

BUSINESS TELECOM, INC.

d/b/a BTI

7037 Old Madison Pike
Huntsville, Alabama 35806

International Rates, Terms and Pricing Guide

Original Title Page

Effective Date: November 7, 2008

**INTERNATIONAL MESSAGE
TELECOMMUNICATIONS SERVICE**

REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO
INTERNATIONAL MESSAGE TELECOMMUNICATIONS SERVICE
FURNISHED BY

BUSINESS TELECOM, INC. (d/b/a BTI)

BETWEEN

POINTS IN THE CONTIGUOUS
UNITED STATES, ALASKA, HAWAII,
PUERTO RICO, THE U.S. VIRGIN ISLANDS, GUAM,
AND THE COMMONWEALTH OF THE NORTHERN MARIANA ISLANDS
AND CANADA, MEXICO AND INTERNATIONAL OVERSEAS LOCATIONS.
SERVICE IS PROVIDED BY MEANS OF WIRE, RADIO,
TERRESTRIAL OR SATELLITE FACILITIES
OR ANY COMBINATION THEREOF,
IS SPECIFIED HEREIN.

This Tariff replaces in its entirety the International Rates, Terms and Pricing Guide that was effective May 19, 2006.

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**EXPLANATION OF ABBREVIATIONS
APPEARING IN RATES, TERMS & CONDITIONS**

BTI Business Telecom, Inc.

SECTION 1 - APPLICATION OF RATES, TERMS AND CONDITIONS

This document contains the regulations and rates applicable to the provision of International Message Telecommunications Service by Business Telecom, Incorporated (hereinafter "BTI" or "Company"), from its operating locations throughout the contiguous United States, Alaska, Hawaii, Puerto Rico, the U.S. Virgin Islands, Guam and the Commonwealth of Northern Mariana Islands (CNMI) to international locations, as specified herein. Service is furnished subject to transmission, atmospheric, and like conditions.

SECTION 2 - REGULATIONS

2.1 Undertaking of BTI

This Guide contains the regulations and charges applicable to the provision of International Message Telecommunications Service in accordance with the terms and conditions set forth in this Guide.

BTI installs, operates, and maintains the communication services provided hereinunder in accordance with the terms and conditions set forth under this Guide. It may act as the Customer's agent for ordering access connection facilities provided by the local exchange company when authorized by the Customer, to allow connection of a Customer's location to the BTI network. The Customer shall be responsible for all charges due for such service arrangement.

The Company's services are provided on a monthly basis unless ordered on a longer term basis, and are available twenty-four hours per day, seven days per week.

SECTION 2 – REGULATIONS (CONTINUED)

2.2 Use of Service

The Services may be used for any lawful purpose consistent with the transmission and switching parameters and rules of the facilities utilized in the provision of Service. The Customer shall not make use of the Services or underlying network:

- (A) in any way which might reasonably be expected to frighten, abuse, torment, or harass another;
- (B) for any purpose in violation of the law;
- (C) in such a manner as to unreasonably interfere with the use of the Service by any of the Company's customers; and/or
- (D) to transmit any material which, in the Company's sole discretion
 - (1) violates any U.S. or state regulation, including material which infringes another's intellectual property rights,
 - (2) is threatening or obscene, libelous, defamatory or violates any right of privacy of another,
 - (3) is discriminatory or otherwise offensive.

SECTION 2 – REGULATIONS (CONTINUED)

2.3 Facilities Used in Provision of Service

- 2.3.1** The Service is subject to the availability of suitable facilities.
- 2.3.2** The Customer must obtain an adequate number of access lines for toll free Service to meet expected demand.
- 2.3.3** The Customer shall provide for the proper installation, operation and maintenance of the Customer's equipment used in connection with the Service and shall ensure that such equipment is technically and operationally compatible with the Service and in compliance with all FCC rules and regulations.
- 2.3.4** The Company may substitute, change or rearrange any equipment, facility or system used in providing Service at any time.
- 2.3.5** The Company will deliver the Service(s) to the Customer to the physical address set forth on an order for the Service(s) and terminate such Service(s) at the recognized point of demarcation. The point of demarcation shall be the point where the Company's facilities end and the Customer's premises wiring begins. The Company is not responsible for the Customer's premises wiring beyond the point of demarcation.

SECTION 2 – REGULATIONS (CONTINUED)

2.4 Unauthorized Use

- 2.4.1** The Customer is liable for all unauthorized and/or fraudulent use of Service by Users and the Company retains the right to analyze any and all information at its disposal, including credit surveys, call detail records and any other information to confirm unauthorized use.
- 2.4.2** The Customer shall pay for unauthorized or fraudulent use of service at the Company's highest usage charges applied to network usage and attempted network usage, whether or not a terminating connection was achieved, plus all costs incurred by the Company to detect, discover, observe, investigate, analyze, examine and locate the party responsible for unauthorized or fraudulent use.
- 2.4.3** BTI reserves the right to temporarily suspend the use of particular Authorization Codes, or to suspend service to specific locations, when it has a good faith reason to suspect fraudulent use of its facilities.

SECTION 2 – REGULATIONS (CONTINUED)

2.5 Limitations

2.5.1 Service is offered subject to the provisions of this Guide.

2.5.2 The Company's liability hereunder shall be limited to credit allowances for service outages as set forth in 2.10.4 of this Guide. In no event shall the Company be liable to customer or any third party for any consequential, indirect, special, incidental, punitive or similar damages, including without limitation, any loss of profit or revenue arising from or related in any manner to service outages whether or not the Company is aware of the possibility of such damages.

2.5.3 Except as set forth in this Guide, the Company makes no other, and expressly disclaims all, warranties or representations, either express or implied, concerning the service or any content received via the service and expressly disclaims warranties of fitness for a particular use or purpose, the warranty of merchantability and any other warranty implied by law.

2.5.4 The foregoing limitations shall include, but are not limited to:

- (A)** availability or performance of any systems or related facilities under the control of or provided by other entities, even if the Company acted as agent in arranging such facilities or service;
- (B)** content of information passing through its network, including the accuracy or quality of such information;
- (C)** unlawful or unauthorized use of the Company's facilities or Service;

SECTION 2 – REGULATIONS (CONTINUED)

2.5 Limitations (continued)

2.5.4 (continued)

- (D)** breach of the privacy or security of communications transmitted over the Company's facilities;
- (E)** changes in any of the facilities, operations or procedures of the Customer that render any equipment, facilities or service provided by the Company obsolete or require modification or alteration of such equipment, facilities or service or otherwise affect its use or performance;
- (F)** any intentional, wrongful act of a Company employee when such act is not within the scope of the employee's responsibilities for the Company and/or is not authorized by the Company.
- (G)** any representations made by the Company employees that do not comport or are inconsistent with the provisions herein;
- (H)** any non-completion of calls due to network busy conditions; and
- (I)** any calls not actually attempted to be completed during any period that Service is unavailable.

The Company's entire liability for any claims, loss, damages or expenses from any cause whatsoever shall not exceed the sums actually paid to the Company by the Customer for the Service giving rise to the claim.

