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Title Page

NONREGULATED SERVICES FOR LOCAL EXCHANGE AND INTRASTATE LONG DISTANCE SERVICE

DELTACOM, INC.

RULES, REQUIREMENTS AND SCHEDULE OF INTRASTATE CHARGES
APPLYING TO NONREGULATED LOCAL EXCHANGE AND LONG DISTANCE SERVICE
WITHIN THE STATE OF ALABAMA

THIS TARIFF APPLIES TO ALL BUSINESS CUSTOMERS AND MULTI-LINE RESIDENTIAL CUSTOMERS. SERVICES ARE NOT REGULATED BY THE ALABAMA PUBLIC SERVICE COMMISSION.

DELTACOM is a registered trademark and BUSINESS REACH, BUSINESS ALLEGIANCE, DELTACOM IP COMPLETE PRI, SIMPLI-BUSINESS, SIMPLI-VOICE, SIMPLI-MOBILE, SIMPLI-ANALOG and SIMPLICI-T are service marks of DeltaCom, Inc.

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REVISION STATUS

REVISION EFFECTIVE	DESCRIPTION
DATE	
August 16, 2010	Grandfathered Associations Program; revised Volume Level
	Discounts; deleted Personal 800, Family Connections Plus, Aspect
	Option E, Aspect Option G, Aspect Options M & N; minor text and
	reformatting changes
September 1, 2010	Revised tariff to add local products previously included in the
	Company's tariff filed with Alabama PSC; added concurrence
	language.
October 5, 2010	Revised tariff to add Unbundled PRI as a local product
October 26, 2010	Revised tariff to add VOLUME PLUS LD Switched Long Distance
	and VOLUME PLUS LD Dedicated Long Distance
December 20, 2010	Grandfathered T_5000; T_2500; Unison Option A; Unison Select
	Dedicated Option 2; Unison Select Switched Option 4; Unison Select
	Switched Option 5; Quest Option A; and Patron
February 1, 2011	Added localities to Simplici-T 3.0, Simplici-T 3.0 PRI and IP
·	Complete

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APPLICATION OF TARIFF

This tariff sets forth the service offerings, rates, terms and conditions applicable to the furnishing of nonregulated local exchange and Intrastate Long Distance Services by DELTACOM, INC. to Customers within the state of Alabama.

CONCURRING CARRIERS

The following carriers concur with the provisions of this tariff for the provisioning of nonregulated local exchange and Intrastate Long Distance Services in the state of Alabama:

Business Telecom, Inc. d/b/a BTI

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SECTION 1 - DEFINITION OF TERMS

Certain terms used generally throughout this tariff are defined below:

Access Line: An arrangement that connects the Customer's location to the Company's network switching center.

Advance Payment: Part or all of a payment required before the start of Service.

Authorization Code: A numerical code, one or more which are available to a Customer to enable him to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the Customer for billing purposes.

Authorized User: A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a position by the Customer, either through acts or omissions, to use local exchange telephone service.

Automatic Number Identification ("ANI"): Allows the automatic transmission of a caller's billing account telephone number to a Local Exchange Company, interexchange carrier or a third party Subscriber. The primary purpose of ANI is to allow for billing of toll calls.

Business Service: A switched network service that provides for dialed Station communications that is described as a business or commercial rate.

Call Block: Feature, which may be added to an exchange line that provides the Customer the ability to prevent incoming calls from up to six different telephone numbers. Callers on the line will hear an announcement informing them that their call has been blocked and will not be accepted by the called party.

Call Forwarding Busy Line: Automatically routes incoming calls to a designated answering point when the call line is busy.

Call Forwarding Busy Line (Customer Controlled): Enables the Customer to control Call Forwarding Busy Line, from the base Station line, the activation and deactivation of the service by using dialing codes.

Call Forwarding Don't Answer: Automatically routes incoming calls to be forwarded to a designated answering point when the call line does not answer within a pre-specified number of rings.

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SECTION 1 - DEFINITION OF TERMS (Continued)

Call Forwarding Don't Answer (Customer Controlled): Enables the Customer to control Call Forwarding Don't Answer, from the base line Station, by using dialing codes.

Call Forwarding Don't Answer-Ring Control: Enables the Customer to control the number of rings or seconds, depending on the specific technology involved, before incoming calls are routed to a designated answering point when the call line does not answer.

Call Forwarding Variable: Enables the User to transfer incoming calls to another telephone number by dialing a code and the telephone number of the service to which calls are to be transferred.

Call Forwarding Variable-Remote Access: Enables the Customer to activate and deactivate Call Forwarding Variable remotely from any line/equipment capable of push button signaling rather than only from the base Station line.

Call Forwarding Multipath: Enables a Customer who subscribes to Call Forwarding to specify the number of calling paths that will be forwarded to another telephone number. The total number of calling paths cannot exceed the number of lines/Trunks in the forwarding Hunting arrangement. In all cases, the number of call forwarding paths is dependent upon the terminating capability of the forward-to directory number. For the Call Forwarding Don't Answer feature, each call will be forwarded at the completion of each ring cycle.

Call Hold: Allows the User to dial an access code to place the current call on hold.

Call Return: Enables a Customer to place a call to the telephone number associated with the most recent call received whether or not the call was answered or the number is known. The Customer can dial a code to request that the network place the call.

CallSaver Auto-Attendant: This flat rated voice mail service provides a tree of nine (9) separate mailboxes that are tied to a single mailbox, functioning as an auto attendant. It allows the Subscriber to record two (2) greetings, each two minutes in length. Mailboxes receiving calls from the CallSaver Auto-Attendant will be either CallSaver Basic or CallSaver Pager type boxes. In addition to the Monthly Recurring Charge associated with this product, there is also a non-recurring set-up charge applicable upon initial mailbox establishment and each time a change is made in the Auto-Attendant mailbox. Each CallSaver Basic and Pager mailbox will be priced in addition to the Monthly Recurring Charge for Auto-Attendant and according to rates as set forth in this tariff.

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NONREGULATED SERVICES

SECTION 1 - DEFINITION OF TERMS (Continued)

CallSaver Basic: This flat rated voice mail service allows the Subscriber to record two different greetings up to thirty seconds in length, receive up to fifteen messages each as long as two minutes and store them up to seven days. No group lists, paging or outdial capabilities are included with this service. The only message waiting capability offered is the optional message waiting stutter tone offered to facility-based local Customers.

CallSaver Basic 100: This flat rated voice mail service provides one mailbox and allows the Subscriber to record two different greetings each as long as sixty seconds in length, receive and save up to one hundred messages each as long as two minutes and store them up to fourteen days. No group lists, paging or outdial capabilities are included with this service. The only message waiting capability offered is the optional message waiting stutter tone offered to facility-based local Customers.

CallSaver Family: This flat rated voice mail service provides sub-mailboxes to be established on a single Subscriber line. It allows the Subscriber to record two (2) greetings, each sixty seconds in length, for the main mailbox and eight seconds in length greetings on three sub-mailboxes. Each mailbox User has an individual password. Thirty (30) two minute in length messages can be held by the group of four partitioned mailboxes. Messages are stored for fourteen (14) days. Group messaging can be established with this service. Paging or outdial capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone, is only available to facility-based local Customers and is only on the main mailbox.

CallSaver Pager: This flat rated voice mail service allows the Subscriber to record two greetings up to thirty seconds in length with a Subscriber defined schedule of the hours of operation for each greeting. Up to twenty messages as long as two minutes can be left in the mailbox and can be stored for up to 14 days. Group messaging, broadcast lists, message forwarding and pager notification can be established with this service. Facility-based local service Customers can also subscribe to the optional message waiting stutter tone feature.

CallSaver 1: This flat rated voice mail service allows the Subscriber to record a personal greeting up to forty-five seconds in length, receive up to thirty messages each as long as two minutes and store them up to five days. Paging or outcall notification, return to attendant, extended absence greeting, send messages, future delivery of messages and extension mailbox capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone and/or visual indication feature offered to resold local Customers.

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SECTION 1 - DEFINITION OF TERMS (Continued)

CallSaver 2 This flat rated voice mail service allows the Subscriber to record a personal greeting up to forty-five seconds in length, receive up to thirty messages each as long as two minutes and store them up to five days. Pager and outcall notification and return to attendant can be established with this service. Extended absence greeting, send messages, future delivery of messages, and extension mailbox capabilities are not included with this service. The only message waiting capability offered is the optional message waiting stutter tone and/or visual indication feature offered to resold local Customers.

CallSaver 3: This flat rated voice mail service allows the Subscriber to record two different greetings up to ninety seconds in length, receive up to thirty messages each as long as two minutes in length and store them up to seven days. Pager and outcall notification, return to attendant, send messages, extended absence greeting, and future delivery of messages can be established with this service. Up to five messages can be set up for future delivery.

CallSaver Extension: This flat rated voice mail service provides extension mailboxes to be established on a single Subscriber line. It allows the Subscriber to record individual forty-five seconds in length greetings for the main mailbox and three extension mailboxes. The group of four partitioned mailboxes can hold forty two-minute messages. Distribution of these forty messages will either be 10 messages per mailbox or on a first come first serve basis. Distribution capabilities are dependent on the voice mail platform serving the Subscriber's market. Messages are stored for seven days. Sending messages among the main and extension mailboxes is included with this service. Pager and outcall notification return to attendant, extended absence greetings, and future delivery of messages is not included with this service.

Call Selector: Provides a distinctive ringing pattern for calls received from up to six different telephone numbers. By dialing an access code, the User can create a screening list of up to six telephone numbers. Calls received from all six of these numbers will receive the distinctive ringing pattern.

Call Tracing: Enables the User to initiate an automatic trace of the last call received. By dialing an access code, the network will record the calling number, time it was received and time the trace was activated.

Call Waiting: Provides the User with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switch hook or hanging up the phone and being rung back to the caller.

Call Waiting Deluxe: Call Waiting Deluxe includes the functionality of the Call Waiting feature and provides several additional call options.

Class of Service (COS): Used to prevent a Station from dialing certain codes and numbers.

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SECTION 1 – DEFINITION OF TERMS (Continued)

COCS Channel Type 2106: Customer Operating Center Service is designed for use by Telephone Answering Bureaus that utilize large, quantities of local channel types between their locations and the serving Wire Center.

Company: DELTACOM, INC., an Alabama corporation which is the issuer of this tariff.

Completed Call: A completed call is a calling attempt by the Subscriber that results in an Off-Hook condition at the receiving end.

Cross Reference Listing: The listing of a generally accepted name of a Subscriber followed by a reference to another listing.

Customer: The person, firm, corporation or other entity that orders Service and is responsible for the payment of charges and for compliance with the Company's tariff regulations. A business Customer is a telephone company Subscriber whose use of such Company Service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use, and is therefore charged business rates for telephone service. A residence Customer is a Subscriber whose use of such Company Service is of a domestic nature, and not substantially of an occupational nature, and who is therefore charged residential rates for telephone service to the extent the Company offers Residential Service.

Day: From 8:00 AM up to but not including 5:00 PM local time Monday through Friday.

Deposit: Refers to a cash or equivalent of cash security held as a guarantee for payment of the charges.

DID Trunk: A form of local switched access that provides the ability for an outside party to call an internal extension directly without the intervention of the Company operator.

Direct Inward Dialing (DID): A service attribute that routes incoming calls directly to Stations, bypassing a central answering point.

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SECTION 1 - DEFINITION OF TERMS (Continued)

Direct Outward Dial (or "DOD"): A service attribute that allows individual Station Users to access and dial outside numbers directly.

Directory Assistance Call Completion (DACC): Provides Customers who obtain a telephone number from Directory Assistance the option of being connected to the number without having to hang up.

Directory Listing: The publication in a directory and/or information records of information relative to a Subscriber's telephone number, by which telephone Users are enabled to ascertain the call number of a desired Station.

Discontinuance Charge: A charge applied to the Customer's account when the Customer has signed a term agreement and discontinues/disconnects Service prior to the expiration of the term agreement.

Dual Tone Multi-Frequency (DTMF): The pulse type employed by tone dial Station sets.

Duplicate Bill Charge: Charge for providing duplicate copies of Customer bills upon Customer request.

Effective Date: For interexchange service, the date the Customer first uses the Long Distance Service.

End Office: With respect to each NPA-NXX code prefix assigned to the Company, the location of the Company's End Office for purposes of this tariff shall be the point of interconnection associated with that NPA-NXX code in the Local Exchange Routing Guide ("LERG"), issued by Telcordia.

Evening: From 5:00 PM up to but not including 11:00 PM local time Sunday through Friday.

Exchange Service: The general local telephone service rendered in accordance with tariff provisions. Exchange service is a general term describing as a whole the facilities provided for local telecommunications, together with the right to originate and receive a specified or an unlimited number of local messages at charges in accordance with the provisions of this tariff.

Exchange Service Area: The territory within which local telephone service is furnished at the exchange rates applicable within that area.

Facilities: The Company's Facilities consist of Facilities that the Company owns and/or leases and for which the Company renders a bill for payment to its Customers, whether or not such Facilities are actually owned by the Company. The Company's Facilities also include the computerized switching equipment that is used by the Company to connect the Customer's local call to a facility provided by an underlying facilities-based long distance carrier over whose circuits the Customer's call is routed.

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SECTION 1 - DEFINITION OF TERMS (Continued)

Grandfathered Services: Services that are no longer offered to new Customers.

Holidays: The Company's recognized Holidays are January 1st, July 4th, Labor Day, Thanksgiving Day and Christmas Day, on which interexchange service Evening Rates apply from 8:00 AM to 5:00 PM in lieu of regular rates, if the holiday falls on a weekday.

Hunting: Allows an incoming call to be redirected from a busy line in sequential order to the next idle line in a prearranged hunting group.

Individual Case Basis (ICB): A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

Installation Charge: A Non-Recurring Charge applying to the provision of certain items of equipment or Facilities as distinguished from the service connection charge applicable for establishment of basic telephone service.

InterLATA: Calls that originate and terminate between two points in Local Access Transport Areas (LATAs). LATAs are large local and regional telephone service areas that are defined pursuant to the 1982 Consent Decree between the United States Department of Justice and American Telephone and Telegraph Company and participating carriers.

IntraLATA: Calls that originate and terminate within the same LATA.

Intrastate: Calls that originate and terminate between any two points in Alabama. Intrastate calls can be InterLATA or IntraLATA.

Joint User: A person, firm or corporation designated by the Customer as a User of local Exchange Service furnished to the Customer by the Company, and to whom a portion of the charges for such Facilities are billed under a joint use arrangement.

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SECTION 1 - DEFINITION OF TERMS (Continued)

Kbps: Kilobits per second, denotes thousands of bits per second.

LATA: A Local Access and Transport Area established pursuant to the Modification of Final Judgment entered by the United States District Court for the District of Columbia in Civil Action No. 82-0192 for the provision and administration of communications services; or any other geographic area designated as a LATA in the National Exchange Carrier Association, Inc. Tariff F.C.C. No. 4.

Local Exchange Company: Denotes any individual, partnership, association, joint-stock company, trust, or corporation authorized by the appropriate regulatory bodies to engage in providing public switched communication service throughout a local exchange area, and between local exchange areas within the LATA.

Local Service Area: The area within which telephone service is furnished Subscribers under a specific schedule of exchange rates and without long distance charges. A Local Service Area may include one or more Exchange Service Areas.

Long Distance Service: Any telephone call to a location outside the Local Service Area. Long distance includes both IntraLATA and InterLATA calling. For purposes of the Bundled Discount, if a Customer subscribes to both IntraLATA and InterLATA calling then the Customer qualifies for one Telecommunications Service.

Mbps: Megabits, or millions of bits, per second.

Message Waiting: Enables the Customer to receive a stutter dialtone when there is a message waiting in their voice mailbox.

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SECTION 1 - DEFINITION OF TERMS (Continued)

Monthly Recurring Charges: The monthly charges to the Customer for Services, Facilities and equipment, which continue for the agreed upon duration of the service.

Multiple Appearance Directory Numbers: A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF"): An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

Multi-Line Hunt Group: Multi-Line Hunt Group is an arrangement of a group of lines (software defined) that allows the individual lines to be grouped together to share common translation data and to provide a search for an idle line to which calls can be completed.

Night/Weekend: From 11:00 PM up to but not including 8:00 AM Sunday through Friday, and 8:00 AM Saturday up to but not including 5:00 PM Sunday.

Non-Listed Number: A telephone number associated with an exchange Station which at the request of the Subscriber has the listing omitted from the telephone directory but is on records available to the general public upon request.

Non-Published Listing: Listings that are not printed in directories or available from Directory Assistance.

Non-Recurring Charges: The one-time initial charges for Services or Facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

NPA: Numbering plan area or area code.

Off-Hook: The term off-hook denotes the active condition of a telephone Exchange Service line.

On-Hook: The term on-hook denotes the idle condition of a telephone Exchange Service line.

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NONREGULATED SERVICES

SECTION 1 - DEFINITION OF TERMS (Continued)

PBX: Private Branch Exchange. Provides an arrangement of switching equipment and Stations for intercommunicating among the Stations and for connections through the local and long distance message telephone network to other Subscribers.

Point of Demarcation: The point where the Company's Facilities end and the Customer's premises wiring begins.

Presubscription-2 (**PIC-2**): An arrangement whereby a Customer may select and designate to the Company an interexchange carrier it wishes to access, without an access code, for completing IntraLATA toll calls. The selected interexchange carrier is referred to as the User's Primary Interexchange Carrier (PIC-2).

Privacy Manager: Intercepts an incoming call that is marked as blocked, private, unavailable, or unknown and does not allow the call to process through to the Subscriber until the call has been identified with the caller's name and/or number. In addition, the Subscriber has the added functionality of accepting or rejecting that incoming call.

Repeat Dialing: Automatically redials the last number the Customer attempted to call.

Responsible Organization (Resp Org): The carrier entity that has responsibility for the management of toll free numbers in the Service Management System (SMS) including maintaining Customer records in the SMS system. Also, the entity which accesses the SMS to: (a) search for and reserve toll free numbers; (b) create and maintain toll free numbers customer records, including call processing records; and, (c) provide a single point of contact for trouble reporting. The SMS recognizes one Resp Org for each toll free number.

Residential Service: Residential Service is that service furnished in private homes or apartments, including all parts of the Subscriber's domestic establishment, domestic use and not for substantial occupation use; in the study of a clergyman located in a church, in college fraternity or sorority houses, college dormitories, convents and monasteries for domestic rather than occupational use in residential quarters.

Retired Services: Services that have not been grandfathered but subscription to these Services are no longer being offered to new Customers.

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SECTION 1 - DEFINITION OF TERMS (Continued)

RightRing I: Enables a User to have two telephone numbers on a single physical line. Incoming calls are identified by a distinctive ringing pattern associated with each line.

RightRing II: Enables a User to have three telephone numbers on a single physical line. Incoming calls are identified by a distinctive ringing pattern associated with each line.

Secretarial Lines: Extension Station lines or main Station lines of patrons of a telephone answering bureau which terminate in telephone answering facilities on the premises of the bureau so as to permit the bureau attendant to answer incoming calls on such lines.

Service(s): The Company's Telecommunications Service(s) offered on the Company's network.

Service Commencement Date: The Service Commencement Date shall be the date on which the Service first becomes available to the Customer, rather than on the "signed date" of the term agreement.

Service Order: The written request for local Services executed by the Customer and the Company in a format specified by the Company. The signing of a Service Order by the Customer and acceptance thereof by the Company initiates the respective obligations of the parties as set forth therein and pursuant to this tariff, but the duration of the Service is calculated from the Service Commencement Date.

Service Management System (SMS): The national database Service Management System that retains all toll free records. This database provides long distance carriers a single interface for toll free number reservations and record maintenance.

Signature (Basic): Enables the Customer to view a display of the originating telephone number before answering an incoming telephone call.

Signature (Deluxe): Enables the Customer to view a display of the telephone number and name before answering an incoming telephone call.

Signature (Enhanced): Enables the Customer engaged on a telephone call, with optional hardware on their premise, to view a display of the originating telephone number before answering the incoming call waiting signal.

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NONREGULATED SERVICES

SECTION 1 - DEFINITION OF TERMS (Continued)

Speed Calling: Enables a User to call a 7- or 10-digit telephone number by dialing an abbreviated code. The arrangement available has an eight (8-code) and thirty (30-code) number capacity.

Station: Telephone equipment from or to which calls are placed.

Subscriber: Any person, firm, partnership, corporation, municipality, cooperative organization, or governmental agency furnished communications Service by the Company under the provisions and regulations of this tariff. A business Subscriber is a telephone company Subscriber whose use of such Company Service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, or where the listing required is such as to indicate business use, and is therefore charged business rates for telephone service. A residential Subscriber is a Subscriber whose use of such Company Service is of a domestic nature, and not substantially of an occupational nature, and who is therefore charged residential rates for telephone service to the extent the Company offers Residential Service.

Suspension of Service: An arrangement made at the request of the Customer, or initiated by the Company for violation of tariff regulations by the Customer, for temporarily discontinuing Service without terminating the service agreement or removing the telephone equipment from the Customer's premises.

Telecommunications Services: Telecommunications Services are offered in three categories of service: long distance, local and data (includes but is not limited to private line and Internet services). Within each category, the Company offers a variety of products for the Customer's use. For example, T-PAC and SimpliBusiness T are products offered in the local service category; DSL and Private Line are products offered in the data service category; and, HorizonLD and Business Reach LD are products offered in the Long Distance Service category.

Telecommunications Relay Service (TRS): Enables deaf, hard-of-hearing or speech-impaired persons who use a Text Telephone (TT) or similar devices to communicate freely with the hearing population not using TT and visa versa. A Customer will be able to access the state provider(s) to complete such calls.

Three Way Calling: Enables a Customer to put an existing call on hold and place a second call to be added to the connection.

Trunk: A communications path connecting two switching systems in a network, used on the establishment of an end-to-end connection.

Two Way: A service attribute that includes outward dial capabilities for outbound calls and can also be used to carry inbound calls to a central point for further processing.

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SECTION 1 - DEFINITION OF TERMS (Continued)

User or End User: A Customer, Joint User, or any other person authorized by a Customer to use Services provided under this tariff.

Vertical Features: Services such as call validation, "Plain Old Telephone Serivce" (POTS) number translation and provision of statistical information on the Customer's toll free traffic, which may be obtained by the Company from Local Exchange Company access tariffs on behalf of a DeltaCom, Inc. toll free Customer for which the Company serves as Resp Org.

Virtual Call Forwarding: A flat-rate facilities-based feature that allows the Company to port a telephone number in one rate center and forward up to 10 calls simultaneously to another facilities-based telephone number in the same local calling area. Calls cannot be forwarded to another local service provider or to any telephone number that would incur toll charges. The original number must be ported and will be identified as the "*Virtual Call Forwarding Number*". The terminating number will be identified as the "*Virtual Call Forwarding Receiver*".

Wire Center: A Wire Center is a Company facility that houses Company equipment necessary for the provision of switched and non-switched telephone service to Customers in a defined geographical area.

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SECTION 2 – GENERAL REGULATIONS

2.1 Undertaking of the Company

This tariff contains the rules, requirements and charges applicable to nonregulated local and Long Distance Services provided by the Company within the State of Alabama. Operator-assisted Services are furnished subject to the availability of Facilities and subject to the terms and conditions of this tariff.

The Company installs, operates, and maintains the communication Services provided hereinunder in accordance with the terms and conditions set forth under this tariff. It may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to the Company's network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's Services and Facilities are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week. The minimum period of Service is one month unless specifically agreed upon by both the Customer and the Company.

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SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.2 Use of Service

- **2.2.1 General.** Service(s) provided by the Company may be used for any lawful purpose consistent with the transmission and switching parameters and rules of the Facilities utilized in the provision of the Service. The Customer shall not make use of the Services or underlying network:
 - (A) in any way which might reasonably be expected to frighten, abuse, torment, or harass another;
 - **(B)** for any purpose in violation of the law;
 - (C) in such a manner as to unreasonably interfere with the use of the Service by any of the Company's Customers; and/or
 - **(D)** to transmit any material which, in the Company's sole discretion:
 - violates any U.S. or state regulation, including material which infringes upon another's intellectual property rights;
 - (2) is threatening or obscene, libelous, defamatory or violates any right of privacy of another;
 - (3) is discriminatory or otherwise offensive.
- **2.2.2 Resale.** Service may not be resold without the prior written consent of the Company.
- 2.2.3 Shared Tenant Service. If Customer intends to resell or rebill the Company's Services, Customer must certify that they have all necessary state, federal, legal and regulatory authority to resell or rebill any telecommunication services to its tenants or customers. In no event will the Company directly bill any tenant or other customer of Customer. If Customer is found to be in violation of any federal, state or local law or regulation for reselling or rebilling Telecommunications Services, Customer shall indemnify the Company for any related claims by any third party against the Company, including attorneys' fees and costs. All such indemnity obligations of Customer shall survive termination or expiration of the Agreement.

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SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.3 Unauthorized Use

- **2.3.1** The Customer is liable for all unauthorized and/or fraudulent use of Service by Users and the Company retains the right to analyze any and all information at its disposal, including credit surveys, call detail records and any other information to confirm unauthorized use.
- **2.3.2** The Customer shall pay for unauthorized or fraudulent use of Service at the Company's highest usage charges applied to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine and locate the party responsible for unauthorized or fraudulent use.
- **2.3.3** The Company reserves the right to suspend or discontinue Service to specific locations, when it has a good faith reason to suspect fraudulent use of its Facilities.

2.4 Facilities Used in Provision of Service

- **2.4.1** The furnishing of Service under this tariff is subject to the availability on a continuing basis of all the necessary Facilities and is limited to the capacity of the Company's Facilities as well as the facilities the Company may obtain from other carriers to furnish Service from time to time as required at the sole discretion of the Company.
- **2.4.2** The Customer must obtain an adequate number of Access Lines for toll free Service to meet expected demand.
- 2.4.3 The Customer is responsible for placing any necessary orders and complying with tariff regulations for Services described herein, and for assuring that its Users comply with tariff regulations.
- 2.4.4 The Customer shall provide for the proper installation, operation and maintenance of the Customer's equipment used in connection with the Service and shall ensure that such equipment is technically and operationally compatible with the Service and in compliance with all FCC rules and regulations. Failure to do so will void the Company's liability for interruption of service and may make the Customer responsible for damage to equipment.

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SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.4 Facilities Used in Provision of Service (continued)

- 2.4.5 Equipment provided by the Company shall remain the property of the Company. Company-owned equipment will be returned to the Company upon termination of Service. If Company-owned equipment is not returned from the Customer, the Customer will be billed the current Company listed purchase price for the equipment. The Company may substitute, change or rearrange any equipment, facility or system used in providing Service at any time.
- 2.4.6 The Company will deliver the Service(s) to the Customer at the physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized Point of Demarcation. The Point of Demarcation shall be the point where the Company's Facilities end and the Customer's premises wiring begins. The Company is not responsible for the Customer's premises wiring beyond the Point of Demarcation.
- 2.4.7 The Customer shall accept a T1 loop facility no more than 10 business days after the T1 loop facility has been installed or within ten (10) business days of a reasonable attempt by the Company to install the Service. If the T1 loop facility is not accepted by the Customer and/or associated T1 Services are not initiated within this time frame, a monthly recurring Idle T1 Charge as specified in Section 8 of this tariff, necessary for the Company to recover the cost of the idle T1 loop facility, will be applied to the Customer's account until the T1 loop facility and associated T1 Services are accepted. Acceptance is denoted by completed installation of all T1 Services ordered and provisioned on the T1 loop facility. Upon T1 loop acceptance, the monthly Idle T1 Charge will cease.
- **2.4.8** The Company directly controls all Facilities provided under this tariff.

2.5 Limitations

- **2.5.1** Service is offered subject to the availability of Facilities and the provisions of this tariff.
- 2.5.2 The Company's liability hereunder shall be limited to credit allowances for Service outages as set forth in Section 2.21 of this tariff. In no event shall the Company be liable to the Customer or any third party for any consequential, direct, indirect, special, incidental, reliance, exemplary or punitive damages, including, but not limited to, any loss of revenue or profits arising from or related in any manner to any act or omission, failure to perform, delay, interruption, failure to provide any Service or any failure in or breakdown of Facilities associated with the Service whether or not the Company is aware of the possibility of such damages.

NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.5 Limitations (continued)

- **2.5.3** The foregoing limitations shall include, but are not limited to:
 - (A) availability or performance of any systems or related facilities under the control of or provided by other entities, even if the Company acted as agent in arranging such facilities or service;
 - **(B)** content of information passing through its network, including the accuracy or quality of such information;
 - (C) unlawful or unauthorized use of the Company's Facilities or Service;
 - (**D**) breach of the privacy or security of communications transmitted over the Company's Facilities:
 - (E) changes in any of the facilities, operations or procedures of the Customer that render any equipment, Facilities or Service provided by the Company obsolete or require modification or alternation of such equipment, Facilities or Service or otherwise affect its use or performance.
 - (**F**) any damage associated with the ordering (including the reservation of any specific number for use with a service) of any Service or Facilities offered under this tariff;
 - (G) any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company.
 - **(H)** any representations made by Company employees that do not comport or are inconsistent with the provisions herein;
 - (I) any noncompletion of calls due to network busy conditions;
 - (J) any calls not actually attempted to be completed during any period that Service is unavailable;

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.5 Limitations (continued)

2.5.3 (continued)

- (K) any injury to property or injury or death to persons, including claims for payments made under Workers' Compensation law or under any plan for employee disability or death benefits, arising out of, or caused by, any act or omission of the Customer, or the construction, installation, maintenance, presence, use or removal of the Customer's facilities or equipment connected, or to be connected to the Company's Facilities;
- (L) any personal injury to, or death of, any person(s), or for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, locations or use of Service furnished by the Company at such locations;
- (M) Any act or omission concerning the implementation of Presubscription, as defined herein;
- **2.5.4** The Company's entire liability for any claims, loss, damages or expenses from any cause whatsoever shall not exceed the sums actually paid to the Company by the Customer for the Service giving rise to the claim.
- **2.5.5** The liability of the Company for errors in billing that result in overpayment by the Customer shall be limited to a credit equal to the dollar amount erroneously billed or, in the event that payment has been made and Service has been discontinued, to a refund of the amount erroneously billed.
- **2.5.6** The Company reserves the right to discontinue furnishing Service, or limit the use of Service necessitated by conditions beyond its control; or when the Customer is using Service in violation of the law or the provisions of this tariff.
- **2.5.7** The Company shall not be liable for the Customer's failure to fulfill its obligations to take all necessary steps including, without limitation, obtaining, installing and maintaining all necessary equipment, or materials and supplies, for interconnection of the terminal equipment or communications system of the Customer, or any third party acting as its agent, to the Company's network.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.5 Limitations (continued)

- **2.5.8** The Company does not guarantee nor make any warranty with respect to Service installations at locations at which there is present an atmosphere that is explosive, prone to fire, dangerous or otherwise unsuitable for such installations.
- **2.5.9** The Company makes no other, and expressly disclaims all, warranties or representations, EXPRESS OR IMPLIED, concerning the Service or any content received via the Service, either in fact or by operation of law, statutory or otherwise, including warranties of merchantability or fitness for a particular use, except those expressly set forth herein.
- **2.5.10** Failure by the Company to assert its rights pursuant to one provision of this tariff does not preclude the Company from asserting its rights under other provisions.
- **2.5.11** The Company's liability arising from errors or omissions of listings or directory assistance records is limited to the amount charged to the Customer for the listings. If the listings or Service was provided at no charge to the Customer, then the Company's liability is limited to \$1.00
- **2.5.12** In conjunction with a non-published telephone number, the Company will not be liable for failure or refusal to complete any call to such telephone when the call is not placed by number. The Company will attempt to prevent the disclosure of the number to such telephone, but will not be liable should such number be divulged
- **2.5.13** In conjunction with Busy Line Verification and Interrupt Service as described in Section 6, the Customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

2.5.14 Emergency 911 Service

(A) This Service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or any other party or person for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this Service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this Service.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.5 Limitations (continued)

2.5.14 Emergency 911 Service (continued)

- (B) The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, telephone used by the party or parties accessing Emergency 911Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its Users, agencies or municipalities, or the employees or agents of any one of them.
- (C) When a Customer with a non-published telephone number, as defined herein, places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority responsible for the Emergency 911 Service, upon request of such governmental authority. By subscribing to Service under this tariff Customer acknowledges and agrees with the release of information as described above.
- (D) In areas where the local governmental authority responsible for Emergency 911 Service bases its 911 fees on a percentage of the local tariff rates, the Company's 911 fee assessment for bundled products will be calculated on rates for standalone basic local Exchange Service.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.6 Indemnification

Claims against the Company, its directors, officers, employees, representatives and agents who will be held harmless from any and all claims, demands, activities, suits, actions, losses, costs, damages, liabilities, expenses (including court costs, expenses and attorneys' fees) ("Claims") incurred by the Company that arise from or incident to any act, negligence or omission on the part of the Customer with respect to the Customer's duties hereunder or any conduct of the Customer or employee or representative of the Customer outside the scope of the Customer's agreement with the Company and/or this tariff. The Company shall be indemnified and held harmless by the Customer as a result of:

- **2.6.1** Claims for libel, slander, defamation, invasion of privacy; infringement of copyright or patent; unauthorized use of any trademark, trade name, or service mark; unfair competition; interference with contract, proprietary or creative right; or any other injury to any person, property or entity arising from the material, data, information or content revealed to, or transmitted, processed, handled, or used by, Company under this tariff.
- **2.6.2** Claims for damage to an Authorized User's or third party's premises resulting from furnishing Service by the Company when the damage is not a result of the negligent or willful acts of the Company.
- **2.6.3** Claims resulting from an act, negligence or omission of the Customer, Authorized Users, or patron(s) of the Customer relating to the use of the Company's Services or Facilities;
- **2.6.4** Claims resulting from any act, negligence or omission of any entity furnishing service, equipment or facilities for use in conjunction with Services or Facilities provided by the Company.
- 2.6.5 Claims resulting from any delay or failure of performance or equipment due to causes beyond the Company's control, including but not limited to, acts of God, fires, floods, earthquakes, hurricanes, explosion or other catastrophes; national emergencies, insurrections, riots, wars or other civil commotions; strikes, lockouts, work stoppages or other labor difficulties; criminal actions taken against the Company; cable cuts, unavailability, failure or malfunction of equipment or facilities provided by the Customer or third parties; and any law, order, regulation, direction, other request of any governing authority or agency having or claiming jurisdiction over the Company thereof.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.6 Indemnification (continued)

- 2.6.6 Where any claim arises out of the Company acting as a Resp Org or where the Company's inbound toll free Service is not made available on the date committed, or cannot otherwise be made available after the Company's acceptance of the Customer's order, or as provided with a number(s) other than the one(s) committed by the Company to the Customer, or the number or numbers are not included in a third party directory assistance database or are included in an incorrect form, or vertical features are not obtained or obtained in error, and any such failure or failures is due solely to the negligence of the Company, in such case the Company's liability, if any, is limited to the lesser of (a) the actual monetary damages incurred and proved by the Customer as the direct result of such failure or failures, or (b) the sum of \$1000.00. The Company shall not be liable at all for the use, misuse, or abuse of a Customer's toll free service by third parties, including, without limitation, the Customer's employees or members of the public who dial the Customer's toll free number by mistake. Compensation for any injury the Customer may suffer due to the fault of others than the Company must be sought from such other parties. In the event that the Company causes the misrouting of calls, the Company's sole liability shall be to provide a credit equal to the charges for the affected calls.
- **2.6.7** All other claims arising out of any act or omission of the Customer in connection with any Service or Facility provided by the Company.

2.7 Notification of Service-Affecting Activities

The Company will provide the Customer reasonable notification of service-affecting activities that may occur in normal operation of its business. Such activities may include, but are not limited to, equipment or Facilities additions, removals or rearrangements and routine preventative maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. The Company will work cooperatively with the Customer to determine the reasonable notification requirements. With some emergency or unplanned service-affecting conditions, such as an outage resulting from cable damage, notification to the Customer may not be possible.

NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.8 Non-Routine Installation

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, Holidays, and/or night hours, additional charges may apply.

2.9 Special Construction

Subject to the agreement of the Company and to all of the regulations contained in this tariff, special construction of Facilities may be undertaken on a reasonable efforts basis at the request of the Customer. Special construction is construction undertaken:

- (A) where Facilities are not presently available, and there is no other requirement for the Facilities so constructed:
- **(B)** of a type other than that which the Company would normally utilize in the furnishing of its Services;
- (C) over a route other than that which the Company would normally utilize in the furnishing of its Services;
- (**D**) in a quantity greater than that which the Company would normally construct;
- (E) on an expedited basis;
- (**F**) on a temporary basis until permanent Facilities are available;
- (G) involving abnormal costs; or
- **(H)** in advance of its normal construction

All costs incurred by the Company for Special Construction will be billed to the Customer unless waived by an authorized representative of the Company.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.10 Terms and Conditions

- **2.10.1** Except as otherwise provided herein, Service is provided on the basis of a minimum period of at least one month, 24-hours per day. Customers shall continue to be provided Service until cancelled by the Customer in writing 30 days prior to the cancellation of Service. Unless otherwise specified herein for the purpose of computing charges in this tariff, a month is considered to have thirty (30) days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- **2.10.2** This tariff shall be interpreted and governed by the laws of the State of Alabama without regard for its choice of laws provision.
- 2.10.3 The Customer has no property right to the telephone number or any other call number designation associated with Services furnished by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the Customer, whenever the Company deems it necessary to do so in the conduct of its business.
- **2.10.4** The Company hereby reserves its rights to establish service packages specific to a particular Customer. These contracts may or may not be associated with volume and/or term discounts.

2.11 Obligations of the Customer

2.11.1 General

The Customer shall be responsible for:

- (A) the payment of all applicable charges pursuant to this tariff;
- (B) reimbursing the Company for damage to, or loss of, the Company's Facilities or equipment caused by the acts or omissions of the Customer; or the noncompliance by the Customer, with these regulations; or by fire or theft or other casualty on the Customer's premises, unless caused by the negligence or willful misconduct of the employees or agents of the Company. The Company will, upon reimbursement for damages, cooperate with the Customer in prosecuting a claim against the person causing such damage and the Customer shall be subrogated to the Company's right of recovery of damages to the extent of such payment;

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.11 Obligations of the Customer (continued)

2.11.1 General (continued)

The Customer shall be responsible for:

- (C) providing at no charge, as specified from time to time by the Company, Company Facilities and equipment installed on the premises of the Customer, at the level of heating and air conditioning necessary to maintain the proper operating environment of such premises, Facilities and equipment. The Customer may be required to install and maintain Company Facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for indemnifying, monitoring, removing, and disposing of any hazardous material (e.g., friable asbestos) prior to any construction or installation work;
- (D) obtaining, maintaining, and otherwise having full responsibility for all rights-ofway and conduct necessary for installation of fiber optic cable and associated equipment used to provide local Exchange Service to the Customer from the cable building entrance or property line to the location of the equipment space described in Section 2.11.1(c). Any costs associated with obtaining and maintaining the rights-of-way described herein, including any order for service;
- (E) providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which Company employees and agents shall be installing or maintaining the Company's Facilities and equipment. The Customer may be required to install and maintain Company Facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The Customer shall be responsible for indemnifying, monitoring, removing, and disposing of any hazardous material (e.g. friable asbestos) prior to any construction or installation work;
- (F) complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses, and permits as may be required with respect to, the location of Company Facilities and equipment in any Customer premises or the rights-of-way for which Customer is responsible under Section 2.11.1(d);

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.11 Obligations of the Customer (continued)

2.11.1 General (continued)

- (G) not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or Facilities;
- (H) making Company Facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the Customer. No allowances for interruptions in Service will be made for the period during which Services are interrupted for such purpose;
- (I) not causing any harm to the Company's equipment and granting or obtaining permission for Company agents or employees to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or upon termination of Service as stated herein, removing the Facilities or equipment of the Company; and
- (J) arranging for the installation of any additional premises wiring, if needed, at Customer's sole cost and expense after the Company terminates the Service(s) at the recognized Point of Demarcation.

2.11.2 Liability of the Customer

(A) The Customer will be liable for damages to the Facilities of the Company and for all incidental and consequential damages caused by the negligent or intentional acts or omissions of the Customer, its officers, employees, agents, invitees, or contractors where such acts or omissions are not the direct result of the Company's negligence or intentional misconduct.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.11 Obligations of the Customer (continued)

2.11.2 Liability of the Customer (continued)

- (B) To the extent caused by any negligent or intentional act of the Customer as described in (A), preceding, the Customer shall indemnify, defend and hold harmless the Company from and against all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees, for (1) any loss, destruction or damage to property of the Company or any third party, (2) any liability incurred by the Company to any third party pursuant to this or any other tariff of the Company, or otherwise, for any interruption of, interference to, or other defect in any Service provided by the Company to such third party, and (3) any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer including, without limitation, use of the Company's Services and Facilities in a manner not contemplated by the agreement between the Customer and the Company or this tariff.
- (C) The Customer shall not assert any claim against any other Customer or User of the Company's Services for damages resulting in whole or in part from or arising in connection with the furnishing of Service under this tariff including but not limited to mistakes, omissions, interruptions, delays, errors or other defects or misrepresentations, whether or not such other Customer or User contributed in any way to the occurrence of the damages, unless such damages were caused solely by the negligent or intentional act or omission of the other Customer or User and not by any act or omission of the Company. Nothing in this tariff is intended either to limit or to expand Customer's right to assert any claims against third parties for damages of any nature other than those described in the preceding sentence.
- (D) If the Customer or its agent fails to maintain and operate its equipment and/or system or that of its agent properly, with resulting imminent harm to Company equipment, personnel, or the quality of Service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's Service without liability.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.11 Obligations of the Customer, (continued)

2.11.3 Customer Equipment and Channels

(A) General

A User may transmit or receive information or signals via the Facilities of the Company. The Company's Services are designed primarily for the transmission of voice-grade telephonic signals, except as otherwise stated in this tariff. A User may transmit any form of signal that is compatible with the Company's equipment, but the Company does not guarantee that its Services will be suitable for purposes other than voice-grade telephonic communication except as specifically stated in this tariff.

(B) Station Equipment

1. The Customer is responsible for providing and maintaining any terminal equipment on the Customer premises. The electric power consumed by such equipment shall be provided by, and maintained at the expense of, the Customer. All such terminal equipment must be registered with the FCC under 47 C.F.R., Part 68 and all wiring must be installed and maintained in compliance with those regulations. The Company will, where practicable, notify the Customer that temporary discontinuance of the use of Service may be required; however, where prior to notice is not practicable, nothing contained herein shall be deemed to impair the Company's right to discontinue forthwith the use of a Service temporarily if such action is reasonable under the circumstances. In case of such temporary discontinuance, the Customer will be promptly notified and afforded the opportunity to correct the condition that gave rise to the temporary discontinuance. During such period of temporary discontinuance, credit allowance for service interruptions, as set forth in Section 2.21 is not applicable.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.11 Obligations of the Customer, (continued)

2.11.3 Customer Equipment and Channels (continued)

(B) Station Equipment (continued)

2. The Customer is responsible for ensuring that Customer provided equipment connected to Company equipment and Facilities is compatible with such equipment and facilities. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company provided equipment and wiring or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.12 Interconnection of Facilities

- **2.12.1** Any special interface equipment necessary to achieve compatibility between the Facilities and equipment of the Company used for furnishing local Exchange Services and the channels, facilities, or equipment of others shall be provided at the Customer's expense.
- **2.12.2** Local Services may be connected to the services or facilities of other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs of the other communications carriers, which are applicable to such connections.
- **2.12.3** Facilities furnished under this tariff may be connected to Customer provided terminal equipment in accordance with the provisions of this tariff.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.13 Inspections

- **2.13.1** Upon reasonable notification to the Customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the Customer is complying with requirements set forth in Section 2.11.3 for installations, operation, and maintenance of Customer provided facilities, equipment, and wiring in the connection of Customer provided facilities and equipment to Company owned Facilities and equipment.
- 2.13.2 If the protective requirements for Customer provided equipment are not being complied with, the Company may take such action as it deems necessary to protect its Facilities, equipment and personnel. The Company will notify the Customer promptly if there is any need for further corrective action. Within ten (10) days of receiving this notice, the Customer must take this corrective action and notify the Company of the action taken. If the Customer fails to do this, the Company may take whatever additional action is deemed necessary, including the Suspension of Service, to protect its Facilities, equipment, and personnel from harm.
- **2.13.3** If harm to the Company's network, personnel or Services is imminent, the Company reserves the right to shut down Customer's Service immediately, with no prior notice required.
- **2.13.4** The Company will, upon a request from the Customer 24 hours in advance, provide the Customer with a statement of technical parameters that the Customer's equipment must meet.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.14 Validation of Credit

The Company reserves the right to validate the credit worthiness of Customers through available credit verification procedures. Credit shall be deemed established if:

- (A) The applicant demonstrates that he is a satisfactory credit risk by appropriate means including, but not limited to, the production of substantive references that may be quickly and inexpensively checked by the Company;
- (B) The applicant has been a Customer of the Company for a similar type of Service within a period of twenty-four consecutive billings preceding the date of application and during the last twelve (12) consecutive billings for that prior Service has not had Service discontinued for non-payment of bill or had more than one occasion in which a bill was not paid within the period prescribed by the reasonable regulations of the Company; provided, that the average periodic bill for such previous Service was equal to at least fifty per centum of that estimated for the new Service; and provided further, that the credit of the applicant is unimpaired;
- (C) The applicant furnishes a satisfactory guarantor to secure payment of bills for the Service requested in a specified amount not to exceed the amount of the cash Deposit prescribed in Section 2.16 of this tariff.
- (**D**) The applicant makes a cash Deposit to secure payment of bills for Service prescribed in Section 2.16 of this tariff.
- (E) An applicant for Service who previously has been a Customer of the Company and whose Service has been discontinued by the Company during the last twelve (12) billings of that prior Service because of nonpayment of bills, may be required to reestablish credit.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.15 Payment Arrangements

2.15.1 Payment for Service

The requirements listed below apply to all Customers of the Company.

