SOUTH DAKOTA

TELECOMMUNICATIONS TARIFF

OF

DeltaCom, Inc.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of intrastate, intraLATA service and resold facilities for telecommunications services provided by DeltaCom, Inc., within the state of South Dakota.

Effective: October 23, 2009

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- **C** Change to rule or regulation or rate structure.
- **D** Delete or discontinue.
- I Change resulting in an increase to a Customer's bill.
- M Moved from another tariff location.
- N New.
- **R** Change resulting in a reduction to a Customer's bill.
- **T** Change in text or regulation.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement which connects the Customer's location to a Company network switching center.

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Authorization Code or Identification Code - A numerical code, one or more of which are available to a Customer to enable him or her to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Commission - South Dakota Public Utilities Commission

Company or Carrier - DeltaCom, Inc. unless the context means otherwise.

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Customer - The person, firm, corporation or other entity which orders or uses service and is responsible for the payment of charges and for compliance with tariff regulations. A business Customer is a telephone company subscriber whose use of such telephone company service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use, and is therefore charged business rates for basic telephone service. A residential Customer is a telephone company subscriber whose use of such telephone company service is of a domestic nature, and not substantially of an occupational nature, and which is therefore charged residential rates for basic telephone service.

DeltaCom - Used throughout this tariff to refer to DeltaCom, Inc.

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Local Service Management System (LMSs) - An intermediate data base system which receives downloads of Customer records from the SMS/800 and further downloads them to the appropriate SCPs.

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, CONT'D.

Responsible Organization (Resp. Org) - The carrier entity that has responsibility for the management of Toll Free "800/888" numbers in the Service Management System (SMS/800) including maintaining Customer records in the SMS/800 system. Also, the entity which accesses the SMS/800 to: (a) search for and reserve Toll Free "800/888" numbers; (b) create and maintain Toll Free "800/888" number Customer records, including call processing records; and (c) provide a single point of contact for trouble reporting. The SMS/800 recognizes one Resp. Org. for each Toll Free "800/888" number.

Service Control Point (SCP) - The real-time data base system in the Toll Free "800/888" Data Base Service network that contains instructions on how Customers wish their calls to be routed, terminated or otherwise processed.

Service Management System (**SMS/800**) - The main administrative support system of Toll Free "800/888" Data Base Service. It is used to create and update Customer Toll Free "800/888" Service records and are then downloaded to Service Control Points (SCPs) for handling Customer's Toll Free "800/888" Service calls and to Local Service Management Systems (LSMSs) for subsequent downloading to SCPs. The system is also used by Resp. Orgs. to reserve and assign Toll Free "800/888" numbers.

Subscriber - same as Customer definition.

Vertical Features - Services such as call validation or "Plain Old Telephone Service" (POTS) number translation and provision of statistical information on the Customer's Toll Free "800/888" traffic may be obtained by the Company from Local Exchange Company access tariffs on behalf of a DeltaCom inbound Toll Free "800/888" subscriber for which DeltaCom serves as Resp. Org.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of ITC^DeltaCom Communications, Inc.

ITC^DeltaCom services and facilities are furnished for communications originating and terminating within the state of South Dakota under terms of this Tariff.

ITC^DeltaCom installs, operates, and maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this Tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the ITC^DeltaCom network. The Customer shall be responsible for all charges for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless ordered on a longer term basis, and are available 24 hours per day, 7 days per week.

2.2 Limitations

- **2.2.1** Service is offered subject to the availability of facilities and the provisions of this tariff.
- **2.2.2** ITC^DeltaCom reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control or when the Customer is using service in violation of the law or the provisions of this tariff.
- **2.2.3** All facilities provided under this tariff are directly controlled by ITC^DeltaCom and the Customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is not interruption of the use or location of the service or facilities.
- **2.2.4** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

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2.3 Liabilities of the Company

- **2.3.1** ITC^DeltaCom's liability for damages arising out of mistakes, interruptions, omissions, delays, errors or defects in the transmission occurring in the course of furnishing service and facilities, shall in no event, exceed an amount equivalent to the proportionate charge to the Customer for the period during which the aforementioned faults in transmission occur.
- 2.3.2 ITC^DeltaCom shall be indemnified and held harmless by the Customer against:

 A. Claims for libel, slander, or infringement of copyright arising out of the material, data, information, or other content transmitted over the Company's facilities.
 - **B.** All other claims arising out of any act or omission of the Customer in connection with any service or facility provided by ITC^DeltaCom.
- 2.3.3 Where any claim arises out of the Company acting as a Resp. Org. or where ITC^DeltaCom Inbound Toll Free "800/888" Service is not made available on the date committed, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or as provided with a number(s) other than the one(s) committed by ITC^DeltaCom to the Customer, or the number or numbers are not included in a third party directory assistance database or are included in an incorrect form, or Vertical Features are not obtained or obtained in error, and any such failure or failures is due solely to the negligence of ITC^DeltaCom, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures, or (b) the sum of \$1,000.00. ITC^DeltaCom shall not be liable at all for the use, misuse, or abuse of a Customer's Inbound Toll Free "800/888" service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's Toll Free "800/888" number by mistake. Compensation for any injury the Customer may suffer due to the fault of others than ITC^DeltaCom must be sought from such other parties. In the event that ITC^DeltaCom causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.

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2.3 Liabilities of the Company

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2.4 Use

Services provided under this tariff may be used for any lawful purpose for which the service is technically suited.

2.5 Validation of Credit

ITC^DeltaCom reserves the right to validate the credit worthiness of Subscribers through available credit verification procedures.

2.6 Billing Entity Conditions

When billing functions on behalf of ITC^DeltaCom are performed by local exchange telephone companies, credit card companies or others, the payment conditions and regulations of such companies apply, including any applicable interest and/or late payment charge conditions.

2.7 Reservation of Toll Free "800/888" Numbers

The Company will make every effort to reserve Toll Free "800/888" vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

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2.8 Payment for Service

2.8.1 Payment Arrangements

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies, such as the South Dakota Public Utilities Commission. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

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2.8 Payment for Service, Cont'd.

2.8.1 Payment Arrangements, cont'd.

The Customer shall be responsible for all calls placed by or through Customer's equipment by any person. In particular and without limitation to the foregoing, the Customer is responsible for any calls placed by or through the Customer's equipment via any remote access features. The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. The Customer is responsible for all calls placed via their Authorization Code, whether such use is a result of the Customer's intentional disclosure of the Authorization Code, or otherwise. However, the Customer shall be not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.

- **2.8.2** Service is billed on a monthly basis.
- **2.8.3** Recurring monthly subscriber service charges are billed in advance, and usage rated charges are billed in arrears.
- **2.8.4** Billing will be payable upon receipt of bill. Interest will be charged on any amount unpaid after thirty days of billing date at a 1 1/2% monthly rate.
- 2.8.5 In the event a subscriber accumulates more than \$250.00 of undisputed delinquent ITC^DeltaCom Inbound Toll Free "800/888" service charges, the ITC^DeltaCom Resp. Org. reserves the right to not honor that subscriber's request for a Resp. Org. change until such undisputed charges are paid in full.

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2.8 Payment for Service, Cont'd.

2.8.6 Disputes

Should any dispute between a Customer and the Company not be resolved to the satisfaction of the Customer, then the Customer may appeal to the South Dakota Public Utilities Commission.

2.8.7 Late Payment Charge and Cost of Collection

If any portion of the payment is not received by the Company by the due date printed on the invoice, or if any portion of the payment is received by the Company for funds that are not immediately available upon presentment, then a late payment charge of 1.5% per month will be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

2.8.8 Return Check Charge

A return check charge of \$20.00 will be assessed for checks returned for insufficient funds. Any applicable return check charges will be assessed according to the terms and conditions of the billing entity (i.e. local exchange company and/or commercial credit card company) and pursuant to South Dakota law and Commission regulations.

2.8.9 Account Maintenance Fee

All customers will be charged a monthly account maintenance fee of \$5.95. The monthly account maintenance fee will be waived if the customer elects to obtain their call detail on-line in lieu of receiving paper copies of their call detail.

2.8.10 Duplicate Bills

A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. The Company will assess this charge based on an individual case basis (ICB). Requests for duplicate bills can be made either verbally or in writing.

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2.9 Deposits and Advance Payments

Each service applicant will be required to establish credit. Any applicant whose credit has not been duly established to the sole and exclusive satisfaction of the Company may be required to make an advance payment or a deposit to be held as a guarantee of payment of charges at the time of application. In addition, an existing customer may be required to make a deposit or increase a deposit presently held.

2.9.1 Advance Payments

- **A.** An advance payment may not exceed the estimated charges for two (2) months' service plus installation.
- **B.** Credit of advance payment equal to one (1) months charges plus installation will be applied to the Subscriber's account on the first bill rendered after the service is installed. Balance of payment will be applied to successive monthly billings.

2.9.2 Deposits

- **A.** A deposit is not to exceed the estimated charges for two (2) months service plus 30% of the estimated charge. Deposits will be held for a period of one year. Interest will be no less than 3% and at least comparable to current passbook savings rates.
- **B.** A deposit will be returned...

...When an application for service has been cancelled prior to the establishment of service. The deposit will be applied to any charges applicable in accordance with the tariff and the excess portion of the deposit will be returned.

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2.9 Deposits and Advance Payments, Cont'd.

2.9.2 Deposits, cont'd.

B. continued

...Upon the discontinuance of service. The Company will refund the Subscriber's deposit or the balance in excess of unpaid bills for that service. At the option of the Company, such a deposit may be refunded or credited to the Subscriber at any time prior to the termination of the service.

C. The fact that a deposit has been made in no way relieves the Subscriber from complying with the regulation with respect to advance payments and the prompt payment of bills on presentation.

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2.10 Taxes and Fees

All state and local taxes (i.e., gross receipts tax, sales tax, county or municipal utilities tax, franchise and license fees) are listed as separate line items and are not included in the quoted rates. The Customer is responsible for the payment of any sales, use, gross receipts, excise, access or other local, state and federal taxes, charges or surcharges, however designated, excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use services. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes, including but not limited to franchise fees and license fees) will only be recovered from those Customer located in the affected jurisdiction.

- **2.10.1** For Debit Service, taxes or fees shall be included in the rates and charges stated in the Company's rate schedule for this service.
- **2.10.2** For all other services offered by the Company, taxes and fees shall be added prorate, insofar as practical, to the rates and charges stated in the Company's rate schedules and listed as separate line items on the Customer's bill for services provided.

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2.11 Terminal Equipment

The Company's resold facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a PBX, key systems or Pay Telephone. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

2.12 Cancellation by Customer

The Customer may cancel non-contractual service by contacting the Company verbally or in writing and giving one week's notice. For services with a monthly service fee, the entire service fee is non-refundable for any partial month of service received prior to cancellation by the Customer.

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2.13 Interconnection

Service furnished by ITC^DeltaCom may be connected with the services or resold facilities of other carriers. Such service or resold facilities are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with ITC^DeltaCom service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

2.14 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the FCC.

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2.15 Refusal or Discontinuance by Company

ITC^DeltaCom may refuse or discontinue service under the following conditions provided that, unless otherwise stated, Residential Customers shall be given 12 days written notice and Non-Residential Customers shall be given 5 days written notice prior to discontinuance of service:

- **A.** For non-compliance with or violation of any State, municipal, or Federal law, ordinance or regulation pertaining to telephone service.
- **B.** For neglect or refusal to provide reasonable access to ITC^DeltaCom or its agents for the purpose of inspection and maintenance of equipment owned by ITC^DeltaCom or its agents.
- **C.** For noncompliance with or violation of Commission regulation or ITC^DeltaCom's rules and regulations on file with the Commission.
- **D.** For nonpayment of bills.
- **E.** Without notice in the event of Customer or Authorized User use of equipment in such a manner as to adversely affect ITC^DeltaCom's equipment or service to others.
- **F.** Without notice in the event of tampering with the equipment or services owned by ITC^DeltaCom or its agents.

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2.15 Refusal or Discontinuance by Company, cont'd

- G. Without notice in the event of unauthorized or fraudulent use of service. Whenever service is discontinued for fraudulent use of service, ITC^DeltaCom may, before restoring service, require the Customer to make, at his or her own expense, all changes in facilities or equipment necessary to eliminate illegal use and to pay an amount reasonably estimated as the loss in revenues resulting from such fraudulent use.
- **H.** Without notice by reason of any order or decision of a court or other government authority having jurisdiction which prohibits Carrier from furnishing such services.

