

MAINE TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications service provided by DeltaCom, Inc., with principal offices at 7037 Old Madison Pike, Suite 400, Huntsville, Alabama 35806, telephone number (256) 382-3900. This tariff applies for services furnished within the State of Maine.

CHECK SHEET

The following tariff pages are effective as of the date shown at the top of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff.

<u>SHEET</u>	<u>REVISION</u>		<u>SHEET</u>	<u>REVISION</u>
i	Third		8	First
ii	Sixteenth	*	9	Second
iii	Third		10	Third
iv	Fifth		11	Third
iv(a)	Third		12	Third
iv(b)	Fifth		13	Third
iv(c)	Eighth	*	14	First
v	Original		15	Second
vi	Second	*	16	Fifth
1	Second		17	Fifth
2	First		18	Fifth
3	Third		19	Fifth
3.1	Original		20	Fifth
3.2	Original		21	Fifth
4	Second		22	Fifth
5	Third		22.1	Second
5.1	First		23	Second
6	First		24	Second
6.1	First		25	Second
7	Second		26	Second

CHECK SHEET

The following tariff pages are effective as of the date shown at the top of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff.

<u>SHEET</u>	<u>REVISION</u>	
26.1	Original	
26.2	Original	
26.3	Original	
27	Second	
27.1	Original	
27.2	Original	
27.3	Original	
28	Second	
28.1	First	
29	First	
30	First	
31	First	
31.1	Original	
32	First	
33	First	
34	First	
35	First	
36	First	
37	First	
38	First	
39	First	
40	Second	*
40.1	Original	*
41	First	
42	Second	

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Thomas M. Forte, Consultant to
ITC^DeltaCom Communications, Inc.

Effective Date: _____
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CHECK SHEET

The following tariff pages are effective as of the date shown at the top of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff.

<u>SHEET</u>	<u>REVISION</u>	
43	Second	
44	Second	
45	Second	
46	First	
47	First	
48	Original	
49	Original	
50	Original	
51	Original	
52	Original	
53	First	
54	Second	
55	Original	
56	Third	*
56.1	Original	
57	Second	
58	Original	
59	Third	*
59.1	Original	
60	Second	
61	First	
62	First	
63	Second	
64	First	
65	First	
66	Original	
67	First	
68	Second	
69	Original	
70	First	
71	Original	
72	Original	

Effective Date: October 19, 2009

CHECK SHEET

The following tariff pages are effective as of the date shown at the top of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff.

<u>SHEET</u>	<u>REVISION</u>	
73	Original	
74	Original	
75	Original	
76	Original	
77	Original	
78	Original	
79	Original	
80	Original	
81	Original	
82	Original	
83	Original	
84	Original	
85	Original	
86	Third	*
87	Third	*
88	Original	
89	Original	
90	Original	
91	Third	*
92	Third	*
93	Original	
94	Original	
95	Original	
96	First	*
97	First	*
98	Original	
99	Original	
100	Original	
101	First	*
102	First	*
103	Original	
104	Original	
105	Original	

Effective Date: October 19, 2009

CHECK SHEET

The following tariff pages are effective as of the date shown at the top of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff.

<u>SHEET</u>	<u>REVISION</u>	
106	First	*
107	First	*
108	Original	
109	Original	
110	Original	
111	Original	
112	Original	
113	Original	
114	Original	
115	Original	
116	Original	
117	Original	
118	Original	
119	Original	
120	Original	
121	Original	
122	Original	
123	Original	
124	Original	
125	Original	
126	Original	
127	Original	
128	Original	
129	Original	
129.1	Original	
129.2	Original	
129.3	First	*
129.4	First	*
129.5	Original	
129.6	Original	
129.7	First	*

CHECK SHEET

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<u>SHEET</u>	<u>REVISION</u>
129.8	First
129.9	Original
129.10	Original
129.11	Original
129.12	Original
129.13	Original
129.14	Original
129.15	Original
129.16	Original
129.17	Original
129.18	Original
129.19	First
129.20	Original
129.21	Original
130	Original
131	First
132	Original
133	Second

*

SYMBOLS

(N)

- (C) - To Signify Changed Regulation
- (D) - Delete or Discontinue
- (I) - Change Resulting In An Increase to A Customer's Bill
- (M) - Moved from Another Tariff Location
- (N) - New
- (R) - Change Resulting In A Reduction to A Customer's Bill
- (T) - Change in Text but No Change to Rate or Charge

(N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

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Docket No.: _____

TABLE OF CONTENTS		<u>PAGE</u>
Title Sheet		i
Check Sheet		ii-iv
Symbols		v
Table of Contents		vi
Definitions		1
General Description of Services Offered		2
Calculation of Rates		3
Credit and Collection Procedures		4
Interruption of Service/Liability		6
Description of Services and Rates		7-129.21
Promotions		130
Miscellaneous Charges		133

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Terms and Conditions

Definitions

1. "Carrier, "Company" or "Utility" refers to DeltaCom, Inc.
2. "Completed" call is a call which the Company's network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other mechanical answering device.
3. "Customer" means any person, firm, corporation or governmental division who has applied for and is granted service or who is responsible for payment of service.
4. "Residential" Customer is a Customer who has telephone service at a dwelling and the service is used primarily for domestic or social purposes. All other Customers are non-residential Customers.
5. "Service" means any telecommunications service(s) provided by the carrier under these schedules.
6. "Station" is a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.
7. "Time period" means the interval of hours that distinguish day, evening, night, and weekend rate periods. Day is from 8:00 a.m. up to but not including 5:00 p.m. local time Monday through Friday. Evening is from 5:00 p.m. up to but not including 11:00 p.m. local time Monday through Friday. Night is from 11:00 p.m. up to but not including 8:00 a.m. local time Monday through Friday. Weekend is from 11:00 p.m. Friday through the weekend hours up to 8:00 a.m. on Monday. The company charges weekend rates on the following federal holidays: New Year's Day, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day.

Terms and Conditions, Cont'd.

General Description of Services Offered

1. These Terms and Conditions and Rate Schedules govern Company services originating and terminating at points within Maine. Specific services and rates are described in the Rate Schedules.
2. The Company's intrastate service territory is the State of Maine. Company services are available 24 hours per day, 7 days a week.
3. Company services are available for residential and nonresidential Customers.

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Senior Manager - Regulatory Attorney

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Docket No.: _____

Terms and Conditions, Cont'd.

Calculation of Rates (Cont'd.)

4. Annual Usage Commitment Level and Discontinuance Charge

(N)

Customers who enter into a term agreement must meet an Annual Usage Commitment Level. The Customer's Annual Usage Commitment Level is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established Annual Usage Commitment Level. If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined Annual Usage Commitment Level.

The Customer may discontinue service by providing written notice to ITC^DeltaCom 30 days prior to the discontinuance becoming effective and within the first 90 days from the Service Commencement Date without incurring a Discontinuance Charge. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage.

Customers that have entered into a term agreement may discontinue service after the initial 90-day period, but before the expiration of the term, due to Customer Care, Sales Support or Network Quality by submitting written notice of non-performance. Customers exercising this option, however, must allow ITC^DeltaCom 20 business days in which to responsibly address Customer's problem or return the telephone network service performance to customarily acceptable industry standards. If the problem cannot be responsibly addressed or the service cannot be restored to normal and customarily acceptable industry performance standards, ITC^DeltaCom will cancel service five (5) days after receipt of Customer's written notice of cancellation without requiring payment of a Discontinuance Charge. Customer is responsible for paying all accrued charges for usage through the date of effective cancellation.

(N)

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Nanette Edwards
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Docket No.: _____

Terms and Conditions, Cont'd.

Calculation of Rates (Cont'd.)

4. Annual Usage Commitment Level and Discontinuance Charge (Cont'd.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a Discontinuance Charge, based on the Annual Usage Commitment Level, for each month remaining in the term to which the customer agreed. For example, if a customer has entered into a two-year term plan and cancels in the 8th month of the term, the Discontinuance Charge will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X 12	= \$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)	
	- \$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)	
Amount remaining	+ \$ 13,800	(in 2nd year of term)	
	\$ 19,000	(Discontinuance Charge)	

For any discontinuance that does not result in whole or in part from ITC^DeltaCom service problems after installation of the service, the customer will also be responsible for payment of usage charges incurred to date of effective cancellation, the total of all waived installation charges, any incentives received by the Customer, miscellaneous charges incurred by the Company but not assessed to Customer and/or any non-waivable installation charges which include, but are not limited to, engineering fees, expedite fees, service order fees, change order charges, miscellaneous configuration charges, etc.

(N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

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Docket No.: _____

Terms and Conditions, Cont'd.

Credit, Collection, and Dispute Resolution Procedures

1. Residential Customers: Application for service, billing, payment, deposit, disconnection, dispute resolution and other credit and collection procedures for residential Customers are governed by Chapters 81 and 870 of the Maine Public Utilities Commission's Rules and Regulations.
2. Nonresidential Customers: Application for service, billing, payment, deposit, disconnection, dispute resolution and other credit and collection procedures for nonresidential Customers are governed by Chapters 86 and 870 of the Maine Public Utilities Commission's Rules and Regulations.
3. The Company does not charge a fee to establish service.
4. For billing purposes, service is established on the date the Customer dial the Company's access code and places a completed long distance call. The service commencement date for customers that sign a term agreement shall be the date on which the Customer's first usage occurs, rather than on the "signed" date of the term agreement. (T)
|
(T)
5. The Company bills charges monthly in arrears. For billing purposes, a month consists of thirty (30) days.
6. The Company does not charge a fee to restore service that was disconnected for non-payment of bills, violation of the Terms and Conditions, or fraudulent use of the Company's services.
7. All state and local taxes (i.e., sales tax) are listed as separate line items and are not included in the rates quoted in the Rate Schedules.
8. The Company charges \$5.00 or the amount of the bank charge not to exceed \$15.00 for each check or draft returned as uncollectible, written on accounts with insufficient funds or on non-existing accounts, or for returned Automatic Funds Transfer transactions. (T)
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(T)

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Nanette Edwards
Vice President - Regulatory Attorney

Effective Date:
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Terms and Conditions, Cont'd.

Credit, Collection, and Dispute Resolution Procedures (Cont'd.)

9. All Customer bills are due and payable by the due date specified on the monthly invoice. The bill becomes past due no less than 30 days after postmarked. Once a bill is past due, the carrier may proceed with collection activities per Chapter 81 or 860, and a late payment calculated at a rate not to exceed the rate specified in Chapter 870 as updated annually by the Commission's Director of Finance. (T)
(T)

10. Local service and equipment troubles are directed to the appropriate service providers. Long distance troubles will be reported by the Customer to ITC^DeltaCom via its 800 number, Customer service (800) 239-3000; Customer service agents are available seven days a week. Long distance troubles may also be reported to ITC^DeltaCom's toll Free Trouble Calling Long Distance number: (800) 239-1911 which is available 24 hours, seven days a week. Written complaints may be submitted to:

Customer Service:

ITC^DeltaCom Communications, Inc. d/b/a
ITC^DeltaCom
7037 Old Madison Pike, Suite 400
Huntsville, Alabama 35806

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(T)

If the Customer is not satisfied with the Company's response, the Customer may contact the Consumer Assistance Division of the Maine Public Utilities Commission, 242 State Street, Augusta, ME 04333-0018. Telephone: 1-800-452-4699 or (207) 287-3831.