SECTION 2 – REGULATIONS (CONTINUED)

2.6 Indemnification

Claims against the Company, its directors, officers, employees, representatives and agents who will be held harmless from any and all claims, demands, activities, suits, actions, losses, costs, damages, liabilities, expenses (including court costs, expenses and attorneys' fees) ("Claims") incurred by the Company that arise from or incident to any act, negligence or omission on the part of the Customer with respect to the Customer's duties hereunder or any conduct of the Customer or employee or representative of the Customer outside the scope of the Customer's Agreement with the Company and/or this Guide. The Company shall be indemnified and held harmless by the Customer as a result of:

- 2.6.1** Claims for slander, defamation, invasion of privacy; infringement of copyright or patent; unauthorized use of any trademark, tradename, or service mark; unfair competition; interference with contract, proprietary or creative right; or any other injury to any person, property or entity arising from the material, data, information or content revealed to, or transmitted, processed, handled, or used by, Company under this Guide.
- 2.6.2** Claims for damage to an Authorized User's or third party's premises resulting from furnishing service by Company when the damage is not a result of the negligent or willful acts of Company.
- 2.6.3** Claims resulting from an act or omission of Customer or Authorized Users.

SECTION 2 – REGULATIONS (CONTINUED)

2.7 Payment Arrangements

2.7.1 Payment for Service

- (A) The requirements listed below apply to all Customers of the Company. See Section 2.7.3 for special payment arrangements applicable to Residential and Student Customers.
- (B) The Customer is responsible for payment of all Services and facilities, including, calls or Service originated at the Customer's number(s), originated by use of calling cards or the Company assigned special billing numbers, and for all installation charges, special charges and surcharges, recurring monthly fees assessed by authorized regulatory agencies or third parties from whom the Company obtains facilities to provide the Services, and all excise, sales, use or similar taxes imposed by any local, state or federal government, including assessments for government-initiated social objectives.
- (C) The Customer shall not attempt to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards, including, but not limited to, rearranging, tampering with, or making connections not authorized by the Company to any Service or component used to furnish Service, or using Toll Free Service with the intent of gaining access to a the Customer's outbound calling capabilities on an unauthorized basis.
- (D) The Customer shall render payment in the amount of and on or before the date stated on the invoice.
- (E) The Company's sole liability with respect to the Customer's overpayment, for whatever reason, is limited to a credit in the amount of the overpayment.

SECTION 2 – REGULATIONS (CONTINUED)

2.7 Payment Arrangements (continued)

2.7.1 Payment for Service (continued)

- (F) If the Customer pays via bank draft or credit card draft, the Customer's account will be drafted within 14 days after the conclusion of the billing cycle for the full amount due. In order to cancel a bank draft or credit card draft written notification must be received by the Company at least ten (10) business days prior to the conclusion of the Customer's current billing cycle. Upon receipt of notice to cancel a bank draft or credit card draft, the Customer permits the Company to make all credit inquiries necessary to make a determination regarding the extension of credit terms to the Customer and the Company reserves its right to require security deposits pursuant to Section 2.8.

2.7.2 Billing and Collection of Charges

The Customer is responsible for payment of all charges incurred by the Customer or other users for services and facilities furnished to the Customer by the Company.

- (A) When billing is based upon Customer usage, usage charges will be billed monthly for the preceding billing period.
- (B) When service does not begin on the first day of the month, or end on the last day of the month, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have thirty (30) days.
- (C) The Customer must notify the Company of any disputed items on an invoice within sixty (60) days of the date of the invoice. If the Customer does not provide written notice to the Company of a dispute with respect to the amounts invoiced within sixty (60) days of the date of the invoice, the invoice shall be deemed correct and binding on the Customer for all purposes.

SECTION 2 – REGULATIONS (CONTINUED)

2.7 Payment Arrangements (continued)

2.7.2 Billing and Collection of Charges (continued)

- (D) Billing of the Customer by the Company will begin on the Service Commencement Date, which is the day on which the Company notifies the Customer that the service or facility is available for use, except that the Service Commencement Date may be postponed by mutual agreement of the parties, or if the service or facility does not conform to standards set forth in this Guide or the Service Order. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued.
- (E) If any portion of the payment is not received by the Company by the due date printed on the invoice, or if any portion of the payment is received by the Company in funds that are not immediately available upon presentment, then a late payment charge of 1.0% per month for residential Customers and 1.5% per month for business Customers per month shall be due to the Company. A late payment charge is not applicable to subsequent rebilling of any amount to which a late payment charge has already been applied. Late payment charges are to be applied without discrimination.
- (F) **Duplicate Bills**

A Duplicate Bill Charge will be applied upon a Customer's request for a duplicate copy of the telephone bill. The Company will assess this charge based on an individual case basis (ICB). Requests for duplicate bills can be made either verbally or in writing.
- (G) **Special Bill Handling Fee**
A \$25.00 special bill handling fee, plus the cost of labor and materials in excess thereof, will apply to customers who request special bill handling outside of the included monthly remittance available today.

SECTION 2 – REGULATIONS (CONTINUED)

2.7 Payment Arrangements (continued)

2.7.3 Special Billing Arrangements for Residential and Student Customers

Residential Customers shall render payment by using one of BTI's Preferred Payment Methods. Customers that do not utilize a Preferred Payment Method shall bear a monthly processing fee at the lesser of \$5.00 or the maximum rate permitted by law. Students shall render payment by using one of BTI's Required Payment Methods below:

(A) Preferred Payment Methods for Residential Accounts:

- (1) Automatic Bank Draft – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of the invoice.
- (2) Automatic Credit Card Payment – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.
- (3) Electronic Payment – Payment on account is made by the Customer through the BTI Electronic Payment System on or before Day 24 after the date of the invoice.

(B) Required Payment Methods for Student Accounts:

- (1) Automatic Bank Draft – Payment on account is automatically charged to Customer's chosen bank account on or before Day 24 after the date of invoice.
- (2) Automatic Credit Card Payment – Payment on account is automatically charged to Customer's chosen credit card on or before Day 24 after the date of invoice.

SECTION 2 – REGULATIONS (CONTINUED)

2.8 Deposits/Advance Payments

- 2.8.1** Customers unable to establish or maintain their credit worthiness will be required to furnish a deposit or advance payment in an amount up to the maximum allowed by law for Service.
- 2.8.2** The Company reserves the right to periodically review the Customer's credit worthiness and credit terms.
- 2.8.3** The Company also reserves the right to change credit terms and conditions based on the Customer's payment history and credit worthiness.
- 2.8.4** If no maximum deposit has been established by law, the Customer will be required to furnish a deposit or advance payment in an amount based upon two (2) month's estimated usage.
- 2.8.5** The Company will pay interest on such deposit or advance payment at the rate established in accordance with the Federal Communications Commission regulations.
- 2.8.6** The establishment of credit shall be governed by Federal Communications Commission regulations.

