

## NOTICE AND EXPLANATION OF PROPOSED TARIFF FILING

**October 16, 2008**

Business Telecom, Inc. herewith gives notice of proposed revisions to its interexchange tariff as described below.

### **TX5-3012:**

The purpose of this filing to the Alaska interexchange tariff, is to add language to clarify the computation of charges. BTI has updated its rounding computation. If the charges include a fraction of a cent, the fraction is rounded up to the next whole cent. (e. g. \$1.523 would round up to \$1.53) on a per call basis.

This tariff was filed on October 20, 2008 with a requested effective date of December 1, 2008.

The proposed tariff filing and the utility's current tariff are available for review at the Regulatory Commission of Alaska's offices at 701 West Eighth Avenue, Suite 300, Anchorage, Alaska 99501 during normal business hours and/or at Business Telecom, Inc.'s offices at 7037 Old Madison Pike, Suite 400, Huntsville, Alabama 35806, Monday through Friday, 8 a.m. to 5 p.m. or on the Company's website at [http://www.deltacom.com/terms\\_conditions.asp](http://www.deltacom.com/terms_conditions.asp)

Any person may, within twenty (20) days after the date of this notice, file written comments on this tariff revision with the Regulatory Commission of Alaska by mail at the above address or by electronic mail at [rca\\_mail@rca.state.ak.us](mailto:rca_mail@rca.state.ak.us). Comments filed on this tariff revision must also be sent to the attention of the Regulatory Department at Business Telecom, Inc., 7037 Old Madison Pike, Suite 400, Huntsville, Alabama 35806.

To assure that the Commission has sufficient time to consider the comments before the revision takes effect, please file any comments with the Commission no later than November 3, 2008.

RCA Reg. No. 3012    2nd Revised Title Sheet

Cancelling 1st Revised Title Sheet

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**TITLE SHEET**

ALASKA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by Business Telecom, Inc. ("BTI") with offices at 7037 Old Madison Pike, Suite 400, Huntsville, Alabama 35806, (800) 849-9100. This tariff applies for services furnished within the State of Alaska. This tariff is on file with the Regulatory Commission of Alaska, and copies may be inspected, during normal business hours, at the Company's principal place of business.

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Tariff Advice No. TX1-3012

Effective: November 8, 2004

Issued by:    Business Telecom, Inc.  
By            Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**CHECK SHEET**

Sheets, as listed below, are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<b>PAGE</b>	<b>REVISION LEVEL</b>	<b>PAGE</b>	<b>REVISION LEVEL</b>
Title	2nd Revised	15.2	Original
Check	6th Revised *	16	1st Revised *
1	3rd Revised	17	1st Revised
1.1	1st Revised	18	Original
2	Original	19	1st Revised
3	1st Revised	20	Original
4	1st Revised	21	Original
5	1st Revised	22	Original
6	Original	23	Original
7	Original		
8	Original		
8.1	Original		
9	1st Revised		
9.1	Original		
10	1st Revised		
10.1	1st Revised		
11	1st Revised		
12	Original		
13	Original		
14	Original		
15	1st Revised		
15.1	Original		

\* - Pages included in this filing

Tariff Advice No. TX5-3012

Effective: December 1, 2008

Issued by: Business Telecom, Inc.  
By Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**TABLE OF CONTENTS**

Title Sheet.....	Title Sheet
Check Sheet.....	Check Sheet
Table of Contents .....	1
Availability of Tariff and Proposed Tariff Revisions .....	1.1
Section 1 - Technical Terms and Abbreviations.....	4
Section 2 - Rules and Regulations.....	6
Section 3 - Description of Service and Rates.....	16
Section 4 – Promotional Offerings.....	22
Section 5 – Miscellaneous Services .....	23

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**BUSINESS TELECOM, INC.**

**RESALE COMMON CARRIER SERVICE**

**AVAILABILITY OF TARIFF**

This tariff is available for viewing at the following locations:

Regulatory Commission of Alaska  
701 West Eighth Avenue, Suite 300  
Anchorage, Alaska 99503

Business Telecom, Inc.  
7037 Old Madison Pike, Suite 400  
Huntsville, Alabama 35806

Internet web site: [http://www.itcdeltacom.com/itc\\_bti\\_tariffs.asp](http://www.itcdeltacom.com/itc_bti_tariffs.asp)

Questions regarding this tariff may be answered through the Company's Customer Service Department at 1-800-849-9100.