11. All customers will be charged a monthly account maintenance fee of \$5.95. The monthly account maintenance fee will be waived if the customer elects to obtain their call detail on-line in lieu of receiving paper copies of their call detail.

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Nanette Edwards
Senior Manager - Regulatory Attorney

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Terms and Conditions, Cont'd.

Credit, Collection, and Dispute Resolution Procedures (Cont'd.)

12. In the event that the Company incurs fees or expenses, including attorney's fees, in collecting or attempting to collect any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

13. A surcharge for the Maine Universal Service Fund (MUSF) applies to all intrastate services billed to retail Customers. The surcharge shall not apply to surcharges such as those for Enhanced 911, the Maine Telecommunications Education Access Fund, or similar funds. The surcharge shall be equal to the Revenue Percentage established quarterly by the Administrator of the MUSF.

14. **Carrier Cost Recovery Fee**
The Company will assess a Carrier Cost Recovery Fee to residential and business customers in order to recover certain costs associated with state-to-state access charges, expenses associated with regulatory proceedings and compliance, and billing expenses.

A Carrier Cost Recovery Fee of \$0.40 per Automatic Number Identification (ANI) per month will be assessed in full for any portion of a billing period in which a Customer has monthly service charges on an invoice.

(N)

(N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

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Docket No.: _____

Terms and Conditions, Cont'd.

Interruption of Service/Liability

1. The Company will attempt to provide continuous and uninterrupted service. When the Company schedules a service interruption for maintenance or repairs, the Company will notify Customers of the cause and expected duration of the interruption at least 24 hours in advance, when possible.
2. The Company's liability for damages arising out of mistakes, interruptions, omission, delays, errors, or defects in the transmission occurring in furnishing service or in Company facilities, and not caused by the negligence of its employees or agents, will not exceed the amount that the Company would have charged the Customer for service for the period the aforementioned faults occur.
3. Upon Customer request, the Company will credit a Customer's account for service interruptions which are not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer. Before requesting a credit, the Customer will take reasonable steps to verify that the trouble could not have been prevented by the Customer and is not in the Customer's wiring or equipment. For purposes of computing a credit for leased facilities, a month consists of 720 hours. The Company will credit the Customer's account at the rate of 1/720th of the monthly charge for the facilities affected for each full hour of the interruption.
4. The Company is not liable for Customer claims for libel, slander, or copyright infringement arising from the material, data, information, or other content transmitted using Company services. The Company is not liable for other claims arising from any act or omission of the Customer while using Company services.
5. Any provisions that limit liability or damages do not apply to the extent they conflict with Maine Statute, 11 M.R.S.A. 2-316(5).

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Terms and Conditions, Cont'd.

Individual Case Basis (ICB) Arrangements

Competitive pricing arrangements at negotiated rates may be furnished on an individual case basis (ICB) in response to requests by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract and subject to the commission's rules and regulations. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis.

Discounts

The Company in its sole discretion may determine the method for calculating any discounts or incentives applicable to the Customer's account.

(N)
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(N)

Description of Service and Rates

1. Encore Card

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply. A surcharge will apply per call billed to a calling card.

1.1 Encore Card Rates

Rate per minute:

Day-----	\$.25
Evening-----	\$.25
Night/Weekend----	\$.25
Calling Card	
Surcharge-----	\$.40

1.2 Volume Discounts

\$200.00 to \$1800-----	10%
Over \$1800.00-----	21%

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

2. ITC^DeltaCom Private Line Service

ITC^DeltaCom Private Line Service is offered when, in the judgment of the Company, adequate and appropriate facilities are available. Service consists of provision of an interLATA dedicated access channel suitable for analog voice or digital data communications between and/or among the Company's point of presence (POP). Charges include an installation charge, a flat rate monthly recurring charge, and a charge based on the airline distance between the points of presence. A monthly recurring charge discount will apply when the subscriber's private line service falls within a specified service term.

The Company may also provide to the subscriber, when interLATA services are provided as stated above and incidental to the provision of those services, access channels between the subscriber's premises and any other point in Maine not serviced by a Company point of presence at rates identical to the rates of the exchange carrier or carriers providing the service. Access will be provided to the subscriber on this same reimbursement rate basis for the channels connecting the subscriber premises to the Company point of presence on both the originating and terminating ends.

2.1 ITC^DeltaCom Private Line Service Rates

Charges between and/or among the Company's Points of Presence:

	<u>Monthly</u>	<u>Installation</u>
DS3 44.736	ICB	ICB
DS1 1.544 Mbps	\$12.00	\$250.00
DS0 2.4 Kbps - 19.2 Kbps	\$.70	\$150.00
DDS 2.4 Kbps - 64 Kbps	\$.70	\$150.00

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Nanette Edwards
Senior Manager - Regulatory Attorney

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Docket No.: _____

Description of Service and Rates

3. Travel Call Service

Travel Call Service offers access to ITC^DeltaCom's switching facility through Toll Free "800/888" access numbers. A surcharge is levied, on a per call basis, for each access call made to ITC^DeltaCom's switching facility that is subsequently terminated/completed to an exchange.

Upon access to ITC^DeltaCom's switching facility, the Customer may originate calls via other ITC^DeltaCom services through the use of the Customer's regular Identification Code.

In addition to the travel call surcharge, the subscriber's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

3.1 Travel Call Rates

<u>Surcharge</u>	<u>Per Call</u>
Day	\$0.40
Evening	\$0.40
Night/Weekend	\$0.40

Usage

Call charges apply according to the ITC^DeltaCom Plan presubscribed to the Customer's main billing number. Charges apply from the Customer's home exchange to the terminating exchange.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

4.

(D)

(D)

(D) The service that originally appeared on this page can be found in ITC^DeltaCom's FCC Tariff No. 1.

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

4.

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(D) The service that originally appeared on this page can be found in ITC^DeltaCom's FCC Tariff No. 1.

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

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Proposed Effective Date: March 11, 2002

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Effective Date:
Docket No.: _____

Description of Service and Rates

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Nanette Edwards
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Effective Date:

Docket No.: _____

Description of Service and Rates

4. Conference Calling, Cont'd.

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Nanette Edwards
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Effective Date:

Docket No.: _____

Description of Service and Rates

5. Responsible Organization (Resp. Org.)

ITC^DeltaCom shall service as a Resp. Org. upon the execution of a Resp. Org. service agreement between ITC^DeltaCom and the Customer. ITC^DeltaCom Resp. Org. will perform the function of Resp. Org. for all ITC^DeltaCom Inbound Toll Free "800/888" service orders unless the Customer requests another Resp. Org. ITC^DeltaCom Resp. Org. functions include: (a) search for and reservation of Toll Free "800/888" numbers in the SMS/800; (b) creating and maintaining the Toll Free "800/888" number Customer record in the SMS/800; and (c) provision of a single point of contact for trouble reporting. The liabilities and regulations which govern ITC^DeltaCom Resp. Org. are described this Attachment.

5.1 ITC^DeltaCom Resp. Org. Charges:

Where ITC^DeltaCom serves as a Resp. Org. for a non-ITC^DeltaCom Inbound Toll Free "800/888" Service Customer, ITC^DeltaCom will pass on the tariffed Local Exchange Company charges for SMS/800 Database and relative services. In addition, the following ITC^DeltaCom charges will apply:

	<u>Set-Up Charge</u>	<u>Monthly Recurring Charge</u>
Set-up/installation Toll Free Number (Per Toll Free "800/888" Number)	\$0.00	\$3.00
Modify Toll Free Record (Add/Change Toll Free number or vertical features)	\$0.00	\$3.00

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)**

Proposed Effective Date: March 11, 2002

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Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

6. Inbound Toll Free "800/888" Service Features

The Following features may be obtained as an enhancement to an Inbound Toll Free "800/888" Service described within this tariff. The rates for the following features shall be in addition to the subscriber's rates for Inbound Toll Free "800/888" Service.

6.1 Toll Free "800/888" referral Service

This feature permits the Inbound Toll Free "800/888" subscriber to play prerecorded voice information referring callers to other numbers, explain service conditions, or give other general information that the Inbound Toll Free "800/888" service subscriber may choose to provide the Toll Free "800/888" callers. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to the subscriber's announcement.

- A. Monthly Recurring Charge\$10.00
- B. Installation Charge
 - Initial installation and any subsequent change to the announcement
..... \$35.00

[AS OF AUGUST 17, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(D)

Description of Service and Rates

6. Inbound Toll Free "800/888" Service Features, Cont'd.

6.2 Incoming Exclusion/Area Blocking

This feature permits the Inbound Toll Free "800/888" subscriber to block originating Toll Free "800/888" calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation for each subsequent change in blocking.

- A. Monthly Recurring Charge.....\$10.00
- B. Installation Charge
Installation and any subsequent change in blocking\$35.00

6.3 Dialed Number Identification Service (DNIS)

This feature permits an inbound Toll Free "800/888" subscriber with multiple Toll Free "800/888" service numbers terminating in the same location to identify the specific Toll Free "800/888" service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound Toll Free "800/888" service. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

- A. Monthly Recurring Charge.....\$18.00
- B. Installation Charge and any subsequent change in routing.....\$35.00

[AS OF AUGUST 17, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(D)

Description of Service and Rates

6. Inbound Toll Free "800/888" Service Features, Cont'd.

6.4 Time of Day Routing

This feature permits the inbound Toll Free "800/888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on (1) pre-determined ITC^DeltaCom defined time of day or (2) predetermined Customer defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom capacity to store routing schedules. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

- A. Monthly Recurring Charge.....\$18.00
- B. Installation Charge
 - Initial installation and any subsequent change in routing.....\$35.00

[AS OF AUGUST 17, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(D)

Description of Service and Rates

6. Inbound Toll Free "800/888" Service Features, Cont'd.

6.5 Day of Week Routing

This feature permits the inbound Toll Free "800/888" subscriber to arrange for calls to a single Toll Free "800/888" service number to be routed to different locations based on the particular day of the week. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change in routing.

- A. Monthly Recurring Charge.....\$18.00
- B. Installation Charge and any subsequent change in routing.....\$35.00

6.6 Command Routing

Command Routing is only available to dedicated inbound Toll Free "800/888" services. This service permits inbound Toll Free "800/888" calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to an alternative route.