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2.16 Interruption of Service

- **2.16.1** Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in Section 2.3 herein. It shall be the obligation of the Customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's facilities.
- **2.16.2** For purposes of credit computation, every month shall be considered to have 720 hours.
- **2.16.3** No credit shall be allowed for an interruption having a continuous duration of less than two hours.
- **2.16.4** The Customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the service or facilities affected for each hour or major fraction thereof that the interruption continues.

Credit Formula:

Credit = A/720 X B, where

"A" - outage time in hours

"B" - total monthly charge for affected service or facility.

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2.17 Inspection, Testing and Adjustment

Upon reasonable notice, the resold facilities provided by the Carrier shall be made available to the Carrier for tests and adjustments as may be deemed necessary by the Carrier for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

2.18 Customer Inquiries and Billing Questions

Customer inquiries or complaints regarding service or billing may be made in writing or by phone to ITC^DeltaCom at:

ITC^ITC^DeltaCom Communications, Inc. d/b/a ITC^ITC^DeltaCom

113 South Main Street Arab, Alabama 35016

Telephone: (256) 382-3900

256) 382-3900 (T)

Facsimile: (256) 382-3969

Customer Service: (800) 239-3000 (T)

ITC^DeltaCom offers direct Customer Service through the Company's toll free Customer Service telephone number: (800) 239-3000 which is available for billing and other inquiries. Long distance troubles may be reported to ITC^DeltaCom's toll Free Trouble Calling Long Distance number: (800) 239-3000. Customer Service Department is available 24 hours, 7 days a week.

2.18.1 Disputes

If the Customer is dissatisfied with ITC^DeltaCom's response to a complaint or inquiry, the Customer may request resolution of the conflict by the South Dakota Public Utilities Commission at:

500 East Capitol Pierre, South Dakota 57501-5070 (605) 773-3201 or (800) 332-1782

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2.19 Specific Regulations for Inbound Toll Free "800/888" Services

- **2.19.1** The Company reserves the right to require an applicant for ITC^DeltaCom Inbound Toll Free "800/888" Service to supply the following information when requesting service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after service is initiated.
- 2.19.2 ITC^DeltaCom Inbound Toll Free "800/888" Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of service without injurious effects upon it or any service rendered by the Company. The Company may terminate or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the service would interfere with or impair any service rendered by the Company.
- **2.19.3** The Customer must obtain an adequate number of access lines for ITC^DeltaCom Inbound Toll Free "800/888" Service to handle the Customer's expected demand in order to prevent interference or impairment of this service or any other service provided by the Company considering:
 - **A.** total call volume:
 - **B.** average call duration;
 - **C.** time-of-day characteristics; and
 - **D.** peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish ITC^DeltaCom Inbound Toll Free "800/888" Service to any Customer that fails to comply with these conditions.

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2.19 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

- 2.19.4 Use of number(s): Each ITC^DeltaCom Inbound Toll Free "800/888" Service telephone number must be placed in actual and substantial use by the Customer. "Substantial Use" shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer by at least thirty (30) average monthly minutes of use or more shall be considered "Substantial Use". Any Toll Free "800/888" telephone number associated with ITC^DeltaCom Inbound Toll Free "800/888" Service that has not been placed in actual and substantial use during the first sixty (60) day period after service activation may be redesignated as a spare number in the SMS/800 data base by ITC^DeltaCom upon five days written notice to the Customer.
- 2.19.5 If the Customer requests assignment of a specific Toll Free "800/888" Service telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than thirty (30) days and shall be subject to a reservation fee which will be credited to the Customer's unpaid balance after ITC^DeltaCom Inbound Toll Free "800/888" Service has been in actual and substantial use for a consecutive thirty (30) day period.

Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved Toll Free "800/888" telephone numbers hereunder or Customers who subscribe to and use ITC^DeltaCom Inbound Toll Free "800/888" Service or their transferees or assigns, any ownership interest or proprietary right in any particular Toll Free "800/888" number; however, upon placing a number actually and substantially in use, as defined above, ITC^DeltaCom Inbound Toll Free "800/888" Service Customers do have a controlling interest in the Toll Free "800/888" number(s). ITC^DeltaCom Inbound Toll Free "800/888" number assignments, even following changes in their Toll Free "800/888" carrier and/or Resp. Org.

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- 2.19 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.
 - 2.19.6 If a Customer places an order for ITC^DeltaCom to carry Customer's already existing Toll Free "800/888" number service, the Customer shall provide to ITC^DeltaCom the contact names, telephone number and address of the Customer's Responsible Organization (Resp. Org.). Upon subscription to ITC^DeltaCom Inbound 800 Service, the Customer may execute a Letter of Authorization to transfer Resp. Org. responsibility of its Toll Free "800/888" number(s) to ITC^DeltaCom Resp. Org., the Customer must notify ITC^DeltaCom of any changes in the Customer's Resp. Org., in writing, within forty-eight (48) hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp. Org. or Toll Free "800/888" service carrier. ITC^DeltaCom assumes no responsibility or liability with respect to any obligations of the Customer to such previous service providers existing at the time of transfer to ITC^DeltaCom.
 - **2.19.7** It is the Customer's responsibility to provide answer supervision back to the ITC^DeltaCom point of connection even when the ITC^DeltaCom Inbound Toll Free "800/888" number is connected to switching equipment or a Customer provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon answer of the call to the Customer's switching equipment or communications system and ends upon termination of the call.
 - **2.19.8** Subject to execution of a Resp. Org. Service Agreement between ITC^DeltaCom and the Customer, the ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" Service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include:
 - **A.** search for and reservation of Toll Free "800/888" numbers in the SMS/800;
 - **B.** creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and

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2.19 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

2.19.8 cont'd.

- **C.** provision of a single point of contact for trouble reporting.
 - 1. Where ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will, at the Customer's request, subscribe to Toll Free "800/888" Directory Listing for the Toll Free "800/888" number(s) assigned to the Customer. In the event that a Customer transfers its Toll Free "800/888" Service to another Resp. Org., the Company shall cease to subscribe to Toll Free "800/888" Directory Listing Service on behalf of the Customer and the Customer is responsible for assuring that Toll Free "800/888" Directory Listing Service is maintained through the new Resp. Org. The Customer is responsible for payment of any outstanding Toll Free "800/888" Directory Listing charges, including any unexpired portion of any minimum period applicable to such service, and ITC^DeltaCom shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of Toll Free "800/888" Directory Listing responsibility.
 - 2. Where ITC^DeltaCom serves as the Resp. Org. for a ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, it will at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a ITC^DeltaCom Inbound Toll Free "800/888" Service Customer uses Vertical Features obtained by ITC^DeltaCom from Local Exchange Company tariffs, the Customer shall reimburse ITC^DeltaCom for all such charges imposed by a Local Exchange Company. These charges may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.

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2.19 Specific Regulations for Inbound Toll Free "800/888" Services, Cont'd.

2.19.8 cont'd.

C. cont'd...

- 3. In the event that a Customer cancels its ITC^DeltaCom Inbound Toll Free "800/888" Service, the Customer may elect to retain ITC^DeltaCom as its Resp. Org. Where ITC^DeltaCom serves as Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, a charge for Resp. Org.service will apply as set forth in the rate section of this tariff.
- 4. In the event that a Customer cancels its ITC^DeltaCom Resp.Org.or Inbound Toll Free "800/888" Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any service obtained by or on behalf of the Customer by ITC^DeltaCom.

2.20 Customer Orders

ITC^DeltaCom complies with Federal Communications Commission requirements regarding Letters of Agency and sales confirmation.

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2.21 Other Charges

The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, Telecommunications Relay Service, E911, Universal Service charges, Primary Interexchange Carrier charges, Transport Interconnection charges, Residual Interconnection charges compensation to payphone service providers for the use of their payphones to access the Company's service, and subscriber line charges.

2.21.1 Carrier Cost Recovery Fee

The Company will assess a Carrier Cost Recovery Fee to residential and business customers in order to recover certain costs associated with state-to-state access charges, expenses associated with regulatory proceedings and compliance, and billing expenses.

A Carrier Cost Recovery Fee of \$0.40 per Automatic Number Identification (ANI) per month will be assessed in full for any portion of a billing period in which a customer has monthly service charges on an invoice.

2.22 Individual Case Basis (ICB) Arrangements

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to requests by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract and subject to the commission's rules and regulations. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

2.23 Discounts

The Company in its sole discretion may determine the method for calculating any discounts or incentives applicable to the Customer's account.



SECTION 3 - DESCRIPTION OF SERVICE AND RATES

3.1 General

Each Customer is charged individually for each call placed through the Company. Charges may vary by service offering, mileage band, class of call, time of day, day of week, call duration, volume or term commitment.

Customers are billed based on their use of ITC^DeltaCom's long distance service.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.

3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the Rate Centers associated with the originating and terminating points of the call.

The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates of the Rate Centers as defined by BellCore (Bell Communications Research), in the following manner:

- **Step 1** Obtain the "V" and "H" coordinates for the Rate Center of the originating and the destination points.
- **Step 2 -** Obtain the difference between the "V" coordinates of each of the Rate Centers. Obtain the difference between the "H" coordinates.
- **Step 3 -** Square the differences obtained in Step 2.
- **Step 4 -** Add the squares of the "V" difference and "H" difference obtained in Step 3.
- **Step 5 -** Divide the sum of the square obtained in Step 4 by ten (10). Round to the next higher whole number if any fraction results from the division.
- **Step 6 -** Obtain the square root of the whole number obtained in Step 5. Round to the next higher whole number if any fraction is obtained. This is the distance between the originating and terminating points of the call.

Formula: $\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.

3.3 Timing of Calls

- **3.3.1** Long distance usage charges are based on the actual usage of the Company's network. Chargeable time begins when a connection is established between the calling station and the called station. Chargeable time ends when either party "hangs up" thereby releasing the network connection.
- **3.3.2** Unless otherwise specified in this tariff the minimum call duration and rounding of calls for measurement and billing purposes is one minute.

3.3.3 Minimum Call Completion Rate

A Customer can expect a call completion rate (number of calls completed / number of calls attempted) of not less than 99% during peak use periods for all services.

3.3.4 Computation of Charges

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.

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SECTION 3 - DESCRIPTION OF SERVICE AND RATES, CONT'D.

3.4 Time-of-Day Rate Periods

Unless otherwise indicated elsewhere in this tariff, all usage-based rates in this tariff are subject to the following time-of-day, day-of-week, and holiday rate periods:

- **3.4.1** Day From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.
- **3.4.2** Evening From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.
- **3.4.3** Night/Weekend From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.
- **3.4.4** When a call is established in one rate period and ends in another rate period, the rate in effect at the calling station applies to the portion of the call occurring within that rate period. When a unit of time is split between two rate periods, the rate applicable to that unit of time is based on the rate period in which it began.

3.5 Holiday Rate

ITC^DeltaCom Communications, Inc.'s recognized holidays are January 1, July 4, Labor Day, Thanksgiving Day and Christmas Day, on which Evening Rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if the holiday falls on a weekday.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.6 Encore Card

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge applies per call.

3.6.1 Encore Card Rates

Rate per minute:

Day	\$.25
Evening	\$.25
Night/Weekend	\$.25

3.6.2 Volume Discounts

\$200.00 to \$1800	10%
Over \$1800.00	21%

3.6.3 Calling Card Surcharge

\$0.40

[AS OF THE EFFECTIVE DATE BELOW, ENCORE CARD IS RESERVED (N) FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS. (N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.7 ITC^DeltaCom Private Line Service

ITC^DeltaCom Private Line Service is offered when, in the judgment of the Company, adequate and appropriate facilities are available. Service consists of provision of an interLATA dedicated access channel suitable for analog voice or digital data communications between and/or among the Company's point of presence (POP). Charges include an installation charge, a flat rate monthly recurring charge, and a charge based on the airline distance between the points of presence. A monthly recurring charge discount will apply when the subscriber's private line service falls within a specified service term.

The Company may also provide to the subscriber, when interLATA services are provided as stated above and incidental to the provision of those services, access channels between the subscriber's premises and any other point in South Dakota not serviced by a Company point of presence at rates identical to the rates of the exchange carrier or carriers providing the service. Access will be provided to the subscriber on this same reimbursement rate basis for the channels connecting the subscriber premises to the Company point of presence on both the originating and terminating ends.