**AVAILABILITY AND PUBLIC NOTICE OF PROPOSED TARIFF REVISIONS**

The Company will publicly post proposed tariff revisions to the above web site address for public viewing at least thirty (30) days prior to the proposed effective date. A summary notice, also posted to the above web site address, regarding the changes shall include:

1. A general description of the proposed tariff revisions;
2. The date such proposed changes were filed with the Commission;
3. The proposed effective date;
4. A statement that the Company's current tariff and proposed revisions are available for review at the Company's office and Internet web site, the address and business hours of the Company's office, and the Internet address of the Company's web site;
5. A statement that any person may, within twenty (20) days after the date of the notice, file comments on the tariff revisions with the Commission by mail or by electronic mail; and
6. The Commission's address and electronic mail address where comments may be filed.

Any member of the public may request notification of proposed tariff revisions. The Company may choose, at its option, to deliver such notification via direct mail or electronic mail.

Tariff Advice No. TX1-3012

Effective: November 8, 2004

Issued by: Business Telecom, Inc.  
By Senior Manager, Regulatory Affairs

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**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SYMBOLS**

The following are the only symbols used for the purposes indicated below:

- C** - To Signify Changed Regulation
- D** - Delete or Discontinue
- I** - Change Resulting In An  
Increase to A Customer's Bill
- M** - Moved From Another Tariff Location
- N** - New
- R** - Change Resulting In a  
Reduction to A Customer's Bill
- S** - To signify reissued matter
- T** - Change In Text or Regulation  
But No Change In Rate or Charge

Pursuant to U-98-187(3)  
Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by:      Business Telecom, Inc.  
By                      Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**TARIFF FORMAT**

**A. Sheet Numbering** - Sheet numbers appear in the upper right corner of the sheet. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between sheets 14 and 15 would be 14.1.

**B. Sheet Revision Numbers** - Revision numbers also appear in the upper right corner of each sheet. These numbers are used to determine the most current sheet version on file with the RCA. For example, the 4th revised Sheet 14 cancels the 3rd revised Sheet 14. (T)

**C. Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:

- 2.
- 2.1.
- 2.1.1.
- 2.1.1.A.
- 2.1.1.A.1.
- 2.1.1.A.1.(a).
- 2.1.1.A.1.(a).I.
- 2.1.1.A.1.(a).I.(i).
- 2.1.1.A.1.(a).I.(i).(1).

**D. Check Sheets** - When a tariff filing is made with the RCA, an updated check sheet accompanies the tariff filing. The check sheet lists the sheet contained in the tariff, with a cross reference to the current revision number. When new sheets are added, the check sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (\*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). (T)

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS**

**Access Line** - An arrangement which connects the Customer's location to an AT&T Central Office.

**Account Code** - A numerical code, assigned to the Customer, to enable the Company to identify use of a service offering by the Customer and to bill the use of that service offering by the Customer. Multiple Account Codes may be assigned to the Customer to identify individual users or groups of users.

**APUC** - Alaska Public Utilities Commission.

**Authorization Code** - A pre-defined series of numbers to be dialed by the Customer or End User upon access to the Company's system to notify the caller and validate the caller's authorization to use the services provided. The Customer is responsible for charges incurred through the use of his or her assigned Authorization Code.

**BTI**- Business Telecom, Inc.

**Collect Billing** - A billing arrangement whereby the originating caller may bill the charges for a call to the called party, provided the called party agrees to accept the charges.

**Commission** - Alaska Public Utilities Commission or Regulatory Commission of Alaska

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**Company or Carrier** - Business Telecom, Inc.

**Customer** - The person, firm, corporation or other entity which orders service and is responsible for payment of charges due and compliance with the Company's tariff regulations.

**Customer Dialed Calling Card Call** - A service whereby the End User dials all of the digits necessary to route and bill the call to a calling card.

**End User** - Any person, firm, corporation, partnership or other entity which uses the services of the Carrier under the provisions and regulations of this tariff. The End User is responsible for payment unless the charges for the services utilized are accepted and paid by another Customer.



**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS, (CONT'D.)**

**Equal Access** - The ability of the Company to serve Customers on a presubscribed basis rather than through the use of dial access codes.