- (A) The Customer is responsible for payment of all charges for Services furnished by the Company to the Customer or its Joint or Authorized Users, including but not limited to, calls or Service originated at the Customer's number(s), originated by use of calling cards or the Company assigned special billing numbers, and for all Installation Charges, special charges and surcharges, recurring monthly fees assessed by authorized regulatory agencies or third parties from whom the Company obtains Facilities to provide the Services. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with a Service for which a Non-Recurring Charge is specific, those charges may be passed on to the Customer.
- (B) The Customer shall not attempt to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards, including, but not limited to, rearranging, tampering with, or making connections not authorized by the Company to any Service or component used to furnish Service, or using toll free Service with the intent of gaining access to a Customer's outbound calling capabilities on an unauthorized basis. The Customer shall remain liable for all unauthorized use of the Company's Service(s) by Users. The Company may analyze any and all information at its disposal, including credit surveys, call detail records and any other information to confirm unauthorized use. The Customer shall pay for unauthorized or fraudulent use at the Company's highest usage charges applied to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine and locate the party responsible for unauthorized or fraudulent use.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.15 Payment Arrangements (continued)

2.15.1 Payment for Service (continued)

- (C) The security of the Customer's Authorization Codes is the responsibility of the Customer. All calls placed using such Authorization Codes shall be billed to and shall be the obligation of the Customer. However, the Customer shall not be responsible for charges in connection with the unauthorized use of Authorization Codes arising after the Customer notifies the Company of the loss, theft, or other breach of security of such Authorization Codes.
- (D) The Customer shall render payment in the amount of and on or before the date stated on the invoice. All service, installation, monthly recurring, and Non-Recurring Charges are due and payable by the due date specified on the monthly invoice and shall be considered past due if payment is not received by the due date. Any past due amounts will incur a late charges as set forth in Section 2.15.2.
- (E) If the Customer pays via bank draft or credit card draft, the Customer's account will be drafted within 14 days after the conclusion of the billing cycle for the full amount due. In order to cancel a bank draft or credit card draft written notification must be received by the Company at least ten (10) business days prior to the conclusion of the Customer's current billing cycle. Upon receipt of notice to cancel a bank draft or credit card draft, the Customer shall allow the Company to make all credit inquiries necessary to make a determination regarding the extension of credit terms to the Customer and the Company reserves its right to require security deposits pursuant to Section 2.16.
- (**F**) The Company's sole liability with respect to any overpayment by the Customer, for whatever reason, is limited to a credit in the amount of the overpayment.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.15 Payment Arrangements (continued)

2.15.1 Payment for Service (continued)

- (G) The Customer is responsible for the payment of any sales, use, gross receipts, excise, or other local, state or federal taxes, charges or surcharges, including franchise and license fees (however designated) excluding taxes on the Company's net income, imposed or based upon the provision, sale or use of local services. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. Any taxes imposed by a local jurisdiction (e.g., county and municipal taxes, including but not limited to franchise fees and license fees) will only be recovered from those Customers located in the affected jurisdiction.
- (H) The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively. In addition, the Company will itemize the following charges, including but not limited to, Telecommunications Relay Service, Universal Service Charges, Carrier Line Charges (CLC), E911, subscriber line charges and compensation to payphone service providers for the use of their payphones to access the Company's Services.

2.15.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other Users for Services and Facilities furnished to the Customer by the Company within a specified period of time in cash or the equivalent of cash.

(A) Recurring, non-recurring, service and Installation Charges are due and payable on or before the due date stated on the invoice. Amounts not paid by the due date shall be considered past due.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.15 Payment Arrangements (continued)

2.15.2 Billing and Collection of Charges (continued)

- (B) The Company shall present invoices for Recurring Charges monthly to the Customer, in advance of the month in which Service is provided, and Recurring Charges shall be due and payable on or before the due date stated on the invoice. When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period. The Company reserves the right to charge interest on any past due amount at the lawful rate then in effect.
- (C) When Service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which Service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- (D) Amounts not paid by the invoice due date will be considered past due. The Company reserves the right to charge interest on any past due amount at a monthly rate of 1.5% per month. Such amount will apply to checks or drafts presented for payment that are returned, plus an additional service charge up to the maximum allowed by law. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- (E) If the Customer accumulates more than \$250.00 of undisputed delinquent toll free (8YY) charges, the Company reserves the right to deny a request to port the Customer's toll free number until such undisputed charges are paid in full.
- (F) In the event the Company incurs fees or expenses, including attorney's fees and/or court costs, in collecting or attempting to collect any charges owed to the Company, the Customer will be liable to the Company for the payment of all such fees and expenses reasonably incurred.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.15 Payment Arrangements (continued)

2.15.2 Billing and Collection of Charges (continued)

- (G) If Service is disconnected by the Company (in accordance with Section 2.20 following) and later re-installed, re-installation of Service will be subject to all applicable Installation Charges. If Service is suspended by the Company and later restored, restoration of Service will be subject to the rates in Section 8.
- (H) A check return charge will be assessed for checks or drafts written on accounts with insufficient funds or on non-existing accounts, or on returned Automatic Funds Transfer transactions.

2.15.3 Disputed Bills

The Customer shall notify the Company of any disputed items on a bill within 60 days of receipt of the invoice. If the Customer does not provide written notice to the Company of a dispute with respect to the amounts invoiced within sixty (60) days of receipt of the invoice, the invoice shall be deemed correct and binding on the Customer for all purposes. If an entity other than the Company imposes charges on the Company, in addition to its own internal costs, in connection with provision of the Customer's Service, those charges may be passed on to the Customer.

2.16 Customer Deposits and Advance Payments

2.16.1 Advance Payments

To safeguard its interests, the Company may require a Customer to make an Advance Payment before Services and Facilities are furnished. The Advance Payment will not exceed an amount equal to the Non-Recurring Charge(s) and one (1) month's charges for the Service or Facilities. In addition, where special construction is involved, the Advance Payment may also include an amount equal to the estimated Non-Recurring Charges for the special construction and Recurring Charges (if any) for a period to be set between the Company and the Customer. Advance Payments do not accrue interest. An Advance Payment may be required in addition to a Deposit.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.16 Customer Deposits and Advance Payments (continued)

2.16.2 Deposits

- (A) The Company may require a cash Deposit from a prospective Customer, a presently disconnected Customer, or a former Customer for the purpose of guaranteeing final payment for Service when in the judgment of the Company, such Deposit is necessary. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. A Deposit may be required in addition to an Advance Payment.
- **(B)** A Deposit may be required upon initiation or reinitiation of Service:
 - 1. if the Customer's financial condition is not acceptable to the Company;
 - 2. if the Customer's financial condition is not a matter of general knowledge;
 - **3.** if the Customer is presently disconnected;
 - 4. in the case of a former Customer where in the judgment of the Company such Deposit is necessary;
 - **5.** upon five (5) days written notice if such notice is mailed, if the Customer's account is not in good standing;
 - **6.** upon five (5) days written notice if such notice is mailed, if the Customer's Deposit has been refunded or found to be inadequate; or
 - 7. upon five (5) days written notice if such notice is mailed, if the Customer's usage increases sufficiently to warrant an additional Deposit.
- (C) The Company may require such Deposit prior to providing Service or require Deposit payment by separate bill or coincident with or included in the first monthly billing. The Company reserves the right to cease accepting and processing Service Orders after it has requested a security Deposit and prior to the Customer's compliance with this request. Such required Deposit shall not exceed the amount of an estimated bill for two regular billing periods or in the case of a Customer whose bills are payable in advance, it shall not exceed an estimated bill for one regular billing period, plus two months estimated toll. Interest shall accrue on such deposits at a rate of seven percent (7%) annually.
- (**D**) At the Company's option and provided that a Customer is in good standing, the Company may credit or refund the Deposit and accrued interest at any time.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.16 Customer Deposits and Advance Payments (continued)

2.16.2 Deposits (continued)

- (E) Customers may obtain Deposit refunds prior to the refund date by either:
 - 1. Application to and approval by the Company. Barring that a Customer's circumstance is other than in good standing, the Company may refund the Deposit and accrued interest.
 - 2. Upon final discontinuance of Service, the Company shall apply such Deposit with accrued interest to any amounts owed by the Customer for Service. Any credit balance remaining will be refunded. Before the Service or Facility is discontinued, the Company may, at its option, return the Deposit or credit to the Customer's account.
- (F) The Company reserves the right to periodically review the Customer's credit worthiness and credit terms. The Company may request an initial Deposit or an additional Deposit based on the Customer's payment history and credit worthiness.
- (G) An additional Deposit may be required from a Customer when excessive toll occurs and there is a known credit risk, either upon written notice or verbal notification subsequently confirmed in writing. If the Deposit requirement is not met, toll restriction may be applied where technically available. If toll restriction is not available, local service may be denied if the Deposit requirement is not met.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.17 Service Changes

2.17.1 General

If the Customer requests to move the location to which the Company provides Service and/or requests changes to an existing Service provided by the Company, the Company will provide Service to the new location and/or accommodate the change in Service to the extent it is technically and economically feasible to do so, as determined in the sole discretion of the Company. To request a move of Service from an existing location to a new location, Customer must contact the Company's Customer Care at least 45 days prior to the move. In the event of a move of the location to which the Company provides Service, one or more of the following charges may apply:

- (A) Move Fee as delineated in Section 8;
- (B) any out of pocket costs incurred by the Company as a result of the termination of the Services(s) either as a result of a move or a change; and/or
- (C) any increase in rates allowed by applicable law.
- **2.17.2** In addition, the Company may require the Customer to sign a new Term Plan Agreement for Service in the new location.

2.18 Agreement for Service

The initial term of Service provided under an Agreement for Service ("AFS") shall be set forth on such AFS. Upon expiration of the initial term, the AFS shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one (1) year terms unless either party notifies the other of its intention to terminate the AFS at the end of the initial term or renewal term, as the case may be, which such notice shall be in writing and provided to the other party at least thirty (30) days prior to the expiration of the initial term or the renewal term, as the case may be. In the event of such notice, the AFS shall terminate upon the expiration of the initial term or renewal term, as the case may be. The Customer must follow the process as outlined in Section 2.23 when notifying the Company of its intent to terminate the AFS at the end of the initial term or renewal term, as the case may be.

The Customer shall notify the Company in writing if the Customer contact person is changed. The Company reserves the right to reject any Customer termination request received from any person other than the designated Customer contact person.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.19 Annual Usage Commitment Level for Long Distance Service

Customer's annual usage is established by using the third (3rd) month's actual toll usage, excluding directory assistance, multiplied by twelve (12) months, and multiplying that result by 50%. By the end of the twelfth (12th) month of the Customer's Initial Term of Agreement, usage must be at or above the established Annual Usage Commitment. If the Customer's usage does not meet this requirement, in the thirteenth (13th) month, and at the end of the twelve (12) month period remaining in the Initial Term or Renewal Term as applicable, the Customer will be billed the difference between the actual usage level and the predetermined Annual Usage Commitment. The Annual Usage Commitment as described is used in the calculation of the Discontinuance Charge for early termination of an Initial Term or Renewal Term, as applicable.

2.20 Discontinuance of Service by Company

2.20.1 General

The Company may refuse, terminate, discontinue or limit the use of Service (either temporarily or permanently) to the Customer without incurring any liability for the following reasons provided in this section. Customers will be provided five (5) days written notice prior to discontinuance unless otherwise indicated. Upon the Company's discontinuance or Suspension of Service to the Customer, all applicable charges, including termination charges, shall become due and the Customer is obligated to pay the Company for said charges.

Upon the Company's discontinuance of Service to the Customer the Company, in addition to all other remedies that may be available to the Company at law or in equity or under any other provision of this tariff, may declare all future monthly and other charges which would have been payable by the Customer during the remainder of the term for which such Services would have otherwise been provided to the Customer to be immediately due and payable.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.20 Discontinuance of Service by Company (continued)

- 2.20.2 Upon nonpayment of any amounts owing to the Company, the Company may discontinue or suspend Service without incurring any liability. If the Company temporarily interrupts Service due to nonpayment and payment is not received within five (5) days following the interruption, the Company reserves the right to disconnect Service. Service suspended by the Company and later restored will be subject to a restoral fee as set forth in Section 8. Service disconnected by the Company and reinstalled will be subject to all applicable Installation Charges and the Customer may be required to pay such charges prior to reinstallation of Service.
- **2.20.3** Upon violation of any of the other material terms or conditions for furnishing Service the Company may, by giving twenty (20) days prior written notice to the Customer, discontinue or suspend Service without incurring any liability, if such violation continues during the twenty (20) day period.
- **2.20.4** For use of obscene, profane or grossly abusive language over or by means of the Company's Facilities, or failure, upon reasonable notice, to cease and refrain from such practice.
- **2.20.5** Upon condemnation of any material portion of the Facilities used by the Company to provide Service to a Customer or if a casualty renders all or any material portion of such Facilities inoperable beyond feasible repair, the Company, by notice to the Customer, may discontinue or suspend Service without incurring any liability.
- **2.20.6** Upon any governmental prohibition or governmental required alteration of the Services to be provided or any violation of an applicable law or regulation, the Company may immediately discontinue Service without incurring any liability.
- **2.20.7** Upon the Customer's abandonment of Service, the Company may, without prior notice to the Customer, immediately discontinue or suspend Service without incurring any liability or require an additional Deposit as permitted by law as security for future payment of Service.
- **2.20.8** Without incurring any liability, the Company shall suspend, terminate, disconnect or limit the use of Service in circumstances where the Customer's unlimited access to the network might result in substantial loss of revenue to the Company.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.20 Discontinuance of Service by Company (continued)

- **2.20.9** The Company may, immediately and without notice, suspend or discontinue Service if the Company deems that such action is necessary to prevent or to protect against fraud or to otherwise protect its personnel, agents, Facilities or Services.
- **2.20.10** The Company may suspend or discontinue Service without notice in the event of Customer use of equipment or Services in such a manner as to adversely affect the Company's Service to others.
- **2.20.11** The Company may suspend or discontinue Service without notice in the event of tampering with the equipment or Services furnished by the Company.
- **2.20.12** The Company may suspend or discontinue Service without notice in the event the Customer is using the Service for unlawful purposes.
- **2.20.13** The Company may suspend or discontinue Service without notice in the event that a condition on the Customer's premises is hazardous.
- **2.20.14** The Company may suspend or discontinue Service without notice in the event the Customer uses or attempts to use Service with the intent to avoid the payment, either in whole or in part, of the tariffed charges for the Service by:
 - (A) Using or attempting to use Service by rearranging, tampering with, or making connection to the Company's Service not authorized by this tariff; or
 - (B) Using tricks, schemes, false or invalid numbers, false credit devices, electronic devices; or
 - (C) Any other fraudulent means or devices.
- **2.20.15** If the Customer refuses to furnish information or provides false information to the Company regarding the Customer's credit-worthiness, past or current use of common carrier communications services or its planned use of Service(s), the Company may discontinue the Customer's Service upon notice without incurring any liability.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.20 Discontinuance of Service by Company (continued)

- **2.20.16** The Company may suspend or discontinue Service without notice if the Customer's usage exceeds parameters based on historical usage by the Customer.
- **2.20.17** The Company may suspend or discontinue Service without notice when the Company deems it necessary to take action to prevent unlawful use of its Service(s) such as blocking traffic to certain countries, or by blocking calls using certain Authorization Codes or from or to certain NPA-NXXs.
- 2.20.18 The Customer is responsible for providing adequate Access Lines to enable the Company to terminate all toll free service calls to the Customer's telephone equipment. Should the Customer have insufficient Access Lines on which to terminate toll free service calls, the Company reserves the right to request the Customer to add additional lines for call terminations. If, after fifteen (15) days, the Customer has not complied with the requested change, the Company, without incurring any liability, reserves the right to terminate the Customer's toll free service in accordance with the notice period referenced in this section.
- **2.20.19** The suspension or discontinuance of Service(s) by the Company pursuant to this section does not relieve the Customer of any obligations to pay the Company for charges due and owing for Service(s) furnished during the time of or up to suspension or discontinuance.
- **2.20.20** Upon the Company's discontinuance of Service to the Customer, all applicable charges, including termination charges, shall become due. This is in addition to all other remedies that may be available to the Company at law or equity or under any other provision of this tariff.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.21 Interruption of Service

2.21.1 General

- (A) A credit allowance will be given when Service is interrupted due to any cause other than the negligence or willful act of the Customer or the operation or failure of the Facilities or equipment provided by the Customer and except as specified in Section 2.21.2 following. A Service is interrupted when it becomes inoperative to the Customer, e.g., the Customer is unable to transmit or receive, because of a failure of a component furnished by the Company under this tariff.
- (B) An interruption period begins when the Customer reports a Service, facility or circuit to be inoperative and, if necessary, releases it for testing and repair. An interruption period ends when the Service, Facility or circuit is operative.
- (C) If the Customer reports a Service, Facility or circuit to be interrupted but declines to release it for testing and repair, or refuses access to its premises for test and repair by the Company, the Service, Facility or circuit is considered to be impaired but not interrupted. No credit allowances will be made for a Service, facility or circuit considered by the Company to be impaired.
- (D) The Customer shall be responsible for the payment of service charges as set forth herein for visits by the Company's agents or employees to the premises of the Customer when the Service difficulty or trouble report results from the use of equipment or facilities provided by any party other than the Company, including but not limited to the Customer.

2.21.2 Limitations on Allowances

No credit allowance will be made for any interruption in Service:

- (A) Due to the negligence of or noncompliance with the provisions of this tariff by the Customer, Authorized User, Joint-User, other common carrier providing service connected to the Service of the Company, or any person or entity other than the Company;
- **(B)** Due to the failure or malfunction of power, equipment, systems, connections or services not provided by the Company;

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.21 Interruption of Service (continued)

2.21.2 Limitations on Allowances (continued)

- (C) Due to circumstances or causes beyond the reasonable control of the Company;
- (**D**) Due to the negligence of any person other than the Company including, but not limited to, the Customer or other common carriers connected to the Company's Facilities:
- (E) During any period in which the Company is not given full and free access to its Facilities and equipment for the purposes of investigating and correcting interruptions;
- (F) A Service will not be deemed to be interrupted if a Customer continues to voluntarily make use of such Service;
- (G) During any period when the Customer has released Service to the Company for maintenance purposes or for implementation of a Customer order for a change in service arrangements;
- (H) That occurs or continues due to the Customer's failure to authorize replacement of any element of special construction; and
- (I) That was not reported to the Company within five (5) days of the date that Service was affected.

2.21.3 Use of Alternative Service Provided by the Company

Should the Customer elect to use an alternative Service provided by the Company during the period a Service is interrupted, the Customer must pay the rates and charges for the alternative Services used.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.21 Interruption of Service (continued)

2.21.4 Application of Credits for Interruptions in Service

(A) General

Credit allowance for interruption of Service which is not due to the Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in this tariff. It shall be the obligation of the Customer to notify the Company immediately of any interruption in Service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer and connected to the Company's Facilities. A credit allowance is applied on a pro rata basis against the monthly recurring rates specified hereunder and is dependent upon the length of the interruption. Only those Facilities on the interrupted portion of the circuit will receive a credit. The credit shall apply only to Monthly Recurring Charges and does not affect any charges based upon the Customer's actual usage of the Services. The credit will apply against future Services only and will not reduce the amount of any outstanding balance.

(B) Credit Allowances for Local Service

- 1. For calculating local credit allowances, every month is considered to have 30 days. A credit allowance is applied on a pro-rata basis against the rates specified hereunder for local line or local Trunk Service and is dependent upon the length of the interruption. Only those Facilities on the interrupted portion of the circuit will receive a credit.
- 2. No credit shall be allowed for an interruption of a continuous duration of less than 24 hours. Credit allowances for service interruptions that exceed 24 hours in duration will be rounded up to the next whole 24 hours.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.21 Interruption of Service (continued)

2.21.4 Application of Credits for Interruptions in Service (continued)

(B) Credit Allowances for Local Service (continued)

3. The Customer shall be credited for an interruption of 24 hours or more at the rate of 1/720th of the monthly charge for the Facilities affected for each hour or major fraction thereof that the interruption continues. This credit applies only to Monthly Recurring Charges, and does not affect any charges based upon Customer's actual usage of Company's Services.

Credit Formula:

$$Credit = \underbrace{A \times B}_{720}$$

"A" - outage time in hours

"B" - total monthly charge for affected facility

(C) Credit Allowances for Long Distance Service

- **1.** For purposes of credit computation, every month shall be considered to have 720 hours.
- 2. No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.
- 3. The Customer shall be credited for an interruption of two (2) hours or more at the rate of 1/720th of the monthly charge for the Facilities affected for each hour that the interruption continues.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.21 Interruption of Service (continued)

2.21.4 Application of Credits for Interruptions in Service (continued)

(C) Credit Allowances for Long Distance Service (continued)

4. This credit applies only to Monthly Recurring Charges and does not affect any charges based upon the Customer's actual usage of the Service(s). This credit applies against future Service only and shall not reduce the amount of any outstanding balance. All limitations of liability shall apply to the total of all credits issued.

Credit =
$$\frac{A}{720}$$
 x B

"A" = Outage time in hours.

"B" = Total monthly fixed, non-usage sensitive charge for affected facility.

2.22 Cancellation of Service

2.22.1 Cancellation of Service by Customer Prior to Installation

If the Customer cancels or terminates an order prior to the installation of Services, the Company shall invoice the Customer and the Customer shall pay to the Company the following: (i) all standard Installation Charges; and (ii) all costs incurred by the Company in connection with such order, including, without limitation, installation and other costs incurred with third parties with respect to such cancelled Service and labor costs for work performed by the Company employees with respect to such order.

Notice for Cancellation of Service by Customer must be provided in compliance with Section 2.23.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.22 Cancellation of Service (continued)

2.22.2 Cancellation of Service by a Customer Without Cause

(A) Discontinuance Charge

The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Agreement for Service ("AFS"). If the Customer terminates all or any part of the Services obtained under the AFS prior to the expiration of the initial term or any renewal term then in effect for any reason other than Cause as set forth in Section 2.22.4, then, in addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for:

- (1) the applicable Annual Usage Commitment amount remaining unpaid for the remainder of the Initial Term or Renewal Term; and
- (2) the total of all Monthly Recurring Charges through the end of the Initial Term or Renewal Term, as applicable; and
- (3) any waived Installation Charges, the cost of any incentives and any miscellaneous charges incurred for dedicated access, including but not limited to engineering fees, expedite fees, carrier and local exchange order fees, change order charges, and miscellaneous configuration charges. In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts.

Because damages resulting from early termination are difficult to determine, the Discontinuance Charge is a reasonable approximation of such damage and shall be considered a liquidated damage and not a penalty.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.22 Cancellation of Service (continued)

2.22.2 Cancellation of Service by a Customer Without Cause (continued)

(B) Discounts/Incentives Received.

Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

Incentive(s) include but are not limited to free or discounted Services, waiver of any fees (i.e., Installation Charges, loop charges), waived rental of equipment, etc. If Customer cancels any Service provided under an Incentive in full or in part (i.e., Customer receives a discount for bundled Services but cancels one of the Services prior to the end of the Term), then Customer shall pay any fees Customer would have incurred without the Incentive. Likewise, Customer shall pay the then current rate for any equipment received under an Incentive (i.e., data CPE: multiplexers, CSU/DSU, routers, etc.) and/or, at the Company's discretion, allow the Company to retrieve the equipment from the Customer's premise during normal business hours.

(C) In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts. All costs, fees, charges and expenses shall become due and owing as of the effective date of the cancellation or termination.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.22 Cancellation of Service (continued)

2.22.3 Waiver of Discontinuance Charge

To qualify for a waiver of the Discontinuance Charge, the Customer must request and specify, prior to Service installation, under which of the following circumstances the waiver would be sought:

- (A) When a Customer, whether single or multi-location, closes its entire business and all business locations and cancels Service:
- (B) When a Customer files for insolvency and liquidation and cancels Service. If a Customer maintains the Company's Service under other versions, such as Chapter 11 reorganization or Chapter 13, the Customer will not qualify for this waiver:
- (C) When a Customer with multiple locations closes a location due to economic conditions;
- (D) When a Customer with multiple locations closes a location due to a physical move and the Company is unable to provide 100% of the Service at the new location as was utilized at the original location;
- (E) When the Customer is being acquired and ownership is changing. In this instance, the original Customer will receive a waiver of Discontinuance Charges except in the event the Agreement for Service is assigned to Customer's acquirer or new ownership.

The Customer must notify the Company in writing a minimum of 60 days in advance of disconnection or termination of Service under any of the above conditions. This waiver is not applicable to, and Customer will continue to be responsible for, any previously waived Installation Charges. Customer notice will be as described in Section 2.23.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.22 Cancellation of Service (continued)

2.22.4 Cancellation of Service by a Customer With Cause

If the Customer is not satisfied with any Service provided by the Company, the Customer shall provide written notice specifying the performance deficiency in the Service and allow the Company 20 business days ("Notice Period") to bring the deficient performance to customarily acceptable industry performance standards ("Cure"), or if not capable of Cure within such notice period, make reasonable progress toward such Cure during the Notice Period. The written notice must cite this provision and reasonably detail the deficient performance.

Should the Customer and the Company agree in writing that the Company failed to provide a cure or make progress toward such cure within the Notice Period, the Company will cancel the Customer's agreement upon request of the Customer.

If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

The Customer is responsible for payment of all charges for Service furnished through the cancellation date specified by the Customer or until the date written cancellation notice is received, whichever is later. The Customer must provide 30 days written notice of cancellation in advance.

All written Notices under this section must be submitted by mail, registered, or certified mail, return receipt requested to Customer Care Center, Attn: Disconnect Processing Team, P.O. Box 1301 Arab, AL 35016; or by email with confirmed receipt by DeltaCom, Inc., to disconnect@deltacom.com; or by facsimile transmission, with confirmed receipt by DeltaCom, Inc., to 1-800-488-1386 and received by DeltaCom, Inc. 30 days prior to the discontinuance becoming effective.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.23 Notices and Communications

- 2.23.1 The Customer shall designate on the Service Order an address to which the Company shall mail or deliver all notices and other communications, except that Customer may also designate a separate address to which the Company's bills for Service shall be mailed.
- 2.23.2 The Company shall designate on the Service Order an address to which the Customer shall mail or deliver all notices and other communications, except that Company may designate a separate address on each bill for Service, which the Customer shall mail payment on that bill.
- 2.23.3 All notices or other communications required to be given pursuant to this tariff will be in writing. Notices and other communications of either party, and all bills mailed by the Company, shall be presumed to have been delivered to the other party on the third business day following placement of the notice, communications, or bill with the U.S. Mail or a private delivery service prepaid and properly addressed, or when actually received or refused by Addressee, whichever occurs first.
- **2.23.4** The Company or the Customer shall advise the other party of any changes to the addresses designated for notices, other communications or billing, by following the procedures for giving notice set forth herein.

NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.23 Notices and Communications (continued)

2.23.5 Company Contact Information for Cancellation

The Customer must use the following information/addresses for all cancellation and disconnect requests, except as provided in Section 2.22.4:

- (A) US Mail (registered, certified or return receipt requested) DeltaCom, Inc., Customer Care Center, Attn: Disconnect Processing Team, P. O. Box 1301, Arab, Alabama 35016
- (B) Email, with confirmed receipt by DeltaCom, Inc. disconnect@deltacom.com
- (C) Facsimile, with confirmed receipt by DeltaCom, Inc. 1-800-488-1386
- (**D**) Such request shall include all of the following that apply:
 - (1) an itemized list of the Service(s) that the Customer wishes to disconnect;
 - (2) the Customer's account number;
 - (3) affected circuit ID's;
 - (4) affected telephone numbers; and,
 - (5) the Customer contact information (i.e., name, address, telephone number, fax number, and email address).

If requested by the Company, the Customer must be able to provide confirmation that one of the above methods was used in providing a disconnection/cancellation notice to the Company.

All notices of disconnect must be received by the Company thirty (30) days prior to the discontinuance becoming effective.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.24 Specific Regulations for Toll Free Services

- **2.24.1** The Company reserves the right to require an applicant for toll free Service to supply the following information when requesting Service: an initial traffic forecast, identification of anticipated busy hour, identification of its geographical marketing target areas, and a schedule of marketing and promotional activities. The Company may also require that a new traffic forecast be submitted by the Customer quarterly after Service is initiated.
 - (A) The Company's toll free Service is furnished upon condition that the Customer contracts for adequate facilities to permit the use of Service without injurious effects upon it or any Service rendered by the Company. The Company may terminate or refuse to furnish toll free Service to any applicant, without incurring any liability and without notice to the Customer, if the use of the Service would interfere with or impair any Service rendered by the Company.
 - (B) The Customer must obtain an adequate number of Access Lines for the toll free Service to handle the Customer's expected demand in order to prevent interference or impairment of this Service or any other Service provided by the Company considering: (a) total call volume; (b) average call duration; (c) time-of-day characteristics; and (d) peak calling period. The Company, without incurring any liability and without notice to the Customer, may disconnect or refuse to furnish toll free Service to any Customer that fails to comply with these conditions.
- 2.24.2 Each toll free telephone number must be placed in actual and substantial use by the Customer. Substantial use shall mean a pattern of use that demonstrates an intent on the Customer's part to employ the number for the purpose for which it was intended; namely, to allow callers to reach the Customer, as indicated, for example, by at least thirty (30) average monthly minutes of use or more. Any toll free telephone number associated with the Company's toll free Service that has not been placed in actual and substantial use during the first thirty (30) day period after Service activation may be re-designated as a spare number in the SMS toll free database by the Company, upon written notice to the Customer.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.24 Specific Regulations for Toll Free Services (continued)

- 2.24.3 If the Customer requests assignment of a specific toll free telephone number, the Company may require the Customer to submit a number reservation agreement form to the Company. At no time may a Customer have more than ten (10) numbers reserved. Any reservation shall be for no more than thirty (30) days and shall be subject to a reservation fee that will be credited to the Customer's unpaid balance after the Company's toll free Service has been in actual and substantial use for a consecutive thirty (30) day period. Nothing in this section, or in any other provision of this tariff, or in any marketing materials issued by or on behalf of the Company, shall give any person, including prospective Customers who have reserved toll free telephone numbers hereunder or Customers who subscribe to and use the Company's toll free Service or their transferee or assigns, any ownership interest or proprietary right in any particular toll free number; however, upon placing a number in actual and substantial use as defined above, the Company's toll free Service Customers do have a controlling interest in this toll free number(s). Customers may retain the use of their toll free number assignments, even following changes in their toll free carrier and/or Resp Org.
- 2.24.4 If a Customer places an order for the Company to carry Customer's already existing toll free Service, the Customer shall provide the Company the contact names, telephone number and address of the Customer's Responsible Organization (Resp Org). Upon subscription to the Company's toll free Service, the Customer may execute a Letter of Authorization to transfer Resp Org. responsibility of its toll free number(s) to the Company Resp Org. If the Customer elects to retain a non-Company Resp Org, the Customer must notify the Company of any changes in the Customer's Resp Org, in writing, within forty-eight (48) hours of the change. The Customer is responsible for all outstanding indebtedness for services provided by a previous Resp Org or toll free service carrier. The Company assumes no responsibility or liability with respect to any obligations of the Customer to such previous service providers existing at the time of transfer to the Company.
- **2.24.5** It is the Customer's responsibility to provide answer supervision back to the Company's point of connection even when the Company's toll free Service is connected to switching equipment or a Customer provided communications system. In such case, the equipment or system must provide appropriate supervision so that the measure of chargeable time begins upon answer of the call to the Customer's switching equipment or communications system and ends upon termination of the call.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.24 Specific Regulations for Toll Free Services (continued)

- 2.24.6 Subject to execution of a Resp Org Service Agreement between the Company and the Customer, the Company Resp Org will perform the function of Resp Org for all Company toll free Service Orders unless the Customer requests another Resp Org. The Company Resp Org functions include: (a) search for and reservation of toll free numbers in the SMS toll free database; (b) creating and maintaining the toll free number customer record in the SMS toll free database; and (c) provision of a single point of contact for trouble reporting.
 - (A) Where the Company serves as the Resp Org for a toll free service Customer, the Company will, at the Customer's request, subscribe to toll free Directory Listing for the toll free number(s) assigned to the Customer. A charge for toll free Directory Listings will apply as set forth in Section 4 of this tariff. In the event that a Customer transfers its toll free service to another Resp Org, the Company shall cease to subscribe to the toll free Directory Listing service on behalf of the Customer and the Customer is responsible for assuring that toll free Directory Listing service is maintained through the new Resp Org. The Customer is responsible for payment of any outstanding toll free Directory Listing charges, including any unexpired portion of any minimum period applicable to such Service, and the Company shall have no liability for any interruption or other delay, error, mistake, omission or other defect occurring in connection with the transfer of the toll free Directory Listing responsibility.
 - (B) Where the Company serves as the Resp Org for a Company toll free Service Customer, it will at the Customer's request, subscribe to Vertical Features obtained from Local Exchange Company access tariffs. When a Company toll free Service Customer uses Vertical Features obtained by the Company from Local Exchange Company tariffs, the Customer shall reimburse the Company for all such charges imposed by a Local Exchange Company. These charges may not be counted toward the attainment of any volume or revenue commitment and will not be discounted.
 - (C) In the event that a Customer cancels its Company toll free Service, the Customer may elect to retain the Company as its Resp Org. Where the Company serves as Resp Org for a non-Company toll free service customer, a charge for Resp Org Service will apply.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.24 Specific Regulations for Toll Free Services (continued)

2.24.6 (continued)

(D) In the event that a Customer cancels its Company provided Resp Org or toll free Service, the Customer shall be responsible for all outstanding indebtedness to the Company and any outstanding charges applicable to any Service obtained by or on behalf of the Customer by the Company.

2.25 Transfers and Assignments

The Company directly controls all Facilities provided under this tariff. The Customer may not transfer or assign the Customer's Agreement with the Company, including the Terms and Conditions, or use of any of the Services (including resale and subtending of Internet service) without the written consent of the Company, which such consent shall be at the sole and absolute discretion of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the Service or Facilities. All regulations and conditions contained in this tariff shall be binding on the Customer and his/her respective personal and legal representatives, successors and permitted assigns. The Company may assign its rights and duties (a) to any subsidiary, parent company or affiliate of the Company; (b) pursuant to any sale or transfer of substantially all assets of the Company; (c) pursuant to any financing, merger or reorganization of the Company.

The Company must receive all notices of disconnection thirty (30) days prior to the disconnection becoming effective.

2.26 Force Majeure

The Company's performance hereunder shall be excused in the event of any delay or failure of performance or equipment due to causes beyond the Company's control, including, but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes, national emergencies, insurrections, riots, wars, or other civil commotions, strikes, lockouts, work stoppages or other labor difficulties, criminal actions taken against the Company, cable cuts, unavailability, failure, interruption or capacity limitations of telecommunications facilities or transmission links (digital or analog) and any law, order, regulation or other action of any governing authority or agency thereof.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.27 Disconnection of Existing Service(s) and Vendor Change(s)

The Customer is responsible for disconnection of services with the Customer's existing telecommunications provider. The Company is not responsible for any fees or other charges assessed against the Customer by the Customer's existing provider for termination of service obtained from such provider or the Customer's failure to terminate services with such provider. In addition, the Customer is responsible for all charges assessed by the Customer's phone system vendor and other third parties incurred in connection with the installation or alteration of the Company Services.

2.28 Modification

The Company reserves the right to modify its rates and Service policies at any time.

2.29 Taxes

All state and local taxes (i.e., gross receipts tax, sales tax, municipal and county utilities tax) are listed as separate line items, are not included in the quoted rates, and are the responsibility of the Customer. The Customer is also responsible for the payment of any use, excise, access, franchise and license fees or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of Services. Any taxes imposed by a local jurisdiction will only be recovered from those Customers located in the affected jurisdiction. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

2.30 Other Charges

The Company may adjust its rates and charges or impose additional rates or charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to contribute to regulatory programs. Examples of such programs include, but are not limited to, Telecommunications Relay Service, E911, Universal Service Fund, compensation to payphone service providers for the use of their payphones to access the Company's Service, transport interconnection charges, residual interconnection charges and subscriber line charges. Please refer to Section 8 for a list of other charges that may apply.

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NONREGULATED SERVICES

SECTION 2 – GENERAL REGULATIONS (CONTINUED)

2.31 Designation of Customer Contact

The Customer is required to designate a contact person to the Company who is empowered to transact all correspondence with the Company regarding the Customer's account. Specifically, the Customer Contact will be responsible for corresponding with the Company on all moves, adds, changes, disputes and cancellation requests. The Company will neither accept nor be bound by any request not submitted by the specified Customer Contact. Any change by the Customer pertaining to the Customer Contact must be provided to the Company in written or format.

2.32 Individual Case Basis (ICB) Arrangements: Competitive pricing arrangements at negotiated rates may be furnished on an Individual Case Basis in response to request by Customers to the Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE

3.1 Service Elements

3.1.1 Timing of Local Exchange Calls

Unless otherwise indicated, all calls are timed in six-second increments and all calls, which are fractions of a minute, are rounded up to next six-second increment.

For station-to-station calls, call timing begins when a connection is established between the calling telephone and the called telephone Station.

For person-to-person calls, call timing begins when connection is established between the calling person and the particular person, Station or mobile unit specified or an agreed alternate.

Call timing ends when the calling Station hangs up, thereby releasing the network connection. If the called Station hangs up but the calling Station does not, chargeable time ends when the network connection is released either by automatic timing equipment in the telephone network or by the Company operator.

Computation of Charges

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a Service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.1 Service Elements (continued)

3.1.2 Time Periods Defined

Peak: 8:00 a.m. to, but not including 5:00 p.m. - Monday through Friday

Off-Peak: 5:00 p.m. to, but not including 8:00 a.m. - Monday through Friday, all day

Saturday and Sunday, and all Holidays.

Holidays include Christmas Day, New Year's Day, Thanksgiving Day, Independence Day, and Labor Day.

All times refer to local time.

3.2 Presubscription - 2 (PIC-2): PIC-2 allows Customers to presubscribe to their carrier of choice for IntraLATA calls, without dialing an Access Code. The rates specified below will apply each time the Customer requests a change to their IntraLATA PIC, subsequent to the initial designation. The Company reserves the right to waive a PIC charge.

3.2.1 PIC Change Charge

	First Occurrence	Each Additional Occurrence
PIC Change Charge	\$ 0.00	\$ 0.00

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.3 MegaHub

MegaHub allows the Customer to interconnect via Primary Rate Interface (PRI) with the Company's network. A mega-hub is a single point of presence (POP) on the Company's network which gives the Customer virtual POPs in cities which sub-tend the Company's switches. Installation Charges may be waived for the initial installation at the discretion of the Company. Subsequent Installation Charges will apply to PRI's and/or T-1's. Monthly Recurring Charges do not include any additional federal or state taxes, access charges, or other miscellaneous mandated fees that will be applied in accordance with federal, state, or local laws and will be charged to the Customer. Recurring Charges are billed monthly, in advance.

3.3.1 Rates

Installation.	ner	PRI	or TI
mstanation.	nci	$\Gamma I I$	0111

\$500.00**

	Minimum	Maximum
Monthly Recurring Charges, per PRI or T1	\$500.00	\$1000.00

^{**} Installation Charges will apply to PRI's and/or T-1's.

3.4 Frame Relay Service

Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer's premises with the frame relay network, in conjunction with a digital special Access Line. Each port connection will have a minimum of one (1) Permanent Virtual Circuit (PVC), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and Monthly Recurring Charges apply.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.4 Frame Relay Service (continued)

3.4.1 A minimum of one Customer connection is required per Customer to subscribe to Frame Relay Service. Each Customer connection includes one DLCI.

		Month	A	В
	Nonrecurring	to	12 to 36	36 to 60
	Charge	Month	Months	Months
56 Kbps	\$425.00	\$85.00	\$74.00	\$54.00
64 Kbps	\$425.00	\$85.00	\$74.00	\$54.00
112 Kbps	\$475.00	\$120.00	\$104.00	\$74.00
128 Kbps	\$475.00	\$120.00	\$104.00	\$74.00
192 Kbps	\$475.00	\$190.00	\$165.00	\$125.00
256 Kbps	\$475.00	\$240.00	\$207.00	\$147.00
320 Kbps	\$475.00	\$300.00	\$259.00	\$184.00
384 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
448 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
512 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
576 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
640 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
704 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
768 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
1024 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
1152 Kbps	\$550.00	\$435.00	\$404.00	\$344.00
1.536 Mbps	\$550.00	\$435.00	\$404.00	\$344.00

3.4.2 Feature Charges

(A) DLCI

		Monthly
	Nonrecurring	Recurring
	Charge	Charge
Each Additional, per Customer connection	\$25.00	\$2.00

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.4 Frame Relay Service (continued)

3.4.2 Feature Charges (continued)

(B) Committed Information Rate (CIR)

The chosen CIR cannot exceed the minimum transmission speed of the link at either end of the PVC.

	Nonrecurring	Monthly
Per DLCI	Charge	Rate
0 Kbps	N/A	-
1 - 32 Kbps	N/A	\$ 8.00
33 - 56 Kbps	N/A	\$ 13.00
57 - 64 Kbps	N/A	\$ 14.00
65 - 128 Kbps	N/A	\$ 19.00
129 - 256 Kbps	N/A	\$ 29.00
257 - 384 Kbps	N/A	\$ 41.00
385 - 512 Kbps	N/A	\$ 51.00
513 - 768 Kbps	N/A	\$ 93.00
769 Kbps - 1.536 Mbps	N/A	\$140.00

(C) Feature Change Charge: \$25.00

3.5 T-Remote

T-Remote is for multi-location T-1 based business Customers whose host or master location subscribes to T-PAC, Simplici-T, Simplici-T Plus or Simplici-T Plus IP Service but who also require analog service at additional, smaller locations. Customers, however, are allowed no more than seven (7) T-Remote locations per T-1.

Customers subscribing to T-Remote must sign a term agreement coterminous with that of the host/master location. Customers are eligible for term discounts and are subject to the same discontinuance provisions associated with the local product to which the host account is subscribed. T-Remote can only be sold to locations linked to a T-1 based host site subscribed to the local products listed above, and is not available as a stand-alone product option.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.5 T-Remote (continued)

Customers subscribing to T-Remote are required to designate the Company as both their local and Long Distance Service provider. T LD, Converged Minutes and HorizonLD are the Company Long Distance Services allowed for use with T-Remote, but consistency must be maintained between locations that are billed on the same account. If the Customer has T LD at the host/master location, their T-Remote locations must have T LD as well.

If Expanded Calling Service is included on the Customer's associated T-1 based product, Expanded Calling Service will also apply to T-Remote lines.

In addition, each T-Remote line includes the Customer's choice of calling features listed in Section 3.5.1, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location, as set forth in Section 5 of this tariff. Back-up lines, fax overflow, alarm and/or security monitoring services, and Remote Call Forwarding are not available with T-Remote.

3.5.1 Calling Features

(A) BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Territory

Call Block	Message Waiting – Audible
Call Forward Busy	Repeat Dialing
Call Forward Don't Answer	RightRing
Call Forward Don't Answer (Ring Control)	Signature Basic
Call Forward Variable	Signature Deluxe
Call Forward Variable (Remote Access)	Multi-Line Hunt Group
Call Return	Signature Enhanced
Call Selector	Speed Calling 30
Call Tracing	Star 98 Access
Call Waiting	Surrogate Client Number
Custom Code Restriction Options	Three-Way Calling/Custom Call Transfer

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.5 T-Remote (continued)

3.5.1 Calling Features (continued)

(B) CenturyTel Area

Call Block	Custom Code Restriction 4
Call Forward Busy	Privacy Manager/Anon. Call Rejection
Call Forward Don't Answer	Repeat Dialing
Call Forward Variable	RightRing
Preferred Call Forward	Signature Basic
Call Return	Signature Deluxe
Call Selector	Speed Calling 8
Call Tracing	Speed Calling 30
Call Waiting	Three-Way Calling
Custom Code Restriction 2	

3.5.2 T-Remote Rates

Monthly Recurring Charge, per line \$80.26 Non-Recurring Charge, per line \$50.00

3.6 IVP

IVP is an offering for new acquisition Customers and existing Customers, in the Company's facilities-based local service markets, which require data bandwidth and a local voice line. IVP provides a data connection back to the Company's IP network that gives the Customer full data transmission. In addition it provides a local voice line. The voice and data transmissions share the available bandwidth on the line. Data transmission is burstable, employing the use of the entire available bandwidth when the voice line is not in use. The maximum available bandwidth of the line is 1.228 Mbps.

The base Monthly Recurring Charge includes the one local line. Trunks, DID, Point-to-Point Data/Video, and PRI services are not available with this product. Pricing, depending on the Customer location, is set forth below.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.6 IVP (continued)

Customer Premise Equipment ("CPE") is included as a part of the IVP package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. The Company will recover the equipment at the time the Customer cancels Service. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment. The equipment is subject to the Equipment Maintenance Coverage Fee.

A local phone number that is specific to the Customers' rate center is provided. E911 Service is provided on the line. Each business line includes LATA-wide local calling and the Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location, as set forth in Section 5.

Call Block	Custom Code Restriction Options	
Call Forward Busy	Message Waiting – Audible	
Call Forward Don't Answer	Repeat Dialing	
Call Forward Don't Answer (Ring Control)	Signature Basic	
Call Forward Variable	Signature Deluxe	
Call Forward Variable (Remote Access)	Signature Deluxe	
Call Return	Multi-line Hunt Group	
Call Selector	Speed Calling 30	
Call Tracing	Star 98 Access	
Call Waiting	Three-Way Calling / Custom Call Transfer	

The product can be offered as a stand-alone Service or sold with other Company products. The standard long distance option for this line is T LD. If the Customer purchases a local T-1 product, on the same account level, which qualifies for T LD, they may select the applicable long distance plan on this line as well. Account level minute pooling, free minutes pooled and shared across all lines on the account is allowed with IVP. T-1 plans will contribute towards free minutes. The Customer may also select HorizonLD on this line as well. Product descriptions, rules and regulations, and pricing for each long distance product are set forth in Section 4. Customers selecting toll free Service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

Customers requiring the ability to have both Internet access and Data Connectivity/Frame Relay on the same line at the host location are required to purchase the Secure Access Package for an additional Monthly Recurring Charge.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.6 IVP (continued)

IVP requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for IVP Service.

Volume level discounts may also apply.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

3.6.1 Schedule Areas

Schedule	Localities*		
Schedule A	Athens, Auburn, Belle Fontaine, Clear Spring, Decatur, Fairhope,		
	Hartselle, Hazel Green, Huntsville, Madison, Mobile, Montgomery,		
	Opelika, Phenix City, Prattville, Selma, Troy, Wetumpka		
Schedule B	Albertville, Anniston, Ashland, Attalla, Boaz, Cullman, Daleville,		
	Florence, Fort Payne, Gadsden, Guntersville, Jacksonville, Midland		
	City, Munford, Newville, Ohatchee, Pell City, Red Bay, Sheffield,		
	Surfside, Talladega, Trussville, Tuscaloosa		
Schedule C	Bessemer, Clayton, Demopolis, Dothan, Eufaula, Goodwater,		
	Rogersville		
Schedule D	Bay Minette, Carbon Hill, Centreville, Chelsea, Citronelle, Clanton,		
	Courtland, Dadeville, Eutaw, Evergreen, Flomaton, Ft. Deposit,		
	Gurley, Hanceville, Holtville, Hurstboro, Jackson, Killen,		
	Lafeyette, Leighton, Lexington, Linden, Livingston, Maplesville,		
	Marion, McIntosh, Moulton, Mt. Vernon, Parrish, Piedmont,		
	Russellville, Town Creek, Tuskegee, Uniontown, Vincent, West		
	Blocton, York		
Schedule X	Alabaster, Alexander City, Birmingham, Calera, Childersburg,		
	Columbiana, Cordova, Dora, Fruithurst, Gardendale, Graysville,		
	Homewood, Jasper, Montevallo, Pinson, Sylacauga, Warrior		

^{*} May not include all rate centers.

