations. In such cases, charges based on cost of the labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

**2.1.9 Special Construction**

(A) Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (1) where facilities are not presently available, and there is no other requirement for the facilities so constructed;
- (2) of a type other than that which the Company would normally utilize in the furnishing of its services;
- (3) over a route other than that which the Company would normally utilize in the furnishing of its services;

(N)

(N)

(M)

ISSUE DATE: April 22, 2005

EFFECTIVE DATE: April 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.1 Undertaking of the Company (continued)**

**2.1.9 Special Construction (continued)**

- (A) (continued)
  - (4) in a quantity greater than that which the Company would normally construct;
  - (5) on an expedited basis;
  - (6) on a temporary basis until permanent facilities are available;
  - (7) involving abnormal costs; or
  - (8) in advance of its normal construction.
- (B) When service is requested in areas where facilities are not available, and the Company's underlying carrier has no plans to construct new facilities in these areas, Special Construction Charges assessed by the underlying carrier may also be passed through to the Customer.
- (C) Charges assessed for Special Construction will be calculated and applied on a case-by-case basis.
- (D) Where assessed by the underlying carrier, a non-refundable, non-transferable fee of \$150.00 will be assessed for preparation of each estimate when special construction is required. This fee applies only to service order generated special construction and will be credited toward the entire cost of the special construction work when completed and billed.

(N)

(N)

ISSUE DATE: April 22, 2005

EFFECTIVE DATE: April 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.2 Prohibited Uses**

- 2.2.1** The services the Company offers shall not be used for any unlawful purpose or for any use as to which the Customer has not obtained all required governmental approvals, authorizations, licenses, consents and permits.
- 2.2.2** The Company may require a Customer to immediately shut down its transmission of signals if said transmission is causing interference to others.

(M)  
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(M)

ISSUE DATE: April 22, 2005

EFFECTIVE DATE: April 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.2 Prohibited Uses (continued)**

**2.2.3** Services provided by the Company may not be resold by the Customer or used in any manner for which the Customer receives compensation from the user except as provided herein:

1. Access services provided pursuant to interstate or intrastate access Services Price Lists the Company issues or concurs in.
2. Services provided to hotels, motels, hospitals, and cellular and paging Customers when such services are resold to guests, patients, or Customers.

The Customer is responsible for payment of all charges of the Company for all services ordered by the Customer, including those that are shared or resold as provided herein, regardless of whether such charges are associated with the Customer's usage or that of any authorized users and regardless of whether such authorized users have paid the Customer for their share of the Company's charges.

**2.2.4 Unlawful, Abusive, or Fraudulent Use of Service**

1. The service is furnished subject to the condition that it will not be used for any unlawful purpose. Service will be discontinued, after proper written notice, if any law enforcement agency, acting within its apparent jurisdiction, advises in writing that such service is being used in violation of law. The Company will refuse to furnish service when it has reasonable grounds to believe that such service will be used in violation of law. The Company shall in no event be liable for any damage resulting from any action taken or threatened pursuant to this Section.

ISSUE DATE: December 2, 2004

EFFECTIVE DATE: December 2, 2004

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(N)

(N)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.2 Prohibited Uses (continued)**

**2.2.4 Unlawful, Abusive, or Fraudulent Use of Service (continued)**

2. The Company may suspend or terminate telephone service to any person(s), firm or corporation who:
  - a. Uses or permits the use of foul, abusive, obscene or profane language over the facilities furnished by the Company; or
  - b. Impersonates or permits impersonation of any other individual with fraudulent or malicious intent; or
  - c. Uses or permits their telephone to be used to make calls, whether anonymous or otherwise, in any manner which could reasonably be expected to frighten, abuse, torment, or harass another; or
  - d. Uses the service in such a manner as to interfere in any way with the service of others.

(N)

(N)

ISSUE DATE: December 2, 2004

EFFECTIVE DATE: December 2, 2004

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.3 Obligations of the Customer**

**2.3.1** The Customer shall be responsible for:

- (a) the payment of all applicable charges pursuant to this Price List;
- (b) reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment.
- (c) providing at no charge, as specified from time to time by Company, Company facilities and equipment installed on the premises of the Customer, at the level of heating and air conditioning necessary to maintain the proper operating environment of such premises, facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for indemnifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.3 Obligations of the Customer (continued)**

**2.3.1** The Customer shall be responsible for: (continued)

- (d) obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduct necessary for installation of fiber optic cable and associated equipment used to provide Local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described in 2.3.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company- provided facilities, shall be borne entirely by, or may be charged by the Company, to the Customer. The Company may require the Customer to demonstrate its compliance with this section prior to accepting any order for service;
- (e) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's facilities and equipment. The Customer may be required to install and maintain Company facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for indemnifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.3 Obligations of the Customer (continued)**

**2.3.1** The Customer shall be responsible for: (continued)

- (f) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under section 2.3.1(d); and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or
- (g) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities; and
- (h) making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company the Customer. No allowances for interruptions in service will be made for the period during which services is interrupted for such purpose.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.3 Obligations of the Customer (continued)**

**2.3.2 Claims**

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys fees for:

- (a) any loss, destruction or damage to property of the Company or any third party, or the death or injury to persons, including, but not limited to employees or invitees or either the Company or the Customer, to the extent caused by or resulting from the negligence or intentional act or omission of Customer, its employees, agents, representatives or invitees; or
- (b) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by the agreement between Customer and Company or this Price List.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.4 Customer Equipment and Channels**

**2.4.1 In General**

A Customer may transmit or receive information or signals via the facilities of the Company.

**2.4.2 Station Equipment**

**2.4.2.1** The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of service may be required; however, where prior to notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition which gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions as set forth in Section 2.6 following is not applicable.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.4 Customer Equipment and Channels (continued)**

**2.4.2 Station Equipment (continued)**

**2.4.2.2** The Customer is responsible for ensuring that Customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company-provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company-provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

**2.4.3 Interconnection of Facilities**

**2.4.3.1** Any special interface equipment necessary to achieve compatibility between the facilities and equipment of the Company used for furnishing Local Exchange Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.

**2.4.3.2** Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the Price Lists of the other communications carriers which are applicable to such connections.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.4 Customer Equipment and Channels (continued)**

**2.4.3 Interconnection of Facilities (continued)**

**2.4.3.3** Facilities furnished under this Price List may be connected to Customer-provided terminal equipment in accordance with the provisions of this Price List.

**2.4.4 Inspections**

**2.4.4.1** Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and Customer is complying with requirements set forth in section 2.4.2.2 for installations, operation, and maintenance of Customer-provided facilities, equipment, and wiring in the connection of Customer-provided facilities and equipment to Company-owned facilities and equipment.

**2.4.4.2** If the protective requirements for Customer-provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities, equipment, and personnel from harm.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.4 Customer Equipment and Channels (continued)**

**2.4.4 Inspections (continued)**

**2.4.4.3** The Company will, upon a request from the Customer 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

**2.5 Payment Arrangements**

**2.5.1 Payment for Service**

The Customer is responsible for payment of all charges for services furnished by the Company to the Customer or its Joint or Authorized Users. Objections must be received by the Company within 60 days after statement of account is rendered, or the charges shall be deemed correct and binding upon the Customer. A bill will not be deemed correct and binding upon the Customer if the Company has records on the basis of which an objection may be considered, or if the Customer has in his or her possession such Company records. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a service for which a Non-Recurring Charge is specific, those charges may be passed on to the Customer.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.1 Payment for Service (continued)**

**2.5.1.1 Taxes**

The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Local Services. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. In addition, the Company will itemize and pass through all taxes imposed by a local jurisdiction (e.g., county and municipal taxes, including, but not limited to franchise fees and license fees). Any taxes imposed by a local jurisdiction will only be recovered from those Customers located in the affected jurisdiction.

(M)

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ISSUE DATE: December 18, 1997

EFFECTIVE DATE: December 18, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.1 Payment for Service (continued)**

**2.5.1.2 Other Charges**

If an entity other than the Company (e.g. another carrier or a supplier) imposes charges on the Company, in addition to its own internal costs, in connection with a service for which the Company's Non-recurring Charge is specified, those charges will be passed on to the Customer. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. In addition, the Company will itemize the following charges, including but not limited to, Telecommunications Relay Service, E911, Universal Service charges, Carrier Line Charges, Transport Interconnection charges, Residual Interconnection charges, subscriber line charges and compensation to payphone service providers for the use of their payphones to access the Company's service.

(T)

ISSUE DATE: September 20, 2002

EFFECTIVE DATE: September 20, 2002

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(T)

LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.1 Payment for Service (continued)**

**2.5.1.3 911 Data Change Charge**

The Company will assess a \$12.00 911 Data Change Charge in order to recover certain costs associated with order processing charges resulting from updating and changing 911 address and/or telephone number information per the Customer's request.

**2.5.1.4 Customer Name Database Data Change Charge**

The Company will assess a \$12.00 CNAM Data Change Charge in order to recover certain costs associated with updating and changing information in the Customer Name Database per the Customer's request.

(N)

(N)

ISSUE DATE: May 9, 2006

EFFECTIVE DATE: May 9, 2006

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.2 Billing and Collection of Charges**

Billing will be rendered monthly to Customer.

**2.5.2.1** The Company shall be entitled to require an applicant or Customer to pay all its bills within a specified period of time and to make such payments in cash or the equivalent of cash.

**2.5.2.2** All service, installation, monthly recurring, and non-recurring charges are due and payable by the due date specified on the monthly invoice and shall be considered past due if payment is not received by the due date.

(T)  
(T)  
(T)

**2.5.2.3** The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which such service is provided.

**2.5.2.4** For new Customers or existing Customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rated basis. For this purpose every month is considered to have 30 days.

**2.5.2.5** Amounts not paid by the invoice due date will be considered past due. The Company reserves the right to charge interest on any past due amount at a monthly rate of 1 ½%.

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(T)

ISSUE DATE: May 9, 2006

EFFECTIVE DATE: May 9, 2006

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.3 Disputed Bills**

The Customer shall notify the Company of any disputed items on a bill within 60 days of receipt of the bill. If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Utility Commission in accordance with the Commission's rules of procedure.

**2.5.3.1** The date of the dispute shall be the date the Company receives sufficient documentation to enable it to investigate the dispute.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute.

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(M)

ISSUE DATE: May 31, 2005

EFFECTIVE DATE: May 31, 2005

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.4 Deposits**

**2.5.4.1** The Company, upon initiation or reinitiation of service, may require a cash deposit from a prospective customer, a presently disconnected customer, or a former customer for the purpose of guaranteeing final payment for service when in the judgment of the Company, such deposit is necessary.

The Company may require such deposit prior to providing service or require deposit payment by separate bill or coincident with or included in the first monthly billing. The Company reserves the right to cease accepting and processing service orders after it has requested a security deposit and prior to the Customer's compliance with this request. Such required deposit shall not exceed the amount of an estimated bill for two regular billing periods or in the case of a customer whose bills are payable in advance, it shall not exceed an estimated bill for one regular billing period, plus two months estimated toll. Interest will be paid by the Company upon such deposits at a rate of eight percent (8%) annually.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.4 Deposits (continued)**

**2.5.4.1 (continued)**

Such interest shall be paid annually, calculated to December 1 of each year for the time such deposit was held by the Company, unless such period be less than one month. Customer's deposit interest payment shall be made by credit to the Customer's account on the December billing.

Additionally, the Company may require, upon five (5) days' written notice, a deposit, as stated hereinabove, from a Customer whose account is not in good standing, from a Customer whose deposit has been refunded or found to be inadequate, or if a Customer's usage increases sufficiently to warrant an additional deposit.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 – REGULATIONS (continued)

**2.5. . Payment Arrangements (continued)**

**2.5.4. Deposits (continued)**

**2.5.4.2** An additional deposit may be required from a telephone customer when excessive toll occurs and there is a known credit risk, either upon written notice or verbal notification subsequently confirmed in writing. If the deposit requirement is not met, toll restriction may be applied where technically available. If toll restriction is not available, local service may be denied if the deposit requirement is not met.

**2.5.4.3** The Company will not hold a Residential Customer's deposit beyond December following 24 months of deposit retention, if such account is considered in good standing by the Company. At this time, Residential Customers whose deposits have been held by the Company shall have their deposit and accrued interest refunded by the Company crediting such customer's December billing. At the Company's option and provided that a Business Customer is in good standing, the Company may credit or refund the deposit and accrued interest at any time.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.4 Deposits (continued)** (T)

**2.5.4.4** Customers may obtain deposit refunds prior to the mandatory refund date by either:

1. Application to and approval by the Company. Barring that a Customer's circumstance is other than in good standing, the Company may refund the deposit and accrued interest.
2. Upon final discontinuance of service, the Company shall apply such deposit with accrued interest thereon to any amounts due by the Customer for service. If any balance is due the Customer, same shall be refunded to the Customer by the Company.

**2.5.4.5** (D)

**2.5.4.6** When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit to the Customer's account.

ISSUE DATE: October 10, 1997

EFFECTIVE DATE: October 14, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Discontinuance of Service**

- 2.5.5.1** Upon non-payment of any regulated amounts owed to the Company that are past due, the Company may, by giving not less than five days' written notice, discontinue service without incurring any liability. (T)  
(T)
- 2.5.5.2** If the Company has not received full payment for services rendered by the invoice due date, upon not less than five (5) days' written notification to the Customer, the Company may discontinue service without incurring any liability. (T)  
(T)
- 2.5.5.3** Upon violation of any of the other material terms or conditions for furnishing service, the Company may, by giving 30 day's prior notice in writing to the Customer, discontinue or suspend service without incurring any liability, if such violation continues during the 30 day period.

ISSUE DATE: November 17, 2004

EFFECTIVE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Discontinuance of Service (continued) (T)**

**2.5.5.4** Upon condemnation of any material portion of the facilities used by the Company to provide service to a Customer or if a casualty renders all or any material portion of such facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend service without incurring any liability. (T)

**2.5.5.5** Upon the Customer's abandonment of service, the Company may, with prior notice to the Customer, immediately discontinue or suspend service without incurring any liability or require an additional deposit as permitted by law as security for future payment of service. (T)

**2.5.5.6** Upon any governmental prohibition or required alteration of the services to be provided or any violation of any applicable law or regulation, the Company may immediately discontinue service without incurring any liability. (T)

ISSUE DATE: October 10, 1997

EFFECTIVE DATE: October 14, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Discontinuance of Service (continued) (T)**

**2.5.5.7** The Company may discontinue the furnishing of any (T)  
and/or all service(s) to a Customer, without incurring any  
liability:

**2.5.5.7.1** Immediately and without notice if the (T)  
Company deems that such action is necessary  
to prevent or to protect against fraud or to  
otherwise protect its personnel, agents,  
facilities or services. The Company may  
discontinue service pursuant to this sub-  
section 2.5.5.7.1 (a-f) in the event: (T)

- (a) If the Customer refuses to furnish information to the Company regarding the Customer's credit-worthiness, past or current use of common carrier communications services or its planned use of service(s); or
- (b) If the Customer provides false information to the Company regarding the Customer's identify, address, credit-worthiness, past or current use of common carrier communications services, or its planned use of Company's service(s); or

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Discontinuance of Service (continued)**

**2.5.5.7.1 (continued)**

- (c) The Customer has been given 5 days written notice by the Company regarding any amount past due for any of the Companys' regulated communications services to which the Customer either subscribes or has subscribed to use; or

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(D) (T)  
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ISSUE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Discontinuance of Service (continued)**

**2.5.5.7.1 (Continued)**

(d) The Customer uses or attempts to use service with the intent to avoid the payment, either in whole or in part, of the Price Listed charges for the service by:

(d.1) Using or attempting to use service by rearranging, tampering with, or making connection to the Company's service not authorized by this Price List; or

(d.2) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or

(d.3) Any other fraudulent means or devices; or

(e) The Customer uses service in such a manner as to interfere with the services of other Users; or

(f) The Customer uses service for unlawful purposes.

(g) The use of profane or obscene language.

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ISSUE DATE: December 2, 2004

EFFECTIVE DATE: December 2, 2004

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Discontinuance of Service (continued)**

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**2.5.5.7.2** Upon not less than five (5) days written notice to the Customer, for any regulated sum that is past due;

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**2.5.5.7.3** Upon (5) days after sending the Customer written notice of noncompliance with any provision of this Price List if the noncompliance is not corrected within the five (5) day period; or

**2.5.5.8** The suspension or discontinuance of service(s) by the Company pursuant to this Section does not relieve the Customer of any obligations to pay the Company for charges due and owing for service(s) furnished during the time of or up to suspension or discontinuance.

**2.5.5.9** Upon the Company's discontinuance of service to the Customer, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or equity or under any other provision of this Price List.

ISSUE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.5 Payment Arrangements (continued)**

**2.5.5 Discontinuance of Service (continued)**

**2.5.5.10** If the Company, due to nonpayment, temporarily interrupts service and payment is not received within ten (10) days following the interruption, the Company reserves the right to discontinue service. Service suspended by the Company and later restored will be subject to a reconnection as defined in Section 4 of this tariff. Service disconnected by the Company and later reinstalled will be subject to all applicable installation charges, and the customer may be required to pay such charges prior to reinstallation of service.

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**2.6 Allowances for Interruptions in Service**

The following provisions shall apply to all service, except, with respect to the service, to the extent, if any, inconsistent with the Commission's regulations, shall in any event apply to residential service.

**2.6.1 Credit for Interruptions**

When the use of service or facilities furnished by the Company is interrupted due to any cause other than the negligence or willful act of the Customer, or the operation or failure of the facilities or equipment provided by the Customer, a pro-rata adjustment of the monthly recurring charges subject to interruption will be allowed for the service and facilities rendered useless and inoperative by reason of the interruption, whenever said interruption continues for a period of 24 hours or more from the time the interruption is reported to or known to exist by the Company, except as otherwise specified in the Company's Price Lists.

ISSUE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

## SECTION 2 - REGULATIONS (continued)

**2.6 Allowances for Interruptions in Service (continued)****2.6.1 Credit for Interruptions (continued)**

If the Customer reports a service, facility or circuit to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

For calculating credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro-rata basis against the rates specified hereunder for Local Line or Local Trunk Service and is dependent upon the length of the interruption. Only those facilities on the interrupted portion of the circuit will receive a credit. Credit allowances for service outages that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

**2.6.2 Limitations on Allowances**

No credit allowances will be made for:

- (a) interruptions due to the negligence of, or noncompliance with the provisions of this Price List by, the Customer, Authorized User, Joint-User, or other common carrier providing service connected to the service of Company;
- (b) interruptions due to the negligence of any person other than the Company including, but not limited to, the Customer or other common carriers connected to the Company's facilities;
- (c) interruptions due to the failure or malfunction of non-Company equipment;

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.6 Allowances for Interruptions in Service (continued)**

**2.6.2 Limitations on Allowances (continued)**

No credit allowances will be made for:

- (d) interruptions of service during any period in which the Company is not given full and free access to its facilities and equipment for the purpose of investigating and correcting interruptions;
- (e) interruptions of service during a period in which the Customer continues to use the service on an impaired basis;
- (f) interruptions of service during any period when the Customer has released service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (g) interruption of service due to circumstances or causes beyond the control of the Company.

**2.6.3 Use of Alternative Service Provided by the Company**

Should the Customer elect to use an alternative service provided by the Company during the period a service is interrupted, the Customer must pay the Price Listed rates and charges for the alternative services used.

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7 Cancellation of Service**

**2.7.1 General**

Where prior to cancellation by the Customer, the Company incurs any expenses in installing the service or in preparing to install the service that it otherwise would not have incurred, a charge equal to the costs the Company incurred, less net salvage, shall apply, but in no case shall this charge exceed the sum of the charge for the minimum period of service ordered, including installation charges, and all charges others levy against the Company that would have been chargeable to the Customer had service begun.

Where the Company incurs any expense in connection with special construction, or where special arrangements of facilities or equipment have begun, before the Company receives a cancellation notice, a charge equal to the costs incurred may apply. In such cases, the charge will be based on such elements as the cost of the equipment, facilities, and material, the cost of installation, engineering, labor, and supervision, general and administrative expense, other disbursements, depreciation, maintenance, taxes, provision for return on investment, and any other costs associated with the special construction or arrangements.

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The special charges described in 2.7.1 will be calculated and applied on a case-by-case basis.

ISSUE DATE: April 22, 2005

EFFECTIVE DATE: April 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7 Cancellation of Service (continued)**

**2.7.2 Cancellation of Service by a Customer**

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and payable within the period set forth in 2.5.4, and all costs, fees and expenses incurred in connection with:

- 1) all Non-Recurring Charges reasonably expended by the Company to establish service to Customer, plus
- 2) any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by Company on behalf of Customer, plus
- 3) all Recurring Charges specified in the applicable Service Order Price List for the balance of the then current term.

**2.7.3 Charges for Cancellation of Service**

A nonrecurring charge as listed in Section 4 applies for line restoral after temporary interruption of service initiated by the Company or the Customer. If service is temporarily interrupted by the Company and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue service. The restoral charge does not apply when, after disconnection of service, service is later re-installed. Service disconnected by the company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to installation of service.

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ISSUE DATE: June 29, 2007

EFFECTIVE DATE: June 29, 2007

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7.4 General Application of Service Charges**

- (a) Service Charges are applicable for all equipment and services furnished to the subscriber as herein provided.
- (b) Service Charges are not applicable for:
  - 1. Work functions which are not required due to the subscriber's request.
  - 2. Normal maintenance and repair of the Company's network and service.
  - 3. An upgrade or downgrade of exchange service.
  - 4. Company initiated orders, e.g., a number change required by a cutover or regrade, etc.
  - 5. Record orders issued for correction purposes.
  - 6. Change or correction in name or billing address when there is no change in responsibility and no connection, disconnection, move or change in service.
  - 7. Change in telephone number or change or correction of directory listings made at the Company's initiative or at the subscriber's request when the change is required for continuation of satisfactory service or would aid in the identification of the subscriber's number.
  - 8. Connection of customer-provided equipment to existing service when all required service facilities are in place and the service order is issued solely for this purpose.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7.4 General Application of Service Charges** (continued)

- (b) Service Charges are not applicable for: (continued)
  - 9. Transferring service to the remaining spouse in the event of divorce or death of the subscriber.
  - 10. Changing from one flat, measured or message rate basic local service to another.
- (c) No service charges other than termination charges apply for the disconnection, discontinuance, or removal of equipment or service.
- (d) Changes in the locations of existing stations or terminations to points outside the subscriber's premises are considered new installations at the new location.
- (e) Service charges specified in this section apply to only the basic local exchange service portion of foreign exchange, foreign central office, and off-premises extension service.
- (f) The combination of charges applicable for a move or change of equipment or service will not exceed the charges applicable for a new installation of that equipment or service.
- (g) When equivalent service is established, service charges will not apply to a subscriber's move from a premises that has been destroyed or made untenable by a disaster such as a hurricane, tornado, fire, flood, etc., into a new/permanent location, and/or for that subscriber's move to return to the original location. Service charges will apply when service is established or re-established for someone other than the displaced subscriber.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 2 - REGULATIONS (continued)

**2.7.4 General Application of Service Charges** (continued)

- (h) Incorporated in this section is the assumption that the subscriber will allow the Company to complete the requested operations in a manner determined by the Company to be reasonable and efficient. When the subscriber requests work that the Company does not deem required to complete the desired operation, charges in addition to those applicable as specified in this section may be applied. Additional work operations such as additional service orders processed to effect multiple completion dates or other activity necessitated by requests of the subscriber such as work during other than normal business hours will be charged for service calls at the rates described in section 4.
- (i) A service charge is applicable in addition to the appropriate premises visit, central office work, and/or installation charge(s).
- (j) Only one service charge is applicable for all requests for the same subscriber made at one time for service at one premises. When the subscriber specifically requests multiple completion dates which would not normally be scheduled by the company or when the request requires work on more than one premises of the subscriber, an appropriate service charge is applicable for each completion date and/or each premises.
- (k) The Line Connection Charge is applicable for requests for:
  - 1. Initial connection of service.
  - 2. Connection of additional central office lines, trunks or line segments to an established service.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7.4 General Application of Service Charges** (continued)

- (k) The Line Connection Charge is applicable for requests for:
  - 3. Transfer of service involving a request for a final bill or, if a final bill is not requested, a refusal of the future customer to accept full responsibility for the former customer's account.
  
- (l) The Secondary Service Charge is applicable for requests for the following connections, additions, moves or changes to an established service:
  - 1. Connection of on-premises extension stations or lines.
  - 2. Connection or establishment of additional services, equipment, wiring or lines other than central office lines or trunks.
  - 3. Transfer of facilities from one building (mobile or otherwise) to another building of the same subscriber on the same premises or disconnection and connection of facilities involved in move of a building and reestablishment of service for the same subscriber on the same premises when there is no interruption of service other than that incident to the work involved.
  - 4. Number change when the change is not required for continuation of satisfactory service or for correction of the Company's records.
  - 5. Change from business to residential or residential to business service. The charge for the class of service (business or residential) to which the subscriber's service is being converted is applicable.
  - 6. Restoration of service.

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7.4 General Application of Service Charges** (continued)

- (m) The Line Connection Charge and Line Change Charge cannot be applied on the same order. When an order requires work for which both the Line Connection Charge and Line Change Charge would otherwise be applied, only the Line Connection Charge is applicable.
  
- (n) The Secondary Service Charge is applicable for requests for the following:
  - 1. Transfer of service where there is no lapse in service, no request for a final bill and the new customer accepts full responsibility for the former customer's account.
  - 2. Establishment of an additional, miscellaneous, private, semi-private, no-address or dual-name directory listing.
  - 3. Change of name or address in an established directory listing when the change is not required for continuation of satisfactory service or for correction of the Company's records.
  
- (o) All customers will be charged a monthly account fee of \$5.95.

The monthly account fee will be waived if the customer elects to obtain Their call detail on-line in lieu of receiving paper copies of their call detail.

**2.7.5 Application of Service Call Charges**

- (a) The Service Call Charge is a nonrecurring charge based on the labor time and miscellaneous materials required to perform work on the Customer's premises.
  
- (b) The appropriate Line Connection Charge, Secondary Service Charge or Line Change Charge may apply in addition to charges for Service Calls.

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ISSUE DATE: September 5, 2007                      EFFECTIVE DATE: September 5, 2007  
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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7.5 Application of Service Call Charges** (continued)

- (c) Charges for Service Calls apply per customer request, per Company employee performing billable work on the customer's premises. The sum of their time is used to determine the number of 30-minute increments to be billed, after the one-hour minimum billing period. Only one initial increment is to be billed per customer request except when the customer specifically requests more employees than the Company would normally dispatch. Where the customer specifically requests additional employees, the initial increment charge will also apply per additional Company employee specifically requested. (C)
- (d) Charges for Service Calls apply for, but are not limited to, line testing when no trouble is found on network side; establishment of service; adding and/or rearranging of network interface device.
- (e) The charge for a network interface jack applies in addition to the appropriate Service Call Charges for installing a network interface at the customer's request on existing service.
- (f) Charges for Service Calls will apply if the Company dispatches a service technician pursuant to the Customer's request and it is determined that no trouble exists. (C)

**2.7.5.1. Service Charge Exemptions**

- (a) Service Charges do not apply for changing from a private or semiprivate listing to a listed number. (N)
- (b) Service Charges do not apply for changing to and from flat, message or measured rate basic service. This includes changing from one usage service option to another. This does not include a change from residential service to business service or vice versa. (N)

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7.5.1 Service Charge Exemptions** (continued)

- (c) Service Charges do not apply for changing the primary listing of a residential customer to the name of the remaining spouse in event of death or divorce of the spouse currently listed.
- (d) Service Charges do not apply if the Customer has subscribed to one of the Company's applicable maintenance plans.
- (e) Service Charges do not apply for full or partial disconnection.
- (f) Service Charges do not apply for moving from a premises which has been destroyed or made un-tenantable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location.
- (g) Service Charges do not apply for changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
- (h) When a customer's request is provided in accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional order. Charges for Line Connection, Line Change, or Service Calls may apply for additional service.

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**2.7.6 Application of Line Connection Charges**

- (a) The Line Connection Charge is applicable for work in the central office required in connection or reconnection of local exchange lines or trunks. Connection or reconnection of local exchange lines or trunks includes, but is not limited to:

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.7.6 Application of Line Connection Charges** (continued)

1. Making and changing connections in the central office.
  2. Making and changing connections in distribution facilities between the central office and the customer's premises, including necessary cross connections and line and station transfers.
- (a) The Line Connection Charge is applicable for work in the central office required in connection or reconnection of local exchange lines or trunks. Connection or reconnection of local exchange lines or trunks includes, but is not limited to: (continued)
- (b) One Line Connection Charge applies for each central office line or trunk connected or reconnected.
- (c) Line Connection Charges do not apply for:
1. Connection or reconnection of circuits which do not require central office work.
  2. Establishment of a private or semiprivate telephone number when the existing telephone number is not changed.
  3. Transfer of service when there is no lapse in service.
  4. Restoral of service.
  5. Change of telephone number.

(D)

ISSUE DATE: September 5, 2007

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LOCAL EXCHANGE SERVICE

## SECTION 2 - REGULATIONS (continued)

**2.8 Transfers and Assignments**

Neither the Company nor the Customer may assign or transfer its rights or duties in connection with the services and facilities provided by the Company without the written consent of the other party, except that the Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all assets of the Company; (c) pursuant to any financing, merger or reorganization of the Company.

**2.9 Notices and Communications**

**2.9.1** The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for service shall be mailed.

**2.9.2** The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for service which the Customer shall mail payment on that bill.

**2.9.3** All notices or other communications required to be given pursuant to this Price List will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communications, or bill with the U.S. Mail or a private delivery service prepaid and properly addressed, or when actually received or refused by Addressee, whichever occurs first.