- A. Monthly Recurring Charge.....\$25.00
- B. Installation Charge
Initial installation and any subsequent change in an alternative routing
.....\$35.00

[AS OF AUGUST 17, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(D)

Description of Service and Rates

6. Inbound Toll Free "800/888" Service Features, Cont'd.
6.7 Real Time ANI

Real time Automatic Number Identification (ANI) Service is a dedicated inbound Toll Free "800/888" feature which identifies the calling party's telephone number to the inbound Toll Free "800/888" subscriber, provided the terminating subscriber's inbound Toll Free "800/888" equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and monthly recurring charges apply. The monthly recurring charge is a flat rate; and an installation charge is applicable to the initial installation and for each subsequent change to routing.

- A. Monthly Recurring Charge.....\$95.00
- B. Installation Charge
 - Initial installation and any subsequent change in routing.....\$250.00

6.8 Route Advance

This feature permits the inbound Toll Free "800/888" subscriber to control potential congestion of Toll Free "800/888" calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming Toll Free "800/888" calls.

- A. Monthly Recurring Charge.....\$0.00
- B. Installation Charge
 - Initial installation and any subsequent change in routing.....\$0.00

[AS OF AUGUST 17, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(D)

Description of Service and Rates

6. Inbound Toll Free "800/888" Service Features, Cont'd.

6.9 Percent Allocation

This feature permits a dedicated line inbound Toll Free "800/888" subscriber to route various percentages of calls to two or more answering locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The subscriber must have at least two different locations for this routing feature to be available.

- A. Monthly Recurring Charge.....\$0.00
- B. Installation Charge
 - Initial installation and any subsequent change in routing.....\$0.00

6.10 Directory Listing

This service permits an inbound Toll Free "800/888" subscriber's 1-800-XXX-XXXX/1-888-XXX-XXXX numbers to be placed into a third party database and made available to the general public upon request.

- A. Monthly Recurring Charge.....\$0.00
- B. Installation Charge.....\$0.00

[AS OF AUGUST 17, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(D)

Description of Service and Rates

6. Inbound Toll Free "800/888" Service Features, Cont'd.

6.11 Vertical Features

Vertical Features are provided by Local Exchange Companies. (T)

The Company (as the Resp. Org.) will, at the subscriber's request, subscribe to Vertical Features obtained from Local Exchange Company access tariff. (T)

When the Company serves as the Resp. Org. for a DeltaCom, Inc. Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse the Company for all such charges imposed by a Local Exchange Company. (T)

In those instances where the Company serves as a Resp. Org. for a non-DeltaCom, Inc. Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse the Company for all such charges imposed by a Local Exchange Company. (T)

In those instances where the Company serves as a Resp. Org. for a non-DeltaCom, Inc. Inbound Toll Free "800/888" subscriber, the subscriber shall reimburse the Company for all such charges imposed by a Local Exchange Company. (T)

[AS OF JANUARY 13, 1999, VERTICAL FEATURES WERE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND WERE NO LONGER AVAILABLE TO NEW CUSTOMERS.]

[AS OF AUGUST 17, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (D)

Description of Service and Rates

6. Inbound Toll Free "800/888" Service Features, Cont'd.

6.12 RESERVED FOR FUTURE USE

(D)

(D)

**[AS OF AUGUST 17, 2000, ALL INBOUND 800 SERVICE FEATURES EXCEPT FOR
DIRECTORY LISTINGS ARE RESERVED FOR CURRENTLY SUBSCRIBED
CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.]**

(D)

Description of Service and Rates

7. (Reserved for Future Use)

(T)

(D)

(D)

Proposed Effective Date: April 10, 2005

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

7. (Reserved for Future Use)

(T)

(D)

(D)

Proposed Effective Date: April 10, 2005

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

7. (Reserved for Future Use)

(T)

(D)

(D)

Proposed Effective Date: April 10, 2005

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

8. ITC^DeltaCom Dedicated Frame Relay Service

ITC^DeltaCom Dedicated Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special access line. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

8. ITC^DeltaCom Dedicated Frame Relay Service Cont.

8.1	<u>Monthly Recurring Charge</u>	<u>Installation Charge</u>	(M)
56 Kbps with 10 CIR minimum (1st PVC will be included)	\$132.50	\$150.00	
112/128 Kbps with 32 CIR minimum (1st PVC will be included)	\$260.00	\$150.00	
224/256 Kbps with 48 CIR minimum (1st PVC will be included)	\$435.00	\$150.00	
1.344/1.544 Mbps with 64 CIR minimum (1st PVC will be included)	\$450.00	\$150.00	
Plus each additional CIR	\$ 1.25	-	
Plus each additional PVC	\$ 3.00	-	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (Each, after first installation)	-	\$ 25.00	(M)

[AS OF THE EFFECTIVE DATE BELOW, THE RATES THAT APPEAR ON THIS PAGE ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

 Nanette Edwards
 Senior Manager - Regulatory Attorney

Effective Date:
 Docket No.: _____

Description of Service and Rates

8. ITC^DeltaCom Dedicated Frame Relay Service Cont.

8.2

(N)

	<u>Monthly Recurring Charge for UNI</u>	<u>Installation Charge</u>	
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$135.00	\$150.00	
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$245.00	\$150.00	
256 Kbps port with 1PVC (minimum 32 CIR required)	\$340.00	\$150.00	
384 Kbps port with 1PVC (minimum 48 CIR required)	\$435.00	\$150.00	
512 Kbps port with 1PVC (minimum 64 CIR required)	\$635.00	\$150.00	
768 Kbps port with 1PVC (minimum 112 CIR required)	\$755.00	\$150.00	
1.02 Mbps port with 1PVC (minimum 128 CIR required)	\$1060.00	\$150.00	
1.54 Mbps port with 1PVC (minimum 192 CIR required)	\$1360.00	\$150.00	(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

9. ITC^DeltaCom Frame Relay with NNI Interface

ITC^DeltaCom Frame Relay with NNI Interface is a virtual digital private line arrangement that connects two or more locations. The port connection uses a Bell UNI interface to Bell's frame relay connections through NNI interfaces. Each port connection will have a minimum of 1 PVC (permanent virtual circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and monthly recurring charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, and after the initial 90-day period of the term, in addition to all accrued monthly charges, a "Discontinuance Charge" will be charged to the Customer. The "Discontinuance Charge" consists of charges for three months of service, plus all waived installation charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

9. ITC^DeltaCom Frame Relay with NNI Interface Cont.

9.1	<u>Monthly Recurring Charge</u>	<u>Installation (M) Charge</u>
56 Kbps UNI	\$ 98.00	\$150.00
1.344/1.544 Mbps	\$672.50	\$150.00
Each CIR	\$ 1.25	-
Each PVC	\$ 3.00	-
LEC UNI charges	Actual LEC Cost	Actual LEC Cost
Each feature change charge after initial installation	-	\$ 25.00 (M)

[AS OF THE EFFECTIVE DATE BELOW, THE RATES THAT APPEAR ON THIS PAGE ARE RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND ARE NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N) | (N)

Proposed Effective Date: March 11, 2002

 Nanette Edwards
 Senior Manager - Regulatory Attorney

Effective Date:
 Docket No.: _____

Description of Service and Rates

9.	ITC^DeltaCom Frame Relay with NNI Interface Cont.		(N)
9.2		Monthly Recurring Charge for NNI	Installation Charge
56/64	Kbps port with 1 PVC (minimum 8 CIR required)	\$60.00	\$150.00
128	Kbps port with 1 PVC (minimum 16 CIR required)	\$100.00	\$150.00
256	Kbps port with 1PVC (minimum 32 CIR required)	\$150.00	\$150.00
384	Kbps port with 1PVC (minimum 48 CIR required)	\$210.00	\$150.00
512	Kbps port with 1PVC (minimum 64 CIR required)	\$300.00	\$150.00
768	Kbps port with 1PVC (minimum 112 CIR required)	\$360.00	\$150.00
1.02	Mbps port with 1PVC (minimum 128 CIR required)	\$450.00	\$150.00
1.54	Mbps port with 1PVC (minimum 192 CIR required)	\$570.00	\$150.00 (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

9. ITC^DeltaCom Frame Relay with NNI Interface Cont.			(N)
9.2 Cont.	Monthly Recurring <u>Charge for NNI</u>	<u>Installation Charge</u>	
Each additional CIR	\$1.25	-----	
Each additional PVC	\$10.00	-----	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost	
Feature change charge (Each, after first installation)	-----	\$25.00	(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

10. ISDN

ITC^DeltaCom ISDN Service is a network architecture that supports existing and future voice and data services (integrated access) over either single lines, (BRI, or Basic Rate Interface) or T1 (PRI, or Primary Rate Interface) digital lines. Private lines may be provided over ISDN PRI. PRI will be offered using a multi-purpose, digital interface T1, 23 bearer channels for transporting user information (voice, data, etc.), 1 D channel for out-of-band signaling, and a bit rate of 64K per channel. Providing PRI in this manner reduces call set-up time and improves efficiencies of trunk use for both voice and data. Switched 64K/BRI service is offered based on the rate of the service the customer subscribes to. Monthly recurring and miscellaneous charges apply for PRI services. Three year term plans allow for waiver of installation costs. BRI will be offered using switched 64K access, via local line ANI assignment and local access/BRI service, but is not available in all cities. Calls will be rated at the rates of the service the customer subscribes to, with all volume and term discounts applying; there will be no additional monthly charges. Call costs are based on each 64K line usage. For example, if two BRI-64K lines are combined for bandwidth, the call will be rated at the rate of the service the customer subscribes to times the number of lines (2).

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(T)
(T)
(T)

[Material previously located on this sheet was moved to Sheet 28.1]

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

10.1 ISDN (Cont'd.)

	<u>Monthly</u>	<u>Installation</u>	
PRI Local Access	DS1 cost plus \$100 Per D Channel	Based on Location	
Toll Free "800/888"/ANI	\$0.01 per ANI delivered	N/A	
Rearrange trunk group after initial installation	\$200 per occurrence	N/A	
BRI - Switched 64Kbps	Price is based on Usage rates of service selected by customer		(T) (T)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

11. Pinnacle

All Pinnacle calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Pinnacle is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12, 24, or 36 months. Should the Customer choose to not enter into a term agreement and the Customer does not accumulate at least \$150.00 of usage in any given month, the Customer will be billed a total of \$150.00 ("Minimum Usage Charge"). For example, if a Customer accumulates \$120.00 of usage in a month, the Customer will still be billed \$150.00. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the 12th month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level." The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment, as described above. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees.

**[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW |
CUSTOMERS.] (N)**

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

11. Pinnacle, Cont'd.

All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement.