3.6.2 IVP Loop

Non-Recurring Installation Charge:

\$1800.00

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.6 IVP (continued)

3.6.3 IVP Package

Schedule	Monthly Recurring Charge*	
Schedule X	\$535.26	
Schedule A	\$648.50	
Schedule B	\$748.50	
Schedule C	\$848.50	
Schedule D	\$998.50	
* Discount may apply		

3.6.4 Data Connectivity Option

	Monthly Recurring Charge*		
Host Location	\$105.00		
Remote Location, per location	\$105.00		
* Discount may apply			

3.6.5 Secure Access Option

	Monthly Recurring Charge		
Host Location	\$103.95		
* Discount may apply			

3.6.6 Additional Toll Free Number

Monthly Recurring *

Per Number

*Discounts may apply

\$3.00

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.7 **DVP**

DVP is an offering for new acquisition Customers and existing Customers, which are adding data services and require connectivity between network sites for data applications and voice lines. DVP is offered in the Company's facilities-based local service markets where the product is available. DVP provides a data connection back to the Company's network that gives the Customer the capability of routing traffic privately between sites with a high level Quality of Service (QOS). In addition, it provides a local voice line. The voice and data transmissions share the available bandwidth on the line. Data transmission is burstable, employing the use of the entire available bandwidth when the voice line is not in use. The maximum available bandwidth of the line is 1.228 Mbps.

The base Monthly Recurring Charge includes one local line. Trunks, DID, Point-to-Point Data/Video, and PRI services are not available with this product. Pricing, depending on the Customer location, is set forth below.

Customer Premise Equipment ("CPE") is included as a part of the DVP package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. The Company will recover the equipment at the time the Customer cancels Service. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment. The equipment is subject to the Equipment Maintenance Coverage Fee as set forth in Section 8.

A local phone number that is specific to the Customers' rate center is provided. E911 services are provided on the line. Each business line includes LATA-wide local calling and Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location, as set forth in Section 5.

Call Block

Call Forward Busy

Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Call Forward Variable (Remote Access)

Call Return Call Selector

Call Tracing

Call Waiting

Custom Code Restriction Options

Message Waiting – Audible

Repeat Dialing Signature Basic

Signature Deluxe

Signature Deluxe Multi-line Hunt Group

Speed Calling 30 Star 98 Access

Three-Way Calling / Custom Call Transfer

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.7 **DVP** (continued)

The product can be offered as a stand-alone Service or sold with other Company products. The standard long distance option for this line is T LD. If the Customer purchases a local T-1 product, on the same account level that qualifies for T LD they may select the applicable long distance plan on this line as well. Account level minute pooling, free minutes pooled and shared across all lines on the account is allowed with DVP. T LD plans will contribute toward free minutes. The Customer may also select HorizonLD on this line as well. Product descriptions, rules and regulations, and pricing for each long distance product are set forth in Section 4. Customers selecting toll free Service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

Customers requiring the ability to have both Internet access and Data Connectivity/Frame Relay on the same line at the host location are required to purchase the Secure Access Package for an additional Monthly Recurring Charge.

DVP requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for DVP Service.

Volume level discounts may also apply.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.7 **DVP** (continued)

3.7.1 Schedule Areas

Schedule	Localities*		
Schedule A	Athens, Auburn, Belle Fontaine, Clear Spring, Decatur, Fairhope,		
	Hartselle, Hazel Green, Huntsville, Madison, Mobile, Montgomery,		
	Opelika, Phenix City, Prattville, Selma, Troy, Wetumpka		
Schedule B	Albertville, Anniston, Ashland, Attalla, Boaz, Cullman, Daleville,		
	Florence, Fort Payne, Gadsden, Guntersville, Jacksonville, Midland		
	City, Munford, Newville, Ohatchee, Pell City, Red Bay, Sheffield,		
	Surfside, Talladega, Trussville, Tuscaloosa		
Schedule C	Bessemer, Clayton, Demopolis, Dothan, Eufaula, Goodwater,		
	Rogersville		
Schedule D	Bay Minette, Carbon Hill, Centreville, Chelsea, Citronelle, Clanton,		
	Courtland, Dadeville, Eutaw, Evergreen, Flomaton, Ft. Deposit,		
	Gurley, Hanceville, Holtville, Hurtsboro, Jackson, Killen,		
	Lafeyette, Leighton, Lexington, Linden, Livingston, Maplesville,		
	Marion, McIntosh, Moulton, Mt. Vernon, Parrish, Piedmont,		
	Russellville, Town Creek, Tuskegee, Uniontown, Vincent, West		
	Blocton, York		
Schedule X	Alabaster, Alexander City, Birmingham, Calera, Childersburg,		
	Columbiana, Cordova, Dora, Fruithurst, Gardendale, Graysville,		
	Homewood, Jasper, Montevallo, Pinson, Sylacauga, Warrior		

^{*} May not include all rate centers.

3.7.2 DVP Access Loop

Non-Recurring Installation Charge:

\$1800.00

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.7 DVP (continued)

3.7.3 DVP Package

Schedule	Monthly Recurring Charge*		
Schedule X	\$535.26		
Schedule A	\$648.50		
Schedule B	\$748.50		
Schedule C	\$848.50		
Schedule D	\$998.50		
* Discount may apply			

3.7.4 Secure Access Option

	Monthly Recurring Charge		
Host Location	\$103.95		
* Discount may apply			

3.7.5 Additional Toll Free Number

Monthly Recurring *

Per Number

*Discounts may apply

\$3.00

3.8 Simplici-T 3.0 Service

Simplici-T 3.0 is a medium to large business offering that allows for multi-site connectivity with host/remote site complements. This product provides Customers with local, long distance and certain features via local lines, Trunks or integrated Services on a single T-1 at a single location.

A minimum of six (6) channels of local service (local lines) must be ordered with Simplici-T 3.0. The base Monthly Recurring Charge includes the six required local channels. Hunting is also included for up to six lines and will be configured as defined by the Customer. Additional lines can be added at an incremental charge per line. Local Trunk service requires a minimum of 10 channels, voice or integrated.

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.8 Simplici-T 3.0 Service (continued)

DID channels are available as an optional feature with the Simplici-T 3.0 Trunk package. DID channels will not be mixed or integrated with lines on the T-1. DID channels require DID number blocks which are priced in blocks of 20 numbers.

Simplici-T 3.0 PRI

Simplici-T 3.0 PRI was designed as an optional package to meet the needs of business Customers that require ISDN PRI services. Each PRI has 23 local Trunks, or "B" channels, and 1 "D" channel.

Simplici-T 3.0 PRI is available only with Trunks and only one Trunk group will be supported per PRI. NFAS configurations are available at no additional charge for up to eight (8) individual Simplici-T 3.0 PRI T-1 circuits. Transfer and Name Delivery, an optional feature, may be selected by the Customer for an additional charge.

Simplici-T 3.0 PRI requires DID number blocks which are priced in blocks of 20 numbers.

Each Simplici-T 3.0 and Simplici-T 3.0 PRI local channel includes LATA-wide local calling; thus, the Company must be selected as the Customer's presubscribed IntraLATA carrier on all channels.

All calling features, subject to availability in the serving central office and compatibility with other calling features are included in the base package price for Simplici-T 3.0. Features are not automatically provisioned; the Customer must determine what features will be needed for each line. No CLASS features are available with the Simplici-T 3.0 PRI service.

Subscription to the Company's InterLATA Long Distance Service is not required with Simplici-T 3.0 or Simplici-T 3.0 PRI, but the Customer may subscribe to the Company's T LD long distance product, Converged Minutes or, if usage levels justify, the Company's HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in Section 4. If the Customer has T LD at their main site, they must have T LD at all locations with Company Long Distance Service. This requirement also applies to HorizonLD. Other Company Long Distance Services are not available in conjunction with Simplici-T 3.0 or Simplici-T 3.0 PRI Services. Customers selecting toll free Service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.8 Simplici-T 3.0 Service (continued)

Alternatively, T-Remote is an available option for multi-location Customers whose host or master location needs analog service but also needs CLASS features and/or voicemail service. See the T-Remote product description and pricing in this tariff for applicable rates, terms and conditions. Unlike Simplici-T 3.0 and Simplici-T 3.0 PRI Customers, Customers subscribing to T-Remote are required to designate the Company as both their IntraLATA and InterLATA Long Distance Service provider.

Dedicated Internet access is available with Simplici-T 3.0 and Simplici-T 3.0 PRI at speeds from 256 Kbps to 1.024 Mbps. Monthly Recurring Charges depend on access speed. Access includes one (1) custom domain name registration and up to six (6) static IP addresses per T-1. Up to thirty (30) e-mail boxes are included and allowed per master account. Additional domain names and e-mail boxes may be purchased for an additional charge. Additional static IP addresses are available at no additional charge. Dynamic IP addresses are not available.

A package of services geared towards the multi-location Customer with data connectivity needs is available for additional Monthly Recurring Charges. This package will allow for interconnectivity with other Simplici-T 3.0, Simplici-T 3.0 PRI or stand-alone Frame Relay sites.

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for an additional monthly charge. Pricing as set forth below is for simple, basic designs and will apply only for locations with Simplici-T 3.0 or Simplici-T 3.0 PRI. Locations that do not purchase Simplici-T 3.0/Simplici-T 3.0 PRI will be priced a-la-carte standard Frame Relay pricing according to Section 3.4.

Customers in need of the ability to have both Internet access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package at the host location for an additional Monthly Recurring Charge as set forth below.

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T 3.0 and Simplici-T 3.0 PRI packages and is determined by number of lines provisioned and line functionality. This equipment remains the property of the Company and will be recovered by the Company at the time the Customer cancels Service. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE.

Simplici-T 3.0 and Simplici-T 3.0 PRI both require a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T 3.0 Service.

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.8 Simplici-T 3.0 Service (continued)

Customers subscribing to this product may also be eligible for Volume Level Discounts, if at least one additional product is purchased and a minimum one-year contract is signed.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Simplici-T 3.0 and Simplici-T 3.0 PRI are available to new Customers, existing Customers with expired contracts that are currently subscribed to Dune, Unity, or Unity Plus, and also to Customers who want to upgrade to T-1 product packages. However, these Services are only available to Customers located in the Schedule Areas specified below.

3.8.1 Schedule Areas

Schedule	Localities
Schedule A	Athens, Auburn, Belle Fontaine, Brewton, Clear Spring, Decatur, Fairhope, Hartselle, Hazel Green, Huntsville, Madison, Mobile,
	Montgomery, Opelika, Phenix City, Prattville, Selma, Troy, Wetumpka
Schedule B	Albertville, Anniston, Ashland, Attalla, Boaz, Cullman, Daleville,
	Florence, Fort Payne, Gadsden, Guntersville, Jacksonville,
	Midland City, Munford, Newville, Ohatchee, Pell City, Red Bay,
	Sheffield, Talladega, Trussville, Tuscaloosa,
Schedule C	Bessemer, Clayton, Demopolis, Dothan, Eufaula, Goodwater,
	Rogersville,
Schedule D	Bayminette, Carbon Hill, Centerville, Chelsea, Citronelle, Clanton,
	Courtland, Dadeville, Eutaw, Evergreen, Flomaton, Fort Deposit,
	Greensboro, Gurley, Hanceville, Holtville, Hurtsboro, Jackson,
	Killen, Lafayette, Leighton, Lexington, Linden, Livingston,
	Maplesville, Marion, McIntosh, Moulton, Mount Vernon, Parrish,
	Piedmont, Russellville, Thomasville, Town Creek, Tuskegee,
	Uniontown, Vincent, West Blocton, York
Schedule X	Alabaster, Alexander City, Birmingham, Calera, Childersburg,
	Columbiana, Cordova, Dora, Fruithurst, Gardendale, Graysville,
	Homewood, Jasper, Montevallo, Pinson, Sylacauga, Warrior

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.8 Simplici-T 3.0 Service (continued)

3.8.2 Package Installation

\$ 200.00

3.8.3 Simplici-T 3.0/Simplici-T 3.0 PRI T1 Installation Charge

\$1500.00

3.8.4 Simplici-T 3.0 Package

	Monthly Recurring Charges				
	Schedule Schedule Schedule Schedule			Schedule	Schedule
	A	В	С	D	X
10 Line Voice Only (min. 6)	\$713.35	\$823.35	\$933.35	\$1098.35	\$588.79
8 Line 128K	\$713.35	\$823.35	\$933.35	\$1098.35	\$588.79
6 Line 256K	\$713.35	\$823.35	\$933.35	\$1098.35	\$588.79
6 Line 384K	\$804.10	\$914.10	\$1024.10	\$1189.10	\$679.54
6 Line 512K	\$894.85	\$1004.85	\$1114.85	\$1279.85	\$770.29
6 Line 768K	\$1076.35	\$1186.35	\$1296.35	\$1461.35	\$951.79
6 Line 1.024M	\$1167.10	\$1277.10	\$1387.10	\$1552.10	\$1042.54
12 Line 768K	\$1167.10	\$1277.10	\$1387.10	\$1552.10	\$1042.54
16 Line 512K	\$1167.10	\$1277.10	\$1387.10	\$1552.10	\$1042.54
18 Line 384K	\$1167.10	\$1277.10	\$1387.10	\$1552.10	\$1042.54
20 Line 256K	\$1167.10	\$1277.10	\$1387.10	\$1552.10	\$1042.54
22 Line 128K	\$1167.10	\$1277.10	\$1387.10	\$1552.10	\$1042.54
Trunk Voice Only	\$935.00	\$1045.00	\$1124.20	\$1289.20	\$880.00
Full T-1, Integrated Trunk	\$935.00	\$1045.00	\$1124.20	\$1289.20	\$880.00
24 Line Package	\$1167.10	\$1277.10	\$1387.10	\$1552.10	\$1042.54
Additional DID channel	\$45.38	\$45.38	\$45.38	\$45.38	\$45.38
Each additional channel	\$45.38	\$45.38	\$45.38	\$45.38	\$45.38

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.8 Simplici-T 3.0 Service (continued)

3.8.5 Simplici-T 3.0 PRI Package

	Monthly Recurring Charges				
	Schedule	Schedule	Schedule	Schedule	Schedule
	A	В	C	D	X
Full PRI, Voice Only or					
Integrated	\$935.00	\$1045.00	\$1124.20	\$1289.20	\$880.00
Optional B Channel Transfer					
& Name Delivery	\$110.00	\$110.00	\$110.00	\$110.00	\$110.00

3.8.6 DID Channel Number Blocks

	Monthly Recurring Charge
Block of 20 Numbers	\$5.00

3.8.7 T-Remote Charges

Refer to the T-Remote product description for applicable rates, terms and conditions.

3.8.8 Data Connectivity Option

	Monthly Recurring Charge
Host Location	\$105.00
Remote Location, per location	\$105.00

3.8.9 Secure Access Option

	Monthly Recurring Charge
Host Location	\$103.95

3.8.10 Additional Toll Free Number

	Monthly Recurring Charge
Monthly Recurring Charge, per number	\$3.00

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.9 Simpli-Voice

Simpli-Voice is a small business bundle product available to new Customers that provides the Customer with local, long distance, and certain features and products. Service is provisioned using a single 1FB-type line only. A monthly recurring fee will apply for subscription to on-line billing through the Company's free eBillMaster billing Service.

Customers may choose Service on a month-to-month basis, or enter into a 12-Month, 24-Month, or 36-Month Term Commitment. Customers who enter into a 12 -month term contract will receive a 3% discount off the Simpli-Voice line rate. Customers who enter into a 24 or 36-month term contract will receive a 5% discount off the Simpli-Voice line rate. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services, or directory assistance charges. Customers may also be eligible to receive additional discounts through Volume Level Discounts, and the Simpli-Voice Affinity Program. No other discounts are available with this product.

Each Simpli-Voice line includes LATA-wide local calling and the Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features are not automatically provisioned; the Customer must determine what features will be needed for each line. Features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location, as reflected in Section 5.

Call Block

Call Forward Busy Line Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Call Return Call Selector Call Tracing Call Waiting

Custom Call Transfer

Hunting

Preferred Call Forwarding Remote Access Call Forwarding Repeat Dialing RightRing I RightRing II

Signature (Basic, Deluxe, or Enhanced)

Star 98 Access Speed Calling 8 Speed Calling 30 Surrogate Client Number Three Way Calling

Message Waiting Indicator (Audible)
Message Waiting Indicator (Visual)
All Custom Code Restriction Options

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.9 Simpli-Voice (continued)

Subscription to the Company's InterLATA long distance is not required with Simpli-Voice, but the Customer may subscribe to the Company's Simpli-Voice Unlimited LD, Simpli-Voice LD, or T LD Long Distance Service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in Section 4. Other Company Long Distance Services are not available in conjunction with Simpli-Voice Services.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Simpli-Voice and/or certain optional features and products may not be available in all areas.

3.9.1 Simpli-Voice Fax

Simpli-Voice Fax is available for the Customer who needs a featureless line for fax or Internet usage. Only one Simpli-Voice Fax line per location is allowed, and is not available as a stand-alone product option.

3.9.2 Simpli-Voice Affinity Program

The Simpli-Voice Affinity Program is available to Simpli-Voice Customers who are members of a recognized professional or trade association. Eligible Customers will receive an additional 2% discount off local, long distance, and Internet service, excluding taxes, Non-Recurring Charges, operator assistance, directory assistance, regulatory line charges and/or surcharges. Certification of membership is required and will be verified periodically. Misrepresentation of membership could result in removal of discounts.

3.9.3 Simpli-Voice ADSL

Dedicated Internet access is available with Simpli-Voice with maximum download speeds of 1.5 Mbps or 3.0 Mbps. Monthly Recurring Charges depend on access speed. Access includes one (1) custom domain name registration and one (1) static or dynamic IP address. Up to fifteen (15) e-mail boxes are included and allowed per master account. Additional domain names, e-mail boxes, and static or dynamic IP addresses may be purchased for an additional charge. The Customer must subscribe to Simpli-Voice to be eligible for this product. This product is not available for business Customers operating from a residence. Discounts will not apply to this Service.

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.9 Simpli-Voice (continued)

3.9.3 Simpli-Voice ADSL (continued)

Customer Premise Equipment ("CPE") is included as part of the DSL Service. The equipment remains the property of the Company and will be recovered by the Company at the time the Customer cancels Service with the Company. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE. Company provided CPE carries a maintenance fee as set forth in Section 8. This fee cannot be waived.

3.9.4 Schedule Areas

Schedules	Localities *		
Schedule A	Alabaster, Albertville, Alexander City, Anniston, Athens, Attalla,		
	Auburn, Belle Fontaine, Bessemer, Birmingham, Boaz, Brewton,		
	Calera, Childersburg, Cordova, Cullman, Decatur, Demopolis,		
	Dora, Eufaula, Fairhope, Florence, Fort Payne, Gadsden,		
	Gardendale, Graysville, Guntersville, Hartselle, Hazel Green,		
	Homewood, Huntsville, Jacksonville, Jasper, Madison, Mobile,		
	Montevallo, Montgomery, Opelika, Phenix City, Pinson,		
	Prattville, Selma, Sheffield, Sylacauga, Talladega, Troy,		
	Tuscaloosa, Warrior, Wetumpka		
Schedule B	(Reserved for future use)		
Schedule C	Columbiana, Fruithurst, Munford		
Schedule D	Clear Spring		
Schedule X	(Reserved for future use)		

^{*} May not include all rate centers.

3.9.5 Line Rates*

Monthly Recurring	Schedule	Schedule	Schedule	Schedule	Schedule
Charges	A	В	C	D	X
Simpli-Voice Line					
Month-to-Month	\$51.75	\$57.50	\$63.25	\$74.75	\$46.00
12-Month Term	\$50.20	\$55.78	\$61.35	\$72.51	\$44.62
24-Month Term	\$49.16	\$54.63	\$60.09	\$71.01	\$43.70
36-Month Term	\$49.16	\$54.63	\$60.09	\$71.01	\$43.70

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.9 Simpli-Voice (continued)

3.9.6 Simpli-Voice Fax Rates*

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D	Schedule X
Simpli-Voice Fax					
Month-to-Month	\$46.00	\$51.75	\$57.50	\$69.00	\$40.25
12-Month Term	\$44.62	\$50.20	\$55.78	\$66.93	\$39.04
24-Month Term	\$43.70	\$49.16	\$54.63	\$65.55	\$38.24
36-Month Term	\$43.70	\$49.16	\$54.63	\$65.55	\$38.24

^{*} Line Installation Charges are not applicable on the initial order. After Service is installed, standard connection charges will apply as described in Section 8.

3.9.7 ADSL Monthly Recurring Charges

	Monthly
	Recurring Fee
ADSL Internet Service Dynamic IP Address with 1.5 Downstream	
Speed	\$97.75
ADSL Internet Service Static IP Address with 1.5 Downstream	
Speed	\$97.75
ADSL Internet Service Dynamic IP Address with 3.0 Downstream	
Speed	\$109.25
ADSL Internet Service Static IP Address with 3.0 Downstream	
Speed	\$109.25
5 Additional IP	\$10.00
13 Additional IP	\$20.00
29 Additional IP	\$30.00
61 Additional IP	\$40.00
Additional E-mail Box	\$2.00
Rent Std DSL CPE	\$0.00
CPE maintenance Fee	\$12.95

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.9 Simpli-Voice (continued)

3.9.8 ADSL Installation Charges

	Charge
ADSL Activation	\$100.00
Complementary Domain Name Registration	\$0.00
Additional Domain Name Registration	\$35.00

3.10 Simpli-Analog

A special analog line may be supplemented with each Simplici-T, Simplici-T Plus, Simplici-T 3.0, IVP, DVP, Simpli-Business PRI, Simpli-Business PRI v.3, Business Allegiance, IP Complete PRI, Simplici-T Plus IP and the Simpli-Business family of services T-1 circuit at the same location for use with alarm, fax or data services that require a line outside of the T-1. Up to three (3) fax/alarm lines may be purchased at a single Simplici-T, Simplici-T Plus, Simplici-T 3.0, IVP, DVP, Simpli-Business PRI, Simpli-Business PRI v.3, Business Allegiance, IP Complete PRI, Simplici-T Plus IP and the Simpli-Business family of services T-1 site at the rates set forth below depending on the Customer's location. These lines cannot be in a hunt group with lines on the T-1 and calling features and voicemail will not be an available option on these lines.

3.10.1 Fax/Alarm Line

Schedule	Monthly Recurring Charge
Schedule A	\$ 44.28
Schedule B	\$ 54.73
Schedule C	\$ 75.63
Schedule D	\$ 80.26
Schedule X	\$ 44.28

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.11 Business Reach

Business Reach is a three (3) to five (5) line small business offering that utilizes T-1 delivery of local Exchange Service and Internet service. This Service is only available to new Customers or existing Customers adding a new location. Local Exchange Service and data transmission share the available bandwidth, using all available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

As part of the base package, each business line includes Expanded Calling Service (LATA-wide local calling). To accommodate Expanded Calling Service, the Company must be selected as the IntraLATA toll carrier. Each business line will automatically be configured with the following features:

Custom Code Restriction 4

Speed Calling 30

Three-Way Calling/Custom Call Transfer
Call Return

Call Selector
Call Forward Variable (Remote Access)

Call Block
Call Tracing
Repeat Dialing
Call Selector
Signature Deluxe

Message Waiting – Audible

Hunting is a feature included in the base package and will be configured as defined by the Customer. The following additional calling features are available for selection by the Customer and carry no additional charge; however, these features are subject to availability in the serving central office and must be compatible with other calling features:

Call Forward Busy
Call Forward Don't Answer
Call Forward Don't Answer (Ring Control)
Call Forward Variable
Signature Basic
Star 98 Access (*98)
All Custom Code Restrictions
Call Waiting

Up to two Simpli-Analog lines may be supplemented with each Business Reach circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on the Simpli-Analog line. All other Simpli-Analog provisions as set forth in Section 3.10 apply. The Simpli-Analog lines may be added to a single Business Reach T-1 site at the rates set forth in Section 3.10.

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.11 Business Reach (Continued)

T-Remote is an available option for multi-location Customers whose master location subscribes to Business Reach, but who also need analog service with calling features and/or voicemail service. Business Reach Customers are allowed no more than two (2) T-Remote locations per T-1 with a maximum of one (1) T-Remote line at each location. T-Remote lines sold in conjunction with Business Reach are eligible for a 7% discount for a 2-year term agreement or a 10% discount for a 3-year term agreement. All other T-Remote provisions as set forth in Section 3.5 apply. See Section 3.5 for applicable T-Remote rates.

Subscription to the Company's Long Distance Service is required with Business Reach. The Customer may subscribe to Business Reach LD. Product description, rules and regulations and pricing for Business Reach LD are set forth in the Section 4. Other Company Long Distance Services are not available in conjunction with Business Reach. As part of the base package, one toll free number is included. Additional toll free numbers are available and carry an additional charge.

Business Reach requires a 2 or 3-year term agreement. The Business Reach VL Discount as outlined in Section 3.11.2 is the only discount that applies to Business Reach. The Business Reach VL Discount is determined based on the location of the End Office serving the Customer, the length of the term and the number of lines purchased. The Customer will receive no other discount with Business Reach. However, Business Reach Customers that sign a 3-year term agreement may be eligible to receive a one-time \$150.00 credit applied to their second month's invoice.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Trunks, DID, Point-to-Point Data/Voice, PRI, MPLS, and multi-site data connectivity services are not available with this product. Pricing, depending on number of local lines, End Office serving the Customer location, and length of term, is set forth below.

3.11.1 Business Reach Monthly Base Rates

	3 LINES	4 LINES	5 LINES
2-Year Term	\$295.00	\$315.00	\$335.00
3-Year Term	\$275.00	\$292.00	\$309.00

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.11 Business Reach (Continued)

3.11.2 Business Reach VL Discounts

	2 YEAR TERM			3 Y	EAR TER	RM
END OFFICE	3	4	5	3	4	5
	LINES	LINES	LINES	LINES	LINES	LINES
	(%)	(%)	(%)	(%)	(%)	(%)
ALBSALMADS0,	10	10	15	15	15	15
ANTNALMTDS0,						
AUBNALMADS0,						
BRHMALHWDS0,						
BRHMALHWGT1,						
BRHMALMTDS1,						
BRHMALOXDS0,						
BRHMALRCDS0,						
DCTRALMTDS0,						
HNVIALMTDS0,						
HNVIALPWDS0,						
HNVIALUNDS0,						
MDSNALNMDS0,						
MOBLALAZDS0,						
MOBLALOSDS0,						
MOBLALSHDS0,						
MTGMALDADS0,						
MTGMALMTDS0,						
MTGMALMTDS2,						
MTGMALNODS0,						
SHFDALMTDS0,						
TSCLALMTDS0						

3.11.3 Package Installation

\$99.00*

*Installation Charge may be waived

3.11.4 Non-Recurring T1 Installation Charge:

\$1,500.00*

*Installation Charge may be waived

3.11.5 Additional Optional Features

Feature	Monthly Recurring Charge
Virtual Call Forwarding	\$5.00
Additional Toll Free Number, per	\$3.00
number	

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.12 Simpli-Business T v.3

Simpli-Business T v.3 is an acquisition product offered to new and existing small and medium size business Customers in the Company's facilities-based local service markets. Simpli-Business T v.3 provides local, data, and Long Distance Services including a Hybrid Key System solution.

The Simpli-Business T v.3 solution will be provisioned over a T-1 with a six (6)-line minimum in the Company's markets identified in Section 3.12.1

The Simpli-Business T v.3 local network package will provide a dynamic Internet offering where the local service and data transmission share the available bandwidth of 1.288 Mbps. Voice lines take precedence over data transmissions; however, the entire bandwidth is used for data transmissions when voice lines are not in use.

Local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location, as set forth in Section 5 of this tariff.

Call Block	Custom Code Restriction Options 2, 4, and 5
Call Forward Busy Line	Hunting
Call Forward Don't Answer	Remote Access Call Forwarding
Call Forward Don't Answer (Ring Control)	Repeat Dialing
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Three Way Calling
Call Waiting	Message Waiting Indicator (Audible)
Custom Call Transfer	

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T v.3 lines. All feature interaction rules and defaults apply.

Automatically Provisioned Features	
ECS Signature Deluxe	

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.12 Simpli-Business T v.3 (Continued)

Simpli-Analog lines may be supplemented with each Simpli-Business T v.3 circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli-Analog lines. All other Simpli-Analog provisions as set forth in Section 3.10 apply. Simpli-Analog lines may be purchased at a single Simpli-Business T v.3 site at the rates set forth in Section 3.10 of this tariff.

Alternatively, T-Remote is an available option for multi-location Customers whose host or master location subscribes to Simpli-Business T v.3, but who also need analog service with CLASS features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T v.3 package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels Service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

A local phone number that is specific to the Customer's rate center is provided for each line. E911 Services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to the Company's Long Distance Service is required with Simpli-Business T v.3. The Customer may subscribe to the Company's Converged Minutes, T LD, or HorizonLD Long Distance Service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in Section 4. Other Company Long Distance Services are not available in conjunction with Simpli-Business T v.3 Services. Customers selecting toll free Service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

Customers must select a 36-Month or 48-Month Term Commitment for Simpli-Business T v.3. Term discounts will not apply to this offering.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.12 Simpli-Business T v.3 (Continued)

3.12.1 Schedule Areas

	<u>Localities *</u>	
Schedule A	Anniston, Athens, Belle Fontaine, Bessemer, Clear Spring, Gadsden, Hartselle, Hazel Green, Lincoln, Opelika, Prattville, Selma, Troy,	
	Wetumpka	
Schedule B	Attalla, Boaz, Demopolis, Eufaula, Fort Payne, Guntersville,	
	Jacksonville, Midland City, Munford, Newville, Ohatchee, Pell City,	
	Surfside, Talladega, Tuscaloosa	
Schedule C	Clayton, Goodwater, Rogersville	
Schedule D	Bay Minette, Carbon Hill, Centreville, Chelsea, Citronelle, Clanton,	
	Courtland, Dadeville, Daleville, Eutaw, Evergreen, Flomaton, Ft.	
	Deposit, Gurley, Hanceville, Holtville, Hurtsboro, Jackson, Killen,	
	Lafayette, Leighton, Lexington, Linden, Livingston, Maplesville,	
	Marion, McIntosh, Moulton, Mt. Vernon, Parrish, Piedmont, Red	
	Bay, Russellville, Town Creek, Trussville, Tuskegee, Uniontown,	
	Vincent, West Blocton, York	
Schedule X	Alabaster, Albertville, Alexander City, Auburn, Birmingham, Calera,	
	Childersburg, Columbiana, Cordova, Cullman, Decatur, Dora,	
	Dothan, Fairhope, Florence, Fruithurst, Gardendale, Graysville,	
	Homewood, Huntsville, Jasper, Madison, Mobile, Montevallo,	
	Montgomery, Oakland, Phenix City, Pinson, Sheffield, Sylacauga,	
	Warrior	

^{*} May not include all rate centers.

3.12.2 Simpli-Business T v.3 Offerings Installation Charges:

Non-Recurring Installation Charge: \$1500.00*

*Installation Charge may be waived

3.12.3 Simpli-Business T v.3 Monthly Base Rates

Schedule	3-Year Term	4-Year Term
Schedule X	\$599.00	\$480.00
Schedule A	\$649.00	\$520.00
Schedule B	\$749.00	\$600.00
Schedule C	\$899.00	\$720.00
Schedule D	\$1,049.00	\$840.00

3.12.4 Additional Toll Free Number, per number

\$3.00, per month

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.13 Business Allegiance

Business Allegiance is a retention product offering that is available only to existing Simplici-T Plus dynamic bandwidth Customers currently utilizing Company Facilities. Business Allegiance is a three (3) to five (5) line small business offering that utilizes T-1 delivery of local Exchange Service and Internet service. Local Exchange Service and data transmission share the available bandwidth, using all available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

As part of the base package, each business line includes Expanded Calling Service (LATA-wide local calling). To accommodate Expanded Calling Service, the Company must be selected as the IntraLATA toll carrier. Each business line will automatically be configured with the following features:

Custom Code Restriction 4	Call Block
Speed Calling 30	Call Tracing
Three-Way Calling/Custom Call Transfer	Repeat Dialing
Call Return	Call Selector
	Signature Deluxe

Hunting is a feature included in the base package and will be configured as defined by the Customer. The following additional calling features are available for selection by the Customer and carry no additional charge; however, these features are subject to availability in the serving central office and must be compatible with other calling features:

Call Forward Busy	Remote Access to Call Forwarding
Call Forward Don't Answer	Signature Basic
Call Forward Don't Answer (Ring Control)	Signature Deluxe
Call Forward Variable	Star 98 Access (*98)
Call Waiting	All Custom Code Restrictions
Message Waiting – Audible	

A Simpli-Analog line may be supplemented with each Business Allegiance circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on the Simpli-Analog line. All other Simpli-Analog provisions as set forth in Section 3.10 apply. The Simpli-Analog line may be added to a single Business Allegiance T-1 site at the rates set forth in the Section 3.10 of this tariff.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.13 Business Allegiance (Continued)

T-Remote is an available option for multi-location Customers whose master location subscribes to Business Allegiance but who also need analog service with calling features and/or voicemail service. Business Allegiance Customers are allowed no more than two (2) T-Remote locations per T-1 with a maximum of one (1) T-Remote line at each location. All other T-Remote provisions as set forth in Section 3.5 apply. See Section 3.5 for applicable T-Remote rates.

Subscription to the Company's Long Distance Service is required with Business Allegiance. The Customer must subscribe to Business Reach LD. Product description, rules and regulations and pricing for Business Reach LD are set forth in Section 4. Other Company Long Distance Services are not available in conjunction with Business Allegiance.

Trunks, DID, Point-to-Point Data/Voice, PRI, MPLS, and multi-site data connectivity services are not available with this product. Pricing for Business Allegiance, which is set forth in the Section 3.14.2, is determined by the number of local lines, End Office serving the Customer location, and length of term.

Business Allegiance requires a 2 or 3-year term agreement. The Business Allegiance VL Discount as outlined in the Section 3.14.3 is the only discount that applies to Business Allegiance. The Business Allegiance VL Discount is determined based on the location of the End Office serving the Customer, the length of the term and the number of lines purchased. The Customer will receive no other discount with Business Allegiance.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

3.13.1 Business Allegiance Rates

Business Allegiance Service may be offered on a special service arrangement in areas other than the End Offices designated below based on the availability of cost-effective Facilities to the Company and the duration of the Customer's term of Service for their Simplici-T Plus dynamic bandwidth service.

3.13.2 Monthly Base Rates

	3 LINES	4 LINES	5 LINES
2-Year Term	\$295.00	\$315.00	\$335.00
3-Year Term	\$275.00	\$292.00	\$309.00

NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.13 Business Allegiance (Continued)

3.13.3 Business Allegiance VL Discounts

	2 YEAR TERM			3 YEAR TERM		
END OFFICE	3	4	5	3	4	5
	LINES	LINES	LINES	LINES	LINES	LINES
	(%)	(%)	(%)	(%)	(%)	(%)
		, ,	, ,	, ,	, ,	, ,
ALBSALMADS0,	10	10	15	15	15	15
ANTNALMTDS0,						
AUBNALMADS0,						
BRHMALHWDS0,						
BRHMALHWGT1,						
BRHMALMTDS1,						
BRHMALOXDS0,						
BRHMALRCDS0,						
DCTRALMTDS0,						
HNVIALMTDS0,						
HNVIALPWDS0,						
HNVIALUNDS0,						
MDSNALNMDS0,						
MOBLALAZDS0,						
MOBLALOSDS0,						
MOBLALSHDS0,						
MTGMALDADS0,						
MTGMALMTDS0,						
MTGMALMTDS2,						
MTGMALNODS0,						
SHFDALMTDS0,						
TSCLALMTDS0						

3.13.4 Additional Optional Features

Feature Monthly Recurring Charg	
Virtual Call Forwarding	\$5.00

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.14 Simpli-Business PRI v.3

Simpli-Business PRI v.3 is an acquisition product offered to business Customers that are either new Customers or existing Customers whose initial term has expired. Simpli-Business PRI v.3 is only available in the Company's facilities-based local service markets. Simpli-Business PRI v.3 provides local and Long Distance Services including a Hybrid Key System solution. This offering allows telecom functionality to best manage large or customer care-driven incoming call volumes. This product provides Customers with local, long distance and certain features via a T-1 Trunk platform that accommodates one of two possible configurations: twenty-one (21) B channels, one (1) D-channel, and two (2) maintenance/management channels, or twenty-three (23) B channels, one (1) D-channel with an IVP T-1. The two configurations allow for voice-only PRI applications while allowing the standard Simpli-Business T Service model with remote access to other auxiliary devices. Integrated PRI applications are not available with this offer.

Simpli-Business PRI v.3 is only available via Trunk service. Only one Trunk group will be supported per D channel. Simpli-Business PRI v.3 requires DID number blocks. One (1) block of twenty (20) DID numbers is included with Simpli-Business PRI v.3. Additional blocks carry an additional cost.

Simpli-Business PRI v.3 includes Expanded Calling Service (LATA-wide local calling) in the base package. This Service will be automatically configured on all Trunks. To accommodate Expanded Calling Service, the Company must be selected as the IntraLATA toll carrier. NFAS is not available with Simpli-Business PRI v.3. 2B Channel Transfer is not available with Simpli-Business PRI v.3.

Optional features may carry additional charges. Optional features are not required elements but are available to satisfy the Customer's needs in growth and multi-site connectivity. Simpli-Business PRI v.3 includes Hunting in the base package. The Hunting options will be configured as defined by the Customer.

Subscription to the Company's InterLATA Long Distance Service is not required with Simpli-Business PRI v.3, but the Customer may subscribe to the Company's T LD long distance product, Converged Minutes, or, if usage levels justify, the Company's HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in Section 4. If the Customer has T LD at their main site, they must have T LD at all locations with Company Long Distance Service. This requirement also applies to HorizonLD. Other Company Long Distance Services are not available in conjunction with Simpli-Business PRI v.3.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.14 Simpli-Business PRI v.3 (Continued)

Simpli Analog lines may be supplemented with each Simpli-Business PRI v.3 circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli-Analog lines. All other Simpli-Analog provisions as set forth in Section 3.10 apply. Simpli-Analog lines may be purchased at a single Simpli-Business PRI v.3 site at the rates set forth in Section 3.10.

Alternatively, T-Remote is an available option for multi-location Customers whose host or master location subscribes to Simpli-Business PRI v.3, but who also need analog service with calling features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

Stand-alone Internet connectivity and Data Connectivity options are available with Simpli-Business PRI v.3. These Services are available as stand-alone options and are priced separately. Integrated Internet, for Customer use, is not available.

Customer Premise Equipment ("CPE") is included as part of the basic Simpli-Business PRI v.3 package. This equipment remains the property of the Company and will be recovered by the Company at the time the Customer cancels Service with the Company. The Customer is not permitted to make changes to Company provided CPE. Only the Company is permitted to service and maintain the equipment. If the Customer makes changes to the equipment, they violate the policy as defined on the Agreement for Service.

Customers must select a 36-Month or 48-Month Term Commitment for Simpli-Business PRI v.3. Term discounts will not apply to this offering.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.14 Simpli-Business PRI v.3 (Continued)

3.14.1 Schedule Areas

Localities *

Schedule A	Anniston, Athens, Belle Fontaine, Bessemer, Clear Spring, Gadsden, Hartselle, Hazel Green, Lincoln, Opelika, Prattville, Selma, Troy, Wetumpka
Schedule B	Attalla, Boaz, Demopolis, Eufaula, Fort Payne, Guntersville, Jacksonville, Midland City, Munford, Newville, Ohatchee, Pell City, Surfside, Talladega, Tuscaloosa
Schedule C	Clayton, Goodwater, Rogersville
Schedule D	Bay Minette, Carbon Hill, Centreville, Chelsea, Citronelle, Clanton, Courtland, Dadeville, Daleville, Eutaw, Evergreen, Flomaton, Ft. Deposit, Gurley, Hanceville, Holtville, Hurtsboro, Jackson, Killen, Lafayette, Leighton, Lexington, Linden, Livingston, Maplesville, Marion, McIntosh, Moulton, Mt. Vernon, Parrish, Piedmont, Red Bay, Russellville, Town Creek, Trussville, Tuskegee, Uniontown, Vincent, West Blocton, York
Schedule X	Alabaster, Albertville, Alexander City, Auburn, Birmingham, Calera, Childersburg, Columbiana, Cordova, Cullman, Decatur, Dora, Dothan, Fairhope, Florence, Fruithurst, Gardendale, Graysville, Homewood, Huntsville, Jasper, Madison, Mobile, Montevallo, Montgomery, Oakland, Phenix City, Pinson, Sheffield, Sylacauga, Warrior

^{*} May not include all rate centers.

3.14.2 Simpli-Business PRI v.3 Offerings Installation Charges:

Non-Recurring Installation Charge: \$1500.00*

*Installation Charge may be waived

3.14.3 Simpli-Business PRI v.3 Monthly Base Rates

Schedule	3-Year Term	4-Year Term
Schedule X	\$ 1,264.00	\$ 1,012.00
Schedule A	\$ 1,314.00	\$ 1,050.00
Schedule B	\$ 1,414.00	\$ 1,132.00
Schedule C	\$ 1,564.00	\$ 1,250.00
Schedule D	\$ 1,714.00	\$ 1,372.00

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.15 IP Complete PRI

IP Complete PRI is a business offering that provides local and Internet service, accommodating PRI and DID services, with dynamic bandwidth. The local service and data transmission share the available dynamic bandwidth, available in three increments, up to: 1.5 Mbps, 3.0 Mbps, and 4.5 Mbps, employing the use of the entire available bandwidth for data transmission when voice service is not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

The base package requires a minimum of six (6) channels. The base Monthly Recurring Charge for IP Complete PRI includes the six (6) required local channels. Additional channels can be added at an incremental charge. A maximum of twenty-three (23) channels are available with IP Complete PRI. Only one Trunk group will be supported per D channel.

IP Complete PRI requires DID numbers. One block of twenty (20) DID numbers is included and additional blocks can be added at an incremental charge.

IP Complete PRI includes PRI Hunting in the base package and will be configured in consultation with the Customer. Expanded Calling Service (LATA-wide local calling) is included in the base package and will be automatically configured on all channels requiring the Company to be selected as the Customer's presubscribed IntraLATA toll carrier on all channels. Calling Number and Name Delivery is included. NFAS configurations, PRI Rollover, and calling features are not available with IP Complete PRI.

Optional local services available with IP Complete PRI include Simpli-Analog and T-Remote.

Simpli-Analog lines may be supplemented with each IP Complete PRI circuit at the same location for use with alarm, fax, or data services that require a line separate from the T-1. Features and voice mail will not be available on Simpli-Analog lines. Simpli-Analog provisions as set forth in Section 3.10 apply. Simpli-Analog lines may be purchased at a single IP Complete PRI site at the rates set forth in Section 3.10 of this tariff.

Alternatively, T-Remote is an available option for multi-location Customers whose host or master location subscribes to IP Complete PRI, but who also need analog service with calling features and/or voicemail service. T-Remote provisions as set forth in Section 3.5 apply. T-Remote lines may be purchased at the rates set forth in Section 3.5 of this tariff.

Subscription to the Company's InterLATA Long Distance Service, Converged Minutes, is required with IP Complete PRI. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in Section 4. Other Company Long Distance Services are not available in conjunction with IP Complete PRI. Customers selecting toll free Service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.15 IP Complete PRI (Continued)

Internet access is included with IP Complete PRI or the Customer may select data services in lieu of Internet service.

Customer Premise Equipment ("CPE") is included as a part of the IP Complete PRI package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels Service with the Company, the equipment will be recovered. The Customer is not allowed to modify or change Company provided CPE. Only the Company is allowed to service and maintain the equipment.

IP Complete PRI requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for IP Complete PRI. Customers subscribing to this product may also be offered Volume Level Discounts. The Volume Level Discount is determined based on competitive circumstances and the location of the End Office serving the Customer.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2.

3.15.1 Schedule Areas

Localities *

Schedule A	Anniston, Brewton
Schedule B	Boaz, Calera, Dothan, Graysville, Guntersville, Jacksonville, Montevallo,
	Munford, Prattville, Wetumpka
Schedule C	Attala, Belle Fontaine, Childersburg, Columbiana, Cordova, Cullman
	Demopolis, Dora, Eufaula, Fort Payne, Gadsden, Hazel Green, Jasper,
	Pinson, Selma, Troy, Tuscaloosa, Warrior
Schedule D	Athens, Bay Minette, Bessemer, Carbon Hill, Centerville, Chelsea, Clayton,
	Citronelle, Clanton, Courtland, Dadeville, Eutaw, Evergreen, Flomaton, Ft.
	Deposit, Goodwater, Gurley, Hanceville, Hartselle, Hurtsboro, Holtville,
	Jackson, Killen, Leighton, Lexington, Linden, Livingston, Maplesville,
	Marion, McIntosh, Midland City, Moulton, Mt. Vernon, Newville,
	Ohatchee, Parrish, Pell City, Phenix City, Piedmont, Red Bay, Rogersville,
	Russellville, Talladega, Thomasville, Town Creek, Tuskegee, Uniontown,
	Vincent, West Blocton, York
Schedule X	Alabaster, Albertville, Alexander City, Auburn, Birmingham, Decatur,
	Fairhope, Florence, Gardendale, Huntsville, Madison, Mobile, Montgomery,
	Opelika, Sheffield, Sylacauga

^{*} May not include all rate centers.

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SECTION 3 – LOCAL SERVICE (CONTINUED)

3.15 IP Complete PRI (Continued)

3.15.2 Monthly Base Rates (Discounts may apply)

	Base Package Price*	Each Additional 1.5 MB	
Schedule X	\$550.00	\$375.00	
Schedule A	\$600.00	\$425.00	
Schedule B	\$700.00	\$525.00	
Schedule C	\$800.00	\$625.00	
Schedule D	\$950.00	\$725.00	

^{*}Base Package Price includes up to 1.5 MB bandwidth

3.15.3 Additional Pricing (Discounts may apply)

Additional T1 channel, per channel	\$10.00	
Additional DID Number Blocks, per block	\$5.00	

3.15.4 Non-Recurring T1 Installation Charge, per T-1

\$1,500.00

*Installation Charge may be waived

3.15.5 Additional Optional Features

Feature	Monthly Recurring Charge		
Virtual Call Forwarding	\$5.00		
Additional Toll Free Number, per number	\$3.00		

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.16 Simpli-Voice 2.0

Simpli-Voice 2.0 is a small business product that provides the Customer with local Exchange Service and certain features and products. This product is available to new Customers who purchase Service through the Company's Small Business Group. Service is provisioned using a single business line-type only. Simpli-Voice 2.0 does not have a minimum line count requirement.

A monthly Account Maintenance Fee will apply for subscription to this Service; however, the fee can be waived if the Customer subscribes to the Company's on-line billing Service in lieu of receiving paper copies of their monthly invoice.

Customers may choose Service on a month-to-month basis, or enter into a 1-year, 2-year, or 3-year term commitment. Customers who enter into a 1-year term commitment will receive a 3% discount off the Simpli-Voice 2.0 line rate. Customers who enter into a 2 or 3-year term commitment will receive a 5% discount off the Simpli-Voice 2.0 line rate. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services, or directory assistance charges. Customers may also be eligible to receive additional discounts through the Company's Volume Level Discounts as described in Section 9 of this tariff. No other discounts are available with this product.