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.9 Notices and Communications (continued)**

**2.9.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

**2.10 Concurrences**

DeltaCom, Inc. concurs with BellSouth's North Carolina Price List as follows:

**2.10.1** Rules, regulations, rates and charges for Area Calling Service (Section A3.5).

**2.10.2** No conditions or exceptions to this concurrence apply at this time.

**2.10.3** This concurrence shall become effective October 3, 1997 and (T) any successive issues of BellSouth's North Carolina Price List shall apply and be limited to the rules, regulations, rates and charges regarding Area Calling Service (Section A3), as approved by the North Carolina Utility Commission, until this concurrence is revoked or canceled. In addition, DeltaCom, Inc., hereby expressly reserves the right to cancel this Statement of concurrence at the time when it appears that such cancellation is in the best interest of the Company, subject to the jurisdiction of the North Carolina Utilities Commission.

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LOCAL EXCHANGE SERVICE

SECTION 2 - REGULATIONS (continued)

**2.11 Validation of Credit**

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ITC^DeltaCom reserves the right to validate the credit worthiness of Subscribers through available credit verification procedures. Credit shall be deemed established if:

- The applicant demonstrates that he is a satisfactory credit risk by appropriate means including, but not limited to, the production of substantive references which may be quickly and inexpensively checked by the Company;
- The applicant has been a customer of the Company for a similar type of service within a period of twenty-four consecutive billings preceding the date of application and during the last twelve consecutive billings for that prior service has not had service discontinued for non-payment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the reasonable regulations of the Company on file with the Commission; provided, that the average periodic bill for such previous service was equal to at least fifty per centum of that estimated for the new service; and provided further, that the credit of the applicant is unimpaired; or
- The applicant furnishes a satisfactory guarantor to secure payment of bills for the service requested in a specified amount not to exceed the amount of the cash deposit prescribed in section 2.5.4 of this tariff.
- The applicant makes a cash deposit to secure payment of bills for service prescribed in section 2.5.4 of this tariff.
- An applicant for service who previously has been a customer of the Company and whose service has been discontinued by the Company during the last twelve billings of that prior service because of nonpayment of bills, may be required to reestablish credit in accordance with section 2.5.4; except that an applicant for residential service shall not be denied service for failure to pay such bills for classes of nonresidential service.

( N)

ISSUE DATE: June 21, 1999

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LOCAL EXCHANGE SERVICE

SECTION 2 – REGULATIONS (continued)

**2.12 Annual Usage Commitment Level and Discontinuance Charge**

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**2.12.2 Annual Usage Commitment Level**

Customers who enter into a term agreement must meet an Annual Usage Commitment Level. The Customer's Annual Usage Commitment Level is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established Annual Usage Commitment Level. If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined Annual Usage Commitment Level.

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**2.12.2 Discontinuance of Service**

The Customer may discontinue service by providing written notice to ITC^DeltaCom 30 days prior to the discontinuance becoming effective and within the first 90 days from the Service Commencement Date without incurring a Discontinuance Charge. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage.

Customers that have entered into a term agreement may discontinue service after the initial 90 day period, but before the expiration of the term, due to Customer Care, Sales Support or Network Quality by submitting written notice of non-performance. Customers exercising this option, however, must allow ITC^DeltaCom 20 business days in which to responsively address Customer=s problem or return the telephone network service performance to customarily acceptable industry standards. If the problem cannot be responsively addressed or the service cannot be restored to normal and customarily acceptable industry performance standards, ITC^DeltaCom will cancel

(N) (M)

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LOCAL EXCHANGE SERVICE

SECTION 2 – REGULATIONS (continued)

2.12 Annual Usage Commitment Level (continued)

2.12.2 Discontinuance of Service (continued)

(N)

service five (5) days after receipt of Customer's written notice of cancellation without requiring payment of a Discontinuance Charge. Customer is responsible for paying all accrued charges for usage through the date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a Discontinuance Charge, based on the Annual Usage Commitment Level, for each month remaining in the term to which the customer agreed. For example, if a customer has entered into a two-year term plan and cancels in the 8th month of the term, the Discontinuance Charge will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12 = \$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)
-	<b>\$ 8,600</b>	<b>(Actual usage for 8 month term)</b>
Amount remaining	\$ 5,200	(in 1st year of term)
Amount remaining	<u>+\$ 13,800</u>	(in 2nd year of term)
	\$ 19,000	(Discontinuance Charge)

For any discontinuance that does not result in whole or in part from ITC^DeltaCom service problems after installation of the service, the customer will also be responsible for payment of usage charges

(N)

ISSUE DATE: June 1, 2004

EFFECTIVE DATE: June 1, 2004

Senior Manager - Regulatory  
ITC^DeltaCom  
4092 South Memorial Parkway  
Huntsville, Alabama 35802

LOCAL EXCHANGE SERVICE

SECTION 2 – REGULATIONS (continued)

**2.12 Annual Usage Commitment Level (continued)**

**2.12.2 Discontinuance of Service (continued)**

incurred to date of effective cancellation, the total of all waived installation charges, any incentives received by the Customer, miscellaneous charges incurred by the Company but not assessed to Customer and/or any non-waivable installation charges, which include, but are not limited to, engineering fees, expedite fees, service order fees, change order charges, miscellaneous configuration charges, etc.

(N)

(N)

**2.12.3 Waiver of Discontinuance Charge**

To qualify for a waiver of the Discontinuance Charge, the Customer must request and specify, prior to service installation, under which of the following circumstances the waiver would be sought:

(M)

1. When a customer, whether single or multi-location, closes its entire business and all business locations and cancels service;
2. When a customer files for insolvency and liquidation and cancels service. If a customer maintains Company's service under other versions, such as Chapter 11 reorganization or Chapter 13, the customer will not qualify for this waiver;
3. When a customer with multiple locations closes a location due to economic conditions;
4. When a customer with multiple locations closes a location due to a physical move and the Company is unable to provide 100% of the service at the new location as was utilized at the original location;

(M)

ISSUE DATE: June 1, 2004

EFFECTIVE DATE: June 1, 2004

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LOCAL EXCHANGE SERVICE

SECTION 2 – REGULATIONS (continued)

**2.13 Annual Usage Commitment Level (continued)**

**2.12.3 Waiver of Discontinuance Charge (continued)**

5. When the customer is being acquired and ownership is changing. In this instance, the original customer will receive a waiver of Discontinuance Charges except in the event the agreement for service is assigned to customer's acquirer or new ownership.

The Customer must notify the Company in writing a minimum of 60 days in advance of disconnection or termination of service under any of the above conditions. This waiver is not applicable to, and Customer will continue to be responsible for, any previously waived installation charges.

**2.14 Service Changes**

If the Customer requests to move the location to which the Company provides Service and/or requests changes to an existing Service provided by the Company, the Company will provide Service to the new location and/or accommodate the change in Service to the extent it is technically and economically feasible to do so, as determined in the sole discretion of the Company. In the event of a move of the location to which the Company provides Service, one or more of the following charges may apply:

**2.14.1** Installation charges for the service provided at the new location;

**2.14.2** Any out of pocket costs incurred by the Company as a result of the termination of the Services(s) either as a result of a move or a change; and/or

**2.14.3** Any increase in rates allowed by applicable law.

In addition, the Company may require the Customer to sign a new Term Plan Agreement for Service in the new location.

ISSUE DATE: July 25, 2007

EFFECTIVE DATE: July 25, 2007

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS

**3.1 Service Elements**

**3.1.1 Timing of Local Exchange Calls**

Unless otherwise indicated, all calls are timed in six second increments and all calls which are fractions of a minute are rounded up to next six second increment.

For station to station calls, call timing begins when a connection is established between the calling telephone and the called telephone station.

For person to person calls, call timing begins when connection is established between the calling person and the particular person, station or mobile unit specified or an agreed alternate.

Call timing ends when the calling station "hangs up", thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

**3.1.2 Time Periods Defined**

Peak: 8:00 a.m. to, but not including 5:00 p.m. - Monday through Friday

Off-Peak: 5:00 p.m. to, but not including 8:00 a.m. - Monday through Friday, all day Saturday and Sunday, and all Holidays.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.1 Service Elements (continued)**

**3.1.2 Time Periods Defined (Continued)**

Holidays include Christmas Day, New Year's Day, Thanksgiving Day, Independence Day, and Labor Day.

All times refer to local time.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service**

Infinity Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the Local Calling Area, as defined herein;
- access 911 Emergency Service;
- access the interexchange carrier selected by the Customer for interLATA, intraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

**3.2.1 Service Area:** Where facilities are available, the service area is defined by the following:

**3.2.1.1 Local Calling Areas:** Exchanges and zones served by DeltaCom are listed below. NXXs associated with each particular exchange or zone may be found in the telephone directory published by the dominant exchange service provider in the Customer's exchange area.

ExchangeAdditional Exchanges

Acme

Atkinson, Boiling Springs Lake(ICE), Bolivia(ICE), Burgaw, Carolina Beach, Castle Hayne, Holden Beach, Lake Waccamaw, Long Beach, Longwood, Scotts Hill, Shallotte(ICE), Southport, Seaside(ICE), Whiteville(ICE), Wilmington, Wrightsville Beach

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Antioch, SC	(Refer to the South Carolina Tariff for Antioch customers located in the Grover exchange.)
Apex	Angier, Broadway(ICE), Cary, Chapel Hill, balance of the Durham exchange(ICE), Clayton(ICE), Creedmoor(ICE), Fuguay-Varina(ICE), Hillsborough(ICE), Knightdale, GTE Research Triangle Park(ICE), Olivia(ICE), Selma, Wake Forest(ICE), Wendell, Zebulon
Arden	Asheville, Enka-Candler, Fairview, Black Mountain, Hendersonville, Leicester, Swannanoa, Weaverville(ICE), Barnardsville(ICE), Brevard(ICE), Canton, Lake Lure, Saluda(ICE), Clyde, Garden City, Maggie Valley, Mars Hill(ICE), Marshall(ICE), Old Fort(ICE), Waynesville, Burnsville(ICE), Cullowhee(ICE), Glenwood Providence(ICE), Guntertown(ICE), Hot Springs(ICE), Marion(ICE), Micaville(ICE), Sevier(ICE), Sylva(ICE)
Asheville	Arden, Enka-Candler, Leicester, Swannanoa, Weaverville(ICE), Barnardsville(ICE), Black Mountain, Fairview, Marshall(ICE), Canton, Clyde, Hendersonville, Lake Lure, Mars Hill(ICE), Old Fort(ICE), Brevard(ICE), Burnsville(ICE), Garden City(ICE), Guntertown(ICE), Hot Springs(ICE), Maggie Valley, Micaville(ICE), Saluda(ICE), Waynesville, Bakersville(ICE), Cullowhee(ICE), Glenwood Providence(ICE), Marion(ICE), Sevier(ICE), Sylva(ICE)
Atkinson	Burgaw, Acme, Castle Hayne, Scotts Hill, Wilmington, Wrightsville Beach, Boiling Springs Lake(ICE), Bolivia(ICE), Carolina Beach,

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EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**ExchangeAdditional Exchanges

Belmont

Gastonia, Lowell, Mt. Holly, Mill Creel, SC, Stanley, Charlotte, South Crowders Creek, Lake Wylie, SC, Lake Wylie West, SC, Bessemer City, Clover, SC, Huntersville, Pineville(ICE), Cherryville, Davidson, Denver, Fort Mill, SC(ICE), Kings Mountain, Llincolnton, Matthews(ICE), Rock Hill, SC(ICE), York, SC, Antioch, SC, Concord(ICE), Grover, Harrisburg(ICE), Hemby Bridge(ICE), Hickory Grove, SC, Indian Trail(ICE), Kannapolis(ICE), Maiden, Mooresville(ICE), Sharon, SC, Shelby, Sherrills Ford(ICE), Waxhaw(ICE), Alton(ICE), Catawba(ICE), China Grove-Landis(ICE), Claremont, Cleveland, Fort Lawn, SC(ICE), Goose Creek(ICE), Hickory(ICE), Hildebran(ICE), Lancaster, SC(ICE), Lattimore, Lawndale, Locust, Monroe(ICE), Mountain View(ICE), Mt. Pleasant(ICE), New Salem(ICE), Newton, Oakboro(ICE), Statesville, Troutman, Wingate(ICE)

Bessemer City

Gastonia, Kings Mountain, Mill Creek, SC, South Crowders Creek, Lowell, Stanley, Cherryville, Antioch, SC, Belmont, Clover, SC, Grover, Lincolnton, Mt. Holly, Shelby, Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Lawndale, Maiden, York, SC, Caroleen, Charlotte, Davidson, Denver, Ellenboro, Fort Mill, SC(ICE), Hickory Grove, SC, Huntersville, Mountain View(ICE), Newton, Pineville(ICE), Rock Hill, SC(ICE), Sharon, SC, Sherills Ford(ICE), Bethelam(ICE), Catawba(ICE), Claremont, Forest City, Granite Falls(ICE), Harrisburg(ICE), Hemby Bridge(ICE), Hickory(ICE), Hildebran(ICE), Indian Trail(ICE), Matthews(ICE), Mooresville(ICE), Morgantown, Rutherfordton, Troutman, Valdese(ICE), Waxhaw(ICE),

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Black Mountain	Fairview, Swannanoa, Arden, Asheville, Barnardsville(ICE), Weaverville(ICE), Enka-Candler, Leicester, Old Fort(ICE), Garden City(ICE), Lake Lure, Burnsville(ICE), Glenwood Providence(ICE), Marion(ICE), Mars Hill(ICE), Micaville(ICE), Sevier(ICE), Bakersville(ICE), Canton, Hendersonville, Marshall(ICE), Saluda(ICE), Brevard(ICE), Clyde, Guntertown(ICE), Hot Springs(ICE), Waynesville
Blowing Rock	Boone, Watauga(ICE), Sugar Grove(ICE), Banner Elk(ICE), Beech Mountain, Newland, Lenoir,Bethlehem(ICE), Granite Falls(ICE), Morganton, Spruce Pine, Valdese(ICE), Hickory(ICE), Hildebran(ICE), Mountain View(ICE), Stony Point, Taylorsville,
Boone	Blowing Rock, Sugar Grove(ICE), Watauga(ICE), Banner Elk(ICE), Beech Mountain(ICE), Newland, Lenoir, Spruce Pine, Bethelhem(ICE), Granite Falls(ICE), Hickory(ICE), Hildebran(ICE), Morganton, Taylorsville, Valdese(ICE)
Burgaw	Atkinson, Castle Hayne, Scotts Hill, Acme, Wilmington, Wrightsville Beach, Boiling Springs Lake(ICE), Bolivia(ICE), Carolina Beach
Canton	Clyde, Waynesville, Maggie Valley, Enka-Candler, Leicester, Arden, Asheville, Brevard(ICE), Marshall(ICE), Weaverville(ICE), Barnardsville(ICE), Black Mountain, Cherokee(ICE), Cullowhee(ICE), Fairview, Guntertown(ICE), Hendonsville, Hot Springs(ICE), Mars Hill(ICE), Swannanoa, Sylva(ICE), Bryson City(ICE), Burnsville(ICE), Cashiers(ICE), Franklin(ICE), Highlands(ICE), Lake Lure, Old Fort(ICE), Saluda(ICE)

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Caroleen	Ellenboro, Forest City, Rutherfordton, Lattimore, Shelby, Antioch, SC, Grover, Lawndale, Bessemer City, Cherryville, Hickory Grove, SC, Kings Mountain, Clover, SC, Gastonia, Hildebran(ICE), Lincolnton, Lowell, Maiden, Mill Creek, SC, Morganton, Mountain View(ICE), Sharon, SC, South Crowders Creek, Valdese(ICE), York, SC
Carolina Beach	Wilmington, Wrightsville Beach, Boiling Springs Lake(ICE), Bolivia(ICE), Southport, Castle Hayne, Long Beach, Scotts Hill, Acme, Holden Beach(ICE), Shallotte(ICE), Atlinson, Burgaw, Longwood(ICE), Seaside(ICE)
Cary	Apex, Raleigh, Fuquay-Varina(ICE), Knightdale, GTE Research Triangle Park(ICE), Wake Forest(ICE), Wendell, Zebulon, Angier(ICE), Chapel Hill, Clayton(ICE), balance of the Durham exchange(ICE), Broadway(ICE), Creedmore(ICE), Hillsborough(ICE), Olivia(ICE), Sanford(ICE), Selma
Castle Hayne	Scotts Hill, Wilmington, Burgaw, Wrightsville Beach, Acme, Atkinson, Carolina Beach, Boiling Springs Lake(ICE), Bolivia(ICE), Holdern Beach(ICE), Long Beach, Shallotte(ICE), Southport
Chapel Hill	408 central office prefix of the Durham exchange(ICE), Hillsborough(ICE), Pittsboro(ICE), GTE Research Triangle Park(ICE), BST Research Triangle, Mebane(ICE), Raleigh-Durham Airport, Apex, Cary, Creedmoor(ICE), Fuquay-Varina(ICE), balance of the leigh exchange, Angier(ICE), Broadway(ICE), Clayton(ICE), Knightdale, Olivia(ICE), Sanford(ICE), Wake Forest(ICE), Wendell, Zebulon

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.1.1 Local Calling Areas (continued)**

Exchange

Additional Exchanges

Charlotte

Matthews(ICE), Pineville(ICE), Belmont, **Harrisburg(ICE)**, **Hemby (T)**  
**Bridge(ICE)**, Huntersville, **Indian Trail(ICE)**, Lake Wylie, SC, (T)  
Mt. Holly Davidson, Stanley, Waxhaw(ICE), Denver, Locust,  
Mooresville(ICE), Concord(ICE), Fort Mill, SC(ICE), Gastonia, Goose  
Creek(ICE), Mill Creek, SC, South Crowders Creek, Bessemer City,  
China Grove-Landis(ICE), Clover, SC, Kannapolis(ICE), Kings Mountain,  
Lincolnton, Monroe(ICE), Mt. Pleasant(ICE), New Salem(ICE),  
Oakboro(ICE), Rock Hill, SC(ICE), Sherills Ford(ICE), Wingate(ICE),  
York, SC, Albermarle(ICE), Alton(ICE), Antioch, SC, Catawba(ICE),  
Cherryville, Claremont, Cleveland, Fort Lawn, SC(ICE), Granite, Quarry-  
Rockwell(ICE), Grover, Hickory Grove, SC Lancaster, SC(ICE), Maiden,  
Marshville(ICE), New London(ICE), Newton, Peachland-Polkton(ICE),  
Salisbury, Sharon, SC, Shelby, Statesville, Troutman

Cherryville

Lincolnton, Shelby, Bessemer City, Antioch, SC, Gastonia, Grover, Kings  
Mountain, Lawndale, Mill Creek, SC, Stanley, Belmont, Clover, SC,  
Denver, Lattimore, Lowell, Maiden, Mountain View(ICE), Mt. Holly,  
Newton, South Crowders Creek, Caroleen, Catawba(ICE), Claremont,  
Ellenboro, Forest City, Granite Falls(ICE), Hickory(ICE), Hickory Grove,  
SC, Hildebran(ICE), Huntersville, Lake Wylie, SC, Lake Wylie West, SC,  
Sharon, SC, Sherrills Ford(ICE), Valdese(ICE), York, SC,  
Bethlehem(ICE), Charlotte, Davidson, Fort Mill, SC(ICE), Lenoir,  
Mooresville(ICE), Morganton, Pineville(ICE), Rock Hill, SC(ICE),  
Rutherfordton, Statesville, Stony Point, Taylorsville, Troutman

\* The bold rate centers are Independent Company Exchanges  
(N)

ISSUE DATE: June 22, 2000

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Claremont	Catawba(ICE), Maiden, Newton, Hickory(ICE), Sherrills Ford(ICE), Bethlehem(ICE), Denver, Hildebran(ICE), Mountain View(ICE), Statesville, Stony Point, Taylorsville, Troutman, Granite Falls(ICE), Lincolnton, Mooresville(ICE), Cherryville, Cleveland, Davidson, Harmony(ICE), Huntersville, Lenoir, Mt. Holly, New Hope(ICE), Stanley, Union Grove(ICE), Valdese(ICE), Belmont, Bessemer City, Charlotte, China Grove-Landis(ICE), Concord(ICE), Cooleemee(ICE), Gastonia, Harrisburg(ICE), Ijames(ICE), Kannapolis(ICE), Kings Mountain, Lawndale, Lowell, Mill Creek, SC, Mocksville(ICE), Morganton, Salisbury, Shelby, South Crowders Creek
Cleveland	Sallisbury, Cooleemee(ICE), China Grove-Landis(ICE), Ijames(ICE), Mocksville(ICE), Mooresville(ICE), Statesville, Troutman, Davidson, Granite Quarry -Rockwell(ICE), Harmony(ICE), Kannapolis(ICE), Sherrills Ford(ICE), Catawba(ICE), Claremont, Concord(ICE), Denver, Harrisburg(ICE), Huntersville, Mt. Pleasant(ICE), New Hope(ICE), Stony Point, Union Grove(ICE), Albemarle(ICE), Badin(ICE), Belmont, Bethlehem(ICE), Charlotte, Hickory(ICE), Lincolnton, Locust, Lowell, Maiden, Mountain View(ICE), Mt. Holly, New London(ICE), Newton, Oakboro(ICE), Stanley, Taylorsville
Clyde	Canton, Maggie Valley, Waynesville, Enka-Candler, Leicester, Asheville, Cullowhee(ICE), Sylva(ICE), Arden, Brevard(ICE), Cherokee(ICE), Fairview, Guntertown(ICE), Hendersonville, Hot Springs(ICE), Mars Hill(ICE), Marshall(ICE), Swannanoa, Weaverville(ICE), Barnardsville(ICE), Black Mountain, Bryson City(ICE), Cashiers(ICE), Franklin(ICE), Highlands(ICE), Lake Lure, Saluda(ICE)

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)****Exchange****Additional Exchanges**

Davidson

Huntersville, Mooresville(ICE), Troutman, Charlotte, Statesville, Denver, Kannapolis(ICE), Sherrills Ford(ICE), Belmont, Catawba(ICE), China Grove-Landis(ICE), Cleveland, Concord(ICE), Harrisburg(ICE), Lowell, Maiden, Mt. Holly, Stanley, Bessemer City, Claremont, Cooleemee(ICE), Gastonia, Granite Quarry-Rockwell(ICE), Hemby Bridge(ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Locust, Matthews (ICE), Mill Creek, SC, Mt. Pleasant(ICE), Newton, Pineville(ICE), Salisbury, Stony Point, Albemarle(ICE), Bethlehem(ICE), Cherryville, Clover, SC, Fort Mill, SC(ICE), Goose Creek(ICE), Granite Falls(ICE), Harmony(ICE), Hickory(ICE), Hildebran(ICE), Ijames(ICE), Indian Trail(ICE), Kings Mountain, Mocksville(ICE), Monroe(ICE), Mountin View(ICE), New Hope(ICE), New London(ICE), New Salem(ICE), Oakboro(ICE), South Crowders Creek, Taylorsville, Union Grove(ICE)

Denver

Sherrills Ford(ICE), Lincolnton, Maiden, Newton, Charlotte, Catawba(ICE), Claremont, Davidson, Huntersville, Mooresville(ICE), Stanley, Troutman, Belmont, Cherryville, Gastonia, Lowell, Mill Creek, SC, Mountain View(ICE), Mt. Holly, Statesville, Bessemer City, Bethlehem(ICE), China Grove-Landis(ICE), Cleveland, Concord(ICE), Granite Falls(ICE), Harrisburg(ICE), Hickory(ICE), Hildebran(ICE), Kannapolis(ICE), Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC, South Crowders Creek Stony Point, Taylorsville, Antioch, SC, Clover, SC, Cooleemee, Fort Mill, SC(ICE), Granite Quarry-Rockwell(ICE), Grover, Harmony(ICE), Hemby Bridge(ICE), Ijames(ICE), Indian Trail(ICE), Lattimore, Lawndale, Lenoir, Locust, Matthews(ICE), Mocksville(ICE), Morganton, Mt. Pleasant(ICE), New Hope(ICE), Pineville(ICE), Salisbury, Shelby, Unioin Grove(ICE), Valdese(ICE), York, SC

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Ellenboro	Caroleen, Forest City, Rutherfordton, Lattimore, Lawndale, Shelby, Antioch, SC, Grover, Bessemer City, Cherryville, Hickory Grove, SC, Kings Mountain, Morganton, Clover, SC, Gastonia, Granite Falls(ICE), Hickory(ICE), Hildebran(ICE), Lincolnton, Lowell, Maiden, Mill Creek, SC, Mountain View(ICE), Newton, Sharon, SC, South Crowders Creek, Stanley, Valdese(ICE), York, SC
Enka-Candler	Arden, Asheville, Leicester, Fairview, Swannanoa, Weaverville,(ICE), Barnardsville(ICE), Black Mountain, Canton, Clyde, Brevard(ICE), Hendersonville, Mars Hill(ICE), Marshall(ICE), Waynesville, Guntertown(ICE), Hot Springs(ICE), Lake Lure, Maggie Valley, Old Fort(ICE), Saluda(ICE), Burnsville(ICE), Cashiers(ICE), Cherokee(ICE), Cullowhee(ICE), Garden City(ICE), Glenwood Providence(ICE), Marion(ICE), Micaville(ICE), Sevier(ICE), Sylva(ICE)
Fairview	Arden, Black Mountain, Swannanoa, Asheville, Enka-Candler, Weaverville(ICE), Barnardsville(ICE), Leicester, Hendersonville, Lake Lure, Old Fort(ICE), Saluda(ICE), Brevard(ICE), Burnsville(ICE), Canton, Clyde, Garden City(ICE), Glenwood Providence(ICE), Marion(ICE), Mars Hill(ICE), Marshall(ICE), Micaville(ICE), Sevier(ICE), Bakersville(ICE), Guntertown(ICE), Hot Springs(ICE), Maggie Valley, Waynesville
Forest City	Caroleen, Ellenboro, Rutherfordton, Lattimore, Lawndale, Shelby, Antioch, SC, Cherryville, Grover, Bessemer City, Clover, SC, Gastonia, Hickory Grove, SC, Hildebran(ICE), Kings Mountain, Lincolnton, Mill Creek, SC, Morganton, Mountain View(ICE), Sharon, SC, South Crowders Creek, Valdese(ICE)

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Gastonia	Belmont, Bessemer City, Clover, SC, Kings Mountain, Lowell, Mill Creek, SC, South Crowders Creek, Stanley, Lake Wylie, SC, Lake Wylie West, SC, Mt. Holly, Cherryville, Lincolnton, Antioch, SC, Charlotte, Denver, Fort Mill, SC(ICE), Grover, Pineville(ICE), Shelby, York, SC, Davidson, Hickory Grove, SC, Huntersville, Lattimore, Lawndale, Maiden, Matthews(ICE), Mooresville(ICE), Newton, Rock Hill, SC(ICE), Sharon, SC, Sherrills Ford(ICE), Bethlehem(ICE), Caroleen, Catawba(ICE), Claremont, Concord(ICE), Ellenboro, Forest City, Goose Creek(ICE), Granite Falls(ICE), Harrisburg(ICE), Hemby Bridge(ICE), Hickory(ICE), Hildebran(ICE), Indian Trail(ICE), Kannapolis(ICE), Mountain View(ICE), Statesville, Troutman, Valdese(ICE), Waxhaw(ICE)
Goldsboro	Fremont(ICE), Grantham, LaGrange(ICE), Mt. Olive, Princeton(ICE), Moss Hill(ICE), Selma, Clayton(ICE), Knightdale, Wendell, Zebulon
Grantham	Mt. Olive, Goldsboro, Selma, Clayton(ICE), Angier(ICE), Knightdale, Wendell, Zebulon
Greensboro	Greensboro, <b>Gibsonville</b> , Julian, Kimesville, Monticello, Summerfeld, (N) <b>Liberty</b> (N)
Grover	Antioch, SC, Blacksburg, SC(ICE), Kings Mountain, Shelby, Bessemer City, Cherryville, Clover, SC, Hickory Grove, SC, Lattimore, South Crowders Creek, Carollen, Ellenboro, Gastonia, Lawndale, Lowell, Mill Creek, SC, Sharon, SC, York, SC, Belmont, Forest City, Fort Mill, SC(ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Mt. Holly, Rock Hill, SC(ICE), Stanley, Charlotte, Denver, Hickory(ICE), Hildebran(ICE), Huntersville, Maiden, Mountain View(ICE), Newton, Pineville(ICE), Rutherfordton

\* **The bold rate centers are Independent Company Exchanges (N)**

ISSUE DATE: July 30, 1999

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700 Boulevard South, Suite 101

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Hendersonville	Saluda(ICE), Arden, Lake Lure, Fairview, Asheville, Brevard(ICE), Enka-Candler, Swannanoa, Black Mountain, Canton, Clyde, Leicester, Old Fort(ICE), Weaverville(ICE), Barnardsville(ICE), Cashiers(ICE), Cullowhee(ICE), Garden City(ICE), Glenwood Providence(ICE), Maggie Valley, Marion(ICE), Mars Hill(ICE), Marshall(ICE), Waynesville
Huntersville	Davidson, Charlotte, Mooresville(ICE), Belmont, Concord(ICE), Denver, Harrisburg(ICE), Kannapolis(ICE), Mt. Holly, Stanley, China Grove-Landis(ICE), Lowell, Matthews(ICE), Sherills Ford(ICE), Troutman, Bessemer City, Catawba(ICE), Cherryville, Claremont, Cleveland, Clover, SC, Fort Mill, SC(ICE), Gastonia, Goose Creek(ICE), Granite Quarry-Rockwell(ICE), Hemby Bridge(ICE), Indian Trail(ICE), Lake Wylie, SC, Lake Wylie West, SC, Lincolnton, Locust, Maiden, Mill Creek, SC, Mt. Pleasant(ICE), Newton, Pineville(ICE), Sallisbury, South Crowders Creek, Statesville, Albemarle(ICE), Antioch, SC, Bethlehem(ICE), Cooleemee(ICE), Grover, Harmony(ICE), Hickory(ICE), Hildebran(ICE), Ijames(ICE), Kings Mountain, Marshville(ICE), Mocksville(ICE), Monroe(ICE), Mountain View(ICE), New London(ICE), New Salem(ICE), Oakboro(ICE), Rock Hill, SC(ICE), Stony Point, Waxhaw(ICE), Wingate(ICE), York, SC
Kings Mountain	Antioch, SC, Bessemer City, Gastonia, Grover, Mill Creek, SC, South Crowders Creek, Shelby, Cherryville, Clover, SC, Lowell, Belmont, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Lawndale, Lincolnton, Mt. Holly, Sharon, SC, Stanley, York, SC, Caroleen, Charlotte, Denver, Ellenboro, Fort Mill, SC(ICE), Maiden, Mountain View(ICE), Newton, Pineville(ICE), Rock Hill, SC(ICE), Catawba(ICE), Claremont, Davidson, Forest City, Granite Falls(ICE), Harrisburg(ICE), Hickory(ICE), Hildebran(ICE), Huntersville, Indian Trail(ICE), Matthews(ICE), Mooresville(ICE), Morganton, Rutherfordton, Sherills Ford(ICE), Valdese(ICE), Waxhaw(ICE)