A surcharge will apply per call billed to a calling card. (N)

11.1 Switched Service

<u>Term</u>	<u>Intra</u>	<u>Card</u>
Base	0.4590	0.2280
1 Year	0.4361	0.2160
2 Year	0.4269	0.2120
3 Year	0.4131	0.2050

11.2 Dedicated Service

<u>Term</u>	<u>Intra</u>	<u>Card</u>
Base	0.0920	0.2200
1 Year	0.0874	0.2090
2 Year	0.0855	0.2050
3 Year	0.0828	0.1980

[Material previously located on this sheet was moved to Sheet 30.1]

Proposed Effective Date: March 11, 2002

Nanette Edwards
 Senior Manager - Regulatory Attorney

Effective Date: _____
 Docket No.: _____

Description of Service and Rates

11. Pinnacle, Cont'd.

11.3 Monthly Recurring Charges (M)

- 1. Monthly charge for each 800 number: \$3.00
- 2. Monthly charge for customized pin package: \$40.00
- 3. Monthly charge for autodialers: \$3.00 per access line (M)

11.4 Calling Card Surcharge (N)

\$.40 (N)

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW (N)
CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

12. Pinnacle for Associations

Pinnacle for Associations is a discounted long distance business service for groups of Customers belonging to a common professional or trade association. A current ITC^DeltaCom Association Customer may convert their current service to Pinnacle for Associations only if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, and agrees to sign a new term agreement equal to, or greater length than, their present term agreement;
- B. If the Customer's present term is within 6 months of expiration; or
- C. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

[Material previously located on this sheet was moved to Sheet 31.1]

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS (N)
RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS |
NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

12. Pinnacle for Associations

All calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle for Associations is divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. Term discounts are available to Customers who choose to enter into a term agreement for 12 or 24 months. Should the Customer choose to not enter into a term agreement and the Customer does not accumulate at least \$150.00 of usage in any given month, the Customer will be billed a total of \$150.00 ("Minimum Usage Charge"). For example, if a Customer accumulates \$120.00 of usage in a month, the Customer will still be billed \$150.00. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level".

(M)

(M)

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(N)

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

12. Pinnacle for Associations, Cont'd.

If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level."

If the Customer has entered into a term agreement and the Customer cancels prior to the expiration of the term, the Customer will be billed a one time "Discontinuance Charge" equal to the "Annual Usage Commitment Level" as described above. The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge" Relating to the "Annual Usage Commitment Level" as described above.

However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective.

If the Customer terminates the term agreement after the initial 90 day period, in addition to all accrued charges for usage, a "Discontinuance Charge" which consists of the established minimum commitment which remains on the term agreement, plus the total of all waived installation charges and incentives received during the term will also be charged to the Customer. Monthly recurring charges apply for each toll free number and installation charges apply for dedicated access services.

A surcharge will apply per call billed to a calling card. (N)
[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED |
FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE |
TO NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

13. Aspect

Aspect is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Customer may convert their current service to Aspect if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, if the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration;
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect calls are rated based on flat rates and duration of the call. Calls are timed in (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls but may be different for Customers who choose to enter into a term agreement for a period of 12, 24 or 36 months. Discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply.

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

13. Aspect, Cont'd.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "discontinuance Charge," relating to the minimum commitment as described above. However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering

fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates, the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer.

The "Discontinuance Charge" for early termination of a term agreement consists of the "Annual Usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term.

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

13. Aspect, Cont'd.

The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number.

A surcharge will apply per call billed to a calling card. (N)

13.1	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>	<u>3 Years</u>
Inbound/ Outbound	0.4590	0.4361	0.4269	0.4131
Card	0.2280	0.2160	0.2120	0.2050

13.2 Monthly Recurring Charges

- 1. Monthly charge for each 800 number : \$ 3.00
- 2. Monthly charge for customized pin package: \$40.00
- 3. Monthly charge for autodialers, per access line: \$ 3.00

13.3 Calling Card Surcharge (N)
 \$.40 |
 (N)

Proposed Effective Date: March 11, 2002

 Nanette Edwards
 Senior Manager - Regulatory Attorney

Effective Date:
 Docket No.: _____

Description of Service and Rates

14. Aspect for Associations

Aspect for Associations is a discounted long distance service for groups of Customers belonging to a common professional or trade association and is intended only for new ITC^DeltaCom Customers. However, a current ITC^DeltaCom Association Customer may convert their current service to Aspect for Associations if one of the following conditions applies:

- A. If the Customer chooses to convert their service within the initial 90 days of their current term, if the Customer agrees to enter into a new term agreement, equal to or greater length than, their present term agreement;
- B. If the Customer's present term is within six (6) months of expiration.
- C. If the Customer has not entered into a term agreement; or
- D. If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new a term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term discounts are available to Customers who choose to enter into a term agreement for a period of 12 or 24 months. Discounts available to the customer for the term periods listed are 5% or 7%, respectively, of their total monthly usage.

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

14. Aspect for Associations, Cont'd.

The term begins when the Customer's first usage occurs, rather than on the "signed" date of the term agreement. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an "Annual Usage Commitment" will apply. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%.

By the end of the twelve (12) months of the Customer's term, the Customer's usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge," relating to the minimum commitment as described above.

However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All Customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective. If a Customer who has entered into a term agreement terminates the agreement before the expiration of the term, and after the initial 90 day period of the term, in addition to all accrued charges for usage, a "Discontinuance Charge" will be charged to the Customer.

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

14. Aspect for Associations, Cont'd.

The "Discount Charge" for early termination of a term agreement consists of the "Annual usage Commitment Level" as described above, plus the total of all waived installation charges and any incentives received during the term. The "Discontinuance Charge" for early termination of the term agreement will be charged to the Customer for each month remaining in the term to which the Customer agreed. Monthly recurring charges apply for each toll free number.

A surcharge will apply per call billed to a calling card. (N)

14.1 Aspect Association Switched Service Rates

	<u>Base</u>	<u>1 Year</u>	<u>2 Years</u>
Inbound/ Outbound	0.4590	0.4269	0.4131
Card	0.2280	0.2120	0.2050

14.2 Monthly Recurring Charges

1. Monthly charge for each 800 number: \$ 3.00
2. Monthly charge for customized pin package: \$40.00
3. Monthly charge for autodialers, per access line: \$ 3.00

14.3 Calling Card Surcharge

\$.40

(N)
|
|
(N)

Proposed Effective Date: March 11, 2002

 Nanette Edwards
 Senior Manager - Regulatory Attorney

Effective Date: _____
 Docket No.: _____

Description of Service and Rates

15. Directory Assistance

(A) Directory Assistance Service

(T)

Directory Assistance provides the calling party with the ability to obtain name, address and/or telephone number for a listed telephone subscriber. Directory Assistance is reached by dialing 1+ area code + 555-1212. Up to two subscriber listings, within the area code dialed may be obtained on each call to Directory Assistance. A Directory Assistance charge will be applicable. A Directory Assistance charge will be applicable for each Directory Assistance call whether or not the subscriber information was available (e.g., when the requested telephone number is unlisted, non-published or no record can be found). A credit will be given to the Customer when:

- the Customer is unable to use a telephone directory because of visual or physical handicap; however, must be for personal use and billed to the handicapped Customer's residential telephone number;
- the Customer experiences poor transmission or is cut-off-during the call;
- the Customer is given an incorrect telephone number, or;
- the customer inadvertently misdials (e.g. the caller dialed 1-205-555-1212 when they intended to dial 1-202-555-1212).

Customers may receive credit by notifying the Company's business address.

Each call - \$0.70

Proposed Effective Date: December 12, 2003

Thomas M. Forte, Consultant to
ITC^DeltaCom Communications, Inc.

Effective Date: _____
Docket No.: _____

Description of Service and Rates

15. Directory Assistance

(N)

(B) Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is an optional service available for business and residential Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal.

These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This service is available where facilities permit and may not be available to all Customers.

(1) Per Call Completion requested: \$0.45

(2) Usage Charges:

The per minute rate shall be the per minute rate of the 1+ plan the Customer is subscribed to or enrolled in at the time of the call.

(N)

Proposed Effective Date: December 12, 2003

Thomas M. Forte, Consultant to
ITC^DeltaCom Communications, Inc.

Effective Date:

Docket No.: _____

Description of Service and Rates

16. Operator Services

Operator Service is provided on a per call service charge basis. In addition to the per call service charge, applicable usage rates apply. This operator service is available on 24 hour per day, seven day per week basis, on calls originated from Maine exchanges served by the Company.

The customer may select from the special call handling and billing arrangements specified below. Call rates and charges and applicable service charges will be assessed to the call originator, the called party's telephone number or a third party's telephone number, based upon the call type (i.e., operator dialed, collect, third number billed, or credit card billed) initiated by the call originator and with the appropriate acknowledgement of other parties, where applicable.

- a) Station to Station
- b) Person to Person
- c) Third Number Billed
- d) Credit Card Billed - automated
 - operator assisted

Operator Services are accessed through dialing arrangements as specified below:

- 1) In "Feature Group D" equal access exchanges where the Customer has chosen the Company as its primary interexchange carrier, the Customer dials "00" to access the Company's Operator Service.
- 2) In exchange areas where non-equal access facilities are provided, the Customer may access the Company's Operator Service by dialing a 1-800 number plus the digit "0".

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

- 3) In instances where the Customer accesses the Company's network via dedicated facilities, Operator Service may be accessed by dialing "0" over the dedicated line.

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

16. Operator Services, Cont'd.

16.1 Usage Charges

A. The following rate table applies to all calls: (T)

Mileage	Day		Evening		Night/Weekend	
	1st Minute	Addl Minute	1st Minute	Addl Minute	1st Minute	Addl Minute
ALL	\$.54	\$.54	\$.33	\$.33	\$.21	\$.21

(D)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

16. Operator Services, Cont'd.

16.1

(D)

(D)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

16. Operator Services, Cont'd.

16.1

(D)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

16. Operator Services, Cont'd.

16.1

(D)

(D)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

16. Operator Services, Cont'd.

16.2 Service Charges and Surcharges

ITC^ Billed To:	DeltaCom Calling <u>Card</u>	All <u>Cards</u>
<u>Customer Dialed Calling Card Station</u>		
-Customer Dialed/Automated	\$0.80	\$0.80
-Customer Dialed/Operator Assisted	0.80	0.80
-Customer Dialed/Operator Must Assist	0.80	0.80
<u>Operator Dialed Calling Card Station</u>	\$2.25	\$2.25
<u>Operator Station</u>		Collect
\$ NA \$2.25		
Billed to Third Party	NA	2.35
Sent Paid-NonCoin	NA	2.25
Sent Paid-Coin	NA	1.95
<u>Person-to-Person</u>	\$4.90	\$4.90
<u>Operator Dialed Surcharge(O*)</u>	NA	\$1.15

* Does not apply to Operator Dialed calls billed to a Calling Card or ITC^DeltaCom Card.

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

17. Family Connections Plus

Family Connections Plus is only offered to residential customers. This service is timed in full minute increments and is rated on a time-of-day basis. No volume discounts apply.