SECTION 2 – REGULATIONS (CONTINUED)

2.9 Reserved For Future Use

SECTION 2 – REGULATIONS (CONTINUED)

2.10 Interruption of Service

- 2.10.1** The Customer shall notify the Company immediately in the event of any interruption in Service and shall assist the Company in restoring the Service. The Customer shall notify the Company immediately of its desire to receive a credit allowance for such interruption.
- 2.10.2** No credit shall be allowed for interruptions that result from the Customer's fault or the Company's testing or regularly scheduled maintenance or for any reason that constitutes Force Majeure as defined in Section 2.15.
- 2.10.3** For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.10.4** No credit shall be allowed for an interruption of a continuous duration of less than two (2) hours.
- 2.10.5** The Customer shall be credited for an interruption of two (2) hours or more at the rate of $1/720^{\text{th}}$ of the monthly charge for the facilities affected for each hour that the interruption continues.
- 2.10.6** This credit applies only to monthly recurring charges and does not affect any charges based upon the Customer's actual usage of the Service(s). This credit applies against future service only and shall not reduce the amount of any outstanding balance. All limitations of liability shall apply to the total of all credits issued.

$$\text{Credit} = \frac{A}{720} \times B$$

"A" = Outage time in hours.

"B" = Total monthly fixed, non-usage sensitive charge for affected facility.

SECTION 2 – REGULATIONS (CONTINUED)

2.11 Term Plan Agreements

The initial term of the Term Plan Agreement shall be set forth on such Term Plan Agreement. Upon expiration of the Initial Term, the Term Plan Agreement shall automatically renew on the same terms and conditions (including, without limitation, the rates) for successive one (1) year terms unless either party notifies the other of its intention to terminate the Term Plan Agreement at the end of the initial term or renewal term, as the case may be, which such notice shall be in writing and provided to the other party at least sixty (60) days prior to the expiration of the initial term or the renewal term, as the case may be. In the event of such notice, the Term Plan Agreement shall terminate upon the expiration of the initial term or renewal term, as the case may be. The notice must be in the form of a letter, facsimile or e-mail. The Customer shall notify the Company in writing if the Customer contact person is changed. The Company reserves the right to reject any Customer termination request received from any person other than the designated Customer contact person.

2.12 Refusal of Service

The following may not constitute cause for refusal of service to a present or prospective customer:

- (A) failure of a prior customer to pay for service at the premises to be serviced;
- (B) failure to pay for a different class of service for a different entity;
- (C) failure to pay directory advertising charges.

SECTION 2 – REGULATIONS (CONTINUED)

2.13 Cancellation of Service

2.13.1 If the Customer cancels or terminates an order prior to the installation of Services, the Company shall invoice the Customer and the Customer shall pay to the Company the following: (i) all standard installation charges; and (ii) all costs incurred by the Company in connection with such order, including, without limitation, installation and other costs incurred with third parties with respect to such cancelled Service and labor costs for work performed by the Company employees with respect to such order.

2.13.2 Cancellation by the Customer without Cause

The Customer's rates and discounts, if any, are provided to the Customer in exchange for the Customer's commitment to obtain the Services for the agreed upon term of the Term Plan Agreement. If the Customer terminates all or any part of the Services obtained under the Term Plan Agreement prior to the expiration of the Initial Term or any Renewal Term then in effect for any reason other than Cause (as set forth in the following 2.13.3 below, then, in addition to payment for all Services rendered through the effective termination date, the Customer shall be liable to the Company for liquidated damages, and not as a penalty, an amount equal to the sum of all of the following that apply to the Service(s) terminated by the Customer;

- (A) if the Service terminated is switched long distance, a charge equal to the greater of the following:
- (1) 100% of the minimum monthly usage commitment, if any, multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect; or
 - (2) the average of the highest three (3) months billed usage since the beginning of the Term Plan Agreement multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect.

SECTION 2 – REGULATIONS (CONTINUED)

2.13 Cancellation of Service (continued)

2.13.2 Cancellation by the Customer without Cause (continued)

- (B)** for each other Service that is terminated, a charge equal to the greater of the following:

 - (1)** 100% of the sum of the minimum monthly usage commitment, if any, and any monthly recurring charge applicable to the Service terminated, multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect; or
 - (2)** the average of the highest three (3) months billed for such terminated Service (including, without limitation, any monthly recurring charge applicable to such Service) since the beginning of the Term Plan Agreement multiplied by the number of months remaining in the Initial Term or the Renewal Term then in effect;
- (C)** a charge equal to the total costs and expenses incurred by the Company in connection with installing, providing and removing a Service, including any early termination or cancellation charges incurred by the Company from third parties on the Customer's behalf. In addition, the Company shall be entitled to the cost of collection of the forgoing amounts including, without limitation, court costs, reasonable attorney's fees and interest on past due amounts.

Where the Customer received reduced rates or a discount because the Customer subscribed to more than one Service, the Customer's termination of one Service may result in the forfeiture of the Customer's reduced rates or discount for that Service or Services that are not terminated, and the Customer shall be liable to the Company for the amount of discount received by the Customer for the period from the beginning of the term of the Agreement for such Services up to and including the effective date of the termination of the Service or Services terminated.

SECTION 2 – REGULATIONS (CONTINUED)

2.13 Cancellation of Service (continued)

2.13.3 Cancellation by the Customer with Cause

A customer may have his service disconnected upon written notice to Carrier. The Carrier will hold the customer responsible for payment of all bills for service furnished until the cancellation date specified by the customer or until the date written cancellation notice is received, whichever is later. The Customer must provide 60 days written notice of cancellation in advance.

In the event (i) the Company fails to substantially cure any material default or failure of performance within thirty (30) days after the Company's receipt of the Customer's written notice describing with reasonable specificity such alleged material default or failure of performance, or (ii) if such default cannot be cured within such thirty (30) day period and the Company does within such thirty (30) day period commence such acts as shall be reasonably necessary to substantially cure the default and/or does not diligently complete such acts within a reasonable time, the Customer may terminate the Service(s) for Cause by giving the Company a written notice of termination within fifteen (15) days after the expiration of said thirty (30) day period or such reasonable time period in the event of (ii), above. If the Customer is receiving multiple types of Services, or receiving Services at multiple locations, the Customer's right to terminate Service(s) as set forth in this section shall be limited to termination of the affected Service(s) only or at the affected location(s) only.

SECTION 2 – REGULATIONS (CONTINUED)

2.13 Cancellation of Service (continued)

2.13.4 Cancellation by the Company

- (A) Upon such notice as is required by the governing regulatory body (or if no such notice is required, upon forty-eight (48) hours notice), the Company may refuse, terminate, discontinue or limit the use of Service (either temporarily or permanently) to the Customer or withhold the provision of ordered or contracted Service, without liability to the Customer:
- (1) if any balance is past due;
 - (2) if the Customer exceeds its credit limit and does not cure within the applicable notice period referenced above in this section after receipt of such notice, which such notice may be by phone, mail, fax or e-mail;
 - (3) when necessitated by conditions beyond the Company's control;

SECTION 2 – REGULATIONS (CONTINUED)

2.13 Cancellation of Service (continued)

2.13.4 Cancellation by the Company (continued)

(A) (continued)

- (4)** for violation of any of the provisions contained in this Guide and/or the Customer's Agreement with the Company, including the Terms and Conditions;
- (5)** for violation of any law, rule, regulation or policy of any governing authority having jurisdiction over the Service; or
- (6)** by reason of any order or decision of a court, public service commission or federal regulatory body or other governing authority prohibiting the Company from furnishing the Service.