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

Nanette S. Edwards, Senior Manager - Regulatory Attorney

DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Knightdale	Raleigh, Wendell, Zebulon, Wake Forest(ICE), Apex, Cary, Fuquay-Varina(ICE), GTE Research Triangle Park(ICE), Clayton(ICE), Selma, Angier(ICE), Creedmoor(ICE), balance of the Durham exchange(ICE), Broadway(ICE), Chapel Hill, Goldsboro, Grantham, Hillsborough(ICE)
Lake Lure	Hendersonville, Rutherfordton, Black Mountain, Fairview, Old Fort(ICE), Saluda(ICE), Swannanoa, Arden, Asheville, Garden City(ICE), Glenwood Providence(ICE), Marion(ICE), Barnardsville(ICE), Enka-Candler, Sevier(ICE), Weaverville(ICE), Brevard(ICE), Burnsville(ICE), Canton, Clyde, Leicester, Mars Hill(ICE), Marshall(ICE), Micaville(ICE), Columbus(N), Tryon(N)
Lattimore	Lawndale, Shelby, Caroleen, Ellenboro, Antioch, SC, Forest City, Grover, Bessemer City, Cherryville, Kings Mountain, Rutherfordton, Clover, SC, Gastonia, Hickory Grove, SC, Lincolnton, Mill Creek, SC, Morganton, South Crowders Creek, Belmont, Bethlehem(ICE), Denver, Granite Falls(ICE), Hickory(ICE), Hildebran(ICE), Lake Wylie, SC, Lake Wylie West, SC, Lowell, Maiden, Mountain View(ICE), Mt. Holly, Newton, Sharon, SC, Stanley, Valdese(ICE), York, SC
Lawndale	Lattimore, Shelby, Cherryville, Ellenboro, Antioch, SC, Bessemer City, Caroleen, Forest City, Grover, Kings Mountain, Lincolnton, Mountain View(ICE), Clover, SC, Gastonia, Granite Falls(ICE), Hickory(ICE), Hildebran(ICE), Lowell, Maiden, Mill Creek, SC, Morganton, Newton, Rutherfordton, South Crowders Creek, Stanley, Valdese(ICE), Belmont, Bethlehem(ICE), Catawba(ICE), Claremont, Denver, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lenoir, Mt. Holly, Sharon, SC, Sherrills Ford(ICE), York, SC

ISSUE DATE: June 29, 2007

EFFECTIVE DATE: June 29, 2007

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Huntsville, Alabama 35802

LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Leicester	Asheville, Enka-Candler, Weaverville(ICE), Arden, Barnardsville(ICE), Fairview, Swannanoa, Black Mountain, Canton, Clyde, Mars Hill(ICE), Marshall(ICE), Guntertown(ICE), Hot Springs(ICE), Maggie Valley, Waynesville, Brevard(ICE), Burnsville(ICE), Hendersonville, Old Fort(ICE), Bakersville(ICE), Cherokee(ICE), Cullowhee(ICE), Garden City(ICE), Lake Lure, Marion(ICE), Micaville(ICE), Saluda(ICE), Sevier(ICE), Sylva(ICE)
Lenoir	Granite Falls(ICE), Hickory(ICE), Bethlehem(ICE), Hildebran(ICE), Morganton, Valdese(ICE), Blowing Rock, Mountain View(ICE), Taylorsville, Watauga(ICE), Banner Elk(ICE), Beech Mountain(ICE), Boone, Catawba(ICE), Claremont, Maiden, Newland, Newton, Spruce Pine, Stony Point, Sugar Grove(ICE), Cherryville, Denver, Lawndale, Lincolnton, New Hope(ICE), Sherrills Ford(ICE), Statesville, Troutman, Union Grove(ICE),
Lincolnton	Cherryville, Maiden Denver, Bessemer City, Gastonia, Mill Creek, SC, Mountain View(ICE), Newton, Stanley, Belmont, Catawba(ICE), Claremont, Hickory(ICE), Hildebran(ICE), Kings Mountain, Lawndale, Lowell, Mt. Holly, Shelby, Sherrills Ford(ICE), South Crowders Creek, Antioch, SC, Bethlehem(ICE), Charlotte, Clover, SC, Davidson, Granite Falls(ICE), Grover, Huntersville, Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Mooresville(ICE), Statesville, Stony Point, Troutman, Valdese(ICE), Caroleen, China Grove-Landis(ICE), Cleveland, Concord(ICE), Ellenboro, Forest City, Fort Mill, SC(ICE), Harrisburg(ICE), Hickory Grove, SC, Kannapolis(ICE), Lenoir, Matthews(ICE), Morganton, Pineville(ICE), Rock Hill, SC(ICE), Sharon, SC, Taylorsville, York, SC

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

Nanette S. Edwards, Senior Manager - Regulatory Attorney  
DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Locust	Oakboro(ICE), Albermarle(ICE), Concord(ICE), Badin(ICE), New London(ICE), Norwood(ICE), Charlotte, Goose Creek(ICE), New Salem(ICE), Harrisburg(ICE), Hemby Bridge(ICE), Mt. Pleasant(ICE), Ansonville(ICE), Indian Trail(ICE), Kannapolis(ICE), Marshville(ICE), Matthews(ICE), Monroe(ICE), Peachland-Polkton(ICE), Wingate(ICE), Alton(ICE), China Grove-Landis(ICE), Davidson, Granite Quarry-Rockwell(ICE), Huntersville, Pineville(ICE), Salisbury, Wadesboro(ICE), Waxhaw(ICE), Belmont, Cleveland, Cooleemee(ICE), Denver, Fort Mill, SC(ICE), Lake Wylie, SC, Lake Wylie West, SC, Lilesville(ICE), Lowell, Mooresville(ICE), Morven(ICE), Mt. Holly, Stanley, Troutman
Long Beach	Southport, Holden Beach(ICE), Boiling Springs Lake(ICE), Bolivia(ICE), Shallotte(ICE), Carolina Beach, Seaside(ICE), Acme, Longwood(ICE), Wilmington, Wrightsville Beach, Castle Hayne, Scotts Hill
Lowell	Belmont Gastonia, Mill Creek, SC, Mt. Holly, South Crowders Creek, Stanley, Bessemer City, Charlotte, Clover, SC, Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC, Antioch, SC, Cherryville, Davidson, Denver, Fort Mill, SC(ICE), Grover, Huntersville, Lincolnton, Pineville(ICE), York, SC, Harrisburg(ICE), Hemby Bridge(ICE), Hickory Grove, SC, Indian Trail(ICE), Lawndale, Maiden, Matthews(ICE), Mooresville(ICE), Newton, Rock Hill, SC(ICE), Sharon, SC, Shelby, Sherrills Ford(ICE), Caroleen, Catawba(ICE), China Grove-Landis(ICE), Claremont, Cleveland, Concord(ICE), Ellenboro, Goose Creek(ICE), Hickory(ICE), Hildebran(ICE), Kannapolis(ICE), Lattimore, Locust, Monroe(ICE), Mountain View(ICE), Mt. Pleasant(ICE), Statesville, Troutman, Waxhaw(ICE)

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

Nanette S. Edwards, Senior Manager - Regulatory Attorney

DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**ExchangeAdditional Exchanges

Maiden

Claremont, Lincolnton, Newton, Denver, Hickory(ICE), Sherrills Ford(ICE), Catawba(ICE), Hildebran(ICE), Mountain View(ICE), Bessemer City, Bethlehem(ICE), Cherryville, Davidson, Granite Falls(ICE), Stanley, Stony Point, Troutman, Belmont, Gastonia, Huntersville, Kings Mountain, Lawndale, Lenoir, Lowell, Mill Creek, SC, Mooresville(ICE), Morganton, Mt. Holly, Shelby, South Crowders Creek, Statesville, Taylorsville, Valdese(ICE), Antioch, SC, Caroleen, Charlotte, China Grove-Landis(ICE), Cleveland, Clover, SC, Concord(ICE), Cooleemee(ICE), Ellenboro, Grover, Harmony(ICE), Harrisburg(ICE), Ijames(ICE), Kannapolis(ICE), Lake Wylie, SC, Lake Wylie West, SC, Lattimore, New Hope(ICE), Pineville(ICE), Union Grove(ICE)

Mill Creek, SC

(Refer to the South Carolina Tariff for Mill Creek customers located in the Gastonia exchange).

Morganton

Valdese(ICE), Hildebran(ICE), Granite Falls(ICE), Lenoir, Hickory(ICE), Mountain View(ICE), Bethlehem(ICE), Blowing Rock, Ellenboro, Lattimore, Lawndale, Maiden, Newland, Newton, Spruce Pine, Watauga(ICE), Banner Elk(ICE), Beech Mountain(ICE), Bessemer City, Boone, Caroleen, Catawba(ICE), Cherryville, Claremont, Denver, Forest City, Kings Mountain, Lincolnton, Rutherfordton, Shelby, Stony Point, Sugar Grove(ICE), Taylorsville,

ISSUE DATE: October 3, 1997

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Nanette S. Edwards, Senior Manager - Regulatory Attorney

DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Mt. Holly	Belmont, Lowell, Stanley, Charlotte, Gastonia, Mill Creek, SC, South Crowders Creek, Bessemer City, Huntersville, Lake Wylie, SC, Lake Wylie West, SC, Cherryville, Clover, SC, Davidson, Denver, Fort Mill, SC(ICE), Harrisburg(ICE), Kings Mountain, Lincolnton, Matthews(ICE), Mooresville(ICE), Pineville(ICE), Sherrills Ford(ICE), Antioch, SC, Catawba(ICE), Claremont, Concord(ICE), Goose Creek(ICE), Grover, Hemby Bridge(ICE), Indian Trail(ICE), Kannapolis(ICE), Maiden, Newton, Rock Hill, SC(ICE), Shelby, Troutman, York, SC, Bethlehem(ICE), China Grove-Landis(ICE), Cleveland, Granite Quarry-Rockwell(ICE), Hickory(ICE), Hickory Grove, SC, Hildebran(ICE), Lattimore, Lawndale, Locust, Monroe(ICE), Mountain View(ICE), Mt. Pleasant(ICE), New Salem(ICE), Oakboro(ICE), Sharon, SC, Statesville, Stony Point, Waxhaw(ICE), Wingate(ICE)
Mt. Olive	Grantham, Goldsboro, Selma, Clayton(ICE)
Newland	Banner Elk(ICE), Beech Mountain(CICE), Spruce Pine, Blowing Rock, Sugar Grove(ICE), Watauga(ICE), Boone, Lenoir, Morganton, Bethlehem(ICE), Granite Falls(ICE), Hildebran(ICE), Valdese(ICE)
Newton	Catawba(ICE), Claremont, Hickory(ICE), Maiden, Mountain View(ICE), Denver, Sherrills Ford(ICE), Bethlehem(ICE), Granite Falls(ICE), Hildebran(ICE), Lincolnton, Cherrville, Stattesville, Stony Point, Taylorsville, Troutman, Valdese(ICE), Bessemer City, Davidson, Gastonia, Huntersville, Mill Creek, SC, Kings Mountain, Lawndale, Lenoir, Lowell, Mooresville(ICE), Morganton, Mt. Holly, New Hope(ICE), Stanley, Antioch, SC, Belmont, Charlotte, China Grove-Landis(ICE), Cleveland, Clover, SC, Concord(ICE), Cooleemee(ICE), Ellenboro, Grover, Harmony(ICE), Ijames(ICE),Kannapolis(ICE), Lake Wylie, SC, Lake Wylie West, SC, Lattimore, Shelby, South Crowders Creek, Union Grove(ICE)

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

Nanette S. Edwards, Senior Manager - Regulatory Attorney

DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Raleigh	Cary, Knightdale, Apex, Clayton(ICE), Wake Forest(ICE), Wendell, Angier(ICE), Fuquay-Varina(ICE), GTE Research Triangle Park(ICE), Zebulon, Benson(ICE), Four Oaks(ICE), Selma, Smithfield(ICE), balance of the Durham exchange(ICE), Chapel Hill, Creedmoor(ICE), Broadway(ICE), Hillsborough(ICE), Sanford(ICE), Franklinton, Louisburg, Pittsboro
Rutherfordton	Forest City, Caroleen, Ellenboro, Lake Lure, Lattimore, Lawndale, Shelby, Antioch, SC, Bessemer City, Cherryville, Grover, Hildebran(ICE), Kings Mountain, Morganton, Spruce Pine, Valdese(ICE), Green Creek <b>(N)</b>
Salisbury	China Grove-Landis(ICE), Granite Quarry-Rockwell(ICE), Cleveland, Cooleemee(ICE), Kannapolis(ICE), Concord(ICE), Ijames(ICE), Mocksville(ICE), Mooresville(ICE), Mt. Pleasant(ICE), New London(ICE), Albemarle(ICE), Badin(ICE), Davidson, Harmony(ICE), Harrisburg(ICE), Huntersville, Locust, Sherills Ford(ICE), Statesville, Troutman, Catawba(ICE), Charlotte, Claremont, Denver, Goose Creek(ICE), Hemby Bridge(ICE), New Hope(ICE), New Salem(ICE), Norwood(ICE), Oakboro(ICE), Stony Point, Union Grove(ICE)
Scotts Hill	Castle Hayne, Wrightsville Beach, Topsail Island(ICE), Wilmington, Burgaw, Carolina Beach, Acme, Atkinson, Boiling Springs Lake(ICE), Bolivia(ICE), Long Beach, Southport
Selma	Princeton(ICE), Smithfield(ICE), Clayton(ICE), Four Oaks(ICE), Kenly(ICE), Benson(ICE), Raleigh, Goldsboro, Grantham, Knightdale, Wendell, Zebulon, Angier(ICE), Fuquay-Varina(ICE), Mt. Olive, Apex, Cary, Wake Forest(ICE)

ISSUE DATE: June 29, 2007

EFFECTIVE DATE: June 29, 2007

Senior Manager - Regulatory Attorney(T)

DeltaCom (T)

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Huntsville, Alabama 35802

LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Shelby	Antioch, SC, Grover, Lattimore, Lawndale, Cherryville, Kings Mountain, Bessemer City, Caroleen, Ellenboro, Clover, SC, Forest City, Gastonia, Lincolnton, Mill Creek, SC, South Crowders Creek, Belmont, Hickory Grove, SC, Lake Wylie, SC, Lake Wylie West, SC, Lowell, Maiden, Mountain View(ICE), Mt. Holly, Rutherfordton, Sharon, SC, Stanley, York, SC, Bethlehem(ICE), Catawba(ICE), Charlotte, Claremont, Denver, Fort Mill, SC(ICE), Granite Falls(ICE), Hickory(ICE), Hildebran(ICE), Morganton, Newton, Pineville(ICE), Rock Hill, SC(ICE), Sherrills Ford(ICE), Valdese(ICE)
South Crowders Creek	Belmont, Bessemer City, Clover, SC, Gastonia, Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC, Lowell, Mill Creek, SC, Mt. Holly, Stanley, York, SC.
Southport	Long Beach, Boiling Springs Lake(ICE), Bolivia(ICE), Carolina Beach, Holden Beach(ICE), Shallotte(ICE), Wilmington, Acme, Seaside(ICE), Wrightsville Beach, Castle Hayne, Longwood(ICE), Scotts Hill
Spruce Pine	Bakersville(ICE), Newland, Banner Elk(ICE), Beech Mountain(ICE), Blowing Rock, Boone, Lenoir, Morganton, Sugar Grove(ICE), Valdese(ICE), Watauga(ICE), Granite Falls(ICE), Hildebran(ICE), Rutherfordton

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

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DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**ExchangeAdditional Exchanges

Stanley

Belmont, Gastonia, Lowell, Mill Creek, SC, Mt. Holly, Bessemer City, South Crowders Creek Charlotte, Cherryville, Denver, Huntersville, Lincolnton, Clover, SC, Davidson, Kings Mountain, Lake Wylie, SC, Lake Wylie West, SC, Maiden, Mooresville(ICE), Pineville(ICE), Sherrills Ford(ICE), Antioch, SC, Catawba(ICE), Claremont, Concord(ICE), Fort Mill, SC(ICE), Grover, Harrisburg(ICE), Hickory(ICE), Kannapolis(ICE), Lawndale, Matthews(ICE), Mountain View(ICE), Newton, Shelby, Troutman, York, SC, Bethlehem(ICE), China Grove-Landis(ICE), Cleveland, Ellenboro, Goose Creek(ICE), Granite Falls(ICE), Hemby Bridge(ICE), Hickory Grove, SC, Hildebran(ICE), Indian Trail(ICE), Lattimore, Locust, Mt. Pleasant(ICE), Rock Hill, SC(ICE), Sharon, SC, Statesville, Stony Point, Taylorsville, Valdese(ICE), Waxhaw(ICE)

Statesville

Troutman, Harmony(ICE), Mooresville(ICE), Stony Point, Davidson, New Hope(ICE), Union Grove(ICE), Catawba(ICE), Claremont, Cleveland, Sherrills Ford(ICE), Cooleemee(ICE), Denver, Ijames(ICE), Mocksville(ICE), Newton, Taylorsville, Bethlehem(ICE), China Grove-Landis(ICE), Granite Falls(ICE), Hickory(ICE), Hildebran(ICE), Huntersville, Kannapolis(ICE), Lincolnton, Maiden, Mountain View(ICE), Salisbury, Belmont, Charlotte, Cherryville, Concord(ICE), Gastonia, Granite Quarry-Rockwell(ICE), Harrisburg(ICE), Lenoir, Lowell, Mill Creek, SC, Mt. Holly, Mt. Pleasant(ICE), Stanley, Valdese(ICE)

ISSUE DATE: October 3, 1997

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Stony Point	Taylorsville, Statesville, Bethlehem(ICE), Catawba(ICE), Claremont, New Hope(ICE), Troutman, Union Grove(ICE), Granite Falls(ICE), Harmony(ICE), Hickory(ICE), Maiden, Mountain View(ICE), Newton, Sherrills Ford(ICE), Cleveland, Cooleemee(ICE), Davidson, Denver, Hildebran(ICE), Ijames(ICE), Lenoir, Lincolnton, Mocksville(ICE), Mooresville(ICE), Blowing Rock, Cherryville, China Grove-Landis(ICE), Huntersville, Kannapolis(ICE), Morganton, Mt. Holly, Salisbury, Stanley, Valdese(ICE)
Swannanoa	Asheville, Black Mountain, Fairview, Arden, Barnardsville,(ICE), Enka-Candler, Weaverville(ICE), Leicester, Lake Lure, Old Fort(ICE), Garden City(ICE), Hendersonville, Mars Hill(ICE), Marshall(ICE), Burnsville(ICE), Canton, Clyde, Glenwood Providence(ICE), Guntertown(ICE), Marion(ICE), Micaville(ICE), Saluda(ICE), Sevier(ICE), Bakersville(ICE), Brevard(ICE), Hot Springs(ICE), Maggie Valley, Waynesville
Taylorsville	Bethlehem(ICE), Stony Point, Hickory(ICE), Catawba(ICE), Claremont, New Hope(ICE), Granite Falls(ICE), Hildebran(ICE), Lenoir, Mountain View(ICE), Newton, Statesville, Union Grove(ICE), Denver, Harmony(ICE), Ijames(ICE), Maiden, Sherrills Ford(ICE), Troutman, Valdese(ICE), Blowing Rock, Boone, Cherryville, Cleveland, Cooleemee(ICE), Davidson, Lincolnton, Mocksville(ICE), Mooresville(ICE), Morganton, Stanley, Sugar Grove(ICE), Watauga(ICE)

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

Nanette S. Edwards, Senior Manager - Regulatory Attorney  
DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)****3.2.1.1 Local Calling Areas (continued)**

<u>Exchange</u>	<u>Additional Exchanges</u>
Troutman	Mooresville(ICE), Statesville, Davidson, Sherrills Ford(ICE), Catawba(ICE), Claremont, Cleveland, Denver, Stony Point, China Grove-Landis(ICE), Cooleemee(ICE), Harmony(ICE), Huntersville, Ijames(ICE), Kannapolis(ICE), Maiden, Newton, Bethlehem(ICE), Concord(ICE), Granite Quarry-Rockwell(ICE), Harrisburg(ICE), Hickory(ICE), Hildebran(ICE), Lincolnnton, Mocksville(ICE), Mountain View(ICE), Mt. Holly, New Hope(ICE), Salisbury, Stanley, Taylorsville, Union Grove(ICE), Belmont, Bessemer City, Charlotte, Cherryville, Gastonia, Granite Falls(ICE), Lenoir, Locust, Lowell, Mill Creek, SC, Mt. Pleasatn(ICE), Valdese(ICE)
Waynesville	Canton, Clyde, Maggie Valley, Sylva(ICE), Cherokee(ICE), Cullowhee(ICE), Enka-Candler, Leicester Arden Asheville, Brevard(ICE), Bryson City, Cashiers(ICE), Hot Springs(ICE), Marshall(ICE), Weaverville(ICE), Barnardsville(ICE), Black Mountain, Fairview, Franklin(ICE), Guntertown(ICE), Hendersonville, Highlands(ICE), Mars Hill(ICE), Saluda(ICE), Swannanoa
Wendell	Knightdale, Zebulon, Raleigh, Wake Forest(ICE), Apex, Cary, Fuquay-Varina(ICE), GTE Research Traingle Park(ICE), Clayton(ICE), Selma, Angier(ICE), Creedmoor(ICE), Chapel Hill, balance of the Durham exchange(ICE), Goldsboro, Grantham, Hillsborough(ICE)
Wilmington	Castle Hayne, Wrightsville Beach, Carolina Beach, Scotts Hill, Acme,Topsail Island(ICE), Boiling Springs Lake(ICE), Bolivia(ICE), Southport, Atkinson, Burgaw, Holden Beach(ICE), Long Beach, Longwood(ICE), Seaside(ICE), Shallotte(ICE)

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

Nanette S. Edwards, Senior Manager - Regulatory Attorney

DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.1.1 Local Calling Areas (continued)**

Exchange

Additional Exchanges

Winston-Salem, NC

Winston-Salem, **Lewisville, Oldtown, Stanleyville, Walkertown, Advance, Kernersville, King, Rural Hall, Walnut Cove, Courtney, East Bend, Forbush, Quaker Gap, Cooleemee, Danbury, James, Mocksville**

(N)  
|  
(N)

\* **The bold rates centers are Independent Company Exchanges** (N)

ISSUE DATE: July 30, 1999

EFFECTIVE DATE: July 30, 1999

Nanette S. Edwards, Senior Manager - Regulatory Attorney

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Huntsville, Alabama 35802

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.1 Service Areas (continued)**

**3.2.1.1 Local Calling Areas (continued)**

Full service versions of the Company's Exchange Access Services will be provided to Customers, at Customer premises located in areas pursuant to this or the BellSouth-North Carolina Price List, to the extent that: (a) the Company has in-place and available network facilities extending to such premises; or (b) the maintains a collocation arrangement and is able to reasonably employ such arrangement to interconnect to unbundled exchange link facilities which the Company, in its sole discretion, judges to be of a type, grade, technical specification, quality and quantity sufficient to, and offered under conditions consistent with, the delivery of such services.

ISSUE DATE: October 3, 1997

EFFECTIVE DATE: October 3, 1997

Nanette S. Edwards, Senior Manager - Regulatory Attorney

DeltaCom, Inc.

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Huntsville, Alabama 35802

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.1 Service Areas (continued)**

**3.2.1.2 Extended Local Calling Areas**

<b>Facility Location</b>	<b>Extended Local Calling Area</b>
Charlotte, NC	Charlotte, Matthews, Pineville, Lowell, Lake Wyle SC, Lake Wyle West SC, Davidson, Waxhaw, Denver, Locust, Mooresville, Belmont, Huntersville, Mount Holly, Gastonia, Stanley, Bessemer City, Clover SC, Kings Mt. Denver, Lincolnton, York SC, <b>Rock Hill SC, Sherrills Ford, Wingate, New Salem, Oakboro, Monroe, Mt. Pleasant, Kannapolis, China Grove-Landis, Goose Creek, Mill Creek SC, South Crowders Creek, Concord, Ft Mills SC, Indiantrail, Harrisburg, Nemby Bridge (N)</b>

- The bold rate centers are independent teleco's
- Extended local calling areas are available to all facilities-based customers

ISSUE DATE: June 22, 2000

EFFECTIVE DATE: June 22, 2000

Nanette S. Edwards, Senior Manager-Regulatory Attorney  
ITC^DeltaCom

4092 South Memorial Parkway (T)  
Huntsville, Alabama 35802

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2.1 Service Areas (continued)**

**3.2.1.3 Extended Local Calling Areas Continued**

<b>Facility Location</b>	<b>Extended Local Calling Area</b>
Greensboro, NC	Greensboro, <b>Gibsonville</b> , Julian, Kimesville, Mebane (N), Monticello, Summerfield, <b>Liberty</b> , <b>High Point</b> , Burlington, <b>Kernersville</b> , <b>Randleman</b> , Reidsville, <b>Thomasville</b> , Winston Salem
Winston-Salem	Winston-Salem, Greensboro <b>Lewisville</b> , <b>Oldtown</b> , <b>Stanleyville</b> , <b>Walkertown</b> , <b>Advance</b> , <b>Kernersville</b> , <b>King</b> , <b>Rural Hall</b> , <b>Walnut Cove</b> , <b>Courtney</b> , <b>East Bend</b> , <b>Forbush</b> , <b>Quaker Gap</b> , <b>Cooleemee</b> , <b>Danbury</b> , <b>James</b> , <b>Mocksville</b> , <b>Welcome</b> , <b>High Point</b> , <b>Lexington</b> , <b>Reeds</b> , <b>Shoals</b> , <b>Summerfield</b> , <b>Thomasville</b>

\* The bold rate centers are Independent Teleco's

\* Extended local calling areas are available to all facilities-based customer

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2.1 Service Areas (continued)**

**3.2.1.4 Extended Local Calling Areas Continued**

<b>Facility Location</b>	<b>Extended Local Calling Area</b>
Raleigh, NC	Raleigh, Cary, Knightdale, Apex, Wendell, Zebulon, Selma, <b>Clayton, Wake Forest, Angier, Fuquay-Varina, GTE Research Park, Benson, Four Oaks, Smithfield, Franklinton, Louisburg, Pittsboro, Durham, Chapel Hill, Creedmoor</b>
Wilmington, NC	Acmre, Boiling Springs Lakes ( <b>N</b> ), Bolivia ( <b>N</b> ), Carolina Beach, Castle, Hayne, <b>Holly Ridge</b> , Scotts Hill, <b>Topsail Island</b> , Wilmington, Wrightsville Beach

- \* **The bold rate centers are Independent Teleco's**
- \* **Extended local calling areas are available to all facilities-based customer**

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2.1 Service Areas (continued)**

**3.2.1.4 Extended Local Calling Areas Continued**

<b>Facility Location</b>	<b>Extended Local Calling Area</b>
Davidson, NC	CHARLOTTE, DAVIDSON, DENVER, HUNTERSVILLE, KANNAPOLIS, MOORESVILLE, SHERILLS FORD, STATESVILLE, TROUTMAN
Knightdale, NC	APEX, CARY, CARY RESARCH TRIANGLE PARK, CLAYTON, DURHAM, FUQUAY-VARINA, KNIGHTDALE, RALEIGH, WAKE FOREST, WENDELL, ZEBULON
Lincolnton, NC	BESSEMER CITY, CHERRYVILLE, DENVER, GASTONIA, LINCOLNTON, MAIDEN, MOUNTAIN VIEW, NEWTON, STANLEY, MILL CREEK SC
Locust, NC	ALBERMARLE, BADIN, CHARLOTTE, CONCORD, GOOSE CREEK, HARRISBURG, HEMBY BRIDGE, LOCUST, MT PLEASANT, NEW LONDON, NEW SALEM, NORWOOD, OAKBORO
Mt. Holly, NC	BELMONT, BESSEMER CITY, CHARLOTTE, DENVER, GASTONIA, HUNTERSVILLE, LOWELL, MT HOLLY, SOUTH CROWDERS CREEK, STANLEY, LAKE WYLIE SC, LAKE WYLIE WEST SC, MILL CREEK SC

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(N)

ISSUE DATE: June 13, 2002

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.2 Infinity Basic Service**

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Twelve (12), twenty-four (24) and thirty-six (36) month term agreements are available. Customers that have entered into term agreements may discontinue service by written notice to DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge." However upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of local service, plus all waived installation charges, any incentives received during the term, and non-waived installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.2.1 Area Calling Service:** This calling service allows the Customer limited access to all other stations on the public switched telephone network with the Customer's Basic Local Calling Area. The Company will offer Area Calling Service as described in Section A3.5 of BellSouth's North Carolina Price List in effect and as amended from time to time. See section 2.10 for further explanation of the regulations regarding Concurrences.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.2 Infinity Basic Service (continued)**

(T)

**3.2.2.2 Standard Features:** Each Infinity Customer is provided with the following standard features:

Touch Tone  
Direct Outward Dialing

**3.2.2.3 Optional Features:** A local Business Customer may order the following optional features as an enhancement to Infinity Business Service at the rates specified in Section 4.