**LEC** - Local Exchange Carrier.

**LATA** - Local Access Transport Area.

**Operator Dialed Surcharge** - A charge applying to calls made when the user dials "00" only or any valid company operator access code and requests that the operator dial the destination number.

**Operator Station Call** - A service whereby the caller places a non-Person to Person call with the assistance of an operator (live or automated).

**Person to Person Call** - A service whereby the person originating the call specifies a particular person to be reached, or a particular station, room number, department or office to be reached through a PBX attendant.

**Personal Account Code** - A numeric or alpha-numeric sequence which uniquely identifies a travel card.

**Personal Identification Number (PIN)** - See Authorization Code.

**RCA** - Regulatory Commission of Alaska

**Switched Access** - Where access between the Customer and the Carrier is provided on local exchange company circuits capable of accessing the local switched network. The cost of switched Feature Group access is billed to the Carrier.

**Third Party Billing** - A billing arrangement by which the charges for a call may be billed to a telephone number that is different from the calling number and the called number.

**Travel Card** - A billing mechanism which enables the Customer to access the service of the Company while away from home or office.

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS**

**2.1 Undertaking of Business Telecom, Inc.**

Business Telecom, Inc. ("BTI") services and facilities are furnished for communications originating and terminating within the State of Alaska under terms of this tariff. Intrastate service is offered as an add-on to interstate service.

BTI installs, operates, and maintains the communications services provided herein in accordance with the terms and conditions set forth under this tariff. BTI may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities, when authorizing by the Customer, to allow connection of a Customer's location to the BTI network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services and facilities are provided on a monthly basis unless otherwise provided, and are available twenty-four hours per day, seven days per week.

**2.2 Limitations**

**2.2.1** Service is offered subject to the availability of the necessary facilities and equipment, and subject to the provisions of this tariff.

**2.2.2** BTI reserves the right to discontinue or limit service when necessitated by conditions beyond its control, or when the Customer is using service in violation of provisions of this tariff, or in violation of the law.

**2.2.3** The Company does not undertake to transmit messages, but offers the use of its facilities when available, and will not be liable for errors in transmission or for failure to establish connections.

Pursuant to U-98-187(3)

Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by: Business Telecom, Inc.  
By Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.2 Limitations, (Cont'd.)**

**2.2.4** All facilities provided under this tariff are directly or indirectly controlled by BTI and the Customer may not transfer or assign the use of service or facilities without the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.

**2.2.5** Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this tariff shall apply to all such permitted assignees or transferees, as well as all conditions of service.

**2.2.6** BTI reserves the right to discontinue the offering of service or deny an application for service if a change in regulation materially and negatively impacts the financial viability of the service in the best business judgment of the Company.

**2.3 Liabilities of The Company**

**2.3.1** BTI's liability for damages arising out of mistakes, interruptions, omissions, delays, errors, or defects in transmission which occur in the course of furnishing service or facilities, in no event shall exceed an amount equivalent to the proportionate charge to the Customer for the period during which the faults in transmission occur.

Pursuant to U-98-187(3)

Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by: Business Telecom, Inc.  
By Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.3 Liabilities of The Company, (Cont'd.)**

**2.3.2** The Company shall not be liable for claim or loss, expense or damage (including indirect, special or consequential damage), for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by any person or entity other than the Company, by any malfunction of any service or facility provided by any other carrier, by an act of God, fire, war, civil disturbance, or act of government, or by any other cause beyond the Company's direct control.

**2.3.3** The Company shall not be liable for, and shall be fully indemnified and held harmless by Customer against any claim or loss, expense, or damage (including indirect, special or consequential damage) for defamation, libel, slander, invasion, infringement of copy-right or patent, unauthorized use of any trademark, tradename or service mark, unfair competition, interference with or misappropriation or violation of any contract, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data, information, or other content revealed to, transmitted, or used by the Company under this tariff; or for any act or omission of the Customer; or for any personal injury or death of any person caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use or removal of equipment or wiring provided by the Company, if not directly caused by negligence of the Company.

**2.3.4** The Company shall not be liable for any defacement of or damages to the premises of a Customer resulting from the furnishing of service which is not the direct result of the Company's negligence.