(B) In addition, the Company may immediately and without notice terminate and/or block Services without incurring liability to the Customer for the following reasons:

- (1)** fraud committed by the Customer or a user of the Customer's Service;
- (2)** if the Customer refuses to furnish information or furnishes false information essential for billing by the Company or for the Company's determination of the Customer's credit worthiness;
- (3)** the Customer indicates that the Customer will not comply with a request from the Company for security for the payment of Services;
- (4)** the Customer has received notice of cancellation from the Customer's local Service provider; or

SECTION 2 – REGULATIONS (CONTINUED)

2.13 Cancellation of Service (continued)

2.13.4 Cancellation by the Company (continued)

(B) (continued)

- (5)** the Customer's usage exceeds parameters based on historical usage by the Customer.

In the event the Company permanently terminates Service to the Customer under this section, any agreement between the Customer and the Company, including Terms and Conditions, shall terminate. The Customer shall be liable for all liquidated damages as set forth in Section 2.13.2 for all Services terminated under this Section.

2.13.5 Cancellation as a result of a change in local service provider

The Customer shall notify the Company if the Customer changes its local service provider for any reason, including, without limitation, as a result of a change in physical location. If the Customer obtains only long distance service from the Company, upon a change of local service provider by the Customer, the Company reserves the right to terminate long distance service to the Customer upon thirty (30) days written notice to the Customer. In the event the Company exercises its right to terminate long distance service to the Customer because the Customer changes its local service provider, the Customer shall be liable to the Company only for payment of long distance service provided up to and including the effective date of termination of such long distance service and shall not be liable for any liquidated damages with respect to such long distance service only.

2.13.6 Final Invoice

Upon termination, the Company shall forward a final invoice to the Customer, which such invoice will include, without limitation, all charges (including, without limitation, recurring charges) incurred up to the effective termination date and all applicable liquidated damages.

SECTION 2 – REGULATIONS (CONTINUED)

2.13 Cancellation of Service (continued)

2.13.7 Company Contact Information for Cancellation

The Customer shall use the following addresses for cancellation and disconnect requests only:

- (A) FAX – 800-292-1057
- (B) Email – SEDR@bti.com
- (C) US Mail – Business Telecom, Inc., SE Order Group, 8830 U.S. Highway 231, Arab, Alabama 35016
- (D) Such request shall include all of the following that apply:
 - (1) an itemized list of the Service(s) that Customer wishes to disconnect;
 - (2) the Customer's account number;
 - (3) affected circuit ID's;
 - (4) affected telephone numbers; and,
 - (5) the Customer contact information (i.e., name, address, telephone number, fax number, and email address).

SECTION 2 – REGULATIONS (CONTINUED)

2.14 Restoration of Service

2.14.1 Service suspended by the Company and later restored, will be subject to a \$50.00 reconnection fee. Service disconnected by the Company and later re-installed, will be subject to all applicable installation charges, and the Customer will pay such charges prior to reinstallation of service.

2.14.2 The use and restoration of certain telecommunications services in emergencies shall be in accordance with the priority system specified in Part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.15 Force Majeure

The Company's performance hereunder shall be excused in the event of any delay or failure of performance or equipment due to causes beyond the Company's control, including, but not limited to, acts of God, fires, floods, earthquakes, hurricanes, or other catastrophes, national emergencies, insurrections, riots, wars, or other civil commotions, strikes, lockouts, work stoppages or other labor difficulties, criminal actions taken against the Company, cable cuts, unavailability, failure, interruption or capacity limitations of telecommunications facilities or transmission links (digital or analog) and any law, order, regulation or other action of any governing authority or agency thereof.

2.16 Disconnection of Existing Service(s) and Vendor Change(s)

The Customer is responsible for disconnection of services with the Customer's existing telecommunications provider. The Company is not responsible for any fees or other charges assessed against the Customer by the Customer's existing provider for termination of service obtained from such provider or the Customer's failure to terminate services with such provider. In addition, the Customer is responsible for all charges assessed by the Customer's phone system vendor and other third parties incurred in connection with the installation or alteration of the Company Services.

SECTION 2 – REGULATIONS (CONTINUED)

2.17 Assignments

The Customer may not transfer or assign the Customer's Agreement with the Company, including the Terms and Conditions, or use of any of the Services (including resale and subtending of Internet service) without the written consent of the Company, which such consent shall be at the sole and absolute discretion of the Company. All regulations and conditions contained in this Guide shall be binding on the Customer and his/her respective personal and legal representatives, successors and permitted assigns.

2.18 Special Service

Labor and expenditures required by Customer to provide service outside the scope of normal services. This class of service includes, without limitation, services whereby Company is required to incur unusual costs for engineering, purchases, labor or other related costs to provide the Customer-requested service.

2.19 Modification

Company reserves the right to modify its rates and service policies at any time, subject to the applicable regulations of the Federal Communications Commission.

2.20 Taxes and Other Charges

2.20.1 All federal excise taxes, and state and local taxes (i.e. gross receipts tax, sales tax, municipal and county utilities tax) are listed as separate line items, are not included in the quoted rates, and are the responsibility of the Customer. The Customer is also responsible for the payment of any use, excise, access, franchise and license fees or other local, state and federal taxes, charges or surcharges (however designated) excluding taxes on the Company's net income, imposed on or based upon the provision, sale or use of services. Any taxes imposed by a local jurisdiction will only be recovered from those Customers located in the affected jurisdiction. It shall be the responsibility of the Customer to pay any such taxes that subsequently become applicable retroactively.

SECTION 2 – REGULATIONS (CONTINUED)

2.20 Taxes and Other Charges (continued)

2.20.2 The Company may adjust its rates and charges or impose additional rates and charges on its Customers in order to recover amounts it is required by governmental or quasi-governmental authorities to collect from or pay to others in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund (USF) and compensation to pay telephone service providers for the use of their pay telephones to access the Company's service.

(A) Universal Service Fund Fee (USF)

Telecommunications services provided by the Company are subject to an undiscountable monthly Universal Service Fund Fee, which is equal to:

- (1)** (Federal Interstate/International Universal Service Fund Charge - subsidy to provide telecommunications and information services to schools and libraries and rural health care facilities and to provide local service to high cost areas) The gross invoice amounts (exclusive of taxes) attributable to interstate and international services multiplied by 11.10% percent.

The USF fee will not be applied to services sold by the Company to a Customer for resale for which the Customer has filed a Universal Service Worksheet, unless the Customer has a *de minimis* exemption that exempts the Customer from paying directly into the fund. These percentages will be subject to periodic adjustment.

(B) Carrier Cost Recovery Fee

The Company will assess a Carrier Cost Recovery Fee to residential and business customers in order to recover certain costs associated with state-to-state access charges, expenses associated with regulatory proceedings and compliance, and billing expenses.

A Carrier Cost Recovery Fee of \$0.40 per Automatic Number Identification (ANI) per month will be assessed in full for any portion of a billing period in which a Customer has monthly service charges on an invoice.

SECTION 2 – REGULATIONS (CONTINUED)

2.20 Taxes and Other Charges (continued)

2.20.2 (C) Public Pay Telephone Surcharge

In order to recover the Company's expenses to comply with the FCC's pay telephone compensation plan effective on October 7, 1997 (FCC 97-371), an undiscountable per call charge is applicable to all interstate, intrastate and international calls that originate from any domestic pay telephone used to access the Company's services. The Public Pay Telephone Surcharge, which is in addition to standard rates, terms and pricing guide usage charges and any applicable service charges and surcharges associated with the Company's service, applies for the use of the instrument used to access the Company service and is unrelated to the Company's service accessed from the pay telephone.