3.7.1 ITC^DeltaCom Private Line Service Rates

Charges between and/or among the Company's Points of Presence:

	Monthly	Installation
DS3 44.736	ICB	ICB
DS1 1.544 Mbps	\$12.00 \$250	0.00
DSO 2.4 Kbps - 19.2 Kbps	\$.70	\$150.00
DDS 2.4 Kbps - 64 Kbps	\$.70	\$150.00

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.8 Travel Call Service

Travel Call Service offers access to ITC^DeltaCom's switching facility through Toll Free "800/888" access numbers. Upon access to ITC^DeltaCom's switching facility, the Customer may originate calls via other ITC^DeltaCom services through the use of the Customer's regular Identification Code. In addition to the travel call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

3.8.1 Travel Call Rates

Surcharge	Per Call
Day	\$0.40
Evening	\$0.40
Night/Weekend	\$0.40

Usage

Call charges apply according to the ITC^DeltaCom Plan presubscribed to the Customer's main billing number. Charges apply from the Customer's home exchange to the terminating exchange.

[AS OF THE EFFECTIVE DATE BELOW, TRAVEL CALL SERVICE IS	(N)
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS	
NO LONGER AVAILABLE TO NEW CUSTOMERS.]	(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.



(D) The service that originally appeared on this page can be found in ITC^DeltaCom's Tariff No. 1.

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Issued by:

(D)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.



(D) The service that originally appeared on this page can be found in ITC^DeltaCom's Tariff No. 1.

Dated: September 30, 2005 Effective: October 1, 2005

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.



(D) The service that originally appeared on this page can be found in ITC^DeltaCom's Tariff No. 1.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom 7037 Old Madison Pike, Suite 400

Huntsville, Alabama 35806

(D)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.



(D) The service that originally appeared on this page can be found in ITC^DeltaCom's Tariff No. 1.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom 7037 Old Madison Pike, Suite 400

Huntsville, Alabama 35806

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.



(D) The service that originally appeared on this page can be found in ITC^DeltaCom's Tariff No. 1.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.10 Responsible Organization (Resp. Org.)

ITC^DeltaCom shall service as a Resp. Org. upon the execution of a Resp. Org. service agreement between ITC^DeltaCom and the Customer. ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (a) search for and reservation of Toll Free "800/888" numbers in the SMS/800; (b) creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern ITC^DeltaCom Resp. Org. are described in Section 2 of this tariff.

3.10.1 ITC^DeltaCom Resp. Org. Charges:

Where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will pass on the tariffed Local Exchange Company charges for SMS/800 Database and relative services. In addition, the following ITC^DeltaCom charges will apply:

	Set-Up Charge	Monthly Recurring Charge
Set-up/installation		
Toll Free Number		
(Per Toll Free		
"800/888" Number)	\$0.00	\$3.00
Modify Toll Free		
Record (Add/Change		
Toll Free number		
or vertical features)	\$0.00	\$3.00

[AS OF THE EFFECTIVE DATE BELOW, RESPONSIBLE ORGANIZATION (N) (RESP. ORG.) IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.11 Inbound Toll Free "800/888" Service Features

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

3.11.1 Toll Free "800/888" Referral Service

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

A.	Monthly Recurring Charge \$10.00
В.	Installation Charge
	Initial installation and any subsequent change to the announcement

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGERAVAILABLE TO NEW CUSTOMERS.]

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3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.2 Incoming Exclusion/Area Blocking

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

A. Monthly Recurring Charge \$10.00

B. Installation Charge

Installation and any subsequent change in blocking \$35.00

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.3 Dialed Number Identification Service (DNIS)

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A.	Monthly Recurring Charge	\$18.00
В.	Installation Charge	
	Initial installation and any subsequent change in routing	. \$35.00

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.4 Time of Day Routing

This feature permits the inbound Toll Free "800/888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined Company defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to Company capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

A.	Monthly Recurring Charge	\$18.00
B.	Installation Charge	
	Initial installation and any subsequent change	
	in routing	\$35.00

3.11.5 Day of Week Routing

This feature permits the Inbound Toll Free "800/888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

Α.	Monthly Recurring Charge	\$18.00
B.	Installation Charge	
	Initial installation and	
	any subsequent change in routing	\$35.00

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGERAVAILABLE TO NEW CUSTOMERS.]

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.6 Command Routing

Command Routing is only available to dedicated Inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

A.	Monthly Recurring Charge	\$25.00
B.	Installation Charge	
	Initial installation and	
	any subsequent change in	
	an alternative routing	\$35.00

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGERAVAILABLE TO NEW CUSTOMERS.]

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3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.7 Real Time ANI

Real time Automatic Number Identification (ANI) Service is a dedicated Inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the Inbound Toll Free "800/888" subscriber, provided the terminating subscriber's Inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

A.	Monthly Recurring Charge	\$95.00
В.	Installation Charge	
	Initial installation and any subsequent change in routing	\$250.00

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGERAVAILABLE TO NEW CUSTOMERS.]

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3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.8 Route Advance

This feature permits the Inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls.

A.	Monthly Recurring Charge	\$.00
В.	Installation Charge	
	Initial installation and any subsequent change in routing	\$.00

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.9 Percent Allocation

This feature permits a dedicated line Inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available.

A.	Monthly Recurring Charge	\$.00
В.	Installation Charge	
	Initial installation and any subsequent change in routing	\$.00

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

Effective: October 23, 2009

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.10 Directory Listing

This service permits an Inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request.

- A. Monthly Recurring Charge \$.00
- B. Installation Charge\$.00

3.11.11 Vertical Features

Vertical Features provided are by Local Exchange Companies. The Company (as the Resp. Org.) will at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. When the Company serves as the Resp. Org. for a DeltaCom Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse the Company for all such charges imposed by a Local Exchange Company. In those instances where the Company serves as a Org. for a non-DeltaCom Inbound Toll Free subscriber, the subscriber shall reimburse the Company for all such charges imposed by a Local Exchange Company.

[AS OF MARCH 1, 1999, VERTICAL FEATURES WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

3.11 Inbound Toll Free "800/888" Service Features, Cont'd.

3.11.12 RESERVED FOR FUTURE USE

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[AS OF JULY 19, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

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3.12 Pre-paid Calling Cards a/k/a Debit Cards

The card holder can place a call using a pre-paid calling card by dialing a Toll Free "800/888" telephone number from any touch tone telephone in the U.S., Puerto Rico, U.S. Virgin Islands, or Canada, then entering his or her debit card number, followed by the called party's telephone number. Pre-paid calling cards are flat rated and are billed in full minute increments. Cards are available in any denomination, specified by the Customer/vendor. If the Customer/vendor chooses to customize a recorded greeting, to be heard each time the card holder uses the prepaid calling card, an additional charge will apply. The debit card can be reused by paying to recharge the card with a credit card. Special services such as 24 hour Customer support, international calling ability, and multilingual capabilities are also offered. Pre-paid calling card system features include the following:

- **3.12.1** Call Reorigination The ability for an individual to place up to ten calls without having to reenter their PIN/card number by pressing the "#" key.
- **3.12.2** Account Balance Prompts Indicate the user's card balance upon entry to the system and what their balance is after each call is placed.
 - **3.12.3** Call Timing Capability of the system to notify users when time is running out on their card. A message or warning tone is played to notify the card holder when 1, 2, or 3 minutes remain on the card.
- **3.12.4** Real Time Tracking Ability for card holders to obtain a real time balance of their account after each call is placed.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd.

- **3.12.5** Expiration Date Ability to discontinue a pre-paid calling card's usage if the value of the card has not been used within a predetermined period of time.
- **3.12.6** Exclusive Call Destinations Ability for the card holder to designate specific telephone numbers to which their card can place calls.
- **3.12.7** Detail Card Call Reports Indicate by individuals or groups the date, time, origination of phone call and number, destination of phone call and number, including total time and charges.

A. The following rates are charged on a per minute basis:

\$5.00 Card	\$0.40 per minute
\$10.00 Card	\$0.30 per minute
\$20.00 Card	\$0.30 per minute

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3.12 Pre-paid Calling Cards a/k/a Debit Cards, Cont'd.

3.12.7 Detail Card Call Reports, cont'd.

- **B.** Rates per minute are negotiated on an individual contract basis. However, charges are not less than \$0.155 per minute, or more than \$0.75 per minute.
- C. Customization of system's initial prompt/ greeting charge is \$300.00 per customized greeting.

3.12.8 Debit Card Sponsor Program

The Debit Card Sponsor Program is offered to organizations or commercial entities for distribution to their members, patrons or customers. The marketing vehicle and expiration period is selected by the Sponsor upon joint agreement between the Company and the Sponsor. The Sponsor is responsible for obtaining all necessary permissions for the use of any trade mark, trade name, service mark or other image on the card. The Sponsor may distribute the Carrier's debit card accounts at reduced rates or free of charge to end users. At the option of the Sponsor, these cards may not be replenishable. The Company reserves the right to approve or reject any image and to specify the customer information language and use of the Carrier's trade mark, trade name, service mark or other image on the card.

Dated: September 30, 2005 Effective: October 1, 2005

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3.13 ITC^DeltaCom Dedicated Frame Relay Service

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement.

Dated: September 30, 2005 Effective: October 1, 2005

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3.13 ITC^DeltaCom Dedicated Frame Relay Service Cont.

	Monthly Recurring Charge	Installation Charge	(M)
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00	
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00	
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00	
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00	
Plus each additional CIR	\$ 1.25 -		
Plus each additional PVC	\$ 3.00		
LEC loop to POP Cost Feature change charge	Actual Bell	Actual Bell Cost	
(Each, after first installation)	-	\$ 25.00	
[AS OF MARCH 1, 1999, THE ITC^DELTACOM DEDICATED FRAME RELAY SERVICE RATES ON THIS PAGE WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]			

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.13.1 ITC^DeltaCom Dedicated Frame Relay Service (N			(N)
	Monthly Recurring Charge for UNI	g Installation Charge	
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$ 135.50	\$150.00	İ
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$ 245.00	\$150.00	
256 Kbps port with 1 PVC (minimum 32 CIR required)	\$ 340.00	\$150.00	
384 Kbps port with 1 PVC (minimum 48 CIR required)	\$ 435.00	\$150.00	
512 Kbps port with 1 PVC (minimum 64 CIR required)	\$ 635.00	\$150.00	
768 Kbps port with 1 PVC (minimum 112 CIR required)	\$ 755.00	\$150.00	
1.02 Mbps port with 1 PVC (minimum 128 CIR required	\$1060.00	\$150.00	
1.54 Mbps port with 1 PVC (minimum 192 CIR required)	\$1360.00	\$150.00	
Each additional CIR	\$ 1.25		
Each additional PVC	\$ 10.00		
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (each, after first installation)		\$ 25.00	(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.14 ITC^DeltaCom Frame Relay with NNI Interface

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Bell UNI interface to Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.13 ITC^DeltaCom Dedicated Frame Relay Service

	Monthly Monthly <u>Charge</u>	Installation <u>Charge</u>	(M)
56 Kbps UNI	\$ 98.00	\$150.00	
1.344/1.544 Mbps	\$672.50	\$150.00	
Each CIR	\$ 1.25	-	
Each PVC	\$ 3.00	-	
LEC UNI charges	Actual LEC Cost	Actual LEC Cost	
Each feature change charge after initial installation	-	\$ 25.00	
[AS OF MARCH 1, 1999, THE ITC^DELTACOM FRAME RELAY WITH NNI INTERFACE RATES ON THIS PAGE WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]			

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.14.1 ITC^DeltaCom Frame Relay with NNI Interface			
	Monthly Recurring Charge for NNI	ng Installation Charge	
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$ 60.00	\$150.00	
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$100.00	\$150.00	
256 Kbps port with 1 PVC (minimum 32 CIR required)	\$150.00	\$150.00	
384 Kbps port with 1 PVC (minimum 48 CIR required)	\$210.00	\$150.00	
512 Kbps port with 1 PVC (minimum 64 CIR required)	\$300.00	\$150.00	
768 Kbps port with 1 PVC (minimum 112 CIR required)	\$360.00	\$150.00	
1.02 Mbps port with 1 PVC (minimum 128 CIR required	\$450.00	\$150.00	
1.54 Mbps port with 1 PVC (minimum 192 CIR required)	\$570.00	\$150.00	
Each additional CIR	\$ 1.25		ļ
Each additional PVC	\$ 10.00		
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (each, after first installation)	\$ 25.00		(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.15 ISDN

ITC^DeltaCom ISDN Service is a network architecture that supports existing and future voice and data services (integrated access) over either single lines, (BRI, or Basic Rate Interface) or T1 (PRI, or Primary Rate Interface) digital lines. Private lines may be provided over ISDN PRI. PRI will be offered using a multi-purpose, digital interface T1, 23 bearer channels for transporting user information (voice, data, etc.), 1 D channel for out-of-band signaling, and a bit rate of 64K per channel. Providing PRI in this manner reduces call set-up time and improves efficiencies of trunk use for both voice and data. Switched 64K/BRI service is offered based on the (T) rate of the service the customer subscribes to. Monthly recurring and miscellaneous (T) charges apply for PRI services. Three year term plans allow for waiver of installation costs. BRI will be offered using switched 64K access, via local line ANI assignment and local access/BRI service, but is not available in all cities. Calls will be rated at (T) the rates of the service the customer subscribes to, with all volume and term (T) discounts applying; there will be no additional monthly charges. Call costs are based on each 64K line usage. For example, if two BRI-64K lines are combined for bandwidth, the call will be rated at the rate of the service the customer subscribes (T) to times the number of lines (2).