17.1 Outbound

Day-----\$0.21
Evening-----\$0.12
Night/Weekend-----\$0.10

17.2 800

Day-----\$.205
Evening-----\$.205
Night/Weekend-----\$.205

17.3 Card

Day-----\$.250
Evening-----\$.250
Night/Weekend-----\$.250

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

18. Quest

(N)

Quest is offered as four separate classes of service. These classes of service are (1) Quest Switched, (2) Quest Dedicated, (3) Quest Switched-Association and (4) Quest Dedicated-Association. Quest Switched and Quest Switched-Association are switched access services; Quest Dedicated and Quest Dedicated-Association are dedicated access services. To subscribe to Quest Switched-Association or Quest Dedicated-Association, the subscriber must belong to a recognized professional or trade association. Calls over all of Quest's classes of service are divided into the following traffic types:

1. Outbound Toll - All long distance calls which originate from either the subscriber's switched or dedicated access lines, and are subsequently terminated to points within the continental U.S.

2. Inbound 800 - All 800 calls which terminate to the subscriber's switched or dedicated access lines.

3. Card - All calls where the subscriber uses a personalized, plastic card describing an 800 access number, an authorization code, and dialing instructions in accessing ITC^DeltaCom's switching facility; and whereby the dialed call is subsequently terminated to a point within the continental U.S.

A surcharge will apply per call billed to a calling card.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

18. Quest, Cont'd.

(N)

Usage charges are based on class of service and accumulated minutes of use by traffic type as described in the preceding 1, 2 and 3. All Quest calls are rated based on flat rates and duration of call. There is no charge for unanswered calls. Timing for all traffic types is in 6 second increments, after the initial 18 seconds of each call. Term Discounts apply when elected by the subscriber. The customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the customer for the term periods listed are 8%, 14%, and 17%, respectively, of their total monthly usage. Should the customer choose to enter into a term agreement an "Annual Usage Commitment" will apply. The customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth month of the customer's term, the customer's usage must be at or above the established "Annual Usage Commitment Level." If the customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the customer agreed, the customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The customer may discontinue service by written notice to ITC^DeltaCom within the first 90 days of the term without incurring a "Discontinuance Charge". However, upon cancellation during the first 90 days of the term, the customer will be responsible for payment of all accrued charges for usage plus the total of all waived installation charges, any incentives received during the term, any miscellaneous charges that are incurred for dedicated access, and non-waivable installation charges which include, but are not limited to engineering fees, expedite fees, and carrier and local exchange service order fees. All customer notices of discontinuance must be delivered to ITC^DeltaCom in writing 30 days prior to the discontinuance becoming effective.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

18. Quest, Cont'd.

(N)

If the customer has entered into a term agreement and cancels their service after the initial 90 day period, but before the end of the expiration of the term, the customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the customer's third month's actual toll usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd months's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$13,800	(Annual Usage Commitment Level)		
	-	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining +	\$13,800	(in 2nd year of term)		
	\$19,000	Total Discontinuance		

The "Discontinuance Charge" is in addition to usage charges, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

18. Quest, Cont'd. (N)

18.1 Switched

	No Term	12 Month Term	24 Month Term	36 Month Term
Inbound/ Outbound	\$.128	\$.121	\$.119	\$.115
Card	\$.228	\$.216	\$.212	\$.205

18.2 Dedicated

	No Term	12 Month Term	24 Month Term	36 Month Term
Inbound/ Outbound	\$.088	\$.084	\$.082	\$.079
Card	\$.220	\$.209	\$.205	\$.198

18.3 A. Monthly Recurring Charges:
\$3.00 for each toll free number
(Applies to Switched and Dedicated)

B. Calling Card Surcharge: \$.40
(Applies to Switched and Dedicated)

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

19. Quest for Associations

19.1	Dedicated				(N)
	No Term	12 Month Term	24 Month Term		
Inbound/ Outbound	\$.087	\$.082	\$.081		
Card	\$.209	\$.199	\$.194		
19.2	Switched				
	No Term	12 Month Term	24 Month Term		
Inbound/ Outbound	\$.121	\$.115	\$.113		
Card	\$.216	\$.205	\$.201		
19.3	A. Monthly Recurring Charges: \$3.00 for each toll free number (Applies to Switched and Dedicated)				
	B. Calling Card Surcharge: \$.40 (Applies to Switched and Dedicated)				(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

20. Premier Hospitality

Premier Hospitality is specifically for the hospital-
ity industry which includes, but is not limited to,
hotels, motels, hospitals, resorts and condominiums,
and other establishments the Company determines to
be hospitality in nature. Total usage includes
interstate, intrastate as well as international
usage. Calls are timed in 6 second increments after
the initial 18 seconds of the call. The customer
must subscribe to ITC^DeltaCom's operator services
exclusively to qualify to receive this product.

20.1 Rates

Flat Rate - \$.1251

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

21. ITC^DeltaCom Unison

ITC^DeltaCom Unison is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. If the customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an addition 5 % discount. Customer who enter into a term agreement must meet an "Annual Usage Commitment Level". The requirement to maintain the "Annual Usage Commitment Level" applies as long as the Customer maintains service with ITC^DeltaCom. (T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(D)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

21. ITC^DeltaCom Unison, Cont'd.

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates**21. ITC^DeltaCom Unison, Cont'd.**

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,000	\$13,800				(Annual Usage Commitment Level)
	-	<u>\$ 8,600</u>			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	<u>\$13,800</u>				(in 2nd year of term)
	\$19,000				Total Discontinuance Charge

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

21.1 Rates**Switched/800 Rates**

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.118	.106	.101	.097

Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number

(D)

|

|

(D)

(D)

|

|

(D)

Description of Service and Rates

21. ITC^DeltaCom Unison, Cont'd.

21.2 Rates				(M)
Dedicated				
Base Rate	1 Year Term	2 Year Term	3 Year Term	
(No Term)	(10%)	(14%)	(18%)	
.1763	.1609	.1516	.1445	
Card Rates				
Base Rate	1 Year Term	2 Year Term	3 Year Term	
(No Term)	(10%)	(14%)	(18%)	
.290	.261	.249	.238	
Monthly Recurring Charge:	\$3.00 per toll free number			(M)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

22. ITC^DeltaCom Unison for Associations

ITC^DeltaCom Unison for Associations is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unlike ITC^DeltaCom Unison Customers, ITC^DeltaCom Unison for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. If the customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet a "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect

(T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

Description of Service and Rates**22. ITC^DeltaCom Unison For Associations (Cont'd.)**

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

22.1 Rates
Switched/800 Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.118	.101	.097

(D)
|
(D)**Card Rates**

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
0.29	0.249	0.238

Monthly Recurring Charge: \$3.00 per toll free number(D)
|
(D)

Description of Service and Rates

21. ITC^DeltaCom Unison, Cont'd.

22.2 Rates (M)
Dedicated

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.0880	.0757	.0722

.....

Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
0.29	0.249	0.238

Monthly Recurring Charge: \$3.00 per toll free number (M)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

23. ITC^DeltaCom Unison Plus

ITC^DeltaCom Unison Plus is available to new Customers who bill at least \$500.00 at the time of signing a service term agreement. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12, 24, or 36 month term agreement and discounts available to the Customer for the term periods listed are 10%, 14%, and 18%, respectively, of their total monthly usage. If the Customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

(T)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(N)
|
(N)

Description of Service and Rates

23. ITC^DeltaCom Unison Plus

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,000		\$13,800			(Annual Usage Commitment Level)
	-	<u>\$ 8,600</u>			(Actual usage for 8 month term)
Amount remaining		\$ 5,200			(in 1st year of term)
Amount remaining	+	<u>\$13,800</u>			(in 2nd year of term)
		\$19,000			Total Discontinuance Charge

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(N)
|
(N)

Effective Date: March 11, 2002

Description of Service and Rates

23. ITC^DeltaCom Unison Plus, Cont'd

23.1 Rates

Switched/800 Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.110	.099	.095	.090

Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number

23.2 Rates

Dedicated

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.1682	.1529	.1446	.1379

Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (14%)	3 Year Term (18%)
.290	.261	.249	.238

Monthly Recurring Charge: \$3.00 per toll free number

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N) | (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

24. ITC^DeltaCom Unison Plus for Associations

ITC^DeltaCom Unison Plus for Associations is available to new Customers who bill at least \$500.00 of usage per month. Unlike ITC^DeltaCom Unison Plus Customers, ITC^DeltaCom Unison Plus for Associations subscribers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer may choose to enter into a 12 or 24 month term agreement and discounts available to the Customer for the term periods listed are 14%, and 18%, respectively, of their total monthly usage. If the Customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level". As long as the Customer maintains service with ITC^DeltaCom, the requirement to maintain the "Annual Usage Commitment Level" remains in effect.

(T)

(D)

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(N)

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

24. ITC^DeltaCom Unison Plus for Associations, Cont'd

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.]

(D)
(N)
|
(N)

Description of Service and Rates

24. ITC^DeltaCom Unison Plus for Associations, Cont'd

For example, if a Customer has entered into a two year term and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the time remaining in the term to which the Customer agreed (4 months remaining in the first year and 12 months remaining in the second).

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,000	\$13,800			(Annual Usage Commitment Level)
	-	\$ 8,600		(Actual usage for 8 month term)
Amount remaining		\$ 5,200		(in 1st year of term)
Amount remaining	+	\$13,800		(in 2nd year of term)
		\$19,000		Total Discontinuance Charge

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

24.1 Rates
Switched/800 Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.110	.095	.090

24.2 Card Rates

Base Rate	1 Year Term	2 Year Term
(No Term)	(14%)	(18%)
.118	.101	.097

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)
|
(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

24. ITC^DeltaCom Unison Plus for Associations, Cont'd

Monthly Recurring Charge: \$3.00 per toll free number

24.2 Dedicated Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.0800	.0688	.0656

Monthly Recurring Charge: \$3.00 per toll free number

Card Rates

Base Rate (No Term)	1 Year Term (14%)	2 Year Term (18%)
.118	.101	.097

[AS OF THE EFFECTIVE DATE BELOW, ITC^DELTACOM UNISON PLUS (N)
FOR ASSOCIATIONS IS RESERVED FOR CURRENTLY SUBSCRIBED |
CUSTOMERS AND IS NO LONGER AVAILABLE TO NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

25. Switched 56

ITC^DeltaCom provides Switched 56 service via channelized DS1 to the ITC^DeltaCom switch. CPE must be provided by the customer and can be provided by ITC^DeltaCom. CPE at the customer site must support Switched 56 data. This service is usage sensitive in pricing based on the service selected by the customer. No surcharges apply, but monthly recurring charges do apply for the DS1 access.