Each Simpli-Voice 2.0 line includes LATA-wide local calling and the Customer's choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features are not automatically provisioned; the Customer must determine what features will be needed for each line. Optional Features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge as described in Section 5 of this tariff.

Call Block
Call Forward Busy Line
Call Forward Don't Answer

Call Forward Don't Answer (Ring Control)

Call Forward Variable

Call Return
Call Selector
Call Tracing
Call Waiting

Custom Call Transfer

Hunting

Preferred Call Forwarding Remote Access Call Forwarding Repeat Dialing RightRing I RightRing II

Signature (Basic, Deluxe, or Enhanced)

Star 98 Access Speed Calling 8 Speed Calling 30 Surrogate Client Number

Three Way Calling

Message Waiting Indicator (Audible) Message Waiting Indicator (Visual) All Custom Code Restriction Options

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.16 Simpli-Voice 2.0 (continued)

Subscription to the Company's InterLATA long distance is not required with Simpli-Voice 2.0, but the Customer may subscribe to the Company's Long Distance Service. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in Section 4.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

3.16.1 Simpli-Voice 2.0 ADSL

Dedicated Internet access is available with Simpli-Voice 2.0 with maximum download speeds of 1.5 Mbps or 3.0 Mbps. Monthly Recurring Charges depend on access speed. Access includes one (1) custom domain name registration and one (1) static or dynamic IP address. Up to fifteen (15) e-mail boxes are included and allowed per master account. Additional domain names, e-mail boxes, and static or dynamic IP addresses may be purchased for an additional charge. The Customer must subscribe to Simpli-Voice 2.0 to be eligible for this product. This product is not available for business Customers operating from a residence. Discounts will not apply to this Service.

Customer Premise Equipment ("CPE") is included as part of the DSL Service. The equipment remains the property of the Company and will be recovered at the time the Customer cancels Service with the Company. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE. Company provided CPE carries a maintenance fee. This fee cannot be waived

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.16 Simpli-Voice 2.0 (continued)

3.16.2 Schedule Areas

SCHEDULE	END OFFICES				
Schedule A	ALVLALMA, ALCYALMT, ANTNALLE, ANTNALOX, ATHNALMA,				
	CLMNALMA, FLRNALMA, JCVLALMA, MOBLALSA, MOBLALSA,				
	OPLKALMT, PHCYALMA				
Schedule B	RESERVED FOR FUTURE USE				
Schedule C	RESERVED FOR FUTURE USE				
Schedule D					
	ASLDALXA, ATHNALER, ATTLALNM, BNKSALXA, BYMNALMA,				
	BLBTALXA, BLFNALMA, BRRYALXA, BSMRALBP, BSMRALBU, BSMRALHT,				
	BOAZALMA, BTLYALXA, BRTOALMA, BRILALXA, BRNDALXA,				
	CALRALMA, CRHLALNM, CRTNALXA, CNVIALMA, FMTNALMT,				
	CHLSALMA, CHBGALMA, CHLFALXA, CTRNALNM, CLANALMA,				
	CYTNALMA, CLIOALXA, CFVLALXA, CLMAALXA, CLMBALMA,				
	CRDVALMA, CRLDALMA, CLMNALFA, CLMNALJC, DDVLALMA,				
	DLVLALXA, DPISALXA, DELTALXA, DMPLALMA, DTRTALXA, DORAALMA,				
	DTHNALXA, DBSPALXA, DOZRALXA, ECHOALXA, ELBAALXA, ENTRALXA,				
	ETVLALXA, EUFLALMA, EUTWALBO, EUTWALMA, EVRGALMA,				
	FRHPALMA, FLVLALXA, FYTTALXA, FRHMALXA, FTPYALMA,				
	FWRVALXA, FTDPALMA, GDSDALHS, GDSDALRD, GNTTALXA,				
	GENVALXA, GRGNALXA, GDWRALMA, GORDALXA, GDBAALXA,				
	GYVLALNM, GNBOALMA, GNVLALXA, GUINALXA, GTVLALNM,				
	GRLYALMA, HCBGALXA, HLVLALXA, HMTNALXA, HNVLALBR,				
	HNVLALNM, HRFRALXA, HRTSALNM, HRTSALPE, HZGRALMA,				
	HDLDALXA, HFLNALXA, HLVIALMA, HRBOALOM, IRSEALXA, JCSNALNM,				
	JSPRALMT, JMSNALXA, KLLNALMA, KSTNALXA, LFYTALRS, LECTALXA,				
	LGTNALMA, LXTNALMA, LNCLALXA, LNDNALMA, LNVLALXA,				
	LVTNALLA, LSVLALXA, LVRNALXA, MDSNALNM, MPVLALMA,				
	MARNALNM, MSSYALXA, MCINALMA, MCKNALXA, MENTALXA,				
	MLCYALXA, MOBLALBF, MOBLALSE, MOBLALTH, MNTVALNM,				
	MTGMALMB, MRCRALXA, MOLTALNM, MTVRALMA, MNFDALMA,				
	NWBCALXA, NWTNALXA, NWVIALXA, NTSLALXA, ODRGALXA,				
	OHTCALMA, OPPALXA, ORVLALXA, OZRKALXA, PANLALXA, PRSHALNM,				
	PLCYALXA, PHCYALFM, PHBLALXA, PDMTALMA, PNHLALXA,				
	PNSNALMA, PRVLALMA, RDBAALMA, RDLVALXA, RFRMALXA,				
	RCFRALXA, RRVLALMA, RLVLALMA, SMSNALXA, SCBOALXA,				
	SELMALMT, SLCMALXA, STSNALMA, SLGNALXA, SYLCALMT,				
	TLDGALMA, TLDGALRF, TLLSALXA, THVLALMA, THRSALXA,				
	TWCKALMA, TROYALMA, TSVLALXA, TSCLALDH, TSCLALNO,				
	TSKGALMA, UNTWALNM, VYHDALXA, VERNALXA, VNCNALMA, WDLYALXA, WRRRALNM, WBTNALNM, WEDWALXA, WTMPALMA,				
	WCBGALXA, WNFDALXA, WDLDALXA, YORKALMA				

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.16 Simpli-Voice 2.0 (continued)

3.16.2 Schedule Areas (continued)

SCHEDULE	END OFFICES
Schedule X	AUBNALMA, BSMRALMA, BRHMALCH, BRHMALCP, BRHMALEL,
	BRHMALEN, BRHMALEW, BRHMALFO, BRHMALFS, BRHMALHW,
	BRHMALMT, BRHMALOM, BRHMALOX, BRHMALRC, BRHMALTA,
	BRHMALVA, BRHMALWE, BRHMALWL, DCTRALMT, GDSDALMT,
	GRDLALNM, HNVIALLW, HNVIALMT, HNVIALPW, HNVIALRW,
	HNVIALUN, MOBLALAP, MOBLALAZ, MOBLALOS, MOBLALPR,
	MOBLALSF, MOBLALSH, MOBLALSK, MTGMALDA, MTGMALMT,
	MTGMALNO, SHFDALMT, TSCLALMT

3.16.3 Simpli-Voice 2.0 Line Rates*

Monthly Recurring Charges	Schedule A	Schedule B	Schedule C	Schedule D	Schedule X
Simpli-Voice 2.0 Line					
Month-to-Month	\$ 50.00	N/A	N/A	\$ 85.00	\$ 40.00
1 Year	\$ 48.50	N/A	N/A	\$ 82.45	\$ 38.80
2 Year	\$ 47.50	N/A	N/A	\$ 80.75	\$ 38.00
3 Year	\$ 47.50	N/A	N/A	\$ 80.75	\$ 38.00

^{*} Line Installation Charges are not applicable on the initial order. After Service is installed, standard connection charges will apply.

NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.16 Simpli-Voice 2.0 (continued)

3.16.4 Simpli-Voice 2.0 ADSL Monthly Recurring Charges

Item	Monthly Recurring Fee
ADSL Internet Service Dynamic IP Address with 1.5	
Downstream Speed	\$97.75
ADSL Internet Service Static IP Address with 1.5	
Downstream Speed	\$97.75
ADSL Internet Service Dynamic IP Address with 3.0	
Downstream Speed	\$109.25
ADSL Internet Service Static IP Address with 3.0	
Downstream Speed	\$109.25
ADSL Additional IP	
5 Additional IP	\$10.00
13 Additional IP	\$20.00
29 Additional IP	\$30.00
61 Additional IP	\$40.00
Additional E-mail Box	\$2.00
Rent Std DSL CPE	\$0.00

3.16.5 Simpli-Voice 2.0 ADSL Installation Charges

Item	Charge
ADSL Activation	\$100.00
Complementary Domain Name Registration	\$0.00
Additional Domain Name Registration	\$35.00

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.17 Simplici-T Plus IP

Simplici-T Plus IP is a business offering that provides local, long distance and data services with dynamic bandwidth. Local service, Long Distance Service and data transmission share the available dynamic bandwidth employing the use of the entire available bandwidth for data transmission when voice service is not in use. Voice and real time media transmissions take precedence over data and, as voice transmission is required, the Internet or data bandwidth is reduced to accommodate voice needs.

The base package requires a minimum of six (6) channels. The base Monthly Recurring Charge for Simplici-T Plus IP includes the six (6) required local channels. Additional channels can be added at an incremental charge. A maximum of twenty-four (24) channels are available with Simplici-T Plus IP. Trunks, DIDs, Point-to-Point and PRI services are not available with Simplici-T Plus IP.

Simplici-T Plus IP includes Hunting in the base package and will be configured as defined by the Customer. If the Customer does not define the Hunting parameters, circular Hunting will be configured as the default. Call Waiting and RightRing are not available with Hunting.

Expanded Calling Service (LATA-wide local calling) is included in the base package and will be automatically configured on all channels and requires the Company to be selected as the Customer's presubscribed IntraLATA toll carrier on all channels.

The following calling features are available for selection by the Customer and carry no additional charge; however, these features are subject to availability in the serving central office and must be compatible with other calling features:

Call Block	Customer Code Restriction 4
Call Forward Busy	All Custom Code Restrictions
Call Forward Don't Answer	Message Waiting – Audible
Call Forward Don't Answer – Ring Control	Repeat Dialing
Call Forward Variable	Signature Basic
Call Forward Variable Remote Access	Signature Deluxe
Call Return	Signature Deluxe Multi-line Hunt Group
Call Selector	Star 98 Access
Call Tracing	Speed Calling 30
Call Waiting	Three-Way Calling/Custom Call Transfer

There will be no incremental charges for calling features. Additional optional calling features as provided in Section 5may be available to the Customer at an additional charge.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.17 Simplici-T Plus IP (continued)

A Simpli-Analog line may be supplemented with each Simplici-T Plus IP circuit at the same location for use with alarm, fax or data services that require a line separate from the T-1. Features and voice mail will not be available on the Simpli-Analog line. All other Simpli-Analog provisions as set forth in Section 3.10 apply. The Simpli-Analog line may be added at the rates set forth in Section 3.10.

T-Remote is available for multi-location Customers whose host or master location subscribes to Simplici-T Plus IP, but who also need analog service with a similar feature set and design as the host lines. See the T-Remote product description for applicable rates, terms and conditions. Features may be limited depending on central office availability.

Subscription to the Company's InterLATA Long Distance Service, T LD, or HorizonLD is available with Simplici-Plus IP. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in Section 4. Other Company Long Distance Services are not available in conjunction with Simplici-T Plus IP.

Simplici-T Plus IP offers the following bundled features:

- one (1) toll free number at no charge additional toll free numbers can be added at an incremental charge per number.
- 100 free Reservation-less Plus Conference calling minutes per month; conference calling usage exceeding 100 minutes are billed at an additional charge.
- one (1) free CallSaver Basic voicemail box; all Call Saver facility services are available at an additional Monthly Recurring Charge.

The Customer may select one of the following product options based on the desired bandwidth for Internet and/or Integrated Data Connect:

	AVAILABLE BANDWIDTH
Simplici-T Plus IP 3.0	3 Mg
Simplici-T Plus IP 4.5	4.5 Mg
Simplici-T Plus IP 6.0	6 Mg

The Company provides the Customer the ability to burst up to 3, 4.5 or 6 Megabits per second, based on the bandwidth option ordered on the Simplici-T Plus IP Service while no phone lines are in use. Once the Customer's traffic traverses the public Internet, the Company has no control over the transmission speeds. This availability is from the egress port of the Customer premise router to the Company's IP network.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.17 Simplici-T Plus IP (continued)

Internet access is the default service provisioned on the Service unless Integrated Data Connect with MPLS is selected as the product option.

- Burstable access up to the maximum available bandwidth based on the bandwidth option selected Mbps when local lines are not in use. Local service takes priority over data traffic. Each voice line will utilize approximately 64K in bandwidth when an off hook condition exists. Fax and modem calls will be automatically un-compressed, and will require 80 Kbps of bandwidth.
- One Customer domain name registration is included when Internet access is added to the Simplici-T Plus IP T-1. Additional domain names are available for an additional charge.
- Up to thirty (30) e-mail boxes are allowed per master account. Additional e-mail boxes can be ordered at an additional charge per email box of \$2 per mailbox User. The addition and deletion of e-mail boxes will be managed by the Customer through the Online Account Management website.
- Up to six (6) static IP addresses are allowed, as a default, per T-1. Additional static IP addresses are available, at no additional charge, but a justification is required. Only static IP addresses are allowed. Dynamic IP addresses are not available on this product.

Site-to-site data services are available in lieu of the default Internet services. If the Customer needs site-to-site connectivity and Internet access then the Secure IP product option will also be required. Integrated Data Connect provides for site-to-site connectivity. For IP based products, the MPLS option of this Service is required and is automatically enabled and employed to prioritize the voice services.

Simplici-T Plus IP includes the CPE necessary for voice communication and network connectivity.

- The Adtran 908e is installed with Simplici-T Plus IP 3.0 6.0 Mbps with up to 8 lines for analog voice.
- The Adtran 916e is installed with Simplici-T Plus IP 3.0 6.0 Mbps with 9 to 16 lines for analog voice.
- The Adtran 924e is installed with Simplici-T Plus IP 3.0-6.0 Mbps with 17 to 24 lines for analog voice

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.17 Simplici-T Plus IP (continued)

The equipment is subject to the Equipment Maintenance Fee and "Acts of God" insurance. This equipment remains the property of the Company and is available for use by the Customer as an enabler to the application. At the time the Customer cancels Service the equipment will be recovered by the Company. If the Customer grows beyond the capabilities of the equipment and remains with the Company a needs assessment will be conducted and an appropriate recommendation for new or additional equipment will be made. The Customer is not allowed to make changes to CPE provided by the Company. Only the Company is allowed to service and maintain the equipment. If the Customer makes any changes to the equipment, the Customer will violate the policy as defined in the Agreement for Service. Please refer to Section 2 for additional information regarding Company provided equipment.

3.17.1 Rates

Schedule	Simplici-T Plus IP Base Rates	SP Additional IP Bandwidth Rates
Schedule X	\$1017	\$500
Schedule A	\$1237	\$600
Schedule B	\$1437	\$700
Schedule C	\$1647	\$800
Schedule D	\$1957	\$1000

^{*} Base Price includes 3 Mg bandwidth option

3.17.2 Additional Lines

\$15.00

Discounts may apply to the above pricing.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.18 Unbundled PRI

Unbundled PRI is a business offering for Customers that bill at least \$25,000 monthly with DeltaCom. This product provides Customers with local and long distance via trunks on a single T1 at a single location. Unbundled PRI is a voice-only, facility-based T1 product that offers 23 B-channels and 1 D-channel. Unbundled PRI is available to the following eligible Customer groups who bill the minimum monthly requirement: 1) new Customers; 2) existing Customers with expired contracts; and 3) Customers who want to upgrade to a T1 product.

Hunting is the only feature included and will be configured as defined by the Customer. No other CLASS features are available with Unbundled PRI.

DID channels are available for an incremental charge per circuit. DID channels require DID number blocks which are priced in blocks of 20 numbers.

Unbundled PRI will be provisioned with NI-1 service; however NI-2 is also available at an additional charge. NI-2 Service features Calling Name Delivery and Two B Channel Transfer. Calling Name Delivery provides the Customer with the ability to view the caller's name and number. The Two B Channel Transfer allows a more efficient utilization of the PRI trunks by allowing only one channel to be utilized during call forwarding/transfer, instead of two.

Each Unbundled PRI local channel includes the basic local calling plan. LATA-wide local calling is available as an option, however, DeltaCom must be selected as the Customer's presubscribed intraLATA carrier on all channels.

Subscription to the Company's interLATA long distance service is not required with Unbundled PRI, but the Customer may subscribe to any of the Company's applicable long distance products. If the Customer has multiple locations consistency must be maintained between locations that are billed on the same account. For instance, if the Customer has Converged Minutes at their main site, they must have Converged Minutes at all locations with the Company's long distance service.

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NONREGULATED SERVICES

SECTION 3 – LOCAL SERVICE (CONTINUED)

3.18 Unbundled PRI (continued)

3.18.1 Rates

	MONTHLY RECURRING CHARGE
Full PRI, Voice Only	\$350.00
DID Number Blocks, blocks of 20 number	\$5.00
NI2	\$25.00
LATA-wide local calling area	\$0.00

Access Loop Installation Charges	NON-RECURRING CHARGE
Non-Recurring Installation Charge:	\$1500.00

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE

4.1 General

The Company provides direct dialed, travel card and operator assisted long distance Telecommunications Services originating and terminating within the State of Alabama. Rates for these Services may vary by product type, call duration, mileage and time of day. All Services are available 24 hours a day, seven days a week. A Customer can expect a call completion rate (number of calls completed/number of calls attempted) of not less than 99% during peak use periods for all Services.

4.2 Timing of Calls

Long distance charges are based on the actual usage of the Company's network. Chargeable time begins when the called party answers, or when the billed party of a collect or person call accepts the charges. Chargeable time ends when either party disconnects.

Minimum call durations and rounding of usage measurements for billing purposes are specified in Sections 4, 11 and 13 of this tariff for each Service provided by the Company.

There is no billing applied for incomplete calls.

Computation of Charges

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a Service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.

The appropriate rates apply for day, evening and night/weekend calls based on the following chart.

Times	Mon	Tues	Wed	Thur	Fri	Sat	Sun
8:00 am to 5:00 pm	:00 pm Daytime Period						-
5:00 pm to 11:00 pm	Evening Period						Eve.
11:00 pm to 8:00 am	Night/Weekend Period					•	

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.2 Timing of Calls (continued)

The appropriate rates apply for Peak and Non-Peak calls based on the following chart.

Times	Mon	Tues	Wed	Thur	Fri	Sat	Sun
8:00 am to	Peak Period						
5:00 pm*							
5:00 pm to	Non-Peak Period						
8:00 am*							

^{* -} up to but not including

The evening rates apply to the Holidays listed below unless a lower rate normally applies:

New Year's Day January 1

Memorial Day Nationally Recognized Day

Independence Day July 4

Thanksgiving Day Nationally Recognized Day

Christmas Day Christmas Day

4.3 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate centers involved. The Company uses the rate centers and associated vertical and horizontal coordinates that are produced by Telcordia in the NPA-NXX V & H Coordinates Tape and the NECA Tariff No. 4.

Formula =

$$\sqrt{\frac{(V1-V2)^2+(H1-H2)^2}{10}}$$

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.4 Delta Private Line Service

This Service is offered when, in the judgment of the Company, adequate and appropriate Facilities are available and consists of provision of an InterLATA dedicated access channel suitable for analog voice or digital data communications between and/or among the Company's point of presence (POP) in Huntsville, Arab, Birmingham, Montgomery and Mobile. Charges include an Installation Charge, a flat rate Monthly Recurring Charge and a charge based on the airline distance between the points of presence. A Monthly Recurring Charge discount will apply when the Subscriber's Private Line Service falls within a specified service term.

The Company may also provide, to the Subscriber, when InterLATA services are provided as stated above, and incidental to the provision of those services, access channels between the Subscriber's premises and any other point in Alabama not serviced by the Company's point of presence at rates identical to the rates of the exchange carrier providing the service. Access will be provided the Subscriber on this same reimbursement rate basis for the channels connecting the Subscriber premises to the Company point of presence on both the originating and terminating ends.

4.4.1 Charges between and/or among the Company's Points of Presence (POP)

Monthly recurring and Installation Charge:

	Monthly	Per Installation Mile
DS3 44.736	ICB	ICB
DS1 1.544 Mbps	\$12.00	\$250.00
DS0 2.4 Kbps-19.2 Kbps	\$0.70	\$150.00
DDS 2.4 Kbps -	\$0.70	\$150.00

^{*} Computing airline mileage is described in Section 4 of this tariff.

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.4 Delta Private Line Service (continued)

4.4.2 Charges for Local Access

Usage Charge	**
Installation Fee	**
Monthly Recurring Fee	**

^{**} In addition to all other rates prescribed in 5.4.1, the Subscriber shall reimburse the Company for all local channel charges imposed by a Local Exchange Company for provision of the originating or terminating access channel and any other service or facility not provided by the Company.

4.5 Toll Free Directory Listing

This Service permits a Subscriber's toll free number to be placed into a third party database and made available to the general public upon request. A flat Monthly Recurring Charge applies and an Installation Charge is applicable to the initial loading of the Subscriber's toll free number to the third party database.

4.5.1 Rates

Monthly Recurring Charge	Installation Charge
\$0.00	\$0.00

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.6 Enhanced Toll Free Services

4.6.1 Enhanced Toll Free Routing Package

Enhanced Toll Free Package provides Customers with the following features, as described below: Time of Day Routing, Holiday Routing, Pint of Origination Routing, Toll Free Blocking and Percent Allocation. These features can be used if the Customer subscribes to the Enhanced Toll Free Routing Package, or purchased a la carte, as defined below. The monthly recurring, and Installation Charges apply per toll free number, regardless of the number of features ordered. Change charges may apply for each subsequent change request in routing.

	Monthly	Installation	Change
	Recurring Charge	Charge	Charge
Enhanced Toll Free Routing Package	\$50.00	\$50.00	\$0.00

(A) Time of Day Routing

This feature permits the toll free service Subscriber to arrange for calls to a single toll free service number to be routed to different locations based on a Customer-defined time of day. The number of time of day routing schedules are subject to the Company's capacity to process and store routing schedules. The monthly recurring and Installation Charges apply per toll free number. Change charges may apply for each subsequent change request in routing.

	Monthly	Installation	Change
	Recurring Charge	Charge	Charge
Time of Day Routing	\$20.00	\$50.00	\$0.00

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.6 Enhanced Toll Free Services (continued)

4.6.1 Enhanced Toll Free Routing Package (continued)

(B) Day of Week Routing

This feature permits the toll free service Subscriber to arrange for calls to a single toll free number to be routed to different locations based on the particular day of the week. The Subscriber can establish a different routing arrangement for each day of the week, with a maximum of seven unique routing schemes. The monthly recurring and Installation Charges apply per toll free number. Change charges may apply for each subsequent change request in routing

	Monthly	Installation	Change
	Recurring Charge	Charge	Charge
Day of Week Routing	\$20.00	\$50.00	\$0.00

(C) Holiday Routing

This feature permits the toll free service Subscriber to arrange for calls to a single toll free number to be routed to different location based on a holiday schedule or a particular day of the year. The Subscriber can establish holiday routing using a Company pre-determined listing of federal or business holidays. The Subscriber is allowed three day of year entries. The monthly recurring and Installation Charges apply per toll free number. Change charges may apply for each subsequent change request in routing.

	Monthly	Installation	Change
	Recurring Charge	Charge	Charge
Holiday Routing	\$20.00	\$50.00	\$0.00

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.6 Enhanced Toll Free Services (continued)

4.6.1 Enhanced Toll Free Routing Package (continued)

(D) Point of Origination Routing

This feature permits the toll free service Subscriber to arrange for calls to a single toll free number to be routed to different location based on the origination of the caller. The Subscriber can establish point of origination routing using a Company most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring and Installation Charges apply per toll free number. Change charges may apply for each subsequent change request in routing.

	Monthly	Installation	Change
	Recurring Charge	Charge	Charge
Point of Origination Routing	\$20.00	\$50.00	\$0.00

(E) Toll Free Blocking

This feature permits the toll free service Subscriber to arrange for calls to a single toll free number to be blocked based on the origination of the caller. The Subscriber can establish toll free blocking using a Company most commonly used serving area index, or by identifying specific area codes (NPA) and exchanges (NXX). The monthly recurring and Installation Charges apply per toll free number. Change charges may apply for each subsequent change request in routing.

	Monthly	Installation	Change
	Recurring Charge	Charge	Charge
Toll Free Blocking	\$20.00	\$50.00	\$0.00

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.6 Enhanced Toll Free Services (continued)

4.6.1 Enhanced Toll Free Routing Package (continued)

(F) Percent Allocation

This feature permits the toll free service Subscriber to arrange for calls to a single toll free number to route various percentages of calls to two or more locations. The Subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The monthly recurring and Installation Charge apply per toll free number. Change charges may apply for each subsequent change request in routing.

	Monthly	Installation	Change
	Recurring Charge	Charge	Charge
Percent Allocation	\$20.00	\$50.00	\$0.00

4.6.2 Toll Free with Call Completion

This feature permits the toll free service Subscriber to play pre-recorded audio messages to callers informing them of specific business conditions. The Subscriber has four pre-recorded audio messages to choose from. The Installation Charge and Monthly Recurring Charge applies to these pre-recorded messages. Customization of these audio messages (including foreign languages) will incur an additional Customized Announcement Creation Installation Charge.

Monthly Recurring	Installation	Customized Announcement	Change
Charge	Charge	Creation	Charge
\$25.00	\$100.00	\$100.00	

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.6 Enhanced Toll Free Services (continued)

4.6.3 Toll Free with Route Advance

This feature permits the dedicated toll free service Subscriber to control potential congestion of toll free calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming toll free calls. The Subscriber can route advance a call to a maximum of five alternate locations. The Installation Charge and Monthly Recurring Charge apply. Change charges may apply for subsequent changes.

Monthly Recurring Charge	Installation Charge	Change Charge
\$10.00	\$50.00	\$0.00

4.6.4 Toll Free with DNIS Delivery

This feature permits a dedicated toll free service Subscriber with multiple toll free numbers terminating in the same location to identify the specific toll free number dialed by the calling party. Both the Installation Charge and change charges apply. Change charges may apply for subsequent changes in routing, after the initial service has been installed.

Installation Charge	Change Charge
\$100.00	\$0.00

4.6.5 Toll Free with Real Time ANI Delivery

Real time Automatic Number Identification (ANI) Service is a dedicated inbound toll free feature which identifies the calling party's telephone number to the toll free service Subscriber, provided the terminating Subscriber's toll free service equipment is appropriately equipped and compatible to receive ANI from the Company. A per call delivered charge is assessed for Real Time ANI delivery. Change charges may apply for each subsequent change to the initial service installation.

Usage Charge	Change Charge
\$0.01/call delivered	\$0.00

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.6 Enhanced Toll Free Services (continued)

4.6.6 Toll Free with Menu-Prompted Routing

This feature permits the toll free service Subscriber to route calls based on the number dialed by the caller. Menu-Prompted Routing is a network-based voice response system that instructs the call to dial a key to be directed to the location of choice. The audio message that provided caller instructions is customizable. The Subscriber can create up to three levels of voice response processing. Both installation and Monthly Recurring Charges apply. Change charges may apply for each subsequent change to the initial service installation.

Monthly Recurring Charge	Installation Charge	Change Charge
\$200.00	\$500.00	\$0.00

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.7 Frame Relay

Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection interfaces the Customer premises with the frame relay network, in conjunction with a digital special Access Line. Each port connection will have a minimum of one (1) PVC (Permanent Virtual Circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and Monthly Recurring Charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, in addition to all accrued monthly charges, a Discontinuance Charge as described in Section 2, will be charged to the Customer. In addition to the Discontinuance Charge, the Customer will be charged for all waived Installation Charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement.

	Monthly Recurring Charge for UNI	Installation Charge
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$135.00	\$150.00
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$245.00	\$150.00
256 Kbps port with 1 PVC (minimum 32 CIR required)	\$340.00	\$150.00
384 Kbps port with 1 PVC (minimum 48 CIR required)	\$435.00	\$150.00
512 Kbps port with 1 PVC (minimum 64 CIR required)	\$635.00	\$150.00
768 Kbps port with 1 PVC (minimum 112 CIR required)	\$755.00	\$150.00
1.02 Mbps port with 1 PVC (minimum 128 CIR required)	\$1060.00	\$150.00
1.54 Mbps port with 1 PVC (minimum 192 CIR required)	\$1360.00	\$150.00
Each additional CIR	\$1.25	
Each additional PVC	\$10.00	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost
Feature change charge (each, after first installation)		\$25.00

NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.8 Frame Relay with NNI Interface

The Company's Frame Relay Service is a virtual digital private line arrangement that connects two or more locations. The port connection uses a LEC UNI interface to the LEC's frame relay network, in conjunction with the Company's frame relay connections through NNI interfaces. Each port connection will have a minimum of one (1) PVC (Permanent Virtual Circuit), which defines the specific path, or address, for data sent by the Customer to another location. The port connection can accommodate multiple PVC's for increased capacity and/or connectivity to other locations. The minimum service period is one year. Installation and Monthly Recurring Charges apply.

If a Customer, who has entered into a frame relay/data term agreement, terminates the agreement before the expiration of the term, in addition to all accrued monthly charges, a Discontinuance Charge as described in Section 2, will be charged to the Customer. In addition to the Discontinuance Charge, the Customer will be charged for all waived Installation Charges and any incentives received during the term. Data circuits require a minimum 12-month term agreement.

	Monthly Recurring Charge for UNI	Installation Charge
56/64 Kbps port with 1 PVC (minimum 8 CIR required)	\$60.00	\$150.00
128 Kbps port with 1 PVC (minimum 16 CIR required)	\$100.00	\$150.00
256 Kbps port with 1 PVC (minimum 32 CIR required)	\$150.00	\$150.00
384 Kbps port with 1 PVC (minimum 48 CIR required)	\$210.00	\$150.00
512 Kbps port with 1 PVC (minimum 64 CIR required)	\$300.00	\$150.00
768 Kbps port with 1 PVC (minimum 112 CIR required)	\$360.00	\$150.00
1.02 Mbps port with 1 PVC (minimum 128 CIR required)	\$450.00	\$150.00
1.54 Mbps port with 1 PVC (minimum 192 CIR required)	\$570.00	\$150.00
Each additional CIR	\$1.25	
Each additional PVC	\$10.00	
LEC loop to POP	Actual LEC Cost	Actual LEC Cost
Feature change charge (each, after first installation)		\$25.00

NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.9 ISDN

The Company's ISDN Service is an addition to Enhanced Data Service offerings. ISDN is a network architecture that supports existing and future voice and data services (integrated access) over either single lines (BRI, or Basic Rate Interface) or T-1 (PRI, or Primary Rate Interface) digital lines. Private lines may be provided over ISDN PRI. PRI will use a multi-purpose, digital interface T1, 23 bearer channels for transporting user information (voice, data, etc.), one (1) D channel for out-of-band signaling, a bit rate of 64K per channel. Providing PRI in this manner reduces call set-up time and improves efficiencies of Trunk use for both voice and data. Switched 64K/BRI Service is offered based on the rate of the Service the Customer subscribes to. Monthly recurring and miscellaneous charges apply for PRI Services as described below. Three year term plans allow for waiver of installation costs. BRI will be offered using switched 64K access, via local line ANI assignment and local access/BRI Service, but is not available in all cities. Calls will be rated at the rates of the Service the Customer subscribes to, with all volume and term discounts applying; there will be no additional monthly charges. Call costs are based on each 64K line usage. For example, if two BRI-64K lines are combined for bandwidth, the call will be rated at the rate of the Service the Customer subscribes to times the number of lines (2).

4.9.1 Rates

	Monthly	Installation
PRI Local Access	DS1 cost plus \$100 per D Channel	Based on location
800/ANI	\$0.01 per ANI delivered	N/A
Trunk Group Rearrangement after initial installation	\$200.00 per occurrence	N/A
BRI – Switched 64 Kbps	Price is based on usage rates of Service selected by Customer	

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.10 HorizonLD

HorizonLD is available to new and existing business Customers and can be ordered in connection with the Company's local services. Term agreements and discounts are available to the Customer. Discounts, if applicable, are applied to the Customer's total monthly long distance usage. Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term. The Customer is responsible for payment of usage charges up to the date of effective cancellation as well as any Installation Charges and any incentives received during the term. Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12-month term agreement.

4.10.1 HorizonLD Switched Option 1

This product is designed for Customers whose monthly usage is less than \$400 at the time of signing a service term agreement.

(A) Rates

Switched Base Rate	Card Rate
(No Term/No Discount)	(No Term/No Discount)
\$0.0920	\$0.2195

(B) Discounts

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	Discount	Discount	Discount
0%	5%	9%	

(C) Toll Free Number, per number:

\$3.00 per month

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.10 HorizonLD (continued)

4.10.2 HorizonLD Switched Option 2

This product is designed for Customers whose monthly usage is above \$400 at the time of signing a service term agreement.

(A) Rates

Switched Base Rate	Card Rate
(No Term/No Discount)	(No Term/No Discount)
\$0.0920	\$0.2195

(B) Discounts

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	Discount	Discount	Discount
0%	10%	13%	19%

(C) Toll Free Number, per number:

\$3.00 per month

4.10.3 HorizonLD Dedicated Option 3

This product is designed for Customers whose monthly usage is less than \$1,500 at the time of signing a service term agreement.

(A) Dedicated Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0705	0%	2%	5%

(B) Toll Free Number, per number:

\$3.00 per month

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.10 HorizonLD (continued)

4.10.4 HorizonLD Dedicated Option 4

This product is designed for Customers whose monthly usage is between \$1,500 and \$4,999 at the time of signing a service term agreement.

(A) Dedicated Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0705	15%	20%	25%

(B) Toll Free Number, per number:

\$3.00 per month

4.10.5 HorizonLD Dedicated Option 5

This product is designed for Customers whose monthly usage is above \$5,000 at the time of signing a service term agreement.

(A) Dedicated Rates

Base Rate	1 Year Term	2 Year Term	3 Year Term
No Term/No Discount)	Discount	Discount	Discount
\$0.0705	21%	25%	

(B) Toll Free Number, per number:

\$3.00 per month

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.11 T LD Plan

T LD Plan is a Business Service that is available to new Customers who subscribe to the T-PAC, T-PAC Remote, Simplici-T, Simplici-T 3.0, Simplici-T PRI Simplici-T Plus, Simplici-T Plus IP, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI v.3, IVP, and DVP products, and to existing Customers who subscribe to DUNE and Unity local products, as defined in Sections 10 and 12 of this tariff. T LD Plan rates are based on flat rates and duration of the call. Intrastate inbound/outbound long distance calls as well as calling card calls are timed in 6-second increments after the initial 18 seconds of the call. T-PAC, T-PAC Remote, Simplici-T, Simplici-T 3.0, Simplici-T PRI, Simplici-T Plus, Simplici-T Plus IP, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI, Simpli-Business PRI v.3, IVP, DVP and DUNE local Customers will receive 100 free long distance minutes per voice line or voice channel enabled and Unity local Customers will receive 2400 free long distance minutes (total, whether applied to Intrastate, interstate, outbound or inbound minutes) per T-1, per account per month, aggregated across all T-1 active channels. Unused free minutes do not carry over to the next month. The applicable rates per minute, as set forth below, do not apply to operator services or directory assistance charges.

If, at any time, a T LD Plan Customer cancels local service with the Company, they will automatically be converted to the appropriate Business Connections long distance product.

T LD Plan requires no term agreement. However, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. The Customer is responsible for payment of usage charges up to the date of effective cancellation as well as any Installation Charges and any incentives received during the term.

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.11 T LD Plan (continued)

4.11.1 Direct Dialed/Toll Free

T-PAC, T-PAC Remote, Simplici-T, Simplici-T 3.0, Simplici-T PRI, Simplici-T		
Plus, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI v.3, IVP, DVP and DUNE local Customers		
Above initial 100 minutes per voice channel	\$0.0566	

Unity local Customers	
Above initial 2400 minutes per T-1	\$0.0566

4.11.2 Card Rate: \$0.1386

4.11.3 Toll Free Number, per number: \$3.00 per month

4.12 EZ LD Long Distance

4.12.1 EZ LD Switched Long Distance

EZ LD Switched Long Distance is a direct dialed outbound and inbound Long Distance Service designed for business Customers located in BellSouth Telecommunications, Inc. d/b/a AT&T Alabama territory whose monthly billed Intrastate outbound and inbound usage is less than 60% of the Customer's total outbound and inbound long distance usage. The product is marketed to new Customers or current Customers who are adding stand alone long distance locations to their accounts and meet the above eligibility requirement. This product is not available for subscription by Customers on lines with local service provided by another Competitive Local Exchange Carrier (CLEC). Additionally, unless offered in conjunction with a promotional offering, this product is not available for subscription on lines with local service provided by the Company.

In the event Customer's Intrastate outbound and inbound long distance usage rises above 60% of total outbound and inbound long distance usage during a monthly billing cycle, the Company reserves the right to offer the Customer an alternate long distance product or terminate Service.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.12 EZ LD Long Distance

4.12.1 EZ LD Switched Long Distance (continued)

A monthly fee, dependent upon the Customer's commitment to a monthly long distance usage volume level applies for this Service. This fee is independent of the volume level commitments and is not included in the calculation used to reach the commitment amount. Although no term commitment is required, the Monthly Fee is waived for those Customers who sign a one-year term agreement. No additional discounts will be applied to the published rates.

The volume level commitment is based on total usage charges during a monthly billing period. Eligible usage includes Customer's outbound, inbound, international, calling card and directory assistance charges originating or terminating to telephone numbers utilizing BellSouth Telecommunications, Inc. d/b/a AT&T Alabama as the local service provider and established on one of the EZ LD Switched Long Distance options.

No other charges, including taxes and the monthly fee, if applicable, will be eligible in attaining the commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the Customer's bill and will be identified as Volume Level Shortfall Amount. Taxes and surcharges apply to the Volume Level Shortfall Amount. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an individual account basis.

Discontinuance provisions apply as set forth in Section 2, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers who sign a term agreement will be charged an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a perlocation basis. This Discontinuance Charge applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment. In addition, the Company will seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event the Customer is unable to continue to meet the percentage usage requirements for this product and Service is terminated by the Company, no Discontinuance Charge will be assessed. If the Customer chooses to transfer Service to an alternate product and Service is subsequently terminated, Discontinuance Charges will apply under the new product.

Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Interstate and international service is offered in conjunction with Intrastate service.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.12 EZ LD Long Distance (continued)

4.12.1 EZ LD Switched Long Distance (continued)

(A) Switched Rates

	Monthly Volume*	Monthly Fee	Per Minute Rate
Option A**	\$25.00	\$4.95	\$0.0605
Option B**	\$50.00	\$7.95	\$0.0539
Travel Card***			\$0.1419

- * Volume does not include any surcharges, taxes or other similar fees.
- ** Rates apply to outbound and inbound domestic calls.
- *** A surcharge will not apply.

(B) Toll Free Number, per number:

\$3.00 per month

4.12.2 EZ LD Dedicated Long Distance

EZ LD Dedicated Long Distance is a direct dialed outbound and inbound Long Distance Service designed for business Customers whose monthly billed Intrastate outbound and inbound usage is less than 60% of the Customer's total outbound and inbound long distance usage. The product is marketed to new Customers or current Customers who are adding stand alone long distance locations to their accounts in areas where the Company can deliver dedicated T-1 loops and meet the above eligibility requirement. Unless offered in conjunction with a promotional offering, this product is not available for subscription on lines with local service provided by the Company.

A minimum one-year term agreement is required for this Service. In the event Customer's Intrastate outbound and inbound long distance usage rises above 60% of total outbound and inbound long distance usage during a monthly billing cycle, the Company reserves the right to offer the Customer an alternate long distance product or terminate Service.

Installation fees will be billed at a rate of 50% on a one year term and waived with a term of greater duration. No additional discounts will be applied to the published rates.

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.12 EZ LD Long Distance (continued)

4.12.2 EZ LD Dedicated Long Distance (continued)

The volume level commitment is based on total usage charges during a monthly billing period. Eligible usage includes Customer's outbound, inbound, international, calling card and directory assistance charges originating or terminating to telephone numbers established on the dedicated T-1 and subscribed to one of the Options listed below. No other charges, including taxes, will be eligible in attaining the commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the Customer's bill and will be identified as Volume Level Shortfall Amount. Taxes and surcharges apply to the Volume Level Shortfall Amount. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an individual account basis.

Discontinuance provisions apply as set forth in Section 2, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers will be charged an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a per-location basis. This Discontinuance Charge applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment. In addition, the Company will seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event Customer is unable to continue to meet the percentage usage requirements for this product and Service is terminated by the Company, no Discontinuance Charge will be assessed. If the Customer chooses to transfer Service to an alternate product and Service is subsequently terminated, Discontinuance Charges will apply under the new product.

Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Interstate and international service is offered in conjunction with Intrastate service.

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.12 EZ LD Long Distance (continued)

4.12.2 EZ LD Dedicated Long Distance (continued)

(A) Dedicated Rates

	Monthly Volume*	Per Minute Rate
Option A**	\$500.00	\$0.0385
Option B**	\$1,000.00	\$0.0352
Option C**	\$2,000.00	\$0.0330
Option D**	\$3,000.00	\$0.0308
Travel Card***		\$0.1419

^{*} Volume does not include any surcharges, taxes or other similar fees.

(B) Loop Installation Fees, all Options:

ICB

Loop installation fees will be quoted on an Individual Case Basis.

(C) Toll Free Number, per number:

\$3.00 per month

^{**} Rates apply to outbound and inbound domestic calls.

^{***} A surcharge will not apply.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.13 Simpli-Voice Unlimited Long Distance

Simpli-Voice Unlimited Long Distance is a direct dialed outbound and inbound Long Distance Service offered only in conjunction with the Simpli-Voice local bundled product. The Simpli-Voice Unlimited Long Distance plan provides the Customer with unlimited minutes of long distance usage for a flat rate monthly charge (certain restrictions apply as outlined below). Unused minutes will not roll over to the next month. This Service is not offered on an IntraLATA only basis, and is not offered as a stand-alone service. All lines in a single account must have this product in order to realize the full benefits. A monthly fee per line applies for this Service. No additional discounts will be applied to the published rates.

Simpli-Voice Unlimited rates are based on flat rates and duration of the call. Domestic Inbound/Outbound long distance calls are timed in 6-second increments after the initial 30 seconds of the call. The rate per minute is not applicable to international, calling card, operator services, directory assistance charges, multi-part conference calls, calls to 900, 976, 700 numbers, calls to access information services, and toll free calling. Eligible unlimited usage includes Customer's domestic outbound, Inter and IntraLATA long distance calls. Inbound, international, calling card, directory assistance, and operator services are not eligible.

This Service cannot be used to place calls to online services, Internet access, and broadcast facsimile services. This Service cannot be used for call center or auto-dialer applications. This Service shall not be used by business Customers that aggregate End User traffic.

If the Company determines that the Customer's total long distance plan usage is excessive, the Customer may be subject to an additional rate per minute charge per month for which the usage was excessive. For the purpose of this plan, excessive usage is defined as total plan usage per account that exceeds 10 times the Company's average usage for all Customers subscribing to this same plan. In the alternative, at the Company's sole discretion, the Customer may be required to change to another calling plan.

Simpli-Voice Unlimited LD requires no term agreement. However, Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

One monthly recurring fee will apply for subscription to both long distance and local service; however, the fee can be waived if the Customer subscribes to on-line billing through the Company's free eBillMaster billing Service.

If a Simpli-Voice Unlimited LD Customer cancels local service with the Company, at any time, they will be converted to EZ LD Switched long distance rates.

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.13 Simpli-Voice Unlimited Long Distance (continued)

4.13.1 Rates

	Monthly Recurring	Per Minute Rate
First Line	\$15.00	
Each Additional Line (per line)	\$15.00	
Excessive Usage		\$0.10
Toll Free Number (per number)	\$3.00	\$0.06
Travel Card*		\$0.132

^{*} A surcharge will not apply.

4.14 Simpli-Voice LD

Simpli-Voice LD is a direct dialed outbound and inbound Long Distance Service offered only in conjunction with the Simpli-Voice local product. This Service is not offered on an IntraLATA only basis, and is not offered as a stand-alone service. All lines in a single account must have this product in order to realize the full benefits.

Simpli-Voice LD rates are based on flat rates and duration of the call. Domestic inbound/outbound long distance calls are timed in 6-second increments after the initial 30 seconds of the call. The rate per minute is not applicable to international, calling card, operator services, or directory assistance charges. All usage will be charged the plan rates per minute.

A monthly fee, dependent upon the Customer's commitment to a monthly long distance usage volume level applies for this Service. This fee is independent of the volume level commitments and is not included in the calculation used to reach the commitment amount. Although no term commitment is required, the monthly fee is waived for those Customers who sign a term agreement. No additional discounts will be applied to the published rates.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.14 Simpli-Voice LD (continued)

The volume level commitment is based on total usage charges during a monthly billing period. Eligible usage includes Customer's outbound, inbound, international, calling card, and directory assistance charges originating or terminating to telephone numbers established on Simpli-Voice LD. No other charges, including taxes, will be eligible in attaining the commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the Customer's bill and will be identified as Volume Level Shortfall Amount. Taxes and surcharges apply to the Volume Level Shortfall Amount. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an Individual Case Basis.

Discontinuance provisions apply as set forth in Section 2, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers who sign a term agreement will be charged an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a per-location basis. This Discontinuance Charge applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment. In addition, the Company will seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event the Customer is unable to continue to meet the percentage usage requirements for this product and Service is terminated by the Company, no Discontinuance Charge will be assessed. If the Customer chooses to transfer Service to an alternate product and Service is subsequently terminated, Discontinuance Charges will apply under the new product.

One monthly recurring fee will apply for subscription to both long distance and local service; however, the fee can be waived if the Customer subscribes to on-line billing through the Company's free eBillMaster billing Service.

If a Simpli-Voice LD Customer cancels local service with the Company, at any time, they will be converted to the Company's EZ LD Switched long distance rates.

4.14.1 Monthly Recurring Charge: \$4.95, per account

4.14.2 Monthly Volume Commitment*: \$10.00

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.14 Simpli-Voice LD (continued)

4.14.3 Outbound/Toll Free Rates

	Monthly Recurring	Per Minute Rate
Intrastate		\$0.066
Toll Free Number, per number	\$3.00	

^{*} If the Customer does not meet the monthly volume commitment usage, the Customer will be billed the monthly volume commitment.

4.116 LD Rewards

4.16.1 LD Rewards Switched Long Distance

LD Rewards Switched Long Distance is a direct dialed outbound long distance and toll free service designed for existing business Customers who are re-terming their Long Distance Services. Customers who commit to a minimum monthly volume level will receive rates as specified below. The volume level commitment is based on the Customer's total usage charges during a monthly billing period. Eligible usage includes Customer's outbound and toll free domestic calls.