Pursuant to U-98-187(3)

Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by:    Business Telecom, Inc.  
By            Senior Manager, Regulatory Affairs



**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.4 Interruption of Service**

**2.4.1** Credit allowance for the interruption of service which is not due to The Company's testing or adjusting, negligence of the Customer, or to the failure of channels or equipment provided by the Customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the Customer to notify The Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the Customer shall ascertain that the trouble is not being caused by any action or omission by the Customer within his control, or is not in wiring or equipment, if any, furnished by the Customer.

**2.4.2** Credit allowances for interruptions of service are limited to the initial call period charges for reestablishing the interrupted call.

**2.5 Restoration of Service**

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the FCC.

**2.6 (Reserved for Future Use)**

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*Some Material that originally appeared on this Sheet now appears on 9.1.*



**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.8 Terminal Equipment**

The Company's facilities and service may be used with or terminated in Customer-provided terminal equipment or Customer-provided communications systems, such as a telephone set, PBX or key system. Such terminal equipment shall be furnished and maintained at the expense of the Customer, except as otherwise provided. The Customer is responsible for all costs at his or her premises, including personnel, wiring, electrical power, and the like, incurred in the use of the Company's service. When such terminal equipment is used, the equipment shall comply with the generally accepted minimum protective criteria standards of the telecommunications industry as endorsed by the Federal Communications Commission.

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**2.9 Installation and Termination**

Service is installed upon mutual agreement between the Customer and the Company. The service agreement does not alter rates specified in this tariff.

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**2.10 Interconnection**

Service furnished by BTI may be connected with the services or facilities of other carriers. Such service or facilities, if used, are provided under the terms, rates and conditions of the other carrier. The Customer is responsible for all charges billed by other carriers for use in connection with BTI's service. Any special interface equipment or facilities necessary to achieve compatibility between carriers is the responsibility of the Customer.

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**2.11 Taxes and Fees**

All state and local taxes (i.e., gross receipts tax, sales tax, municipal utilities tax) for services billed in arrears are listed as separate line items on the customer's bill and are not included in the quoted rates.

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A list of each state and municipal tax and fee for service follows:

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**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.11 Taxes and Fees (Cont'd.)**

Jurisdiction	Tax		Jurisdiction	Tax		Jurisdiction	Tax
State of Alaska			Haines	4.000%		Ouzinkie	3.000%
PUC Tax	1.297%		Homer	3.500%		Palmer	3.000%
USF Surcharge	1.000%	(I)	Hoonah	5.000%		Pelican	4.000%
Anchorage Borough	0.000%		Hooper Bay	4.000%		Petersburg	6.000%
Fairbanks North	0.000%		Houston	2.000%		Quinhagak	3.000%
Haines Borough	1.500%		Kake	5.000%		Saint Michael	4.000%
Juneau Borough	5.000%		Kenai	3.000%		Saint Paul	3.000%
Kenai Peninsula	2.000%		Ketchikan	3.500%		Sand Point	3.000%
Ketchikan Gatew	2.000%		Kiana	2.000%		Saxman	3.500%
Kodiak Island B	0.000%		Klawock	5.500%		Selawik	3.000%
Matanuska-Susit	0.000%		Kodiak	6.000%		Seldovia	2.000%
Sitka Borough	5.000%		Kotlik	3.000%		Seward	4.000%
Yakutat Borough	4.000%		Kotzebue	6.000%		Shaktoolik	2.000%
Alakanuk	4.000%		Kwethluk	5.000%		Skagway	4.000%
Angoon	3.000%		Larsen Bay	3.000%		Soldotna	3.000%
Bethel	5.000%		Manokotak	2.000%		Tanana	2.000%
Buckland	2.000%		Mountain Village	3.000%		Tenakee Springs	1.000%
Clarks Point	5.000%		Napakiak	2.000%		Thorne Bay	5.000%
Cordova	6.000%		Nenana	4.000%		Togiak	2.000%
Craig	5.000%		Newtok	2.000%		Unalakleet	5.000%
Delta Junction	0.000%		Nome	5.000%		Wasilla	2.500%
Dillingham	6.000%		North Pole	3.000%		White Mountain	1.000%
Eek	2.000%		Nuiqsut	3.000%		Whittier	0.000%
Fort Yukon	3.000%		Old Harbor	3.000%		Wrangell	7.000%
Gambell	3.000%						

Tariff Advice No. TX3-3012

Effective: February 9, 2005

Issued by: Business Telecom, Inc.  
 By Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

**RESALE COMMON CARRIER SERVICE**

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.12 Payment for Service**

The Customer is responsible for payment of all charges for services and equipment furnished to the Customer for transmission of calls via the Company. The Customer agrees to pay to the Company any cost(s) incurred as a result of any delegation of authority resulting in the use of his or her communications equipment and/or network services which result in the placement of calls via the Company. The Customer agrees to pay the Company or its authorized agent any and all cost(s) incurred as a result of the use of the service arrangement, including calls which the Customer did not individually authorize.