Call Block  
Call Forwarding Busy Line  
Call Forwarding Busy Line (Customer Controlled)  
Call Forwarding Don't Answer  
Call Forwarding Don't Answer (Ring Control)  
Call Forwarding Don't Answer (Customer Controlled)  
Call Forwarding Multipath  
Call Forwarding Variable  
Call Forwarding Variable-Remote Access  
Call Hold  
Call Return  
Call Saver (Basic)  
Call Saver (Extension)  
Call Selector  
Call Tracing  
Call Waiting  
Call Waiting Deluxe

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(T)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.2 Infinity Service (continued)**

**3.2.2 Infinity Basic Service (continued) (T)**

**3.2.2.3 Optional Features (continued)**

Hunting  
Message Waiting  
Repeat Dialing  
RightRing (I and II)  
Signature (Basic, Deluxe or Enhanced)  
Speed Calling (8-digit code or 30 digit code)  
Three-Way Conference/Consultation Hold/Call Transfer

Some features may be available on a per-use basis. ITC^DeltaCom offers those Features on a per-use basis described in BellSouth's tariff Section A13.

**\*All features are subject to availability and some feature interactions prohibit their simultaneous use.**

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.3 Verizon Local Calling Areas (T)**

**Exchange**

Creedmoor Creedmoor, Raleigh, Cary, Knightdale, Apex, Wendell, Zebulon, Selma, Clayton, Wake Forest, Angier, Fuquay-Varina, GTE Research Park, Benson, Four Oaks, Smithfield, Franklinton, Louisburg, Pittsboro, Durham, Chapel Hill

Durham Durham, Creedmoor Raleigh, Cary, Knightdale, Apex, Wendell, Zebulon, Selma, Clayton, Wake Forest, Angier, Fuquay-Varina, GTE Research Park, Benson, Four Oaks, Smithfield, Franklinton, Louisburg, Pittsboro, Durham, Chapel Hill

**[THE RATES THAT ARE CURRENTLY IN EFFECT FOR UNITY, UNITY PLUS AND DUNE SERVICE WILL BE THE SAME FOR ALL EXCHANGES FOUND IN THIS TARIFF.]**

ISSUE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

**3.4 VERIZON Extended Local Calling Areas (T)**

<b>Facility Location</b>	<b>Extended Local Calling Area</b>
Creedmoor	Creedmoor Raleigh, Cary, Knightdale, Apex, Wendell, Zebulon, Selma, Clayton, Wake Forest, Angier, Fuquay-Varina, GTE Research Park, Benson, Four Oaks, Smithfield, Franklinton, Louisburg, Pittsboro, Durham, Chapel Hill
Durham	Durham, Creedmoor Raleigh, Cary, Knightdale, Apex, Wendell, Zebulon, Selma, Clayton, Wake Forest, Angier, Fuquay-Varina, GTE Research Park, Benson, Four Oaks, Smithfield, Franklinton, Louisburg, Pittsboro, Durham, Chapel Hill

**[THE RATES THAT ARE CURRENTLY IN EFFECT FOR UNITY, UNITY PLUS AND DUNE SERVICE WILL BE THE SAME FOR ALL EXCHANGES FOUND IN THIS TARIFF.]**

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

3.5

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.5.0.1 (Reserved for Future Use)**

(T)

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ISSUE DATE: February 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE (continued)

**3.5.1 Unity Service**

Current DeltaCom long distance Customers who have a T-1 may subscribe to this service which includes flat rate rates for local origination and termination of calls, hunting, and one telephone number assigned to each trunk group. Remote call forwarding with 12 paths will be provided to facilitate the migration to the new telephone number from the Customer's existing telephone number. Optional overflow protection can be provided for handling calls received when all 24 circuits are in use. Credit is not given for channels removed from this hunting arrangement or deactivated. This product will also allow the addition of DID service on a per circuit basis, additional trunk groups to be established and additional remote call forwarding paths added to secondary trunk groups. There is a charge per T-1 and a charge for each additional local telephone number for each trunk group. Additional monthly recurring and installation charges apply as described in Section 4. The installation charge for establishment of DID telephone numbers includes an unlimited number of DID numbers established at the same time on the same order. Rates are set forth in Section 4 and are in addition to charges described in Section 2.5.1.2, which include, but are not limited to TRS, E911, subscriber line charges and applicable taxes. Expanded Calling Service is also provided at an additional cost.

If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of local service, plus all waived installation charges, any incentives received during the term, and non-waived installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local xchange service order fees.

**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY (N)  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

ISSUE DATE: July 23, 2004

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE (continued)

**3.5.1.1 Unity Complete Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for the following T-1 loop pricing:

BellSouth Zones 1 & 2	\$ 0
BellSouth Zone 3	\$ 195

All other terms, rates and conditions for Unity as set forth in Section 3.5.1 apply.

**3.5.1.2 Unity Rural Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for the following T-1 loop pricing:

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$99 *
Verizon 1-11 miles	\$99 *
Verizon 12-22 miles	\$295 **
Expanded Calling Service	\$6 per line ***

Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.

[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY (N)  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

ISSUE DATE: July 23, 2004

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE (continued)

**3.5.1.2 Unity Rural Bundle (continued)**

\*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

\*\*\* Rate increase applies to new subscribers only. Customers subscribed to Unity Rural Bundle prior to December 19, 2002 will continue to be billed at the previous tariff rate of \$5.00.

All other terms, rates and conditions for Unity as set forth in Section 3.5.1 apply.

**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY (N)  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

ISSUE DATE: July 23, 2004

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE (continued)

**3.5.2 Unity Plus Service**

This service allows the customer to have two-way DID service on their T-1 loops. This allows existing T-1 customers to have flat rate local origination and direct incoming identification of calls. This service requires the establishment of blocks of telephone numbers which will be outpulsed through the T-1 channels to the customer's premise equipment to identify the particular called party. This service includes hunting for all 24 channels. Credit is not given for channels removed from this hunting arrangement or deactivated. Call forwarding from existing telephone numbers and paths can be tailored to the customer's request. This DID service is subject to the availability of facilities and numbers for a customer request. Monthly recurring and installation charges apply. Installation charges for DID telephone numbers includes an unlimited number of DID numbers established at the same time on the same order. Expanded Calling Service is also provided at an additional cost.

If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of local service, plus all waived installation charges, any incentives received during the term, and non-waived installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY (N)  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE (continued)

**3.5.3 Unity Plus Complete Bundle**

(T)

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for the following T-1 loop pricing:

BellSouth Zones 1 & 2	\$ 0
BellSouth Zone 3	\$ 195

All other terms, rates and conditions for Unity Plus as set forth in Section 3.5.2 apply.

**3.5.4 Unity Plus Rural Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for the following T-1 loop pricing:

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$99 *
Verizon 1-11 miles	\$99 *
Verizon 12-22 miles	\$295 **
Expanded Calling Service	\$6 per line ***

\* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.

**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

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(T)

LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.5.4 Unity Plus Rural Bundle (continued)**

\*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

\*\*\* Rate increase applies to new subscribers only. Customers subscribed to Unity Plus Rural Bundle prior to December 19, 2002 will continue to be billed at the previous tariff rate of \$5.00.

All other terms, rates and conditions for Unity Plus as set forth in Section 3.5.2 apply.

**3.6 Promotional Offerings**

The Company, from time to time, may make promotional offerings of its services which may include waiving or reducing the applicable charges for the promoted service. The promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Notice will be provided pursuant to Commission Rules and Regulations.

**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY (N)  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)**

ISSUE DATE: July 23, 2004

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.7 Directory Assistance**

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

**A.** Each call to Directory Assistance will be charged as follows: (T)

Per Call: See Rate Schedule in Section 4.

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

**B.** A credit will be given for calls to Directory Assistance as follows: (T)

- The Customer experiences poor transmission or is cut-off during the call; or
- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

**C.** Directory Assistance charges are not applicable to customers who have applied for and received Company certification as having a hearing, speech, or physical impairment that restricts their ability to use a printed directory. Applications for the Directory Assistance Disability Exemption must be accompanied by confirmation of the disability in writing on official letterhead of the physician, clinic, or group/agency verifying the disability. (T)

This exemption is applicable exclusively to calls made by the disabled individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.7 Directory Assistance (continued)**

**3.7.1 Directory Assistance Call Completion Service**

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

(N)

(N)

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.8 Operator Assistance**

A Customer may obtain the assistance of a local operator to complete local exchange telephone calls in the following manner:

**Third Number Billing:** Provides the Customer with the capability to charge a local call to a third number which is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

**Collect Calls:** Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse in advance or when queried by the operator.

**Calling Cards:** Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

**Person to Person:** Calls completed with the assistance of any operator to a particular Station and specified by the Caller. The call may be billed to the called party.

**Station to Station:** Calls complete with assistance of an operator to a particular Station. The call may be billed to the called party.

**General Assistance:** The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service 800 Telephone numbers, but does not request the operator to complete a call.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.8 Operator Assistance (continued)**

**3.8.1 Busy Line Verification:** Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

**3.8.2 Busy Line Verification with Interrupt:** The operator will interrupt the call on the called line only if the calling party indicates an emergency and requests interruption.

**3.8.3 Rates:** Rates for Busy Line Verification and Interrupt Service will apply under the following circumstances:

**3.8.3.1** The operator verifies the line is busy with a call in progress.

**3.8.3.2** The operator verifies the line is available for incoming calls.

**3.8.3.3** The operator verifies the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption. Charges are set forth in Section 4.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.9 Directory Listings**

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant local exchange carrier provided on the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory listings of additional Company Station Numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a monthly recurring charge per listing.

**3.9.1** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.

**3.9.2** The Company may refuse a listing which contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.9 Directory Listings (continued)**

**3.9.3** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identify of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential section. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules and respect thereto.

**3.9.4** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

**3.9.5** Directory listings are provided in connection with each Customer service as specified herein.

**3.9.5.1 Primary Listing:** A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

**3.9.5.2 Additional Listings:** In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for Additional listings are specified in Section 4.

**3.9.5.3 Non-published Listings:** Listings that are not printed in directories nor available from Directory Assistance.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.9 Directory Listings (continued)****3.9.5.3 Non-Published Listings (continued)**

A Non-published Telephone Service will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.1.4. Rates for Non-published listings are specified in Section 4.

**3.9.5.4 Non-listed Numbers:** A Non-listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party. Charges for Non-listed Numbers are specified in Section 4.

**3.9.5.5 Foreign Listings:** Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the Price List published by the specific local exchange carrier providing the Foreign Listing.

**3.9.5.6 Alternate Call Listings:** Where available, a listing which references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

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LOCAL EXCHANGE SERVICE

## SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.9 Directory Listings (continued)**

**3.9.5.7 Reference Listings:** A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone. Charges for reference listings are specified in Section 4.

**3.9.5.8 Recurring Charges:** Monthly Recurring Charges associated with Directory Listings are set forth in Section 4.

**3.10 Emergency Services:** Both Basic and Enhanced 911 (E911) allow Customers to reach appropriate emergency services including police, fire and medical services. Subject to availability, Enhanced 911 has the ability to selectively route an emergency call to the primary E911 provider so that it reaches the correct emergency service located closest to the caller. In addition, the Customer's address and telephone information will be provided to the primary E911 provider for the display at the Public Service Answering Point (PSAP).

**3.11 Presubscriptions - 2 (PIC-2):** PIC-2 allows Customers to presubscribe to their carrier of choice for intraLATA calls, without dialing the Access Code. The rates specified in Section 7 will apply each time the Customer requests a change to their intraLATA PIC, subsequent to the initial designation. The Company reserves the right to waive a PIC charge. InterLATA Presubscription is available pursuant to DeltaCom, Inc., FCC Tariff No. 1.

**3.12 Vanity Telephone Numbers:** Service currently not available. At the request of the Customer, the Company may assign a telephone number with the last four digits selected by the Customer. The assignment is subject to availability of a particular number and subject to the terms and conditions set forth in Section 2.1.3.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.13 Telecommunications Relay Service (TRS):** Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider(s) to complete such calls.

**3.14 Individual Case Basis (ICB) Arrangements:** Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to request by Customers to the Company, for proposals or for competitive bids. Service offered under this Price List provision will be provided to the Customer pursuant to contract and subject to the Commission's rules and regulations. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this Price List. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

**3.15 Customized Code Restrictions (CCR)**

**3.15.1 General Regulations**

(a) Customized Code Restriction is a service, which enables customers to restrict certain types of outgoing calls from being placed over their exchange lines/trunks. Each option will permit local calls except 976 local calls which are restricted in Options 1, 2, 4, 5, 6, X, Y, and 14 and except local calls to an expanded local area which may be restricted by Options 1 and 3. Also permitted in each option are non-chargeable calls to Company numbers such as repair service, emergency numbers (911) and Toll Free Dialing Numbers (800/888).

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.15 Customized Code Restrictions (CCR) (continued)**

**3.15.1 General Regulations (continued)**

- (b) Customized Code Restrictions will be available to basic exchange customers with Individual Line Residential, Business Service or PBX Trunks, in either flat, message or measured rate services.
- (c) Subscribers dialing restricted codes in the CCR option chosen by the Customer will be sent to an appropriate recorded announcement.
- (d) CCR is furnished only from central offices equipped to provide this service and where facilities permit.
- (e) The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of station users to access the operator for any purpose, or any other restricted codes specified in the options listed in 3.15.2 following.
- (f) It is the responsibility of the subscriber to notify all authorized users of their service that it is impossible to reach the operator using the restricted telephone.
- (g) Customized Code Restrictions may be suspended, during which time no recurring charge applies.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.15 Customized Code Restrictions (CCR) (continued)**

**3.15.2 Customized Code Restriction Options**

The codes shown below are not all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company. 976 restrictions are applicable only to calls within the subscriber's area code. Rates for CCR Options are listed in Section 4. Rates for CCR Option 5 is listed in Section 7.

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<u>Option</u>	<u>Codes Blocked</u>
1	1+, 0+, 0-, 00-, 01+, 011+, 411, 976, 900, N11
2	0-, 0+, 00-, 01+, 976
3	1+, 0+, 0-, 00+, 01+, 001+, 900
4	900, 976
5*	0-, 0+, 1+, 011+, 10XXX, 900, 976, 500, Expanded Local Area 7 or 10-digit dialed Calls, DACC
6	900, 976, N11
A	1+, 10XXX, 976, 900, 500, 5551212, NPA1212, 411
B	00, 0+, 10XXX, 1+, 555, 900, 011+, 01
X	976, 900, International Call Blocking
Y	976, 900, International Call Blocking, N11
14	976, 900, 411

(N)  
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(N)

**3.16 Inside Wire Maintenance**

This optional service pays for any repairs needed inside the Customer's premise to the wiring from the demarcation jack to the Customer's KSU/PBX. This is a monthly recurring charge, is incurred per line in service and must be on all lines on a single account.

\*Available only to Community Caller Subscribers in Sprint Central Area

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.17 Extension Service**

Extension service provides for speech communications where the extension service is located on other than the subscriber's premises for the purposes of answering calls at such time as the subscriber is not available at the main station or where two or more "premises" of the same subscriber are used in the conduct of one establishment or business.

**3.18 Dual Service Charge**

Supplies the same dial tone concurrently to two different addresses served from the same wire center for a limited period of time for nondesigned services only. The provision of dual service assure the customer continual service at both locations during the time of a move.

Dual service will be offered subject to the availability of facilities and technical limitations and will be limited to a maximum period of thirty (30) days. A non-recurring charge applies in addition to the applicable portion of the monthly rate on both lines during the period of service overlap, regardless of the duration of the overlap.

If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of local service, plus all waived installation charges, any incentives received during the term, and non-waived installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.19 ITC^DeltaCom Frame Relay Service**

ITC^DeltaCom Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (Permanent Virtual Circuit), which defines the specific path, or address, for data sent by the customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement. (D)  
(D)

**3.20 ITC^DeltaCom MegaHub**

MegaHub allows the Customer to interconnect via Primary Rate Interface (PRI) with the DeltaCom network. A mega-hub is a single point of presence on the DeltaCom network which gives the Customer virtual POP's in cities which sub-tend ITC^DeltaCom's switches. Installation charges may be waived for the initial installation at the discretion of the Company. Subsequent installation charges will apply to PRI's and/or T-1's. Monthly Recurring Charges do not include any additional federal or state taxes, access charges, or other miscellaneous mandated fees which will be applied in accordance with federal, state, or local laws and will be charged to the Customer. Recurring Charges are billed monthly, in advance.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.21 ITC^DeltaCom DUNE Service**

Current ITC^DeltaCom Long Distance customers who have a T-1 access line are eligible to subscribe to DUNE Service which is a digital local service product that allows customers to purchase local service that is delivered to the premise with a Digital DS-1 loop. Customers will pay for the DS-1 loop and pay for each local channel Hunting is given at no charge. Customers may also purchase the CLASS features itemized in section 4.1.6 of this tariff for the rates quoted therein. This service requires that digital facilities be available to the customer's Location. Expanded Calling Service is also provided at an additional cost.

If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of local service, plus all waived installation charges, any incentives received during the term, and non-waived installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

(N)  
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(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.21.1 DUNE Complete Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for the following T-1 loop pricing:

BellSouth Zones 1 & 2	\$ 0
BellSouth Zone 3	\$ 195

All other terms, rates and conditions for DUNE as set forth in Section 3.21 apply.

**3.21.2 DUNE Rural Bundle**

Customers signing a two or three year term contract with local, Internet and LD service on this product can qualify for the following T-1 loop pricing:

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$99 *
Verizon 1-11 miles	\$99 *
Verizon 12-22 miles	\$295 **
Expanded Calling Service	\$6 per line ***

\* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.23.1 FREE MONTH OFFERING**

The Free Month Offering is available to new ITC^DeltaCom customers who subscribe to a T1 based service. This offering provides the customer with one free month of service with a two year commitment and two free months of service with a three year commitment.

This Offering applies to all Monthly Recurring Charges (MRC) for Local, Long Distance recurring charges, Internet, Frame, IP VPN, Firewall, Equipment and all related taxes. Measured usage services such as long distance usage and Conference Calling usage are not included in the free month offer. FCC charges are also eligible under this offering including SLC, Carrier Line Charges (CLC) and USF charges. This offering is not available in conjunction with the Select 100 service.

If the Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage and the disconnect charges assessed under the associated T1 based service, the Company will seek recovery of discounts received in connection with this offering as of the date of termination.

[Customers who received this offering prior to March 22, 2004 will receive previously tariffed credits of two free months of service with a two year commitment and three free months of service with a three year commitment.]

**[AS OF FEBRUARY 22, 2005, THE FREE MONTH OFFERING HAS BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.24 Select 100**

Select 100 is a business service that is available to new customers who subscribe to a minimum of two (2) lines. Customers may choose from the following term commitment options: Month-to-Month, 12-Month Term, 24-Month Term, or 36-Month Term.

Customers who enter into 12, 24 or 36-month term contracts will receive a 7%, 12% or 17%, respectively, off the Infinity single line business rate as well as certain optional features, excluding Hunting. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services or directory assistance charges. (I)  
(I)

Customers who enter into 12, 24 or 36-month term contracts will receive a 50%, 75% or 100% discount, respectively, on the monthly recurring charge for Hunting. This discount does not apply when Hunting is selected as part of the Select 100 Feature Package. No additional term discounts apply.

For customers electing the 12, 24 or 36-month term commitments, service may be discontinued by written notice to the Company within the first 90 days of the term without incurring a "Discontinuance Charge." However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to the Company in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of local service and non-

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.24 Select 100 (continued)**

discounted feature charges and repayment of discounts received, plus all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

A monthly recurring fee will apply for subscription to this service, however, the fee can be waived if the customer subscribes to on-line billing through the Company.

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Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this service is available in their area. Select 100 is available to customers with up to three (3) lines in Verizon territory and up to four (4) lines in Embarq territory.

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**3.24.1 Select 100 Feature Package**

Select 100 Customers may also add the Select 100 feature package to their Select 100 business service. Select 100 feature package allows customers to select unlimited numbers of compatible calling features at the rate specified in Section 4.1.10.1 of this tariff. All calling features are subject to availability in the serving central office.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.24 Select 100 (continued)**

**3.24.2 RESERVED FOR FUTURE USE**

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EFFECTIVE DATE: March 1, 2008

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.25 N11 Dialing Service**

N11 Dialing Services are three digit local dialing arrangements available in specified areas, with DeltaCom, Inc. ("Company") for delivery of general information via voice grade facilities, for community information and referral services. Pursuant to Order 00-256, issued by the Federal Communications Commission (FCC) in CC Docket 92-105, the N11 codes are assigned for access to community information and referral services. In addition, the N11 subscriber must comply with any orders and rules pertaining to N11, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

**Application of Charges:**

1. A Service Establishment charge shall apply per basic local calling area.
2. N11 subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the N11 subscriber's designated premises.
3. Applicable service order charges as specified in Section 4 will apply, in addition to the rates found in section 4.1.5.2 of this tariff.
4. A Central Office Activation charge will apply per central office switch translated to the lead number.
5. A charge will apply to changes to the point-to number at the subscriber's request, per N11 Dialing Service, per central office switch within the basic calling area.

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LOCAL EXCHANGE SERVICE

SECTION 3 - SERVICE DESCRIPTIONS (continued)

**3.26 Maintenance Coverage for Customer Premise Equipment Bundled with Local Telecommunications Services**

Customer Premise Equipment Maintenance Coverage provides next business day CPE parts replacement, protection from Acts of God occurrences, service software upgrades and routine preventive maintenance service. This coverage provides the customer with assurance that the Company will keep the CPE in good working order and will make all necessary repairs and parts replacement without additional charge during weekday hours (8:00 a.m. to 5:00 p.m., customer local time) providing such repairs were not necessitated by customer negligence, misuse, abuse, equipment alteration, relocation, or software change by anyone other than ITC^DeltaCom personnel. The Company will also make all necessary repairs and parts replacement without a charge for damage caused by lightning, power surge, fire, wind, flood, and earthquake when such event is the result of an Act of God. Damage caused by power surge, fire, and flood which is not the result of an Act of God is specifically excluded from coverage occurrences. Customer is responsible for the security of the CPE and remains liable in cases of theft or loss of equipment. A monthly recurring fee as set forth in Section 4 will apply for maintenance coverage.

(N)

(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.27 Associations Program**

The Associations Program is available to new customers, and/or existing customers with expired term agreements, who are members of a recognized professional or trade association. Eligible customers will receive an additional 3% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, directory assistance, regulatory line charges and/or surcharges. Certification of Association membership is required and will be verified periodically. Misrepresentation of membership could result in removal of discounts.

The Associations Program discount is not applicable to Infinity Service.

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**3.28 T-Pac Service**

T-PAC is a T-1 based product with Customer Premise Equipment for new customers who need local service, toll service & data connectivity. Although toll service is optional for this product, DeltaCom must be selected as the local and Internet services provider for customers subscribing to this product. T-PAC Service consists of local business line charges, DID charges, Internet access charges, and loop charges.

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Customers may purchase T-PAC with a minimum of 10 channels. For example, a minimum of four (4) business lines must be ordered when 384K of Internet is ordered; six (6) business lines must be ordered when 256K of Internet is ordered. Non-recurring installation charges apply for lines added after the initial installation.

Each business line includes LATA-wide local calling, hunting, and customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge as reflected in Section 4.1.11 of this tariff.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.28 T-Pac Service (continued)**

Call Block	Remote Access Call Forwarding
Call Forward Busy Line	Repeat Dialing
Call Forward Don't Answer	RightRing I
Call Forward Don't Answer (Ring Control)	RightRing II
Call Forward Variable	Preferred Call Forwarding
Call Return	Signature Basic
Call Selector	Signature Deluxe
Call Tracing	Speed Calling 30
Call Waiting	Star 98 Access
Custom Call Transfer	Three Way Calling
All Custom Code Restriction Options	Message Waiting Indicator (Audible)
	Message Waiting Indicator (Visual)

DID channels are available as an optional feature and will carry an additional monthly charge. DID channels cannot be ordered as a substitute for, and can only be ordered in addition to, the initial four (4) or six (6) local business lines.

Customers may add data connectivity (Frame Relay, Internet Access, IP VPN etc.) per their application needs according to tariffed rates where applicable. Internet Access rates are available for T-PAC customers as set forth in Section 4 of this tariff.

Volume Level Discounts may apply  
as set forth in Section 3.38.

T-PAC requires a 1-, 2- or 3-year term agreement, and term discounts are available to the Customer. Customers are eligible for either a 7% or 10% off monthly recurring package charges for T-PAC Service, excluding loop charges, for 2- and 3-year agreements, respectively.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (CONTINUED)

**3.28 T-Pac Service (continued)**

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a “Discontinuance Charge.” However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage in addition to the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which may include, but are not limited to, engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued charges for usage, a “Discontinuance Charge” will be charged to the Customer. The “Discontinuance Charge” consists of charges for three months of local service, plus all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to, engineering fees, expedite fees, and carrier and local exchange service order fees.

**3.28.1 T-Remote**

Customers purchasing T-PAC Service who require analog service at additional, smaller locations can purchase the T-Remote product. T-Remote requires a 1, 2- or 3-year term agreement, and customers are eligible for term and volume **(D)** discounts per the T-PAC Service description. Customers are also subject to the same discontinuance provisions as with the T-PAC Service. T-Remote can only be sold in conjunction with a host T-PAC site, and is not available as a stand-alone product option. Refer to the T-Remote product description for additional details.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.28 T-Pac Service (continued)**

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**3.28.2 Data Connectivity Option**

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for T-PAC. Pricing will apply only for locations with T-PAC and pricing remains the same regardless of host or remote port speeds. Locations that do not purchase T-PAC will be priced a-la-carte standard Frame Relay pricing according to Section 4 of this tariff.

**3.28.3 Secure Access Option**

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay functionality on the same T1 at the host location may do so by adding the Secure Access Option to the host location.

**3.29 T-1 Expedite Request Charge**

Upon customer request the Company will perform the work required to determine if a due date for a service installation of a T1 (i.e., a new service installation, or a move, or a physical rearrangement of an existing service) can be provided that is in advance of the Company's standard installation interval for such service. Such requests shall be referred to as T1 Expedite Requests. All such requests shall incur, and the customer will be required to be the cost of, a T1 Expedite Request Charge whether or not the Company can meet the expedite due date desired by the customer. The T1 Expedite Request Charge is in addition to all other applicable nonrecurring charges and applies on a per day basis advanced from the standard interval per service order.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.30 (Reserved for Future Use)**

**3.31 CallSaver Auto-Attendant**

This flat rated voice mail service provides a tree of nine (9) separate mailboxes that are tied to a single mailbox, functioning as an auto attendant. It allows the subscriber to record two different greetings up to two-minutes in length. Mailboxes receiving calls from the CallSaver Auto-Attendant will be either CallSaver Basic, or CallSaver pager type boxes.

**3.32 Secretarial Line Service**

Channels where the client is in the same building as the telephone answering firm, between terminations located in the same serving wire center area. Charges apply for each termination.

**3.33 Simplici-T Service**

Simplici-T is a medium to large business offering that allows for multi-site connectivity with host/remote site complements. This product provides customers with local, long distance and certain non-regulated features via local lines, trunks or integrated services on a single T-1 at a single location.

A minimum of ten (10) channels of local service (local lines) must be ordered with Simplici-T. The base monthly recurring charge includes the ten required local channels. Hunting is also included for up to ten lines and will be configured as defined by the customer. Additional lines can be added at an incremental charge per line. Local Trunk service requires a minimum of 24 channels, voice or integrated.

DID channels are available as an optional feature with the Simplici-T trunk package. DID channels will not be mixed or integrated with lines on the T-1. DID channels require DID number blocks which are priced in blocks of 20 numbers.

**[AS OF JULY 14, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.33 Simplici-T Service (continued)**

**Simplici-T PRI**

Simplici-T PRI was designed as an optional package to meet the needs of business customers that require ISDN PRI services. Each PRI has 23 local trunks, or “B” channels, and 1 “D” channel.

Simplici-T PRI is available only with trunks and only one trunk group will be supported per PRI. NFAS configurations are available at no additional charge for up to eight (8) individual Simplici-T PRI T-1 circuits. Transfer and Name Delivery, an optional feature, may be selected by the customer for an additional charge.

Simplici-T PRI requires DID number blocks which are priced in blocks of 20 numbers.

Each Simplici-T and Simplici-T PRI local channel includes LATA-wide local calling; thus, ITC^DeltaCom must be selected as the customer’s presubscribed intraLATA carrier on all channels.

All CLASS calling features, subject to availability in the serving central office and compatibility with other calling features, are included in the base package price for Simplici-T. Features are not automatically provisioned; the customer must determine what features will be needed for each line. No CLASS features are available with the Simplici-T PRI service.

Subscription to ITC^DeltaCom’s interLATA long distance service is not required with Simplici-T or Simplici-T PRI, but the customer may subscribe to ITC^DeltaCom’s T LD long distance product, T\_5000 LD Plan or, if usage levels justify, ITC^DeltaCom’s HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in ITC^DeltaCom’s Interexchange tariff. If the customer has T LD at their main site, they must have T LD at all locations with ITC^DeltaCom long distance service. This rule also applies to Horizon LD. Other ITC^DeltaCom long distance services are not available in conjunction with Simplici-T or Simplici-T PRI services.

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**[AS OF JULY 14, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.33 Simplici-T Service (continued)**

A special analog line may be supplemented with each Simplici-T and Simplici-T PRI circuit at the same location for use with alarm, fax or data services that require a line outside of the T-1. Up to three (3) fax/alarm lines may be purchased at a single Simplici-T or Simplici-T PRI site. Fax/Alarm Lines cannot be in a hunt group with lines on the T-1 and CLASS features and voicemail will not be an available option on these lines.