Per minute Intrastate and interstate rates are set forth in Section 4.20.1(A) of this tariff and apply exclusively to outbound and toll free domestic traffic. International, directory assistance and operator services calls are not eligible to receive the rates as specified in Section 4.20.1(A).

A minimum one-year term agreement is required for this Service. No additional discounts will be applied to the rates as specified in Section 4.20.1(A).

No other charges, including taxes and the monthly fee, if applicable, will be eligible in attaining the commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the Customer's bill and will be identified as Volume Level Shortfall Amount. Taxes and surcharges apply to the Volume Level Shortfall Amount. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an individual account basis.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.16 LD Rewards (continued)

4.16.1 LD Rewards Switched Long Distance (continued)

Discontinuance provisions apply as set forth in Section 2, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers who sign a term agreement will be charged an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a perlocation basis. This Discontinuance Charge applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment. In addition, the Company will seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event the Customer is unable to continue to meet the percentage usage requirements for this product and Service is terminated by the Company, no Discontinuance Charge will be assessed. If the Customer chooses to transfer Service to an alternate product and Service is subsequently terminated, Discontinuance Charges will apply under the new product.

Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. International service is offered in conjunction with Intrastate and interstate service.

(A) Switched Rates

	Monthly Volume*	Intrastate Per Minute Rate
Option A**	\$10.00	\$0.065
Option B**	\$15.00	\$0.060
Option C**	\$25.00	\$0.055
Option D**	\$50.00	\$0.049
Travel Card***	N/A	\$0.129

^{*} Volume does not include any surcharges, taxes or other similar fees.

(B) Toll Free Number, per number:

\$3.00 per month

^{**} Rates apply to outbound and toll free domestic calls.

^{***} A surcharge will not apply.

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.16 LD Rewards (continued)

4.16.2 LD Rewards Dedicated Long Distance

LD Rewards Dedicated Long Distance is a direct dialed outbound long distance and toll free service designed for existing business Customers located in BellSouth Telecommunications, Inc. d/b/a AT&T Alabama territory. This plan is available for existing dedicated long distance and facilities-based local T-1 Customers. This product cannot be applied to lines with local UNE-L, UNE-P, or resale service products from the Company. The product is marketed to current Customers who are re-terming their Long Distance Services in areas where the Company can deliver dedicated T-1 loops. Customers who commit to a minimum monthly volume level will receive rates as specified in Section 4.20.2(A).

A minimum one-year term agreement is required for this Service. No additional discounts will apply to the rates as specified in Section 4.20.2(A).

Discounts on installation fees may be available to eligible Customers.

The volume level commitment is based on total usage charges during a monthly billing period. Eligible usage includes Customer's outbound and toll free domestic calls originating or terminating to telephone numbers established on the dedicated T-1 and subscribed to one of the Options listed below. No other charges, including taxes, will be eligible in attaining the commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the Customer's bill and will be identified as Volume Level Shortfall Amount. Taxes and surcharges apply to the Volume Level Shortfall Amount. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an individual account basis.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.16 LD Rewards (continued)

4.16.2 LD Rewards Dedicated Long Distance (continued)

Discontinuance provisions apply as set forth in Section 2, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers will be charged an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a per-location basis. This Discontinuance Charge applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment. In addition, the Company will seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event the Customer is unable to continue to meet the percentage usage requirements for this product and Service is terminated by the Company, no Discontinuance Charge will be assessed. If the Customer chooses to transfer Service to an alternate product and Service is subsequently terminated, Discontinuance Charges will apply under the new product.

Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. International service is offered in conjunction with Intrastate and interstate service.

(A) Dedicated Rates

	Monthly Volume*	Intrastate Per Minute Rate
Option A**	\$250.00	\$0.0350
Option B**	\$500.00	\$0.0350
Option C**	\$1,000.00	\$0.0350
Option D**	\$3,000.00	\$0.0320
Option E**	\$5,000.00	\$0.0300
Option F**	\$7,500.00	\$0.0280

^{*} Volume does not include any surcharges, taxes or other similar fees.

(B) Loop Installation Fees, all Options: ICB Loop installation fees will be quoted on an Individual Case Basis.

(C) Toll Free Number, per number: \$3.00 per month

^{**} Rates apply to outbound and toll free domestic calls.

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.17 Business Reach LD

Business Reach LD is a Business Service that is available to Customers who subscribe to the Business Reach or Business Allegiance local products, as defined in Section 3 of this tariff. Business Reach LD rates are based on flat rates and duration of the call. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. The rate per minute is not applicable to international, calling card, operator services or directory assistance charges. Business Reach local Customers will receive 200 free long distance minutes of outbound and inbound domestic long distance per voice line or voice channel enabled per T-1, per account per month, aggregated across all T-1 active channels. Unused free minutes do not carry over to the next month. Calling card, international, directory assistance, and operator services minutes do not qualify for free minutes. Customers who have multiple locations with the product cannot share the free minutes across all lines unless all locations are loaded in a single account. Additional minutes used will carry a separate charge per minute as set forth in Section 4.21.1 below.

As part of the base package, one toll free number is included. Additional toll free numbers are available and carry an additional charge.

If, at any time, a Business Reach Customer cancels local service with the Company, the Business Reach LD product will not be converted to a stand-alone Long Distance product and therefore must be cancelled as well.

Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term

4.17.1 Rates

	Intrastate Per Minute Rate
Direct Dialed, above initial 200 minutes per voice channel	\$0.0566

4.17.2 Additional Toll Free Numbers:

\$3.00 each per month

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.18 Converged Minutes

Converged Minutes is a Long Distance Service available to certain business Customers in those areas where the Company has Facilities. Converged Minutes is available to Customers who subscribe to one of the following local products: Simplici-T Plus, Simplici-T 3.0, Simplici-T 3.0 PRI, IP Complete PRI, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, and Simpli-Business PRI v.3. Customers may also add Simpli-Mobile as an option to the package. The Plan provides Customers up to 1500 minutes per month of usage for outbound and inbound domestic long distance and mobile per qualified local T1. This product is available to Customers purchasing new local T-1 products and existing Customers who are reterming Services, within the Company's re-term guidelines.

The long distance rates are based on flat rates and duration of the call. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service. Converged Minutes allow for 1500 minutes per month of usage for outbound and inbound domestic long distance and mobile per qualified local T-1. The free 1500 minutes are applied at the account or master account level, which allows for Customers with multiple T-1s or ancillary local lines to share the packaged minutes across the account or across multiple accounts. Customers who have multiple locations with the product can share the 1500 minutes across all lines and all locations. Unused free minutes do not carry-over to the next month. Customers may purchase additional blocks of minutes as set forth in Section 4.23.4 of this tariff. Additional minutes used will carry a separate charge per minute as set forth in Section 4.23.3.

Domestic interstate, Intrastate, inbound, outbound and mobile minutes qualify for the free minute application. The applicable rates per minute, as set forth in this Section, do not apply to calling card, international, directory assistance, and operator services minutes. These calls carry a separate rate per minute.

If at any time, a Converged Minutes Customer does not have an activated, qualified T-1 product, they will automatically be converted to the per minute rates in excess of 1500 minutes. The rates in excess of 1500 minutes are located in Section 4.23.3.

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.18 Converged Minutes (continued)

4.18.1 Monthly Recurring Charge

Eligible Product	Monthly Recurring Charge
Simplici-T Plus, Simplici-T 3.0, Simplici-T 3.0 PRI,	\$0.00
IP Complete PRI, Simpli-Business T, Simpli-	
Business T 2.0, Simpli-Business T v.3, Simpli-	
Business PRI, and Simpli-Business PRI v.3.	

4.18.2 Toll Free Number, per number \$3.00 per month

4.18.3 Per Minute Rates in excess of 1500 minutes:

Per Minute

\$0.075

4.18.4 Additional Block of Minutes

Block of 1000 Minutes, per block

\$50.00

4.19 Minimum Monthly Usage Charge

This charge applies to Customers who only subscribe to the Company's Long Distance Service and whose long distance usage falls below 400 minutes per month. This charge is in addition to the per minute charge billed by the Company for any minutes used below the minimum 400 minutes per month.

	Monthly Recurring Charge
Minimum Monthly Usage Charge	\$4.99

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.20 VOLUME PLUS LD Switched Long Distance

VOLUME PLUS LD Switched Long Distance is a direct dialed outbound and inbound long distance service designed for business Customers located in AT&T ILEC territory in Alabama whose monthly billed intrastate outbound and inbound usage is less than 60% of the Customer's total outbound and inbound long distance usage. This product will be offered to new Customers or current Customers who are adding stand-alone long distance locations to their existing service or replacing their existing long distance product with this product and meet the eligibility requirement described in this section of the tariff. VOLUME PLUS LD Switched Long Distance is available to Customers on facility-based lines with local service provided by Deltacom or who have selected AT&T as their local service provider.

In the event Customer's intrastate outbound and inbound long distance usage rises above 60% of total outbound and inbound long distance usage during a monthly billing cycle, the Company reserves the right to offer the Customer an alternate long distance product or terminate service. If the Customer chooses to transfer service to an alternate long distance product, all terms, conditions and rates for the alternate product will apply.

Customers will be required to maintain a volume level commitment of \$7,500 during each billing period to qualify for VOLUME PLUS LD Switched Long Distance. The volume level commitment is based on total usage charges during a monthly billing period. Eligible usage includes Customer's outbound, inbound, international, calling card and directory assistance charges originating or terminating to telephone numbers utilizing AT&T or the Company as the local service provider and established on the VOLUME PLUS LD Switched Long Distance option. No other charges, including taxes, will be eligible in attaining the volume level commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the Customer's bill and will be identified as "Volume Level Shortfall Amount." Taxes apply to the Volume Level Shortfall Amount. The Customer will not be assessed the minimum Volume Level Commitment on their first partial invoice. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an individual account basis.

Subscription to VOLUME PLUS LD Switched Long Distance does not require a term plan. However, Customers who sign a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers will be billed an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a per-location basis. The Discontinuance Charge applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.20 VOLUME PLUS LD Switched Long Distance (continued)

In addition, the Company may seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event the Customer is unable to continue to meet the percentage usage requirements for this product and service is terminated by the Company, no discontinuance charges will be assessed. If the Customer chooses to transfer service to an alternate product and service is subsequently terminated prior to the end of the term agreement, Discontinuance Charges will apply under the new product.

Customers must maintain an average call length of two (2) minutes across all of their inbound and outbound long distance usage in a single billing period. Should the Customer fail to meet the two (2) minute minimum call length average, a short duration call fee of \$0.01 per minute will be assessed. The short duration call fee will be assessed as a separate line item on the bill as the total minutes for that billing period multiplied by \$0.01.

Calls are billed in six (6) second increments following an initial billing period of six (6) seconds. Interstate and international service is offered in conjunction with intrastate service. The applicable rates per minute, as set forth in the Rates Section of this tariff, do not apply to International, Directory Assistance, and Operator Services minutes. These calls carry a separate rate. Directory Assistance and Operator Service rates are as described in the Rates Section of this tariff. International rates are described in the Company's International Price Guide.

	MONTHLY VOLUME	RATE PER
	LEVEL COMMITMENT*	MINUTE
Intrastate outbound/inbound	\$7,500.00	\$0.0550
Travel Card		\$0.1400

* Volume Level Commitment is based on total qualified usage during each monthly billing period

Toll Free Number, per number \$3.00

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NONREGULATED SERVICES

SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.21 VOLUME PLUS LD Dedicated Long Distance

VOLUME PLUS LD Dedicated Long Distance is a direct dialed outbound and inbound long distance service designed for business Customers whose monthly billed intrastate outbound and inbound usage is less than 60% of the Customer's total outbound and inbound long distance usage. This product will be offered to new Customers or current Customers who are adding stand alone long distance locations to their existing service or replacing their existing long distance product with this product in areas where the Company can deliver dedicated T-1 loops and meet the eligibility requirements as described in this section of the tariff.

PRI access is also available as an option to Customers subscribing to VOLUME PLUS LD Dedicated Long Distance. Each PRI has 23 "B" channels, and 1 "D" channel. PRI access will be provided to the Customer at the applicable rates set forth in the Rates section of this tariff.

A minimum one-year term agreement is required for this service. In the event the Customer's intrastate outbound and inbound long distance usage rises above 60% of total outbound and inbound long distance usage during a monthly billing cycle, the Company reserves the right to offer the Customer an alternate long distance product or terminate service. If the Customer chooses to transfer service to an alternate long distance product, all terms, conditions and rates for the alternate product will apply.

Non-recurring installation fees will be billed on a one-year term and may be waived with term agreements of a longer duration. No additional discounts are applicable for this product. The Customer will be responsible for the costs of the dedicated access loop necessary to provide VOLUME PLUS LD Dedicated Long Distance.

Customers will be required to maintain a volume level commitment of \$7,500 during each billing period to qualify for VOLUME PLUS LD Dedicated Long Distance. The volume level commitment is based on total usage charges during a monthly billing period. Eligible usage includes Customer's outbound, inbound, international, calling card and directory assistance charges originating or terminating to telephone numbers established on the dedicated T-1 and subscribed to Volume Plus LD in the Rates Section of this Tariff. No other charges, including taxes, will be eligible in attaining the commitment. If the total monthly usage does not meet the minimum volume commitment level, the Customer will be billed an amount that will meet the minimum volume commitment level. The amount will appear as a separate line item on the Customer's bill and will be identified as "Volume Level Shortfall Amount." Taxes apply to the Volume Level Shortfall Amount. Customers with multiple locations and/or multiple accounts in a group account will be evaluated on an individual account basis.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.21 VOLUME PLUS LD Dedicated Long Distance (continued)

Discontinuance provisions may apply as set forth in Section 2, except that, in place of the Annual Usage Commitment Level in the Discontinuance Charge calculation, Customers will be charged an amount equal to the monthly volume level commitment amount multiplied by the number of months remaining in the term, on a per-location basis. The Discontinuance Charge applies at the time of cancellation regardless of amounts paid in excess of previous months' volume level commitment. In addition, the Company may seek repayment of all monthly and non-recurring fees waived through the date of cancellation. In the event the Customer is unable to continue to meet the percentage usage requirements for this product and service is terminated by the Company, no discontinuance charges will be assessed. If the Customer chooses to transfer service to an alternate product and service is subsequently terminated prior to the end of the term agreement, Discontinuance Charges will apply under the new product.

Customers must maintain an average call length of two (2) minutes across all of their long distance usage in a single billing period. Should the Customer fail to meet the two (2) minute minimum call length average, a short duration call fee of \$0.01 per minute will be assessed. The short duration call fee will be assessed as a separate line item on the bill as the total minutes for that billing period multiplied by \$0.01.

Calls are billed in six (6) second increments following an initial billing period of six (6) seconds. Interstate and international service is offered in conjunction with intrastate service. The applicable rates per minute, as set forth in the Rates section of this tariff, do not apply to International, Directory Assistance, and Operator Services minutes. These calls carry a separate rate. Directory Assistance and Operator Service rates are as described in the Rates Section of this tariff. International rates are described in the Company's International Price Guide.

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SECTION 4 – LONG DISTANCE SERVICE (CONTINUED)

4.21 VOLUME PLUS LD Dedicated Long Distance (continued)

	MONTHLY VOLUME	RATE PER
	LEVEL COMMITMENT*	MINUTE
Intrastate outbound/inbound	\$7,500.00	\$0.0290

* Volume Level Commitment is based on total qualified usage during each monthly billing period

	MONTHLY RECURRING	NON-RECURRING
	<u>CHARGE</u>	<u>CHARGE</u>
Loop Installation Charge	N/A	\$750.00**
Dedicated Access	ICB	N/A
PRI Access	Dedicated Access Charge +	N/A
	\$100	

^{**} Installation Charge may be waived for Customers who sign a multiple year term plan.

$\begin{array}{c} \text{MONTHLY RECURRING} \\ \underline{\text{CHARGE}} \end{array}$

Toll Free Number, per number \$3.00

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NONREGULATED SERVICES

SECTION 5 – MISCELLANEOUS OFFERINGS

5.1 Custom Billing

Custom billing is available to Customers who require allocation of usage discounts based on location, department, ANI, account code, or PIN.

5.1.1 Rates

Set Up	Monthly Recurring Charge	Replacement Copy
\$25.00	\$15.00	\$10.00

5.2 Traffic Study Service

When requested by the Customer, the Company will conduct a traffic study to determine calling patterns and call demographics associated with the Customer's Telephone system.

5.2.1 Rates

	RATE
Traffic Study	\$20.00
Traffic Study Service Charge	\$23.00

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NONREGULATED SERVICES

SECTION 5 – MISCELLANEOUS OFFERINGS (CONTINUED)

5.3 DeltaCom's N11 Dialing Service

DeltaCom's N11 Dialing Services are three digit local dialing arrangements available in specified areas, with the Company for delivery of general information via voice grade facilities, for community information and referral services. In addition, the N11 Subscriber must comply with any orders and rules pertaining to N11, adopted by the FCC in rulemaking proceeding CC Docket 92-105.

Application of Charges:

- 1. A Service Establishment charge shall apply per basic local calling area.
- 2. N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements (e.g., PBX Trunks, Centrex Type Services lines, etc.) used for transporting and terminating messages at the N11 Subscriber's designated premises.
- **3.** Applicable Service Order charges as specified in Section 8 will apply, in addition to the rates listed below.
- **4.** A Central Office Activation charge will apply per central office switch translated to the lead number.
- 5. A charge will apply to changes to the point-to number at the Subscriber's request, per N11 Dialing Service, per central office switch within the basic calling area.

5.3.1 N11 Dialing Service

	RATE
Service Establishment Charge, per basic Local Calling Area	\$389.90
Central Office Activation, per Central Office	\$182.00
Change of Point-to Number by Subscriber, per Central Office	\$13.50

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NONREGULATED SERVICES

SECTION 5 – MISCELLANEOUS OFFERINGS (CONTINUED)

5.4 Extension Service

- **5.4.1 General.** The basic rates for extension Stations are for such Stations that are located within the same building as the main Station. Where extension Stations are provided at other locations, extension channel charges are applicable as set forth following, in addition to the basic rates. Extension Service provides for speech communications within the specifications and limits as set forth herein. Extension Service must be located on the same premises of the Subscriber on which the main Station is located and is restricted to the use of the Subscriber, his representatives and associates, or the members of the Subscriber's immediate family or domestic establishment; except that in the case of individual line Subscriber's service, Extension Service may be located on other premises under the following conditions, provided Facilities are available and technical equipment limitations in each specific case permit, and provided that residence Extension Service is not located on business premises:
 - 1. Where two or more "premises" of the same Subscriber are used in the conduct of one establishment or business; or
 - 2. Where the Extension Service is located on other than the Subscriber's premises for the purpose of answering calls at such time as the Subscriber is not available at the main Station, provided that separate Exchange Service is also provided on these other premises.

5.4.2 Rates (CenturyTel Area)

Extension Line – Private Line	\$5.75
Extension Line – Each Additional ¼ mile	\$2.40
Mileage – Private Extension Line	\$23.00
Extension Line – Signal Channel	\$7.20
Extension Line – Signal Channel – Each Additional ¼ mile	\$2.40
Private Line – Metering Channel First Mile	\$23.00

5.4.3 Rates (All other areas)

Extension Channel	\$18.73
Extension Station – Off Premise	\$0.00
Mileage – Extension Line (Appearance of same line in another	
building on same premise)	\$0.57
Mileage – Private Tie Line	
Mileage – Extension Line On or Off Premise (same CO, each 1/4	\$1.21
mile)	

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NONREGULATED SERVICES

SECTION 5 – MISCELLANEOUS OFFERINGS (CONTINUED)

5.5 T1 Overflow

(See Section 2 for Regulations concerning this charge.)

	Monthly Recurring Rate
T1 Overflow	\$0.00

Overflow Call Forwarding Arrangement	Per Minute Rate	
Local Calls	No charge	
Long Distance Calls	Billed at appropriate toll rate	

5.6 Customized Code Restrictions (CCR)

5.6.1 General Regulations

- (A) Customized Code Restriction is a service that enables Customers to restrict certain types of outgoing calls from being placed over their exchange lines/Trunks. This capability is provided only by means of recorded announcement restriction. It is offered with options containing various sets of codes to be restricted and is available to basic exchange Customers with Individual Line Residence or Business Service or PBX Trunks, in flat, message or measured rate services.
- **(B)** Customers may subscribe to whichever option meets their needs, but only one option may be provided on a line/Trunk or group of lines/Trunks.
- (C) CCR is furnished only from central offices equipped to provide this service and where facilities permit.
- (**D**) When CCR is provided from central offices other than the Customer's normal serving central office, Foreign Central Office or Foreign Exchange charges, whichever is appropriate, will apply to all lines/Trunks equipped with this service.

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NONREGULATED SERVICES

SECTION 5 – MISCELLANEOUS OFFERINGS (CONTINUED)

5.6 Customized Code Restrictions (CCR) (continued)

5.6.1 General Regulations (continued)

- (E) CCR does not provide restriction of non-chargeable calls to Company numbers, such as Customer Service, Public Emergency Service numbers (911), or 1-800 calling.
- (F) Subscribing to CCR does not relieve Customers of responsibility for calls charged to their numbers.
- (G) Customers who subscribe to CCR options that restrict operator access are required to place Company provided stickers on each restricted telephone indicating the operator cannot be reached. In addition, it is the responsibility of the Customer to notify all Users of their service that an operator cannot be reached.
- (H) The Company shall not be liable to any person for damages of any nature or kind arising out of, or resulting from, or in connection with the provision of this service, including without limitation, the inability of Station Users to access the operator for any purpose, or any other restricted codes specified for the options listed in 3.8.2 following.

5.6.2 Customized Code Restriction Options

The codes shown below are not all inclusive. Codes may be changed and new or different codes may be added as deemed appropriate by the Company.

OPERON	GODDO DA OGRADA
OPTION	CODES BLOCKED
1	1+, 0+, 0-, 00-, 01+, 011+, 411, 976, 900, N11
2	0-, 0+, 00-, 01+, 976
3	1+, 0+, 0-, 00+, 01+, 001+, 900
4	900, 976
5	976
6	900, 976, N11
X	900, 976, International Call Blocking
Y	900, 976, International Call Blocking N11
14	900, 976, 411

SECTION 5 – MISCELLANEOUS OFFERINGS (CONTINUED)

5.6 Customized Code Restrictions (CCR) (continued)

5.6.3 Rates

		CENTURYTEL
	RATE PER LINE	RATE PER LINE
Custom Code Restriction 1	\$5.50	\$2.00
Custom Code Restriction 2	\$5.50	\$0.00
Custom Code Restriction 3	\$5.50	\$0.00
Custom Code Restriction 4	N/C	N/C
Custom Code Restriction 5	N/C	N/C
Custom Code Restriction 6	N/C	N/C
Custom Code Restriction X	\$0.00	N/A
Custom Code Restriction Y	\$0.00	N/A
Custom Code Restriction 14	\$5.50	\$5.50

5.7 Optional Calling Features

FEATURE	RATE PER LINE	CENTURYTEL RATE PER LINE
Bill Number Screening, Deny 3 rd Party/Collect Calls	N/A	\$1.00
Option A		
Bill Number Screening, Deny 3 rd Party/Collect Calls	N/A	\$2.00
Option A (CenturyTel CONTEL Areas)		
Block BusyConnect Activation	\$0.00	NA
Block Call Return, Three Way Call Activation	N/A	\$0.00
Block Call Return Activation	N/C	N/C
Block Repeat Dialing Activation	N/C	N/C
Block Name/Number Delivery per Activation	\$0.00	N/A
Block Name/Number Delivery	\$2.00	N/A
Block Three Way Call Activation	\$0.00	N/A
Certified Block Call Name/Number Delivery	\$0.00	\$0.00
Call Block	\$6.16	\$4.50
Call Forwarding-Busy Line	\$5.00	\$3.50

SECTION 5 – MISCELLANEOUS OFFERINGS (CONTINUED)

5.7 Optional Calling Features (continued)

FEATURE	RATE PER LINE	CENTURYTEL RATE PER LINE
Call Forwarding-Busy Line (Customer Controlled)	\$8.00	\$6.50
Call Forwarding – Busy Line (Fixed)	N/A	\$1.25
Calling Forwarding – Busy Line (No Answer)	N/A	\$1.50
Call Forwarding-Don't Answer	\$5.00	\$1.25
Call Forwarding-Don't Answer (Ring Control)	\$5.00	\$3.50
Call Forwarding-Don't Answer (Customer Controlled)	\$8.00	\$6.50
Call Forwarding-Multipath	\$3.25	\$4.00
Call Forwarding-Busy Multipath	\$5.00	\$3.25
Call Forwarding-Don't Answer Multipath	\$5.00	\$3.25
Call Forwarding-Variable	\$6.16	\$5.00
Call Forwarding-Variable (Remote Access)	\$10.00	\$9.00
Call Forwarding-Variable (Multipath)	\$5.00	N/A
Cal Forwarding-(Preferred)	\$6.00	\$4.50
Virtual Call Forwarding Number	\$5.00 *	\$5.00*
Virtual Call Forwarding Receiver	\$0.00	\$0.00
Call Return	\$6.50	\$6.00
CallSaver 1 (Resale)	\$13.95	N/A
CallSaver 2	\$13.95	N/A
CallSaver 3	\$12.95	N/A
CallSaver Basic (facilities-Based)	\$4.95	\$4.95
CallSaver Basic 100	\$35.00	\$35.00
CallSaver (Extension)	\$10.95	\$17.25
CallSaver Pager	\$9.95	\$9.95
CallSaver Auto-Attendant, per mailbox (facilities-based)	\$9.95	\$9.95

Non-Recurring Charge for optional features: \$1.50 per use

* Excluding Business Allegiance, Business Reach and IP Complete PRI. Virtual Call Forwarding rates for these Services are listed in Section 3.

SECTION 5 – MISCELLANEOUS OFFERINGS (CONTINUED)

5.7 Optional Calling Features (continued)

FEATURE	RATE PER LINE	CENTURYTEL RATE PER LINE
CallSaver Auto-Attendant Set Up/Change Charge	\$100.00	\$100.00
CallSaver Family, per mailbox (facilities-based)	\$4.95	\$4.95
Call Selector	\$6.16	\$4.00
Call Tracing	\$7.00	\$6.00
Call Waiting	\$7.00	\$5.95
Call Waiting Deluxe	N/A	\$0.00
Call Waiting Prestige	\$6.25	\$5.00
Custom Call Transfer	\$7.00	\$6.00
Deny Collect Calls	N/A	\$2.00
Intercom, Call Hold, Pickup, Transfer Conference Combo (Available to Select 100 Customers only)	\$8.00	N/A
Live Enhanced Transmission	N/A	\$5.00
Message Waiting	\$0.75	\$0.75
Repeat Dialing	\$6.50	\$6.00
Repeat Dialing per activation	N/A	\$0.75
RightRing I	\$10.00	\$6.00
RightRing II	\$12.00	\$10.00
Signature (Basic)	\$11.00	\$10.00
Signature (Deluxe)	\$10.00	\$11.50
Signature (Enhanced)	\$17.00	\$16.00
Signature Enhanced w/ Call Management	\$18.00	N/A
Star 98 Access	\$2.00	N/A
Speed Calling – 6 Code	\$4.95	N/A
Speed Calling - 8 Code	\$5.00	\$4.00
Speed Calling-30 Code	\$6.50	\$5.00
Speed Calling-30 Code Prestige	\$5.95	\$5.50
Surrogate Client Number(Part of CallSaver 1,2 and		
CallSaver Extension)	\$0.00	\$0.00
Three-Way Calling	\$6.50	\$4.50

Non-Recurring Charge for optional features: \$1.50 per use

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NONREGULATED SERVICES

SECTION 5 – MISCELLANEOUS OFFERINGS (CONTINUED)

5.7 Optional Calling Features (continued)

FEATURE	RATE PER LINE	CENTURYTEL RATE PER LINE
Three-Way Conference Calling	N/A	\$5.00
Three-Way Conference/Call Transfer Prestige	\$7.00	\$4.50
Transfer Mailbox (to be used with CallSaver 1,2 and	N/C	\$5.75
CallSaver Extension)		
Virtual Mailbox Number	\$1.00	N/A

Non-Recurring Charge for optional features: \$1.50 per use

		CENTURYTEL
FEATURE	RATE PER	RATE PER
	LINE	LINE
Hunting	\$10.00	\$2.00

Exception Localities for Hunting

Abbeville	\$16.60
Andalusia, Echo, Elba, New Brockton, Opp, Ozark	\$18.25
Ashland, Delta, Lincoln, Lineville, Pell City, Surfside, Trussville	\$13.00
Columbia, Dothan, Headland, Midland City, Newton, Slocomb,	\$19.95
Wicksburg	
Daleville, Enterprise	\$19.10
Forest Home, Gantt, Geneva, Greenville, Hartford, Kinston, Red	\$17.40
Level, Samson	
Fruithurst	\$14.75
Newville	\$15.70
Oakland	\$13.04
Ranburne	\$14.62
Veto	\$20.29

^{*} The Monthly Recurring Charge for this feature shall be discounted when the Customer provides documentation to Company that the Customer has been presented with a bona fide tariff offering, by a competing carrier capable of serving the Customer, which discounts the monthly charge for this feature.

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NONREGULATED SERVICES

SECTION 6 – OPERATOR SERVICES

6.1 General

A Customer may obtain the assistance of an operator to complete telephone calls in the following manner:

<u>Third Number Billing</u>: Provides the Customer with the capability to charge a local call to a third number that is different from the called or calling party. The party answering at the third number has the option to refuse acceptance of the charges in advance or when queried by the operator.

<u>Collect Calls</u>: Provides the Customer with the capability to charge a call to the called party. On the operator announcement of a collect call, the called party has the option to refuse in advance or when queried by the operator.

<u>Calling Cards</u>: Provides the Customer with the capability to place a call using a calling card of an Interexchange Carrier with or without the assistance of an operator.

<u>Person to Person</u>: Calls completed with the assistance of any operator to a particular Station and specified by the caller. The call may be billed to the called party.

Station to Station: Calls complete with assistance of an operator to a particular Station. The call may be billed to called party.

<u>General Assistance</u>: The Customer has the option to request general information from the operator, such as dialing instructions, country or city codes, area code information and Customer Service toll free telephone numbers, but does not request the operator to complete a call.

<u>Busy Line Verification</u>: Upon request of the calling party, the Company will determine if the line is clear or in use and report to the calling party.

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NONREGULATED SERVICES

SECTION 6 – OPERATOR SERVICES (CONTINUED)

6.1 General (continued)

Busy Line Verification with Interrupt: The operator will interrupt he call on the called line only if the calling party indicates an emergency and requests interruption.

- (A) Rates for Busy Line Verification and Interrupt Service will apply under the following circumstances:
 - (1) The operator verifies the line is busy with a call in progress.
 - (2) The operator verifies the line is available for incoming calls.
 - (3) The operator verifies the called number is busy with a call in progress and the Customer requests interruption. The operator will then interrupt the call, advising the called party the name of the calling party. One charge will apply for both verification and interruption.

6.2 Intrastate InterLATA Operator Services

Operator Services are accessed through dialing arrangements as specified below:

- 1) In "Feature Group D" equal access exchanges where the Customer has chosen the Company as its primary interexchange carrier, the Customer dials "00" to access the Company's Operator Service.
- 2) In exchange area where non-equal access facilities are provided, the Customer may access the Company's Operator Service by dialing a 1-800 number plus the digit "0".
- 3) In instances where the Customer accesses the Company's network via dedicated facilities, Operator Service may be accessed by dialing "0" over the dedicated line.

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NONREGULATED SERVICES

SECTION 6 – OPERATOR SERVICES (CONTINUED)

6.2 Intrastate InterLATA Operator Services (continued)

6.2.1 Rates

(A) Per Minute Rates

	D A	Y	EVE	NING	NIC	SHT
Mileage	First	Add'l	First	Add'l	First	Add'l
Range	Minute	Minute	Minute	Minute	Minute	Minute
1-10	\$0.150	\$0.150	\$0.110	\$0.110	\$0.090	\$0.090
11-16	\$0.170	\$0.170	\$0.120	\$0.120	\$0.110	\$0.110
17-22	\$0.190	\$0.190	\$0.120	\$0.120	\$0.110	\$0.110
23-30	\$0.190	\$0.190	\$0.130	\$0.130	\$0.110	\$0.110
31-40	\$0.190	\$0.190	\$0.140	\$0.140	\$0.110	\$0.110
41-55	\$0.220	\$0.220	\$0.140	\$0.140	\$0.130	\$0.130
56-124	\$0.220	\$0.220	\$0.150	\$0.150	\$0.130	\$0.130
125-292	\$0.240	\$0.240	\$0.160	\$0.160	\$0.130	\$0.130
293 +	\$0.240	\$0.240	\$0.160	\$0.160	\$0.130	\$0.130

(B) Operator services from customer owned, coin operated telephones

For operator assisted calls from customer owned, coin operated telephones, the usage per call charges in Section 6.14(A), Intrastate Rate Table apply. In addition, a set use feed of \$0.25 per call may be applied.

SECTION 6 – OPERATOR SERVICES (CONTINUED)

6.2 Intrastate InterLATA Operator Services (continued)

(C) Surcharges

The following service charges shall be in addition to the per minute Intrastate rates listed in (A) above.

	Charge Per Call	
Type of Service	Billed to Calling Card	All Other Calls
Customer Dialed Calling Card Station		
Customer Dialed, Automated	\$0.80	\$1.00
Customer Dialed, Operator Assisted	\$0.80	\$1.00
Customer Dialed, Operator Must Assist	\$2.25	\$2.25
Operator Station*		
Collect, Automated		\$2.25
Collect, Operator Assisted		\$2.25
Billed to a Third Party, Automated		\$2.35
Billed to a Third Party, Operator Assisted		\$2.35
Sent Paid - Non Coin		\$2.30
Sent Paid Coin		\$2.05
Person-to-Person	\$4.90	\$4.90

^{*} Includes Real Time Rated Calls

SECTION 6 – OPERATOR SERVICES (CONTINUED)

6.3 Local Operator Services

6.3.1 Rates

(A) Per Minute Rates

	INITIAL	ADDITIONAL
MILEAGE	MINUTE	MINUTE
1 - 10	\$0.11	\$0.09
11 – 16	\$0.18	\$0.15
17 - 22	\$0.21	\$0.18
23 – 30	\$0.21	\$0.18
31-40	\$0.22	\$0.19
41 – 55	\$0.22	\$0.19
56 – 70	\$0.22	\$0.19
71 – 85	\$0.23	\$0.19
86 – 100	\$0.23	\$0.19
101 – 124	\$0.23	\$0.19
125 – 148	\$0.23	\$0.19
149 – 196	\$0.23	\$0.19
197 +	\$0.23	\$0.19

SECTION 6 – OPERATOR SERVICES (CONTINUED)

6.3 Local Operator Services (continued)

6.3.1 Rates (continued)

(B) Surcharges

		RATE
1.	Station-to-Station	
	Dial Calling Card	\$0.80
	Operator	\$2.25
2.	Person-to-Person, each call	\$4.90
3.	Operator Dialed Surcharge ¹ (Station-to-Station operator assisted or person-to- person operator assisted calls (excluding those billed to calling cards) where the operator dials the terminating number.)	\$0.60
4.	Partially Automated Surcharge ² (Station-to-Station operator assisted calls where the Customer dials the terminating number.)	\$0.25
5.	Collect Calling	\$4.90
6.	General Assistance	\$0.60
7.	Busy Line Verification	\$3.38
8.	Busy Line Interrupt	\$6.00

Note 1: An Operator Dialed Surcharge is in addition to any applicable Billing Surcharge

Note 2: A Partially Automated Surcharge is in addition to any applicable Billing Surcharge.

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NONREGULATED SERVICES

SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES

7.1 Directory Assistance Services

7.1.1 Directory Assistance

Directory Assistance provides the calling party with the ability to obtain name, address, and/or telephone number for a listed telephone Subscriber.

(A) Each call to Directory Assistance will be charged as follows:

	RATE
Directory Assistance	\$1.25

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- **(B)** A credit will be given for calls to Directory Assistance as follows:
 - (1) The Customer experiences poor transmission or is cut-off during the call; or
 - (2) The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify the Company's Customer Service representative within 24 hours of occurrence.

(C) Directory Assistance charges are not applicable to Customers who have applied for and received Company certification as having a hearing, speech, or physical impairment that restricts their ability to use a printed directory. Applications for the Directory Assistance Disability Exemption must be accompanied by confirmation of the disability in writing on official letterhead of the physician, clinic, or group/agency verifying the disability.

This exemption is applicable exclusively to calls made by the disabled individual from their line, or in the case of a business employing disabled person(s), from the line assigned to that disabled individual(s). Usage will be monitored by the Company and is subject to review and investigation. Certification will be verified periodically. Confirmed, inappropriate use of the exemption could result in its removal

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NONREGULATED SERVICES

SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONTINUED)

7.1 Directory Assistance Services (continued)

7.1.2 Directory Assistance Call Completion

Directory Assistance Call Completion (DACC) is an optional Service available for Customers accessing the Company's Directory Assistance Service. Directory Assistance Customers may choose to have the Company Directory Assistance Operator complete the call to the telephone number requested without requiring the Customer to redial the number. A Directory Assistance Call Completion Surcharge will apply whether or not the call is answered by the called party or the calling party receives a busy signal. These charges are in addition to the Directory Assistance charge for determining the telephone number requested by the Customer and in addition to any applicable Operator Service charges associated with placing the call.

This Service is available where Facilities permit and may not be available to all Customers.

(A) Rates

Per Call Completion	\$0.45
Usage Charges	Per minute rate of the 1+ plan that the Customer is subscribed to or enrolled in at the time of the call

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NONREGULATED SERVICES

SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONTINUED)

7.2 Directory Listings

The Company shall provide for a single Directory Listing, termed the primary listing, in the telephone directory published by the dominant Local Exchange Company provided on the Customer's exchange area of the Station number which is designated as the Customer's main billing number. Directory Listings of additional Company Station Numbers, other than the Customer's main billing number, associated with a Customer's service will be provided for a Monthly Recurring Charge per listing.

- **7.2.1** The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the Customer is not impaired thereby. Where more than one line is required to properly list the Customer, no additional charge is made.
- **7.2.2** The Company may refuse a listing which contains obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules with respect thereto.
- **7.2.3** Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the User of the directory, and to avoid misleading or deceiving the calling party as to the identify of the listed party, only business listings may be placed in the Business Section and only residential listings in the Residential Section. The Company, upon notification to the Customer, will withdraw any listing that is found to be in violation of its rules and respect thereto.
- **7.2.4** In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.
- **7.2.5 Listing Type:** Directory Listings are provided in connection with each Customer's service as specified herein.
 - (A) **Primary Listing:** A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONTINUED)

7.2 Directory Listings (continued)

7.2.5 Listing Type (continued)

(B) Additional Listings: In connection with Business Service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein.

	RATE	CENTURYTEL
	(MRC)	RATE (MRC)
Additional Listing (per listing)	\$1.55	\$1.80
Special Text/Additional Listing	\$1.50	N/A
Listing of Title in Excess of One	\$1.50	N/A
Answering Service Listing	\$1.50	N/A
800 Listing	\$1.50	N/A
911 Listing	N/C	N/A
Listing for Paging, Cellular, Wireless Carrier	\$0.00	N/A

(C) Non-published Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Non-published Telephone Service will be furnished, at the Customer's request, providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records, subject to the provisions set forth in Section 2.5.11.

	RATE	CENTURYTEL
	(MRC)	RATE (MRC)
Non-Published	\$4.50	\$3.00

(D) Non-listed Numbers: A Non-listed Number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in the Company's directory assistance and other records and will be given to any calling party.

	RATE (MRC)
Non-Listed	\$2.50

SECTION 7 - DIRECTORY ASSISTANCE AND LISTING SERVICES (CONTINUED)

7.2 Directory Listings (continued)

7.2.5 Listing Type (continued)

(E) Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific Local Exchange Company providing the Foreign Listing.

	RATE (MRC)
Foreign Listing	\$1.55
Foreign Cross Reference Listing	\$1.55
Foreign Alternate Listing	\$1.55
Foreign Listing Special Text	\$1.50

(F) Alternate Call Listings: Where available, a listing that references a telephone number which is not the primary listing for the Customer. The Customer must provide written verification that the alternate telephone number is authorized to accept calls.

	RATE (MRC)
Alternate Call Listing	\$1.55

Reference Listings: A listing including additional telephone numbers of the same or another Customer to be called in the event there is no answer from the Customer's telephone.

	RATE	CENTURYTEL
	(MRC)	RATE (MRC)
Reference Listing	N/A	\$1.80
Cross Reference Listing	\$1.55	N/A

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NONREGULATED SERVICES

SECTION 8 - SERVICE ORDER AND OTHER CHARGES

8.1 Service Order and Change Charges

8.1.2 Application of Service Charges

Except as provided herein, all classes of local Exchange Services are subject to service charges.

(A) Line Connection Charges

- (1) The Line Connection Charge (First Line and/or Additional Line) applies for establishing an exchange Access Line or Trunk. The charge includes service ordering, central office work, exchange Access Line work and a standard voice miniature six position network interface for simple type services that do not require other network interfaces.
- (2) The Line Connection Charge First Line is applicable if the Customer is requesting only one line or for the first line if multiple lines are being ordered.
- (3) On multiple line orders, the Line Connection Charge for each Additional Line applies for each additional line ordered after the first line per the Customer's request.
- (4) The Line Connection Charge applies for the connection of an exchange Access Line or Trunk. The charge is applicable per exchange Access Line or Trunk.

(5) Rates

	First Line	Each Add'l Line
Line Connection Charge	\$0.00	\$0.00

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NONREGULATED SERVICES

SECTION 8 - SERVICE ORDER AND OTHER CHARGES (CONTINUED)

8.1 Service Order and Change Charges (continued)

8.1.2 Application of Service Charges (continued)

(B) Line Change Charges

- (1) The Line Change Charge (First Line and/or Additional Line) applies per line to miscellaneous Customer requested changes on existing service for, but not limited to, number change and suspend/restore.
- (2) The Line Change Charge is applicable if the Customer is requesting changes on only one line or for the first line if changes are being made on multiple lines.
- (3) On each multiple line request, the Line Change Charge Additional Line applies for each additional line requested changed after the first line.
- (4) If the Line Connection Charge First Line applies on a Customer request, any additional Line Charge Charges applicable for the same Customer request will be billed at the Line Charge Additional Line rate.
- (5) The Line Change Charge applies for each telephone number changed when requested by the Customer.
- (6) The Line Change Charge applies for establishing or changing call referrals to another number at the Customer's request.
- (7) The Line Change Charge applies for changing from loop start to ground start and vice versa, for changing from a line to a Trunk and vice versa, for changes in direction, etc.
- (8) The Line Change Charge applies for changing from foreign central office service to home Wire Center and vice versa.

(9) Rates

	First Line	Each Add'l Line
Line Change Charge	\$0.00	\$0.00

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NONREGULATED SERVICES

SECTION 8 - SERVICE ORDER AND OTHER CHARGES (CONTINUED)

8.1 Service Order and Change Charges (continued)

8.1.2 Application of Service Charges (continued)

(C) Secondary Service Charges

- (1) The Secondary Service Charge applies per the Customer's request for the receiving, recording, and processing of Customer requests to change services or add new or additional services.
- (2) The Secondary Service Charge will not apply if a Line Connection Charge or Line Charge is applicable.
- (3) The Secondary Service Charge will apply for adding or rearranging optional Service Features as listed in Section 5 of this tariff.
- (4) The Secondary Service Charge applies for transfers of responsibility.
- (5) The Secondary Service Charge applies for changing from residential to Business Service. If the telephone number changes, the Line Change Charge applies in lieu of the Secondary Service Charge.
- (6) The Secondary Service Charge applies for rearrangement of drop wire, protector, and/or network interface. Charges for Service Calls may apply.
- (7) The Secondary Service Charge applies for installing a network interface jack at the Customer's request on existing service. Charges for Service Calls may apply.
- (8) The Secondary Service Charge applies when changing a Station number or installing a Station line.

(9) Rates

	First Line	Each Add'l Line
Secondary Service Charge	\$0.00	N/A

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NONREGULATED SERVICES

SECTION 8 - SERVICE ORDER AND OTHER CHARGES (CONTINUED)

8.1 Service Order and Change Charges (continued)

8.1.2 Application of Service Charges (continued)

(D) Service Call Charges

- (1) The Service Call Charge is a nonrecurring charge based on the labor time and miscellaneous materials required to perform work on the Customer's premises.
- (2) The appropriate Line Connection Charge, Secondary Service Charge or Line Charge Charge applies in addition to charges for Service Calls.
- (3) Charges for Service Calls apply per Customer request, per Company employee performing billable work on the Customer's premises. The sum of their time is used to determine the number of 30-minute increments to be billed, after the one-hour minimum billing period. Only one initial increment is to be billed per Customer request except when the Customer specifically requests more employees than the Company would normally dispatch. Where the Customer specifically requests additional employees, the initial increment charge will also apply per additional Company employee specifically requested.
- (4) Charges for Service Calls apply for, but not only to, rearrangement of drop wire, protector and/or network interface.
- (5) The charge for a network interface jack applies in addition to the appropriate Service Call Charges for installing a network interface at the Customer's request on existing service.
- (6) Charges for Service Calls will apply if the Company dispatches a service technician pursuant to the Customer's request and it is determined that no trouble exists.

(7) Rates

	Per Visit	
Service Calls	\$150.00/hour (1 Hour Minimum)	
\$75.00/each additional 30-minute increment after minimum is met.		

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NONREGULATED SERVICES

SECTION 8 - SERVICE ORDER AND OTHER CHARGES (CONTINUED)

8.1 Service Order and Change Charges (continued)

8.1.2 Application of Service Charges (continued)

(E) Service Charge Exceptions

- (1) Service Charges do not apply for changing from a private or semiprivate listing to a listed number.
- (2) Service Charges do not apply for changing to and from flat, message or measured rate basic service. This includes changing from one usage service option to another. This does not include a change from Residential Service to Business Service.
- (3) Service Charges do not apply if the Customer has subscribed to one of the Company's applicable maintenance plans.
- (4) Service Charges do not apply for full or partial disconnection.
- (5) Service Charges do not apply for moving from premises that have been destroyed or made un-tenantable by a disaster such as a hurricane, tornado, fire, flood, etc., when equivalent service is established, to the new/temporary location or for the move back into the original location.
- (6) Service Charges do not apply for changing telephone numbers when in the judgment of the Company such changes are necessary for continuation of satisfactory service.
- (7) When a Customer's request is provided in accordance with a promotional waiver, additional service subject to an equal or lesser Service Charge may be made a part of the promotional order. Charges for Line Connection, Line Change, or Service Calls may apply for additional service.
- (8) When a Customer's request is provided in accordance with the service waivers listed in 8.1.2(E)(1)-(4) preceding, additional features or services subject to the Secondary Service Charge may be made a part of the waiver order.