The Public Pay Telephone Surcharge applies to the initial completed call and any reoriginated call (i.e., using the "#" symbol).

Whenever possible, the Public Pay Telephone Surcharge will appear on the same invoice containing the usage charges for the surcharged call. In cases where proper pay telephone coding digits are not transmitted to the Company prior to completion of a call, the Public Pay Telephone Surcharge may be billed on a subsequent invoice after the Company has obtained information from a carrier that the originating station is an eligible pay telephone.

The Public Pay Telephone Surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call.

Rate per Call	\$0.60
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SECTION 2 – REGULATIONS (CONTINUED)

2.21 Designation of Company Contact

The Customer is required to designate a contact person to the Company who is empowered to transact all correspondence with the Company regarding the Customer's account. Specifically, the Customer Contact will be responsible for corresponding with the Company on all moves, adds, changes, disputes and cancellation requests. The Company will neither accept nor be bound by any request not submitted by the specified Company Contact. Any change by the Customer pertaining to the Company Contact must be provided to the Company in either written or verbal format.

2.22 Customer Equipment and Channels

2.22.1 Interconnection of Facilities

- (A) Interconnection between Customer-provided and Company-provided service must be made by the Customer by leased channel or dial-up service. The forms of interconnection available for use with particular services are set forth in Section 4, following.
- (B) In order to protect the Company's facilities and personnel and the services furnished to other Customers by the Company from potentially harmful effects, the signals applied to the Company's service shall be such as not to cause damage to the facilities of the Company. Any special interface equipment necessary to achieve the compatibility between facilities of the Company and the channels or facilities of others shall be provided at the Customer's expense.

SECTION 2 – REGULATIONS (CONTINUED)

2.22 Customer Equipment and Channels (continued)

2.22.2 Inspections

- (A) The Company may, upon notification to the Customer, at a reasonable time, make such tests and inspections as may be necessary to determine that the requirements of this rates, terms and pricing guide are being complied with in the installation, operation and maintenance of Customer-provided equipment and in the wiring of the connection of Customer channels to Company-owned facilities; and may, without liability, temporarily suspend service while making such tests and inspections, and thereafter until any violations of such requirements are corrected.
- (B) If the protective requirements in connection with Customer-provided equipment are not being complied with, the Company may take such action as necessary to protect its facilities and personnel and will promptly notify the Customer by registered mail in writing of the need for protective action. In the event that the Customer fails to advise the Company within 10 days after such notice is received or within the time specified in the notice that corrective action has been taken, the Company may take whatever additional action is deemed necessary, including the suspension of service, to protect its facilities and personnel from harm. The Company will upon request 24 hours in advance provide Customer with a statement of technical parameters that the Customer's equipment must meet.

SECTION 2 – REGULATIONS (CONTINUED)

2.23 Definitions

Channel: The term "channel" denotes the communications path established between Company operating centers and points of communication via a satellite in space, microwave, or cable, which channel may be used for the transmission and reception of communications signals.

Company: The term "company" denotes Business Telecom, Incorporated.

Contiguous United States: The term "contiguous United States" denotes the forty-eight contiguous states and the District of Columbia, together with the off-shore areas beyond the coastal boundaries of those states to the extent that those areas appertain and are subject to the jurisdiction and control of the United States.

Customer: The term "Customer" denotes any person, firm, corporation or other entity which orders service from and is responsible for compliance with the regulations of and the payment of charges to the Company.

SECTION 3 – SERVICE DESCRIPTION

3.1 General

The Customer is ultimately responsible for all charges. Each Customer is charged individually for each call placed through the Company's network. Usage rates, per-call service charges, monthly fees and installation charges may apply. Unless otherwise indicated in the product description in this tariff, individual calls are billed in full minute increments.

International rates are offered to Business Customers for use on all International calls originated from switched and dedicated access lines. All calls are billed in one (1) minute increments after an initial period, for billing purposes only of one (1) minute. This service is only offered in conjunction with interstate service.

SECTION 3 – SERVICE DESCRIPTION (CONTINUED)

3.2 Country Codes

COUNTRY	CODE	COUNTRY	CODE
Afghanistan	93	Christmas/Cocos Islands	672
Albania	355	Colombia	57
Algeria	213	Comoros	269
Andorra	376	Congo Republic	242
Angola	244	Cook Islands	682
Antarctica	672	Costa Rica	506
Argentina	54	Croatia	385
Armenia	374	Cuba	53
Aruba	297	Cyprus	357
Ascension Island	247	Czech Republic	420
Australia	61	Denmark	45
Austria	43	Diego Garcia	246
Azerbaijan	994	Djibouti	253
Bahrain	973	Ecuador	593
Bangladesh	880	Egypt	20
Belarus	375	El Salvador	503
Belgium	32	Equatorial Guinea	240
Belize	501	Eritrea	291
Benin Republic	229	Estonia	372
Bhutan	975	Ethiopia	251
Bolivia	591	Faeroe Islands	298
Bosnia-Herzegovina	387	Falkland Islands	500
Botswana	267	Fiji Islands	679
Brazil	55	Finland	358
Brunei	673	France	33
Bulgaria	359	French Antilles	596
Burkina Faso	226	French Guiana	594
Burundi	257	French Polynesia	689
Cambodia	855	Gabon	241
Cameroon	237	Gambia	220
Canada	1	Georgia	995
Cape Verde	238	Germany	49
Central African Republic	236	Ghana	233
Chad Republic	235	Gibraltar	350
Chile	56	Greece	30
China	86	Greenland	299

SECTION 3 – SERVICE DESCRIPTION (CONTINUED)

3.3 Country Codes (continued)

COUNTRY	CODE	COUNTRY	CODE
Guadeloupe	590	Liberia	231
Guatemala	502	Libyan Arab Republic	218
Guinea	224	Liechtenstein	423
Guinea-Bissau	245	Lithuania	370
Guyana	592	Luxembourg	352
Haiti	509	Macau	853
Honduras	504	Macedonia	389
Hong Kong	852	Madagascar	261
Hungary	36	Malawi	265
Iceland	354	Malaysia	60
India	91	Maldives	960
Indonesia	62	Mali Republic	223
Inmaristat Atlantic Ocean (E)	871	Malta	356
Inmaristat Atlantic Ocean (W)	874	Marshall Islands	692
Inmaristat Indian Ocean	873	Mauritania	222
Inmaristat Pacific Ocean	872	Mauritius	230
Inmaristat SNAC	870	Mexico (Bands 1-8)	52
International Networks Shared Code	882	Micronesia	691
Iran	98	Moldova	373
Iraq	964	Monaco	377
Ireland	353	Mongolia	976
Iridium Satellite System	881	Montenegro	382
Israel	972	Morocco	212
Italy	39	Mozambique	258
Ivory Coast	225	Myanmar	95
Japan	81	Namibia	264
Jordan	962	Nauru	674
Kenya	254	Nepal	977
Kiribati	686	Netherlands	31
Korea Republic (South)	82	Netherlands Antilles	599
Kuwait	965	New Caledonia	687
Kyrgyzstan	996	New Zealand	64
Laos	856	Nicaragua	505
Latvia	371	Niger Republic	227
Lebanon	961	Nigeria	234
Lesotho	266	Niue Island	683