	Monthly	Installation
PRI Local Access	DS1 cost plus \$100 Per D Channel	Based on Location
Toll Free "800/888"/ANI	\$0.01 per ANI delivered	N/A
Rearrange trunk group after initial installation	\$200 per occurrence	N/A
BRI - Switched 64Kbps	Price is based on usage rates of service selected by customer	(T) (T)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.16 Pinnacle

All Pinnacle calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Pinnacle is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12, 24, or 36 months. Should the Customer choose to not enter into a term agreement and the Customer does not accumulate at least \$150.00 of usage in any given month, the Customer will be billed a total of \$150.00 ("Minimum Usage Charge"). For example, if a Customer accumulates \$120.00 of usage in a month, the Customer will still be billed \$150.00 Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the 12th month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment, as described above. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED (N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER
AVAILABLE TO NEW CUSTOMERS.] (N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

\$ 3.00

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.16 Pinnacle, Cont'd.

All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

Switched Service 3.16.1

3.

<u>Term</u>	<u>Intra</u>	Card	
Base	0.1390	0.2280	
1 Year	0.1320	0.2160	
2 Year	0.1292	0.2120	
3 Year	0.1251	0.2050	
Dedicated Service			
<u>Term</u>	<u>Intra</u>	Card	
Base	0.0920	0.2200	
1 Year	0.0874	0.2090	
2 Year	0.0855	0.2050	
3 Year	0.0828	0.1980	
Monthly Recurring Charges			
1. Monthly charge for each 800 number:			\$ 3.00
2. Monthly charge	for customized pin packa	ige:	\$40.00

Monthly charge for autodialers, per access line:

3.16.3	Calling Card Surcharge	\$0.40	
[AS OF THE EFFI	ECTIVE DATE BELOW, THIS SE	ERVICE IS RESERVED	(N)
FOR CURRENTLY	Y SUBSCRIBED CUSTOMERS A	ND IS NO LONGER	
AVAILABLE TO	NEW CUSTOMERS.]		(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.16.2

3.17 Pinnacle for Associations

Pinnacle for Associations is a discounted long distance business service for groups of Customers belonging to a common professional or trade association. A current ITC^DeltaCom Association Customer may convert their current service to Pinnacle for Associations only if one of the following conditions applies:

- **A.** If the Customer chooses to convert their service within the initial 90 days of their current term, and agrees to sign a new term agreement equal to, or greater length than, their present term agreement;
- **B.** If the Customer's present term is within 6 months of expiration; or
- C. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED (N) FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.17 Pinnacle for Associations

All calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle for Associations is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for 12 or 24 months. Should the Customer choose to not enter into a term agreement and the Customer does not accumulate at least \$150.00 of usage in any given month, the Customer will be billed a total of \$150.00 ("Minimum Usage Charge"). For example, if a Customer accumulates \$120.00 of usage in a month, the Customer will still be billed \$150.00. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." If the Customer has entered into a term agreement and the Customer cancels prior to the expiration of the term, the Customer will be billed a one time "Discontinuance Charge" equal to the "Annual Usage Commitment Level" as described above. The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge" relating to the "Annual Usage Commitment Level" as described above.

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED (N) FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.17 Pinnacle for Associations, Cont'd.

If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. A surcharge applies per call billed to a calling card.

3.17.1 Pinnacle for Associations Rates

Switched	Base <u>Rate</u>	1 Year <u>Term</u>	2 Year Term
Inbound/ Outbound	0.1390 0.1292	2 0.1251	
Card Dedicated	0.2280 0.2120 Base Rate	0.2050 1 Year Term	2 Year Term
Inbound/ Outbound	0.0920 0.0855		Term
Card	0.2200 0.2050	0.1980	

3.17.2 Monthly Recurring Charges

1.	Monthly charge for each 800 number:	\$ 3.00
2.	Monthly charge for customized pin package:	\$40.00
3.	Monthly charge for autodialers, per access line:	\$ 3.00

3.17.3 Calling Card Surcharge

\$0.40

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED	(N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER	
AVAILABLE TO NEW CUSTOMERS.]	(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.18 Aspect

Aspect is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Customer may convert their current service to Aspect if one of the following conditions applies:

- **A.** If the Customer chooses to convert their service within the initial 90 days of their current term, if the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- **B**. If the Customer's present term is within six (6) months of expiration;
- **C.** If the Customer has not entered into a term agreement; or
- **D.** If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle. All Aspect calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls but may be different for Customers who choose to enter into a term agreement for a period of 12, 24 or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.18 Aspect, Cont'd.

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment as described above. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

3.18.1 Aspect Switched Service Rates

	<u>Base</u>	<u> 1 Year</u>	2 Years	3 Years
Inbound/	0.1450 0.1380	0.1350 0.1310		
Outbound				
Card	0.2280 0.2160	0.2120 0.2050		

3.18.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00 2. Monthly charge for customized pin package: \$40.00

3. Monthly charge for autodialers, per access line: \$ 3.00

3.18.3 Calling Card Surcharge

\$0.40

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.19 Aspect for Associations

Aspect for Associations is a discounted long distance service for groups of Customers belonging to a common professional or trade association and is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Association Customer may convert their current service to Aspect for Associations if one of the following conditions applies:

- **A.** If the Customer chooses to convert their service within the initial 90 days of their current term, if the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- **B.** If the Customer's present term is within six (6) months of expiration.
- **C.** If the Customer has not entered into a term agreement; or
- **D.** If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new a term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.19 Aspect for Associations, Cont'd.

By the end of the twelfth (12) month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment as described above.

However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number. A surcharge applies per call billed to a calling card.

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.19 Aspect for Associations, Cont'd.

3.19.1 Aspect Association Switched Service Rates

	Base	<u> 1 Year</u>	2 Years
Inbound/			
Outbound	0.1450 0.1	350 0.1310	
Card	0.2280 0.2	2120 0.2050	

3.19.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$3.00

2. Monthly charge for customized pin package: \$40.00

3. Monthly charge for autodialers, per access line: \$3.00

3.19.3 Callling Card Surcharge

\$0.40

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.20 Premier Hospitality

Premier Hospitality is specifically for the hospitality industry. A minimum of 50% or more 1+ traffic must take place before or after normal business hours on weekdays, or on Saturday or Sunday to qualify for the special rates associated with this product. If a least 50% of the Customer's total usage does not take place during off-peak hours, the Customer's usual rates will automatically increase by \$.03 per minute for total interstate, intrastate and toll free usage. Both interstate and intrastate calls are flat rated. The Customer must subscribe to ITC^DeltaCom's operator services to receive this product

3.20.1 Premier Hospitality Rates

Intrastate usage charge per minute: \$0.12

[AS OF THE EFFECTIVE DATE BELOW, PREMIER HOSPITALITY IS
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO
LONGER AVAILABLE TO NEW CUSTOMERS.]
(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.21 Personal Toll Free "800/888" Service

Personal Toll Free "800/888" Service is an inbound, residential, "800/888" toll service offering that enables the subscriber to receive calls from any domestic telephone system in South Dakota over the subscriber's local exchange service line. The charges for such calls are billed to the terminating subscriber, rather than to the originating party. Usage charges are based on accumulated minutes of use. Calls are rated based on a flat rate and duration. Calls are timed in full minute increments, after the initial minute. A volume discount plan applies to usage over a specified, combined inter/intrastate amount. Monthly recurring charges apply.

3.21.1 Personal Toll Free "800/888" Usage Rates

Usage charge per minute of usage

Flat Rate - \$.22

3.21.2 Volume Discount

Usage over \$25.00 - 10%

*These Volume Discounts apply only to 800/888 usage.

3.21.3 Installation Charges

None

3.21.4 Monthly Recurring

\$3.00 per account.

[AS OF THE EFFECTIVE DATE BELOW, PERSONAL TOLL FREE "800/888"	(N)
SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS	
AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]	(N)

ITC^DeltaCom Communications, Inc. d/b/a

S. Dakota Tariff No. 1

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

3.21 Personal Toll Free "800/888" Service, Cont'd.

3.21.5 Family Connections Plus

Family Connections Plus is only offered to residential Customers. Family Connections Plus is timed in full minute increments and is rated on a time-of-day basis. No volume discounts apply. A surcharge applies per call billed to a calling card.

3.21.6 Family Connection Plus Card Usage Rates

Day	\$0.250
Evening	\$0.250
Night/Weekend	\$0.250
Calling Card	
Surcharge	\$0.400

3.21.7 Family Connections Plus Usage Rates

Day	\$0.21	
Evening	\$0.12	
Night/Week	end	\$0.10

3.21.8 Family Connections Plus Toll Free "800/888" Usage Rates

Day	\$0.205
Evening	\$0.205
Night/Weekend	\$0.205

[AS OF THE EFFECTIVE DATE BELOW, PERSONAL TOLL FREE "800/888"	(N)
SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS	
AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]	(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom 7037 Old Madison Pike, Suite 400 Huntsville, Alabama 35806

3.22 Destiny Classic with Off-Peak

Destiny Classic with Off-Peak is designed for the Customer who places at least 60% of their calls before or after normal business hours. Destiny Classic with Off-Peak is rated on a time-of-day basis. All calls are rated based on flat rates and duration of the call. There is no charge for unanswered calls. Both installation and monthly charges apply. Timing is in 1/10th minute increments, after the initial 18 seconds of each call. If the Customer chooses to sign a term agreement, rates will be discounted further.