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NONREGULATED SERVICES

SECTION 8 - SERVICE ORDER AND OTHER CHARGES (CONTINUED)

8.1 Service Order and Change Charges (continued)

8.1.2 Application of Service Charges (continued)

(E) Service Charge Exceptions (continued)

(9) Service Charges for connection, moves or changes do not apply to telephone service previously provided over a Government System in military housing where there is no break in the continuity of service.

8.2 911 Data Change Charge

The Company will assess a \$12.00 911 Data Change Charge in order to recover certain costs associated with order processing charges resulting from updating and changing 911 address and/or telephone number information per the Customer's request. This charge is only applicable for Customers using a T1 facility with PRI signaling who have arranged in advance to have 911 listings for each Station number maintained in the PSAP database. These addresses are a more exact description of the location of the individual telephone such as a room number, building number or floor number. This charge is incurred when the Customer moves the telephone to another location and then requests to update the listing, which is submitted to the database management operations group for the PSAP ALI database.

8.3 Customer Name Database Data Change Charge

The Company will assess a \$12.00 CNAM Data Change Charge in order to recover certain costs associated with updating and changing information in the Customer Name Database per the Customer's request. Customer Name as referred to in this case is the name that appears on Calling Name and Number services when another party receives a call from the Company's Customer. The database that contains this data is referred to as the CNAM database. Customer Name is established upon order receipt and this charge is applied whenever a Customer want to change the name as it appears in the CNAM database.

8.4 Extended Wiring

	First Occurrence	Each Add'l Occurrence
Digital Extended Wiring	\$135.00	N/A
Analog Extended Wiring	\$ 60.00	N/A

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NONREGULATED SERVICES

SECTION 8 - SERVICE ORDER AND OTHER CHARGES (CONTINUED)

8.5 Line Restoral Charges

A nonrecurring charge applies for the restoral of a line after temporary interruption of service initiated by the Company or the Customer. If Service is temporarily interrupted by the Company and payment is not received within 10 days following the interruption, the Company reserves the right to discontinue Service. The restoral charge does not apply when, after disconnection of Service, Service is later re-installed. Service disconnected by the Company and later re-installed, will be subject to all applicable Installation Charges and the Customer will pay such charges prior to reinstallation of Service.

	Per Occurrence
Line Restored Charge	\$125.00
Suspension of Service Restoral Charge	\$125.00

8.6 Account Detail Fee

All Customers will be charged a monthly Account Detail Fee of \$5.95. The purpose of the Account Detail Fee is to recover costs associated with providing a paper invoice consisting of call detail for business Customers on a monthly basis. The Account Detail Fee will be waived if the Customer elects to obtain call detail on-line in lieu of receiving paper copies of call detail.

All Customers shall continue to receive a paper summary bill page and a remittance slip free of charge. If a Customer has both local and Long Distance Service with the Company, the monthly recurring fee, if not waived, will only apply once.

8.7 Duplicate Bill Charge

A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. Requests for duplicate copies of bills can be made either verbally or in writing. Charges will be applied on an Individual Case Basis.

8.8 Idle T1 Charge (See Section 2 for Regulations concerning this charge)

	Rate
Monthly Recurring Charge	\$195.00

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NONREGULATED SERVICES

SECTION 8 - SERVICE ORDER AND OTHER CHARGES (CONTINUED)

8.9 T1 Expedite Request Charge

Upon Customer request the Company will perform the work required to determine if a due date for a service installation of a T1 (i.e., a new service installation, or a move, or physical rearrangement of an existing service) can be provided that is in advance of the Company's standard installation interval for such service. Such requests shall be referred to as T1 Expedite Requests. All such requests shall incur, and the Customer will be required to bear the cost of, a T1 Expedite Request Charge whether or not the Company can meet the expedited due date desired by the Customer. The T1 Expedite Request Charge is in addition to all other applicable nonrecurring charges.

	Rate
T1 Expedite Request Charge	\$1500.00

8.10 Payphone Surcharge

In order to recover the Company's expenses to comply with the FCC's payphone compensation plan, an undiscountable per call charge is applicable to all interstate, Intrastate and international calls that originate from any domestic pay telephone used to access the Company's Services.

Charge per call: \$0.60

8.11 Maintenance Coverage for Customer Premise Equipment

Customer Premise Equipment Maintenance Coverage provides next business day CPE parts replacement, protection from Acts of God occurrences, service software upgrades and routine preventive maintenance service. This coverage provides the Customer with assurance that the Company will keep the CPE in good working order and will make all necessary repairs and parts replacement without additional charge during weekday hours (8:00 a.m. to 5:00 p.m., Customer local time) providing such repairs were not necessitated by Customer negligence, misuse, abuse, equipment alteration, relocation, or software change by anyone other than Company personnel. The Company will also make all necessary repairs and parts replacement without a charge for damage caused by lightning, power surge, fire, wind, flood, and earthquake when such event is the result of an Act of God. Damage caused by power surge, fire, and flood which is not the result of an Act of God is specifically excluded from coverage occurrences. Customer is responsible for the security of the CPE and remains liable in cases of theft or loss of equipment.

Monthly Recurring Charge: \$12.95

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SECTION 8 - SERVICE ORDER AND OTHER CHARGES (CONTINUED)

8.12 Carrier Cost Recovery Fee

The Company will assess a Carrier Cost Recovery Fee to Customers in order to recover certain costs associated with access charges, expenses associated with regulatory proceedings and compliance, and billing expense.

A Carrier Cost Recovery Fee of \$0.40 per Automatic Number Identification (ANI) per month will be assessed in full for any portion of a billing period in which a Customer has monthly service charges on an invoice.

8.13 Long Distance Service Order Charge

Absent a promotional offering, Long Distance Service implementation charges will apply to new Service Orders or to orders to change existing Service.

Non Recurring Charge \$0.00

Long Distance Service Order Charge

8.14 Special Bill Handling Fee

A \$25.00 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to Customers who request special bill handling outside of the included monthly remittance available today.

8.15 Move Fee

Move Fee

\$1,000.00

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NONREGULATED SERVICES

SECTION 9 – PROMOTIONS AND DISCOUNTS

9.1 Promotional Offerings

The Company, from time to time, may make promotional offerings of its Services that may include waiving or reducing the applicable charges for the promoted Service. At the discretion of the Company, the promotional offerings may be limited as to the duration, the date and times of the offerings and the locations where the offerings are made. Any marketing efforts will clearly indicate to the potential Customers the nature of the transaction that is being offered.

9.2 Discounts

The Company in its sole discretion may determine the method for calculating any discounts or incentives applicable to the Customer's account.

9.2.1 Volume Level Discounts

Volume Level Discounts may be available to new T-PAC, T-Remote, Simplici-T, Simplici-T PRI, Simplici-T Plus, Simplici-T 3.0, Simplici-T 3.0 PRI, IVP, DVP, IP Complete PRI, Simpli-Voice and Simpli-Voice 2.0 local service Customers that purchase at least one additional product and sign a minimum one-year contract. The Volume Level Discount is determined based on competitive circumstances and the location of the End Office serving the Customer.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

9.2.2 Installation Discount

Customers who represent to the Company that they are in negotiations to utilize another service provider are eligible for a discount on the installation fees associated with the specific product purchased by the Customer. Customers must sign a one-year, two-year or three-year term plan to receive this discount. Customer discounts may be adjusted on an Individual Case Basis in response to specific competitive circumstances. Customers may qualify for the discount based on term plan length or number of Access Lines purchased or their monthly revenue.

In accordance with the Discontinuance Charge, as described in Section 2, Customers will be responsible for reimbursement of the discounted installation fee should the Customer discontinue Service prior to the expiration of the term.

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NONREGULATED SERVICES

SECTION 10 - RETIRED LOCAL SERVICES

10.1 Infinity Service

Infinity Service provides a Customer with the ability to connect to the Company's switching network which enables the Customer to:

- place or receive calls to any calling Station in the Local Calling Area, as defined herein;
- access 911 Emergency Service;
- access the interexchange carrier selected by the Customer for InterLATA, IntraLATA, interstate or international calling;
- access Operator Services;
- access Directory Assistance for the local calling area;
- place or receive calls to 800 telephone numbers;
- access Telecommunication Relay Service.

Twelve (12), twenty-four (24) and thirty-six (36) month term agreements are available. Customers who enter into a term agreement may incur a Disconnect Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

10.1.1 Local Calling Areas

Where Facilities are available, exchanges and zones served by the Company are listed below. NXXs associated with each particular exchange or zone may be found in the telephone directory published by the dominant local exchange service provider in the Customer's exchange area. Exchanges in bold are Independent Company (ICO) exchanges.

Exchange	Additional Exchanges	
Alabaster	Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora,	
	Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior,	
	West Blocton	
Albertville	Aroney, Boaz, Guntersville	
Alexander City	Dadeville, Goodwater	
Anniston	Jacksonville, Ohatchee, Piedmont	
Athens	Elkmont , Ardmore (Limestone County only, 423-XXXX)	
Attala	Gadsden	
Auburn	Opelika	
Bay Minette	Fairhope, Mobile (including those Stations located in Tanner-	
	Williams, MS, which are a part of the Mobile exchange)	
Belle Fontaine	Bayou La Batre, Dauphin Island, Fowl River, Grand Bay,	
	Irvington, Mobile (including those Stations located in	
	Tanner-Williams, MS, which are a part of the Mobile	
	exchange)	

SECTION 10 – RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.1 Local Calling Areas (continued)

Exchange	Additional Exchanges	
Bessemer	Alabaster, Birmingham, Calera, Chelsea, Columbiana, Dora,	
	Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior,	
	West Blocton	
Birmingham	Alabaster, Bessemer, Calera, Chelsea, Columbiana, Dora,	
	Gardendale, Graysville, Leeds, Montevallo, Pinson,	
	Trussville, Vincent, Warrior, West Blocton	
Boaz	Albertville, Aroney, Guntersville	
Brewton	Flomaton, Century, FL	
Bridgeport	Stevenson	
Calera	Alabaster, Bessemer, Birmingham, Chelsea, Columbiana,	
	Dora, Gardendale, Graysville, Montevallo, Pinson, Vincent,	
	Warrior, West Blocton	
Carbon Hill	Jasper, Nauvoo	
Centreville		
Chelsea	Alabaster, Bessemer, Birmingham, Calera, Columbiana, Dora,	
	Gardendale, Graysville, Montevallo, Pinson, Vincent, Warrior,	
	West Blocton	
Childersburg	Sylacauga	
Citronelle	Mobile (including those Stations located in Tanner-Williams,	
	MS, which are a part of the Mobile exchange), Mt. Vernon	
Clanton	Jemison, Thorsby	
Clayton	Eufaula (including those Stations located in Georgetown, GA, which are a part of the Eufaula exchange)	
Columbiana	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Dora,	
Gardendale, Graysville, Montevallo, Pinson, Vincent		
	West Blocton	
Cordova	Jasper	
Courtland	Decatur, Moulton, Town Creek	
Cullman	Hanceville	
Dadeville	Alexander City, Goodwater	
Decatur	Courtland, Hartselle, Huntsville, Madison, Moulton, Town	
	Creek	
Demopolis	Linden	
Dora	Alabaster, Bessemer, Birmingham, Calera, Chelsea,	
	Columbiana, Gardendale, Graysville, Montevallo, Pinson,	
	Vincent, Warrior, West Blocton	

SECTION 10 – RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.1 Local Calling Areas (continued)

Exchange	Additional Exchanges	
Eufaula	Clayton (including those Stations located in Georgetown, GA,	
	which are a part of the Eufaula exchange)	
Eutaw		
Evergreen		
Fairhope	Bay Minette , Mobile (including Stations located in Tanner-Williams, MS, which are a part of the Mobile exchange)	
Flomaton	Brewton, Century, FL	
Florence	Cherokee, Killen, Leighton, Lexington, Rogersville, Russellville, Sheffield	
Fort Deposit		
Fort Payne		
Gadsden	Attalla	
Gardendale	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Graysville, Montevallo, Pinson, Vincent, Warrior, West Blocton	
Goodwater	Alexander City, Dadeville	
Graysville	Alabaster, Bessemer, Birmingham, Calera, Chelsea, Columbiana, Dora, Montevallo, Pinson, Vincent, Warrior, West Blocton	
Greensboro		
Guntersville	Albertville, Boaz	
Gurley	Hazel Green, Huntsville, Madison	
Hanceville	Cullman	
Hartselle	Decatur, Falkville, Massey, Oden Ridge	
Hazel Green	Ardmore (Madison County Only, 420-XXXX), Gurley, Huntsville, Madison, New Market	
Holtville	Montgomery, Wetumpka	
Huntsville	Ardmore, (Madison County Only, 420-XXXX), Decatur, Gurley, Hazel Green, Madison, New Market	
Hurtsboro	Phenix City	
Jackson		
Jacksonville	Anniston, Ohatchee, Piedmont	
Jasper	Carbon Hill, Cordova, Nauvoo, Oakman, Parrish	
Killen	Cherokee , Florence, Leighton, Lexington, Rogersville, Russellville, Sheffield	

SECTION 10 – RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.1 Local Calling Areas (continued)

Exchange	Additional Exchanges	
Lafayette		
Leighton	Cherokee, Florence, Killen, Leighton, Rogersville,	
	Russellville, Sheffield	
Lexington	Cherokee, Florence, Killen, Lexington, Rogersville,	
	Russellville, Sheffield	
Linden	Demopolis	
Livingston	York	
Madison	Decatur, Gurley, Hazel Green, Huntsville	
Maplesville	Selma	
Marion		
McIntosh	Mobile (including those Stations located in Tanner-Williams,	
	MS, which are a part of the Mobile exchange	
Mobile	Bay Minette, Bayou La Batre , Belle Fontaine, Citronelle,	
	Dauphin Island, Fairhope, Fowl River, Grand Bay,	
	Irvington, McIntosh, Mt. Vernon (including those Stations in	
	Tanner-Williams, MS, which are part of the Mobile exchange)	
Montevallo	Alabaster, Bessemer, Birmingham, Calera, Chelsea,	
	Columbiana, Dora, Gardendale, Graysville, Pinson, Vincent,	
	Warrior, West Blocton	
Montgomery	Holtville, Prattville, Wetumpka	
Moulton	Courtland, Decatur, Grayson, Town Creek	
Mt. Vernon	Citronelle, Mobile (including those Stations located in Tanner-	
	Williams, MS, which are part of the Mobile exchange)	
Munford	Talladega	
Ohatchee	Anniston, Jacksonville	
Opelika	Auburn	
Parrish	Jasper, Oakman	
Phenix City	Hurtsboro, Columbus and Cussetta, GA	
Piedmont	Anniston, Jacksonville	
Pinson	Alabaster, Bessemer, Birmingham, Calera, Chelsea,	
	Columbiana, Dora, Gardendale, Graysville, Montevallo,	
	Vincent, Warrior, West Blocton	
Prattville	Montgomery	

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NONREGULATED SERVICES

SECTION 10 – RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.1 Local Calling Areas (continued)

Exchange	Additional Exchanges	
Red Bay	(Including those Stations in Red Bay, MS, which are a part of	
·	the Red by exchange), Russellville	
Rogersville	Cherokee, Florence, Killen, Leighton, Lexington,	
	Russellville, Sheffield	
Russellville	Cherokee, Florence, Killen, Leighton, Lexington, Phil	
	Campbell, Red Bay, Rogersville, Sheffield	
Selma	Maplesville	
Sheffield	Cherokee, Florence, Killen, Leighton, Lexington, Rogersville,	
	Russellville	
Stevenson	Bridgeport	
Sylacauga	Childersburg	
Talladega	Lincoln, Munford	
Thomasville		
Town Creek	Courtland, Decatur, Moulton	
Troy	Goshen	
Tuscaloosa		
Tuskegee		
Uniontown		
Vincent	Alabaster, Bessemer, Birmingham, Calera, Chelsea,	
	Columbiana, Dora, Gardendale, Graysville, Montevallo,	
	Pinson, Warrior, West Blocton	
Warrior	Alabaster, Bessemer, Birmingham, Calera, Chelsea,	
	Columbiana, Dora, Gardendale, Graysville, Montevallo,	
	Pinson, Vincent, West Blocton	
West Blocton	Alabaster, Bessemer, Birmingham, Calera, Chelsea,	
	Columbiana, Dora, Gardendale, Graysville, Montevallo,	
	Pinson, Vincent, Warrior	
Wetumpka	Holtville, Montgomery	
York	Livingston	

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NONREGULATED SERVICES

SECTION 10 – RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.1 Local Calling Areas (continued)

CenturyTel Exchanges

Exchange	Additional Exchanges	
Dothan	Dothan, Columbia, Headland, Midland City, Newton,	
	Slocomb, Wicksburg	
Daleville	Daleville, Echo, Enterprise, Newton,	
	and Ozark	
Lincoln	Pell City, Surfside, Talladega	
Trussville	Trussville, Birmingham	
Pell City	Surfside, Lincoln	

10.1.2 Extended Local Calling Areas

Facility Location	Extended Local Calling Area	
Albertville	Albertville, Aroney , Boaz, Guntersville	
Alexander City	Alexander City, Dadeville, Goodwater	
Anniston	Anniston, Attalla, Gadsden, Jacksonville, Munford,	
	Ohatchee, Piedmont, Talladega	
Birmingham	Alabaster, Bessemer, Birmingham, Calera, Chelsea,	
	Columbiana, Cordova, Dora, Gardendale, Graysville, Leeds,	
	Montevallo, Pinson, Trussville , Tuscaloosa, Vincent,	
	Warrior, West Blocton	
Clanton	Clanton, Jemison, Thorsby	
Cullman	Cullman, Hanceville	
Decatur	Ardmore AL, Athens, Courtland, Decatur, Gurley,	
	Hartselle, Huntsville, Hazel Green, Madison, Moulton, New	
	Hope, New Market, Oden Ridge, Owens Crossroads, Town	
	Creek	
Eufaula	Eufaula, Clayton, Georgetown	
Florence	Cherokee, Florence, Killen, Leighton, Lexington, Phil	
	Campbell, Red Bay, Russellville, Rogersville, Sheffield	
Ft. Payne	Ft. Payne	
Gadsden	Anniston, Attalla, Gadsden, Jacksonville, Ohatchee,	
	Piedmont	

SECTION 10 – RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.2 Extended Local Calling Areas (continued)

Facility Location	Extended Local Calling Area	
Guntersville	Albertville, Boaz, Guntersville	
Huntsville	Ardmore AL, Athens, Courtland, Decatur, Gurley,	
	Hartselle, Hazel Green, Huntsville, Madison, Moulton, New	
	Hope, New Market, Oden Ridge, Owens Crossroads, Town	
	Creek	
Mobile	Bay Minette, Bayou La Batre , Belle Fountain, Citronelle,	
	Dauphin Island, Fairhope, Fowl River, Grand Bay,	
	Irvington St. Elmo, Jackson, Mcintosh, Mt Vernon	
Montgomery	Auburn, Holtville, Montgomery, Maplesville, Opelika,	
	Prattville, Selma, Tuskegee, Wetumpka	
Sheffield	Cherokee, Florence, Killen, Leighton, Lexington, Phil	
	Campbell, Sheffield, Red Bay, Rogersville, Russellville	
Sylacauga, AL	Sylacauga, Childersburg	
Tuscaloosa, AL	Alabaster, Bessemer, Birmingham, Calera, Chelsea,	
	Columbiana, Cordova, Dora, Gardendale, Graysville, Leeds,	
	Montevallo, Pinson, Trussville , Tuscaloosa, Vincent,	
	Warrior, West Blocton	

CenturyTel Extended Local Calling Areas

Facility Location	Extended Local Calling Area	
Dothan	Columbia, Dothan, Headland, Midland City, Newton,	
	Slocomb, Wicksburg	
Daleville	Daleville, Echo, Enterprise, Newton, Ozark	
Lincoln	Pell City, Surfside, Talladega	
Trussville	Alabaster, Bessemer, Calera, Chelsea, Columbiana,	
	Cordova, Dora, Gardendale, Graysville, Leeds, Montevallo,	
	Odenville,	
	Pinson, Springville, Trussville, Tuscaloosa, Vincent,	
	Warrior, West Blocton	
Pell City	Birmingham, Lincoln, Surfside, Trussville	

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NONREGULATED SERVICES

SECTION 10 – RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.3 Infinity ECS

For an additional Monthly Recurring Charge Infinity Customers can order Infinity ECS (an Expanded LATA-wide Calling Service). This optional calling plan allows the Customer unlimited calling within the Infinity ECS calling area for a flat rate.

Customers will be provided the Infinity ECS area for the LATA in which they physically receive service on a location-by-location basis. Calling to areas within the specified LATA but to which Infinity ECS does not apply are noted as exception localities below. Calls to these exception areas will be charged the appropriate long distance rate.

Service Location	Infinity ECS <u>Calling Area</u>	Exception Localities (areas not included)
Within Birmingham LATA	Birmingham LATA	Arab, Aroney, Cedar Bluff, Centre,
LAIA	(476)	Collinsville, Crossville, Gaylesville, Leesburg, Morgan City, Rinehart,
		Sand Rock, Union Grove, Whorton
Within Huntsville	Huntsville LATA	Ardmore
LATA	(477)	
Within Mobile	Mobile LATA	Atmore, Beatrice, Bon Secour,
LATA	(480)	Chatom, Davisville, FL, Deer Park,
		Elberta, Excel, Finchburg, Foley, Fort
		Morgan, Frankville, Frisco City,
		Fruitdale, Gilbertown, Gosport, Gulf
		Shores, Huxford, Lillian, Loxley,
		Magnolia Springs, McCullough,
		Millry, Monroeville, Orange Beach,
		Peterman, Pine Apple, Repton,
		Robertsdale, Seminole, Silas,
		Summerdale, Uriah, Walnut Hill, FL
Within Montgomery	Montgomery LATA	Ariton, Ashford, Banks, Brantley,
LATA	(478)	Brundidge, Clio, Cottonwood, Dozier,
		Elba, Forest Home, Fort Davis, Gantt,
		Geneva, Gordon, Kinston, Louisville,
		McKenzie, Midway, New Brockton,
		Newville, Opp, Perote, Red Level,
		Samson, Union Spring

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NONREGULATED SERVICES

SECTION 10 - RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.3 Infinity ECS (continued)

Calls within the Infinity ECS area will be considered local calls and no call detail will be available for these calls.

The dialing pattern of the Customer is not affected by adding the Infinity ECS Service. If they currently have to dial 1+10 digits as opposed to 7-digit dialing for certain areas, they will still have to dial 1+10 digits for calls to these areas.

Subscription to this Service requires that every line at the specified location have the Infinity ECS Service. This Service cannot be applied retroactively to the account. Calls placed before provision of the Infinity ECS Service will receive the appropriate long distance charges.

10.1.4 Infinity Basic Service

Infinity Basic Service will consist of an exchange line and all the associated equipment necessary to allow access to the telephone network to make and receive local and long distance calls. All necessary equipment to deliver the call to the Customer's site is included.

This calling Service allows the Customer unlimited access to all other Stations on the public switched network within the Customer's basic local calling area, i.e., the local calling area as specified in the incumbent Local Exchange Company's tariff in effect and as amended from time to time in the future. All calls to destinations outside the basic local calling area but within the same state and LATA will be charged the IntraLATA rates as specified in Section 10.1.11.

(A) Standard Features

Each Infinity Customer is provided with the following standard features:

Touch Tone Direct Outward Dial

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NONREGULATED SERVICES

SECTION 10 - RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.4 Infinity Basic Service (continued)

(B) Optional Features

A local Customer may order the following optional features as an enhancement to Infinity Basic Service at the rates specified in Section 5.

Call Block	CallSaver (Extension)
Call Forwarding Busy Line	CallSaver Family
Call Forwarding Busy Line (Customer	Call Selector
Controlled)	
Call Forwarding Don't Answer	Call Tracing
Call Forwarding Don't Answer (Ring	Call Waiting
Control	
Call Forwarding Don't Answer	Call Waiting Deluxe
(Customer Controlled)	
Call Forwarding Multipath	Message Waiting
Call Forwarding Variable	Repeat Dialing
Call Forwarding Variable-Remote	RightRing (I and II)
Access	
Call Hold	Signature (Basic, Deluxe, Enhanced)
Call Return	Speed Calling (8 or 30 digit code)
CallSaver (Basic)	Three-Way Conference/Consultation
	Hold/Call Transfer
CallSaver (Basic 100)	

Some features may be available on a per-use basis.

All features are subject to availability and some feature interactions prohibit their simultaneous use.

SECTION 10 – RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.6 Rates

	MONTHLY RECURRING CHARGE
Infinity Business Line	\$46.16
Inward Only Business Line	\$46.16
Infinity Business Line w/Signature	\$46.16
Inward Only Business Line w/Signature	\$46.16
Infinity ECS, per line	\$10.00
Infinity Business Trunks	\$46.16
DID Inward Trunks	\$46.16
Infinity Local Trunks w/Managed Service	\$10.00

10.1.7 Exception Localities (Business Line/Business Line w/Signature)

	MONTHLY RECURRING CHARGE	
Clear Springs	\$42.39	
Fruithurst	\$60.05	
Melvin	\$46.99	
Oakland	\$34.40	
Ranburne	\$60.79	
Veto	\$35.61	

10.1.8 Exception Localities (Business Trunks/DID Trunks):

	MONTHLY RECURRING CHARGE	
Clear Springs	\$53.18	
Fruithurst	\$82.59	
Melvin	\$46.99	
Oakland	\$52.13	
Ranburne	\$83.63	
Veto	\$58.94	

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SECTION 10 - RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.9 Additional DID Charges

	MONTHLY RECURRING CHARGE
Per DID 20 Number Block (charge for DID	\$5.00
numbers, in blocks of 20 numbers)	
Non-consecutive DID Number	\$0.025
Per DID Trunk Option (in addition to the flat rate	\$35.00
Trunk charge to add DID to an analog Trunk)	
Per DTMF DID Signaling (Charge is for DID	\$10.00
signaling on an analog Trunk)	
Per MF DID Signaling (Charge is for DID	\$10.00
signaling on an analog Trunk)	

10.1.10 DID Installation Charges

	NON-RECURRING CHARG	
Establishment of DID Number Block	\$480.00	
DID Number Connection Charge	\$55.00	

10.1.11 IntraLATA Toll Rate per Minute

\$0.105

(Rate applies only if the Customer does not subscribe to the Company's Long Distance Service.)

10.1.12 Infinity Business CustomPack (Available in CenturyTel Exchanges only)

Infinity Business CustomPack is a customized package for small business with a minimum of 2 lines that does not require the Customer to use the "dial 9" access code to place calls. CustomPack provides an enhanced dial tone from the Central Office to the Customer's premises along with an attractive menu of basic services. The Customer has the flexibility of adding any combination of standard individual lines and hunt groups that meets the communications needs of the business as well as choosing services from within the offered CustomPack package for each line or hunt group.

Infinity CustomPack Line

RATE \$66.60

SECTION 10 - RETIRED LOCAL SERVICES

10.1 Infinity Service (continued)

10.1.12 Infinity Business CustomPack (continued) (Available in CenturyTel Exchanges only)

Infinity CustomPack Features	RATE PER LINE
Automatic Callback	\$0.00
Automatic Call Return	\$4.00
Call Block	\$3.00
Call Forward-Busy	\$0.00
Call Forward-No Answer	\$0.00
Call Forward-Variable	\$0.00
Call Park Directed	\$4.00
Call Park (Multiple)	\$3.00
Call Pick-Up Directed	\$0.00
Call Pick-Up Group	\$0.00
Call Restriction-Anchor	\$0.00
Call Restriction One	\$0.00
Call Restriction Two	\$0.00
Call Restriction Three	\$0.00
Call Restriction Four	\$0.00
Call Restriction Five	\$0.00
Call Restriction Six	\$0.00
Call Restriction Seven	\$0.00
Call Selector	\$3.00

10.2 Select 100

Select 100 is a Business Service that is available to new Customers who subscribe to a minimum of two (2) lines. Customers may choose from the following term commitment options: Month-to-Month, 12-Month Term, 24-Month Term, or 36-Month Term.

Customers who enter into 12, 24 or 36-month term contracts will receive a 7%, 12% or 17%, respectively, off the Infinity single line business rate as well as certain optional features, excluding Hunting. This discount does not apply to local and/or toll usage, per use charges, calling card, operator services or directory assistance charges.

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SECTION 10 - RETIRED LOCAL SERVICES

10.2 Select 100 (continued)

Customers who enter into 12, 24 or 36-month term contracts will receive a 50%, 75% or 100% discount, respectively, on the Monthly Recurring Charge for Hunting. This discount does not apply when Hunting is selected as part of the Select 100 Feature Package. No additional term discounts apply.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this Service is available in their area. Select 100 is available to Customers with up to three (3) lines in Verizon territory and up to four (4) lines in Embarg territory.

10.2.1 Select 100 Rates

Depending on the term plan chosen, Customers subscribing to Select 100 local service will receive the following discounts off the Infinity single line business rate as well as certain optional features.* Customers will also receive discounts to Hunting as specified below.

	Month-to- Month	1 Year	2 Years	3 Years
Local Lines & Features (excluding Hunting)	0%	7%	12%	17%
Hunting	12%	50%	75%	100%

^{*} Select 100 and/or certain optional features may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this Service is available in their area.

10.2.2 Select 100 Feature Package

Select 100 Customers may also add the Select 100 feature package to their Select 100 Business Service. Select 100-feature package allows Customers to select unlimited numbers of compatible calling features at the rate specified in Section 10.2.3 of this tariff. All calling features are subject to availability in the serving central office.

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SECTION 10 – RETIRED LOCAL SERVICES

10.2 Select 100 (continued)

10.2.2 Select 100 Feature Package (continued)

Calling Features
Call Forward Busy Line
Call Forward Don't Answer
Call Forward Don't Answer Ring Control
Call Forward Variable
Call Waiting
Speed Calling 8
Speed Calling 30
Three Way Calling
Message Waiting Indicator – Audible
Message Waiting Indicator – Visual
Call Return
Call Block
Call Tracing
Repeat Dialing
Call Selector
Preferred Call forwarding
RightRing I
RightRing II
Remote Access Call Forwarding
Three Way Calling with Transfer
Signature Number Delivery
Enhanced Signature w/ Call Management w/ Anonymous Call Rejection (ACR)
Enhanced Signature w/ ACR and Call Forwarding Don't Answer
Enhanced Signature with ACR
Signature Name and Number Delivery with ACR
Signature Name and Number Delivery – Multiline Hunt Group
Surrogate Client Number
Star 98 Access
Hunting

^{*} All calling features are subject to availability in the serving central office.

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SECTION 10 - RETIRED LOCAL SERVICES

10.2 Select 100 (continued)

10.2.3 Select 100 Feature Package Rate

\$18.75

10.2.4 Select 100 Expanded Calling Service Rate

\$10.00

10.3 DUNE Service

Current Company long distance Customers who have a T-1 are eligible to subscribe to DUNE Service. This Service is a digital local service product that allows Customers to purchase local service that is delivered to the premise with a Digital DS-1 loop. Customers will pay for the DS-1 loop and pay for each local channel. Hunting is given at no charge. Customers may also purchase the calling features itemized in Section 5 of this tariff for the rates quoted therein. This Service requires that digital facilities be available to the Customer's location. Expanded Calling Service is also provided at an additional cost.

Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

10.3.1 DUNE Complete Bundle

Customers signing a two or three year term contract with local, Internet and Long Distance Service on this product can qualify for T-1 loop pricing listed in 10.3.4.

All other terms, rates and conditions for DUNE as set forth in Section 10.3 apply.

10.3.2 DUNE Rural Bundle

Customers signing a two or three year term contract with local, Internet and Long Distance Service on this product can qualify for T-1 loop pricing listed in 10.3.5.

All other terms, rates and conditions for DUNE as set forth in Section 10.3 apply.

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NONREGULATED SERVICES

SECTION 10 - RETIRED LOCAL SERVICES

10.3 **DUNE Service (continued)**

10.3.3 Rates

	RATE
Local Channel	\$39.88
Hunting	\$0.00
Expanded Calling Service	\$11.00
Integrated DID Channel	\$61.88
T1 Installation Charge	\$1500.00

10.3.4 DUNE Complete Bundle

	RATE
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zones 1 & 2	\$0.00
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 3	\$195.00
CenturyTel 1-11 Miles	\$99.00
Century Tel 12-22 Miles	\$295.00

10.3.5 **DUNE Rural Bundle**

	RATE
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zones 1 & 2	\$0.00
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 3	\$99.00 *
CenturyTel 1-11 Miles	\$99.00 *
Century Tel 12-22 Miles	\$295.00 **
Expanded Calling Service	\$6.60 per line

- * Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and Internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and Internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- ** Customers within the CenturyTel 12-22 mile area who a) purchase a full T-1 of Internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and Internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and Internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

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NONREGULATED SERVICES

SECTION 10 – RETIRED LOCAL SERVICES (CONTINUED)

10.4 T-PAC Service

T-PAC is a T-1 based product with customer premise equipment for new Customers who need local service, toll service and data connectivity. Although toll service is optional for this product, the Company must be selected as the local and Internet services provider for Customers subscribing to this product. T-PAC Service consists of local business line charges, DID charges, Internet access charges, and loop charges.

Customers may purchase T-PAC with a minimum of 10 channels. For example, a minimum of four (4) business lines must be ordered when 384K of Internet is ordered; six (6) business lines must be ordered when 256K of Internet is ordered. Non-recurring Installation Charges apply for lines added after the initial installation.

Each business line includes LATA-wide local calling, Hunting, and Customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location, as reflected in Section 5.

Call Forward Busy Line	Call Tracing
Call Forward Don't Answer	Call Block
Call Forward Don't Answer (Ring Control)	Call Selector
Call Forward Variable	Preferred Call Forwarding
Call Waiting	RightRing I
Speed Calling 30	RightRing II
Three Way Calling	Remote Access Call Forwarding
Call Return	Custom Call Transfer
Repeat Dialing	Signature Basic
Message Waiting Indicator (Audible)	Signature Deluxe
Message Waiting Indicator (Visual)	Star 98 Access
Block Name/Number Delivery	All Custom Code Restriction Options

DID channels are available as an optional feature and will carry an additional monthly charge. DID channels cannot be ordered as a substitute for, and can only be ordered in addition to, the initial four (4) or six (6) local business lines.

Customers may add data connectivity (Frame Relay, Internet Access, IP VPN etc.) per their application needs according to tariffed rates where applicable. Internet Access rates are available for T-PAC Customers as set forth in Section 10.2.6 of this tariff.

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NONREGULATED SERVICES

SECTION 10 – RETIRED LOCAL SERVICES (CONTINUED)

10.4 T-PAC Service (continued)

Volume Level discounts may apply.

T-PAC requires a 1-, 2- or 3-year term agreement, and term discounts are available to the Customer. Customers are eligible for either 7% or 10% off monthly recurring package charges for T-PAC Service, excluding loop charges, for 2 and 3 year agreements, respectively.

Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

10.4.1 T-Remote

Customers purchasing T-PAC Service who require analog service at additional, smaller locations can purchase the T-Remote product. T-Remote requires a 1-, 2- or 3-year term agreement, and Customers are eligible for term and volume discounts per the T-PAC Service description. Customers are also subject to the same discontinuance provisions as with the T-PAC Service. T-Remote can only be sold in conjunction with a host T-PAC site, and is not available as a stand-alone product option. Refer to the T-Remote product description for additional details.

10.4.2 Data Connectivity Option

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for T-PAC. Pricing will apply only for locations with T-PAC and pricing remains the same regardless of host or remote port speeds. Locations that do not purchase T-PAC will be priced a-la-carte standard Frame Relay pricing according to Section 3.4 of this tariff.

10.2.3 Secure Access Option

Customers requiring the ability to have both Internet Access and Data Connectivity/Frame Relay functionality on the same T1 at the host location may do so by adding the Secure Access Option to the host location.

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NONREGULATED SERVICES

SECTION 10 – RETIRED LOCAL SERVICES (CONTINUED)

10.4 T-PAC Service (continued)

10.4.4 Rates

	Monthly Recurring Charge	Nonrecurring Charge
Package Installation		\$200.00
Line and/or DID Trunk Charge, per	\$80.26	\$50.00
line/channel		
Connection Charge		\$50.00

10.4.5 T-PAC T1 Loop Charges

	Nonrecurring Charge
Installation Charge	\$1500.00

Monthly Recurring Charge:

Customers on this product qualify for the following T-1 loop pricing (*) based on total discounted local service monthly revenue commitment:

Total Monthly Revenue Commitment, After Discounts	Less than	More
	\$600	than \$600
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 1	\$0	\$0
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 2	\$49	\$0
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 3	\$149	\$49
CenturyTel 1-11 miles	\$99	\$0
CenturyTel 12-22 miles	\$395	\$195

^{*} Loop Charges do not receive term discounts.

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NONREGULATED SERVICES

SECTION 10 – RETIRED LOCAL SERVICES (CONTINUED)

10.4 T-PAC Service (continued)

10.4.6 Internet Access Charges

	Monthly Recurring Charge
6 Lines – 256K Internet	\$648.54
4 Lines – 384K Internet	\$554.74
4 Lines – 512K Internet	\$688.16
4 Lines – 768K Internet	\$821.57
4 Lines – 1.024Mb Internet	\$954.99
Full T	\$800.94

10.4.7 T-Remote Charges

Refer to the T-Remote product description for applicable rates, terms and conditions.

10.4.8 Data Connectivity Option

	Monthly Recurring Charge
Host Location	\$105.00
Remote Location, per location	\$105.00

10.4.9 Secure Access Option

	Monthly Recurring Charge
Host Location	\$103.95

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.1 Aspect Option D

Aspect Option D is intended only for new Customers. However, a current Customer may convert their current Service to Aspect Option D if one of the following conditions applies:

- If the Customer chooses to convert their Service within the initial 90 days of their current term, if the Customer agrees to enter into a new term agreement, equal to or of greater length than, their present term agreement;
- If the Customer's present term is within six (6) months of expiration;
- If the Customer has not entered into a term agreement; or
- If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

All Aspect Option D calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term agreements and discounts are available to the Customer as shown in Section 11.6.2. Discounts, if applicable, are applied to the Customer's total monthly long distance usage

There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an Annual Usage Commitment as described in Section 2, will apply. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

Monthly Recurring Charges apply for each toll free number and Installation Charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies for calling card calls.

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.1 Aspect Option D (continued)

11.1.1 Rates

Switched Inbound/Outbound Base Rate	Card Base Rate
(No Term)	(No Term)
\$0.1502	\$0.2460

11.1.2 Discounts

	12 Month Term	24 Month Term	36 Month Term
(No Term)	Discount	Discount	Discount
0%	5%	7%	10%

11.1.3 Toll Free Number, per number: \$3.00 per month

11.1.4 Calling Card Surcharge: \$0.4620

11.2 DeltaCom Business Connections

Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. The Customer is responsible for payment of usage charges up to the date of effective cancellation as well as any Installation Charges and any incentives received during the term. Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12-month term agreement. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.2 DeltaCom Business Connections (continued)

11.2.1 DeltaCom Business Connections Switched Option 1

This product is designed for Customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.8.1(B).

(A) Rates

Switched Inbound/Outbound Base Rate	Card Base Rate
(No Term)	(No Term)
\$0.1097	\$0.2541

(B) Discounts

No Term	1 Year Term Discount	2 Year Term Discount	3 Year Term Discount
0%	0%	3%	7%

(C) Toll Free Number, per number:

\$3.00 per month

11.2.2 DeltaCom Business Connections Switched Option 2

This product is designed for Customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.8.2(B).

(A) Rates

Switched Inbound/Outbound Base Rate	Card Base Rate
(No Term)	(No Term)
\$0.1097	\$0.2541

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.2 DeltaCom Business Connections (continued)

11.2.2 DeltaCom Business Connections Switched Option 2 (continued)

(B) Discounts

No Term	1 Year Term Discount	2 Year Term Discount	3 Year Term Discount
0%	13%	17%	21%

(C) Toll Free Number, per number:

\$3.00 per month

11.2.3 DeltaCom Business Connections Switched Option 3

This product is designed for Customers whose monthly usage is \$1,500 or more at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Sections 11.8.3(B).

(A) Rates

Switched Inbound/Outbound Base Rate	Card Base Rate
(No Term)	(No Term)
\$0.1097	\$0.2541

(B) Discounts

	1 Year Term	2 Year Term	3 Year Term
No Term	Discount	Discount	Discount
0%	19%	22%	28%

(C) Toll Free Number, per number:

\$3.00 per month

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.2 DeltaCom Business Connections (continued)

11.2.4 DeltaCom Business Connections Dedicated Option 4

This product is designed for Customers whose monthly usage is less than \$2,000 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.8.4(A).

(A) Rates/Discounts

Dedicated Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0970	12%	16%	20%

(B) Toll Free Number, per number:

\$3.00 per month

11.2.5 DeltaCom Business Connections Dedicated Option 5

This product is designed for Customers whose monthly usage is between \$2,000 and \$4,999 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.8.5(A).

(A) Rates/Discounts

Dedicated Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0982	28%	31%	34%

(B) Toll Free Number, per number:

\$3.00 per month

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.2 DeltaCom Business Connections (continued)

11.2.6 DeltaCom Business Connections Dedicated Option 6

This product is designed for Customers whose monthly usage is between \$5,000 and \$9,999 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.8.6(A).

(A) Rates/Discounts

Dedicated Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0982	30%	33%	38%

(B) Toll Free Number, per number:

\$3.00 per month

11.2.7 DeltaCom Business Connections Dedicated Option 7

This product is designed for Customers whose monthly usage is \$10,000 or more at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.8.7(A).

(A) Rates/Discounts

Dedicated Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0982	32%	36%	40%

(B) Toll Free Number, per number:

\$3.00 per month

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.3 EnterpriseLD

Charges for directory assistance or operator services do not contribute to the volume usage level. All calls are timed in 6 second increments after the initial 18 seconds of the call. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. The Customer is responsible for payment of usage charges up to the date of effective cancellation as well as any Installation Charges and any incentives received during the term. Monthly Recurring Charges apply for each toll free number.

11.3.1 EnterpriseLD Switched Option 1

This product is designed for Customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.9.1(B).

(A) Rates

Switched Inbound/Outbound Base Rate (No Term)	Card Base Rate (No Term)
\$0.0924	\$0.2200

(B) Discounts

No Term	1 Year Term Discount	2 Year Term Discount	3 Year Term Discount
0%	5%	9%	13%

(C) Toll Free Number, per number: \$3.00 per month

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.3 EnterpriseLD (continued)

11.3.2 EnterpriseLD Switched Option 2

This product is designed for Customers whose monthly usage is above \$400 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.9.2(B).

(A) Rates

Switched Inbound/Outbound Base Rate (No Term)	Card Base Rate (No Term)
\$0.0924	\$0.2200

(B) Discounts

No Term	1 Year Term Discount	2 Year Term Discount	3 Year Term Discount
0%	10%	13%	19%

(C) Toll Free Number, per number:

\$3.00 per month

11.3.3 EnterpriseLD Dedicated Option 3

This product is designed for Customers whose monthly usage is less than \$1,500 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.9.3(A).

(A) Rates/Discounts

Dedicated Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0705	0%	2%	5%

(B) Toll Free Number, per number:

\$3.00 per month

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.3 EnterpriseLD (continued)

11.3.4 EnterpriseLD Dedicated Option 4

This product is designed for Customers whose monthly usage is between \$1,500 and \$4,999 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.9.4(A).

(A) Rates/Discounts

Dedicated Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0705	15%	20%	

(B) Toll Free Number, per number:

\$3.00 per month

11.3.5 EnterpriseLD Dedicated Option 5

This product is designed for Customers whose monthly usage is above \$5,000 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 11.9.5(A).

(A) Rates/Discounts

Dedicated Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term/No Discount)	Discount	Discount	Discount
\$0.0705	21%	25%	28%

(B) Toll Free Number, per number:

\$3.00 per month

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.4 100Free LD

100Free LD is a Business Service that is available to new Customers who subscribe to the Select 100 local product. 100Free LD rates are based on flat rates and duration of the call. Domestic Inbound/Outbound long distance calls are timed in 6-second increments after the initial 60 seconds of the call. The Customer will receive 100 free long distance minutes per line per month, aggregated at the account level. Free minutes from this combined total are applied as aggregate usage accrues. The rate per minute is not applicable to international, calling card, operator services or directory assistance charges. There are no violations for discontinuance of Service. If a 100Free LD Customer cancels local service with the Company, at any time, they will be converted to Business Connections long distance rates. No term discounts apply.

One monthly recurring fee will apply for subscription to both long distance and local service; however, the fee can be waived if the Customer subscribes to on-line billing through the Company's free eBillMaster billing Service.

100Free LD may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this Service is available in their area.

11.4.1 Rates

	Rates
Long Distance Rate, per minute	\$0.0751
Calling Card Rate, per minute	\$0.2541
Monthly Recurring Fee	\$5.95*

* Only one monthly recurring fee will apply for subscription to both long distance and local service. However, the fee can be waived if the Customer subscribes to on-line billing through the Company's free eBillMaster billing Service.

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

11.5 S100 LD Plan

S100 LD Plan is a Business Service that is available to new Customers who subscribe to the Select 100 local product. S100 LD Plan rates are based on flat rates and duration of the call. Domestic inbound/outbound long distance calls are timed in 6-second increments after the initial 60 seconds of the call. The Customer will receive 100 free long distance minutes per line per month, aggregated at the account level. Free minutes from this combined total are applied as aggregate usage accrues. The rate per minute is not applicable to international, calling card, operator services or directory assistance charges. There are no violations for discontinuance of Service. If a S100 LD Plan Customer cancels local service with the Company, at any time, they will be converted to Business Connections long distance rates. No term discounts apply.

One monthly recurring fee will apply for subscription to both long distance and local service; however, the fee can be waived if the Customer subscribes to on-line billing through the Company's free eBillMaster billing Service.

S100 LD Plan may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this Service is available in their area.

11.5.1 Rates

	Per Minute Rate
Long Distance	\$0.075
Calling Card	\$0.254

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NONREGULATED SERVICES

SECTION 12- GRANDFATHERED LOCAL SERVICES

12.1 Unity Service

Current long distance Customers who have a T-1 may subscribe to this Service which includes flat rate rates for local origination and termination of calls, Hunting, and one telephone number assigned to each Trunk group. Remote call forwarding with 12 paths will be provided to facilitate the migration to the new telephone number from the Customer's existing telephone number. Optional overflow protection can be provided for handling calls received when all 24 circuits are in use. Credit is not given for channels removed from this Hunting arrangement or deactivated. This product will also allow the addition of DID service on a per circuit basis, additional Trunk groups to be established and additional remote call forwarding paths added to secondary Trunk groups. There is a charge per T-1 and a charge for each additional local telephone number for each Trunk group. Additional monthly recurring and Installation Charges apply as described below. The Installation Charge for establishment of DID telephone numbers includes an unlimited number of DID telephone numbers established at the same time on the same order. Rates are set forth below and are in addition to other charges which include, but are not limited to TRS, E911, subscriber line charges and applicable taxes. Expanded Local Calling Service is also provided at an additional cost.

Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

(A) Monthly Recurring Charges (MRCs)

	MRC
Basic Unity Service Option	\$776.88, plus applicable T1 charge
PRI ISDN and ANI delivery	\$220.00
PRI Name Delivery & Call Transfer *	\$110.00
Additional new telephone numbers (in same	
Trunk group)	\$5.00 per number
Each additional number or path forwarded	\$0.50
Per DID Trunk Option (in addition to flat rate	
Trunk charge to add DID to analog Trunk)	
	\$35.00
Per DID 20 Number Block (charge for DID	
numbers, in blocks of 20 numbers	\$5.00
Per Non-consecutive DID Number	\$0.25
Per DTMF DID Signaling (charge for DID	
signaling on an analog Trunk)	\$10.00
Per MF DID Signaling (charge for DID signaling	
on an analog Trunk	\$10.00

^{*} Customer must also subscribe to PRI ISDN with ANI Delivery

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NONREGULATED SERVICES

SECTION 12- GRANDFATHERED LOCAL SERVICES

12.1 Unity Service (continued)

12.1.2 Rates

(B) Installation Charges

	Installation Charges
T1 Installation Charge	\$1500.00
Establishment of DID telephone Numbers	\$480.00
DID Number Connection Charge	\$55.00
Service Connection Fee applied for partitioning	
local Trunk group	\$50.00

(C) Expanded Calling Service

\$264.00

12.1.3 Unity Complete Bundle

Customers signing a two or three year term contract with local, Internet and Long Distance Service on this product can qualify for the following T-1 loop pricing:

BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zones 1 & 2	\$0
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 3	\$195
CenturyTel 1-11 miles	\$99
CenturyTel 12-22 miles	\$295

All other terms, rates and conditions for Unity as set forth in Section 12.1 apply.

12.1.4 Unity Rural Bundle

Customers signing a two or three year term contract with local, Internet and Long Distance Service on this product can qualify for the following T-1 loop pricing:

BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zones 1 & 2	\$0
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 3	\$99 *
CenturyTel 1-11 miles	\$99 *
CenturyTel 12-22 miles	\$295 **
Expanded Calling Service	\$6.60 per line

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NONREGULATED SERVICES

SECTION 12- GRANDFATHERED LOCAL SERVICES

12.1 Unity Service (continued)

12.1.4 Unity Rural Bundle (continued)

- * Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and Internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and Internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- ** Customers within the CenturyTel 12-22 mile area who a) purchase a full T-1 of Internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and Internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and Internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

All other terms, rates and conditions for Unity as set forth in Section 12.1 apply.

12.1.5 Unity Plus Service

This product allows the Customer to have two-way DID service on their T-1 loops. This allows existing T-1 Customers to have flat rate local origination and direct incoming identification of calls. This Service requires the establishment of blocks of telephone numbers that will be outpulsed through the T-1 channels to the Customer's premise equipment to identify the particular called party. This Service includes Hunting for all 24 channels. Credit is not given for channels removed from this Hunting arrangement or deactivated. Call forwarding from existing telephone numbers and paths can be tailored to the Customer's request. This DID Service is subject to the availability of Facilities and numbers for a Customer request. Monthly recurring and Installation Charges apply. Installation Charges for DID telephone numbers includes an unlimited number of DID numbers established at the same time on the same order. Expanded Local Calling Service is also provided at an additional cost.

Customers who enter into a term agreement may incur a Discontinuance Charge, as described in Section 2, for early termination of an Initial Term or Renewal Term.

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NONREGULATED SERVICES

SECTION 12- GRANDFATHERED LOCAL SERVICES

12.1 Unity Service (continued)

12.1.5 Unity Plus Service (continued)

(A) Rates

1. Monthly Recurring Charges (MRCs)

	MRC
Basic Unity Plus Service Option	\$1271.88, plus applicable T1
	charge
PRI ISDN and ANI delivery	\$220.00
PRI Name Delivery & Call Transfer *	\$110.00
Per block of 20 telephone numbers	\$5.00
Each additional number or path forwarded	\$0.50
Per Non-consecutive DID Number	\$0.25

^{*} Customer must also subscribe to PRI ISDN with ANI Delivery

2. Installation Charges

	Installation Charges
T1 Installation Charge	\$1500.00
Establishment of DID telephone Numbers	\$480.00
DID Number Connection Charge	\$55.00
Service Connection Fee applied for partitioning	
local Trunk group	\$50.00

3. Expanded Calling Service

\$264.00

12.1.6 Unity Plus Monthly Term Incentive

All new Unity Plus Customers who subscribe to Unity Plus and the Company's long distance for a minimum of a one-year term can receive a monthly credit of \$450.00. All existing Unity product rules in Section 12.1 apply.

SECTION 12- GRANDFATHERED LOCAL SERVICES

12.1 Unity Service (continued)

12.1.7 Unity Plus Complete Bundle

Customers signing a two or three year term contract with local, Internet and Long Distance Service on this product can qualify for the following T-1 loop pricing:

BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zones 1 & 2	\$ 0
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 3	\$195
CenturyTel 1-11 miles	\$99
CenturyTel 12-22 miles	\$295

All other terms, rates and conditions for Unity Plus as set forth in Section 12.1.5 apply.

12.1.8 Unity Plus Rural Bundle

Customers signing a two or three year term contract with local, Internet and Long Distance Service on this product can qualify for the following T-1 loop pricing:

BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zones 1 & 2	\$0
BellSouth Telecommunications, Inc. d/b/a AT&T Alabama Zone 3	\$99 *
CenturyTel 1-11 miles	\$99
CenturyTel 12-22 miles	\$295
Expanded Calling Service	\$6.60 per line

- * Customers who a) purchase a full T-1 of internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and Internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and Internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products can qualify for a \$0 T1 loop.
- ** Customers within the CenturyTel 12-22 mile area who a) purchase a full T-1 of Internet and (1) have at least 12 channels on a second Integrated T and subscribe to local, long distance and Internet services or (2) have at least 20 channels on a second Integrated T and subscribe to local and Internet services, or (b) purchase a minimum of 12 channels on an Integrated T and subscribe to local, long distance and one or more data products will qualify for a \$195 T1 loop.

All other terms, rates and conditions for Unity Plus as set forth in Section 12.1.5 apply.

SECTION 12-GRANDFATHERED LOCAL SERVICES

12.1 Unity Service (continued)

12.1.9 CenturyTel Territory

(A) Monthly Rates

	Monthly Recurring Charge
Basic Unity Service Option	\$776.88, plus applicable T1 charge
Individual channels in Unity	Not an option, all circuits included
	for \$600.00
PRI ISDN & ANI Deliver	\$220.00
PRI Name Delivery & Call Transfer *	\$110.00
DID Option (per channel)	\$20.00
Additional new telephone numbers (must be same	\$5.00
Trunk group)	
DID numbers – blocks of 20	\$3.00, per block
Additional paths for RCF	\$0.50, per path
Overflow call forwarding arrangement	No charge for local calls; long
	distance calls at appropriate toll
	rate
Additional Trunk charge (only one extra allowed)	

^{*} Customer must also subscribe to PRI ISDN with ANI Delivery

(B) Installation Charges

	Nonrecurring Charge
T1 Installation Charge	\$1500.00
Establishment of DID Number Block	\$ 480.00
Establishment of 2 nd Trunk group on Unity	
(Limit of 2 Groups)	\$ 50.00

(C) Expanded Calling Service

\$ 264.00

- **(D) Unity Complete Bundle** (See Section 12.1)
- (E) Unity Rural Bundle (See Section 12.1)

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SECTION 12- GRANDFATHERED LOCAL SERVICES

12.2 Simplici-T Service

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Simplici-T is a medium to large business offering that allows for multi-site connectivity with host/remote site complements. This product provides Customers with local, long distance and certain features via local lines, Trunks or integrated services on a single T-1 at a single location.

A minimum of ten (10) channels of local service (local lines) must be ordered with Simplici-T. The base Monthly Recurring Charge includes the ten required local channels. Hunting is also included for up to ten lines and will be configured as defined by the Customer. Additional lines can be added at an incremental charge per line. Local Trunk service requires a minimum of 24 channels, voice or integrated.

DID channels are available as an optional feature with the Simplici-T Trunk package. DID channels will not be mixed or integrated with lines on the T-1. DID channels require DID number blocks which are priced in blocks of 20 numbers.

Simplici-T PRI

Simplici-T PRI was designed as an optional package to meet the needs of business Customers that require ISDN PRI services. Each PRI has 23 local Trunks, or "B" channels, and 1 "D" channel.

Simplici-T PRI is available only with Trunks and only one Trunk group will be supported per PRI. NFAS configurations are available at no additional charge for up to eight (8) individual Simplici-T PRI T-1 circuits. Transfer and Name Delivery, an optional feature, may be selected by the Customer for an additional charge.

Simplici-T PRI requires DID number blocks which are priced in blocks of 20 numbers.

Each Simplici-T and Simplici-T PRI local channel includes LATA-wide local calling; thus, the Company must be selected as the Customer's presubscribed IntraLATA carrier on all channels.

All calling features, subject to availability in the serving central office and compatibility with other calling features, are included in the base package price for Simplici-T. Features are not automatically provisioned; the Customer must determine what features will be needed for each line. No calling features are available with the Simplici-T PRI Service.

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NONREGULATED SERVICES

SECTION 12- GRANDFATHERED LOCAL SERVICES

12.2 Simplici-T Service (continued)

Subscription to the Company's InterLATA Long Distance Service is not required with Simplici-T or Simplici-T PRI, but the Customer may subscribe to the Company's T LD long distance product, Converged Minutes or, if usage levels justify, the Company's HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in Section 4. If the Customer has T LD at their main site, they must have T LD at all locations. This rule also applies to HorizonLD. Other Company Long Distance Services are not available in conjunction with Simplici-T or Simplici-T PRI Services.

A special analog line may be supplemented with each Simplici-T and Simplici-T PRI circuit at the same location for use with alarm, fax or data services that require a line outside of the T-1. Up to three (3) fax/alarm lines may be purchased at a single Simplici-T or Simplici-T PRI site. Fax/Alarm Lines cannot be in a hunt group with lines on the T-1 and calling features and voicemail will not be an available option on these lines.

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location needs analog service but also needs calling features and/or voicemail service. See the T-Remote product description and pricing in this tariff for applicable rates, terms and conditions. Unlike Simplici-T and Simplici-T PRI Customers, Customers subscribing to T-Remote are required to designate the Comapny as both their local and Long Distance Service provider.

Dedicated Internet Access is available with Simplici-T and Simplici-T PRI at speeds from 256K to 768K. Monthly Recurring Charges depend on access speed. Access includes one (1) custom domain name registration and up to six (6) static IP addresses per T-1. Up to thirty (30) e-mail boxes are included and allowed per master account. Additional domain names and e-mail boxes may be purchased for an additional charge. Additional static IP addresses are available at no additional charge. Dynamic IP addresses are not available.

A package of services geared towards the multi-location Customer with data connectivity needs is available for additional Monthly Recurring Charges. This package will allow for interconnectivity with other Simplici-T, Simplici-T PRI or stand-alone Frame Relay sites.

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option for an additional monthly charge. Pricing is for simple, basic designs and will apply only for locations with Simplici-T or Simplici-T PRI. Locations that do not purchase Simplici-T/Simplici-T PRI will be priced a-la-carte standard Frame Relay pricing according to Section 3.4 of this tariff.

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NONREGULATED SERVICES

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.2 Simplici-T Service (continued)

Customers in need of the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package at the host location for an additional Monthly Recurring Charge.

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T and Simplici-T PRI packages and is determined by number of lines provisioned and line functionality. Equipment remains the property of the Company and will be recovered at the time Customer cancels Service. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE.

Simplici-T and Simplici-T PRI both require a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T Service. Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

Customers subscribing to this product may also be eligible for Volume Level Discounts if at least one additional product is purchased and a minimum one-year contract is signed.

Simplici-T and Simplici-T PRI are available to new Customers, existing Customers with expired contracts that are currently subscribed to Dune, Unity, or Unity Plus, and also to Customers who want to upgrade to T-1 product packages. However, these Services are only available to Customers located in the Schedule Areas specified in Section 12.2.1.

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NONREGULATED SERVICES

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.2 Simplici-T Service (continued)

12.2.1 Schedule Areas

Schedule	Localities*
Schedule A	Alabaster, Albertville, Alexander City, Anniston, Attalla, Auburn, Belle Fontaine, Birmingham, Boaz, Calera, Childersburg, Columbiana, Cordova, Decatur, Dora, Eufaula, Fairhope, Florence, Fort Payne, Fruithurst, Gadsden, Gardendale, Graysville, Guntersville, Hazel Green, Huntsville, Jacksonville, Jasper, Madison, Mobile, Montevallo, Montgomery, Munford, Opelika, Phenix City, Pinson, Prattville, Selma, Sheffield, Sylacauga, Troy, Warrior,
	Wetumpka
Schedule B	Athens, Demopolis
Schedule C	Bessemer, Cullman, Dothan, Evergreen, Goodwater, Hartselle, Killen, Midland City, Red Bay
Schedule D	Ashland, Bay Minette, Carbon Hill, Centreville, Chelsea, Citronelle, Clanton, Clayton, Courtland, Dadeville, Daleville, Eutaw, Ft. Deposit, Gurley, Hanceville, Holtville, Hurtsboro, Jackson, Lafayette, Leighton, Lexington, Linden, Livingston, Maplesville, Marion, McIntosh, Moulton, Mt. Vernon, Newville, Ohatchee, Parrish, Pell City, Piedmont, Rogersville, Russellville, Talladega, Town Creek, Trussville, Tuscaloosa, Tuskegee, Uniontown, Vincent, West Blocton, York

^{*} May not include all rate centers.

12.2.2 Package Installation

\$ 200.00

12.2.3 Simplici-T/Simplici-T PRI Access Loop Charges

Non-Recurring Installation Charge:

\$1,500.00

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.2 Simplici-T Service (continued)

12.2.4 Simplici-T Package

	Monthly Recurring Charges			
	Schedule	Schedule Schedule Schedule Schedule		Schedule
	A	В	C	D
Voice Only line channels (min. 10)	\$862.95	\$917.95	\$972.95	\$1,137.95
Each additional channel	\$31.08	\$31.08	\$31.08	\$31.08
Full T-1, Voice Only Trunk	\$1,014.48	\$1,069.48	\$1,124.48	\$1,289.48
Full T-1, Integrated Trunk	\$1,014.48	\$1,069.48	\$1,124.48	*

^{*} Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

12.2.5 Simplici-T PRI Package

	Monthly Recurring Charges			
	Schedule A	Schedule B	Schedule C	Schedule D
Full PRI, Voice Only or Integrated	\$1,014.48	\$1,069.48	\$1,124.48	*
Optional B Channel Transfer &				
Name Delivery	110.00	110.00	110.00	110.00

^{*} Schedule D Pricing for Simplici-T Full T-1 Trunk = Schedule A pricing + special access loop (ICB)

12.2.6 DID Channel Number Blocks

(See Unity Plus pricing)

12.2.7 Fax/Alarm Line

	Schedule A	Schedule B	Schedule C	Schedule D
Monthly Recurring Charges	\$44.28	\$54.73	\$75.63	\$80.26

12.2.8 Internet Access Charges

	Monthly Recurring Charge
256K Internet	\$96.80
384K Internet	\$145.20
512K Internet	\$193.60
768K Internet	\$290.40

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.2 Simplici-T Service (continued)

12.2.9 T-Remote Charges

Refer to the T-Remote product description for applicable rates, terms and conditions.

12.2.10 Data Connectivity Option

	Monthly Recurring Charge
Host Location	\$105.00
Remote Location, per location	\$105.00

12.2.11 Secure Access Option

	Monthly Recurring Charge	
Host Location	\$103.95	

12.3 Secretarial Line Service

	RATE
Secretarial Line Mileage	\$25.09
Secretarial Interoffice Channel, First Mile	\$25.09
Secretarial Interoffice Channel, Each Add'l ¼ Mile	\$0.55
Interexchange Channel, First Mile	\$76.00
Interexchange Channel, Each Additional Mile	\$2.00
Interoffice Channel, First ¼ Mile between terminations located in different	
exchanges	\$5.80
Interoffice Channel, Each Add'l ¼ Mile between terminations located in	
different exchanges	\$1.30
Interoffice Channel, Each Add'1 ¼ Mile between Customer's Wire Center and	
Wire Center of telephone answering company	\$0.55
Concentrator Line Termination	\$5.29
Secretarial Local Channel, Type 2106 (Customer is directly connected to the	
telephone answering company)	\$5.29
Secretarial Local Channel, Type 2106 (Terminating a Patron line in a	
telephone answering company)	\$10.48

	RATE
COCS Channel Type 2106	\$6.08

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.4 Simpli-Business T

Simpli-Business T is an acquisition product offered to new and existing small and medium size business Customers in the Company's facilities-based local service markets. Simpli-Business T provides local, data, and Long Distance Services including a Hybrid Key System solution with the SimpliciT Plus offering.

The Simpli-Business T solution will be provisioned over a T-1 with a four (4)-line minimum in the markets identified in Section 12.4.1.

The Simpli-Business T local network package will mirror SimpliciT Plus with a lower line minimum and a dynamic Internet offer. The local service will allow for the features below at no additional charge. All features are subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location, as set forth below.

Call Block	Repeat Dialing
Call Forward Busy Line	RightRing I
Call Forward Don't Answer	RightRing II
Call Forward Don't Answer (Ring Control)	Signature (Basic, Deluxe, or Enhanced)
Call Forward Variable	Star 98 Access
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Surrogate Client Number
Call Waiting	Three Way Calling
Custom Call Transfer	Message Waiting Indicator (Audible)
Hunting	Message Waiting Indicator (Visual)
Preferred Call Forwarding	All Custom Code Restriction Options
Remote Access Call Forwarding	

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.4 Simpli-Business T (continued)

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T lines. All feature interaction rules and defaults apply.

Automatically Provisioned Features		
T_ECS T_Hunting		
T_Speed Calling 30	T_Call Return	
T_Repeat Dialing	T_Call Block	
T_Call Selector	T_Call Tracing	
T_Custom Code Restriction 4	T_Custom Call Transfer	
T_Three Way Calling	T_Signature Deluxe	
T_Call Foward Variable Remote Access		

Internet service parameters mirror the parameters of Internet service for Simplici-T Plus. The service includes DNS hosting for one domain name with the option to purchase DNS hosting for additional domains. One domain name registration will be included at no charge. Thirty (30) e-mail boxes will be included at no additional charge; additional e-mail boxes will be available for purchase. E-mail boxes may be on the hosted Customer domain.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. The Company will recover the equipment at the time the Customer cancels Service. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

A local phone number that is specific to the Customers' rate center is provided for each line. E911 Services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to the Company's Long Distance Service is required with Simpli-Business T. The Customer may subscribe to the Company's T_5000, T_2500, Converged Minutes, or T LD Long Distance Service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in Section 4. Other Company Long Distance Services are not available in conjunction with Simpli-Business T Services.

Customers must select a 36-Month Term Commitment for Simpli-Business T. Term discounts will not apply to this offering. Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.4 Simpli-Business T (continued)

12.4.1 Schedule Areas

Schedule	Localities*		
Schedule A	Athens, Auburn, Belle Fontaine, Clear Spring, Decatur, Fairhope,		
	Hartselle, Hazel Green, Huntsville, Madison, Mobile, Montgomery,		
	Opelika, Phenix City, Prattville, Selma, Troy, Wetumpka		
Schedule B	Albertville, Anniston, Ashland, Attalla, Boaz, Cullman, Daleville,		
	Florence, Fort Payne, Gadsden, Guntersville, Jacksonville, Midland		
	City, Munford, Newville, Ohatchee, Pell City, Red Bay, Sheffield,		
	Surfside, Talladega, Trussville, Tuscaloosa		
Schedule C	Bessemer, Clayton, Demopolis, Dothan, Eufaula, Goodwater,		
	Rogersville		
Schedule D	Bay Minette, Carbon Hill, Centreville, Chelsea, Citronelle, Clanton,		
	Courtland, Dadeville, Eutaw, Evergreen, Flomaton, Ft. Deposit,		
	Gurley, Hanceville, Holtville, Hurtsboro, Jackson, Killen, Lafeyette,		
	Leighton, Lexington, Linden, Livingston, Maplesville, Marion,		
	McIntosh, Moulton, Mt. Vernon, Parrish, Piedmont, Russellville,		
	Town Creek, Tuskegee, Uniontown, Vincent, West Blocton, York		
Schedule X	Alabaster, Alexander City, Birmingham, Calera, Childersburg,		
	Columbiana, Cordova, Dora, Fruithurst, Gardendale, Graysville,		
	Homewood, Jasper, Montevallo, Pinson, Sylacauga, Warrior		

^{*}May not include all rate centers.

12.4.2 Simpli-Business T Offerings Installation Charges:

Non-Recurring Installation Charge: \$1500.00*

12.4.3 Package Pricing

Schedule	Monthly Recurring Charge	
Schedule X	\$ 599.00	
Schedule A	\$ 649.00	
Schedule B	\$ 749.00	
Schedule C	\$ 899.00	
Schedule D	\$1049.00	

^{*} Installation Charge may be waived

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.4 Simpli-Business T (continued)

12.4.4 Other Charges

Item	Monthly Recurring Charge
Additional Analog Line	\$20.00
Additional IP Addresses	
05 Additional	\$10.00
13 Additional	\$20.00
29 Additional	\$30.00
61 Additional	\$40.00
Additional Domain Name Registrations	\$35.00
Additional e-mail boxes	\$2.00

12.5 Simplici-T Plus Service

Simplici-T Plus is a small to medium-size business offering that utilizes T-1 delivery of line side local Exchange Service and Internet service. The local service and data transmission share the available bandwidth of 1.228 Mbps, employing the use of the entire available bandwidth for data transmission when voice lines are not in use. Voice service takes precedence over data and, as voice transmission is required, Internet bandwidth is reduced to accommodate voice needs.

A minimum of six (6) lines of local service must be ordered with the Simplici-T Plus. The base Monthly Recurring Charge includes the six required local lines as well as the Hunting functionality for up to six lines. Additional lines can be added at an incremental charge per line. Trunks, DID, point-to-point data/voice, and PRI services are not available with this product. Pricing, depending on the Customer's location, is set forth in Section 12.5.3.

Customer Premise Equipment ("CPE") is included as part of the basic Simplici-T Plus package and is available for use by the Customer as an enabler to this application. Number of lines provisioned and the line functionality determines the CPE to be used. This equipment remains the property of the Company and will be recovered at the time the Customer cancels Service with the Company. Only the Company is allowed to service and maintain the equipment. The Customer is not allowed to make changes to Company provided CPE.

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.5 Simplici-T Plus Service (continued)

Each business line includes LATA-wide local calling and Customer choice of calling features listed below, subject to availability in the serving central office and compatibility with other calling features. Features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location.

Call Block	Custom Code Restriction Options
Call Forward Busy	Message Waiting – Audible
Call Forward Don't Answer	Repeat Dialing
Call Forward Don't Answer (Ring Control)	Signature Basic
Call Forward Variable	Signature Deluxe
Call Forward Variable (Remote Access)	Signature Deluxe – Multi-Line Hunt Group
Call Return	Speed Calling 30
Call Selector	Star 98 Access
Call Tracing	Three-Way Calling/Custom Call Transfer
Call Waiting	

Subscription to the Company's Long Distance Service is required with Simplici-T Plus. The Customer may subscribe to the Company's T LD long distance product, T_5000 LD Plan, T_2500, Converged Minutes or, if usage levels justify, the Company's HorizonLD long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in Section 4. If the Customer has T LD at their main site, they must have T LD at all locations with the Company's long distance. This rule also applies to HorizonLD. Other Company Long Distance Services are not available in conjunction with Simplici-T Plus. Customers selecting toll free service are eligible for one toll free number at no charge. Additional toll free numbers can be added at an incremental charge per number.

Alternatively, the T-Remote product is an available option for multi-location Customers whose host or master location subscribes to Simplici-T Plus, but who also need analog service with calling features and/or voicemail service. See the T-Remote product description for applicable rates, terms and conditions.

A package of services geared towards the multi-location Customer with data connectivity needs is available for additional Monthly Recurring Charges. This Service allows for multi-site connectivity through Frame Relay and is the same package offered with the TPAC and Simplici-T product. This package will allow for interconnectivity with other TPAC, Simplici-T or standalone frame sites based on the guidelines.

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.5 Simplici-T Plus Service (continued)

Customers requiring the ability to connect remote locations to their main location to exchange internal data, in place of giving each location access to the Internet, may subscribe to the Data Connectivity Option. Pricing for the Data Connectivity Option is for simple, basic designs and will apply only for locations with Simplici-T Plus. Locations that do not purchase Simplici-T Plus will be priced a-la-carte standard Frame Relay pricing.

Customer requiring the ability to have both Internet Access and Data Connectivity/Frame Relay on the same T1 at the host location must also purchase the Secure Access Package for an additional Monthly Recurring Charge.

Simplici-T Plus requires a 1, 2 or 3-year term agreement. Customers electing to enter into 2 and 3-year agreements are eligible for term discounts of 7% or 10%, respectively, off monthly recurring package charges for Simplici-T Plus Service. Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

Volume Level Discounts may apply.

Healthcare Bundle Option

The Simplici-T Plus Healthcare Bundle option is available for any healthcare-related company who's SIC code begins with 80XXXX, who signs either a 2 or 3 year term commitment, and who is located in Simplici-T Plus Schedule Area A and Schedule Area X. The package includes a Simplici-T Plus unchannelized T1 with the ability to receive up to 24 lines, Secure Access and Data Assurance (data products), and a toll free number for a single Monthly Recurring Charge.

Customers subscribing to this option may be eligible for discounts up to 10% based on data options. No additional discounts, including Volume Level Discounts, are available in conjunction with this option.

Customers who enter into a term agreement may incur a Discontinuace Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.5 Simplici-T Plus Service (continued)

12.5.1 Schedule Areas

Schedule	Localities*		
Schedule A	Athens, Auburn, Belle Fontaine, Clear Spring, Decatur, Fairhope,		
	Hartselle, Hazel Green, Huntsville, Madison, Mobile, Montgomery,		
	Opelika, Phenix City, Prattville, Selma, Troy, Wetumpka		
Schedule B	Albertville, Anniston, Ashland, Attalla, Boaz, Cullman, Daleville,		
	Florence, Fort Payne, Gadsden, Guntersville, Jacksonville, Midland		
	City, Munford, Newville, Ohatchee, Pell City, Red Bay, Sheffield,		
	Surfside, Talladega, Trussville, Tuscaloosa		
Schedule C	Bessemer, Clayton, Demopolis, Dothan, Eufaula, Goodwater,		
	Rogersville		
Schedule D	Bay Minette, Carbon Hill, Centreville, Chelsea, Citronelle, Clanton,		
	Courtland, Dadeville, Eutaw, Evergreen, Flomaton, Ft. Deposit,		
	Gurley, Hanceville, Holtville, Hurtsboro, Jackson, Killen, Lafeyette,		
	Leighton, Lexington, Linden, Livingston, Maplesville, Marion,		
	McIntosh, Moulton, Mt. Vernon, Parrish, Piedmont, Russellville,		
	Town Creek, Tuskegee, Uniontown, Vincent, West Blocton, York		
Schedule X	Alabaster, Alexander City, Birmingham, Calera, Childersburg,		
	Columbiana, Cordova, Dora, Fruithurst, Gardendale, Graysville,		
	Homewood, Jasper, Montevallo, Pinson, Sylacauga, Warrior		

^{*} May not include all rate centers.

12.5.2 Simplici-T Plus Access Loop

Non-Recurring Installation Charge:

\$1,800.00

12.5.3 Simplici-T Plus Package

	Monthly R	Monthly Recurring	
	6 voice lines	24 voice lines	
Schedule A	\$713.35	\$1,167.10	
Schedule B	\$823.35	\$1,277.10	
Schedule C	\$933.35	\$1,387.10	
Schedule D	\$1,098.35	\$1,552.10	
Schedule X	\$588.79	\$1,042.54	

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.5 Simplici-T Plus Service (continued)

12.5.4 Package Installation

\$ 200.00

\$819.50

12.5.5 Additional Lines - Simplici-T Plus 6 Voice Line Package

(above the six lines included in base package price)

	Monthly Recurring Charge	Nonrecurring Charge
Per Voice Line, per order (first)	\$45.38	\$56.24
Per Voice Line, per order (add'l)	\$45.38	\$12.05

12.5.6 Data Connectivity Option

	Monthly Recurring Charge
Host Location	\$105.00
Remote Location, per location	\$105.00

12.5.7 Secure Access Option

	Monthly Recurring Charge	
Host Location	\$103.95	

12.5.8 Healthcare Bundle Option

Monthly Recurring Charge:

12.5.9 Additional Toll Free Number

	Monthly Recurring Charge
Monthly Recurring Charge, per number	\$3.00

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.6 Simpli-Business PRI

Simpli-Business PRI is a medium sized business offering that allows telecom functionality to best manage large or customer care-driven incoming call volumes. This product provides Customers with local, long distance and certain via a T-1 Trunk platform that accommodates one of two possible configurations: twenty-one (21) B channels, one (1) D-channel, and two (2) maintenance/management channels, or twenty-three (23) B channels, one (1) D-channel with an IVP T-1. The two configurations allow for voice-only PRI applications while allowing the standard Simpli-Business T Service model with remote access to other auxiliary devices. Integrated PRI applications are not available with this offer.

Simpli-Business PRI is only available via Trunk service. Only one Trunk group will be supported per D channel. Simpli-Business PRI requires DID number blocks. One (1) block of twenty (20) DID numbers is included with Simpli-Business PRI. Additional blocks carry an additional cost.

Optional calling features may carry additional charges and are not required elements but are available to satisfy the Customers' needs in growth and multi-site connectivity. Simpli-Business PRI includes Hunting in the base package. The Hunting options will be configured as defined by the Customer. Simpli-Business includes Expanded Calling Service (LATA-wide local calling) in the base package. This Service will be automatically configured on all Trunks. To accommodate Expanded Calling Service, the Company must be selected as the IntraLATA toll carrier. NFAS is not available with Simpli-Business PRI. 2B Channel Transfer is not available with Simpli-Business PRI.

Subscription to the Company's InterLATA Long Distance Service is not required with Simpli-Business PRI, but the Customer may subscribe to the Company's T LD long distance product, Converged Minutes or, if usage levels justify, the Company's Horizon long distance product may be selected. Product descriptions, rules and regulations and pricing for each long distance product are set forth in Section 4. If the Customer has T LD at their main site, they must have T LD at all locations with Company Long Distance Service. This requirement also applies to HorizonLD. Other Company Long Distance Services are not available in conjunction with Simpli-Business PRI.

Stand-alone Internet connectivity and Data Connectivity options are available with Simpli-Business PRI. These Services are available as stand-alone options and are priced separately. Integrated Internet, for the Customer's use, is not available.

Customer Premise Equipment ("CPE") is included as part of the basic Simpli-Business PRI package and is determined by number of lines provisioned and line functionality. This equipment remains the property of the Company and will be recovered by the Company at the time the Customer cancels Service.

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NONREGULATED SERVICES

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.6 Simpli-Business PRI (continued)

The Customer is not permitted to make changes to Company provided CPE. Only the Company is permitted to service and maintain the equipment. If the Customer makes changes to the equipment, they violate the policy as defined in the Agreement for Service. If the Customer grows beyond the capabilities of this equipment and remains with the Company, a needs assessment will be conducted and an appropriate recommendation will be made.

Simpli-Business PRI requires a 3-year term agreement. Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2.

12.6.1 Schedule Areas

Schedule	Localities*		
Schedule A	Athens, Auburn, Belle Fontaine, Clear Spring, Decatur, Fairhope,		
	Hartselle, Hazel Green, Huntsville, Madison, Mobile, Montgomery,		
	Opelika, Phenix City, Prattville, Selma, Troy, Wetumpka		
Schedule B	Albertville, Anniston, Ashland, Attalla, Boaz, Cullman, Daleville,		
	Florence, Fort Payne, Gadsden, Guntersville, Jacksonville, Midland		
	City, Munford, Newville, Ohatchee, Pell City, Red Bay, Sheffield,		
	Surfside, Talladega, Trussville, Tuscaloosa		
Schedule C	Bessemer, Clayton, Demopolis, Dothan, Eufaula, Goodwater,		
	Rogersville		
Schedule D	Bay Minette, Carbon Hill, Centreville, Chelsea, Citronelle, Clanton,		
	Courtland, Dadeville, Eutaw, Evergreen, Flomaton, Ft. Deposit, Gurley,		
	Hanceville, Holtville, Hurtsboro, Jackson, Killen, Lafeyette, Leighton,		
	Lexington, Linden, Livingston, Maplesville, Marion, McIntosh,		
	Moulton, Mt. Vernon, Parrish, Piedmont, Russellville, Town Creek,		
	Tuskegee, Uniontown, Vincent, West Blocton, York		
Schedule X	Alabaster, Alexander City, Birmingham, Calera, Childersburg,		
	Columbiana, Cordova, Dora, Fruithurst, Gardendale, Graysville,		
	Homewood, Jasper, Montevallo, Pinson, Sylacauga, Warrior		

^{*} May not include all rate centers.

12.6.2 Installation Charges:

Non-Recurring Installation Charge:

\$1500.00 *

* Installation Charge may be waived

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.6 Simpli-Business PRI (continued)

12.6.3 Package Pricing

Schedule	Monthly Recurring Charge		
Schedule X	\$ 1,264.00		
Schedule A	\$ 1,314.00		
Schedule B	\$ 1,414.00		
Schedule C	\$ 1,564.00		
Schedule D	\$ 1,714.00		

12.7 Simpli-Business T 2.0

Simpli-Business T 2.0 is an acquisition product offered to new and existing small and medium size business Customers in the Company's facilities based local service markets. Simpli-Business T 2.0 provides local, data, and Long Distance Services including a Hybrid Key System solution with the SimpliciT Plus offering.

The Simpli-Business T 2.0 solution will be provisioned over a T-1 with a four (4)-line minimum in the Company's BellSouth Telecommunications, Inc. d/b/a AT&T Alabama territory footprint in the markets identified in Section 12.7.1.

The Simpli-Business T 2.0 local network package will mirror Simplici-T Plus with a lower line minimum and a dynamic Internet offer. The local service will allow for the calling features below at no additional charge. All calling features are subject to availability in the serving central office and compatibility with other calling features. Calling features ordered beyond those listed below will carry the standard installation and Monthly Recurring Charge, depending on the Customer's location, as set forth in Section 5.

Call Block	Repeat Dialing
Call Forward Busy Line	RightRing I
Call Forward Don't Answer	RightRing II
Call Forward Don't Answer (Ring Control)	Signature (Basic, Deluxe, or Enhanced)
Call Forward Variable	Star 98 Access
Call Return	Speed Calling 8
Call Selector	Speed Calling 30
Call Tracing	Surrogate Client Number
Call Waiting	Three Way Calling
Custom Call Transfer	Message Waiting Indicator (Audible)
Hunting	Message Waiting Indicator (Visual)
Preferred Call Forwarding	All Custom Code Restriction Options
Remote Access Call Forwarding	

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.7 Simpli-Business T 2.0 (continued)

The features in the table below will be provisioned automatically at no additional charge on all Simpli-Business T 2.0 lines. All feature interaction rules and defaults apply.

Automatically Provisioned Features		
T_ECS T_Hunting		
T_Speed Calling 30	T_Call Return	
T_Repeat Dialing	T_Call Block	
T_Call Selector	T_Call Tracing	
T_Custom Code Restriction 4	T_Custom Call Transfer	
T_Three Way Calling	T_Signature Deluxe	
T_Call Foward Variable Remote Access		

Internet service parameters mirror the parameters of Internet service for SimpliciT Plus. The service includes DNS hosting for one domain name with the option to purchase DNS hosting for additional domains. One Domain Name Registration will be included at no charge. Thirty (30) e-mail boxes will be included at no additional charge; additional e-mail boxes will be available for purchase. E-mail boxes may be on the hosted Customer domain.

Customer Premise Equipment ("CPE") is included as a part of the Simpli-Business T 2.0 package. This equipment remains the property of the Company and is available for use by the Customer as an enabler to this application. At the time the Customer cancels Service with the Company, the equipment will be recovered. The Customer is not allowed to make changes to Company provided CPE. Only the Company is allowed to service and maintain the equipment.

A local phone number that is specific to the Customers' rate center is provided for each line. E911 Services are provided on the lines. Each business line includes LATA-wide local calling.

Subscription to the Company's Long Distance Service is required with Simpli-Business T 2.0. The Customer may subscribe to the Company's T_5000, T_2500, Converged Minutes or T LD Long Distance Service, depending on the Customer's usage. Product descriptions, rules, regulations, and pricing for each long distance product are set forth in Section 4. Other Company Long Distance Services are not available in conjunction with Simpli-Business T 2.0 Services.

Customers must select a 36-Month Term Commitment for Simpli-Business T 2.0. Term discounts will not apply to this offering. Customers who enter into a term agreement may incur a Discontinuance Charge as described in the Customer's Terms and Conditions, for early termination of an Initial Term or Renewal Term.

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SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.7 Simpli-Business T 2.0 (continued)

12.7.1 Schedule Areas

Schedule	Localities*		
Schedule A	Anniston, Athens, Belle Fontaine, Bessemer, Clear Spring, Gadsden,		
	Hartselle, Hazel Green, Opelika, Prattville, Selma, Troy, Wetumpka		
Schedule B	Attalla, Boaz, Carbon Hill, Demopolis, Eufaula, Fort Payne,		
	Guntersville, Jacksonville, Livingston, Midland City, Munford,		
	Newville, Ohatchee, Parrish, Pell City, Surfside, Talladega, Tuscaloosa		
Schedule C	Clayton, Goodwater, Rogersville		
Schedule D	Bay Minette, Centreville, Chelsea, Citronelle, Clanton, Courtland,		
	Dadeville, Daleville, Eutaw, Evergreen, Flomaton, Ft. Deposit, Gurley,		
	Hanceville, Hurtsboro, Jackson, Killen, Lafeyette, Leighton, Lexington,		
	Linden, Maplesville, Marion, McIntosh, Moulton, Mt. Vernon,		
	Piedmont, Red Bay, Russellville, Town Creek, Trussville, Tuskegee,		
	Uniontown, Vincent, West Blocton, York		
Schedule X	Alabaster, Albertville, Alexander City, Auburn, Birmingham, Calera,		
	Childersburg, Columbiana, Cordova, Cullman, Decatur, Dora, Dothan,		
	Fairhope, Florence, Fruithurst, Gardendale, Graysville, Holtville,		
	Homewood, Huntsville, Jasper, Madison, Mobile, Montevallo,		
	Montgomery, Phenix City, Pinson, Sheffield, Sylacauga, Warrior		

^{*} May not include all rate centers.

12.7.2 Installation Charge:

Non-Recurring Installation Charge:

\$1500.00*

* Installation Charge may be waived

12.7.3 Rates:

Schedule	Monthly Recurring
Schedule X	\$599.00
Schedule A	\$649.00
Schedule B	\$749.00
Schedule C	\$899.00
Schedule D	\$1,049.00

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NONREGULATED SERVICES

SECTION 12 – GRANDFATHERED LOCAL SERVICES (CONTINUED)

12.7 Simpli-Business T 2.0 (continued)

12.7.4 Other Charges:

	Monthly Recurring Charge
Additional Analog Line	\$20.00
Additional IP Addresses	
05 Additional	\$10.00
13 Additional	\$20.00
29 Additional	\$30.00
61 Additional	\$40.00
Additional Domain Name Registrations	\$35.00
Additional e-mail boxes	\$2.00

12.8 Associations Program

The Associations Program is available to new Customers, and/or existing Customers with expired term agreements, which are members of a recognized professional or trade association. Eligible Customers will receive an additional 3% discount off local, long distance, and Internet service, excluding taxes, Non-Recurring Charges, operator assistance, directory assistance, regulatory line charges and/or surcharges. Certification of Association membership is required and will be verified periodically. Misrepresentation of membership could result in removal of discounts.

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NONREGULATED SERVICES

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES

13.1 Travel Call

Travel Call Service offers access to the Company's switching facility through Intrastate toll free access numbers. A surcharge is levied, on a per call basis, for each access call made to the Company's switching facility that is subsequently terminated/completed to an exchange.

Upon access to the Company's switching facility, the Customer may originate calls via other Company Services through the use of the Customer's regular Authorization Code. In addition to the Travel Call surcharge, the Customer's regular usage rates, as described throughout this tariff, are levied from the Customer's home exchange to the terminating exchange.

13.1.1 Rates

	Day	Evening	Night/Weekend
Surcharge (Usage per call)	\$0.40	\$0.40	\$0.40

Plus regular call charges from the Customer's home exchange to the terminating exchange.

13.2 Unison

13.2.1 Unison Option A

Unison Option A is available to new Customers who bill up to \$499.00 at the time of signing a service term agreement. Unison Option A for Associations Customers must belong to a recognized professional or trade association. Calls are timed in 6 second increments after the initial 18 seconds of each call. Term agreements and discounts are available to the Customer as shown below. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. The requirement to maintain the Annual Usage Commitment Level applies as long as the Customer maintains Service with the Company.

Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12-month term agreement.

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NONREGULATED SERVICES

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.2 Unison (continued)

13.2.1 Unison Option A (continued)

(A) Switched/800 Rates

Switched/800	Card	Dedicated
Base Rate	Rate	Rate
(No Term)	(No Term)	(No Term)
\$0.1294	\$0.3350	\$0.0947

(B) Discounts

	1 Year Term	2 Year Term	3 Year Term
No Term	Discount	Discount	Discount
0%	10%	14%	18%

(C) Association Rates

Switched/800 Base Rate	Card Base Rate	Dedicated Base Rate
(No Term/No Discount)	(No Term/No Discount)	(No Term/No Discount)
\$0.1294	\$0.3350	

(D) Association Discounts

No Term	1 Year Term Discount	2 Year Term Discount	3 Year Term Discount
0%	14%	18%	18%

(E) Toll Free Number: \$3.00 per month, per toll free number

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NONREGULATED SERVICES

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.2 Unison (continued)

13.2.2 Unison Option J

Unison Option J is available to new Customers who bill up to \$499.00. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of each call and are rated based on flat rates and duration of the call. No term or volume discounts apply. Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

(A) Rates

Inbound \$0.1363 Outbound \$0.1363 Card \$0.2079

13.2.3 Unison Select Dedicated Option 2

This product is designed for Customers whose monthly usage is between \$5,000 and \$9,999 at the time of signing a service term agreement. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Term agreement and discounts are available to the Customer as shown in Section 11.2.2. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. The Discontinuance Charge includes the Annual Usage Commitment Level, usage charges up to the Effective Date of cancellation, Installation Charges and any incentives received during the term. Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.2 Unison (continued)

13.2.3 Unison Select Dedicated Option 2 (continued)

(A) Rates

Dedicated Base Rate	Card Base Rate
(No Term)	(No Term)
\$0.0912	\$0.3350

(B) Discounts

	1 Year Term	2 Year Term	3 Year Term
No Term	Discount	Discount	Discount
0%	18%	22%	26%

(C) Monthly Recurring Charge: \$3.00 per Toll Free number

13.2.4 Unison Select Switched Option 4

This product is designed for Customers whose monthly usage is between \$500 and \$2,499 at the time of signing a service term agreement. To subscribe to Unison Select Option 4 Switched-Association, the Customer must belong to a recognized professional or trade association. Charges for directory assistance or operator services do not contribute to the volume usage level. Inbound/Outbound and calling card calls are timed in 6 second increments after the initial 18 seconds of the call. Term agreements and discounts are available to the Customers. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. The Discontinuance Charge includes the Annual Usage Commitment Level, usage charges up to the Effective Date of cancellation, Installation Charges and any incentives received during the term. Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

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NONREGULATED SERVICES

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.2 Unison (continued)

13.2.4 Unison Select Switched Option 4 (continued)

(A) Rates

Switched Inbound/Outbound Base Rate (No Term)	Card Base Rate (No Term)	
\$0.1201	\$0.3350	

(B) Discounts

No Term	1 Year Term Discount	2 Year Term Discount	3 Year Term Discount
0%	16%	20%	24%

(C) Association Rates

Switched Inbound/Outbound Base Rate	Card Base Rate
(No Term/No Discount)	(No Term/No Discount)
\$0.1201	\$0.3350

(D) Association Discounts

No Term	1 Year Term	2 Year Term	3 Year Term
	Discount	Discount	Discount
0%	20%	24%	24%

(E) Toll Free Number, per number: \$3.00 per month

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NONREGULATED SERVICES

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.2 Unison (continued)

13.2.5 Unison Select Switched Option 5

This product is designed for Customers whose monthly usage is \$2,500 or more at the time of signing a service term agreement. To subscribe to Unison Select Option 5 Switched-Association, the Customer must belong to a recognized professional or trade association. Charges for directory assistance or operator services do not contribute to the volume usage level. Term agreements and discounts are available to the Customer. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. The Discontinuance Charge includes the Annual Usage Commitment Level, usage charges up to the Effective Date of cancellation, Installation Charges and any incentives received during the term. Monthly Recurring Charges apply for each toll free number.

(A) Switched Rates

Switched Inbound/Outbound Base Rate (No Term)	Card Base Rate (No Term)	
\$0.1147	\$0.3350	

(B) Discounts

No Term	1 Year Term Discount	2 Year Term Discount	3 Year Term Discount
0%	18%	22%	26%

(C) Association Rates

Switched Inbound/Outbound Base Rate	Card Base Rate
(No Term/No Discount)	(No Term/No Discount)
\$0.1147	\$0.0894

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.2 Unison (continued)

13.2.5 Unison Select Switched Option 5 (continued)

(D) Association Discounts

	1 Year Term	2 Year Term	3 Year Term
No Term	Discount	Discount	Discount
0%	22%	26%	26%

(E) Toll Free Number: \$3.00 per month, per toll free number

13.2.6 Unison Plus

Unison Plus is available to new Customers who bill at least \$500.00 at the time of signing a service term agreement. Calls are billed in 6 second increments after the initial 18 seconds of each call. Term agreements and discounts are available to the Customer as shown in Section 13.4.2. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

(A) Rates

Switched/800 Base Rate	Card Base Rate	Dedicated Base Rate
(No Term/No Discount)	(No Term/No Discount)	(No Term/No Discount)
\$0.1201	\$0.3350	\$0.0874

(B) Discounts

No Term	1 Year Term	2 Year Term	3 Year Term
	(10%)	(14%)	(18%)
0%	10%	14%	18%

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.2 Unison (continued)

13.2.6 Unison Plus (continued)

(C) Association Rates

Switched/800 Base Rate	Card Base Rate	Dedicated Base Rate
(No Term/No Discount)	(No Term/No Discount)	(No Term/No Discount)
\$0.1201	\$0.3350	\$0.0874

(D) Association Discounts

No Term	1 Year Term	2 Year Term	3 Year Term
	Discount	Discount	Discount
0%	14%	18%	18%

(E) Toll Free Number:

\$3.00 per month, per toll free number

13.3 Quest Option A

Quest Option A is offered as three separate Classes of Service. These Classes of Service are (1) Quest Option A Switched; (2) Quest Option A Dedicated; and (3) Quest Option A for Associations. Quest Option A Switched is a switched access service; Quest Option A Dedicated is a dedicated access services; Quest Option A for Associations is offered as switched and dedicated service. To subscribe to Quest Option A Switched-Association or Quest Option A Dedicated-Association, the Customer must belong to a recognized professional or trade association. Calls over all of Quest Option A's Classes of Service are divided into the following traffic types:

- (A) Outbound Toll All long distance calls which originate from either the Customer's switched or dedicated Access Lines, and are subsequently terminated to points within the continental U.S.
- (B) Inbound Toll Free All toll free calls that terminate to the Customer's switched or dedicated Access Lines.
- (C) Card All calls where the Customer uses a personalized, plastic card describing a toll free access number, an Authorization Code, and dialing instructions in accessing the Company's switching facility; and whereby the dialed call is subsequently terminated to a point within the continental U.S.