All charges due by the Customer are payable to the Company or any agency duly authorized to receive such payments. The billing agency may be the Company, a local exchange telephone company, credit card company, or other billing service. Terms of payment shall be according to the rules and regulations of the agency and subject to the rules of regulatory agencies having jurisdiction. Any objections to billed charges must be promptly reported to the Company or its billing agent. Adjustments to Customers' bills shall be made to the extent that circumstances exist which reasonably indicate that such changes are appropriate. If notice of disputed charges is not received within thirty days after an invoice is issued, the invoice shall be considered correct and binding on the customer.

Charges for installations, service connections, moves, and rearrangements, where applicable, are payable upon demand by the Company or its authorized agent. The billing thereafter will include recurring charges and actual usage as defined in this tariff.

If any portion of the payment is not received by the Company within 30 days of the later of the billing invoice date or the billing postmark date, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentment, then a late payment charge of 1.0% of the unpaid balance shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.

If payment is posted to the account in full on or before the 20<sup>th</sup> day subsequent to the invoice date, a 2% credit will be applied to the customer's account as of the next month's billing date.

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Tariff Advice No. 4

Effective: August 12, 2004

Issued by:    Business Telecom, Inc.  
By            Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Refusal or Discontinuance by Company**

**2.13.1** BTI may refuse or discontinue service with proper notice to the Customer for any of the following reasons:

- (A) For failure of the Customer to pay a bill for service when it is due.
- (B) For failure of the Customer to meet the Company's deposit and credit requirements.
- (C) For failure of the Customer to make proper application for service.
- (D) For Customer's violation of any of the Company's rules on file with the Commission.
- (E) For failure of the Customer to provide the Company reasonable access to its equipment and property.
- (F) For Customer's breach of the contract for service between the Company and the Customer.
- (G) For a failure of the Customer to furnish such service, equipment, and/or rights-of-way necessary to serve said Customer as shall have been specified by the Company as a condition of obtaining service.
- (H) When necessary for the Company to comply with any order or request of any governmental authority having jurisdiction.

Pursuant to U-98-187(3)

Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by:    Business Telecom, Inc.  
By                      Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.13 Refusal or Discontinuance by Company, (Cont'd.)**

**2.13.2** BTI may refuse or discontinue service without notice to the Customer for any of the following reasons:

- (A) In the event of tampering with the Company's equipment.
- (B) In the event of a condition determined to be hazardous to the Customer, to other Customers of the Company, to the Company's equipment, the public, or to employees of the Company.
- (C) In the event of a Customer's use of equipment in such a manner as to adversely affect the Company's equipment or the Company's service to others.
- (D) In the event of fraudulent use of the service.

**2.14 Inspection, Testing and Adjustment**

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for tests and adjustments as may be deemed necessary by the Company for maintenance. No interruption allowance will be granted for the time during which such tests and adjustments are made.

Pursuant to U-98-187(3)

Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by:    Business Telecom, Inc.  
By                Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.15 Tests, Pilots, Promotional Campaigns and Contests**

The Company may conduct special tests, pilot programs, waivers and promotions at its discretion to demonstrate the ease of use, quality of service and to promote the sale of its services.

**2.16 Cost of Collection and Repair**

The Customer is responsible for any and all costs incurred in the collection of monies due the Company, including legal and accounting expenses. Customer is also responsible for recovery costs of Company-provided equipment and any expenses required for repair or replacement of damaged equipment.

**2.17 Toll Free Services**

**2.17.1** The Company will make every effort to reserve 800/888 toll free vanity numbers for Customers, but makes no guarantee or warranty that the requested number(s) will be available.

**2.17.2** The Company will participate in porting 800/888 numbers only if the account balance is zero and all charges incurred as a result of the toll free number have been paid.

**2.17.3** 800/888 numbers shared by more than one Customer, whereby individual Customers are identified by a unique Personal Identification Number, may not be assigned or transferred for use with service provided by another carrier. Subject to the limitations provided in this tariff, the Company will only honor Customer requests for a change in Resp. Org. or 800/888 service provider for 800/888 numbers dedicated to the sole use of that single Customer.