Alternatively, the T-Remote product is an available option for multi-location customers whose host or master location needs analog service but also needs CLASS features and/or voicemail service. See the T-Remote product description and pricing in this Tariff for applicable rates, terms and conditions. Unlike Simplici-T and Simplici-T PRI customers, customers subscribing to T-Remote are required to designate ITC^DeltaCom as both their local and long distance service provider.

Dedicated Internet Access is available with Simplici-T and Simplici-T PRI at speeds from 256K to 768K. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and up to six (6) static IP addresses per T-1. Up to thirty (30) e-mail boxes are included and allowed per master account. Additional domain names and e-mail boxes may be purchased for an additional charge. Additional static IP addresses are available at no additional charge. Dynamic IP addresses are not available.

A package of services geared towards the multi-location customer with data connectivity needs is available for additional monthly recurring charges. This package will allow for interconnectivity with other Simplici-T, Simplici-T PRI or stand-alone Frame Relay sites.

Customers in need of the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package at the host location for an additional monthly recurring charge as set forth in the Rates Section of this Tariff.

**[AS OF JULY 14, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.33 Simplici-T Service (continued)**

Customer Premise Equipment (“CPE”) is included as part of the basic Simplici-T and Simplici-T PRI packages and is determined by number of lines provisioned and line functionality. Equipment remains the property of ITC^Deltacom. At the time customer cancels service with ITC^Deltacom, equipment will be recovered. Only ITC^Deltacom is allowed to service and maintain the equipment. The customer is not allowed to make changes to ITC^Deltacom provided CPE.

Simplici-T and Simplici-T PRI both require a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T Service.

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Customers subscribing to this product may also be eligible for Volume Level Discounts, as set forth in Section 3.38, if at least one additional product is purchased and a minimum one-year contract is signed. Eligibility for the level of discount received is based on the number of local channels associated with a single customer.

**[AS OF JULY 14, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.33 Simpli-T Service (continued)**

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a “Discontinuance Charge.” However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage in addition to the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which may include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued charges for usage, a “Discontinuance Charge” will be charged to the Customer. The “Discontinuance Charge” consists of charges for three months of local service, plus any and all waived installation charges, any incentives received during the term, and non-waivable installation charges that include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

In addition, if the customer terminates the agreement after the initial 90 days of the Term Agreement, in addition to all accrued charges for usage and the discontinuance charges assessed under the Simpli-T/Simpli-T PRI service, the Company will seek recovery of Volume Level Discounts received as of the date of termination.

Simpli-T and Simpli-T PRI are available to new customers, existing customers with expired contracts who are currently subscribed to Dune, Unity, or Unity Plus, and also to customers who want to upgrade to T-1 product packages. However, these services are only available to customers located in the Schedule Areas specified in the Rates section of this Tariff.

**[AS OF JULY 14, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.34 T-Remote**

T-Remote is for multi-location T-1 based business customers whose host or master location subscribes to T-PAC, Simplici-T or Simplici-T Plus Service but who also require analog service at additional, smaller locations. Customers, however, are allowed no more than seven (7) T-Remote locations per T-1.

Customers subscribing to T-Remote must sign a term agreement coterminous with that of the host/master location. Customers are eligible for term **(D)** discounts and are subject to the same discontinuance provisions associated with the local product to which the host account is subscribed. T-Remote can only be sold to locations linked to a T-1 based host site subscribed to the local products listed above, and is not available as a stand-alone product option.

Customers subscribing to T-Remote are required to designate ITC^DeltaCom as both their local and long distance service provider. T LD, T\_5000 LD and Horizon LD are the ITC^DeltaCom long distance services allowed for use with T-Remote, but consistency must be maintained between locations. If the customer has T LD at the host/master location, their T-Remote locations must have T LD as well.

If Expanded Calling Service is included on the customer's associated T-1 based product, Expanded Calling Service will also apply to T-Remote lines.

In addition, each T-Remote line includes the customer's choice of calling features listed in the Rates section of this Tariff, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Section 4.1.11 of this Tariff. Back-up Lines, Fax Overflow, alarm and/or security monitoring services, and Remote Call Forwarding are not available with T-Remote.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.35 Simpli-T Plus Service**

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Simpli-T Plus is a small to medium-size business offering that utilizes T-1 delivery of line side local exchange service and internet service. The local service and data transmission share the available bandwidth of 1.228 Mbps, employing the use of the entire available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, internet bandwidth is reduced to accommodate voice needs.

A minimum of six (6) lines of local service must be ordered with the Simpli-T Plus. The base monthly recurring charge includes the six required local lines as well as the hunting functionality for up to six lines. Additional lines can be added at an incremental charge per line. Trunks, DID, Point-to-Point Data/Voice, and PRI services are not available with this product. Pricing, depending on customer location, is set for the in the Rates Section of this Tariff.

Customer Premise Equipment (“CPE”) is included as part of the basic Simpli-T Plus package and is available for use by the customer as an enabler to this application. Number of lines provisioned and the line functionality determines the CPE to be used. This equipment remains the property of ITC^Deltacom. At the time customer cancels service with ITC^Deltacom, this equipment will be recovered. Only ITC^Deltacom is allowed to service and maintain the equipment. The customer is not allowed to make changes to ITC^Deltacom provided CPE.

Each business line includes LATA-wide local calling and customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Section 4.1.11 of this Tariff.

(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.35 Simplici-T Plus Service (continued)**

Call Block	Custom Code Restriction Options
Call Forward Busy	Message Waiting – Audible
Call Forward Don't Answer	Repeat Dialing
Call Forward Don't Answer (Ring Control)	Signature Basic
Call Forward Variable	Signature Deluxe
Call Forward Variable (Remote Access)	Signature Deluxe Multi-line Hunt Group
Call Return	Speed Calling 30
Call Selector	Star 98 Access
Call Tracing	Three-Way Calling/ Custom Call Transfer
Call Waiting	

Subscription to ITC^DeltaCom's long distance service is required with Simplici-T Plus. The customer may subscribe to ITC^DeltaCom's T LD long distance product T\_5000 LD Plan, or, if usage levels justify, ITC^DeltaCom's HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in ITC^DeltaCom's Long Distance tariff. If the customer has T LD at their main site, they must have T LD at all locations with ITC^DeltaCom long distance. This rule also applies to Horizon LD. Other ITC^DeltaCom long distance services are not available in conjunction with Simplici-T Plus.

Alternatively, the T-Remote product is an available option for multi-location customers whose host or master location subscribes to Simplici-T Plus, but who also need analog service with CLASS features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.35 Simpli-T Plus Service (continued)**

A package of services geared towards the multi-location customer with data connectivity needs is available for additional monthly recurring charges. This service allows for multi-site connectivity through Frame Relay and is the same package offered with the TPAC and Simpli-T product. This package will allow for interconnectivity with other TPAC, Simpli-T or stand-alone frame sites based on the guidelines.

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option. Pricing for the Data Connectivity Option is for simple, basic designs and will apply only for locations with Simpli-T Plus. Locations that do not purchase Simpli-T Plus will be priced a-la-carte standard Frame Relay pricing.

Customer requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package for an additional monthly recurring charge.

Simpli-T Plus requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simpli-T Plus Service.

Volume Level Discounts may apply as set forth in Section 3.38.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.35 Simpli-T Plus Service (continued)**

(N)

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a “Discontinuance Charge.” However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage in addition to the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which may include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued charges for usage, a “Discontinuance Charge” will be charged to the Customer. The “Discontinuance Charge” consists of charges for three months of local service, plus any and all waived installation charges, any incentives received during the term, and non-waivable installation charges that include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

**Healthcare Bundle Option**

The Simpli-T Plus Healthcare Bundle option is available for any healthcare-related company whose SIC code begins with 80XXXX, who signs either a 2 or 3 year term commitment, and who is located in Simpli-T Plus Schedule Area A and Schedule Area X. The package includes a Simpli-T Plus unchannelized T1 with the ability to receive up to 24 lines, Secure Access and Data Assurance (data products), and a toll free number for a single monthly recurring charge.

Customers subscribing to this option may be eligible for discounts up to 10% based on data options. No additional discounts, including Volume Level Discounts, are available in conjunction with this option.

If the customer terminates the agreement after the initial 90 days of the Term Agreement, in addition to all accrued charges for usage and discontinuance charges assessed under the Simpli-T Plus product, the Company will seek recovery of any additional discounts received in connection with this option as of the date of termination.

(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.36 SimpliVoice**

SimpliVoice is a small business bundled product available to new customers that provides the customer with local, long distance, and certain non-regulated features and products. Service is provisioned using a single 1FB-type line only. A monthly recurring fee will apply for subscription to this service, however, the fee can be waived if the customer subscribes to on-line billing through ITC^DeltaCom's free eBillMaster billing service.

Customers may choose service on a Month-to-Month basis, or enter into a 12-Month 24-Month, or 36-Month Term Commitment. Customers who enter into a 12-month term contract will receive a 3% discount off the SimpliVoice line rate. Customers who enter into a 24 or 36-month term contract will receive a 5% discount off the SimpliVoice line rate. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services, or directory assistance charges. Customers may also be eligible to receive additional discounts through ITC^DeltaCom's Volume Level Discount, Section 3.38, and ITC^DeltaCom's SimpliVoice Affinity Program as described in Section 3.36.2 of this tariff. No other discounts are available with this product.

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Each SimpliVoice line includes LATA-wide local calling and customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features are not automatically provisioned; the customer must determine what features will be needed for each line. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as reflected in Section 4 of this tariff.

Call Block	Repeat Dialing
Call Forward Busy Line	RightRing I
Call Forward Don't Answer	RightRing II
Call Forward Don't Answer (Ring Control)	Signature (Basic, Deluxe, or Enhanced)
Call Forward Variable	Star 98 Access
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Surrogate Client Number
Call Waiting	Three Way Calling
Custom Call Transfer	Message Waiting Indicator (Audible)
Hunting	Message Waiting Indicator (Visual)
Preferred Call Forwarding	All Custom Code Restriction Options
Remote Access Call Forwarding	

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.36 SimpliVoice (continued)**

(N)

Subscription to ITC^DeltaCom's interLATA long distance is not required with SimpliVoice, but the customer may subscribe to ITC^DeltaCom's SimpliVoice Unlimited LD, SimpliVoice LD, or T LD long distance service, depending on the customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in ITC^Deltacom's Interexchange Tariff. Other ITC^DeltaCom long distance services are not available in conjunction with SimpliVoice services.

Service may be discontinued by written notice to the Company within the first 90 days of the term without incurring a "Discontinuance Charge." All Customer notices of discontinuance must be delivered to the Company in writing 30 days prior to the discontinuance becoming effective.

If a Customer who has entered into a term agreement terminates the agreement within the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage, plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to, engineering fees, expedite fees, and carrier and local exchange service order fees.

If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, but after the initial 90-day period of the term, a "Discontinuance Charge", in addition to all accrued charges for usage, will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of local service and non-discounted feature charges and repayment of discounts received, plus all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

SimpliVoice and/or certain optional features and products may not be available in all areas.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.36 SimpliVoice (continued)**

**3.36.1 SimpliVoice Fax**

SimpliVoice Fax is available for the customer who needs a featureless line for fax or Internet usage. Only one SimpliVoice Fax line per SimpliVoice location is allowed, and is not available as a stand-alone product option.

**3.36.2 SimpliVoice Affinity Program**

The SimpliVoice Affinity Program is available to SimpliVoice customers who are members of a recognized professional or trade association. Eligible customers will receive an additional 2% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, directory assistance, regulatory line charges and/or surcharges. Certification of membership is required and will be verified periodically. Misrepresentation of membership could result in removal of discounts.

**3.36.3 SimpliVoice ADSL**

Dedicated Internet Access is available with SimpliVoice and Select 100 with maximum download speeds of 1.5Mbps or 3.0Mbps. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and one (1) static or dynamic IP address. Up to fifteen (15) e-mail boxes are included and allowed per master account. Additional domain names, e-mail boxes, and static or dynamic IP addresses may be purchased for an additional charge. The Customer must subscribe to SimpliVoice or Select 100 to be eligible for this product. This product is not available for businesses operating from a residency. Discounts will not apply to this service.

(N)

(N)

Customer Premise Equipment (“CPE”) is included as part of the DSL service. The equipment remains the property of the Company. Equipment will be recovered at the time customer cancels service with the Company. Only the Company is allowed to service and maintain the equipment. The customer is not allowed to make changes to Company provided CPE. Company provided CPE carries a maintenance fee as set forth in the rates section of this tariff. This fee cannot be waived.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.37 Simplici-T 3.0 Service**

Simplici-T 3.0 is a medium to large business offering that allows for multi-site connectivity with host/remote site complements. This product provides customers with local, long distance and certain non-regulated features via local lines, trunks or integrated services on a single T-1 at a single location.

A minimum of six (6) channels of local service (local lines) must be ordered with Simplici-T 3.0. The base monthly recurring charge includes the six required local channels. Hunting is also included for up to six lines and will be configured as defined by the customer. Additional lines can be added at an incremental charge per line. Local Trunk service requires a minimum of 10 channels, voice or integrated.

DID channels are available as an optional feature with the Simplici-T 3.0 trunk package. DID channels will not be mixed or integrated with lines on the T-1. DID channels require DID number blocks which are priced in blocks of 20 numbers.

**Simplici-T 3.0 PRI**

Simplici-T 3.0 PRI was designed as an optional package to meet the needs of business customers that require ISDN PRI services. Each PRI has 23 local trunks, or “B” channels, and 1 “D” channel.

Simplici-T 3.0 PRI is available only with trunks and only one trunk group will be supported per PRI. NFAS configurations are available at no additional charge for up to eight (8) individual Simplici-T 3.0 PRI T-1 circuits. Transfer and Name Delivery, an optional feature, may be selected by the customer for an additional charge.

Simplici-T 3.0 PRI requires DID number blocks which are priced in blocks of 20 numbers.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.37 Simplici-T 3.0 Service (continued)**

Each Simplici-T 3.0 and Simplici-T 3.0 PRI local channel includes LATA-wide local calling; thus, ITC^DeltaCom must be selected as the customer's presubscribed intraLATA carrier on all channels.

All CLASS calling features, subject to availability in the serving central office and compatibility with other calling features are included in the base package price for Simplici-T 3.0. Features are not automatically provisioned; the customer must determine what features will be needed for each line. No CLASS features are available with the Simplici-T 3.0 PRI service.

Subscription to ITC^DeltaCom's interLATA long distance service is not required with Simplici-T 3.0 or Simplici-T 3.0 PRI, but the customer may subscribe to ITC^DeltaCom's T LD long distance product, T\_5000 LD Plan, or, if usage levels justify, ITC^DeltaCom's Horizon long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in ITC^DeltaCom's Interexchange tariff. If the customer has T LD at their main site, they must have T LD at all locations with ITC^DeltaCom long distance service. This requirement also applies to Horizon LD. Other ITC^DeltaCom long distance services are not available in conjunction with Simplici-T 3.0 or Simplici-T 3.0 PRI services.

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Alternatively, the T-Remote product is an available option for multi-location customers whose host or master location needs analog service but also needs CLASS features and/or voicemail service. See the T-Remote product description and pricing in this Tariff for applicable rates, terms and conditions. Unlike Simplici-T 3.0 and Simplici-T 3.0 PRI customers, customers subscribing to T-Remote are required to designate ITC^DeltaCom as both their local and long distance service provider.

Dedicated Internet Access is available with Simplici-T 3.0 and Simplici-T 3.0 PRI at speeds from 256Kbps to 1.024Mbps. Monthly recurring charges depend on access speed. Access includes one (1) custom domain name registration and up to six (6) static IP addresses per T-1. Up to thirty (30) e-mail boxes are included and allowed per master account. Additional domain names and e-mail boxes may be purchased for an additional charge. Additional static IP addresses are available at no additional charge. Dynamic IP addresses are not available.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.37 Simpli-T 3.0 Service (continued)**

A package of services geared towards the multi-location customer with data connectivity needs is available for additional monthly recurring charges. This package will allow for interconnectivity with other Simpli-T 3.0, Simpli-T 3.0 PRI or stand-alone Frame Relay sites.

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for an additional monthly charge. Pricing set forth in the Rates section of this Tariff is for simple, basic designs and will apply only for locations with Simpli-T 3.0 or Simpli-T 3.0 PRI. Locations that do not purchase Simpli-T 3.0/Simpli-T 3.0 PRI will be priced a-la-carte standard Frame Relay pricing according to the Rates Section of this Tariff.

Customers in need of the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package at the host location for an additional monthly recurring charge as set forth in the Rates Section of this Tariff.

Customer Premise Equipment (“CPE”) is included as part of the basic Simpli-T 3.0 and Simpli-T 3.0 PRI packages and is determined by number of lines provisioned and line functionality. Equipment remains the property of ITC^Deltacom. At the time customer cancels service with ITC^Deltacom, equipment will be recovered. Only ITC^Deltacom is allowed to service and maintain the equipment. The customer is not allowed to make changes to ITC^Deltacom provided CPE.

Simpli-T 3.0 and Simpli-T 3.0 PRI both require a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simpli-T 3.0 Service.

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DeltaCom, Inc. (T)

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Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.37 Simpli-T 3.0 Service (continued)**

Customers subscribing to this product may also be eligible for Volume Level Discounts, as set forth in Section 3.38, if at least one additional product is purchased and a minimum one-year contract is signed. Eligibility for the level of discount received is based on the number of local channels associated with a single customer.

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The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a “Discontinuance Charge.” However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage in addition to the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which may include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued charges for usage, a “Discontinuance Charge” will be charged to the Customer. The “Discontinuance Charge” consists of charges for three months of local service, plus any and all waived installation charges, any incentives received during the term, and non-waivable installation charges that include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.37 Simplici-T 3.0 Service (continued)**

If the customer terminates the agreement after the initial 90 days of the Term Agreement, in addition to all accrued charges for usage and the discontinuance charges assessed under the Simplici-T 3.0 / Simplici-T 3.0 PRI service, the Company will seek recovery of Volume Level Discounts received as of the date of termination.

Simplici-T 3.0 and Simplici-T 3.0 PRI are available to new customers, existing customers with expired contracts who are currently subscribed to Dune, Unity, or Unity Plus, and also to customers who want to upgrade to T-1 product packages. However, these services are only available to customers located in the Schedule Areas specified in the Rates section of this Tariff.

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Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.38 Volume Level Discounts**

Volume Level Discounts are available to new T-PAC, T-Remote, Simpli-T, Simpli-T PRI, Simpli-T Plus, Simpli-T 3.0, Simpli-T 3.0 PRI, IVP, DVP, and SimpliVoice local service customers that purchase at least one additional product and sign a minimum one-year contract. Eligibility for the level of discount received is based on the number of local channels or line associated with a single customer.

VL1	2%	Customers with 2 or more local channels or lines
VL2	5%	Customers with 3 or more local channels or lines
VL3	10%	Customers with 4 or more local channels or lines
VL4	15%	Customers with 5 or more local channels or lines
VL5	20%	Customers with 6 or more local channels or lines
VL6	25%	Customers with 7 or more local channels or lines
VL7	30%	Customers with 8 or more local channels or lines
VL8	35%	Customers with 9 or more local channels or lines
VL9	40%	Customers with 10 or more local channels or lines
VL10	45%	Customers with 11 or more local channels or lines
VL11	50%	Customers with 12 or more local channels or lines
VL12	55%	Customers with 13 or more local channels or lines
VL13	60%	Customers with 14 or more local channels or lines
VL14	65%	Customers with 15 or more local channels or lines
VL15	70%	Customers with 16 or more local channels or lines

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If the customer terminates the agreement after the initial 90 days of the Term Agreement, in addition to all accrued charges for usage and the discontinuance charges assessed under the associated service, the Company will seek recovery of discounts received in connection with this offering as of the date of termination.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.39 IVP**

IVP is an offering for new acquisition customers and existing customers, in the Company's facilities based local service markets, which require data bandwidth and a local voice lines. IVP provides a data connection back to the Company's IP network that gives the Customer full data transmission. In addition it provides a local voice line. The voice and data transmissions share the available bandwidth on the line. Data transmission is burstable, employing the use of the entire available bandwidth when the voice line is not in use. The maximum available bandwidth of the line is 1.228 Mbps.

The base monthly recurring charge includes the one local line. Trunks, DID, Point-to-Point Data/Video, and PRI services are not available with this product. Pricing, depending on the Customer location, is set forth in the Rates section of this Tariff.

Customer Premise Equipment ("CPE") is included as a part of the IVP package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment. The equipment is subjected to the Equipment Maintenance Coverage Fee.

(N)

(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.39 IVP (continued)**

(N)

A local phone number that is specific to the Customers’ rate center is provided. E911 services are provided on the line. Each business line includes LATA-wide local calling and Customer’s choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

Call Block	Custom Code Restriction Options
Call Forward Busy	Message Waiting – Audible
Call Forward Don’t Answer	Repeat Dialing
Call Forward Don’t Answer (Ring Control)	Signature Basic
Call Forward Variable	Signature Deluxe
Call Forward Variable (Remote Access)	Signature Deluxe
Call Return	Multi-line Hunt Group
Call Selector	Speed Calling 30
Call Tracing	Star 98 Access
Call Waiting	Three-Way Calling / Custom Call Transfer

The product can be offered as a stand-alone service or sold with other Company products. The standard LD option for this line is T-LD. If the customer purchases a local T-1 product, as defined in the Company’s Long Distance tariff, on the same account level, which qualifies for T\_LD or T\_5000, they may select the applicable LD plan on this line as well. Account level minute pooling, free minutes pooled and shared across all lines on the account, is allowed with IVP. T-1 and T\_5000 plans will contribute towards free minutes. The Customer may also select Horizon LD on this line as well. Product descriptions, rules and regulations, and pricing for each long distance product are set forth in the Company’s Long Distance tariff.

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same line at the host location are required to purchase the Secure Access Package for an additional monthly recurring charge.

(N)

LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.39 IVP (continued)**

IVP requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for IVP Service.

Volume level discounts may also apply.

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a “Discontinuance Charge.” However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage in addition to the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which may include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to the Company in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued charges for usage, a “Discontinuance Charge” will be charged to the Customer. The “Discontinuance Charge” consists of charges for three months of local service, plus any and all waived installation charges, any incentives received during the term, and non-waivable installation charges that include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.40 DVP**

DVP is an offering for new acquisition customers and existing customers, which are adding data services and require connectivity between network sites for data applications and voice lines. DVP is offered in the Company's facilities based local service markets where the product is available. DVP provides a data connection back to the Company's network that gives the Customer the capability of routing traffic privately between sites with a high level Quality of Service. In addition, it provides a local voice line. The voice and data transmissions share the available bandwidth on the line. Data transmission is burstable, employing the use of the entire available bandwidth when the voice line is not in use. The maximum available bandwidth of the line is 1.228 Mbps.

The base monthly recurring charge includes one local line. Trunks, DID, Point-to-Point Data/Video, and PRI services are not available with this product. Pricing, depending on the Customer location, is set forth in the Rates section of this Tariff.

Customer Premise Equipment ("CPE") is included as a part of the DVP package. This equipment remains the property of the Company and is available for use by the customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment. The equipment is subjected to the Equipment Maintenance Coverage Fee.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.40 DVP (continued)**

(N)

A local phone number that is specific to the Customers’ rate center is provided. E911 services are provided on the line. Each business line includes LATA-wide local calling and Customer’s choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on Customer location, as set forth in Rates Section of this Tariff.

Call Block	Custom Code Restriction Options
Call Forward Busy	Message Waiting – Audible
Call Forward Don’t Answer	Repeat Dialing
Call Forward Don’t Answer (Ring Control)	Signature Basic
Call Forward Variable	Signature Deluxe
Call Forward Variable (Remote Access)	Signature Deluxe
Call Return	Multi-line Hunt Group
Call Selector	Speed Calling 30
Call Tracing	Star 98 Access
Call Waiting	Three-Way Calling / Custom Call Transfer

The product can be offered as a stand-alone service or sold with other Company products. The standard LD option for this line is T\_LD. If the customer purchases a local T-1 product, as defined in the Company’s Long Distance tariff, on the same account level that qualifies for T\_LD or T\_5000 they may select the applicable LD plan on this line as well. Account level minute pooling, free minutes pooled and shared across all lines on the account, is allowed with DVP. T\_1 and T\_5000 plans will contribute toward free minutes. The Customer may also select Horizon LD on this line as well. Product descriptions, rules and regulations, and pricing for each long distance product are set forth in the Company’s Long Distance tariff.

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same line at the host location are required to purchase the Secure Access Package for an additional monthly recurring charge.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.40 DVP (continued)**

DVP requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for DVP Service.

Volume level discounts may also apply.

The Customer may discontinue service by written notice to the Company within the first 90 days of the term without incurring a “Discontinuance Charge.” However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage in addition to the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which may include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to the Company in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued charges for usage, a “Discontinuance Charge” will be charged to the Customer. The “Discontinuance Charge” consists of charges for three months of local service, plus any and all waived installation charges, any incentives received during the term, and non-waivable installation charges that include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.41 Simpli-Business T**

Simpli-Business T is an acquisition product offered to new and existing small and medium size business customers in the Company’s facilities based local service markets. Simpli-Business T provides Local, Data, and Long Distance services including a Hybrid Key System solution with the SimpliciT Plus offering.

The Simpli-Business T solution will be provisioned over a T-1 with a four (4)-line minimum in the Company’s BellSouth footprint in the markets identified in section 4.1.34.

The Simpli-Business T local network package will mirror SimpliciT Plus with a lower line minimum and a dynamic Internet offer. The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

Call Block	Repeat Dialing
Call Forward Busy Line	RightRing I
Call Forward Don’t Answer	RightRing II
Call Forward Don’t Answer (Ring Control)	Signature (Basic, Deluxe, or Enhanced)
Call Forward Variable	Star 98 Access
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Surrogate Client Number
Call Waiting	Three Way Calling
Custom Call Transfer	Message Waiting Indicator (Audible)
Hunting	Message Waiting Indicator (Visual)
Preferred Call Forwarding	All Custom Code Restriction Options
Remote Access Call Forwarding	

**[AS OF APRIL 12, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

**(N)  
(N)  
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ISSUE DATE: April 12, 2007

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.41 Simpli-Business T, continued**

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T lines. All feature interaction rules and defaults apply.

<u>Automatically Provisioned Features</u>	
T_ECS	T_Hunting
T_Speed Calling 30	T_Call Return
T_Repeat Dialing	T_Call Block
T_Call Selector	T_Call Tracing
T_Custom Code Restriction 4	T_Custom Call Transfer
T_Three Way Calling	T_Signature Deluxe
T_Call Forward Variable Remote Access	

Internet service parameters mirror the parameters of Internet service for SimpliciT Plus. The service included DNS hosting for one domain name with the option to purchase DNS hosting for additional domains. One Domain Name Registration will be included at no charge. Thirty (30) e-mail boxes will be included at no additional charge; additional e-mail boxes will be available for purchase. E-mail boxes may be on the hosted customer domain.

Customer Premise Equipment (“CPE”) is included as a part of the Simpli-Business T package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

**[AS OF APRIL 12, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

**(N)**  
**(N)**  
**(N)**

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Senior Manager, Regulatory Affairs

DeltaCom, Inc.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.41 Simpli-Business T, continued**

A local phone number that is specific to the Customers' rate center is provided for each line. E911 services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to DeltaCom's long distance service is required with Simpli-Business T. The customer may subscribe to DeltaCom's T-5000, or T LD long distance service, depending on the customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in DeltaCom's Interexchange Tariff. Other DeltaCom long distance services are not available in conjunction with Simpli-Business T services.

Customers must select a 36-Month Term Commitment for Simpli-Business T. Term and bundle discounts will not apply to this offering. Customers canceling prior to the end of the term are subject to Disconnect penalties as described in the Customer's Terms and Conditions.

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All Customer notices of discontinuance must be delivered to the Company in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, in addition to all accrued charges for usage, a "Discontinuance Charge", as described in the Customer's Terms and Conditions, will be charged to the Customer.

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**[AS OF APRIL 12, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

(N)  
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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.42 Simpli Analog**

A special analog line may be supplemented with each Simpli-T, Simpli-T Plus, Simpli-T 3.0, DVP, IVP, Simpli-Business T, and Simpli-Business T 2.0 (T) circuit at the same location for use with alarm, fax or data services that require a line outside of the T-1. Up to three (3) fax/alarm lines may be purchased at a single Simpli-T, Simpli-T Plus, Simpli-T 3.0, DVP, IVP, Simpli-Business T, and Simpli-Business T 2.0 (T) T1 site at the rates set forth in the Rates Section of this Tariff, depending on customer location. These lines cannot be in a hunt group with lines on the T-1 and CLASS features and voicemail will not be an available option on these lines.

**3.43 Installation Discounts**

Customers who represent to the Company that they are in negotiations to utilize another service provider are eligible for a discount on the installation fees associated with the specific product purchased by the Customer. Customers must sign a one-year, two-year or three-year term plan to receive this discount. Customer discounts may be adjusted on an individual case basis in response to specific competitive circumstances. Customers may qualify for the discount based on term plan length or number of access lines purchased or their monthly revenue.

In accordance with the discontinuance charge, as described in Section 2, Customers will be responsible for reimbursement of the discounted installation fee should the customer discontinue service prior to the expiration of the term.

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.44 Simpli-Business PRI**

Simpli-Business PRI is a medium sized business offering that allows telecom functionality to best manage large or customer care-driven incoming call volumes. This product provides customers with local, long distance and certain non-regulated features via a T-1 trunk platform that accommodates one of two possible configurations: twenty-one (21) B channels, one (1) D-channel, and two (2) maintenance/management channels, or twenty-three (23) B channels, one (1) D-channel with an IVP T-1. The two configurations allow for voice-only PRI applications while allowing the standard Simpli-Business T service model with remote access to other auxiliary devices. Integrated PRI applications are not available with this offer.