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

26. Patron

Customers may convert their current service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6 second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36 month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount. If the Customer subscribes to a total of two telecommunications services, the customer will receive an additional 3% discount. Should the customer choose to subscribe to three telecommunications services, the customer will receive an additional 5% discount. If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

Customers who enter into a term agreement must meet a "Minimum Annual Commitment". The requirement to maintain the "Minimum Annual Commitment" applies as long as the Customer maintains service with ITC^DeltaCom.

The Customer's "Minimum Annual Commitment" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Minimum Annual Commitment." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Minimum Annual Commitment".

(D)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

27. Personal 800

Personal 800 is an inbound, residential, 800 toll service offering that enables the subscriber to receive calls from any domestic telephone system in Maine over the subscriber's local exchange service line. The charges for such calls are billed to the terminating subscriber, rather than to the originating party. Usage charges are based on accumulated minutes of use. Calls are rated based on a flat rate and duration. Calls are timed in 1/10th minute increments, after the initial minute. A volume discount plan applies to usage over a specified, combined inter/intrastate amount. Both installation and monthly recurring charges apply.

27.1

Usage charge per minute of usage:

Flat Rate.....\$.22

27.2

Volume Discount:

Usage over \$25.00.....10%

27.3

Installation Charges: None

27.4

Monthly Recurring: \$3.00

[AS OF THE EFFECTIVE DATE BELOW, THIS SERVICE IS RESERVED FOR (N)
CURRENTLY SUBSCRIBED CUSTOMERS AND IS NO LONGER AVAILABLE TO |
NEW CUSTOMERS.] (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

28. Payphone Surcharge

(N)

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate, and international calls that originate from any domestic pay telephone used to access the Company's services.

Rate per Call \$0.29

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

29. Custom Billing (N)

Custom billing is available to customers who require allocation of usage discounts based on location, department, ANI, account code, or PIN.

29.1 Rates

Set Up	\$25.00	----- (N)
Monthly Recurring Charge	\$15.00	
Replacement Copy	\$10.00	

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

30. ITC^DeltaCom Unison Select Dedicated Option 1 (N)

This product is designed for customers whose monthly usage is between \$2,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. ITC^DeltaCom Unison Select Dedicated Option 1 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level."

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

30. ITC^DeltaCom Unison Select Dedicated Option 1 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date pf effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+	\$13,800			(in 2nd year of term)
		\$19,000			(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

30.1 ITC^DeltaCom Unison Select Option 1 - Dedicated Rates

(N)

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.1789	0.1503	0.1431	0.1360

ITC^DeltaCom Unison Select Option 1-Card Rates

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.290	0.2436	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free number

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

31. ITC^DeltaCom Unison Select Dedicated Option 2

(N)

This product is designed for customers whose monthly usage is between \$5,000 and \$9,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Dedicated Option 2 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

31. ITC^DeltaCom Unison Select Dedicated Option 2 (Cont.)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales work quality, the customer will be responsible for usage to date of effective cancellation.

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800		(Annual Commitment Level)		
	- \$ 8,600		(Actual usage for 8 month term)		
Amount remaining	\$ 5,200		(in 1st year of term)		
Amount remaining	+ \$ 13,800		(in 2nd year of term)		
	\$ 19,000		(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual

Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

31.1

ITC^DeltaCom Unison Select Option 2-Dedicated Rates

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.1789	0.1467	0.1396	0.1324

ITC^DeltaCom Unison Select Option 2-Card Rates

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.290	0.2378	0.2262	0.2146

Monthly recurring Charge:\$3.00 per toll free number

(N)

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

32. ITC^DeltaCom Unison Select Dedicated Option 3

(N)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. ITC^DeltaCom Unison Select Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 20%, 24% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

32. ITC^DeltaCom Unison Select Dedicated Option 3 (Cont.) (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

32. ITC^DeltaCom Unison Select Dedicated Option 3 (Cont.) (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600	\$ 13,800	(Annual Commitment Level)		
	- \$ 8,600	(Actual usage for 8 month term)		
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining	+ \$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

32.1 ITC^DeltaCom Unison Select Option 3 - Dedicated Rates (N)

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
0.1789	0.1431	0.1360	0.1288

ITC^DeltaCom Unison Select Option 3 - Card Rates

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)	3 Year Term (28%)
0.290	0.2320	0.2204	0.2088

Monthly recurring Charge: \$3.00 per toll free number

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

33. ITC^DeltaCom Unison Select Switched Option 4

(N)

This product is designed for customers whose monthly usage is between \$500 and \$2,499 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. ITC^DeltaCom Unison Select Switched Option 4 is offered as two separate classes of service. These classes of service are: (1) ITC^DeltaCom Unison Select Option 4 Switched and (2) ITC^DeltaCom Unison Select Option 4 Switched-Association. To subscribe to ITC^DeltaCom Unison Select Option 4 Switched-Association, the subscriber must belong to a recognized professional or trade association. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Unison Select Option 4 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 16%, 20% or 24%, respectively, off their total monthly usage. ITC^DeltaCom Unison Select Option 4 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 20% or 24%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

33. ITC^DeltaCom Unison Select Switched Option 4 (Cont.) (N)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

33. ITC^DeltaCom Unison Select Switched Option 4 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	- \$ 8,600				(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+ \$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates
33.1 ITC^DeltaCom Unison Select Option 4 - Switched Rates

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.459	0.3856	0.3672	0.3488

(D)
|
(D)**ITC^DeltaCom Unison Select Option 4 - Card Rates**

Base Rate (No Term)	1 Year Term (16%)	2 Year Term (20%)	3 Year Term (24%)
0.2900	0.2436	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free number(D)
|
(D)

Description of Service and Rates
33.2 ITC^DeltaCom Unison Select Option 4 for Associations - Switched Rates

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
0.459	0.3672	0.3488

(D)
|
(D)**ITC^DeltaCom Unison Select Option 4 for Associations - Card Rates**

Base Rate (No Term)	1 Year Term (20%)	2 Year Term (24%)
0.2900	0.2320	0.2204

Monthly recurring Charge: \$3.00 per toll free number(D)
|
(D)

Description of Service and Rates

34. ITC^DeltaCom Unison Select Switched Option 5

(N)

This product is designed for customers whose monthly usage is \$2,500 or more at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. ITC^DeltaCom Unison Select Switched Option 5 is offered as two separate classes of service. These classes of service are: (1) ITC^DeltaCom Unison Select Option 5 Switched and (2) ITC^DeltaCom Unison Select Option 5 Switched-Association. To subscribe to ITC^DeltaCom Unison Select Option 5 Switched-Association, the subscriber must belong to a recognized professional or trade association. Unison Select Option 5 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 18%, 22% or 26%, respectively, off their total monthly usage. ITC^DeltaCom Unison Select Option 5 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 22% or 26%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

34. ITC^DeltaCom Unison Select Switched Option 5 (Cont.)

(N)

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level". If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

34. ITC^DeltaCom Unison Select Switched Option 5 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X 12	=	\$27,600
50% of \$27,600		\$ 13,800	(Annual Commitment Level)	
	-	\$ 8,600	(Actual usage for 8 month term)	
Amount remaining	\$ 5,200	(in 1st year of term)		
Amount remaining	+ \$ 13,800	(in 2nd year of term)		
	\$ 19,000	(Total Discontinuance)		

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates
34.1 ITC^DeltaCom Unison Select Option 5 - Switched Rates

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.459	0.3764	0.3580	0.3397

(D)
|
(D)**ITC^DeltaCom Unison Select Option 5 - Card Rates**

Base Rate (No Term)	1 Year Term (18%)	2 Year Term (22%)	3 Year Term (26%)
0.2900	0.2378	0.2262	0.2146

Monthly recurring Charge: \$3.00 per toll free number(D)
|
(D)

Description of Service and Rates

34.2 ITC^DeltaCom Unison Select Option 5 for Associations - Switched Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.459	0.3580	0.3397

(D)
|
(D)

ITC^DeltaCom Unison Select Option 5 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (26%)
0.2900	0.2262	0.2146

Monthly recurring Charge: \$3.00 per toll free number

(D)
|
(D)

Description of Service and Rates

35. ITC^DeltaCom Business Connections Switched Option 1

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 1 Switched and (2) Business Connections Option 1 Switched-Association. To subscribe to Business Connections Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 3% or 7%, respectively, off their total monthly usage. Business Connections Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 3% or 7%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

(N)

Description of Service and Rates

**35. ITC^DeltaCom Business Connections Switched
Option 1 (Cont.)**

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

**35. ITC^DeltaCom Business Connections Switched
Option 1 (Cont.)**

(N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

35.1 ITC^DeltaCom Business Connections Option 1 Switched Rates

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.4590	0.4590	0.4452	0.4269

(D)
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|
(D)

ITC^DeltaCom Business Connections Option 1 Card Rates

Base Rate (No Term)	1 Year Term (0%)	2 Year Term (3%)	3 Year Term (7%)
0.2200	0.2200	0.2134	0.2046

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

35.2 ITC^DeltaCom Business Connections Option 1 for Associations - Switched Rates

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.4590	0.4452	0.4269

(D)
|
|
(D)

ITC^DeltaCom Business Connections Option 1 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (3%)	2 Year Term (7%)
0.2200	0.2134	0.2046

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

36. ITC^DeltaCom Business Connections Switched Option 2

This product is designed for customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. Business Connections Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) Business Connections Option 2 Switched and (2) Business Connections Option 2 Switched-Association. To subscribe to Business Connections Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 13%, 17% or 21%, respectively, off their total monthly usage. Business Connections Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 17% or 21%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an Annual Usage Commitment Level.

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

(N)

Description of Service and Rates

36. ITC^DeltaCom Business Connections Switched Option 2 Cont. (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Description of Service and Rates

36. ITC^DeltaCom Business Connections Switched Option 2 Cont. (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

36.1 ITC^DeltaCom Business Connections Option 2 Switched Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
0.4590	0.3993	0.3810	0.3626

(D)
|
|
(D)

ITC^DeltaCom Business Connections Option 2 Card Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (17%)	3 Year Term (21%)
0.2200	0.1848	0.1760	0.1672

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

36.2 ITC^DeltaCom Business Connections Option 2 for Associations - Switched Rates

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.4590	0.3810	0.3626

(D)
|
(D)

ITC^DeltaCom Business Connections Option 2 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (17%)	2 Year Term (21%)
0.2200	0.1760	0.1672

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

37. ITC^DeltaCom Business Connections Switched Option 3 Cont. (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. (N)

Description of Service and Rates

37. ITC^DeltaCom Business Connections Switched Option 3 Cont. (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

37.1 ITC^DeltaCom Business Connections Option 3 Switched Rates

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
0.4590	0.3718	0.3580	0.3305

(D)
|
|
(D)

ITC^DeltaCom Business Connections Option 3 Card Rates

Base Rate (No Term)	1 Year Term (19%)	2 Year Term (22%)	3 Year Term (28%)
0.2200	0.1782	0.1716	0.1584

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

37.2 ITC^DeltaCom Business Connections Option 3 for Associations - Switched Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
0.4590	0.3580	0.3305

(D)
|
|
(D)

ITC^DeltaCom Business Connections Option 3 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (22%)	2 Year Term (28%)
0.2200	0.1716	0.1584

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

38. ITC^DeltaCom Business Connections Dedicated Option 4 (N)

This product is designed for customers whose monthly usage is less than \$2,000 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 12%, 16% or 20%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level."