SECTION 3 – SERVICE DESCRIPTION (CONTINUED)

3.2 Country Codes (continued)

COUNTY	CODE	COUNTY	CODE
Norfolk Islands	672	St. Maarten (Dutch)	721 (NPA)
North Korea	850	Sudan	249
Norway	47	Suriname	597
Oman	968	Swaziland	268
Pakistan	92	Sweden	46
Palau	680	Switzerland	41
Palestinien Territories	970	Syria	963
Panama	507	Taiwan	886
Papua New Guinea	675	Tajikistan	992
Paraguay	595	Tanzania	255
Peru	51	Thailand	66
Philippines	63	Togo	228
Poland	48	Tokelau	690
Portugal	351	Tonga Islands	676
Qatar	974	Tunisia	216
Reunion Islands	262	Turkey	90
Romania	40	Turkmenistan	993
Russia	7	Tuvalu	688
Rwanda	250	Uganda	256
Saint Helena	290	Ukraine	380
Saint Pierre Miquelon	508	United Arab Emirates	971
San Marino	378	United Kingdom	44
Sao Tome	239	Universal Personal Telecommunication Service	878
Saudi Arabia	966	Uruguay	598
Senegal	221	Uzbekistan	998
Serbia	381	Vanuatu	678
Seychelles	248	Vatican City	39
Sierra Leone	232	Venezuela	58
Singapore	65	Vietnam	84
Slovakia	421	Wallis & Futuna	681
Slovenia	386	Western Samoa	685
Solomon Islands	677	Yemen	967
Somalia	252	Zaire	243
South Africa	27	Zambia	260
Spain	34	Zimbabwe	263
Sri Lanka	94		

SECTION 3 – SERVICE DESCRIPTION (CONTINUED)

3.3 Timing of Calls

- 3.3.1** Initial Period - The initial period is the length of a call for minimum billing purposes. The initial period may vary by rate schedule and is specified in Section 3.7 of this tariff.
- 3.3.2** Additional Period - The additional period is the rate element used to bill chargeable time when a call continues beyond the initial period. The additional period starts when the initial period ends. Additional period rates apply to any fraction of the time period for chargeable time beyond the initial period. Additional periods may vary by rate schedule and are specified in Section 3.7 of this tariff.
- 3.3.3** Chargeable time for Person-to-Person Calls begins when the calling party is connected to the specified person, extension or agreed alternate at the called number.
- 3.3.4** Chargeable time for Collect Calls begins when the called party accepts responsibility for payment.
- 3.3.5** Chargeable time for all other calls begins when the called station is answered.
- 3.3.6** Chargeable time for all calls ends when one of the parties disconnects from the call.

3.3.7 Computation of Charges

For the computation of charges, the duration of each call is measured and rounded up to the applicable billing increment, then multiplied by the applicable rate and if the computed charge for any individual call results in a fraction of a cent, the fraction is then rounded up to the next whole cent on a per call basis. For example, a service may provide that each call will be charged a minimum of 18 seconds and thereafter timed in 6-second increments; therefore, under this example, a 10-second call will be rounded up to 18 seconds (0.3 minutes), and a 44-second call will be rounded up to 48 seconds (0.8 minutes). If, after multiplying the billing increment by the applicable rate, the computed charge for an individual call results in a fraction of a cent, the fraction is rounded up to the next whole cent (for example, \$1.523 would round up to \$1.53). Once the charge for each call is computed as described above, the calls are summed on the Customer's invoice.

SECTION 3 – SERVICE DESCRIPTION (CONTINUED)

3.4 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between the rate center locations associated with the originating and terminating points of the call. The distance between the originating and terminating points is calculated by using the "V" and "H" coordinates tables contained in AT&T Tariff FCC No. 10 and incorporated herein by reference.

3.5 Service Availability

All services, other than Travel Card, are available from any location where domestic interexchange service is provided by the Company on a presubscription basis. Travel Card is available in all areas in the contiguous United States.

3.6 Per Call Service Charges

In addition to usage sensitive charges, appropriate operator services charges may be billed on a per call basis. One of the following charges apply to each operator assisted international long distance call:

3.6.1 Customer Dialed DeltaCom Travel Card Charge

This charge applies in addition to usage charges for calls billed to a DeltaCom Travel Card when the Customer dials all of the digits required to route and bill the call.

3.6.2 Customer Dialed Calling Card Charge

This charge applies in addition to usage charges for calls billed to a Calling Card when the Customer dials all of the digits required to route and bill the call.

3.6.3 Customer Dialed Calling Card Charge with Operator Assistance

This charge applies in addition to usage charges for calls billed to a Calling Card when an operator assists the Customer with the call.

3.6.4 Operator Station Charge

This charge applies in addition to usage charges for non-Person-to-Person calls placed with operator assistance billed to a Calling Card, Collect or to a Third Party.

SECTION 3 – SERVICE DESCRIPTION (CONTINUED)

3.6 Per Call Service Charges (continued)

3.6.5 Person to Person Charge

This charge applies in addition to usage charges for calls paced on a Person-to-Person basis and billed to a Calling Card, Collect or to a Third Party. Charges do not apply unless the specified party or an acceptable substitute is available.

3.6.6 Operator Dialed Surcharge

A surcharge applies when the Customer has the capability of dialing the destination number necessary to route a call, but elects to dial only the appropriate operator code and requests the operator to dial the called station.

3.6.7 The Company reserves the right to charge a Property Imposed Fee (PIF) of \$1.50 in addition to the rates and surcharges for operator services.

Additional charges and surcharges may apply when the customer utilizes certain applicable cellular services to access the Company's operator services.

3.7 Rate Schedules - General

Service between the U.S. Mainland and international points is offered by the Company as specified in the rate schedule contained in Section 4. Rates apply for all days of the week, including holidays.

3.8 International Mobile Termination Surcharge

An International Mobile Termination Surcharge will be applied to all direct dialed international calls (direct dialed calls from the Customer's home or business, calling card calls, operator service and operator assisted calls) originating in the United States and terminating to certain international locations to wireless communications devices including phones, pagers, Personal Computers, and Personal Digital Assistants.

International Mobile Termination Surcharges apply as set forth in Section 4 on a per-minute basis, 24 hours a day, 7 days a week and are in addition to direct dialed, calling card, and/or operator service international plan rates.

SECTION 3 – SERVICE DESCRIPTION (CONTINUED)

3.9 Message Toll Service

International Message Toll Service calls may be placed with the assistance of an operator for purposes of call routing and/or billing. Calls may be billed to the Customers' Calling Card, DeltaCom Travel Card, Collect (where available), or to a Third Number. Per call operator service charges apply in addition to usage charges.

Usage charges for International Message Toll Service are computed using the rates specified in the rate table in Section 4.

3.10 International 800 Service Origination

International 800 Origination is a service that provides toll free access from specified countries for all termination to either domestic or international sites. International 800 Origination Service is billed in full minute increments. Calls originating from a foreign country and placed to a domestic location will be billed for the origination amount from the country dialed to the U.S. Calls originating from a foreign country and placed to another foreign location will be billed for the origination amount from the country dialed to the U.S. This charge will be added to the charge from the U.S. to the country to which the call terminates.