3.22.1 Destiny Classic Switched with Off-Peak

A. Outbound Rates

		Discount	Discount
	Volume	Rates	Rates
	Discount	<u>Day</u>	Eve/Night
Base	0%	0.222	0.150
\$150-\$300	3%	0.215	0.146
\$301-\$750	6%	0.209	0.141
\$751-\$1000	8%	0.204	0.138
\$1001-\$1500	12%	0.195	0.132
\$1501 +	14%	0.191	0.129

	12 N	Ionths	24 M	Ionths		36 M	onths	
	Term	Discount	Term	Discou	nt	Term ?	Discount	
	89	/ o	149	%		179	%	
	Day	Eve/Night	Day	Eve/N	<u>ight</u>	Day	Eve/Night	
Base	0.204	0.138 0.191	0.129	0.184	0.125			
\$150-\$300	0.198	0.134 0.185	0.125		0.179	0.121		
\$301-\$750	0.192	0.130 0.179	0.121	0.173	0.117			
\$751-\$1500	0.188	0.127 0.176	0.119	0.170	0.115			
\$1000-\$1500	0.180	0.121 0.168	0.114	0.162	0.110			
\$1501+	0.176	0.119 0.164	0.111	0.158	0.107			
[AS OF THE EFFEC	TIVE D	ATE BELOW,	THIS S	SERVIC	CE IS RI	ESERV	ED	(N)
FOR CURRENTLY	SUBSCI	RIBED CUSTO	MERS	AND IS	S NO LO	ONGER		
AVAILABLE TO NE	EW CUS	STOMERS.]						(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom 7037 Old Madison Pike, Suite 400 Huntsville, Alabama 35806

3.22 Destiny Classic, Cont'd.

3.22.1 Destiny Classic Switched with Off-Peak, cont'd.

B. Toll Free "800/888" Rates

	Volume Discount	Discount Rates	Discount Rates Night
Base	Discount	<u>Day</u> <u>Eve/</u>	Nigiit
Buse	0%	0.227	0.155
\$150-\$300	3%	0.220	0.150
\$301-\$750	6%	0.213	0.146
\$751-\$1000	8%	0.209	0.143
\$1001-\$1500	12%	0.200	0.136
\$1501 +	14%	0.195	0.133

	12 Months Term Discount		24 Months Term Discount		36 Months Term Discount	
	8	%	14%		17%	
	Day E	ve/Night	Day Ev	e/Night	Day Ev	e/Night
<u>Base</u>	0.209	0.143	0.195	0.133	0.188	0.129
\$150-\$300	0.203	0.138	0.189	0.129	0.183	0.125
\$301-\$750	0.196	0.134	0.184	0.125	0.177	0.121
\$751-\$1000	0.192	0.131	0.180	0.123	0.173	0.118
\$1001-\$1500	0.184	0.125	0.172	0.117	0.166	0.113
\$1501+	0.180	0.123 0.168	0.115	0.162	0.111	

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED	(N)
FOR CURRNETLY SUBSCRIBED CUSTOMERS AND IS NO LONGER	1
AVAILABLE TO NEW CUSTOMERS.]	(N)

Dated: September 30, 2005 Effective: October 1, 2005

Issued by:

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom 7037 Old Madison Pike, Suite 400 Huntsville, Alabama 35806

3.22 Destiny Classic, Cont'd.

3.22.1 Destiny Classic Switched with Off-Peak, cont'd.

C. Card Rates

	Volume	Discount Rates
Base	Discount	<u>Day</u>
	0%	0.270
\$150-\$300	3%	0.262
\$301-\$750	6%	0.254
\$751-\$1000	8%	0.248
\$1001-\$1500	12%	0.238
\$1500 +	14%	0.232

	12 M	onths	24 Months	36 M	lonths
	Term l	Discount	Term Discour	nt	Term Discount
	80	%	14%		17%
	Day Ev	ve/Night	Day Eve/Nigh	<u>t</u>	Day Eve/Night
Base	0.248	0.248	0.232 0.232	0.224	0.224
\$150-\$300	0.241	0.241 0.225	0.225 0.217	0.217	
\$301-\$750	0.233	0.233 0.218	0.218 0.211	0.211	
\$751-\$1000	0.229	0.229 0.214	0.214 0.206	0.206	
\$1001-\$1500	0.219	0.219 0.204	0.204 0.197	0.197	
\$1501+	0.214	0.214 0.200	$0.200\ 0.193$	0.193	

Calling Card Surcharge: \$0.40

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED	(N)
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER	
AVAILABLE TO NEW CUSTOMERS.]	(N)

Dated: August 24, 2004 Effective: August 25, 2004

Issued by:	Jean Houck - Senior Regulatory Manager (256) 382-3900	(T)
	ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom	
	7037 Old Madison Pike, Suite 400	(T)
	Huntsville, Alabama 35806	(T)

3.23 Payphone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services.

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900 (T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.24 ITC^DeltaCom Unison

ITC^DeltaCom Unison is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage.

If the Customer subscribes to a total of two telecommunications services, the Customer (T) will receive an additional 3% discount. Should the Customer choose to subscribe to three telecommunications services, the Customer will receive an additional 5% discount. (T) Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". The requirement to maintain the "Annual Usage Commitment Level" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900 (T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.24 ITC^DeltaCom Unison (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

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(T)

(N)

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(T)

Huntsville, Alabama 35806

(T)

com Unison (Cont.)				(N)
\$ 2,300	X	12	=	\$27,600	
\$13,800	(Annual	Usage C	Commitme	ent Level)	į
\$ 8,600	(Actual	l usage fo	or 8 montl	h term)	
\$ 5,200	(in 1st	year of te	erm)		
\$13,800	(in 2nd	year of t	erm)		
\$19,000	Total I	Discontin	uance C	harge	
ge" includes th	ne establis	hed "Anr	nual Usaş	ge Commitment	
Level" as described above, usage charges to date of effective cancellation, installation					
received duri	ng the terr	n. Montl	hly recurr	ring charges apply	
nd dedicated a	ccess serv	vices. Dat	a circuits	require a minimum	
					(N)
	\$ 2,300 \$13,800 \$ 8,600 \$ 5,200 \$13,800 \$19,000 ge" includes the usage charges received during	\$13,800 (Annual \$8,600 (Actual \$5,200 (in 1st \$13,800 (in 2nd \$19,000 Total I se" includes the establish usage charges to date or received during the term	\$ 2,300 X 12 \$13,800 (Annual Usage Compared to the stablished "Annual Usage for the stablished "Annual Usage charges to date of effective received during the term. Month	\$ 2,300 X 12 = \$13,800 (Annual Usage Commitmed \$8,600 (Actual usage for 8 month \$5,200 (in 1st year of term) \$13,800 (in 2nd year of term) \$19,000 Total Discontinuance Compared in the continuance of the	\$ 2,300 X 12 = \$27,600 \$13,800 (Annual Usage Commitment Level) \$ 8,600 (Actual usage for 8 month term) \$ 5,200 (in 1st year of term) \$13,800 (in 2nd year of term) \$19,000 Total Discontinuance Charge

Dated: August 24, 2004 Effective: August 25, 2004

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.24.1 Unison - Switched/800 Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
110	10.5	101	0.0-
.118	.106	.101	.097



Unison - Switched / Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number



3.24.2	3.24.2 ITC^DeltaCom Unison - Dedicated Rates				
	Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)	
	.1033	.1092	.0888	.0847	
	Monthly Recu	rring Charge:	\$3.00 per number	toll free	
	ITC^DeltaCon	n Unison Dedicated	- Card Rates		
	Base Rate	1 Year Term	2 Year Tern	n 3 Year Term	
	(No Term)	(10%)	(14%)	(18%)	j
	.290	.261	.249	.238	(M)

Dated: August 24, 2004 Effective: August 25, 2004

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(T)

(T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

Huntsville, Alabama 35806

3.25 ITC^DeltaCom Unison for Associations

ITC^DeltaCom Unison for Associations is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unlike ITC^DeltaCom Unison Customers, ITC^DeltaCom Unison for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage.

If the Customer subscribes to a total of two telecommunications services, the Customer will receive an additional 3% discount. Should the Customer choose to subscribe to three telecommunications services, the Customer will receive an additional 5% discount. (T)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)

Dated: August 24, 2004 Effective: August 25, 2004

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.25 ITC^DeltaCom Unison for Associations (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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(T)

Huntsville, Alabama 35806

(T)

12 month term agreement.

(N)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.25 ITC^DeltaCom Unison for Associations (Cont.)							
For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).							
3rd month's toll		\$ 2,300	X	12	=	\$27,600	
50% of \$27,000		\$13,800	(An	nual Us	sage Com	mitment Level)	i
. ,	_	\$ 8,600	•		_	month term)	j
Amount remaining		\$ 5,200	(in 1st year of term)				İ
Amount remaining	+	\$13,800	\$13,800 (in 2nd year of term)				İ
C		\$19,000	To	tal Disc	continua	nce Charge	į
The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply							

for each toll free number and dedicated access services. Data circuits require a minimum

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.25.1 Unison for Associations Switched/800 Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.118	.101	.097



Unison for Associations - Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.290	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number



(M)

(T)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D.

3.25.2	ITC^DeltaCom Ur Dedicated Rates	nison for Associa	tions -	(M)
	Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)	
	.1033	.0888	.0847	
	Monthly Recurring	g Charge:	\$3.00 per toll free number	
	ITC^DeltaCom U	nison for Associa	tions - Card Rates	
	Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)	
	.290	.249	.238	

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.26 ITC^DeltaCom Unison Plus

ITC^DeltaCom Unison Plus is available to new Customers who bill at least \$500.00 at the time of signing a service term agreement. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage.

If the Customer subscribes to a total of two telecommunications services, the Customer will receive an additional 3% discount. Should the Customer choose to subscribe to three telecommunications services, the Customer will receive an additional 5% discount.

(T)

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS IS
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO
LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

Dated: August 24, 2004 Effective: August 25, 2004

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.26 ITC^DeltaCom Unison Plus (Cont.)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS IS
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO
LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

Dated: August 24, 2004 Effective: August 25, 2004

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.26 ITC^DeltaCom Unison Plus (Cont.)

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll		\$ 2,300	X	12	=	\$27,600
50% of \$27,000		\$13,800	(Ann	nual Usa	ige Com	mitment Level)
	-	\$ 8,600	(Ac	tual usa	ge for 8	month term)
Amount remaining		\$ 5,200	(in	1st year	of term))
Amount remaining	+	\$13,800	(in 2	2nd year	r of term	n)
		\$19,000	Tot	al Disco	ontinua	nce Charge

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS IS	(N)
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO	
LONGER AVAILABLE TO NEW CUSTOMERS.]	(N)

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.26.1	ITC^DaltaCom	Inicon Pluc -	Switched/800 Rates
J. 40. I	ти стренасоні	Ullison Fills -	5 WILCHEU/OUU Nates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.110	.099	.095	.090

ITC^DeltaCom Unison Plus - Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.290	.261	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number

3.26.2 ITC^DeltaCom Unison Plus - Dedicated Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(14%)	(18%)
.1141	.1037	.0981	.0935

ITC^DeltaCom Unison Plus-Card Rates

 Base Rate
 1 Year Term
 2 Year Term
 3 Year Term

 (No Term)
 (10%)
 (14%)
 (18%)

 .290
 .261
 .249
 .238

Monthly Recurring Charge: \$3.00 per toll free number

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS IS	(N)
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO	- 1
LONGER AVAILABLE TO NEW CUSTOMERS.]	(N)

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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(D)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.27 ITC^DeltaCom Unison Plus for Associations

ITC^DeltaCom Unison Plus for Associations is available to new Customers who bill at least \$500.00 of usage per month. Unlike ITC^DeltaCom Unison Plus Customers, ITC^DeltaCom Unison Plus for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage.

(T) will receive an additional 3% discount. Should the Customer choose to subscribe to three

Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" applies.

telecommunications services, the Customer will receive an additional 5% discount.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS
FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED
CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]
(N)

Dated: August 24, 2004 Effective: August 25, 2004

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.27 ITC^DeltaCom Unison Plus for Associations (Cont.)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS
FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED
CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]
(N)

Dated: August 24, 2004 Effective: August 25, 2004

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.27 ITC^DeltaCom Unison Plus for Associations (Cont.)

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll		\$ 2,300	X	12	=	\$27,600
50% of \$27,000		\$13,800	(Anr	nual Usag	ge Commitm	nent Level)
	-	\$ 8,600	(Ac	tual usag	e for 8 mon	th term)
Amount remaining		\$ 5,200	(in	1st year o	of term)	
Amount remaining	+	\$13,800	(in 2	2nd year	of term)	
		\$19,000	Tot	al Discor	ntinuance (Charge

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS	(N)
FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED	
CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]	(N)

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.27.1 ITC^DeltaCom Unison Plus for Associations - Switched/800 Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.110	.095	.090

ITC^DeltaCom Unison Plus for Associations - Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.290	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number

3.27.2 ITC^DeltaCom Unison Plus for Associations - Dedicated Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.1141	.0981	.0935

ITC^DeltaCom Unison Plus for Associations - Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.290	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS	(N)
FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED	
CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]	(N)
ITC^DeltaCom Communications, Inc. d/b/a S. Dakota 7	Tariff No. 1

Dated: August 24, 2004 Effective: August 25, 2004

Issued by:	Jean Houck - Senior Regulatory Manager (256) 382-3900	(T)
		(-)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.28 Patron

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount.

If the Customer subscribes to a total of two telecommunications services, the Customer will receive an additional 3% discount. Should the Customer choose to subscribe to three telecommunications services, the Customer will receive an additional 5% discount. (T)

If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

Customers who enter into a term agreement must meet a "Minimum Annual Commitment." The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment."

(D)

Dated: August 24, 2004 Effective: August 25, 2004

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.28 Patron (Cont.)

(N)

If the customer has entered into a term agreement and cancels their service before the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$13,800 (Annual Commitment Level)

- \$8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$13,800 (in 2nd year of term)

\$19,000 (Total Discontinuance)

Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies per call billed to a calling card.