**2.17.4** If a Customer who has received a toll free number does not subscribe to 800/888 service within ninety (90) days, the Company reserves the right to make the assigned number available for use by another Customer.

Pursuant to U-98-187(3)

Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by:    Business Telecom, Inc.  
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**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.18 PIC Change Credits**

Upon request by the Customer, the Company will credit Customers' accounts an amount equal to the charges incurred for the conversion of line(s) to the Company's service as imposed by the local exchange carrier for Primary Interexchange Carrier (PIC) changes. This credit will be applied for up to a maximum of ten (10) lines. This credit will be applied against future charges associated with use of the Company's service.

**2.19 Return Check Charge**

A return check charge of \$15.00 will be assessed for checks returned for insufficient funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank. Any costs sought under AS 09.68.115(a)(2) for a customer's dishonored check may be charged as a separate line item on the customer's bill.

(N)

(N)

**2.20 Agents of the Company**

Agents of the Company must meet the company's standards to ensure quality of service and marketing representation. Agents may be required to meet training specifications or other standards imposed by the company.

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*Some Material that originally appeared on this Sheet now appears on 15.1.*

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.21 Customer Complaints and/or Billing Disputes**

Customers have the right to refer billing disputes and any other complaints to the Company via its Customer Service Department and/or its Consumer Advocate at 8830 US Highway 231, Arab, Alabama 35016. The Company's Customer Service Department can be reached 24 hours per day by dialing 1-800-849-2111.

Each customer complaint and/or billing dispute will be thoroughly researched by the Company. The results of such investigation and, if warranted, the proposed resolution will be relayed to the customer in a timely manner.

If the Customer and the Company are unable to resolve the dispute to their mutual satisfaction, the Customer may file a complaint with the Regulatory Commission of Alaska in accordance with the Commission's rules of procedure. The address of the Commission is as follows: Regulatory Commission of Alaska, 701 West Eighth Avenue, Suite 300, Anchorage, AK 99501. The Commission may also be reached via the following toll-free telephone number: 1-800-390-2782.

*Some Material that appears on this Sheet originally appeared on Sheet 15.*

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**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

**2.22 Public Pay Telephone Surcharge**

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371) and amended by Report and Order released August 12, 2004 (FCC 04-182), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard rates, terms and pricing guide usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

Pay telephones include coin-operated and coinless phones owned by local telephone companies, independent companies and other interexchange carriers. The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call \$0.60

Tariff Advice No. TX1-3012

Effective: November 8, 2004

Issued by: Business Telecom, Inc.  
By Senior Manager, Regulatory Affairs

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**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES**

**3.1 General**

BTI provides direct dialed (1+), inbound toll-free, travel card and operator services for communications originating and terminating within the State of Alaska under terms of this tariff.

**3.2 Timing of Calls**

**3.3.1** Long distance usage charges are based on usage of the Company's network. Chargeable time begins when the calling and the called station are connected.

**3.3.2** Chargeable time ends when one party "hangs up" the telephone, thereby releasing the network connection.

**3.3.3** The minimum call duration and call increments for billing purposes are specified on a per-product basis.

**3.3.4** The Company shall not bill for unanswered calls.

**3.3.5 Computation of Charges**

If the computed charges include a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53) on a per call basis.

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**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.4 Rate Periods**

The following time-of-day and day-of-week rate periods are applicable to all calls.

**3.4.1 Peak/Off-Peak Rate Periods**

PEAK: Monday through Friday, 8:00 AM-5:00 PM

OFF-PEAK: All other hours

**3.4.2 Day, Evening, Night/Weekend Rate Periods**

DAY: Monday - Friday 8:00 AM - 4:59 PM

EVENING: Sunday - Friday 5:00 PM - 10:59 PM

NIGHT/WEEKEND: 11:00 PM - 7:59 AM, all days, All day Saturday and Sunday Midnight - 4:59 PM

Calls are billed based on the rate in effect for the actual time-of-day rate period(s) during which the call occurs. Calls that cross rate period boundaries are billed the rate in effect in that boundary for each portion of the call.