Example: A caller using 800 origination from the UK placing a call to France would be billed the 800 origination rate from the UK to the U.S. and a termination call from the U.S. to France for the duration of the call.

SECTION 4 – RATES

4.1 Operator Service Surcharges

TYPE OF CALL	SERVICE CHARGE
Customer Dialed DeltaCom Travel Card w/o Operator Assistance	\$2.00
Customer Dialed Calling Card with Operator Assistance	\$5.00
Person-to-Person	\$7.00
Station-to-Station with Operator Assistance	\$7.00
Third-Party with Operator Assistance	\$7.00
Automated Calling Card	\$2.00
Automated Collect	\$7.00
Automated Third-Party	\$7.00

SECTION 4 – RATES (CONTINUED)

4.2 International 800 Origination Service

ORIGINATING COUNTRY	DEDICATED RATE PER MINUTE (\$)	SWITCHED/CARD RATE PER MINUTE (\$)
Antigua	1.08	1.31
Aruba	1.56	1.76
Argentina	1.19	1.31
Australia	0.91	1.24
Austria	1.03	1.08
Bahamas	0.93	1.17
Bahrain	1.82	1.96
Barbados	1.03	1.34
Belgium	0.83	1.05
Bermuda	0.99	1.19
Brazil	0.93	1.29
Canada	0.21	0.21
Cayman Islands	1.19	1.47
Chile	1.21	1.55
China	1.88	2.48
Columbia	1.27	1.45
Costa Rica	1.30	1.62
Cyprus	1.67	1.80
Denmark	0.93	1.24
Dominica	1.67	1.81
Dominican Republic	0.93	1.19
Ecuador	2.13	2.39
El Salvador	N/A	N/A
Finland	1.03	1.34
France	0.78	1.13
Germany	0.78	1.13
Greece	1.03	1.34
Guatemala	1.30	1.39
Guyana	2.25	2.50
Hong Kong	1.24	1.56
Hungary	1.40	1.47
Indonesia	1.50	1.95
Ireland	0.82	1.21
Israel	1.14	1.52
Italy	0.90	1.19
Jamaica	1.32	1.67

SECTION 4 – RATES (CONTINUED)

4.2 International 800 Origination Service (continued)

ORIGINATING COUNTRY	DEDICATED RATE PER MINUTE (\$)	SWITCHED/CARD RATE PER MINUTE (\$)
Japan	1.01	1.31
Latvia	1.60	1.76
Luxembourg	0.83	1.13
Macao	2.19	2.39
Malaysia	1.19	1.56
Marshall Islands	1.50	1.87
Mexico	0.82	1.10
Netherlands	0.75	1.14
Netherlands Antilles	1.28	1.35
New Zealand	1.19	1.55
Nicaragua	1.45	1.84
Norway	1.03	1.35
Panama	1.13	1.25
Peru	1.88	2.15
Philippines	1.19	1.56
Poland	1.48	1.76
Portugal	1.19	1.50
Qatar	N/A	N/A
Romania	1.19	1.56
Russia	0.93	1.24
Santa Domingo	N/A	N/A
Singapore	1.14	1.45
South Africa	1.46	1.76
South Korea	1.09	1.45
Spain	0.93	1.34
St. Kitts	1.24	1.50
St. Lucia	1.34	1.47
St. Vincent	1.45	1.88
Sweden	0.83	1.21
Switzerland	0.93	1.27
Taiwan	0.93	1.27
Thailand	1.34	1.67
Trinidad/Tobago	N/A	N/A
Turkey	1.46	1.77
Turks Caicos	1.29	1.44
United Arab Emirates	N/A	N/A
United Kingdom	0.55	0.83
Uruguay	1.56	1.64
Venezuela	1.34	1.67

SECTION 4 – RATES (CONTINUED)

4.3 International Rates

ORIGINATING COUNTRY	RATE PER MINUTE (\$)	MOBILE SURCHARGE PER MINUTE (\$)
Afghanistan	0.8555	0.2000
Albania	0.5798	0.2000
Algeria	0.6022	0.2000
Andorra	0.1625	0.3500
Angola	0.7845	0.2000
Antarctica	2.5198	0.2000
Argentina	0.2714	0.3500
Armenia	0.4734	0.2000
Aruba	0.3131	0.2000
Ascension Island	1.0000	0.2000
Australia	0.1461	0.2000
Austria	0.1340	0.2000
Azerbaijan	0.4188	0.2000
Bahrain	0.6224	0.2000
Bangladesh	0.7800	0.2000
Belarus	0.6867	0.2000
Belgium	0.1144	0.2000
Belize	0.4128	0.2000
Benin Republic	0.3669	0.2000
Bhutan	0.2530	0.2000
Bolivia	0.5429	0.2000
Bosnia	0.5711	0.3500
Botswana	0.4622	0.2000
Brazil	0.2974	0.2000
Brunei	0.0541	0.2000
Bulgaria	0.4912	0.2000
Burkina Faso	0.4714	0.2000
Burundi	0.1420	0.2000
Cambodia	1.2333	0.2000
Cameroon	0.6142	0.2000
Canada	0.0567	0.2000
Cape Verde	0.6979	0.2000
Central Africa Republic	0.4289	0.2000
Chad Republic	1.4331	0.2000

International Origination and Mobile Termination Rates apply, as currently tariffed.

SECTION 4 – RATES (CONTINUED)

4.3 International Rates (continued)

ORIGINATING COUNTRY	RATE PER MINUTE (\$)	MOBILE SURCHARGE PER MINUTE (\$)
Chile	0.2269	0.3500
China	0.3969	0.2000
Cocos Islands	0.0804	0.2000
Colombia	0.2674	0.3500
Comoros	0.4928	0.2000
Congo Republic	0.4151	0.2000
Cook Islands	1.1980	0.2000
Costa Rica	0.2871	0.2000
Croatia	0.5836	0.2000
Cuba	1.7745	0.2000
Cyprus	0.3987	0.2000
Czech Republic	0.2171	0.2000
Denmark	0.1544	0.2000
Diego Garcia	1.3750	0.2000
Djibouti	0.9950	0.2000
Egypt	0.5675	0.2000
El Salvador	0.3082	0.3500
Equatorial Guinea	0.6667	0.2000
Eritrea	1.1765	0.2000
Estonia	0.3445	0.3500
Ethiopia	1.0000	0.2000
Faeroe Islands	0.3870	0.2000
Falkland Islands	1.2172	0.2000
Fiji Islands	0.6835	0.3500
Finland	0.2308	0.3500
France	0.1164	0.3500
French Antilles	0.2696	0.2000
French Guiana	0.6650	0.2000
French Polynesia	0.8146	0.2000
Gabon	0.5941	0.2000
Gambia	0.5978	0.2000
Georgia	0.2944	0.2000
Germany	0.1475	0.2000
Ghana	0.5036	0.2000
Gibraltar	0.3137	0.2000

International Origination and Mobile Termination Rates apply, as currently tariffed.