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3.28.1	Patron - Switched/800 Rates					
	Volume	Rate	3% Discount to Extend Term			
	\$0-\$1500	\$0.1462	0.1418			
	Patron - Card Rates Rate 3% Discount to Extend Term					
	\$0.1950	\$.1890				
Monthly Recurring Charge:\$3.00 per toll free number						
	Calling Card S	Calling Card Surcharge: \$0.40				
3.28.2	Patron - Dedicated Rates					
	Volume Rate 3% Discount to Extend Term					
	\$2500-\$5000	\$0.0896	\$0.0869			
	\$5001 +	\$0.0896	\$0.0869			
	Patron - Card Rates					
	Rate 3% Discount to Extend Term					
	\$0.1900 \$0.1840					
	00 per toll free number					
	Calling Card Surcharge:		\$0.40	(N)		

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.29 Quest (N)

Quest is offered as four separate classes of service. These classes of service are (1) Quest Switched, (2) Quest Dedicated, (3) Quest Switched-Association and (4) Quest Dedicated Association. Quest Switched and Quest Switched-Association are switched access services; Quest Dedicated and Quest Dedicated-Association are dedicated access services. To subscribe to Quest Switched-Association or Quest Dedicated-Association, the subscriber must belong to a recognized professional or trade association. Calls over all of Quest's classes of service are divided into the following traffic types:

- 1. Outbound Toll All long distance calls which originate from either the subscriber's switched or dedicated access lines, and are subsequently terminated to points within the continental U.S.
- 2. Inbound 800 All 800 calls which terminate to the subscriber's switched or dedicated access lines.
- 3. Card All calls where the subscriber uses a personalized, plastic card describing an 800 access number, an authorization code, and dialing instructions in accessing ITC^DeltaCom's switching facility; and whereby the dialed call is subsequently terminated to a point within the continental U.S.

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3.29 Quest (Cont.)

(N)

Usage charges are based on class of service and accumulated minutes of use by traffic type as described in the preceding 1, 2 and 3. All Quest calls are rated based on flat rates and duration of call. There is no charge for unanswered calls. Timing for all traffic types is in 6 second increments, after the initial 18 seconds of each call. Term Discounts apply when elected by the subscriber. The customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the customer for the term periods listed are 8%, 14%, and 17%, respectively, of their total monthly usage. Should the customer choose to enter into a term agreement an "Annual Usage Commitment" will apply. The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance

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(T)

3.29 Quest (Cont.)

(N)

becoming effective. If the customer has entered into a term agreement and cancels their service after the initial 90 day period, but before the end of the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual UsageCommitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll \$2,300 X 12 = \$27,600 50% of \$27,600 \$13,800 (Annual Usage Commitment Level)

\$ 8,600 (Actual usage for 8 month term)

Amount remaining
Amount remaining

\$ 5,200 (in 1st year of term)

\$ \frac{\$13,800}{\$19,000} \text{ Total Discontinuance}

The "Discontinuance Charge" is in addition to usage charges, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. A surcharge applies for calls billed to a calling card. Data circuits require a minimum 12 month term agreement.

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(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.29.1 Qu	iest				(N)
Switched					
Lub over d/	No Term	12 Month Term	24 Month Term	36 Month Term	
Inbound/ Outbound	\$.128	\$.121	\$.119	\$.115	
Card	\$.228	\$.216	\$.212	\$.205	
Dedicated					
Lub over d/	No Term	12 Month Term	24 Month Term	36 Month Term	
Inbound/ Outbound	\$.088	\$.084	\$.082	\$.079	
Card	\$.220	\$.209	\$.205	\$.198	
Monthly Recurring Charges:					
\$3.00 for each toll free number					
Calling Card Surcharge: \$.40					

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.29.2 Ques	st for Associat	ions		(N)
Swit				
	No Term	12 Month Term	24 Month Term	
Inbound/ Outbound	\$.121	\$.115	\$.113	
Card	\$.216	\$.205	\$.201	
Dedi	cated			į Į
Inbound/	No Term	12 Month Term	24 Month Term	
Outbound	\$.087	\$.082	\$.081	
Card	\$.209	\$.199	\$.194	
Monthly Recu	urring Charge	es:		
\$3.00 for each	 			
Calling Card Surcharge: \$.40				(N)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.30	Custom Billing			
	Custom billing is available to customers who require allocation of usage discounts based on location, department, ANI, account code, or PIN.			
	3.30.1 Custom Billing Rates			
	Set Up \$25.00			
	Monthly Recurring Charge \$15.00			
	Replacement Copy \$10.00	(N)		

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3.31 ITC^DeltaCom Unison Select Dedicated Option 1

(N)

This product is designed for customers whose monthly usage is between \$2,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. ITC^DeltaCom-Unison Select Dedicated Option 1 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service | Center within the first 90 days of the term without incurring "Discontinuance Charges". How-| ever, upon cancellation during the first 90 days of the term, the Customer will be responsible | for payment of all accrued charges for usage to date. All Customer notices of discontinuance | must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective. |

(N)

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3.31 ITC^DeltaCom Unison Select Dedicated Option 1 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month | of the term, the "Discontinuance Charge" will be based upon the remaining time in the term | to which the customer agreed (4 months remaining in the first year and 12 months remaining | in the second.)

\$27,600 3rd month's toll \$ 2,300 12 (Annual Commitment Level) 50% of \$27,600 \$13,800 \$ 8,600 (Actual usage for 8 month term) Amount remaining \$ 5,200 (in 1st year of term) Amount remaining \$13,800 (in 2nd year of term) \$19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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3.31.1	ITC^DeltaCom Unison Select Option 1 - Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)	
	0.1214	0.1020	0.0971	0.0923	
	ITC^DeltaCom Unison Select Option 1-Card Rates				
	Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)	
	0.290	0.2436	0.2320	0.2204	
	Monthly rec	curring Charge	e: \$3.00 per toll	free number	(N)

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3.32 ITC^DeltaCom Unison Select Dedicated Option 2

(N)

(N)

(T)

This product is designed for customers whose monthly usage is between \$5,000 and \$9,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 2 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) | month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

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3.32 ITC^DeltaCom Unison Select Dedicated Option 2 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)
Amount remaining + \$\frac{\$13,800}{\$19,000}\$ (in 2nd year of term)
\$\frac{\$19,000}{\$19,000}\$ (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" | as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free | number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.32.1	ITC^Delta	ITC^DeltaCom Unison Select Option 2-Dedicated Rates			(N)
	Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)	
	0.1214	0.0995	0.0947	0.0898	
	ITC^DeltaCom Unison Select Option 2-Card Rates Base Rate 1 Year Term 2 Year Term 3 Year Term (No Term) (18%) (22%) (26%)				
	0.290	0.2378	0.2262	0.2146	
	Monthly rec	curring Charge	:\$3.00 per toll t	free number	(N)

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3.33 ITC^DeltaCom Unison Select Dedicated Option 3

(N)

(T)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option | 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 20%, 24% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective. (N)

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3.33 ITC^DeltaCom Unison Select Dedicated Option 3 (Cont.)

(N)

(T)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$13,800 (Annual Commitment Level)

\$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$\frac{\$13,800}{\$19,000}\$ (in 2nd year of term)

\$19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.33.1	ITC^DeltaCom Unison Select Option 3 - Dedicated Rates			(N)	
	Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)	
	0.1214	0.0971	0.0923	0.0874	
	ITC^DeltaCom Unison Select Option 3 - Card Rates				
	Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)	
	0.290	0.2320	0.2204	0.2088	
	Monthly recu	ırring Charge:	\$3.00	per toll free number	 (N)

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3.34 ITC^DeltaCom Unison Select Switched Option 4

(N)

This product is designed for customers whose monthly usage is between \$500 and \$2,499 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 4 is offered as two | separate classes of service. These classes of service are: (1) Unison Select Option 4 Switched and (2) Unison Select Option 4 Switched-Association. To subscribe to Unison Select Option 4 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 4 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. Unison Select | Option 4 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) | month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each | 12 month period remaining in the term to which the Customer agreed, the Customer will be | billed the difference between the actual usage level and the predetermined "Annual Usage | Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

ITC^DeltaCom Communications, Inc. d/b/a

S. Dakota Tariff No. 1

Dated: August 24, 2004 Effective: August 25, 2004

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3.34 ITC^DeltaCom Unison Select Switched Option 4 (Cont.)

(N)

(T)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$13,800 (Annual Commitment Level)

\$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$ 13,800 (in 2nd year of term)

\$19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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3.34.1 Unison Select Option 4 - Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(16%)	(20%)	(24%)
0.110	0.0924	0.0880	0.0836

(**D**) | (**D**)

Unison Select Option 4 - Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(16%)	(20%)	(24%)
0.2900	0.2436	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free number



Effective: October 23, 2009

3.34.2 Unison Select Option 4 for Associations - Switched Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(20%)	(24%)
0.110	0.0880	0.0836

(**D**) | (**D**)

Unison Select Option 4 for Associations - Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(20%)	(24%)
0.2900	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free number

(**D**) | | | (**D**)

3.35 ITC^DeltaCom Unison Select Switched Option 5

(N)

This product is designed for customers whose monthly usage is \$2,500 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Unison Select Switched Option 5 is offered as two separate classes of service. These classes of service are: (1) Unison Select Option 5 Switched and (2) Unison Select Option 5 Switched-Association. To subscribe to Unison Select Option 5 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 5 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. Unison Select Option 5 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective. (N)

Dated: August 24, 2004 Effective: August 25, 2004

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3.35 ITC^DeltaCom Unison Select Switched Option 5 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$\frac{\$13,800}{\$19,000} (in 2nd year of term)

\$19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

(T)

Dated: August 24, 2004 Effective: August 25, 2004

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3.35.1 Unison Select Option 5 - Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(18%)	(22%)	(26%)
0.110	0.0902	0.0858	0.0814

(**D**) | (**D**)

Unison Select Option 5 - Card Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(18%)	(22%)	(26%)
0.2900	0.2378	0.2262	0.2146

Monthly recurring Charge: \$3.00 per toll free number



3.35.2 Unison Select Option 5 for Associations - Switched Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(22%)	(26%)
0.110	0.0858	0.0814

(**D**) | (**D**)

Unison Select Option 5 for Associations - Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(22%)	(26%)
0.2900	0.2262	0.2146

Monthly recurring Charge: \$3.00 per toll free number

(**D**) | | | (**D**)

3.36 ITC^DeltaCom Business Connections Switched Option 1

(N)

(N)

(T)

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 1 Switched and (2) Business Connections Option 1 Switched-Association. To subscribe to Business Connections Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 3% or 7%, respectively, off their total monthly usage. Business Connections Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 3% or 7%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

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3.36 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)

(N)

(N)

(T)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

Dated: August 24, 2004 Effective: August 25, 2004

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3.36 ITC^DeltaCom Business Connections Switched Option 1 (Cont.)

(N)

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$ 13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900 (T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.36.1 Business Connections Option 1 - Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(0%)	(3%)	(7%)
0.0950	0.0950	0.0922	0.0884

(**D**) | (**D**)

Business Connections Option 1 - Card Rates

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.2200	0.2200	0.2134	0.2046

Monthly recurring Charge: \$3.00 per toll free number

Effective: October 23, 2009

3.36.2 Business Connections Option 1 for Associations - Switched Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(3%)	(7%)
0.0950	0.0922	0.0884



Business Connections Option 1 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.2200	0.2134	0.2046

Monthly recurring Charge: \$3.00 per toll free number

Effective: October 23, 2009

3.37 ITC^DeltaCom Business Connections Switched Option 2

(N)

(N)

(T)

This product is designed for customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 2 Switched and (2) Business Connections Option 2 Switched-Association. To subscribe to Business Connections Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 13%, 17% or 21%, respectively, off their total monthly usage. Business Connections Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 17% or 21%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

Dated: August 24, 2004 Effective: August 25, 2004

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3.37 ITC^DeltaCom Business Connections Switched Option 2 Cont.

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

 $\frac{$8,600}{}$ (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$ 13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term

agreement.