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

38. ITC^DeltaCom Business Connections Dedicated Option 4 Cont. (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation. If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

38. ITC^DeltaCom Business Connections Dedicated Option 4 Cont. (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

38.1	ITC^DeltaCom Business Connections Option 4				(N)
	Dedicated Rates				
	Base Rate	1 Year Term	2 Year Term	3 Year Term	
	(No Term)	(12%)	(16%)	(20%)	
	0.1900	0.1672	0.1596	0.1520	
	Monthly recurring Charge:	\$3.00 per toll free number			(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

39. ITC^DeltaCom Business Connections Dedicated Option 5 (N)

This product is designed for customers whose monthly usage is between \$2,000 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 28%, 31% or 34%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

39. ITC^DeltaCom Business Connections Dedicated Option 5 Cont. (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

39. ITC^DeltaCom Business Connections Dedicated Option 5 Cont. (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

39.1	ITC^DeltaCom Business Connections Option 5				(N)
	Dedicated Rates				
	Base Rate	1 Year Term	2 Year Term	3 Year Term	
	(No Term)	(28%)	(31%)	(34%)	
	0.1900	0.1368	0.1311	0.1254	
	Monthly recurring Charge: \$3.00 per toll free number				(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

40. ITC^DeltaCom Business Connections Dedicated Option 6 (N)

This product is designed for customers whose monthly usage is Between \$5,000 and 9,999 at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 6 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 30%, 33% or 38%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

40. ITC^DeltaCom Business Connections Dedicated Option 6 Cont. (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

40. ITC^DeltaCom Business Connections Dedicated Option 6 Cont. (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining	+	\$ 13,800			(in 2nd year of term)
		\$ 19,000			(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

40.1	ITC^DeltaCom Business Connections Option 6				(N)
	Dedicated Rates				
	Base Rate	1 Year Term	2 Year Term	3 Year Term	
	(No Term)	(30%)	(33%)	(38%)	
	0.1900	0.1330	0.1273	0.1178	
	Monthly recurring Charge: \$3.00 per toll free number				(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

41. ITC^DeltaCom Business Connections Dedicated Option 7 (N)

This product is designed for customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Charges for directory assistance, operator services, recurring monthly feature charges or dedicated access recurring monthly charge do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Business Connections Dedicated Option 7 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 32%, 36% or 40%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

41. ITC^DeltaCom Business Connections Dedicated Option 7 Cont. (N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

41. ITC^DeltaCom Business Connections Dedicated Option 7 Cont. (N)

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-	\$ 8,600			(Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

41.1	ITC^DeltaCom Business Connections Option 7 Dedicated Rates				(N)
	Base Rate (No Term)	1 Year Term (32%)	2 Year Term (36%)	3 Year Term (40%)	
	0.1900	0.1292	0.1216	0.1140	
	Monthly recurring Charge: \$3.00 per toll free number				(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

42. Enhanced Toll Free Features

The following features may be obtained as an enhancement to an Inbound 800 Services described within this tariff. The rates for the following features shall be in lieu of the subscriber's rates for Inbound 800 service.

A. Enhanced Toll Free Routing Package

Enhanced Toll Free Package provides customers with the following features, as described below: Time of Day Routing, Holiday Routing, Point of Origination Routing, Toll Free Blocking and Percent Allocation. These features can be used if the customer subscribes to the Enhanced Toll Free Routing Package, or purchased a la carte, as defined below. The monthly recurring, and installation charges apply per toll free number, regardless of the number of features ordered. Change charges apply for each subsequent change request in routing.

1.	Monthly Recurring Charge	\$50.00
2.	Installation Charge	\$50.00
3.	Change Charge	\$25.00

A.1 Time of Day Routing

This feature permits the inbound 800 subscriber to arrange for calls to a single toll free service number to be routed to different locations based on a customer-defined time of day. The number of time of day routing schedules are subject to ITC^DeltaCom's capacity to process and store routing schedules. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

1.	Monthly Recurring Charge	\$20.00
2.	Installation Charge	\$50.00
3.	Change Charge	\$25.00

(N)

(N)

Description of Service and Rates

42. Enhanced Toll Free Services Cont. (N)

A.2 Day of Week Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different locations based on the particular day of the week. The subscriber can establish a different routing arrangement for each day of the week, with a maximum of seven unique routing schemes. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|---------|
| 1. Monthly Recurring Charge | \$20.00 |
| 2. Installation Charge | \$50.00 |
| 3. Change Charge | \$25.00 |

A.3 Holiday Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on a holiday schedule or a particular day of the year. The subscriber can establish holiday routing using an ITC^DeltaCom pre-determined listing of federal or business holidays. The subscriber is allowed three day of year entries. The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

- | | |
|-----------------------------|---------|
| 1. Monthly Recurring Charge | \$20.00 |
| 2. Installation Charge | \$50.00 |
| 3. Change Charge | \$25.00 |

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

42. Enhanced Toll Free Services Cont. (N)

A.4 Point of Origination Routing

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be routed to different location based on the origination of the caller. The subscriber can establish point of origination routing using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

1. Monthly Recurring Charge	\$20.00
2. Installation Charge	\$50.00
3. Change Charge	\$25.00

A.5 Toll Free Blocking

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to be blocked based on the origination of the caller. The subscriber can establish toll free blocking using an ITC^DeltaCom most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring, and installation charges apply per toll free number. Change charges apply for each subsequent change request in routing.

1. Monthly Recurring Charge	\$20.00
2. Installation Charge	\$50.00
3. Change Charge	\$25.00

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

42. Enhanced Toll Free Services Cont. (N)

A.6 Percent Allocation

This feature permits the Inbound 800 subscriber to arrange for calls to a single toll free number to route various percentages of calls to two or more locations. The subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The monthly recurring and installation charge apply per toll free number. Change charges apply for each subsequent change request in routing.

1. Monthly Recurring Charge	\$20.00
2. Installation Charge	\$50.00
3. Change Charge	\$25.00

B. Toll Free with Call Completion

This feature permits the Inbound 800 subscriber to play pre-recorded audio messages to callers informing them of specific business conditions. The subscriber has four pre-recorded audio messages to choose from. The installation charge and monthly recurring charge applies to these pre-recorded messages. Customization of these audio messages (including foreign languages) will incur an additional Customized Announcement Creation installation charge.

1. Monthly Recurring Charge	\$ 25.00
2. Installation Charge	\$100.00
3. Customized Announcement Creation	\$100.00
4. Change Charge	\$ 25.00

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

42. Enhanced Toll Free Services Cont. (N)

C. Toll Free with Route Advance
This feature permits the dedicated Inbound 800 subscriber to control potential congestion of toll free calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming toll free calls. The subscriber can route advance a call to a maximum of five alternate locations. Installation, monthly recurring and change charge apply.

- 1. Monthly Recurring Charge \$10.00
- 2. Installation Charge \$50.00
- 3. Change Charge \$25.00

D. Toll Free with DNIS Delivery
This feature permits a dedicated Inbound 800 subscriber with multiple toll free numbers terminating in the same location to identify the specific toll free number dialed by the calling party. Both installation and change charges apply. Change charges apply for subsequent changes in routing, after the initial service has been installed.

- 1. Installation Charge \$100.00
- 2 Change Charge \$ 25.00

E. Toll Free with Real Time ANI Delivery
Real time automatic number identification (ANI) service is a dedicated inbound 800 feature which identifies the calling party's telephone number to the Inbound 800 subscriber, provided the terminating subscriber's Inbound 800 equipment is appropriately equipped and compatible to receive ANI from the company. A per call delivered charge is assessed for Real Time ANI delivery. Change charges apply for each subsequent change to the initial service installation.

- 1. Usage Charge \$ 0.01/Call Delivered
- 2. Change Charge \$25.00

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

42.Enhanced Toll Free Services Cont. (N)

F. Toll Free with Menu-Prompted Routing

This feature permits the Inbound 800 subscriber to route calls based on the number dialed by the caller. Menu-Prompted Routing is a network-based voice response system that instructs the call to dial a key to be directed to the location of choice. The audio message that provided caller instructions are customizable. The subscriber can create up to three levels of voice response processing. Both installation and monthly recurring charges apply. Change charges apply for each subsequent change to the initial service installation.

- | | |
|-----------------------------|----------|
| 1. Monthly Recurring Charge | \$200.00 |
| 2. Installation Charge | \$500.00 |
| 3. Change Charge | \$100.00 |

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

43. ITC^DeltaCom EnterpriseLD Switched Option 1

(N)

This product is designed for customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. EnterpriseLD Switched Option 1 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 1 Switched and (2) EnterpriseLD Option 1 Switched-Association. To subscribe to EnterpriseLD Option 1 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 1 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 5%, 9% or 13%, respectively, off their total monthly usage. EnterpriseLD Option 1 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 9% or 13%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

43. ITC^DeltaCom EnterpriseLD Switched Option 1 (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-				\$ 8,600 (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining+	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

43.1 ITC^DeltaCom EnterpriseLD Option 1 Switched Rates

Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)
0.4870	0.4627	0.4432	0.4237

(D)
|
|
(D)

ITC^DeltaCom EnterpriseLD Option 1 Card Rates

Base Rate (No Term)	1 Year Term (5%)	2 Year Term (9%)	3 Year Term (13%)
0.1900	0.1805	0.1729	0.1653

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

43.2 ITC^DeltaCom EnterpriseLD Option 1 for Associations - Switched Rates

Base Rate (No Term)	1 Year Term (9%)	2 Year Term (13%)
0.4870	0.4432	0.4237

(D)
|
|
(D)

ITC^DeltaCom EnterpriseLD Option 1 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (9%)	2 Year Term (13%)
0.1900	0.1729	0.1653

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

44. ITC^DeltaCom EnterpriseLD Switched Option 2

(N)

This product is designed for customers whose monthly usage is above \$400 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. EnterpriseLD Switched Option 2 is offered as two separate classes of service. These classes of service are: (1) EnterpriseLD Option 2 Switched and (2) EnterpriseLD Option 2 Switched-Association. To subscribe to EnterpriseLD Option 2 Switched-Association, the subscriber must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Option 2 Switched customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 10%, 13% or 19%, respectively, off their total monthly usage. EnterpriseLD Option 2 Switched-Association customers may choose to enter into a 12 or 24 month term agreement and discounts available to the customer for the term periods listed are 13% or 19%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level". (N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

44. ITC^DeltaCom EnterpriseLD Switched Option 2 (Cont.)

(N)

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-				\$ 8,600 (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining+	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.:

Description of Service and Rates

44.1 ITC^DeltaCom EnterpriseLD Option 2 Switched Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)
0.4400	0.3960	0.3828	0.3564

(D)
|
|
(D)

ITC^DeltaCom EnterpriseLD Option 2 Card Rates

Base Rate (No Term)	1 Year Term (10%)	2 Year Term (13%)	3 Year Term (19%)
0.1900	0.1710	0.1653	0.1539

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

44.2 ITC^DeltaCom EnterpriseLD Option 2 for Associations - Switched Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
0.4400	0.3828	0.3564

(D)
|
|
(D)

ITC^DeltaCom EnterpriseLD Option 2 for Associations - Card Rates

Base Rate (No Term)	1 Year Term (13%)	2 Year Term (19%)
0.1900	0.1653	0.1539

Monthly recurring Charge: \$3.00 per toll free number

Description of Service and Rates

45. ITC^DeltaCom EnterpriseLD Dedicated Option 3

(N)

This product is designed for customers whose monthly usage is less than \$1,500 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 3 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 0%, 2% or 5%, respectively, off their total monthly usage. In addition, should a

customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level. The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's

Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation

during the first 90 days of the term, the Customer will be responsible

for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service

after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

45. ITC^DeltaCom EnterpriseLD Dedicated Option 3 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-				<u>\$ 8,600</u> (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining +	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

45.1	ITC^DeltaCom EnterpriseLD Option 3				(N)
	Dedicated Rates				
	Base Rate	1 Year Term	2 Year Term	3 Year Term	
	(No Term)	(0%)	(2%)	(5%)	
	0.1615	0.1615	0.1583	0.1534	
	Monthly recurring Charge: \$3.00 per toll free number				(N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date: _____
Docket No.: _____

Description of Service and Rates

46. ITC^DeltaCom EnterpriseLD Dedicated Option 4

(N)

This product is designed for customers whose monthly usage is between \$1,500 and \$4,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 4 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 15%, 20% or 25%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

46. ITC^DeltaCom EnterpriseLD Dedicated Option 4 (Cont.)

(N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$13,800				(Annual Commitment Level)
	-				\$ 8,600 (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining+	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

46.1	ITC^DeltaCom EnterpriseLD Option 4				(N)
	Dedicated Rates				
	Base Rate	1 Year Term	2 Year Term	3 Year Term	
	(No Term)	(15%)	(20%)	(25%)	
	0.1615	0.1373	0.1292	0.1211	
	Monthly recurring Charge: \$3.00 per toll free number				(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Description of Service and Rates

47. ITC^DeltaCom EnterpriseLD Dedicated Option 5

(N)

This product is designed for customers whose monthly usage is above \$5,000 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. EnterpriseLD Dedicated Option 5 customers may choose to enter into a 12, 24 or 36 month term agreement and discounts available to the customer for the term periods listed are 21%, 25% or 28%, respectively, off their total monthly usage. In addition, should a customer choose to subscribe to two or three telecommunications services, the customer will receive a 3% or 5% discount, respectively, off their total monthly usage. Customers who enter into a term agreement must meet an "Annual Usage Commitment Level".

The Customer's "Annual Usage Commitment Level" is established by using the third (3rd) month's actual usage, excluding directory assistance, multiplying by twelve (12) months, and dividing this amount by 50%. By the end of the twelfth (12th) month of the Customer's term, usage must be at or above the established "Annual Usage Commitment Level." If the Customer's usage does not meet this requirement, in the 13th month, and at the end of each 12 month period remaining in the term to which the Customer agreed, the Customer will be billed the difference between the actual usage level and the predetermined "Annual Usage Commitment Level".

The Customer may discontinue service by contacting ITC^DeltaCom's Customer Service Center within the first 90 days of the term without incurring "Discontinuance Charges". However, upon cancellation during the first 90 days of the term, the Customer will be responsible for payment of all accrued charges for usage to date. All Customer notices of discontinuance must be received by ITC^DeltaCom 30 days prior to the discontinuance becoming effective.

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to customer service, sales support or network quality, the customer will be responsible for usage to date of effective cancellation.

(N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

47. ITC^DeltaCom EnterpriseLD Dedicated Option 5 (Cont.) (N)

If the Customer has entered into a term agreement and cancels service after the initial 90 day period, but before the expiration of the term, due to a competitive bid, the Customer will be responsible for a "Discontinuance Charge" for each month remaining in the term to which the customer agreed. The "Discontinuance Charge" is based on the "Annual Usage Commitment Level" which is established by using the Customer's third month's actual usage, excluding directory assistance, multiplying by twelve (12) months and dividing that amount by 50%.

For example, if a customer has entered into a two year term plan and cancels in the 8th month of the term, the "Discontinuance Charge" will be based upon the remaining time in the term to which the customer agreed (4 months remaining in the first year and 12 months remaining in the second.)

3rd month's toll	\$ 2,300	X	12	=	\$27,600
50% of \$27,600	\$ 13,800				(Annual Commitment Level)
	-				\$ 8,600 (Actual usage for 8 month term)
Amount remaining	\$ 5,200				(in 1st year of term)
Amount remaining+	\$ 13,800				(in 2nd year of term)
	\$ 19,000				(Total Discontinuance)

The "Discontinuance Charge" includes the established "Annual Usage Commitment Level" as described above, usage charges to date of effective cancellation, installation charges and any incentives received during the term. Monthly recurring charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. (N)

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.:

Description of Service and Rates

47.1	ITC^DeltaCom EnterpriseLD Option 5				(N)
	Dedicated Rates				
	Base Rate (No Term)	1 Year Term (21%)	2 Year Term (25%)	3 Year Term (28%)	
	0.1615	0.1276	0.1211	0.1163	
	Monthly recurring Charge: \$3.00 per toll free number				(N)

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Senior Manager - Regulatory Attorney

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Docket No.: _____

Description of Service and Rates

48. ITC^DeltaCom Horizon LD Service

(N)

Horizon LD is a combined outbound and inbound service designed for business customers which originates/terminates over either switched or dedicated access lines. Flat-rate, per minute pricing applies twenty-four hours per day, seven days per week. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Product options and corresponding discounts, as set forth in Section 48.1, are available to the customer based on access method, monthly usage at the time of signing of the service agreement and length of term plan chosen. Charges for directory assistance and/or operator services do not contribute to the volume usage level for determination of applicable option. Should a customer choose to subscribe to two or three telecommunications services, the customer will also receive an additional 3% or 5% discount, respectively, off intrastate monthly usage. If applicable, this discount is calculated before the term/volume discount. Discounts are calculated on intrastate monthly usage, excluding directory assistance and operator services, after usage is rated according to base rate.

(N)

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Senior Manager - Regulatory Attorney

Effective Date:

Docket No.: _____

Description of Service and Rates

48. ITC^DeltaCom Horizon LD Service (Cont'd.)

48.1 Rates

- A. Monthly Recurring Charge, per toll free number \$3.00
 B. Outbound/Inbound Rates Per Minute See below
 C. Travel Card Rate Per Minute \$0.1900
 D. **RESERVED FOR FUTURE USE**
 E. Volume/Term Discounts:

(D)

	Term Plan Discounts			
	Base Rate/Minute	12 Month Term	24 Month Term	36 Month Term
Horizon LD, Option 1 (Switched Access, Monthly Usage <\$400)	0.4870	5%	9%	13%
Horizon LD, Option 2 (Switched Access, Monthly Usage >\$400)	0.4400	10%	13%	19%
Horizon LD, Option 3 (Dedicated Access, Monthly Usage <\$1,500)	0.1615	0%	2%	5%
Horizon LD, Option 4 (Dedicated Access, Monthly Usage \$1,500 to \$4,999)	0.1615	15%	20%	25%
Horizon LD, Option 5 (Dedicated Access, Monthly Usage >\$5,000)	0.1615	21%	25%	28%

Description of Service and Rates

49. LD Rewards

LD Rewards Switched Long Distance is a direct dialed outbound long distance and toll free service designed for existing DeltaCom Business Customers who are re-termining their long distance services.

Customers who commit to a minimum monthly volume level will receive rates as specified below. The volume level commitment is based on the Customer's total usage charges during a monthly billing period.

Eligible usage includes Customer's outbound and toll free domestic calls.

Per minute intrastate and interstate rates are set forth below and apply exclusively to outbound and toll free domestic traffic. International, Directory Assistance and Operator Services calls are not eligible to receive the rates as specified below.

A minimum one-year term agreement is required for this service. No additional discounts will be applied to the rates as specified below.

No other charges, including taxes and the monthly fee, if applicable, will be eligible in attaining the commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the customer's bill and will be identified as "Volume Level Shortfall Amount." Taxes and surcharges apply to the Volume Level Shortfall Amount. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an individual account basis.

(N)

(N)

Description of Service and Rates

49. LD Rewards (continued)

(N)

Discontinuance provisions apply as set forth in Section 2, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers who sign a term agreement will be charged an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a per-location basis. This discontinuance penalty applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment. In addition, the Company will seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event Customer is unable to continue to meet the percentage usage requirements for this product and service is terminated by the Company, no discontinuance charges will be assessed. If customer chooses to transfer service to an alternate product and service is subsequently terminated, Discontinuance Charges will apply under the new product.

Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. International service is offered in conjunction with intrastate and interstate service.

	Monthly Volume*	Interstate Per Minute Rate	Intrastate Per Minute Rate
Option A**	\$10.00	\$0.055	\$0.065
Option B**	\$15.00	\$0.050	\$0.060
Option C**	\$25.00	\$0.045	\$0.055
Option D**	\$50.00	\$0.039	\$0.049
Travel Card***	N/A	\$0.129	\$0.129

- * Volume does not include any surcharges, taxes or other similar fees.
- ** Rates apply to outbound and toll free domestic calls.
- *** A surcharge will not apply.

Toll Free Number, per number: Monthly Recurring Charge
\$3.00

(N)

Promotions

(N)

From time to time, the Company may provide promotional offerings to introduce a current or potential Customer to a service not being used by the Customer. These offerings may be limited to certain dates, times or locations and may waive or reduce recurring or nonrecurring charges.

(N)

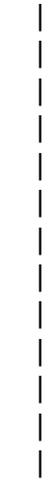
Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Current Promotions

(D)



(D)

(D) The material that originally appeared on this page has been removed because the promotion has expired.

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Nanette Edwards
Senior Manager - Regulatory Attorney

Effective Date:
Docket No.: _____

Employee Discount Program

(N)

Current ITC^DeltaCom employees are eligible to receive residential Long Distance Service subject to credit approval. Eligible employees also receive a \$20.00 per month credit on their total monthly bill.

In the event the employee terminates employment or is dismissed, the former employee is no longer eligible for this program.

(N)

Proposed Effective Date: March 11, 2002

Nanette Edwards
Senior Manager - Regulatory Attorney

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Docket No.: _____