Simpli-Business PRI is only available via trunk service. Only one trunk group will be supported per D channel. Simpli-Business PRI requires DID number blocks. One (1) block of twenty (20) DID numbers is included with Simpli-Business PRI. Additional blocks carry an additional cost.

Optional features may carry additional charges. Optional features are not required elements but are available to satisfy customers' needs in growth and multi-site connectivity. Simpli-Business PRI includes Hunting in the base package. The Hunting options will be configured as defined by the customer. Simpli-Business includes Expanded Calling Service (LATA-Wide Calling) in the base package. This service will be automatically configured on all trunks. To accommodate Expanded Calling Service, DeltaCom must be selected as the IntraLATA toll carrier. NFAS is not available with Simpli-Business PRI. 2B Channel Transfer is not available with Simpli-Business PRI.

(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.44 Simpli-Business PRI (continued)**

Subscription to the Company's InterLATA long distance service is not required with Simpli-Business PRI, but the customer may subscribe to the Company's T LD long distance product, T\_5000 LD Plan, or, if usage levels justify, the Company's Horizon long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in DeltaCom, Inc.'s Interexchange tariff. If the customer has T LD at their main site, they must have T LD at all locations with Company long distance service. This requirement also applies to Horizon LD. Other Company long distance services are not available in conjunction with Simpli-Business PRI.

Stand-alone Internet connectivity and Data Connectivity options are available with Simpli-Business PRI. These services are available as stand-alone options and are priced separately. Integrated Internet, for customer use, is not available.

Customer Premise Equipment ("CPE") is included as part of the basic Simpli-Business PRI package and is determined by number of lines provisioned and line functionality. Equipment remains the property of the Company. At the time customer cancels service with the Company, equipment will be recovered. If the customer grows beyond the capabilities of this equipment and remains with the company, a needs assessment will be made and an appropriate recommendation will be made. The customer is not permitted to make changes to DeltaCom provided CPE. Only DeltaCom is permitted to service and maintain the equipment. If the customer makes changes to the equipment, they violate the policy as defined on the Agreement for Service.

Simpli-Business PRI requires a 3-year term agreement. Customers who enter into a term agreement may incur a Disconnect Charge, as described in the Customer's Terms and Conditions.

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(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

(N)

**3.45 Simpli-Business T 2.0**

Simpli-Business T 2.0 is an acquisition product offered to new and existing small and medium size business customers in the Company's facilities based local service markets. Simpli-Business T 2.0 provides Local, Data, and Long Distance services including a Hybrid Key System solution with the SimpliciT Plus offering.

The Simpli-Business T 2.0 solution will be provisioned over a T-1 with a four (4)-line minimum in the Company's BellSouth footprint in the markets identified in section 4.1.37.

The Simpli-Business T 2.0 local network package will mirror SimpliciT Plus with a lower line minimum and a dynamic Internet offer. The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and monthly recurring charge, depending on customer location, as set forth in Rates Section of this Tariff.

Call Block	Repeat Dialing
Call Forward Busy Line	RightRing I
Call Forward Don't Answer	RightRing II
Call Forward Don't Answer (Ring Control)	Signature (Basic, Deluxe, or Enhanced)
Call Forward Variable	Star 98 Access
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Surrogate Client Number
Call Waiting	Three Way Calling
Custom Call Transfer	Message Waiting Indicator (Audible)
Hunting	Message Waiting Indicator (Visual)
Preferred Call Forwarding	All Custom Code Restriction Options
Remote Access Call Forwarding	

(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.45 Simpli-Business T 2.0, continued**

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T 2.0 lines. All feature interaction rules and defaults apply.

<u>Automatically Provisioned Features</u>	
T_ECS	T_Hunting
T_Speed Calling 30	T_Call Return
T_Repeat Dialing	T_Call Block
T_Call Selector	T_Call Tracing
T_Custom Code Restriction 4	T_Custom Call Transfer
T_Three Way Calling	T_Signature Deluxe
T_Call Forward Variable Remote Access	

Internet service parameters mirror the parameters of Internet service for SimpliciT Plus. The service included DNS hosting for one domain name with the option to purchase DNS hosting for additional domains. One Domain Name Registration will be included at no charge. Thirty (30) e-mail boxes will be included at no additional charge; additional e-mail boxes will be available for purchase. E-mail boxes may be on the hosted customer domain.

Customer Premise Equipment (“CPE”) is included as a part of the Simpli-Business T 2.0 package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

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(N)

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LOCAL EXCHANGE SERVICE

SECTION 3 – SERVICE DESCRIPTIONS (continued)

**3.45 Simpli-Business T 2.0, continued**

A local phone number that is specific to the Customers' rate center is provided for each line. E911 services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to DeltaCom's long distance service is required with Simpli-Business T 2.0. The customer may subscribe to DeltaCom's T-5000, or T LD long distance service, depending on the customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in DeltaCom's Interexchange Tariff. Other DeltaCom long distance services are not available in conjunction with Simpli-Business T 2.0 services.

Customers must select a 36-Month Term Commitment for Simpli-Business T 2.0. Term and bundle discounts will not apply to this offering. Customers canceling prior to the end of the term are subject to Disconnect penalties as described in the Customer's Terms and Conditions.

All Customer notices of discontinuance must be delivered to the Company in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, in addition to all accrued charges for usage, a "Discontinuance Charge", as described in the Customer's Terms and Conditions, will be charged to the Customer.

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ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

Senior Manager, Regulatory Affairs  
DeltaCom, Inc.

7037 Old Madison Pike, Suite 400  
Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES

**4.1 Business Rate Schedules**

**Monthly Recurring Rate**

**4.1.1 Infinity Service \***

\$33.95

<b>4.1.1.2</b>	<b>Infinity Business Line Exception Localities*</b>	
Anderson		\$32.25
Apex		\$33.99
Arden		\$33.89
Ashville		\$33.60
Belmont		\$33.89
Bessemer City		\$32.88
Boone		\$32.62
Burlington		\$32.25
Carolina Beach		\$33.60
Canton		\$33.06
Cary		\$34.65
Chapel Hill		\$32.25
Cherryville		\$38.05
Claremont		\$33.06
Davidson		\$34.36
Denver		\$33.89
Enka-Candler		\$33.60
Gastonia		\$33.60
Goldsboro		\$32.25
Grantham		\$32.25
Greensboro		\$33.89
Henderson		\$32.25
Huntersville		\$35.49
Kimesville		\$33.89
King Mtn.		\$32.25
Knightdale		\$34.55

ISSUE DATE: November 17, 2004

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Senior Manager-Regulatory Attorney  
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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES

4.1 Business Rate Schedules

Monthly Recurring Rate

4.1.1 Infinity Service (continued)

4.1.1.2	Infinity Business Line Exception Localities* (continued)	
	Laurinburg	\$31.82
	Lenoir	\$33.06
	Lincolnton	\$32.25
	Locust	\$33.89
	Long Beach	\$31.90
	Lowel	\$32.25
	Lumberton	\$33.06
	Maiden	\$33.60
	Monticello	\$33.89
	Morganton	\$33.06
	Mt. Olive	\$32.25
	Mount Holly	\$33.89

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ISSUE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES

4.1 Business Rate Schedules

Monthly Recurring Rate

4.1.1 Infinity Service (continued)

4.1.1.2	Infinity Business Line Exception Localities* (continued)	
	Newton	\$32.25
	Raleigh	\$33.98
	Raleigh – Durham Airport	\$42.46
	Reidsville	\$32.25
	Research Triangle	\$39.31
	Rockingham	\$32.62
	Ruffin	\$32.25
	Salisbury	\$32.25
	Saxapahaw	\$33.60
	Scotts Hill	\$33.60
	Selma	\$37.33
	Shelby	\$33.06
	Stanley	\$33.89
	Statesville	\$32.25
	Summerfield	\$33.89
	Wendell	\$34.55
	Wilmington	\$33.89
	Winston-Salem	\$33.89
	Wrightsville Beach	\$33.60
	Zebulon	\$34.60

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4.1.1.3 DID Monthly Recurring Charges for Infinity:

A. Non-Consecutive DID Number \$ 0.20

4.1.1.4 DID Installation Charges for Infinity:

A. Establishment of DID Number Block \$150.00

B. DID Number Connection Charge \$ 14.50

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ISSUE DATE: November 17, 2004

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Huntsville, Alabama 35806 (T)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES

<b>4.1 Business Rate Schedules Cont.</b>	<b><u>RATE</u></b>	
<b>4.1.2 Inside Wire Maintenance</b>	\$ 5.50	<b>(I)</b>
<b>4.1.3 Dual Service Charge</b>	\$24.00	
<b>4.1.4 IntraLATA Local Toll Rate per Minute:</b>	\$.1391	

(Rate applies only if the customer does not subscribe to ITC^DeltaCom Long Distance service.)

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedules (continued)**

**4.1.10 Unity Service**

**A. Monthly Recurring Charges**

Basic Unity Service option (*Plus applicable T-1 charge).....	\$706.25*	<b>(I)</b>
PRI ISDN and ANI delivery .....	\$200.00	
PRI Name and Call Transfer** .....	\$100.00	
Per local telephone number (per trunk group) .....	\$5.00	
Per DID channel .....	\$25.85	
Per block of 20 telephone numbers .....	\$3.85	
Per additional number or path forwarded.....	\$0.50	
Non-consecutive DID Number.....	\$0.20	

\* Customers purchasing twenty (20) or more Unity T-1's will be eligible for a 25% discount on the Basic Unity Service charge.

\*\* Customer must also subscribe to ISDN and ANI delivery

**B. Installation Charges**

Establishment of DID telephone numbers .....	\$150.00
Service connection fee applied for partitioning local trunk group.....	\$50.00
DID Number Connection Charge .....	\$14.50
T-1 .....	\$1500.00

<b>C. Expanded Calling Service .....</b>	<b>\$240.00</b>
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**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: February 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.1 Business Rate Schedules (continued)

4.1.10 Unity Service (continued) (N)

D. Unity Complete Bundle

	RATE
BellSouth Zones 1 & 2	\$ 0
BellSouth Zone 3	\$ 195

E. Unity Rural Bundle

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$99 *
Verizon 1-11 miles	\$99 *
Verizon 12-22 miles	\$295 **
Expanded Calling Service	\$6 per line ***

\* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.

[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

ISSUE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedules (continued)**

**4.1.10 Unity Service (continued) (N)**

**E. Unity Rural Bundle (continued)**

\*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

\*\*\* Rate increase applies to new subscribers only. Customers subscribed to Unity Rural Bundle prior to December 19, 2002 will continue to be billed at the previous tariff rate of \$5.00.

**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedules (continued)**

**4.1.11 Unity Plus Service**

**A. Monthly Recurring Charges**

Unity Plus service (plus applicable T-1 charge) .....	\$1156.25	<b>(I)</b>
PRI ISDN and ANI delivery .....	\$200.00	
PRI Name and Call Transfer* .....	\$100.00	
Per block of 20 telephone numbers.....	\$3.85	
Per additional number or path forwarded .....	\$0.50	
Non-consecutive DID Number.....	\$0.20	

**B. Installation Charges**

Establishment of DID telephone numbers .....	\$150.00
Partitioning of local trunk Group .....	\$50.00
DID Number Connection Charge .....	\$14.50
T-1.....	\$1500.00

**C. Expanded Calling Service .....** \$240.00

\*Customer must also subscribe to ISDN and ANI Delivery

**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: February 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.1 Business Rate Schedules (continued)

4.1.11 Unity Plus Service (continued) (T)

D. Unity Plus Complete Bundle

RATE

BellSouth Zones 1 & 2	\$ 0
BellSouth Zone 3	\$ 195

E. Unity Plus Rural Bundle

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$99 *
Verizon 1-11 miles	\$99 *
Verizon 12-22 miles	\$295 **
Expanded Calling Service	\$6 per line ***

\* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.

\*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

\*\*\* Rate increase applies to new subscribers only. Customers subscribed to Unity Plus Rural Bundle prior to December 19, 2002 will continue to be billed at the previous tariff rate of \$5.00.

**[AS OF JULY 23, 2004 THIS SERVICE WAS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: November 17, 2004

EFFECTIVE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedules (continued)**

**4.1.12 (Reserved for Future Use)**

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ISSUE DATE: February 22, 2005

EFFECTIVE DATE: February 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedules (continued)**

**4.1.13 Non-Recurring Charges:**

	<u>First Occurrence</u>	<u>Each Additional Occurrence</u>
Secondary Service Charge	\$ 9.00	N/A
Line Connection Charge	\$ 31.50	\$31.50
Line/Account/Feature Charge	\$ 41.25	\$14.50
PIC 2 Change Charge	\$ 1.50	\$ 1.50
Digital Extended Wiring	\$135.00	N/A
Analog Extended Wiring	\$ 60.00	N/A

**4.1.13.1 Service Calls (per visit/1 hour minimum)**

Service Calls (Billed per visit/1 hour minimum)		(T)
Per Customer Premises Visit	\$150.00/hour	(T)
Each additional 30-minute increment after minimum is met	\$75.00	(R)
		(I) (T)

**4.1.13.2 N11 Dialing Service**

	<u>RATE</u>
<b>1. Service Establishment Charge</b>	
(a) Per Basic Local Calling Area	\$389.90
<b>2. Central Office Activation</b>	
(a) Per Central Office	
<b>3. Change of Point-to Number by Subscriber</b>	
(a) Per Central Office	\$13.50

**4.1.13.3 Restoral Charge**

Line Restored Charge	\$125.00
Suspension of Service Restoral Charge	\$125.00

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.1 Business Rate Schedules (continued)

4.1.14 Optional Features

**RATE PER LINE**

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Block BusyConnect	N/C
Block Call Return	N/C
Block Repeat Dialing	N/C
Call Block (1 <sup>st</sup> )	\$ 4.50
Call Block (Each Additional)	\$ 3.50
Call Forwarding-Busy Line	\$ 3.25
Call Forwarding-Busy Line (Customer Controlled)	\$ 6.25
Call Forwarding-Busy Line (Multipath)	\$ 3.00
Call Forwarding Combo 1 (Call Forwarding Busy/Call Forwarding Don't Answer)	\$ 5.85
Call Forwarding-Don't Answer	\$ 3.25
Call Forwarding-Don't Answer (Multipath)	\$ 3.00
Call Forwarding-Don't Answer (Ring Control)	\$ 3.25
Call Forwarding-Don't Answer (Customer Controlled)	\$ 6.25
Call Forwarding-Multipath	\$ 3.00
Call Forwarding-Variable	\$ 3.40
Call Forwarding-Variable (Remote Access)	\$ 6.90
Call Forwarding-(Preferred)	\$ 4.50
Call Forwarding-(Subsequent Preferred)	\$ 3.50
Call Return (1 <sup>st</sup> )	\$ 4.95
Call Return (Each Additional)	\$ 3.50
CallSaver (Basic)	\$ 4.95
CallSaver Basic 100	\$ 35.00
CallSaver (Extension)	\$ 10.95
CallSaver Family	\$ 4.95
CallSaver I and II	\$ 13.95
CallSaver III	\$ 12.95
CallSaver Pager	\$ 9.95
Call Selector (1 <sup>st</sup> )	\$ 4.50
Call Selector (Each Additional)	\$ 3.50
Call Tracing	\$ 5.00
Call Waiting	\$ 5.70
Call Waiting Prestige	\$ 4.85
Selective Class of Call Screening	\$ 1.25

ISSUE DATE: November 17, 2004

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Senior Manager-Regulatory Attorney

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedules (continued)**

**4.1.14 Optional Features: (T)**

	<u>RATE FOR ALL LOCALITIES</u>
Hunting *	\$13.68

**Optional Features Continued:**

	<u>RATE PER LINE</u>
Intercom, Call Hold, Pickup, Transfer, Conference Combo:	\$5.80

\* The monthly recurring charge for this feature shall be discounted when Customer provides documentation to Company that Customer has been presented with a bona fide tariff offering, by a competing carrier capable of serving Customer, that discounts the monthly charge for this feature.

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.1 Business Rate Schedules (continued)

<b>4.1.6 Optional Features:</b>	<b><u>RATE PER LINE</u></b>
Message Waiting.....	\$0.50
Repeat Dialing (1 <sup>st</sup> ).....	\$4.50
Repeat Dialing (Each Additional).....	\$3.50
RightRing I.....	\$6.95
RightRing II.....	\$9.95
Signature (Basic).....	\$7.50
Signature (Deluxe).....	\$10.00
Signature (Enhanced).....	\$15.05
Signature Enhanced w/ Call Management .....	\$16.95
Signature Enhanced w/ Call Management (Subsequent) .....	\$16.95
Star 98 Access .....	\$2.00
Speed Calling - 8 Code .....	\$2.90
Speed Calling - 30 Code .....	\$5.35
Transfer Mailbox(to be used w/ CallSaver 1, 2 and CallSaver Extension).....	\$0.00
Three-Way Conference Calling .....	\$3.85
Three-Way Conference/Call Transfer.....	\$5.00
<b>Custom Code Restrictions (CCR)</b>	
Custom Code Restriction 1 .....	\$0.00
Custom Code Restriction 2 .....	\$3.65
Custom Code Restriction 3 .....	\$3.65
Custom Code Restriction 4 .....	N/C
Custom Code Restriction 5 .....	N/C
Custom Code Restriction 6 .....	N/C
Custom Code Restriction A.....	\$0.00
Custom Code Restriction B.....	\$3.65
Custom Code Restriction X.....	\$0.00
Custom Code Restriction Y.....	\$0.00
Custom Code Restriction 14 .....	\$ 5.50
Block Name/Number Delivery Per Activation .....	\$0.00
Block Name/Number Delivery.....	\$0.00
Block Three Way Call Activation.....	\$0.00
Virtual Mailbox Number .....	\$1.00

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**\*Non-recurring charge for optional features:**                      \$1.50 per use

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.1 Business Rate Schedule (continued)

4.1.14 Optional Features (continued) (T)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

<u>FEATURE PLAN</u>	<u>RATE</u>	<u>FEATURE PLAN</u>	<u>RATE</u>
<b>Signature PLUS</b>	<b>\$26.45</b>	<b>Call Saver PLUS</b>	<b>\$30.40</b>
Call Block		Call Forwarding Don't Answer	
Call Forwarding Don't Answer		Call Saver Extension	
Call Waiting		Call Waiting	
Signature Deluxe		Message Waiting	
Three-Way Calling		Three-Way Calling	
<b>RightRing PLUS</b>	<b>\$23.40</b>	<b>CallMover</b>	<b>\$9.85</b>
Call Forwarding Don't Answer		Call Transfer	
Call Waiting		Call Waiting	
Repeat Dialing		Three-Way Calling	
RightRing II			
Three-Way Calling			
<b>ManyCall</b>	<b>\$11.60</b>	<b>FastCall</b>	<b>\$11.20</b>
Call Waiting		Call Transfer	
Call Forwarding Variable		Call Waiting	
Three-Way Calling		Speed Calling – 30	

**\*All features are subject to availability and some feature interactions prohibit their simultaneous use.**

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: November 17, 2004                      EFFECTIVE DATE: November 17, 2004  
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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

<b>4.1.15</b>	<b>Traffic Study</b>	<b><u>RATE</u></b>	
	4.1.15.1 Traffic Study	\$20.00	
	4.1.15.2 Service Charge	\$ 9.00	
 <b>4.1.16</b>	 <b>ITC^DeltaCom DUNE Service</b>	 <b><u>RATE</u></b>	
	(a) Local Channel	\$36.25	<b>(I)</b>
	(b) Hunting	\$ 0.00	
	(c) Expanded Calling Service	\$10.00	
	(d) Integrated DID Channel	\$56.25	<b>(I)</b>
	(e) DUNE Complete Bundle	<b><u>RATE</u></b>	
	BellSouth Zones 1 & 2	\$ 0	
	BellSouth Zone 3	\$ 195	

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.16 ITC^DeltaCom DUNE Service (Continued) (T)**

**(f) DUNE Rural Bundle**

BellSouth Zones 1 & 2	\$0
BellSouth Zone 3	\$99 *
Verizon 1-11 miles	\$99 *
Verizon 12-22 miles	\$295 **
Expanded Calling Service	\$6 per line ***

\* Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.

\*\* Customers within the Verizon 12-22 mile area who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

\*\*\* Rate increase applies to new subscribers only. Customers subscribed to DUNE Rural Bundle prior to December 19, 2002 will continue to be billed at the previous tariff rate of \$5.00.

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1 Business Rate Schedule (continued)**

<b>4.1.16 ITC^DeltaCom DUNE Service (continued)</b>	<b>(T)</b>
<b>(g) T-1 Installation</b>	<b>\$1500.00</b>

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.17 Operator Services (T)**

Customers may subscribe to intrastate operator services offered by the Company. Such service are described in ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom North Carolina Tariff No. 1.

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.17.1 Operator Services Surcharges:**

Directory Assistance	\$0.90
1. Busy Line Verification	\$0.70 (I)
2. Busy Line Interrupt	\$0.75 (I)

**3. Directory Assistance Call Completion (DACC)**

(A) Per Call Completion Requested	\$0.45
(B) Per Minute Rate*	

\*The per minute shall be the per minute rate of the Plan the Customer is subscribed to or enrolled within the LATA in at the time of the call.

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1 Business Rate Schedule (continued)**

**4.1.18 Directory Listings**

	<b>RATE</b>	
Recurring Charges		
Additional Listing (per listing)	\$1.15	
Additional Listing Alternate Call Listing	\$1.15	
Cross Reference Listing	\$1.15	
Foreign Listing	\$1.15	
Foreign Cross Reference Listing	\$1.15	
Foreign Alternate Listing	\$1.15	
Foreign Listing Special Text	\$1.15	
800 Listing	\$1.15	
911 Listing	N/C	
Listing for Paging, Cellular, Wireless Carrier	\$1.15	
Special Text/Additional Listing	\$1.15	
Non-Published Listing	\$2.88	(I)
Non-Published w/ Special Conditions	N/C	
Non-Listed Listing	\$1.89	(I)
Non-Listed w/ Special Conditions	N/C	

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.19 ITC^DeltaCom Frame Relay Service**

**(T)**

1. A minimum of one Customer Connection is required per customer to subscribe to Frame Relay Service. Each Customer Connection includes one DLCI.

	<u>Nonrecurring Charge</u>	<u>Month to Month</u>	<u>A</u> 12 to 36 Months	<u>B</u> 36 to 60 Months
(a) at 56 Kbps	<b>\$425.00</b>	<b>\$85.00</b>	<b>\$74.00</b>	<b>\$54.00</b>
(b) at 64 Kbps	<b>425.00</b>	<b>85.00</b>	<b>74.00</b>	<b>54.00</b>
(c) at 112 Kbps	<b>475.00</b>	<b>120.00</b>	<b>104.00</b>	<b>74.00</b>
(d) at 128 Kbps	<b>475.00</b>	<b>120.00</b>	<b>104.00</b>	<b>74.00</b>
(e) at 192 Kbps	<b>475.00</b>	<b>190.00</b>	<b>165.00</b>	<b>125.00</b>
(f) at 256 Kbps	<b>475.00</b>	<b>240.00</b>	<b>207.00</b>	<b>147.00</b>
(g) at 320 Kbps	<b>475.00</b>	<b>300.00</b>	<b>259.00</b>	<b>184.00</b>
(h) at 384 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(i) at 448 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(j) at 512 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(k) at 576 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(l) at 640 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(m) at 704 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(n) at 768 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(o) at 1024 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(p) at 1152 Kbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>
(q) at 1.536 Mbps	<b>550.00</b>	<b>435.00</b>	<b>404.00</b>	<b>344.00</b>

ISSUE DATE: November 17, 2004

EFFECTIVE DATE: November 17, 2004

Senior Manager - Regulatory Attorney

(T)

ITC^DeltaCom

7037 Old Madison Pike, Suite 400

(T)

Huntsville, Alabama 35806

(T)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.19 ITC^DeltaCom Frame Relay Service (Continued)**

**(T)**

**Feature Charges:**

1. DLCI
  - a. Each Additional

Per Customer Connection	Nonrecurring Charge	Monthly Rate
	<b>\$25.00</b>	<b>\$2.00</b>

2. Committed Information Rate (CIR)
  - a. The chosen CIR cannot exceed the minimum transmission speed of the link at either end of the PVC.

Per DLCI	Nonrecurring Charge	Monthly Rate
(a) 0 Kbps	<b>N/A</b>	<b>-</b>
(b) 1 thru 32 Kbps	<b>N/A</b>	<b>8.00</b>
(c) 33 thru 56 Kbps	<b>N/A</b>	<b>13.00</b>
(d) 57 thru 64 Kbps	<b>N/A</b>	<b>14.00</b>
(e) 65 thru 128 Kbps	<b>N/A</b>	<b>19.00</b>
(f) 129 thru 256 Kbps	<b>N/A</b>	<b>29.00</b>
(g) 257 thru 384 Kbps	<b>N/A</b>	<b>41.00</b>
(h) 385 thru 512 Kbps	<b>N/A</b>	<b>51.00</b>
(i) 513 thru 768 Kbps	<b>N/A</b>	<b>93.00</b>
(j) 769 Kbps thru 1.536 Mbps	<b>N/A</b>	<b>140.00</b>

**\*Feature Change Charge:** \$25.00

ISSUE DATE: November 17, 2004

EFFECTIVE DATE: November 17, 2004

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Huntsville, Alabama 35806 (T)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.20 Select 100 Rates**

Depending on term plan chosen, customers subscribing to Select 100 local service will receive the following discounts off the Infinity single line business rate as well as certain optional features as described in Section 3.24 of this tariff. \* Customers will also receive discounts to Hunting as specified below.

	<u>Month-</u> <u>to-Month</u>	<u>12-</u> <u>Month</u>	<u>24-</u> <u>Month</u>	<u>36-</u> <u>Month</u>	
Local Lines & Features (excluding Hunting)	0%	7%	12%	17%	(I)
Hunting	12%	50%	75%	100%	

(D)  
 |  
 |  
 |  
 (D)

A monthly recurring fee of \$5.95 will apply. However, this fee can be waived if the customer subscribes to on-line billing currently offered through the Company.

(T)  
 (T)(D)

\* Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this service is available in their area.

(T)

ISSUE DATE: February 29, 2008

EFFECTIVE DATE: March 1, 2008

Senior Manager-Regulatory Affairs (T)  
 DeltaCom, Inc. (T)  
 7037 Old Madison Pike, Suite 400  
 Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.20.1 Select 100 Feature Package Rates**

(T)

**RATE**

\$18.75

<b><u>Calling Features</u></b>
Call Forward Busy Line
Call Forward Don't Answer
Call Forward Don't Answer Ring Control
Call Forward Variable
Call Waiting
Speed Calling 8
Speed Calling 30
Three Way Calling
Message Waiting Indicator – Audible
Message Waiting Indicator – Visual
Call Return
Call Block
Call Tracing
Repeat Dialing
Call Selector
Preferred Call forwarding
RightRing I
RightRing II
Remote Access Call Forwarding
Three Way Calling with Transfer
Signature Number Delivery
Enhanced Signature w/ Call Management w/ Anonymous Call Rejection (ACR)
Enhanced Signature w/ ACR and Call Forwarding Don't Answer

\* All calling features are subject to availability in the serving central office.

ISSUE DATE: November 17, 2004

EFFECTIVE DATE: November 17, 2004

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(T)

Huntsville, Alabama 35806

(T)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.20.1      Select 100 Feature Package Rates      (T)**

<b><u>Calling Features Continued</u></b>
Enhanced Signature with ACR
Signature Name and Number Delivery with ACR
Signature Name and Number Delivery – Multiline Hunt Group
Surrogate Client Number
Star 98 Access
Hunting

\* All calling features are subject to availability in the serving central office.

**4.1.20.2      Select 100 Expanded Calling Service      RATE      (T)**  
**\$10.00**

ISSUE DATE: November 17, 2004      EFFECTIVE DATE: November 17, 2004  
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Huntsville, Alabama 35806      (T)



LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.21 T-Pac Service (continued)**

**4.1.21.3 T-PAC Access Loop Charges**

Non-Recurring Installation Charge: \$1,500.00

Monthly Recurring Charge (see table below)

Customers on this product qualify for the following T-1 loop pricing (\*) based on total discounted local service monthly revenue commitment:

<i>Total Monthly Revenue Commitment, After Discounts</i>	<i>Less than \$600</i>	<i>More than \$600</i>
BellSouth Zone 1	\$0	\$0
BellSouth Zone 2	\$0	\$0
BellSouth Zone 3	\$49	\$0

\* Loop Charges do not receive term (D) discounts.

**4.1.21.4 Internet Access Charges**

	<u>Monthly Recurring</u>
256K Internet	\$151.82
384K Internet	\$212.46
512K Internet	\$333.74
768K Internet	\$455.02
1.024Mb Internet	\$576.30

**4.1.21.5 T-Remote Charges**

Refer to the T-Remote product description for applicable rates, terms and conditions.