(N)

(T)

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7037 Old Madison Pike, Suite 400 (T)

3.37.1 Business Connections Option 2 Switched Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
0.0950	0.0827	0.0789	0.0751

(D) | | (D)

Business Connections Option 2 Card Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
0.2200	0.1848	0.1760	0.1672

Monthly recurring Charge: \$3.00 per toll free number

3.37.2 Business Connections Option 2 for Associations - Switched Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(17%)	(21%)
0.0950	0.0789	0.0751



Business Connections Option 2 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.2200	0.1760	0.1672

Monthly recurring Charge: \$3.00 per toll free number

Effective: October 23, 2009

3.38 ITC^DeltaCom Business Connections Switched Option 3

(N)

(N)

This product is designed for customers whose monthly usage is \$1,500 or more at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 3 is offered as two separate classes of service. These classes of service are:(1) Business Connections Option 3 Switched and (2) Business Connections Option 3 Switched-Association. To subscribe to Business Connections Option 3 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 3 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 19%, 22% or 28%, respectively, off their total monthly usage. Business Connections Option 3 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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7037 Old Madison Pike, Suite 400 (T)

3.38 ITC^DeltaCom Business Connections Switched Option 3 Cont.

(N)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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3.38 ITC^DeltaCom Business Connections Switched Option 3 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term

agreement.

(N)

(T)

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3.38.1 Business Connections Option 3 - Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(19%)	(22%)	(28%)
0.0950	0.0770	0.0741	0.0684



Business Connections Option 3 - Card Rates

Year Term 2	Year Term	3 Year Term
(19%)	(22%)	(28%)
0.1782	0.1716	0.1584
	(19%)	(19%) (22%)

Monthly recurring Charge: \$3.00 per toll free number

3.38.2 Business Connections Option 3 for Associations - Switched Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(22%)	(28%)
0.0950	0.0741	0.0684



Business Connections Option 3 for Associations - Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(22%)	(28%)
0.2200	0.1716	0.1584

Monthly recurring Charge: \$3.00 per toll free number

Effective: October 23, 2009

3.39 ITC^DeltaCom Business Connections Dedicated Option 4

(N)

(N)

(T)

This product is designed for customers whose monthly usage is less than \$2,000 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 12%, 16% or 20%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

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3.39 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N).

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%

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(T)

7037 Old Madison Pike, Suite 400

Huntsville, Alabama 35806

(T)

3.39 ITC^DeltaCom Business Connections Dedicated Option 4 Cont.

(N)

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$ 2,300 X 12 = \$27,600 50% of \$27,600 \$ 13,800 (Annual Commitment Level)

\$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$ 13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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(T)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.39.1	ITC^DeltaCom Business Connections Option 4 Dedicated Rates			(N)	
	Base Rate (No Term)	1 Year Term (12%)	2 Year Term (16%)	3 Year Term (20%)	
	0.1378	0.1213	0.1158	0.1102	
	Monthly recur	ring Charge:	\$3.00 per toll fre	e number	(N)

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.40 ITC^DeltaCom Business Connections Dedicated Option 5

(N)

(N)

(T)

This product is designed for customers whose monthly usage is between \$2,000 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 28%, 31% or 34%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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3.40 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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Huntsville, Alabama 35806

3.40 ITC^DeltaCom Business Connections Dedicated Option 5 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$ 13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

|

(N)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900 (T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.40.1	ITC^DeltaCom Business Connections Option 5 Dedicated Rates			(N)	
	Base Rate (No Term)	1 Year Term (28%)	2 Year Term (31%)		
	0.1378	0.0992	0.0951	0.0909	
	Monthly recur	ring Charge:	\$3.00 per toll fre	e number	(N)

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900 (T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.41 ITC^DeltaCom Business Connections Dedicated Option 6

(N)

(N)

This product is designed for customers whose monthly usage is Between \$5,000 and 9,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 6 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 30%, 33% or 38%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Dated: August 24, 2004 Effective: August 25, 2004

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(T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.41 ITC^DeltaCom Business Connections Dedicated Option 6 Cont

(N)

(N)

(T)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

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the second.)

(N)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

ITC^DeltaCom Business Connections Dedicated Option 6 Cont. (N) For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in

3rd month's toll \$ 2,300 X 12 \$27,600 50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

\$ 5,200 (in 1st year of term) Amount remaining Amount remaining + $\frac{13,800}{100}$ (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

Dated: August 24, 2004 Effective: August 25, 2004

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(T)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.41.1	ITC^DeltaCom Business Connections Option 6 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (30%)	2 Year Term (33%)	3 Year Term (38%)	
	0.1378	0.0965	0.0923	0.0854	
	Monthly recur	ring Charge:	\$3.00 per toll fre	e number	(N)

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.42 ITC^DeltaCom Business Connections Dedicated Option 7

(N)

(N)

(T)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charge do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 7 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 32%, 36% or 40%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

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3.42 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.

(N)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's Third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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3.42 ITC^DeltaCom Business Connections Dedicated Option 7 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- <u>\$ 8,600</u> (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$ 13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

(N)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

Dated: August 24, 2004 Effective: August 25, 2004

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(T)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.42.1	ITC^DeltaCom Business Connections Option 7 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (32%)	2 Year Term (36%)	3 Year Term (40%)	
	0.1378	0.0937	0.0882	0.0827	
	Monthly recur	ring Charge:	\$3.00 per toll fre	e number	(N)

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3.43 Enhanced Toll Free Features

(N)

The following features may be obtained as an enhancement to an Inbound 800 Services described within this tariff. The rates for the following features shall be in lieu of the subscriber's rates for Inbound 800 service.

A. Enhanced Toll Free Routing Package

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Enhanced Toll Free Package provides customers with the following features, as described below: Time of Day Routing, Holiday Routing, Point of Origination Routing, | Toll Free Blocking and Percent Allocation. These features can be used if the customer subscribes to the Enhanced Toll Free Routing Package, or purchased a la carte, | as defined below. The monthly recurring, and installation charges apply per toll free number, regardless of the number of features ordered. Change charges apply for each subsequent change request in routing.

1.	Monthly Recurring Charge	\$ 50.00
2.	Installation Charge	\$ 50.00
3.	Change Charge	\$ 25.00

A.1 Time of Day Routing

This feature permits the inbound 800 subscriber to arrange for calls to a single toll free service number to be routed to different locations based on a customer-defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom's capacity to process and store routing schedules. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

 Monthly Recurring Charge 	\$ 20.00	
2. Installation Charge	\$ 50.00	
3. Change Charge	\$ 25.00	(N)

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3.43 Enhanced Toll Free Services Cont.

(N)

(T)

A.2 Day of Week Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different locations based on the particular day of the week. The subscriber can establish a different routing arrangement for each day of the week, with a maximum of seven unique routing schemes. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

1.	Monthly Recurring Charge	\$ 20.00
2.	Installation Charge	\$ 50.00
3.	Change Charge	\$ 25.00

A.3 Holiday Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on a holiday schedule or a particular day of the year. The subscriber can establish holiday routing using an ITC^DeltaCom pre-determined listing of federal or business holidays. The subscriber is allowed three day of year entries. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

 Monthly Recurring Charge 	\$ 20.00	j
2. Installation Charge	\$ 50.00	
3. Change Charge	\$ 25.00	(N)

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3.43 Enhanced Toll Free Services Cont.

(N)

A.4 Point of Origination Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on the origination of the caller. The subscriber can establish point of origination routing using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

1.	Monthly Recurring Charge	\$ 20.00
2.	Installation Charge	\$ 50.00
3.	Change Charge	\$ 25.00

A.5 Toll Free Blocking

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be blocked based on the origination of the caller. The subscriber can establish toll free blocking using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring, and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

1.	Monthly Recurring Charge	\$ 20.00	į
2.	Installation Charge	\$ 50.00	
3.	Change Charge	\$ 25.00	(N)

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3.43 Enhanced Toll Free Services Cont.

(N)

A.6 Percent Allocation

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to route various percentages of calls to two or more locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The monthly recurring and installation charge apply per toll free number. Change charges apply for each subsequent change request in routing.

1.	Monthly Recurring Charge	\$ 20.00
2.	Installation Charge	\$ 50.00
3.	Change Charge	\$ 25.00

B. Toll Free with Call Completion

This feature permits the Inbound 800 subscriber to play pre-recorded audio messages to callers informing them of specific business conditions. The subscriber has four pre-recorded audio messages to choose from. The installation charge and monthly recurring charge applies to these pre-recorded messages. Customization of these audio messages (including foreign languages) will incur an additional Customized Announcement Creation installation charge.

1.	Monthly Recurring Charge	\$ 25.00	
2.	Installation Charge	\$100.00	
3.	Customized Announcement Creation	\$100.00	
4.	Change Charge	\$ 25.00	(N)

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3.43 Enhanced Toll Free Services Cont.

C. Toll Free with Route Advance

(N)

This feature permits the dedicated Inbound 800 subscriber to control potential congestion of toll free calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming toll free calls. The subscriber can route advance a call to a maximum of five alternate locations. Installation, monthly recurring and change charge apply.

1.	Monthly Recurring Charge	\$ 10.00
2.	Installation Charge	\$ 50.00
3.	Change Charge	\$ 25.00

D. Toll Free with DNIS Delivery

This feature permits a dedicated Inbound 800 subscriber with multiple toll free numbers terminating in the same location to identify the specific toll free number dialed by the calling party. Both installation and change charges apply. Change charges apply for subsequent changes in routing, after the initial service has been installed.

1.	Installation Charge	\$100.00
2.	Change Charge	\$ 25.00

E. Toll Free with Real Time ANI Delivery

Real time automatic number identification (ANI) service is a dedicated inbound 800 feature which identifies the calling party's telephone number to the Inbound 800 subscriber, provided the terminating subscriber's Inbound 800 equipment is appropriately equipped and compatible to receive ANI from the company. A per call delivered charge is assessed for Real Time ANI delivery. Change charges apply for each subsequent change to the initial service installation.

1.	Usage Charge	\$ 0.01/Call Delivered		
2.	Change Charge	\$25.00	(N))

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3.43 Enhanced Toll Free Services Cont.

(N)

F. Toll Free with Menu-Prompted Routing

This feature permits the Inbound 800 subscriber to route calls based on the number dialed by the caller. Menu-Prompted Routing is a network-based voice response system that instructs the call to dial a key to be directed to the location of choice. The audio message that provided caller instructions are customizable. The subscriber can create up to three levels of voice response processing. Both installation and monthly recurring charges apply. Change charges apply for each sebsequent change to the initial service installation.

1.	Monthly Recurring Charge	\$200.00	
2.	Installation Charge	\$500.00	
3.	Change Charge	\$200.00	(N)

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.44 ITC^DeltaCom EnterpriseLD Switched Option 1

(N)

(N)

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. EnterpriseLD Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 1 Switched and (2) EnterpriseLD Option 1 Switched-Association. To subscribe to EnterpriseLD Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 5%, 9% or 13%, respectively, off their total monthly usage. EnterpriseLD Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 9% or 13%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900 (T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.44 ITC^DeltaCom EnterpriseLD Switched Option 1 (Cont.)

(N)

(N)

(T)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.44 ITC^DeltaCom EnterpriseLD Switched Option 1 (Cont.)