**3.5 Holidays**

On the following holidays, the Off-Peak rate applies for the entire day: New Year's Day, Martin Luther King, Jr. Day, Presidents' Day, Memorial Day, Fourth of July, Labor Day, Columbus Day, Alaska Day (October 18<sup>th</sup>), Veterans Day, Thanksgiving Day and Christmas. For time-of-day sensitive calls, evening rates shall apply except when a lower rate would normally apply.

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Tariff Advice No. 4

Effective: August 12, 2004

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By: Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.6 Econocall Service** is the basic long-distance service offered to business and residential Customers. The following charges will apply to all Econocall Service Customers.

- |                                  |                |
|----------------------------------|----------------|
| 1. Installation Charge:          | Not applicable |
| 2. Monthly Access:               | \$0.00         |
| 3. Minimum Billing Increment:    | 1 minute       |
| 4. Additional Billing Increment: | whole minutes  |
| 5. Per Minute Usage Charges:     |                |

<b>Mileage Range</b>	<b>Day</b>	<b>Evening</b>	<b>Night</b>
All Miles	\$0.3500	\$0.3500	\$0.3500

Pursuant to U-98-187(3)

Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by: Business Telecom, Inc.  
By Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.7 Travel Service** allows Customers to initiate calls within the State of Alaska using a touchtone telephone. It involves dialing an access number (local or 800), followed by the Customer's authorization code (Customer Identification Number), and then the called number.

- 1. Installation Charge: Not applicable
- 2. Monthly Access: \$0.00
- 3. Minimum Billing Increment: 30 seconds
- 4. Additional Billing Increment: 6 seconds
- 5. Per Minute Usage Charges:

Mileage Range	Day	Evening	Night
All Miles	\$0.3500	\$0.3500	\$0.3500

Per call initiation charge: Not applicable

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- 6. Discounts:  
Not applicable.
- 7. Other:  
Not applicable.

Tariff Advice No. 4

Effective: August 12, 2004

Issued by: Business Telecom, Inc.  
By Senior Manager, Regulatory Affairs

**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 3 - DESCRIPTION OF SERVICE AND RATES, (CONT'D.)**

**3.8 Corporate Connections**

Corporate Connections is a combined outbound and inbound service designed for business Customers that bill over \$250 per month. Calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. There is an interstate monthly recurring charge associated with this product. Customers must sign a one year term plan for this product.

**3.8.1 Per Minute Rates:**

1+ Outbound Service	\$0.3500
Inbound Toll Free	\$0.3500

Pursuant to U-98-187(3)

Tariff Advice No. \_\_\_\_\_

Effective: June 21, 1999

Issued by:    Business Telecom, Inc.  
By            Senior Manager, Regulatory Affairs



**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 4 – PROMOTIONAL OFFERINGS**

**4.1    General**

From time to time, Company may offer Promotional Rates. Promotional Rates will be offered on a non-discriminatory basis and shall be filed with the Commission for review at least 30 days prior to implementation.

**4.2    Customer Retention Promotion**

The Customer Retention Promotion is available through April 30, 2005, to any existing customer subscribing to long distance service or data services (including Internet and DSL) whose term plan has expired or is expiring and has a minimum monthly revenue volume of \$500.00, provided the discount does not fall below the company's cost of providing that service to the customer. Promotional discounts do not apply to conferencing services, surcharges or taxes. Customers will be required to sign a minimum one-year contract. Eligibility for the level of discount received is based on monthly revenue volume associated with the individual customer.

RDL1	5%	Customers billing \$500.00+
RDL2	10%	Customers billing \$600.00+
RDL3	15%	Customers billing \$700.00+
RDL4	20%	Customers billing \$800.00+
RDL5	25%	Customers billing \$900.00+
RDL6	30%	Customers billing \$1000.00+
RDL7	35%	Customers billing \$1100.00+

Tariff Advice No. TX2-3012

Effective: November 28, 2004

Issued by:    Business Telecom, Inc.  
By            Senior                      Manager,                      Regulatory                      Affairs

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**BUSINESS TELECOM, INC.**

RESALE COMMON CARRIER SERVICE

**SECTION 5 – MISCELLANEOUS SERVICES**

**5.1 Service Order Charge**

Absent a promotional offering, service charges will apply to new service orders or to orders to change existing service.

	Non Recurring Charge
Service Order Charge	\$10.00

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Tariff Advice No. TX4-3012

Effective: September 25, 2008

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