ISSUE DATE: March 14, 2006

EFFECTIVE DATE: March 29, 2006

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.21 T-Pac Service (continued)**

**4.21.6 Data Connectivity Option**

	<u>Monthly Recurring</u>	
Host Location	\$105.00	(R)
Remote Location, per location	\$105.00	(I)

**4.21.7 Secure Access Option**

	<u>Monthly Recurring</u>	
Host Location	\$103.95	(I)

**4.1.22 T-1 Expedite Request Charge**

T-1 Expedite Request Charge – Per Day	\$250.00*
---------------------------------------	-----------

(\*Per day advanced from the standard interval)

**4.1.23 T-1 Idle Fee**

Monthly Recurring Charge	\$195.00
--------------------------	----------

**4.1.24 CallSaver Auto Attendant**

Non-Recurring Charge *	\$100.00
Monthly Charge (per mailbox)	\$ 9.95

(\*Applies Per Initial Installation & each Consecutive Change)

**4.1.25 Secretarial Line Service**

<b>4.1.25.1 Secretarial Line Connection</b>	\$2.95
---	--------

<b>4.1.25.2 Secretarial Line Termination</b>	\$0.00
--	--------

ISSUE DATE: April 22, 2005

EFFECTIVE DATE: April 22, 2005

Senior Manager – Regulatory Attorney  
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Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

4.1.26 **Simplici-T Service**

4.1.26.1 **Schedule Areas**

	<b>Localities *</b>
Schedule A	Apex, Belmont, Burlington, Cary, Chapel Hill, Charlotte, Davidson, Fayetteville, Gastonia, Goldsboro, Greensboro, Greenville, Huntersville, Knightdale, Lincolnton, Locust, Lowell, Lumberton, Mount Holly, Newton, Raleigh, Reidsville, Rocky Mount, Salisbury, Statesville, Wilmington, Winston Salem, Wrightsville Beach, Zebulon
Schedule B	(Reserved for Future Use)
Schedule C	Ahoskie, Castle Hayne, Clayton, Clinton, Dunn, Durham, Fuqua Varina, Henderson, Kinston, Pinehurst, Raeford, Smithfield, Southern Pines, Tarboro, Wake Forest, Washington, Weldon, Whispering Pines, Wilson
Schedule D	(Reserved for Future Use)

(T)

\* May not include all rate centers.

(N)

4.1.26.2 **Package Installation**..... \$ 200.00

4.1.26.3 **Simplici-T/Simplici-T PRI Access Loop Charges**

Non-Recurring Installation Charge:..... \$1,500.00

4.1.26.4 **Simplici-T Package**

Monthly Recurring Charges	<b>Schedule A</b>	<b>Schedule B</b>	<b>Schedule C</b>	<b>Schedule D</b>
Voice Only line channels (min. 10)	\$784.50	\$834.50	\$ 884.50	\$1,034.50
Each additional channel	\$ 28.25	\$ 28.25	\$ 28.25	\$ 28.25
Full T-1, Voice Only Trunk	\$922.25	\$972.25	\$1,022.25	\$1,172.25
Full T-1, Integrated Trunk	\$922.25	\$972.25	\$1,022.25	*

\*Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing = special access loop (ICB)

**[AS OF JULY 14, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

Senior Manager, Regulatory Affairs (T)

DeltaCom, Inc. (T)

7037 Old Madison Pike, Suite 400

Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.26 Simplici-T Service (continued)**

**4.1.26.5 Simplici-T PRI Package**

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D
Full PRI, Voice Only or Integrated	\$922.25	\$972.25	\$1,022.25	*
Optional B Channel Transfer & Name Delivery	\$100.00	\$100.00	\$ 100.00	\$100.00

\* Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

**4.1.26.6 DID Channel Number Blocks (See Unity Plus pricing)**

**4.1.26.7 Fax/Alarm Line**

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D
	\$40.25	\$49.75	\$68.75	\$72.96

**4.1.26.8 Internet Access Charges**

	Monthly Recurring
256K Internet	\$ 88.00
384K Internet	\$132.00
512K Internet	\$176.00
768K Internet	\$264.00

**4.1.26.9 T-Remote Charges**

Refer to the T-Remote product description for applicable rates, terms and conditions.

**4.1.26.10 Data Connectivity Option**

	Recurring
Host Location.....	\$105.00
Remote Location, per location.....	\$105.00

**[AS OF JULY 14, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

(N)  
 (N)  
 (N)

ISSUE DATE: July 14, 2005

EFFECTIVE DATE: July 14, 2005

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.26 Simpli-T Service (continued)**

**4.1.26.11 Secure Access Option**

	Monthly <u>Recurring</u>
Host Location .....	\$103.95

**4.1.27 T-Remote**

**4.1.27.1 T-Remote Rates**

Monthly Recurring Charge, per line	\$ 72.96
Non-recurring Charge, per line	\$ 50.00

**4.1.27.2 Calling Features Included**

Each T-Remote line includes the customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features.

BellSouth Territories

Call Block	Message Waiting - Audible
Call Forward Busy	Repeat Dialing
Call Forward Don't Answer	RightRing
Call Forward Don't Answer (Ring Control)	Signature Basic
Call Forward Variable	Signature Deluxe
Call Forward Variable (Remote Access)	Signature Deluxe Multi-line Hunt Group
Call Return	Signature Enhanced
Call Selector	Speed Calling 30
Call Tracing	Star 98 Access
Call Waiting	Surrogate Client Number
Custom Code Restriction Options	Three-Way Calling/ Custom Call Transfer

**[AS OF JULY 14, 2005 SIMPLICI-T AND ALL ASSOCIATED PRODUCTS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

(N)  
(N)  
(N)

ISSUE DATE: July 14, 2005

EFFECTIVE DATE: July 14, 2005

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Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

4.1.27 T-Remote (continued)

4.1.27.2 Calling Features Included (continued)

Sprint Territories

Call Block	Custom Code Restriction 4
Call Forward Busy	Enhanced Call Waiting
Call Forward Don't Answer	Preferred Call Forward
Call Forward Variable	Privacy Manager/ Anon. Call Rejection
Call Return	Repeat Dialing
Call Selector	RightRing I
Call Tracing	Signature Basic
Call Transfer	Signature Deluxe
w/Three Way Calling	Speed Calling 8
Custom Code Restriction 1	Three-Way Calling
Custom Code Restriction 2	

Verizon Territories

Call Block	Privacy Manager/ Anon. Call Rejection
Call Forward Variable	Repeat Dialing
Call Return	RightRing
Call Selector	Signature Basic
Call Tracing	Signature Deluxe
Custom Code Restriction 2	Speed Calling 8
Custom Code Restriction 4	Speed Calling 30
Enhanced Call Waiting	Three-Way Calling
Hunting	
Preferred Call Forward	

(N)

(N)

ISSUE DATE: July 14, 2005

EFFECTIVE DATE: July 14, 2005

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.28 Simpli-T Plus Service**

**4.1.28.1 Schedule Areas**

Localities

Schedule A	Apex, Asheville, Burlington, Cary, Cary Research Triangle Park, Castle Hayne, Chapel Hill, Goldsboro, Greensboro, Hendersonville, Knightdale, Lumberton, Raleigh, Reidsville, Scotts Hill, Wendell, Wilmington, Winston Salem, Wrightsville Beach
Schedule B	Ahoskie, Clinton, Fayetteville, Greenville, Henderson, Kinston, Rocky Mount, Tarboro, Washington, Weldon, Wilson, Zebulon
Schedule C	Clayton, Dunn, Dunn-Cumberland, Durham, Durham Chapel, Durham Raleigh, Fuqua Varina, Pinehurst, Raeford, Research Triangle Park, Smithfield, Southern Pines, Wake Forest, Whispering Pines
Schedule D	(Reserved for Future Use)
Schedule X	Belmont, Bessemer City, Charlotte, Cherryville, Cherryville Davidson, Claremont, Denver, Gastonia, Huntersville, Kings Mountain, Lincolnton, Locust, Lowell, Maiden, Mount Holly, Newton, Salisbury, Shelby, Stanley, Statesville, Troutman

(T)

\* May not include all rate centers.

(N)

**4.1.28.2 Simpli-T Plus Access Loop**

Non-Recurring Installation Charge: \$1,800.00

**4.1.28.3 Simpli-T Plus Package**

	<u>Monthly Recurring</u>	
	<u>6 voice lines</u>	<u>24 voice lines</u>
Schedule A	\$648.50	\$1,061.00
Schedule B	\$748.50	\$1,161.00
Schedule C	\$848.50	\$1,261.00
Schedule D	\$998.50	\$1,411.00
Schedule X	\$535.26	\$ 947.76

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

Senior Manager, Regulatory Affairs  
DeltaCom, Inc.  
7037 Old Madison Pike, Suite 400  
Huntsville, Alabama 35806



LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.29 SimpliVoice**

**4.1.29.1 Schedule Areas**

	<u>Localities *</u>
Schedule A	Ahoskie, Angier, Apex, Arden, Asheboro, Asheville, Beaufort, Belmont, Bessemer City, Bethlehem, Boone, Burlington, Buxton, Carolina Beach, Cary, Cary-RTP, Catawba, Chapel Hill, Charlotte, Cherryville, Claremont, Clayton, Clinton, Coinjock, Creedmoor, Davidson, Denver, Dobson, Dunn, Dunn-Cumberland, Durham, Durham Chapel, Durham Raleigh, Eden, Elizabeth City, Elkin, Enkacandler, Fayetteville, Fuquay-Varina, Gastonia, Gibsonville, Goldsboro, Granite Falls, Greensboro, Greeneville, Havelock, Hays, Henderson, Hendersonville, Hickory, Hildebran, Hillsborough, Huntersville, Jacksonville, Kernersville, Kings Mountain, Kinston, Kill Devil Hills, Knightdale, Laurinburg, Lenoir, Lincolnton, Long Beach, Lowell, Lumberton, Madison, Maiden, Manteo, Mocksville, Monroe, Morehead City, Morganton, Mount Airy, Mount Holly, Mountain View, Nashville, New Bern, Newport, Newton, North Wilkesboro, Pembroke, Pilot Mountain, Pinehurst, Raeford, Raleigh, Reidsville, Research Triangle Park, Roanoke Rapids, Rockingham, Rocky Mount, Rowland, Salisbury, Scotts Hill, Selma, Shelby, Smithfield, Sneads Ferry, Southern Pines, Southport, Stanley, Statesville, Summerfield, Swannanoa, Swansboro, Swansboro-West Carteret, Tarboro, Topsail Island, Troutman, Valdese, Wake Forest, Walkertown, Washington, Waynesville, Weldon, Wendell, West End, Whispering Pines, Wilmington, Wilson, Winston-Salem, West Jefferson, Wrightsville Beach, Yadkinville
Schedule B	Castle Haynes, Locust, Zebulon
Schedule C	(Reserved for future use)
Schedule D	(Reserved for future use)
Schedule X	(Reserved for future use)

\* May not include all rate centers.

(T)

(N)

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

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DeltaCom, Inc.  
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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.29 SimpliVoice**

**4.1.29.2 SimpliVoice Line Rates\***

<b>Monthly Recurring Charges</b>	<b>Schedule A</b>	<b>Schedule B</b>	<b>Schedule C</b>	<b>Schedule D</b>	<b>Schedule X</b>	
<b>SimpliVoice Line</b>						
Month-to-Month	\$45.00	\$50.00	\$55.00	\$65.00	\$40.00	
12-Month Term	\$43.65	\$48.50	\$53.35	\$63.05	\$38.80	
24-Month Term	\$42.75	\$47.50	\$52.25	\$61.75	\$38.00	
36-Month Term	\$42.75	\$47.50	\$52.25	\$61.75	\$38.00	<b>(N)</b>
<b>SimpliVoice Fax</b>						
Month-to-Month	\$40.00	\$45.00	\$50.00	\$60.00	\$35.00	
12-Month Term	\$38.80	\$43.65	\$48.50	\$58.20	\$33.95	
24-Month Term	\$38.00	\$42.75	\$47.50	\$57.00	\$33.25	
36-Month Term	\$38.00	\$42.75	\$47.50	\$57.00	\$33.25	<b>(N)</b>

\*Line installation charges are not applicable on the initial order. After service is installed, standard connection charges will apply as described in Section 4 of this tariff.

ISSUE DATE: August 19, 2005

EFFECTIVE DATE: August 19, 2005

Senior Manager – Regulatory Attorney

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.29 SimpliVoice (continued)**

**4.1.29.3 SimpliVoice ADSL Monthly Recurring Charges**

Item	Monthly Recurring Fee
ADSL Internet Service Dynamic IP Address with 1.5 Downstream Speed	\$85.00
ADSL Internet Service Static IP Address with 1.5 Downstream Speed	\$85.00
ADSL Internet Service Dynamic IP Address with 3.0 Downstream Speed	\$95.00
ADSL Internet Service Static IP Address with 3.0 Downstream Speed	\$95.00
ADSL Additional IP	
5 Additional IP	\$10.00
13 Additional IP	\$20.00
29 Additional IP	\$30.00
61 Additional IP	\$40.00
Additional E-mail Box	\$2.00
Rent Std DSL CPE	\$0.00
CPE maintenance Fee	\$9.95 (I)

**4.1.29.4 SimpliVoice ADSL Installation Charges**

Item	Charge
ADSL Activation	\$100.00
Complementary Domain Name Registration	\$0.00
Additional Domain Name Registration	\$35.00

ISSUE DATE: March 14, 2006

EFFECTIVE DATE: March 29, 2006

Senior Manager – Regulatory Attorney

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.30 Simplici-T 3.0 Service**

**4.1.30.1 Schedule Areas**

	<u>Localities *</u>
Schedule A	Apex, Asheville, Burlington, Cary, Carry Research Triangle Park, Castle Hayne, Chapel Hill, Goldsboro, Greensboro, Hendersonville, Knightdale, Lumberton, Raleigh, Reidsville, Scotts Hill, Wendell, Wilmington, Winston-Salem, Wrightsville Beach
Schedule B	Ahoskie, Clinton, Fayetteville, Greenville, Henderson, Kinston, Rocky Mount, Tarboro, Washington, Weldon, Wilson, Zebulon
Schedule C	Clayton, Dunn, Dunn-Cumberland, Durham, Durham Chapel, Durham Raleigh, Fuquay-Varina, Pinehurst, Raeford, Research Triangle Park, Smithfield, Southern Pines, Wake Forest, Whispering Pines
Schedule D	(Reserved for future use)
Schedule X	Belmont, Bessemer City, Charlotte, Cherryville, Claremont, Davidson, Denver, Gastonia, Huntersville, Kings Mountain, Lincolnton, Locust, Lowell, Maiden, Mount Holly, Newton, Salisbury, Shelby, Stanley, Statesville, Troutman

(T)

\* May not include all rate centers.

(N)

**4.1.30.2 Package Installation** \$ 200.00

**4.1.30.3 Simplici-T 3.0/Simplici-T 3.0 PRI Access Loop Charges**

Non-Recurring Installation Charge: \$1,500.00

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

Senior Manager, Regulatory Affairs  
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 7037 Old Madison Pike, Suite 400  
 Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.30 Simplici-T 3.0 Service (continued)**

**4.1.30.4 Simplici-T 3.0 Package**

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D	Schedule X
Voice Only line channels (min. 6)	\$648.50	\$748.50	\$848.50	\$998.50	\$535.26
Each additional channel	\$41.25	\$41.25	\$41.25	\$41.25	\$41.25
Full T-1, Integrated Trunk	\$850.00	\$950.00	\$1022.00	\$1172.00	\$800.00
24 Line Package	\$1061.00	\$1161.00	\$1261.00	\$1411.00	\$947.76

**4.1.30.5 Simplici-T 3.0 PRI Package**

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D	Schedule X	
Full PRI, Voice Only or Integrated	\$850.00	\$950.00	\$1022.00	\$1172.00	\$800.00	
Optional B Channel Transfer & Name Delivery	\$100.00	\$100.00	\$100.00	\$100.00	\$100.00	(I)

**4.1.30.6 DID Channel Number Blocks**

<u>Monthly Recurring</u> Block of 20 numbers	\$3.85
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**4.1.30.7 T-Remote Charges**

Refer to the T-Remote product description for applicable rates, terms and conditions.

**4.1.30.8 Data Connectivity Option**

<u>Monthly Recurring</u> Host Location	\$105.00
Remote Location, per location	\$105.00

**4.1.30.9 Secure Access Option**

<u>Monthly Recurring</u> Host Location	\$103.95
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ISSUE DATE: November 15, 2005

EFFECTIVE DATE: November 15, 2005

Senior Manager – Regulatory Attorney

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.31 T1 Overflow**

(See Section 2.X.X for Regulations concerning this charge.)

T1 Overflow	<b>Monthly Recurring Rate</b> \$0.00
<b>Overflow Call Forwarding Arrangement</b>	<b>Per Minute Rate</b>
Local Calls	No charge
Long Distance Calls	Billed at appropriate toll rate

**4.1.32 IVP**

**4.1.32.1 Schedule Areas**

Schedules	Localities *
Schedule A	Apex, Asheville, Burlington, Cary, Cary Research Triangle Park, Castle Hayne, Chapel Hill, Goldsboro, Greensboro, Hendersonville, Knightdale, Lumberton, Raleigh, Reidsville, Scotts Hill, Wendell, Wilmington, Winston Salem, Wrightsville Beach
Schedule B	Ahoskie, Clinton, Fayetteville, Greenville, Henderson, Kinston, Rocky Mount, Tarboro, Washington, Weldon, Wilson, Zebulon
Schedule C	Clayton, Dunn, Dunn-Cumberland, Durham, Durham Chapel, Durham Raleigh, Fuqua Varina, Pinehurst, Raeford, Research Triangle Park, Smithfield, Southern Pines, Wake Forest, Whispering Pines
Schedule D	(Reserved for Future Use)
Schedule X	Belmont, Bessemer City, Charlotte, Cherryville, Claremont, Davidson, Denver, Gastonia, Huntersville, Kings Mountain, Lincolnton, Locust, Lowell, Maiden, Mount Holly, Newton, Salisbury, Shelby, Stanley, Statesville, Troutman

\* May not include all rate centers.

**4.1.32.2 IVP Access Loop**

Non-Recurring Installation Charge: \$1,800.00

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EFFECTIVE DATE: April 12, 2007

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Huntsville, Alabama 35806

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(N)

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

4.1.32 IVP (Continued)

4.1.32.3 IVP Package

<u>Schedule</u>	<u>Monthly Recurring*</u>
Schedule X	\$535.26
Schedule A	\$648.50
Schedule B	\$748.50
Schedule C	\$848.50
Schedule D	\$998.50

\* Discount may apply

4.1.32.4 Data Connectivity Option

	<u>Monthly Recurring*</u>
Host Location	\$105.00
Remote Location, per Location	\$105.00

\*Discounts may apply

4.1.32.5 Secure Access Option

	<u>Monthly Recurring*</u>
Host Location	\$103.95

\*Discounts may apply

(N)

(N)

ISSUE DATE: September 22, 2005

EFFECTIVE DATE: September 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.33 DVP**

**4.1.33.1 Schedule Areas**

<b>Schedule</b>	<b>Localities *</b>
Schedule A	Apex, Asheville, Burlington, Cary, Cary Triangle Research Park, Castle Hayne, Chapel Hill, Goldsboro, Greensboro, Hendersonville, Knightdale, Lumberton, Raleigh, Reidsville, Scotts Hill, Wendell, Wilmington, Winston Salem, Wrightsville Beach
Schedule B	Ahoskie, Clinton, Fayetteville, Greenville, Henderson, Kinston, Rocky Mount, Tarboro, Washington, Weldon, Wilson, Zebulon
Schedule C	Clayton, Dunn, Dunn-Cumberland, Durham, Durham Chapel, Durham Raleigh, Fuqua Varina, Pinehurst, Raeford, Research Triangle Park, Smithfield, Southern Pines, Wake Forest, Whispering Pines
Schedule D	(Reserved for Future Use)
Schedule X	Belmont, Bessemer City, Charlotte, Cherryville, Claremont, Davidson, Denver, Gastonia, Huntersville, Kings Mountain, Lincolnton, Locust, Lowell, Maiden, Mount Holly, Newton, Salisbury, Shelby, Stanley, Statesville, Troutman

(T)

\* May not include all rate centers.

(N)

**4.1.33.2 DVP Access Loop**

Non-Recurring Installation Charge: \$1,800.00

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

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7037 Old Madison Pike, Suite 400  
Huntsville, Alabama 35806

LOCAL EXCHANGE SERVICE

SECTION 4 – RATES (continued)

**4.1.33 DVP**

**4.1.33.3 DVP Package**

<u>Schedule</u>	<u>Monthly Recurring*</u>
Schedule X	\$535.26
Schedule A	\$648.50
Schedule B	\$748.50
Schedule C	\$848.50
Schedule D	\$998.50

\* Discount may apply

**4.1.33.4 Secure Access Option**

	<u>Monthly Recurring*</u>
Host Location	\$103.95

\*Discounts may apply

(N)

(N)

ISSUE DATE: September 22, 2005

EFFECTIVE DATE: September 22, 2005

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.34 Simpli-Business T**

**4.1.34.1 Schedule Areas**

<b>Schedule</b>	<b>Localities</b>
Schedule A	Apex, Asheville, Burlington, Cary, Cary Triangle Research Park, Castle Hayne, Chapel Hill, Goldsboro, Greensboro, Hendersonville, Knightdale, Lumberton, Raleigh, Reidsville, Scotts Hill, Wendell, Wilmington, Winston Salem, Wrightsville Beach
Schedule B	Ahoskie, Clinton, Fayetteville, Greenville, Henderson, Kinston, Rocky Mount, Tarboro, Washington, Weldon, Wilson, Zebulon
Schedule C	Clayton, Dunn, Dunn-Cumberland, Durham, Durham Chapel, Durham Raleigh, Fuqua Varina, Pinehurst, Raeford, Research Triangle Park, Smithfield, Southern Pines, Wake Forest, Whispering Pines
Schedule D	(Reserved for Future Use)
Schedule X	Belmont, Bessemer City, Charlotte, Cherryville, Claremont, Davidson, Denver, Gastonia, Huntersville, Kings Mountain, Lincolnton, Locust, Lowell, Maiden, Mount Holly, Newton, Salisbury, Shelby, Stanley, Statesville, Troutman

(T)

\* May not include all rate centers.

(N)

**4.1.34.2 Simpli-Business T Installation Charges:**

Non-Recurring Installation Charge: \$1500.00\*

\*Installation charge may be waived

**4.1.34.3 Simpli-Business T**

<b>Schedule</b>	<b>Monthly Recurring</b>
Schedule X	\$599.00
Schedule A	\$649.00
Schedule B	\$749.00
Schedule C	\$899.00
Schedule D	\$1,049.00

[AS OF APRIL 12, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(N)

(N)

ISSUE DATE: April 12, 2007

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LOCAL EXCHANGE SERVICE

**SECTION 4 – RATES (continued)**

**4.1.34 Simpli-Business T (continued)**

**4.1.34.4 Other Charges**

<b>Item</b>	<b>Monthly Recurring</b>
Additional Analog Line	\$20.00
Additional IP Addresses	
05 Additional	\$10.00
13 Additional	\$20.00
29 Additional	\$30.00
61 Additional	\$40.00
Additional Domain Name Registrations	\$35.00
Additional e-mail boxes	\$2.00

**[AS OF APRIL 12, 2007 SIMPLI-BUSINESS T IS RESERVED FOR CURRENTLY  
SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW  
CUSTOMERS.]**

**(N)  
(N)  
(N)**

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

(N)

4.1.35 **Simpli Analog**

<b>Fax/Alarm Line</b>	<b>Monthly Recurring</b>
Schedule A	\$40.25
Schedule B	\$49.75
Schedule C	\$68.75
Schedule D	\$72.96
Schedule X	\$40.25

(N)

ISSUE DATE: March 14, 2006

EFFECTIVE DATE: March 29, 2006

Senior Manager - Regulatory Attorney

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.36 Simpli-Business PRI**

**4.1.36.1 Schedule Areas**

Localities \*

Schedule A	Apex, Asheville, Burlington, Cary, Cary Triangle Research Park, Castle Hayne, Chapel Hill, Goldsboro, Greensboro, Hendersonville, Knightdale, Lumberton, Raleigh, Reidsville, Scotts Hill, Wendell, Wilmington, Winston Salem, Wrightsville Beach
Schedule B	Ahoskie, Clinton, Fayetteville, Greenville, Henderson, Kinston, Rocky Mount, Tarboro, Washington, Weldon, Wilson, Zebulon
Schedule C	Clayton, Dunn, Dunn-Cumberland, Durham, Durham Chapel, Durham Raleigh, Fuqua Varina, Pinehurst, Raeford, Research Triangle Park, Smithfield, Southern Pines, Wake Forest, Whispering Pines
Schedule D	(Reserved for Future Use)
Schedule X	Belmont, Bessemer City, Charlotte, Cherryville, Claremont, Davidson, Denver, Gastonia, Huntersville, Kings Mountain, Lincolnton, Locust, Lowell, Maiden, Mount Holly, Newton, Salisbury, Shelby, Stanley, Statesville, Troutman

\* May not include all rate centers.

(T)

(N)

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.36 Simpli-Business PRI (continued)**

**4.1.36.2 Simpli-Business PRI Installation Charges:**

Non-Recurring Installation Charge: \$1500.00\*

\*Installation charge may be waived

**4.1.36.3 Simpli-Business PRI**

<u>Schedule</u>	<u>Monthly Recurring</u>
Schedule X	\$ 1,264.00
Schedule A	\$ 1,314.00
Schedule B	\$ 1,414.00
Schedule C	\$ 1,564.00
Schedule D	\$ 1,714.00

(N)

(N)

ISSUE DATE: January 30, 2007

EFFECTIVE DATE: January 30, 2007

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.1.37 Simpli-Business T 2.0**

**4.1.37.1 Schedule Areas**

<b>Schedule</b>	<b>Localities</b>
Schedule A	Castle Hayne, Durham, Durham Chapel, Durham Raleigh, Greenville, Lumberton, Research Triangle Park, Rocky Mount, Scotts Hill, Wilmington, Wrightsville Beach
Schedule B	Fayetteville, Kinston, Tarboro, Washington, Wilson
Schedule C	Clayton, Dunn, Dunn-Cumberland, Fuqua Varina, Pinehurst, Raeford, Southern Pines, Whispering Pines
Schedule D	Ahoskie, Clinton, Henderson, Smithfield, Weldon
Schedule X	Apex, Asheville, Belmont, Bessemer City, Burlington, Cary, Cary Triangle Research Park, Chapel Hill, Charlotte, Cherryville, Claremont, Davidson, Denver, Gastonia, Goldsboro, Greensboro, Hendersonville, Huntersville, Kings Mountain, Knightdale, Lincolnton, Locust, Lowell, Maiden, Mount Holly, Newton, Raleigh, Reidsville, Salisbury, Shelby, Stanley, Statesville, Troutman, Wake Forest, Wendell, Winston Salem, Zebulon

\* May not include all rate centers.

**4.1.37.2 Simpli-Business T 2.0 Installation Charges:**

Non-Recurring Installation Charge: \$1500.00\*

\*Installation charge may be waived

**4.1.37.3 Simpli-Business T 2.0**

<b>Schedule</b>	<b>Monthly Recurring</b>
Schedule X	\$599.00
Schedule A	\$649.00
Schedule B	\$749.00
Schedule C	\$899.00
Schedule D	\$1,049.00

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

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(N)

(N)

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LOCAL EXCHANGE SERVICE

**SECTION 4 – RATES (continued)**

**4.1.34 Simpli-Business T 2.0 (continued)**

**4.1.34.4 Other Charges**

<b>Item</b>	<b>Monthly Recurring</b>
Additional Analog Line	\$20.00
Additional IP Addresses	
05 Additional	\$10.00
13 Additional	\$20.00
29 Additional	\$30.00
61 Additional	\$40.00
Additional Domain Name Registrations	\$35.00
Additional e-mail boxes	\$2.00

(N)

(N)

ISSUE DATE: April 12, 2007

EFFECTIVE DATE: April 12, 2007

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule**

**4.2.1 Monthly Recurring Charge for Infinity Service:**

Infinity Residential Line	\$16.75	(I)
Infinity Residential Line with Signature	\$16.75	(I)

**4.2.1.1 IntraLATA Local Toll Rate per Minute:** \$.1391

(Rate applies only if the customer does not subscribe to ITC^DeltaCom Long Distance service.)