(N)

(N)

(T)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term) Amount remaining + \$13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.44.1 EnterpriseLD Option 1 - Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(5%)	(9%)	(13%)
0.0800	0.0760	0.0728	0.0696

EnterpriseLD Option 1 - Card Rates

Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)
0.1900	0.1805	0.1729	0.1653

Monthly recurring Charge: \$3.00 per toll free number

(**D**)

Effective: October 23, 2009

3.44.2 EnterpriseLD Option 1 for Associations - Switched Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(9%)	(13%)
0.0800	0.0728	0.0696

(D) | | (D)

EnterpriseLD Option 1 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (9%)	2 Year Term (13%)
0.1900	0.1729	0.1653

Monthly recurring Charge: \$3.00 per toll free number

Effective: October 23, 2009

3.45 ITC^DeltaCom EnterpriseLD Switched Option 2

(N)

(N)

(T)

This product is designed for customers whose monthly usage is above \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. EnterpriseLD Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 2 Switched and (2) EnterpriseLD Option 2 Switched-Association. To subscribe to EnterpriseLD Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 10%, 13% or 19%, respectively, off their total monthly usage. EnterpriseLD Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 13% or 19%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

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7037 Old Madison Pike, Suite 400 (T)

3.45 ITC^DeltaCom EnterpriseLD Switched Option 2 Cont.

(N)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

Dated: August 24, 2004 Effective: August 25, 2004

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

(T)

7037 Old Madison Pike, Suite 400

(T)

Huntsville, Alabama 35806

(T)

3.45 ITC^DeltaCom EnterpriseLD Switched Option 2 Cont.

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$ 13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

|

(N)

Effective: August 25, 2004

(T)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

Dated: August 24, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

7037 Old Madison Pike, Suite 400 (T)

3.45.1 EnterpriseLD Option 2 - Switched Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	(10%)	(13%)	(19%)
0.0800	0.0720	0.0696	0.0648



EnterpriseLD Option 2 - Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)
0.1900	0.1710	0.1653	0.1539

Monthly recurring Charge: \$3.00 per toll free number

Effective: October 23, 2009

3.45.2 EnterpriseLD Option 2 for Associations - Switched Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
0.0800	0.0696	0.0648



Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
0.1900	0.1653	0.1539

Monthly recurring Charge: \$3.00 per toll free number

(D) | | (D)

3.46 ITC^DeltaCom EnterpriseLD Dedicated Option 3

(N)

(N)

(T)

This product is designed for customers whose monthly usage is less than \$1,500 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 2% or 5%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

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7037 Old Madison Pike, Suite 400 (T)

3.46 ITC^DeltaCom EnterpriseLD Dedicated Option 3 Cont.

(N)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

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7037 Old Madison Pike, Suite 400

3.46 ITC^DeltaCom EnterpriseLD Dedicated Option 3 Cont.

(N)

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- <u>\$ 8,600</u> (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900 (T)

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SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.46.1	ITC^DeltaCom EnterpriseLD Option 3 Dedicated Rates			(N)	
	Base Rate (No Term)	1 Year Term (0%)	2 Year Term (2%)	3 Year Term (5%)	
	0.1171	0.1171	0.1148	0.1113	
	Monthly recur	ring Charge:	\$3.00 per toll fre	e number	(N)

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3.47 ITC^DeltaCom EnterpriseLD Dedicated Option 4

(N)

(N)

This product is designed for customers whose monthly usage is between \$1,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 15%, 20% or 25%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

(T)

 $ITC^{\mbox{\sc d/b/a}}\ ITC^{\mbox{\sc d-b/a}}\ ITC^{\mbox{\sc d-b-a}}\ DeltaCom$

7037 Old Madison Pike, Suite 400 (T)

3.47 ITC^DeltaCom EnterpriseLD Dedicated Option 4 Cont.

(N)

(N).

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%

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3.47 ITC^DeltaCom EnterpriseLD Dedicated Option 4 Cont.

(N)

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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(T)

SECTION 3 - DESCRIPTION OF SERVICE & RATES, CONT'D

3.47.1	ITC^DeltaCom EnterpriseLD Option 4 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (15%)	2 Year Term (20%)	3 Year Term (25%)	
	0.1171	0.0996	0.0937	0.0878	
	Monthly recur	ring Charge:	\$3.00 per toll fre	e number	(N)

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.48 ITC^DeltaCom EnterpriseLD Dedicated Option 5

(N)

(N)

This product is designed for customers whose monthly usage is above \$5,000 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 21%, 25% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

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3.48 ITC^DeltaCom EnterpriseLD Dedicated Option 5 Cont.

(N)

(N)

(T)

(T)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

Dated: August 24, 2004 Effective: August 25, 2004

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Huntsville, Alabama 35806

3.48 ITC^DeltaCom EnterpriseLD Dedicated Option 5 Cont.

(N)

(N)

Effective: August 25, 2004

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll \$2,300 X 12 = \$27,600

50% of \$27,600 \$ 13,800 (Annual Commitment Level)

- \$ 8,600 (Actual usage for 8 month term)

Amount remaining \$ 5,200 (in 1st year of term)

Amount remaining + \$ 13,800 (in 2nd year of term)

\$ 19,000 (Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free

number and dedicated access services. Data circuits require a minimum 12 month term agreement.

Dated: August 24, 2004

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3.48.1	ITC^DeltaCom EnterpriseLD Option 5 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (21%)	2 Year Term (25%)	3 Year Term (28%)	
	0.1171	0.0925	0.0878	0.0843	
	Monthly recurring Charge:		\$3.00 per toll free number		(N)

Dated: August 24, 2004 Effective: August 25, 2004

Issued by: Jean Houck - Senior Regulatory Manager (256) 382-3900 (T)

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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3.49 LD Rewards

LD Rewards Switched Long Distance is a direct dialed outbound long distance and toll free service designed for existing DeltaCom Business Customers who are re-terming their long distance services. Customers who commit to a minimum monthly volume level will receive rates as specified in Section 4.4. The volume level commitment is based on the Customer's total usage charges during a monthly billing period. Eligible usage includes Customer's outbound and toll free domestic calls.

Per minute intrastate and interstate rates are set forth in Section 4.4 of this tariff and apply exclusively to outbound and toll free domestic traffic. International, Directory Assistance and Operator Services calls are not eligible to receive the rates as specified in Section 4.4.

A minimum one-year term agreement is required for this service. No additional discounts will be applied to the rates as specified in Section 4.4.

No other charges, including taxes and the monthly fee, if applicable, will be eligible in attaining the commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the customer's bill and will be identified as "Volume Level Shortfall Amount." Taxes and surcharges apply to the Volume Level Shortfall Amount. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an individual account basis.

Discontinuance provisions apply as set forth in Section 2, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers who sign a term agreement will be charged an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a per-location basis. This discontinuance penalty applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment. In addition, the Company will seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event Customer is unable to continue to meet the percentage usage requirements for this product and service is terminated by the Company, no discontinuance charges will be assessed. If customer chooses to transfer service to an alternate product and service is subsequently terminated, Discontinuance Charges will apply under the new product.

Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. International service is offered in conjunction with intrastate and interstate service.

Dated: February 5, 2007 Effective: February 6, 2007

Issued By: Senior Manager-Regulatory Affairs 7037 Old Madison Pike, Suite 400

Huntsville, AL 35806

(N)

| (N)

(N)

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

4.1.1 Directory Assistance Service

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1+ area code + 555-1212. Up to two subscriber listings, within the area code dialed may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given to the Customer:

- the Customer is unable to use a telephone directory because of visual or physical handicap; however, must be for personal use and billed to the handicapped Customer's residential telephone number;
- the Customer experiences poor transmission or is cut-off during the call;
- the Customer is given an incorrect telephone number, or;
- the Customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).

Customers may receive credit by notifying the Company's business address.

Each call - \$0.95

Dated: November 17, 2003 Effective: November 18, 2003

Issued by: Nanette Edwards (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

4092 South Memorial Parkway

Huntsville, Alabama 35802

(N)

(N)

SECTION 4 - MISCELLANEOUS SERVICES

4.1 Directory Assistance

4.1.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

(A) Per Call Completion requested: \$0.45

(B) Usage Charges:

The per minute rate shall be the per minute rate of the 1+ plan the Customer is subscribed to or enrolled in at the time of the call.

Dated: November 17, 2003 Effective: November 18, 2003

Issued by: Nanette Edwards (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

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Huntsville, Alabama 35802

4.2 Operator Services

Operator Service is provided on a per call service charge basis. In addition to the per call service charge, applicable usage rates apply. This operator service is available on 24 hour per day, seven day per week basis, on calls originated from South Dakota exchanges served by the Company.

The Customer may select from the special call handling and billing arrangements specified below. Call rates and charges and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number, based upon the call type (i.e., operator dialed, collect, third number billed, or credit card billed) initiated by the call originator and with the appropriate acknowledgement of other parties, where applicable.

- a) Station to Station
- b) Person to Person
- c) Third Number Billed
- d) Credit Card Billed

- automated

- operator assisted

Operator Services are accessed through dialing arrangements as specified below:

- 1) In "Feature Group D" equal access exchanges where the Customer has chosen the Company as its primary interexchange carrier, the Customer dials "00" to access the Company's Operator Service.
- 2) In exchange areas where non-equal access facilities are provided, the Customer may access the Company's Operator Service by dialing a 1-800 number plus the digit "0".
- 3) In instances where the Customer accesses the Company's network via dedicated facilities, Operator Service may be accessed by dialing "0" over the dedicated line.

Dated: February 8, 2002 Effective: February 11, 2002

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SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

4.2.1 The following rate table applies to all calls:

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
0-10	\$.3000	\$.1800	\$.2400	\$.1440	\$.1800	\$.1080
11-16	.3800	.2000	.3040	.1600	.2280	.1200
17-22	.3900	.2200	.3120	.1760	.2340	.1320
23-30	.4300	.2400	.3440	.1920	.2580	.1440
31-40	.4500	.2600	.3600	.2080	.2700	.1560
41-55	.4800	.2900	.3840	.2320	.2880	.1740
56-85	.5100	.3200	.4080	.2560	.3060	.1920
86-124	.5300	.3400	.4240	.2720	.3180	.2040
125-244	.5400	.3600	.4320	.2880	.3240	.2160
245-475	.5500	.3800	.4400	.3040	.3300	.2280

Dated: February 8, 2002 Effective: February 11, 2002

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Huntsville, Alabama 35802

4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

Issued by: Nanette Edwards (256) 382-3900

4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

Issued by: Nanette Edwards (256) 382-3900

4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

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4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

Issued by: Nanette Edwards (256) 382-3900

4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

Issued by: Nanette Edwards (256) 382-3900

4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

Issued by: Nanette Edwards (256) 382-3900

4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

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4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

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4.2 Operator Services, Cont'd.

(D)

Dated: February 8, 2002 Effective: February 11, 2002

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ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

Effective: February 11, 2002

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D.

4.2 Operator Services, Cont'd.

Service Charges and Surcharges 4.2.2

Billed To

ITC^DeltaCom

Calling All

Card Other **Customer Dialed Calling Card Station** -Customer Dialed/Automated \$1.05 \$1.45 -Customer Dialed/Operator Assisted \$2.25 \$2.25 -Customer Dialed/Operator Must Assist \$1.45 \$1.05 Operator Dialed Calling Card Station

\$2.25

\$2.25

Operator Station

Collect \$ NA

\$2.25

Billed to Third Party NA \$2.35

Sent Paid-Non Coin

NA \$2.30

Sent Paid-Coin

NA \$2.05

Person-to-Person

\$4.90 \$4.90

Operator Dialed Surcharge (O) * \$1.15 N/A

* Does not apply to operator dialed calls billed to a calling card or ITC^DeltaCom card

Dated: February 8, 2002

Nanette Edwards (256) 382-3900 Issued by:

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

4.3 Employee Discount Program

(N)

Current ITC^DeltaCom employees are eligible to receive residential Long Distance Service subject to credit approval. Eligible employees also receive a \$20.00 per month credit on their total monthly bill.

In the event the employee terminates employment or is dismissed, the former employee is no longer eligible for this program. (N)

Dated: February 8, 2002 Effective: February 11, 2002

Issued by: Nanette Edwards (256) 382-3900

ITC^DeltaCom Communications, Inc. d/b/a ITC^DeltaCom

(N)

(N)

SECTION 4 - MISCELLANEOUS SERVICES, CONT'D

4.4 LD Rewards

	Monthly Volume*	Interstate Per Minute Rate	Intrastate Per Minute Rate
Option A**	\$10.00	\$0.055	\$0.065
Option B**	\$15.00	\$0.050	\$0.060
Option C**	\$25.00	\$0.045	\$0.055
Option D**	\$50.00	\$0.039	\$0.049
Travel Card***	N/A	\$0.129	\$0.129

^{*} Volume does not include any surcharges, taxes or other similar fees.

Monthly Recurring Charge

\$3.00

Toll Free Number, per number:

Dated: February 5, 2007 Effective: February 6, 2007

Senior Manager-Regulatory Affairs 7037 Old Madison Pike, Suite 400

Huntsville, AL 35806

Issued By:

^{**} Rates apply to outbound and toll free domestic calls.

^{***} A surcharge will not apply.

4.5 Service Order Charge

Absent a promotional offering, service charges will apply to new service orders or to orders to change existing service.

	Non Recurring Charge
Service Order Charge	\$10.00

4.6 Special Bill Handling Fee

A \$25 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.

4.7 Minimum Monthly Usage Charge

This charge applies to Customers who only subscribe to the Company's long distance service and whose long distance usage falls below 400 minutes per month. This charge is in addition to the per minute charge billed by the Company for any minutes used below the minimum 400 minutes per month.

Minimum Monthly Usage Charge

\$4.99



SECTION 5 - PROMOTIONS

5.1 Special Promotions

The Company will, from time to time, offer special promotions to its Customers waiving certain charges. These promotions will submitted to the Souh Dakota Public Service Commission with specific starting and ending dates, and will under no circumstances run for longer than 90 days in any 12 month period.

Dated: February 8, 2002 Effective: February 11, 2002

Issued by: Nanette Edwards (256) 382-3900

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