SECTION 4 – RATES (CONTINUED)

4.3 International Rates (continued)

ORIGINATING COUNTRY	RATE PER MINUTE (\$)	MOBILE SURCHARGE PER MINUTE (\$)
Greece	0.2985	0.2000
Greenland	0.6128	0.2000
Guadeloupe	0.2916	0.2000
Guatemala	0.3477	0.2000
Guinea	1.2438	0.2000
Guinea Bissau	0.7850	0.2000
Guyana	0.6978	0.2000
Haiti	0.3505	0.3500
Honduras	0.4111	0.2000
Hong Kong	0.1679	0.2000
Hungary	0.5150	0.2000
Iceland	0.4157	0.2000
India	0.6333	0.2000
Indonesia	0.7501	0.2000
Iran	0.9604	0.2000
Iraq	0.9253	0.2000
Ireland	0.1104	0.2000
Israel	0.2544	0.2000
Italy	0.1270	0.2000
Ivory Coast	0.9497	0.2000
Japan	0.1554	0.2000
Jordan	0.5993	0.2000
Kenya	0.5556	0.2000
Kiribati	0.9488	0.2000
Korea Republic (South)	0.7262	0.2000
Kuwait	0.5687	0.2000
Kyrgyzstan	0.7227	0.2000
Laos	0.1168	0.2000
Latvia	0.3679	0.2000
Lebanon	0.7773	0.2000
Lesotho	0.4846	0.2000
Liberia	0.4237	0.2000
Libya	0.9400	0.2000
Lichtenstein	0.2835	0.2000

International Origination and Mobile Termination Rates apply, as currently tariffed.

SECTION 4 – RATES (CONTINUED)

4.3 International Rates (continued)

ORIGINATING COUNTRY	RATE PER MINUTE (\$)	MOBILE SURCHARGE PER MINUTE (\$)
Lithuania	0.6771	0.2000
Luxembourg	0.3409	0.2000
Macau	0.8135	0.2000
Macedonia	0.4568	0.2000
Madagascar	1.8388	0.2000
Malawi	0.5332	0.2000
Malaysia	0.3405	0.2000
Maldives	0.9261	0.2000
Mali	1.2609	0.2000
Malta	0.4887	0.2000
Marshal Islands	0.6758	0.2000
Mauritania	0.8957	0.2000
Mauritius	0.9141	0.2000
Mexico	0.1954	0.3500
Micronesia	0.8111	0.2000
Moldova	0.5757	0.2000
Monaco	0.1878	0.2000
Mongolia	0.6282	0.2000
Montenegro	0.4476	0.2000
Morocco	0.6010	0.2000
Mozambique	1.6289	0.2000
Myanmar	0.6765	0.2000
Namibia	0.4273	0.2000
Nauru	1.5946	0.2000
Nepal	0.7144	0.2000
Netherlands	0.1285	0.3500
Netherlands Antilles	0.2143	0.2000
New Caledonia	0.6949	0.2000
New Zealand	0.5641	0.2000
Nicaragua	0.3748	0.2000
Niger	0.9840	0.2000
Nigeria	0.5625	0.2000
Niue	4.9898	0.2000
Norfolk Islands	1.1060	0.2000
North Korea	1.0000	0.2000

International Origination and Mobile Termination Rates apply, as currently tariffed.

SECTION 4 – RATES (CONTINUED)

4.3 International Rates (continued)

ORIGINATING COUNTRY	RATE PER MINUTE (\$)	MOBILE SURCHARGE PER MINUTE (\$)
Norway	0.1605	0.2000
Oman	0.6791	0.2000
Pakistan	0.6666	0.2000
Palau	1.0909	0.2000
Palestine	0.3992	0.2000
Panama	0.3464	0.2000
Papua New Guinea	4.9828	0.2000
Paraguay	0.3990	0.2000
Peru	0.3189	0.3500
Philippines	0.3017	0.2000
Poland	0.3552	0.2000
Portugal	0.3676	0.2000
Qatar	0.6647	0.2000
Reunion Islands	0.0750	0.2000
Romania	0.3663	0.2000
Russia	0.4022	0.2000
Rwanda	0.9273	0.2000
San Marino	0.0541	0.2000
Sao Tome	1.3636	0.2000
Saudi Arabia	0.6116	0.2000
Senegal	0.7231	0.2000
Serbia	0.7443	0.2000
Seychelles	1.1289	0.2000
Sierra Leone	0.7843	0.2000
Singapore	0.2064	0.2000
Slovakia	0.5267	0.2000
Slovenia	0.6600	0.2000
Solomon Islands	1.0000	0.2000
Somalia	0.9161	0.2000
South Africa	0.3350	0.2000
Spain	0.1266	0.2000
Sri Lanka	0.7151	0.2000
St Helena	1.5400	0.2000

International Origination and Mobile Termination Rates apply, as currently tariffed.

SECTION 4 – RATES (CONTINUED)

4.3 International Rates (continued)

ORIGINATING COUNTRY	RATE PER MINUTE (\$)	MOBILE SURCHARGE PER MINUTE (\$)
St Pierre Miquelon	0.2600	0.2000
Sudan	1.2391	0.2000
Suriname	0.5849	0.2000
Swaziland	0.7888	0.2000
Sweden	0.1135	0.2000
Switzerland	0.1215	0.2000
Syria	0.8491	0.2000
Taiwan	0.2140	0.2000
Tajikistan	0.3000	0.2000
Tanzania	0.6851	0.2000
Thailand	0.4297	0.2000
Togo	0.7049	0.2000
Tokelau	0.9718	0.2000
Tonga Islands	0.2530	0.2000
Tunisia	0.5654	0.2000
Turkey	0.3735	0.3500
Turkmenistan	0.1760	0.2000
Tuvalu	1.0400	0.2000
Uganda	0.3253	0.2000
Ukraine	0.4115	0.2000
United Arab Emirates	0.4609	0.2000
United Kingdom	0.1419	0.3500
Uruguay	0.3538	0.2000
Uzbekistan	0.6170	0.2000
Vanuatu	1.1170	0.2000
Vatican City	0.1270	0.2000
Venezuela	0.2276	0.3500
Viet Nam	0.9189	0.2000
Wallis & Futuna	3.0000	0.2000
Western Samoa	0.4554	0.2000
Yemen	0.6539	0.3500
Zaire	2.3000	0.2000
Zambia	0.4584	0.2000
Zimbabwe	0.4404	0.2000

International Origination and Mobile Termination Rates apply, as currently tariffed.

SECTION 4 – RATES (CONTINUED)

4.4 International – Satellite-based – Rates

ORIGINATING COUNTRY	RATE PER MINUTE (\$)	MOBILE SURCHARGE PER MINUTE (\$)
Inmarsat (Atlantic Ocean East)	3.5672	0.2000
Inmarsat (Atlantic Ocean West)	3.9468	0.2000
Inmarsat (Indian Ocean)	3.0559	0.2000
Inmarsat (Pacific Ocean)	3.2638	0.2000
Inmarsat Single Number Access Service (SNAC)	3.4372	0.2000
International Network Shared Code	5.8068	0.2000
Iridium Satellite System	10.5000	0.2000
Universal Personal Telecommunication Service	19.3334	0.2000

SECTION 4 – RATES (CONTINUED)

4.5 Reserve For Future Use