**4.2.2 Dual Service Charge** \$20.00

**4.2.3 Volume Discounts:**

	<u>Discount</u>	<u>Rate</u>
<b>Base Rate (No Term)</b>	<b>0 %</b>	<b>\$14.57</b>

ISSUE DATE: November 15, 2006

EFFECTIVE DATE: November 15, 2006

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule (continued)**

**4.2.4 Non-Recurring Charges:**

	<u>First Occurrence</u>	<u>Each Additional Occurrence</u>
Secondary Service Charge	\$ 5.25	N/A
Line Connection Charge	\$31.50	\$31.50
Line/Account/Feature Charge	\$41.25	\$14.50
PIC Change Charge	\$ 1.50	\$ 1.50

**4.2.4.1 Service Calls (per visit/1 hour minimum)**

Service Calls (Billed per visit/1 hour minimum)		(T)
Per Customer Premises Visit	\$150.00/hour	(T)
Each additional 30-minute increment after minimum is met	\$75.00	(R)
		(T)(I)

**4.2.4.2 Restoral Charge**

Line Restored Charge	\$125.00
Suspension of Service Restoral Charge	\$125.00

ISSUE DATE: September 5, 2007

EFFECTIVE DATE: September 5, 2007

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.2 Residential Rate Schedule (continued)

4.2.5 Optional Features:

RATE PER LINE

Block BusyConnect	N/C	
Block Call Return	N/C	
Block Calling Name/Number	\$0.00	
Block Repeat Dialing	N/C	
Call Block	\$5.94	(I)
Call Block (Each Additional)	\$3.00	
Call Forwarding-Busy Line	\$1.50	(I)
Call Forwarding-Busy Line (Customer Controlled)	\$3.50	
Call Forwarding-Don't Answer	\$1.50	(I)
Call Forwarding-Don't Answer (Ring Control)	\$1.50	(I)
Call Forwarding-Don't Answer (Customer Controlled)	\$3.50	
Call Forwarding-Multipath	\$3.00	
Call Forwarding-Busy Multipath	\$2.35	
Call Forwarding-Don't Answer Multipath	\$2.35	
Call Forwarding-Variable	\$3.66	(I)
Call Forwarding-Variable Multipath	\$3.55	
Call Forwarding-Variable Prestige	\$2.20	
Call Forwarding-Variable (Remote Access)	\$7.00	(I)
Call Return (1 <sup>st</sup> )	\$6.50	(I)
Call Return (Each Additional)	\$3.00	
CallSaver (Basic)	\$3.95	
CallSaver (Extension)	\$17.25	
CallSaver Pager	\$ 7.95	
CallSaver I and II	\$13.95	
Call Selector (1 <sup>st</sup> )	\$5.94	(I)
Call Selector (Each Additional)	\$3.00	
Call Tracing	\$5.94	(I)

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.2 Residential Rate Schedule (continued)

4.2.5 Optional Features:

RATE PER LINE

Call Waiting	\$ 4.90	(I)
Call Waiting (Deluxe)	\$ 7.50	
Selective Class of Call Screening	\$ 1.25	
Custom Call Transfer	\$ 6.95	(I)
Hunting	\$ 6.51	
Message Waiting	\$ .50	
Repeat Dialing (1 <sup>st</sup> )	\$ 5.94	(I)
Repeat Dialing (Each Additional)	\$ 3.00	
RightRing I	\$ 5.00	(I)
RightRing II	\$ 7.00	(I)
Signature (Basic)	\$ 8.00	
Signature (Deluxe)	\$ 9.00	(I)
Speed Calling - 8 Code	\$ 3.12	(I)
Speed Calling - 30 Code	\$ 5.70	(I)
Speed Calling – 30 Code Prestige	\$ 4.05	
Transfer Mailbox(to be used w/ CallSaver1, 2 and CallSaver Extension)	\$ 0.00	
Three-Way Conference	\$ 5.22	(I)
Three-Way Conference/Call Transfer	\$ 3.50	
Custom Code Restriction 1	\$ 0.00	
Custom Code Restriction 2	\$ 2.40	
Custom Code Restriction 3	\$ 2.40	
Custom Code Restriction 4	N/C	
Custom Code Restriction A	\$ 0.00	
Custom Code Restriction B	\$ 2.40	

**Non-recurring charge for optional features:** \$1.50 per use

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.2 Residential Rate Schedule (continued)

4.2.5 Optional Features (continued)

(T)

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

<u>FEATURE PLAN</u>	<u>RATE</u>	<u>FEATURE PLAN</u>	<u>RATE</u>
<b>Signature PLUS</b>	<b>\$18.30</b>	<b>Call Saver PLUS</b>	<b>\$25.25</b>
Call Block		Call Forwarding Don't Answer	
Call Forwarding Don't Answer		Call Saver Extension	
Call Waiting		Call Waiting	
Signature Deluxe		Message Waiting	
Three-Way Calling		Three-Way Calling	
<b>RightRing PLUS</b>	<b>\$14.75</b>	<b>CallMover</b>	<b>\$6.50</b>
Call Forwarding Don't Answer		Call Transfer	
Call Waiting		Call Waiting	
Repeat Dialing		Three-Way Calling	
RightRing II			
Three-Way Calling			
<b>ManyCall</b>	<b>\$7.75</b>	<b>FastCall</b>	<b>\$10.55</b>
Call Waiting		Call Transfer	
Call Forwarding Variable		Call Waiting	
Three-Way Calling		Speed Calling - 30	

\*All features are subject to availability and some feature interactions prohibit their simultaneous use.

\*\*Although All Local Feature Plans are no longer available to new customers, these plans are still available to ITC^DeltaCom Employees under the Employee Discount Program as described in Section 4.6 of this tariff.

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: November 17, 2004

EFFECTIVE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule (continued)**

**4.2.5 Optional Features (continued) (T)**

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

<u>FEATURE PLAN</u>	<u>RATE</u>	<u>FEATURE PLAN</u>	<u>RATE</u>
<b>Signature</b> Call Forwarding Variable Three-Way Calling Signature Basic	<b>\$10.85</b>	<b>RightRing</b> Call Forwarding Variable RightRing I Three-Way Calling	<b>\$8.80</b>
<b>CallSaver</b> Call Forwarding Variable CallSaver Message Waiting Three-Way Calling	<b>\$18.85</b>		

\*All features are subject to availability and some feature interactions prohibit their simultaneous use.

\*\*Although All Local Feature Plans are no longer available to new customers, these plans are still available to ITC^DeltaCom Employees under the Employee Discount Program as described in Section 4.6 of this tariff.

[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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Huntsville, Alabama 35806 (T)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule (continued)**

**4.2.5 Optional Features (continued) (T)**

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

<u>FEATURE PLAN</u>	<u>RATE</u>
<b>Infinity Plus</b>	<b>\$29.00</b>
Call Block	CallSaver Extension
Call Forwarding Busy	Call Selector
Call Forwarding Busy – Customer Controlled	Call Tracing
Call Forwarding Don't Answer	RightRing II
Call Forwarding Don't Answer – Customer Controlled	Signature Deluxe
Call Return	Speed Calling 30
Call Forwarding Don't Answer – Ring Control	Three Way Calling
Call Forwarding Variable	Call Waiting
Call Forwarding Variable – Remote Access	Call Waiting Deluxe
Preferred Call Forwarding	RightRing I
Repeat Dialing	Signature Basic
CallSaver 1	Speed Calling 8
Star 98 Access	Privacy Manager
Surrogate Client Number	Custom Code Restriction 1
Message Waiting	Custom Code Restriction 2
Hunting	Custom Code Restriction 3
	Custom Code Restriction 4
	Custom Code Restriction 5
	Custom Code Restriction 6

\*All features are subject to availability and some feature interactions prohibit their simultaneous use.

\*\*Although All Local Feature Plans are no longer available to new customers, these plans are still available to ITC^DeltaCom Employees under the Employee Discount Program as described in Section 4.6 of this tariff.

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: November 17, 2004                      EFFECTIVE DATE: November 17, 2004  
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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule (continued)**

**4.2.5 Optional Features (continued) (T)**

Purchasing multiple features on the same telephone number will entitle the Customer to the following discounts according to the feature plan purchased.

<u>FEATURE PLAN</u>	<u>RATE</u>
<b>Infinity Plus Two-Line Credit</b>	<b>(\$18.05)</b>

Residential customers that have two individual lines set up with Infinity Plus on the same account and at the same location are eligible to receive the above Infinity Plus Two-Line Credit.

\*All features are subject to availability and some feature interactions prohibit their simultaneous use.

\*\*Although All Local Feature Plans are no longer available to new customers, these plans are still available to ITC^DeltaCom Employees under the Employee Discount Program as described in Section 4.6 of this tariff.

**[AS OF FEBRUARY 7, 2001, ALL LOCAL FEATURE PLANS HAVE BEEN RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

ISSUE DATE: November 17, 2004                      EFFECTIVE DATE: November 17, 2004  
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Huntsville, Alabama 35806 (T)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule (continued)**

**4.2.6 Operator Services (T)**

Customers may subscribe to intrastate operator services offered by the Company. Such service are described in ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom North Carolina Tariff No. 1.

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Senior Manager – Regulatory Attorney                      (T)  
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Huntsville, Alabama 35806                      (T)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.2 Residential Rate Schedule (continued)**

**4.2.6.1 Operator Services Surcharges:**

	<u>RATE</u>	
Directory Assistance	\$0.90	
Operator Assistance Billing Surcharges:		
1. Busy Line Verification	\$0.70	(I)
2. Busy Line Interrupt	\$0.75	(I)
<b>3. Directory Assistance Call Completion (DACC)</b>		
(A) Per Call Completion Requested	\$0.45	
(B) Per Minute Rate*		
*The per minute shall be the per minute rate of the Plan the Customer is subscribed to or enrolled within the LATA in at the time of the call.		

ISSUE DATE: November 15, 2006

EFFECTIVE DATE: November 15, 2006

Senior Manager, Regulatory Affairs (T)

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

4.2 Residential Rate Schedule (continued)

4.2.7 Directory Listings

	<b>RATE</b>
Recurring Charges	
Additional Listing (per listing)	\$0.80
Alternate Call Listing	\$1.15
Cross Reference Listing	\$0.80
Foreign Listing	\$0.80
Foreign Alternative Listing	\$1.15
Foreign Cross Reference Listing	\$0.80
Non-Published Listing	\$2.88
Non-Listed Listing	\$1.89
911	N/C
Listing for Paging, Cellular, Wireless Carrier	\$1.15
Non-Published w/ Special Conditions	N/C
Non-Listed w/ Special Conditions	N/C

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ISSUE DATE: November 15, 2006

EFFECTIVE DATE: November 15, 2006

Senior Manager, Regulatory Affairs (T)

DeltaCom, Inc. (T)

7037 Old Madison Pike, Suite 400 (T)

Huntsville, Alabama 35806 (T)

LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.3 Tax Surcharges:**

(to be determined)

**4.4 Area Calling Service**

Rates for Area Calling Service are set forth in Section A3.5 of BellSouth's Price List.

**4.5 (Reserved for Future Use)**

(D) (T)

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**4.6 Employee Discount Program**

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Current ITC^DeltaCom employees are eligible to receive discounted residential local exchange access service subject to credit approval. In the event the employee terminates employment or is dismissed, the former employee is no longer eligible for this program.

ISSUE DATE: November 17, 2004

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LOCAL EXCHANGE SERVICE

SECTION 4 - RATES (continued)

**4.7 Maintenance Coverage for Customer Premise Equipment Bundled with Local Telecommunications Services**

Customers who utilize Company-owned and provided Customer Premise Equipment (CPE) as part of a bundled voice and data product offering will be assessed a monthly maintenance charge of \$9.95 **(I)** per unit.

**4.8 Associations Program**

Eligible customers will receive an additional 3% discount off local, long distance, and Internet service, excluding taxes, non-recurring charges, operator assistance, assistance, directory assistance, regulatory line charges and/or surcharges.

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Huntsville, Alabama 35806 **(T)**

LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE

**5.1 RESERVED FOR FUTURE USE**

**5.2 RESERVED FOR FUTURE USE**

**5.3 RESERVED FOR FUTURE USE**

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(D)

LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

**5.4 RESERVED FOR FUTURE USE**

(D)

**5.5 RESERVED FOR FUTURE USE**

(D)

ISSUE DATE: November 30, 2005

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

(D)

**5.6 RESERVED FOR FUTURE USE**

(D)

ISSUE DATE: November 30, 2005

EFFECTIVE DATE: November 30, 2005

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

(D)

**5.6 RESERVED FOR FUTURE USE (continued)**

(D)

ISSUE DATE: November 30, 2005

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

(D)

**5.6 RESERVED FOR FUTURE USE (continued)**

**5.7 RESERVED FOR FUTURE USE**

(D)

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

(D)

**5.7 RESERVED FOR FUTURE USE (continued)**

(D)

ISSUE DATE: November 30, 2005

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

**5.7 RESERVED FOR FUTURE USE (continued)**

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(D)

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EFFECTIVE DATE: November 30, 2005

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

(D)

**5.8 RESERVED FOR FUTURE USE**

**5.9 RESERVED FOR FUTURE USE**

(D)

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LOCAL EXCHANGE SERVICE

(D)

SECTION 5 – RESERVED FOR FUTURE USE (continued)

**5.10 RESERVED FOR FUTURE USE**

**5.11 RESERVED FOR FUTURE USE**

(D)

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

(D)

**5.11 RESERVED FOR FUTURE USE (continued)**

(D)

ISSUE DATE: November 30, 2005

EFFECTIVE DATE: November 30, 2005

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

(D)

**5.11 RESERVED FOR FUTURE USE (continued)**

**5.12 RESERVED FOR FUTURE USE (Web Discount)**

(D)

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LOCAL EXCHANGE SERVICE

SECTION 5 – RESERVED FOR FUTURE USE (continued)

(D)

**5.13 RESERVED FOR FUTURE USE**

(D)

ISSUE DATE: November 30, 2005

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LOCAL EXCHANGE SERVICE

SECTION 6 – SPRINT UNITED BUSINESS RATE SCHEDULES

6.1 SPRINT UNITED INFINITY BUSINESS LINE

6.1.1 Monthly Recurring Charges

<u>Locality</u>	<u>Infinity Business Line</u>	<u>Infinity Business Key Line</u>	<u>With Hunting</u>
Ahoskie	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Angier	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)
Aulandor (N)	\$35.17 (N)	\$52.50 (N)	\$52.50 (N)
Bayboro (N)	\$30.82 (N)	\$45.65 (N)	\$45.65 (N)
Beaufort	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Benson (N)	\$35.17 (N)	\$52.50 (N)	\$52.50 (N)
Buxton	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Clayton	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Clinton	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)
Coinjock	\$36.70 (I)	\$54.50 (I)	\$54.50 (I)
Dunn	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)
Dunn-Cumberland (N)	\$35.17 (N)	\$52.50 (N)	\$52.50 (N)
Elizabeth City	\$36.70 (I)	\$54.50 (I)	\$54.50 (I)
Fayetteville	\$29.29 (R)	\$43.35 (R)	\$43.35 (R)
Fuquay Varina	\$36.70 (I)	\$54.50 (I)	\$54.50 (I)
Gibsonville	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)
Greenville	\$32.60 (I)	\$48.35 (I)	\$48.35 (I)
Havelock	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)
Henderson	\$27.65 (I)	\$40.75 (I)	\$40.75 (I)
Jacksonville	\$29.29 (I)	\$43.35 (I)	\$43.35 (I)
Kenley (N)	\$36.70 (N)	\$54.50 (N)	\$54.50 (N)
Kernersville	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)
Kinston	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)

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LOCAL EXCHANGE SERVICE

SECTION 6 – SPRINT UNITED BUSINESS RATE SCHEDULES (continued)

**6.1 SPRINT UNITED INFINITY BUSINESS LINE (continued)**

**Monthly Recurring Charges (continued)**

<u>Locality</u>	<u>Infinity Business Line</u>	<u>Infinity Business Key Line</u>	<u>With Hunting</u>
Kill Devil Hills	\$29.29 (I)	\$43.35 (I)	\$43.35 (I)
Kitty Hawk (N)	\$29.29 (N)	\$43.35 (N)	\$43.35 (N)
Manteo	\$32.60 (I)	\$48.35 (I)	\$48.35 (I)
Morehead City	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Nashville	\$32.60 (I)	\$48.35 (I)	\$48.35 (I)
New Bern	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)
Newport	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Ocracoke	\$18.50 (I)	\$27.75 (I)	\$27.75 (I)
Oxford (N)	\$30.82 (N)	\$45.65 (N)	\$45.65 (N)
Pinehurst	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Raeford	\$32.60 (I)	\$48.35 (I)	\$48.35 (I)
Roanoke Rapids	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Rocky Mount	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Saint Pauls (N)	\$35.17 (N)	\$52.50 (N)	\$52.50 (N)
Smithfield	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Sneads Ferry	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Southern Pines	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Swansboro W Carteret (N)	\$35.17 (N)	\$52.50 (N)	\$52.50 (N)
Swansboro	\$35.17 (I)	\$52.50 (I)	\$52.50 (I)
Tabor City	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)
Tarboro	\$33.70 (I)	\$50.00 (I)	\$50.00 (I)

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 Huntsville, Alabama 35806



LOCAL EXCHANGE SERVICE

SECTION 6 – SPRINT UNITED BUSINESS RATE SCHEDULES (continued)

**6.2 SPRINT UNITED SELECT 100**

**6.2.1 Select 100 Hunting Line\***

<u>Locality</u>	<u>Monthly Rate</u>	<u>Locality</u>	<u>Monthly Rate</u>
Ahoskie	\$35.17 (I)	Kill Devil Hills	\$29.29 (I)
Angier	\$33.70 (I)	Kitty Hawk (N)	\$29.29 (N)
Aulander (N)	\$35.17 (N)	Manteo	\$32.60 (I)
Bayboro (N)	\$30.82 (N)	Morehead City	\$35.17 (I)
Beaufort	\$35.17 (I)	Nashville	\$32.60 (I)
Benson (N)	\$35.17 (N)	New Bern	\$33.70 (I)
Buxton	\$35.17 (I)	Newport	\$35.17 (I)
Clayton	\$35.17 (I)	Ocracoke	\$18.50 (I)
Clinton	\$33.70 (I)	Oxford (N)	\$30.82 (N)
Coinjock	\$36.70 (I)	Pinehurst	\$35.17 (I)
Dunn	\$33.70 (I)	Raeford	\$32.60 (I)
Dunn-Cumberland (N)	\$35.17 (N)	Roanoke Rapids	\$35.17 (I)
Elizabeth City	\$36.70 (I)	Rocky Mount	\$35.17 (I)
Fayetteville	\$29.29 (R)	Saint Pauls (N)	\$35.17 (N)
Fuquay Varina	\$36.70 (I)	Smithfield	\$35.17 (I)
Gibsonville	\$33.70 (I)	Sneads Ferry	\$35.17 (I)
Greenville	\$32.60 (I)	Southern Pines	\$35.17 (I)
Havelock	\$33.70 (I)	Swansboro	\$35.17 (I)
Henderson	\$27.65 (I)	Swansboro W Carteret (N)	\$35.17 (N)
Jacksonville	\$29.29 (I)	Tabor City	\$33.70 (I)
Kenley (N)	\$36.70 (N)	Tarboro	\$33.70 (I)
Kernersville	\$33.70 (I)	Topsail Island	\$36.70 (I)
Kinston	\$33.70 (I)	Wakeforest	\$36.70 (I)

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LOCAL EXCHANGE SERVICE

SECTION 6 – SPRINT UNITED BUSINESS RATE SCHEDULES (continued)

**6.3 SPRINT UNITED SELECT 100 (continued)**

**6.2.1 Select 100 Hunting Line\* (continued)**

<u>Locality</u>	<u>Monthly Rate</u>	<u>Locality</u>	<u>Monthly Rate</u>
Washington	\$30.82 (I)	Whispering Pines	\$35.17 (I)
Weldon	\$35.17 (I)	Wilson	\$33.70 (I)

\*Note: This service may not be available in all areas

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LOCAL EXCHANGE SERVICE

SECTION 6 – SPRINT UNITED BUSINESS RATE SCHEDULES (continued)

**6.2 SPRINT UNITED SELECT 100 (continued)**

**6.2.2 SPRINT UNITED SELECT 100 PLUS**

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Monthly Rate

\$18.75

Calling Features

Call Forward Busy Line	Call Select
Call Forward Don't Answer	Preferred Call Forwarding
Call Forward Don't Answer Ring Control	RightRing I
Call Forward Variable	RightRing II
Call Waiting	Call Forward Variable Remote Access
Speed Calling 8	Custom Call Transfer
Speed Calling 30	Signature Basic
Three Way Calling	Signature Enhanced
Message Waiting- Audible	Signature Enhanced Call Management
Message Waiting- Visual	Signature Enhanced Call Management with Call Forwarding Don't Answer
Call Return	Signature Deluxe
Call Block	Signature Deluxe - Multiline Hunt Group
Call Tracing	Surrogate Client Number
Repeat Dialing	Star 98 Access
Selected Call Acceptance	Hunting
Selected Call Rejection	

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\*All calling features are subject to availability in the serving central office

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LOCAL EXCHANGE SERVICE

SECTION 6 – SPRINT UNITED BUSINESS RATE SCHEDULES (continued)

**6.5 SPRINT UNITED Directory Listings**

	<u>Monthly Rate</u>
Non-Published Listing	\$2.10 (I)
Non-Listed Listing	\$1.50 (I)
Additional Listing	\$1.75 (I)
Cross Reference Listing	\$1.25
Alternate Call Listing	\$1.25
Foreign Listing	\$1.25

<b>6.6 SPRINT UNITED Inside Wire Maintenance</b>	\$5.00
<b>6.6 SPRINT UNITED Traffic Study</b> (where available)	\$125.00
<b>6.7 SPRINT UNITED Extension</b>	
<b>6.7.1 Extension station-off premises</b>	\$0.00
<b>6.7.2 Extension Station Mileage</b>	\$2.85

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LOCAL EXCHANGE SERVICE

SECTION 7 – SPRINT CENTRAL BUSINESS RATE SCHEDULES

**7.1 SPRINT CENTRAL INFINITY BUSINESS LINE**

**7.1.1 Monthly Recurring Charges**

<u>Locality</u>	<u>Infinity Business Line</u>	<u>With Hunting</u>
Asheboro	\$33.95 (I)	\$39.25 (I)
Bethlehem	\$34.60 (I)	\$39.90 (I)
Biscoe	\$32.25 (I)	\$37.97 (I)
Boonville	\$35.70 (I)	\$41.00 (I)
Candor	\$32.25 (I)	\$37.97 (I)
Cawtaba	\$34.60 (I)	\$39.90 (I)
Danbury	\$35.70 (I)	\$41.00 (I)
Dobson	\$35.70 (I)	\$41.00 (I)
Eden	\$33.95 (I)	\$39.25 (I)
Elkin	\$35.70 (I)	\$41.00 (I)
Granite Falls	\$33.95 (I)	\$39.25 (I)
Hays	\$35.10 (I)	\$40.40 (I)
Hickory	\$35.10 (I)	\$40.40 (I)
Hildebran	\$34.60 (I)	\$39.90 (I)
Hillsborough	\$33.95 (I)	\$39.25 (I)
Madison	\$34.60 (I)	\$39.90 (I)
Mocksville	\$35.10 (I)	\$40.40 (I)
Mount Airy	\$32.25 (I)	\$37.97 (I)
Mt View	\$34.60 (I)	\$39.90 (I)
Mt Gilead	\$32.25 (I)	\$37.97 (I)
Mulberry	\$32.90 (I)	\$38.62 (I)
Mt Pilot	\$33.40 (I)	\$39.12 (I)

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LOCAL EXCHANGE SERVICE

SECTION 7 – SPRINT CENTRAL BUSINESS RATE SCHEDULES (continued)

**7.1 SPRINT CENTRAL INFINITY BUSINESS LINE (continued)**

**7.1.1 Monthly Recurring Charges (continued)**

<u>Locality</u>	<u>Infinity Business Line</u>	<u>With Hunting</u>
North Wilkesboro	\$33.95 (I)	\$39.25 (I)
Prospect Hill	\$35.70 (I)	\$41.00 (I)
Quaker Gap	\$35.70 (I)	\$41.00 (I)
Ramseur	\$32.25 (I)	\$37.97 (I)
Roaring Gap	\$30.40 (I)	\$36.05 (I)
Roxboro	\$33.95 (I)	\$39.25 (I)
Sandyridge	\$32.25 (I)	\$37.97 (I)
Seagrove	\$33.40 (I)	\$39.12 (I)
Sherrils Ford	\$35.70 (I)	\$41.00 (I)
State Road	\$35.70 (I)	\$41.00 (I)
Stoneville	\$35.10 (I)	\$40.40 (I)
Timberlake	\$35.10 (I)	\$40.40 (I)
Troy	\$32.25 (I)	\$37.97 (I)
Valdese	\$31.60 (I)	\$37.32 (I)
Walkertown	\$33.95 (I)	\$39.25 (I)
West End	\$35.70 (I)	\$41.00 (I)
West Jefferson	\$31.60 (I)	\$37.32 (I)
Yadkinville	\$32.90 (I)	\$38.62 (I)
Yancyville	\$32.90 (I)	\$38.62 (I)

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LOCAL EXCHANGE SERVICE

SECTION 7 – SPRINT CENTRAL BUSINESS RATE SCHEDULES (continued)

**7.2 SPRINT CENTRAL SELECT 100**

**7.2.1 Sprint Central Select 100 Hunting Line\***

<u>Locality</u>	<u>Monthly Rate</u>	<u>Locality</u>	<u>Monthly Rate</u>
Asheboro	\$33.95 (I)	Mt Pilot	\$33.40 (I)
Bethlehem	\$34.60 (I)	North Wilkesboro	\$33.95 (I)
Biscoe	\$32.25 (I)	Prospect Hill	\$35.70 (I)
Boonville	\$35.70 (I)	Quaker Gap	\$35.70 (I)
Candor	\$32.25 (I)	Ramseur	\$32.25 (I)
Cawtaba	\$34.60 (I)	Roaring Gap	\$30.40 (I)
Danbury	\$35.70 (I)	Roxboro	\$33.95 (I)
Dobson	\$35.70 (I)	Sandyridge	\$32.25 (I)
Eden	\$33.95 (I)	Seagrove	\$33.40 (I)
Elkin	\$35.70 (I)	Sherrills Ford	\$35.70 (I)
Granite Falls	\$33.95 (I)	State Road	\$35.70 (I)
Hays	\$35.10 (I)	Stoneville	\$35.10 (I)
Hickory	\$35.10 (I)	Timberlake	\$35.10 (I)
Hildebran	\$34.60 (I)	Troy	\$32.25 (I)
Hillsborough	\$33.95 (I)	Valdese	\$31.60 (I)
Madison	\$34.60 (I)	Walkertown	\$33.95 (I)
Mocksville	\$35.10 (I)	West End	\$35.70 (I)
Mount Airy	\$32.25 (I)	West Jefferson	\$31.60 (I)
Mt View	\$34.60 (I)	Yadkinville	\$32.90(I)
Mt Gilead	\$32.25 (I)	Yancyville	\$32.90(I)
Mulberry	\$32.90(I)		

\*Note: This service may not be available in all areas

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LOCAL EXCHANGE SERVICE

SECTION 7 – SPRINT CENTRAL BUSINESS RATE SCHEDULES (continued)

**7.2 SPRINT CENTRAL SELECT 100 (continued)**

**7.2.2 Sprint Central Select 100 Plus**

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Monthly Rate

\$18.75

Calling Features

Call Forward Busy Line	Call Select
Call Forward Don't Answer	Preferred Call Forwarding
Call Forward Don't Answer Ring Control	RightRing I
Call Forward Variable	RightRing II
Call Waiting	Call Forward Variable Remote Access
Speed Calling 8	Custom Call Transfer
Speed Calling 30	Signature Basic
Three Way Calling	Signature Enhanced
Message Waiting- Audible	Signature Enhanced Call Management
Message Waiting- Visual	Signature Enhanced Call Management with Call Forwarding Don't Answer
Call Return	Signature Deluxe
Call Block	Signature Deluxe – Multiline Hunt Group
Call Tracing	Surrogate Client Number
Repeat Dialing	Star 98 Access
Selected Call Acceptance	Hunting
Selected Call Rejection	

\*All calling features are subject to availability in the serving central office

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LOCAL EXCHANGE SERVICE

SECTION 7 – SPRINT CENTRAL BUSINESS RATE SCHEDULES (continued)

**7.4 SPRINT CENTRAL Directory Listings**

	<b><u>Monthly Rate</u></b>
Non-Published Listing	\$2.05 (I)
Non-Listed Listing (N)	\$1.55 (N)
Additional Listing	\$1.25
Cross Reference Listing	\$1.25
Alternate Call Listing	\$1.25
Foreign Listing	\$1.25

- 7.5 SPRINT CENTRAL Inside Wire Maintenance** \$5.00
- 7.6 SPRINT CENTRAL Traffic Study** (where available) \$125.00
- 7.7 SPRINT CENTRAL Extension**
- 7.7.1 Extension station-off premises** \$0.00
- 7.7.2 Extension Station Mileage** \$2.85

LOCAL EXCHANGE SERVICE

SECTION 8 – VERIZON BUSINESS RATE SCHEDULES

**8.1 VERIZON Infinity Business Line**

**8.1.1 Monthly Recurring Charges**

<u>Locality</u>	<u>Infinity Business Line</u>		<u>Infinity Business Line with ECS</u>	
Alton	\$39.00	(I)	\$49.00	(I)
Creedmoor	\$43.00	(I)	\$49.00	(I)
Durham	\$43.00	(I)	\$49.00	(I)
DURHMRLGH	\$43.00	(N)	\$49.00	(N)
DRHMCHPL	\$43.00	(N)	\$49.00	(N)
Goose Creek	\$39.00	(I)	\$49.00	(I)
Monroe	\$39.00	(I)	\$49.00	(I)
Research Triangle Park	\$49.00	(I)	\$49.00	(I)

**Monthly Rate**

**8.1.1.1 Hunting** \$6.25

**8.2 VERIZON Optional Features**

	<b><u>Monthly Rate</u></b>
Call Forward Busy	\$1.25
Call Forward No Answer	\$1.25
Call Forward Busy/No Answer	\$1.50
Virtual Call Forwarding Number	\$3.50
Virtual Call Forwarding Receiver	\$0.00
Call Block	\$4.50
Call Forwarding Multipath	\$3.50
Call Selector	\$4.50

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**8.2 VERIZON Optional Features cont.**

	<b>Monthly Rate</b>
Custom Code Restriction 1	\$4.75
Custom Code Restriction 2	\$4.75
Custom Code Restriction 3	\$0.00
Custom Code Restriction 4	\$0.00
Call Forward Variable	\$3.50
Call Return	\$6.00
Call Return per activation	\$0.95
CallSaver Basic (Facility-based only)	\$4.95
CallSaver Family	\$4.95
CallSaver Auto attn	\$9.95
CallSaver Pager (Facility-based only)	\$9.95
Call Tracing	\$6.00
Call Waiting	\$4.60
Call Waiting/Cancel Waiting	\$5.00
Inside Wiring maintenance (ITCD inside wiring only) (per line)	\$5.00
Repeat Dialing	\$6.00
Repeat Dialing per activation	\$0.95
RightRing I	\$6.00
Signature Basic	\$10.50
Signature Deluxe	\$11.00
Speed Calling 8 code	\$2.75
Speed Calling 30-code	\$5.00
Three Way Conference Calling	\$5.00
Three-Way Conference Call/Act	\$0.95
Touch Tone	\$0.00
Line Enhanced Transmission (resale)	\$5.00
Block Call Return, Repeat Dial, Three Way Call Activation	N/C
Block 3 <sup>rd</sup> Party calls	\$0.00
Block Collect Calls	\$0.00
Block Collect & 3 <sup>rd</sup> Party Calls	\$0.00
Block DA Call Completion	\$0.00

(N)

(N)

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Senior Manager – Regulatory Attorney  
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 Huntsville, Alabama 35806 (T)

**8.3 VERIZON Directory Listings**

	<b>Monthly Rate</b>
Non Published Listing	\$2.75
Non Listed Telephone Number	\$2.50
Business Additional Listing	\$2.25
Foreign Listing	\$1.17
DUNE Non-Published Listing	\$0.00

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