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.3 Quest Option A (continued)

Usage charges are based on Class of Service and accumulated minutes of use by traffic type as described in the preceding A, B and C. All Quest calls are rated based on flat rates and duration of call. There is no charge for unanswered calls. Timing for all traffic types is in 6 second increments, after the initial 18 seconds of each call. Term agreements and discounts are available to the Customer. Discounts, if applicable, are applied to the Customer's total monthly long distance usage. Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The Annual Usage Commitment is used in the calculation of the Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

The Discontinuance Charge is in addition to usage charges, Installation Charges and any incentives received during the term. Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies for calling card calls.

(A) Rates

Switched	G 1	D 11 / 1	D. P. 4 1.C. 1
Base Rate	Card	Dedicated	Dedicated Card
Inbound/Outbound	Base Rate	Base Rate	Base Rate
(No Term)	(No Term)	(No Term)	(No Term)
\$0.128	\$0.228	\$0.088	\$0.220

(B) Discounts

No Term	12 Month Term Discount	24 Month Term Discount	36 Month Term Discount
0%	8%	14%	17%

(C) Association Rates

ĺ				Dedicated Card
	Switched/800	Card Base Rate	Dedicated/800	Base Rate
	Base Rate	(No Term/No	Base Rate	(No Term/No
	(No Term/No Discount)	Discount)	(No Term/No Discount)	Discount)
ĺ	\$0.121	\$0.216	\$0.087	\$0.209

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.3 Quest Option A (continued)

(D) Association Discounts

No Term	12 Month Term	24 Month Term	36 Month Term
	Discount	Discount	Discount
0%	8%	14%	17%

(E) Toll Free Number: \$3.00 per month, per toll free number

(F) Calling Card Surcharge \$0.40

13.4 Quest Option L

Inbound/outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of each call and card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. All calls are rated based on flat rates and duration of the call. No term or volume discounts apply. Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

13.4.1 Rates

Inbound/Outbound \$0.128 Card \$0.180

13.5 Patron

Customers may convert their current Service to Patron if the Customer is within the last 6 months of their present term. Calls are timed in 6-second increments after the initial 18 seconds of each call. The Customer must choose to enter into a 12, 24, or 36-month term agreement to qualify to receive Patron. If the Customer chooses to extend their new term as a Patron Customer by one year of their previous term, the Customer will receive an additional 3% discount.

If an existing Patron Customer has more than \$1500.00 of switched long distance usage, the Customer's Service will convert to Unison Plus. Should this occur, all Unison Plus terms and conditions will apply.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. The requirement to maintain the Annual Usage Commitment Level applies as long as the Customer maintains Service with the Company.

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SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

13.5 Patron (continued)

13.5.1 Switched/Toll Free Rates

Volume	Rate	3% Discount to Extend Term
\$0 - \$1500	\$0.1001	\$0.0971

13.5.2 Card Rates

Rate	3% Discount to Extend Term
\$0.2252	\$0.2185

13.5.3 Dedicated Rates

Volume	Rate	3% Discount to Extend Term
\$2500 +	\$0.0809	\$0.0784

13.5.4 Dedicated Card Rates

Rate	3% Discount to Extend Term
\$0.2195	\$0.2129

13.5.5 Toll Free Number, per number: \$3.00 per month

13.5.6 Calling Card Surcharge: \$0.4400

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NONREGULATED SERVICES

SECTION 11 – RETIRED LONG DISTANCE SERVICES (CONTINUED)

13.6 DeltaCom Flexline

DeltaCom Flexline Service is an equal access or dial-up toll Service, where calls originate over the Customer's local Exchange Service line and are rated on a duration and time-of-day/day-of-week basis. Both installation and monthly charges apply. A discount plan applies to usage over a specified combined inter/Intrastate amount. Timing is in 1/10th minute increments, after the initial 30 seconds of each call.

13.6.1 Rates

	Per Minute
Day	\$0.199
Evening	\$0.165
Night/Weekend	\$0.160

Installation Charge \$15.00 per account

Monthly Recurring Charge \$12.00 per account

13.6.2 Discounts

Discounts are applied to interstate and Intrastate usage.

\$2,00 to \$1,800 10% Over \$1,800 21%

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.7 Custom Design 800

Custom Design 800 Service is a non-dedicated access toll Service that enables the Customer to receive calls from any domestic telephone system in Alabama over the Customer's local Exchange Service line, and the charges for such calls to be billed to the terminating Customer, rather than to the originating party. Both installation and monthly charges apply. Usage charges are based on accumulated minutes of use and are rated on a duration and time-of-day/day-of-week basis. Calls are timed in 1/10th minute increments, after the initial thirty seconds. A discount plan applies to usage over a specified combined inter/Intrastate amount.

13.7.1 Rates

	Per Minute
Day	\$0.210
Evening	\$0.189
Night/Weekend	\$0.175

Installation Charge \$15.00 per account

Monthly Recurring Charge \$15.00 per account

13.7.2 Discounts

Discounts are applied to interstate and Intrastate usage.

\$50 to \$335	5%
\$335 to \$1,250	10%
Over \$1.250	15%

13.8 Custom Design Plus 800

Custom Design Plus 800 is a dedicated access toll Service that enables the Customer to receive calls from any domestic telephone system in Alabama over a WATS Access Line from the LEC central office to the Customer's premises, and the charges for such calls to be billed to the originating party. Both installation and monthly charges apply. Usage charges are based on duration and on a time-of-day/day-of-week basis. Calls are timed in 1/10th minute increments after the initial thirty seconds of the call. A discount plan applies to usage over a specified combined inter/Intrastate amount.

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.8 Custom Design Plus 800 (continued)

13.8.1 Rates

	Per Minute
Day	\$0.192
Evening	\$0.177
Night/Weekend	\$0.163

Installation Charge \$95.00 per line

Monthly Recurring Charge \$35.00 per line

13.8.2 Discounts

Discounts are applied to interstate and Intrastate usage.

\$50 to \$335	5%
\$335 to \$1,250	10%
Over \$1,250	15%

13.9 Premier Advantage

Premier Advantage calls are rated based on flat rates and duration of the call. Calls are timed in 6 second increments after the initial 18 seconds of the call. Volume discounts are available; and term discounts are available if elected by the Customer. Premier Advantage Services are divided into the following traffic types: (A) Outbound, (B) Inbound, (C) Calling Card, and (D) International. A surcharge applies for calling card calls. Total usage for these traffic types contribute to the Customer's total volume discounts. Other Classes of Service (Destiny and Association Services) do not combine with this Service toward volume discounts. The Customer may choose to enter into a term agreement for a period of 1, 2, or 3 years and discounts available to the Customer for the term periods listed are 5%, 7%, and 10%, respectively, of their total monthly usage. Association members receive an additional 5% for switched services and an additional 3% for dedicated services.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.9 Premier Advantage (continued)

13.9.1 Switched 1+ and 800 Rates

			1 Year Term	2 Year Term	3 Year Term
	Volume	Discount	Discount	Discount	Discount
	Discount	Rates	(5%)	(7%)	(10%)
Base	0%	\$ 0.160	\$ 0.152	\$ 0.149	\$ 0.144
\$150 - \$500	3%	\$ 0.155	\$ 0.147	\$ 0.144	\$ 0.140
\$501 - \$1000	6%	\$ 0.150	\$ 0.142	\$ 0.140	\$ 0.135
\$1001 - \$2000	9%	\$ 0.145	\$ 0.138	\$ 0.135	\$ 0.131
\$2001 - \$3500	10%	\$ 0.144	\$ 0.136	\$ 0.133	\$ 0.129
\$3501 +	12%	\$ 0.141	\$ 0.133	\$ 0.131	\$ 0.127

13.9.2 Dedicated Outbound and 800 Rates

	Volume Discount	Discount Rates	1 Year Term Discount (5%)	2 Year Term Discount (7%)	3 Year Term Discount (10%)
Base	0%	\$ 0.116	\$ 0.110	\$ 0.108	\$ 0.105
\$2500 - \$4000	5%	\$ 0.110	\$ 0.105	\$ 0.102	\$ 0.099
\$4001 - \$7500	7%	\$ 0.108	\$ 0.102	\$ 0.100	\$ 0.097
\$7501 - \$12000	12%	\$ 0.101	\$ 0.097	\$ 0.095	\$ 0.091
\$12001 - \$20000	14%	\$ 0.099	\$ 0.095	\$ 0.092	\$ 0.089
\$20001 - \$35000	15%	\$ 0.098	\$ 0.094	\$ 0.091	\$ 0.088
\$35001 - \$50000	16%	\$ 0.097	\$ 0.092	\$ 0.090	\$ 0.087
\$50001 - \$75000	17%	\$ 0.096	\$ 0.091	\$ 0.089	\$ 0.086
\$75001 - \$100000	19%	\$ 0.094	\$ 0.089	\$ 0.087	\$ 0.085
\$100001 +	20%	\$ 0.092	\$ 0.088	\$ 0.086	\$ 0.084

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.9 Premier Advantage (continued)

13.9.3 Calling Card Rates

	Volume Discount	Discount Rates	1 Year Term Discount (5%)	2 Year Term Discount (7%)	3 Year Term Discount (10%)
Base	0%	\$ 0.275	\$ 0.262	\$ 0.256	\$ 0.281
\$150 - \$1000	3%	\$ 0.267	\$ 0.253	\$ 0.249	\$ 0.240
\$1001 - \$2500	6%	\$ 0.259	\$ 0.245	\$ 0.241	\$ 0.233
\$2501 - \$5000	9%	\$ 0.251	\$ 0.238	\$ 0.233	\$ 0.226
\$5001 - \$7500	10%	\$ 0.248	\$ 0.235	\$ 0.230	\$ 0.223
\$7501 +	12%	\$ 0.242	\$ 0.230	\$ 0.226	\$ 0.218

13.9.4 Calling Card Surcharge

\$0.440

13.9.5 Association Rates

(A) Switched 1+ and 800 Rates

				1 Year	2 Year	3 Year
	Volume	Discount	Assn.	Term	Term	Term
	Discount	Rates	Rates	Discount	Discount	Discount
			(5%)	(5%)	(7%)	(7%)
Base	0%	\$ 0.160	\$ 0.152	\$ 0.144	\$ 0.141	\$ 0.141
\$150 - \$500	3%	\$ 0.155	\$ 0.147	\$ 0.140	\$ 0.136	\$ 0.136
\$501 - \$1000	6%	\$ 0.150	\$ 0.142	\$ 0.135	\$ 0.132	\$ 0.132
\$1001 - \$2000	9%	\$ 0.145	\$ 0.138	\$ 0.131	\$ 0.129	\$ 0.129
\$2001 - \$3500	10%	\$ 0.144	\$ 0.136	\$ 0.130	\$ 0.127	\$ 0.127
\$3501 +	12%	\$ 0.141	\$ 0.133	\$ 0.127	\$ 0.124	\$ 0.124

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.9 Premier Advantage (continued)

13.9.5 Association Rates (continued)

(B) Dedicated Outbound and 800 Rates

	Volume Discount	Discount Rates	Assn. Rates (3%)	1 Year Term Discount (5%)	2 Year Term Discount (7%)	3 Year Term Discount (7%)
Base	0%	\$ 0.116	\$ 0.112	\$ 0.107	\$ 0.105	\$ 0.105
\$2500-\$4000	5%	\$ 0.110	\$ 0.107	\$ 0.101	\$ 0.099	\$ 0.099
\$4001-\$7000	7%	\$ 0.108	\$ 0.105	\$ 0.099	\$ 0.097	\$ 0.097
\$7001-\$12000	12%	\$ 0.102	\$ 0.099	\$ 0.094	\$ 0.092	\$ 0.092
\$12001-\$20000	14%	\$ 0.100	\$ 0.097	\$ 0.091	\$ 0.090	\$ 0.090
\$20001 +	15%	\$ 0.099	\$ 0.096	\$ 0.090	\$ 0.089	\$ 0.089

(C) Calling Card Rates

				1 Year	2 Year	3 Year
	Volume	Discount	Assn.	Term	Term	Term
	Discount	Rates	Rates	Discount	Discount	Discount
			(5%)	(5%)	(7%)	(7%)
Base	0%	\$ 0.275	\$ 0.262	\$ 0.293	\$ 0.243	\$ 0.243
\$150 - \$1000	3%	\$ 0.267	\$ 0.253	\$ 0.241	\$ 0.235	\$ 0.235
\$1001 - \$2500	6%	\$ 0.259	\$ 0.245	\$ 0.233	\$ 0.229	\$ 0.229
\$2501 - \$5000	9%	\$ 0.251	\$ 0.238	\$ 0.226	\$ 0.221	\$ 0.221
\$5001 - \$7500	10%	\$ 0.248	\$ 0.235	\$ 0.223	\$ 0.219	\$ 0.219
\$7501 +	12%	\$ 0.242	\$ 0.230	\$ 0.219	\$ 0.213	\$ 0.213

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.10 Pinnacle

All Pinnacle calls are rated based on flat rates and duration of the call. Calls are timed in 6 second increments after the initial 18 seconds of the call. Pinnacle is divided into the following traffic types: (A) outbound, (B) inbound, (C) calling card, and (D) international. A minimum 12 month term is required. Term agreements and discounts are available to the Customer as shown below. Discounts, if applicable, are applied to the Customer's total monthly long distance usage. Association members receive an additional 5% for switched services and an additional 3% for dedicated services.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

Monthly Recurring Charges apply for each toll free number and Installation Charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies for calling card calls.

13.10.1 Base Rates

	Card	Dedicated/800	Dedicated Card
Switched/800	(No Term/No	(No Term/No	(No Term/No
(No Term/No Discount)	Discount)	Discount)	Discount)
0.1079	\$0.2287	\$0.0850	\$0.2195

13.10.2 Discounts

	12 Month Term 24 Month Term		36 Month Term
No Term	Discount	Discount	Discount
0%	5%	7%	10%

13.10.3 Association Base Rates

	Card	Dedicated/800	Dedicated Card
Switched/800	(No Term/No	(No Term/No	(No Term/No
(No Term/No Discount)	Discount)	Discount)	Discount)
0.1213	\$0.2633	\$0.0901	\$0.2541

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.10 Pinnacle (continued)

13.10.5 Association Discounted Rates

	Switched	Switched	Dedicated	Dedicated
Term	Inbound/Outbound	Calling Card	Inbound/Outbound	Calling Card
One Year	\$0.1132	\$0.2449	\$0.0837	\$0.2368
Two Year	\$0.1097	\$0.2368	\$0.0811	\$0.2287
Three Year	\$0.1097	\$0.2368	\$0.0811	\$0.2287

13.10.6 Toll Free Number: \$3.00 per month, per toll free number

13.10.7 Calling Card Surcharge \$0.4620

13.11 Aspect Options A, B, C and H

All Aspect calls under Options A, B, C and H are rated based on flat rates and duration of the call. No term or volume discounts apply. Inbound and Outbound calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call and calling card calls are timed in six (6) second increments after the initial thirty (30) seconds of each call. This Service is offered via switched access only. Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

13.11.1 Aspect Option A Rates

Inbound	Outbound	Card
\$0.0924	\$0.0924	\$0.2021

13.11.2 Aspect Option B Rates

Inbound	Outbound	Card
\$0.1155	\$0.1155	\$0.2021

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.11 Aspect Options A, B, C and H (continued)

13.11.3 Aspect Option C Rates

Inbound	Outbound	Card
\$0.1271	\$0.1271	\$0.2079

13.11.4 Aspect Option H Rates

Inbound	Outbound	Card
\$0.1502	\$0.1502	\$0.2021

13.12 Aspect Options D for Associations

Aspect Option D for Associations is a discounted Long Distance Service for groups of Customers belonging to a common professional or trade association and is intended only for new Customers. However, a current Company Association Customer may convert their current Service to Aspect Option D for Associations if one of the following conditions applies:

- If the Customer chooses to convert their Service within the initial 90 days of their current term, if the Customer agrees to enter into a new term agreement, equal to or of greater length than, their present term agreement;
- If the Customer's present term is within six (6) months of expiration;
- If the Customer has not entered into a term agreement; or
- If the Customer is adding multiple locations and/or new products that will result in an increase in the existing account by 50% or more, and the Customer enters into a new term of equal or greater length than their present term.

Conversions will occur only at the Customer's bill cycle.

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.12 Aspect Options D for Associations (continued)

All Aspect Option D for Associations calls are rated based on flat rates and duration of the call. Calls are timed in six (6) second increments after the initial eighteen (18) seconds of the call. Service rates are the same for inbound and outbound calls, but may be different for switched or dedicated access. Term agreements and discounts are available to the Customer as shown below. Discounts, if applicable, are applied to the Customer's total monthly long distance usage. There is no minimum usage requirement for Customers who do not enter into a term agreement. Should the Customer choose to enter into a term agreement, an Annual Usage Commitment will apply, as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

Monthly Recurring Charges apply for each toll free number and Installation Charges apply for dedicated access services. Data circuits require a minimum 12 month term agreement. A surcharge applies to calling card calls.

13.12.1 Rates

Switched Inbound/Outbound Base Rate	Card Base Rate	
(No Term/No Discount)	(No Term/No Discount)	
\$0.1675	\$0.2633	

13.12.2 Discounts

	12 Month Term	24 Month Term	36 Month Term
No Term	Discount	Discount	Discount
0%	5%	7%	7%

13.12.3 Monthly Recurring Charge: \$3.00 per toll free number

13.12.4 Calling Card Surcharge: \$0.4620

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.13 Destiny

Destiny is offered as four separate Classes of Service. These Classes of Service are (1) Destiny Classic Switched, (2) Destiny Classic Dedicated, (3) Destiny Classic Switched-Association and (4) Destiny Classic Dedicated-Association. Destiny Classic Switched and Destiny Classic Switched-Association are switched access Services; and Destiny Classic Dedicated and Destiny Classic Dedicated-Association are dedicated access Services. Unlike other Destiny Services, to subscribe to Destiny Classic Switched-Association and Destiny Classic Dedicated-Association Customers must belong to a recognized professional or trade association. Calls over all Destiny's Classes of Service are divided into the following traffic types:

- 1. Outbound Toll All long distance calls which originate from either the Customer's switched or dedicated Access Lines, and are subsequently terminated to points within the continental U.S.
- 2. Inbound Toll Free All toll free calls that terminate to the Customer's switched or dedicated Access Lines.
- **3.** Card All calls where the Customer uses a personalized, plastic card describing a toll free access number, an Authorization Code, and dialing instructions in accessing the Company's switching facility; and whereby the dialed call is subsequently terminated to a point within the continental U.S.

Usage charges are based on Class of Service and accumulated minutes of use by traffic type as described in the preceding 1, 2 and 3. All Destiny calls are rated based on flat rates and duration of call. There is no charge for unanswered calls. Timing for all Destiny traffic types is in 6 second increments, after the initial 18 seconds of each call. Volume discounts apply; and term discounts apply when elected by the Customer. Volume Discounts are applicable to each traffic type when combined dollar volumes for Destiny Classic Switched and Destiny Classic Dedicated Services or Destiny Classic Switched-Association and Destiny Classic Dedicated-Association Services described herein, equal a Volume Discount Level as described in Section 13.16.2 of this tariff. In no event, however, shall dollar volumes for traffic types of Destiny Classic Switched-Association and Destiny Classic Dedicated-Association be combined with Destiny Classic Switched and Destiny Classic Dedicated traffic types to determine volume or term discounts.

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.13 Destiny (continued)

The Customer may choose to enter into a 1, 2, or 3 year term agreement and discounts available to the Customer for the term periods listed are 8%, 14%, and 17%, respectively, of their total monthly usage.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term.

Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 1 year term agreement. A surcharge applies for calling card calls.

13.13.1 Destiny Classic Rates

Usage charges per minute for all times-of day/days-of-week (Flat Rate):

			Switched	Dedicated
	Switched	Dedicated	Association	Association
Outbound	\$0.157	\$0.081	\$0.177	\$0.108
Inbound	\$0.161	\$0.086	\$0.172	\$0.113
Card	\$0.240	\$0.240	\$0.257	\$0.257

13.13.2 Volume Discounts

The following rates by traffic type are applicable for each of the respective Destiny Classic Classes of Service when the corresponding Volume Discount Levels are achieved.

Destiny Classic Switched

Volume Discount			
Levels	Outbound	800	Calling Card
\$150.00	\$0.151	\$0.155	\$0.232
\$301.00	\$0.145	\$0.149	\$0.224
\$751.00	\$0.142	\$0.145	\$0.218
\$1001.00	\$0.134	\$0.138	\$0.208
\$1501.00	\$0.131	\$0.134	\$0.202

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.13 Destiny (continued)

13.13.2 Volume Discounts (continued)

Destiny Classic Dedicated

Volume Discount			
Levels	Outbound	800	Calling Card
\$2501.00	\$0.077	\$0.082	\$0.232
\$4001.00	\$0.074	\$0.079	\$0.224
\$7501.00	\$0.072	\$0.077	\$0.218
\$12001.00	\$0.068	\$0.072	\$0.208
\$20001.00	\$0.065	\$0.070	\$0.202
\$35001.00	\$0.061	\$0.065	
\$50001.00	\$0.059	\$0.063	
\$75001.00	\$0.055	\$0.059	
\$100001.00	\$0.052	\$0.056	

Destiny Classic Switched - Association

Volume Discount			
Levels	Outbound	800	Calling Card
\$0.00	\$0.177	\$0.172	\$0.257
\$150.00	\$0.172	\$0.167	\$0.249
\$301.00	\$0.166	\$0.161	\$0.241
\$751.00	\$0.163	\$0.157	\$0.236
\$1001.00	\$0.156	\$0.150	\$0.226
\$1501.00	\$0.152	\$0.147	\$0.221

Destiny Classic Dedicated - Association

Volume Discount			
Levels	Outbound	800	Calling Card
\$0.00	\$0.108	\$0.113	\$0.257
\$2501.00	\$0.104	\$0.109	\$0.249
\$4001.00	\$0.101	\$0.106	\$0.241
\$7501.00	\$0.099	\$0.104	\$0.236
\$12001.00	\$0.095	\$0.099	\$0.226
\$20001.00	\$0.093	\$0.097	\$0.221

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.13 Destiny (continued)

13.13.3 Term Discounts

The following rates by traffic type and corresponding term discount levels are applicable for each of the respective Destiny Classic Classes of Service when the Customer achieves a Minimum Monthly Usage Commitment.

Destiny Classic Switched - Outbound

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.142	\$0.131	\$0.125
\$151.00	\$0.137	\$0.126	\$0.120
\$301.00	\$0.131	\$0.121	\$0.116
\$751.00	\$0.128	\$0.118	\$0.113
\$1001.00	\$0.121	\$0.111	\$0.106
\$1501.00	\$0.118	\$0.108	\$0.103

Destiny Classic - 800

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.145	\$0.134	\$0.128
\$151.00	\$0.140	\$0.129	\$0.124
\$301.00	\$0.135	\$0.124	\$0.119
\$751.00	\$0.131	\$0.121	\$0.116
\$1001.00	\$0.124	\$0.114	\$0.109
\$1501.00	\$0.121	\$0.111	\$0.106

Destiny Classic - Card

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.218	\$0.202	\$0.194
\$151.00	\$0.211	\$0.195	\$0.187
\$301.00	\$0.203	\$0.188	\$0.181
\$751.00	\$0.199	\$0.184	\$0.176
\$1001.00	\$0.189	\$0.174	\$0.167
\$1501.00	\$0.184	\$0.170	\$0.163

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.13 Destiny (continued)

13.13.3 Term Discounts (continued)

Destiny Classic Dedicated - Outbound

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.072	\$0.065	\$0.062
\$2501.00	\$0.069	\$0.062	\$0.059
\$4001.00	\$0.066	\$0.060	\$0.056
\$7501.00	\$0.064	\$0.058	\$0.055
\$12001.00	\$0.060	\$0.054	\$0.051
\$20001.00	\$0.058	\$0.052	\$0.049
\$35001.00	\$0.054	\$0.048	\$0.045
\$50001.00	\$0.052	\$0.046	\$0.044
\$75001.00	\$0.048	\$0.043	\$0.041
\$100000.00	\$0.045	\$0.041	\$0.038

Destiny Classic Dedicated - 800

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.077	\$0.070	\$0.066
\$2501.00	\$0.073	\$0.067	\$0.063
\$4001.00	\$0.070	\$0.064	\$0.060
\$7501.00	\$0.068	\$0.062	\$0.058
\$12001.00	\$0.064	\$0.058	\$0.055
\$20001.00	\$0.062	\$0.056	\$0.053
\$35001.00	\$0.057	\$0.052	\$0.049
\$50001.00	\$0.055	\$0.050	\$0.047
\$75001.00	\$0.052	\$0.047	\$0.044
\$100000.00	\$0.049	\$0.044	\$0.041

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.13 Destiny (continued)

13.13.3 Term Discounts (continued)

Destiny Classic - Card

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.218	\$0.202	\$0.194
\$2501.00	\$0.211	\$0.195	\$0.187
\$4001.00	\$0.203	\$0.188	\$0.181
\$7501.00	\$0.199	\$0.184	\$0.176
\$12001.00	\$0.189	\$0.174	\$0.167
\$20001.00	\$0.184	\$0.170	\$0.163

Destiny Classic Switched - Association - Outbound

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.163	\$0.152	\$0.147
\$151.00	\$0.158	\$0.148	\$0.143
\$301.00	\$0.153	\$0.143	\$0.138
\$751.00	\$0.150	\$0.140	\$0.135
\$1001.00	\$0.143	\$0.134	\$0.129
\$1501.00	\$0.140	\$0.131	\$0.126

Destiny Classic Switched – Association – 800

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.157	\$0.147	\$0.141
\$151.00	\$0.152	\$0.142	\$0.137
\$301.00	\$0.147	\$0.137	\$0.132
\$751.00	\$0.144	\$0.134	\$0.129
\$1001.00	\$0.137	\$0.128	\$0.123
\$1501.00	\$0.134	\$0.125	\$0.120

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.13 Destiny (continued)

13.13.3 Term Discounts (continued)

Destiny Classic Switched - Association - Card

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.236	\$0.221	\$0.213
\$151.00	\$0.229	\$0.214	\$0.207
\$301.00	\$0.222	\$0.207	\$0.200
\$751.00	\$0.217	\$0.203	\$0.196
\$1001.00	\$0.208	\$0.194	\$0.187
\$1501.00	\$0.203	\$0.190	\$0.183

Destiny Classic Dedicated - Association - Outbound

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.099	\$0.093	\$0.089
\$2501.00	\$0.096	\$0.090	\$0.087
\$4001.00	\$0.093	\$0.087	\$0.084
\$7501.00	\$0.091	\$0.085	\$0.082
\$12001.00	\$0.087	\$0.082	\$0.079
\$20001.00	\$0.085	\$0.080	\$0.077

Destiny Classic Dedicated – Association – 800

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.104	\$0.097	\$0.093
\$2501.00	\$0.100	\$0.094	\$0.091
\$4001.00	\$0.097	\$0.091	\$0.088
\$7501.00	\$0.095	\$0.089	\$0.086
\$12001.00	\$0.091	\$0.085	\$0.082
\$20001.00	\$0.089	\$0.083	\$0.080

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.13 Destiny (continued)

13.13.3 Term Discounts (continued)

Destiny Classic Dedicated - Association - Card

Term Discount Levels	1 Year	2 Year	3 Year
\$0.00	\$0.236	\$0.221	\$0.213
\$2501.00	\$0.229	\$0.214	\$0.207
\$4001.00	\$0.222	\$0.207	\$0.200
\$7501.00	\$0.217	\$0.203	\$0.196
\$12001.00	\$0.208	\$0.194	\$0.187
\$20001.00	\$0.203	\$0.190	\$0.183

13.13.4 Monthly Recurring Charges

Charge for each 800 number: \$3.00, per month

Charge for Authorization Code: \$40.00 per 100 Pins

Charge for Autodialers: \$3.00 per Access Line

13.13.5 Calling Card Surcharge: \$0.40 (Applies to Destiny Classic and

Destiny Classic for Associations

calling card calls)

In addition to all other rates prescribed herein, the Customer shall reimburse the Company for all such charges imposed by a Local Exchange Company for provision of dedicated or any other service or facility not provided by the Company.

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.14 Inbound 800 Service Features

The following features may be obtained as an enhancement to an Inbound 800 Service described within this tariff. The rates for the following features shall be in addition to the Subscriber's rates for Inbound 800 Service.

13.14.1 800 Referral Service

This feature permits the inbound 800 Subscriber to play prerecorded voice information referring callers to other numbers, explaining service conditions, or other general information that an inbound 800 Subscriber may elect to provide the 800 callers. Both installation and Monthly Recurring Charges apply. The Monthly Recurring Charge is a flat rate; and an Installation Charge is applicable to the initial installation. A charge may apply for each subsequent change to the Subscriber's announcement.

Rates

(A)	Announcement, Monthly Recurring Charge	\$10.00
(B)	Installation Charge	\$35.00
(C)	Subsequent Change Charge	\$0.00

13.14.2 Incoming Exclusion/Area Blocking

This feature permits the inbound 800 Subscriber to block originating 800 calls from one or more specific exchanges (NXX) or area codes (NPA). Both installation and Monthly Recurring Charges apply. The Monthly Recurring Charge is a flat rate; and an Installation Charge is applicable to the initial installation. A charge may apply for each subsequent change in blocking.

Rates

(A) Monthly Recurring Charge	\$10.00
(B) Installation Charge	\$35.00
(C) Subsequent Change Charge	\$0.00

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.14 Inbound 800 Service Features (continued)

13.14.3 Dialed Number Identification Service (DNIS)

This feature permits an inbound 800 Subscriber with multiple 800 service numbers terminating in the same location to identify the specific 800 service number which was dialed by the calling party and to route the call to the appropriate location. DNIS is only available with dedicated inbound 800 service. Both installation and Monthly Recurring Charges apply. The Monthly Recurring Charge is a flat rate; and an Installation Charge is applicable to the initial installation. A charge may apply for each subsequent change in routing.

Rates

(A)	Monthly Recurring Charge	\$18.00
(B)	Installation Charge	\$35.00
(C)	Subsequent Change Charge	\$0.00

13.14.4 Time of Day Routing

This feature permits the inbound 800 Subscriber to arrange for calls to a single 800 service number to be routed to different locations based on (1) pre-determined Customer defined time of day or (2) pre-determined Company defined time of day. The number of time of day routing schedules are subject to the Company's capacity to store routing schedules. Both installation and Monthly Recurring Charges apply. The Monthly Recurring Charge is a flat rate; and an Installation Charge is applicable to the initial installation. A charge may apply for each subsequent change in routing.

Rates

(A) Monthly Recurring Charge	\$18.00
(B) Installation Charge	\$35.00
(C) Subsequent Change Charge	\$0.00

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.14 Inbound 800 Service Features (continued)

13.14.5 Day of Week Routing

This feature permits the inbound 800 Subscriber to arrange for calls to a single 800 service number to be routed to different locations based on the particular day of the week. Both installation and Monthly Recurring Charges apply. The Monthly Recurring Charge is a flat rate; and an Installation Charge is applicable to the initial installation. A change charge may apply for each subsequent change in routing.

Rates

(A) Monthly Recurring Charge	\$18.00
(B) Installation Charge	\$35.00
(C) Subsequent Change Charge	\$0.00

13.14.6 Command Routing

Command Routing is only available to dedicated inbound 800 services. This service permits inbound 800 calls to be rerouted to an alternative, Customer provided, predetermined ANI or dedicated circuit, in the event of access blockage. Both installation and Monthly Recurring Charges apply. The Monthly Recurring Charge is a flat rate; and an Installation Charge is applicable to the initial installation. A change charge may apply for each subsequent change to an alternative route.

Rates

(A) Monthly Recurring Charge	\$25.00
(B) Installation Charge	\$35.00
(C) Subsequent Change Charge	\$0.00

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.14 Inbound 800 Service Features (continued)

13.14.7 Real Time ANI

Real Time Automatic Number Identification (ANI) Service is a dedicated inbound 800 feature which identifies the calling party's telephone number to the inbound 800 Subscriber, provided the terminating Subscriber's inbound 800 equipment is appropriately equipped and compatible to receive ANI from the Company. Both installation and Monthly Recurring Charges apply. The Monthly Recurring Charge is a flat rate; and an Installation Charge is applicable to the initial installation. A change charge may apply for each subsequent change to routing.

Rates

(A) Monthly Recurring Charge	\$95.00
(B) Installation Charge	\$250.00
(C) Subsequent Change Charge	\$0.00

13.14.8 Route Advance

This feature permits the inbound 800 Subscriber to control potential congestion of 800 calls by sending the overflow calls from one dedicated line to a switched line or from one dedicated line to another dedicated line, allowing for maximum completion of incoming 800 calls.

Rates

(A) Monthly Recurring Charge	\$0.00
(B) Installation Charge	\$0.00
(C) Subsequent Change Charge	\$0.00

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.14 Inbound 800 Service Features (continued)

13.14.9 Percent Allocation

This feature permits a dedicated line inbound 800 Subscriber to route various percentages of calls to two or more answering locations. The Subscriber must establish a call allocation pattern where each percentage is a whole number and the total allocation equals 100 percent. The Subscriber must have at least two different locations for this routing feature to be available.

Rates

(A) Monthly Recurring Charge	\$0.00
(B) Installation Charge	\$0.00
(C) Subsequent Change Charge	\$0.00

13.14.10 Vertical Features

Vertical Features are provided by Local Exchange Companies. The Company (as the Resp Org) will, at the Subscriber's request, subscribe to Vertical Features obtained from the Local Exchange Company's access tariff. When the Company serves as the Resp Org for an Inbound 800 Service Subscriber, the Subscriber shall reimburse the Company for all such charges imposed by a Local Exchange Company.

Rates

The Subscriber shall reimburse the Company for all such charges imposed by a Local Exchange Company.

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.14 Inbound 800 Service Features (continued)

13.14.11 800 + Pin

800 + PIN Service offers Customers security on their 800 number by allowing them to choose who uses the 800 number. By assigning PINs to selected individuals whom the Customer wishes to have access to the 800 number, the Customer can monitor who uses the number and how often it is used. Calls are billed in full minute increments, and are billed as Destiny Classic with \$.03 added per minute. Monthly Recurring Charges will apply to this Service and are non-waivable. This Service will combine with other Destiny Classes of Service for volume and term discounts.

Rates

(A)	Monthly Recurring Charge	\$20.00
(B)	Installation Charge	\$0.00

13.15 Encore Card

Encore Card is timed in full minute increments. A single rate applies to day, evening, and night calls. Volume discounts apply and a surcharge will apply to calls billed to a calling card.

13.15.1 Rates, per minute

Day	\$0.25
Evening	\$0.25
Night/Weekend	\$0.25
Per Call Surcharge	\$0.40

13.15.2 Volume Discounts

\$200.00 to \$1800.00	10%
Over \$1800.00	21%

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.16 Select 100

Select 100 is a Business Service that is available to new Customers who subscribe to the Select 100 local product. Select 100 rates are based on flat rates and duration of the call. Domestic inbound/outbound long distance calls are timed in 6-second increments after the initial 60 seconds of the call. The Customer will receive 100 free long distance minutes per line per month, aggregated at the account level. Free minutes from this combined total are applied as aggregate usage accrues. The rate per minute is not applicable to international, calling card, operator services or directory assistance charges. There are no violations for discontinuance of Service. If a Select 100 Customer cancels local service with the Company, at any time, they will be converted to Business Connections long distance rates. No term discounts apply.

A monthly recurring fee will apply for subscription to both long distance and local Select 100 service; however, the fee can be waived if the Customer subscribes to on-line billing through the Company's free eBillMaster billing Service.

Select 100 may not be available in all areas. Customers can contact one of the Company's customer service representatives at 1-800-239-3000 to find out where this Service is available in their area.

13.16.1 Rates

Long Distance, per minute	\$0.0751
Calling Card, per minute	\$0.2541
Monthly Recurring Fee	\$5.95*

* Only one monthly recurring fee will apply for subscription to both long distance and local Select 100 Service. However, the fee can be waived if the Customer subscribes to on-line billing through the Company's free eBillMaster billing Service.

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.17 DeltaCom Business Connections for Associations

To subscribe to Business Connections for Associations, the Customer must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Charges for directory assistance, operator services or recurring monthly feature charges do not contribute to the volume usage level.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12-month term agreement.

13.17.1 Switched Option 1

This product is designed for Customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 13.20.1(B).

(A) Rates

Base Rate	Card	
(No Term/No Discount)	(No Term/No Discount)	
\$0.1097	\$0.2541	

(B) Discounts

No Term	1 Year Term	2 Year Term	3 Year Term
	Discount	Discount	Discount
0%	3%	7%	7%

(C) Monthly Recurring Charge: \$3.00 per toll free number

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.17 DeltaCom Business Connections for Associations (continued)

13.17.2 Switched Option 2

This product is designed for Customers whose monthly usage is between \$400 and \$1,499 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 13.20.2(B).

(A) Rates

Base Rate	Card	
(No Term/No Discount)	(No Term/No Discount)	
\$0.1097	\$0.2541	

(B) Discounts

	1 Year Term	2 Year Term	3 Year Term
No Term	Discount	Discount	Discount
0%	17%	21 7%	21%

(C) Monthly Recurring Charge: \$3.00 per toll free number

13.17.3 Switched Option 3

This product is designed for Customers whose monthly usage is \$1,500 or more at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 13.20.3(B).

(A) Rates

Base Rate	Card	
(No Term/No Discount)	(No Term/No Discount)	
\$0.1097	\$0.2541	

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.17 DeltaCom Business Connections for Associations (continued)

13.17.3 Switched Option 3 (continued)

(B) Discounts

No Term	1 Year Term	2 Year Term	3 Year Term
	Discount	Discount	Discount
0%	12%	28%	28%

(C) Monthly Recurring Charge: \$3.00 per toll free number

13.18 EnterpriseLD for Associations

To subscribe to EnterpriseLD for Associations, the Customer must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Charges for directory assistance or operator services do not contribute to the volume usage level.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12 month term agreement.

13.18.1 Switched Option 1

This product is designed for Customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 13.21.1(B).

(A) Rates

Base Rate	Card Rate	
(No Term/No Discount)	(No Term/No Discount)	
\$0.0924	\$0.2200	

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.18 EnterpriseLD for Associations (continued)

13.18.1 Switched Option 1 (continued)

(B) Discounts

No Term	1 Year Term	2 Year Term	3 Year Term
	Discount	Discount	Discount
0%	9%	13%	13%

(C) Monthly Recurring Charge: \$3.00 per toll free number

13.18.2 Switched Option 2

This product is designed for Customers whose monthly usage is above \$400 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 13.21.2(B).

(A) Rates

Base Rate	Card Rate
(No Term/No Discount)	(No Term/No Discount)
\$0.0924	\$0.2200

(B) Discounts

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	Discount	Discount	Discount
0%	13%	19%	

(C) Monthly Recurring Charge: \$3.00 per toll free number

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.19 HorizonLD for Associations

To subscribe to HorizonLD Option 1 Switched-Association, the Customer must belong to a recognized professional or trade association. All calls are timed in 6 second increments after the initial 18 seconds of the call. Charges for directory assistance or operator services do not contribute to the volume usage level.

Customers who enter into a term agreement must meet an Annual Usage Commitment Level, as described in Section 2. In addition, Customers who enter into a term agreement may incur a Discontinuance Charge as described in Section 2, for early termination of an Initial Term or Renewal Term. Discounts, if applicable, are applied to the Customer's total monthly long distance usage.

Monthly Recurring Charges apply for each toll free number and dedicated access services. Data circuits require a minimum 12-month term agreement.

13.19.1 Switched Option 1

This product is designed for Customers whose monthly usage is less than \$400 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 13.22.1(B).

(A) Rates

Base Rate	Card Rate
(No Term/No Discount)	(No Term/No Discount)
\$0.0920	\$0.2195

(B) Discounts

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	Discount	Discount	Discount
0%	9%	13%	13%

(C) Monthly Recurring Charge: \$3.00 per toll free number

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.19 HorizonLD for Associations (continued)

13.19.2 Switched Option 2

This product is designed for Customers whose monthly usage is above \$400 at the time of signing a service term agreement. Term agreements and discounts are available to the Customer as shown in Section 13.22.2(B).

(A) Rates

Base Rate	Card Rate
(No Term/No Discount)	(No Term/No Discount)
\$0.0920	\$0.2195

(B) Discounts

Base Rate	1 Year Term	2 Year Term	3 Year Term
(No Term)	Discount	Discount	Discount
0%	13%	19%	19%

(C) Monthly Recurring Charge: \$3.00 per toll free number

13.20 DeltaCom MTS/Smart Talk

13.20.1 Rates

Calls are timed to the next full minute increment.

	Per Minute
Day	\$0.210
Evening	\$0.120
Night/Weekend	\$0.100

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.21 T 5000 LD Plan

The T_5000 LD Plan is a Long Distance Service plan available to business Customers in those areas where the Company has Facilities. The Plan provides Customers up to 5000 minutes per month of outbound and inbound usage for domestic long distance per qualified local T-1. Customers must be subscribed to one of the following products in order to have a qualified T-1: TPAC, Simplici-T, Simplici-T 3.0, Simplici-T Plus, Simplici-T Plus IP, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI v.3, Business Reach, IP Complete PRI, IVP, DVP, DUNE, Unity, and Integrated T. This product is available to Customers purchasing new local T-1 products and existing Customers who are reterming Services, within the Company's re-term guidelines.

The long distance rates are based on flat rates and duration of the call. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service. T_5000 LD Plan allows for 5000 minutes per month of outbound and inbound usage for domestic long distance per qualified local T-1. The free 5000 minutes are applied at the account level, which allows for Customers with multiple local T-1's or ancillary local lines to share the packaged minutes across the account. Customers who have multiple locations with the product cannot share the 5000 minutes across all lines unless all locations are loaded in a single account. Unused free minutes do not carry-over to the next month. Additional minutes used will carry a separate charge per minute as set forth below in this tariff.

Interstate, Intrastate, Inbound, and Outbound domestic minutes qualify for the free minute application. The applicable rates per minute do not apply to calling card, international, directory assistance, and operator services minutes. These calls carry a separate rate per minute.

If at any time, a T_5000 Customer does not have an activated, qualified T-1 product, they will automatically be converted to the per minute rates in excess of 5000 minutes. The rates in excess of 5000 minutes are located in Section 13.23.3.

SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.21 T_**5000** LD Plan (continued)

13.21.1 Monthly Recurring Charge (Discounts may apply)

Eligible Product*	Monthly Recurring
Simplici-T Plus	\$50.00
Simplici-T Line Side	\$50.00
Simplici-T Trunk/PRI	\$50.00
Simplici-T 3.0 Line Side	\$50.00
Simplici-T 3.0 Trunk/PRI	\$50.00
IVP	\$50.00
DVP	\$50.00
Business Reach	\$25.00
IP Complete PRI	\$25.00
Simpli-Business T	\$50.00
Simpli-Business T 2.0	\$50.00
Simpli-Business T v.3	\$50.00
Simpli-Business PRI	\$50.00
Simpli-Business PRI v.3	\$50.00
TPAC (retired)	\$50.00
DUNE (retired)	\$50.00
Integrated T (retired)	\$50.00
Unity (retired)	\$50.00

^{*} T_5000 is only available to T-based local Customers. T_5000 is not available on Infinity, Select100 or Simpli-Voice.

13.21.2 Calling Card:

\$0.1386, per minute

13.21.3 Per Minute Rates in excess of 5000 minutes

	Per Minute Rate
Intrastate	\$0.0566
Calling Card	\$0.1386

13.21.4 Toll Free Number, per number:

\$3.00 per month

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SECTION 13 – GRANDFATHERED LONG DISTANCE SERVICES (CONTINUED)

13.22 T 2500

The T_2500 is a Long Distance Service plan available to business Customers in those areas where the Company has Facilities. The Plan provides Customers up to 2500 minutes per month of outbound and inbound usage for domestic long distance per qualified local T-1. Customers must be subscribed to one of the following products in order to have a qualified T-1: TPAC, Simplici-T Line Side, Simplici-T Trunk/PRI, Simplici-T 3.0 Line Side, Simplici-T 3.0 Trunk/PRI, Simplici-T Plus, Simpli-Business T, Simpli-Business T 2.0, Simpli-Business T v.3, Simpli-Business PRI, Simpli-Business PRI v.3, Business Reach, IP Complete PRI, IVP, DVP, DUNE, Unity, and Integrated T. This product is available to Customers purchasing new local T-1 products and existing Customers who are re-terming Services, within the Company's re-term guidelines.

The long distance rates are based on flat rates and duration of the call. Calls are billed in six (6) second increments following an initial billing period of eighteen (18) seconds. Intrastate service is offered in conjunction with interstate service. T_2500 allows for 2500 minutes per month of outbound and inbound usage for domestic long distance per qualified local T-1. The free 2500 minutes are applied at the account level, which allows for Customers with multiple T-1's or ancillary local lines to share the packaged minutes across the account. Customers who have multiple locations with the product cannot share the 2500 minutes across all lines unless all locations are loaded in a single account. Unused free minutes do not carry-over to the next month. Additional minutes used will carry a separate charge per minute as set forth in Section 4.22.2.

Interstate, Intrastate, inbound, and outbound domestic minutes qualify for the free minute application. The applicable rates per minute, as set forth in this Section, do not apply to Calling Card, international, directory assistance, and operator services minutes. These calls carry a separate rate per minute.

If at any time, a T_2500 Customer does not have an activated, qualified T-1 product, they will automatically be converted to the per minute rates in excess of 2500 minutes. The rates in excess of 2500 minutes are located in Section 4.22.2.

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SECTION 5 – LONG DISTANCE SERVICE (CONTINUED)

13.22 T_2500 (Continued)

13.22.1 Monthly Recurring Charge:

Eligible Product*

Monthly Recurring Charges

Business Reach \$25.00 All Other Products \$0.00

* T_2500 is only available to T-based local products as identified in Section 4.22 of this tariff.

13.22.2 Per Minute Rates in excess of 2500 minutes:

Per Minute

Intrastate \$0.0566

13.22.3 Calling Card:

Per Minute

Calling Card \$0.1386

13.22.4 Toll Free Number, per number \$3.00 per month